

### RBC Capital Markets Fixed Income Conference

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### **Executing on our 5 Strategic Imperatives**

1 Accelerate wireless	<ul> <li>First full quarter with HSPA+ network in service</li> <li>Bell Mobility and Virgin now available at The Source</li> <li>Increased share of incumbent postpaid net adds to 42% from 19% in Q1'09</li> <li>Wireless data growth accelerating – 40% y/y improvement in Q1'10</li> </ul>
2 Invest in broadband networks and services	<ul> <li>FTTN coverage of GTA and GMA completed in Q1'10</li> <li>Most advanced VDSL2 deployment of any ILEC in Canada</li> <li>Launched new Bell Fibe high-speed Internet service</li> <li>FTTH build-out for Québec City and all new neighbourhoods starting in 2010</li> </ul>
3 Leverage wireline momentum	<ul> <li>10 consecutive quarters of improved y/y retail residential line losses</li> <li>Healthy TV business with launch of IPTV later in 2010</li> <li>Avg. revenue per household continues to increase up 12% in Q1'10</li> <li>Best-in-class wireline EBITDA performance</li> </ul>
4 Improve customer service	<ul> <li>Service improvement driving lower customer churn and costs</li> <li>95% completion rate on Same Day Next Day for Home Phone and DSL</li> <li>Highest customer satisfaction in 5 years</li> </ul>
5 Achieve a competitive cost structure	<ul> <li>Wireline operating costs* down ~\$90M y/y in Q1'10</li> <li>Improved working capital</li> <li>Maintaining CI below 16%, even with increased broadband investment</li> <li>Lowered overall cost of debt</li> </ul>

\* Excluding acquisition of The Source and Olympics expenditures

### **Q1** financial performance

	Q1'10	Y/Y	2010 Guidance
Revenues	\$3,758M	3.8%	1%-2%
EBITDA	\$1,455M	2.0%	2%-4%
Margin	38.7%	(0.7 pts)	
Capital expenditures	\$431M	10.6%	n.a.
Capital Intensity	11.5%	1.8 pts	≤16%
Free Cash Flow <sup>1</sup>	\$545M	\$273M	~\$2B-\$2.2B

\* Revenue, EBITDA & capital intensity guidance for Bell excluding Bell Aliant <sup>1</sup> Before common share dividends and including Bell Aliant's cash distributions

#### • Revenue growth of 3.8%

- Reflects acquisitions of The Source and Virgin
- Improved wireless service revenue growth

#### Lower capex

- HSPA+ network completion

- EBITDA performance on track with guidance
  - Normalized EBITDA growth of 4.1% with stable y/y margins

#### • Free cash flow doubled y/y

- Lower cash taxes and capex

### Financial results comfortably in line with 2010 guidance



## Capital markets strategy for 2010 consistent with 2009



Maintain strong credit profile

- Solid investment grade metrics
- Voluntary \$500M pension plan contribution in Dec'09



Maintain ample liquidity

- Over \$2B in cash and credit facilities
- Easily manageable debt maturity schedule



Grow sustainable free cash flow

- Healthy FCF, while maintaining appropriate capital spend levels
- ~\$500M-\$600M of projected cash on hand at end of 2010



Increase total shareholder returns

- Dividend increases enabled by growth in Adjusted EPS<sup>1</sup> and FCF
- Dividend payout ratio of 65%-75% of Adjusted EPS<sup>1</sup>
- Apply surplus cash principally to share buybacks

<sup>1</sup> Adjusted EPS is EPS before restructuring and other and net gains (losses) on investments

Business performance supports capital markets strategy



Debt profile <sup>1</sup> (\$M)	
Bell debentures	6,019
Capital leases & other	2,104
Preferred shares	2,770
A/R securitization	1,140
Cash	<u>(730)</u>
Net debt (03/31/2010)	11,303
LTM Adjusted EBITDA <sup>2</sup> (03/31/2010)	6,040

<sup>1</sup> Excluding Bell Aliant

<sup>2</sup> Adjusted EBITDA includes Bell Aliant's cash distributions

Bell credit ratios*		
	<b>Policy</b>	<u>Q1'10</u>
Net debt/Adjusted EBITDA	1.5x-2.0x	1.87x
Adjusted EBITDA/Net interest	>7.5x	9.17x

\* Net debt includes capital leases, preferred shares and A/R securitization

\* Adjusted EBITDA includes Bell Aliant's cash distributions

\* Net interest includes preferred share dividends and A/R securitization costs

- Solid capital structure
  - DBRS: A (Low) / Stable
  - S&P: BBB+ / Stable
  - Moody's: Baa1 / Stable
- Debt repayments of \$1.5B in 2009 financed through cash on hand
  - Also pre-funded additional \$600M of 2010 maturities
- \$500M voluntary pension contribution made in Dec'09
- Key credit ratios strengthening

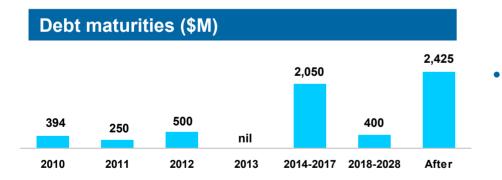
# Significant financial flexibility underpinned by sound balance sheet



## Strong liquidity position and debt maturity profile

Liquidity position (\$M)	
Cash balance (March 31, 2010)	\$730
2010E Free Cash Flow <sup>1</sup>	~\$2,000-\$2,200
Credit Facilities	\$1,400

<sup>1</sup> Free cash flow before common share dividends and including Bell Aliant's cash distributions



#### • Strong liquidity position

- \$730M in cash at end of Q1'10
- Significant free cash flow generation
- Access to \$1.4B of credit facilities

#### • Refinanced \$1B 2010 debt maturities in 2009

- Annualized interest savings of ~\$25M
- Early redemption of \$600M of 2010 debt in 2009
- \$400M of YE'09 cash balance earmarked to meet remaining 2010 debt maturities
  - Series ED matured April 15, 2010: \$125M
  - Series ES maturing October 15, 2010: \$269M
- Continued focus on liquidity and lowering our cost of debt

### Credit metrics continuing to improve



### 2010 focus areas

### **Operational**

#### **Wireless**

- Grow market share
- Expand data penetration and ARPU
- Leverage HSPA+ network and related devices

### Wireline

- Drive broadband investment
- Launch IPTV
- Benefit from economic recovery
- Continue driving out costs to maintain margins
- Further improve service delivery

### **Financial**

- Continue generating substantial free cash flow
- Balance shareholder returns with strong credit profile
  - Strong balance sheet and liquidity position
  - Dividend growth and share buybacks

