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2025 Sustainability
Data Summary
March 5, 2026

BCE

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This information sheet is a supplement to BCE's 2025 annual disclosures, which can be found at [BCE.ca](https://www.bce.ca). Like our 2025 Integrated annual report, this information sheet aims to provide transparent and reliable sustainability disclosure aligned with stakeholder expectations. BCE used established frameworks and standards to guide the development of the metrics and the information we disclose in this information sheet. For more information on our performance, visit [BCE.ca](https://www.bce.ca) or contact us at investor.relations@bell.ca.

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Cautionary statement

Caution regarding forward-looking statements

This document contains forward-looking statements including, without limitation, statements relating to our sustainability objectives (which include, without limitation, our objectives concerning network coverage, accessibility, reliability and energy intensity, fibre Internet penetration, privacy, information security awareness and vigilance, customer satisfaction and service quality, community investment, waste reduction, employee well-being, volunteering and engagement, time lost accident frequency rate, inclusion and belonging, corporate governance and ethical business conduct leadership, targeted reductions in the level of our greenhouse gas (GHG) emissions including, without limitation, our science-based targets and carbon abatement objectives), BCE's objectives, plans and strategic priorities, and other statements that do not refer to historical facts. A statement we make is forward-looking when it uses what we know and expect today to make a statement about the future. Forward-looking statements are typically identified by the words "assumption", "goal", "guidance", "objective", "outlook", "project", "strategy", "target", "commitment" and other similar expressions or future or conditional verbs such as "aim", "anticipate", "believe", "could", "expect", "intend", "may", "plan", "seek", "should", "strive" and "will". All such forward-looking statements are made pursuant to the 'safe harbour' provisions of applicable Canadian securities laws and of the United States *Private Securities Litigation Reform Act of 1995*.

Unless otherwise indicated by us, forward-looking statements in this document describe our expectations as at March 5, 2026 and, accordingly, are subject to change after that date. Except as may be required by applicable securities laws, we do not undertake any obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. Forward-looking statements, by their very nature, are subject to inherent risks and uncertainties and are based on several assumptions, both general and specific, which give rise to the possibility that actual results or events could differ materially from our expectations expressed in, or implied by, such forward-looking statements and that our business outlook, objectives, plans and strategic priorities may not be achieved. These statements are not guarantees of future performance or events, and we caution you against relying on any of these forward-looking statements. Forward-looking statements are presented in this document for the purpose of assisting readers in understanding our objectives and strategic priorities including, in particular, certain key elements of our sustainability objectives. Readers are cautioned, however, that such information may not be appropriate for other purposes.

We have made certain economic, market, operational and other assumptions in preparing the forward-looking statements contained in this document, which include, without limitation, the assumptions described in the sub-sections of BCE's management's discussion and analysis for the year ended December 31, 2025 (the BCE 2025 Annual MD&A) entitled Assumptions, which sub-sections are incorporated by reference in this cautionary statement. Subject to various factors, we believe that our assumptions were reasonable at March 5, 2026. If our assumptions turn out to be inaccurate, actual results or events could be materially different from what we expect.

Important risk factors that could cause actual results or events to differ materially from those expressed in, or implied by, the previously-mentioned forward-looking statements and other forward-looking statements contained in this document include, but are not limited to, the risks described in this cautionary statement as well as the risks described in section 9, Business risks, of the BCE 2025 Annual MD&A, which section is incorporated by reference in this cautionary statement. Forward-looking statements contained in this document for periods beyond 2026 involve longer-term assumptions and estimates than forward-looking statements for 2026 and are consequently subject to greater uncertainty. They assume, unless otherwise indicated, that the relevant assumptions and risks described in the BCE 2025 Annual MD&A will remain substantially unchanged during such periods.

We caution readers that the risk factors described in the previously mentioned section and in other sections of the BCE 2025 Annual MD&A are not the only ones that could affect us. Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial may also have a material adverse effect on our business, financial condition, liquidity, financial results or reputation. We regularly consider potential acquisitions, dispositions, mergers, business combinations, investments, monetizations, joint ventures and other transactions, some of which may be significant. Except as otherwise indicated by us, forward-looking statements do not reflect the potential impact of any such transactions or of special items that may be announced or that may occur after March 5, 2026. The financial impact of these transactions and special items can be complex and depends on facts particular to each of them. We therefore cannot describe the expected impact in a meaningful way, or in the same way we present known risks affecting our business,

Assumptions and risk factors relating to GHG emissions reduction and supplier engagement targets

Our GHG emissions reduction and supplier engagement targets are based on a number of assumptions including, without limitation, the following principal assumptions:

- Our ability to purchase a significant amount of renewable energy certificates (RECs) to reduce our GHG emissions
- No significant increase in electricity grid emissions intensity over which we have no control
- Anticipated GHG emissions from current and proposed Bell AI Fabric data centres are excluded from our near-term science-based targets
- No new corporate initiatives, business acquisitions, business divestitures or technologies that would materially change our anticipated levels of GHG emissions. In particular, our GHG emissions reduction targets assume that the acquisition of Zply Fiber, and the pending disposition of Northwestel, will not materially change our anticipated levels of GHG emissions.
- Sufficient supplier engagement and collaboration in setting their own science-based targets
- The successful and timely implementation of various corporate and business initiatives to reduce our electricity and fuel consumption, as well as reduce other direct and indirect GHG emissions enablers

- Availability of sufficient funds to be allocated to the implementation of initiatives to reduce our electricity and fuel consumption
- No significant cost increase in solutions and initiatives identified to be implemented to achieve our targets
- No negative impact on the calculation of our GHG emissions from refinements in or modifications to international standards or the methodology we use for the calculation of such GHG emissions
- No required changes to our science-based targets pursuant to the Science Based Target initiative (SBTi) methodology that would make the achievement of our science-based targets, as updated from time to time, more onerous or unachievable in light of business requirements
- No significant change in the allocation of our spend by supplier and sufficient engagement and collaboration from the other participants across our whole value chain in reducing their own GHG emissions

The achievement of our science-based target related to our scope 1 and 2 GHG emissions will require that we purchase a significant quantity of RECs. To achieve this science-based target, only RECs will be considered given that the SBTi standards do not enable carbon credits to be used for this target. Should a sufficient quantity of acceptable (according to the SBTi guidelines) RECs be unavailable, should their cost of acquisition be considered too onerous, should sufficient funds be unavailable, or should laws, regulations, applicable standards, public perception or other factors limit the number of RECs that we can purchase, in whole or in part, the achievement of our science-based target related to our scope 1 and 2 GHG emissions could be negatively impacted.

Our scope 2 and 3 GHG emissions reduction targets depend on the emissions intensity originating from the electricity grid in the jurisdictions where we operate and over which we have no control. Should a significant increase in such emissions intensity be recorded in one or more jurisdictions where we conduct our operations, the achievement of our science-based targets related to our scope 2 and 3 GHG emissions could be negatively impacted.

Further, our current and proposed development of AI data centres may significantly increase our scope 1, scope 2 and scope 3 GHG emissions. While we do not yet have sufficient data to quantify the impact of our AI data centres on our GHG emissions, AI data centres are known to be energy intensive due to the nature of their operations. The jurisdiction in which future AI data centres are developed could also have an impact on our GHG emissions if, for instance, AI data centres are developed in jurisdictions with electricity grids with high emissions intensity. If the impact of our AI data centres on our GHG emissions is significant, it could adversely affect our ability to achieve our GHG emissions reduction targets.

A portion of our GHG emissions reduction targets also depends on our ability to implement sufficient corporate and business initiatives in order to reduce GHG emissions to the desired levels. Failure to implement such initiatives according to planned schedules due to changes in business plans, our inability to implement requisite operational or technological changes, unavailability of capital, technologies, equipment or employees, cost allocations, actual costs exceeding anticipated costs, or other factors, or the failure of such initiatives, including of new technologies, to generate anticipated GHG emissions reductions, could negatively affect our ability to achieve our GHG emissions reduction targets. In addition, future corporate initiatives, such as business acquisitions and business dispositions, including the previously announced pending disposition of Northwestel, as well as our acquisition of Ziplly Fiber, the development of AI data centres, and organic growth, could negatively affect our ability to achieve our targets, as would the adoption of new technologies that are carbon enablers or do not generate the anticipated energy savings.

A refinement in, or modifications to, international standards or to the methodology we use for the calculation of GHG emissions that would result in an increase in our GHG emissions could further impact our ability to achieve our targets. In addition, as it relates to our science-based targets specifically, the SBTi requires the recalculation of our targets upon the occurrence of certain events, such as business acquisitions or divestitures, or to conform to evolving SBTi methodology or standards. A recalculation resulting in the introduction of more ambitious targets could challenge our ability to achieve such updated targets.

The achievement of our science-based target relating to the level of our suppliers by spend covering purchased goods and services that have adopted science-based targets could be negatively impacted should we fail to achieve the required level of engagement and collaboration from our suppliers over which we have no control, despite the engagement measures that we may implement, or should we significantly change the allocation of our spend by supplier.

In addition, we have much less influence over the reduction of our scope 3 GHG emissions than over our scope 1 and scope 2 GHG emissions given that we must rely on the engagement and collaboration of our suppliers and other participants in our value chain in reducing their own GHG emissions. Accordingly, failure to obtain our suppliers' and other participants' engagement and collaboration could adversely affect our ability to meet our scope 3 GHG emissions reduction target.

Explanation of certain climate-related terms, metrics and targets

Greenhouse gas (GHG) emissions

The Intergovernmental Panel on Climate Change (IPCC) defines GHG as gases in the atmosphere that absorb and emit radiation at specific wavelengths. This causes an increase in temperature also known as the greenhouse effect. The main GHGs are carbon dioxide (CO₂), methane (CH₄) and nitrous oxide (N₂O), but there are other GHGs, such as sulphur hexafluoride (SF₆), hydrofluorocarbons (HFCs), and perfluorocarbons (PFCs). The commonly used unit to measure GHG emissions is tonnes of CO₂ equivalent (tCO₂e). To calculate GHG emissions in tCO₂e, the individual Global Warming Potential (GWP) of the GHG must be considered. Each GHG has different characteristics that give it a specific lifetime in the atmosphere and radiation absorption properties. The GWP accounts for these characteristics in the emission of a unit of each gas, and compares them to the emission of a unit of CO₂. The larger the GWP, the more a given gas warms the Earth compared to CO₂ within the same timeframe. The IPCC provides GWP values that are used across countries and industries in order to have a unified factor for GHG emissions accounting and comparison.

The following definitions, as well as our methodologies and assumptions used to evaluate our GHG emissions, are aligned with the GHG protocol. Reporting period for these metrics are based on data from July 1 of the previous year to June 30 of the reporting year.

Operational emissions

The sum of scope 1 and 2 (market-based) emissions are sometimes collectively referred to in this report as “operational emissions.”

Scope 1 GHG emissions

Scope 1 emissions are direct GHG emissions from sources that are controlled by Bell and are associated with fuel consumed by fleet vehicles, buildings, telecommunication towers and generators. To calculate our scope 1 emissions, we used the CO₂e emission factors from the Government of Canada’s Greenhouse Gas Sources and Sinks in Canada, part of the National Inventory Report (NIR).

Scope 2 GHG emissions

Scope 2 emissions are indirect GHG emissions, and are associated with the consumption of purchased electricity, heating/cooling and steam required by Bell’s activities. They can be calculated according to the following two accounting methodologies:

Scope 2 – location-based

The location-based GHG method relies on the average energy generation emission factors for specific geographical regions, such as province or countries. This method uses emission factors that represent the average emissions intensity of the power grids supplying the energy consumed by Bell. The CO₂e emission factors are sourced from the Government of Canada’s Greenhouse Gas Sources and Sinks in Canada, part of the NIR.

Scope 2 – market-based

The market-based GHG method is used when Bell acquires electricity bundled with contractual instruments, or purchases contractual instruments independently. The emission factors used in this method are specified within the contractual agreements with the applicable supplier. This approach is relevant for operations in markets that offer consumers the ability to select differentiated electricity products.

We use market-based GHG accounting to evaluate our GHG targets.

Scope 3 GHG emissions

Scope 3 emissions cover all indirect emissions (not included in scope 2) that occur in our value chain, including both upstream and downstream emissions. GHG emissions from scope 3 occur from sources owned or controlled by other entities in Bell’s value chain (such as our suppliers, employees and customers). As a result, measuring scope 3 emissions is more complex than measuring scope 1 and scope 2 emissions, for which we are able to obtain primary data (such as liters of fuel consumed within our vehicle fleet and kilowatt-hours of electricity consumed within our buildings). For scope 3 categories for which primary data is not available, we have to rely on secondary data (such as financial data and industry-average data from published databases). The complexity of this data collection contributes to uncertainty in scope 3 emissions measurement. Scope 3 emissions represent the majority of BCE’s GHG emissions and were excluded from our target of carbon neutral operations in 2025.

Scope 3 GHG emissions – Category 1 Purchased goods and services

Scope 3 emissions, category 1 Purchased goods and services data relates to the extraction, production, and transportation of goods and services purchased during the reporting year from suppliers providing mobility and TV consumer products, IT products and services, carrier services, marketing services, access network services, professional services, real estate services, field material, administrative services, etc. To obtain a reliable calculation, we extract the spend data for all suppliers for the reporting period. The 100 suppliers in terms of spending are selected to convert to calculations of GHG emissions. The 100 suppliers represent approximately 70% of the total spent. An extrapolation of the GHG emissions is conducted for the remaining 30%. Emissions (tonnes of CO₂e) are calculated by multiplying the spend amount for a type of good or service purchased by the relevant CO₂e emission factor. For the purchased goods and services category, among others, the CO₂e emission factors are sourced from the U.S. Environmental Protection Agency – U.S. Environmentally-Extended Input-Output (USEEIO) database 2018 and are converted to CAD and adjusted for inflation.

Scope 3 GHG emissions – Category 6 Business travel

Scope 3 emissions, category 6 Business travel relates to other indirect emissions associated with business travel for our employees, including travel by air, rail, rented vehicles and personal vehicles.

The CO₂e emission factors are sourced from U.S. Environmental Protection Agency Center for Corporate Climate Leadership.

Science-based targets

Science-based targets provide a clearly-defined pathway to reduce GHG emissions, for companies aiming to prevent the worst impacts of climate change. Targets are considered 'science-based' if they are in line with what the latest climate science deems necessary to meet the goals of the Paris Agreement, limiting global warming to 1.5°C above pre-industrial levels. The SBTi brings together a team of experts to provide companies with independent assessment and validation of targets. The SBTi approved our science-based targets in 2022, which are:

	Metric	SBTi Definition	Methodology
SBT1	Scope 1 & 2 GHG emissions absolute variation from base year 2020	Reduce our absolute operational GHG emissions (scope 1 and 2) by 58% by 2030, from a 2020 base year – in line with a 1.5°C trajectory	This KPI is calculated as the variation of the 2025 scope 1 and scope 2 market-based GHG emissions compared to the 2020 base year Scope 1 and 2 GHG emissions.
SBT2	Supplier engagement	Reach 64% of our suppliers by spend covering purchased goods and services with science-based targets by 2026	This KPI is calculated by obtaining the total amount spent with suppliers that have an approved science-based target or who are science-aligned, divided by the total amount spent with suppliers. The suppliers assessment for the KPI calculation are all suppliers with over \$1M spend.
SBT3	Scope 3 GHG emissions absolute variation from base year 2020	Reduce our absolute scope 3 GHG emissions from all categories other than purchased goods and services by 42% by 2030, from a 2020 base year ⁽¹⁾	The KPI is calculated as the variation of the 2025 GHG emissions from the categories included in this metric compared to the 2020 base year emissions for those same categories.

Our science-based targets may be adjusted in the future because the SBTi requires that targets be recalculated (following the most recent applicable SBTi criteria and recommendations) at a minimum every five years, or more often if significant organizational changes occur (i.e., business acquisitions/divestitures) or upon the restatement of GHG emissions.

Net-zero target

BCE's carbon neutrality is different than, and independent of, the SBTi's net-zero target. Net-zero refers to the state in which an organization reduces GHG emissions in its entire value chain (i.e., scope 1, 2 and 3 GHG emissions) to as close to zero as possible (with a minimum reduction of at least 90%) and neutralizes⁽²⁾ any remaining emissions such that its net global GHG emissions balance to zero. As of March 2026, BCE does not have a net-zero target.

Carbon neutral

In 2025, we achieved carbon neutral operations for our scope 1 and 2 GHG emissions. Carbon neutrality performance is based on our operational GHG emissions (scope 1 and 2 emissions of CO₂e) minus GHG emissions offset by carbon credits retired (in tonnes of CO₂e). In 2025, we retired enough carbon credits to offset our scope 1 and 2 GHG emissions that our internal initiatives were not able to otherwise avoid. Our carbon neutrality performance excludes our scope 3 emissions, which represented 90% of our carbon footprint in 2025. Performance on this metric is based on data from July 1, 2024 to June 30, 2025 and, as a result, does not include GHG emissions associated with our AI data centres.

Carbon credits

A carbon credit is a credit for emissions reductions purchased to compensate for one's own greenhouse gas emissions. It works by purchasing credits from projects that reduce, avoid, or remove carbon from the atmosphere and is measured in metric tonnes of CO₂ equivalent (tCO₂e).

Carbon abatement ratio

Bell provides a number of technological solutions that enable our customers to reduce their GHG emissions by optimizing transport, energy use and asset operations. Audio, video and web conferencing, teleworking, cloud services, e-billing, energy management, fleet management and tank monitoring are some examples of such technological solutions. Since there is no official or standardized way to calculate the carbon abatement enabled by technology services, a combination of public studies has been leveraged to calculate the carbon abatement of our products and services. We have worked with Groupe AGECO, a third-party consultant with expertise in GHG emissions quantification, to reference existing ICT industry methodologies from GeSI, BT Group/Carbon Trust and AT&T to estimate the carbon reduction capacity of our products and services used by our customers. The calculation is based on assumptions that are dependent on customers' behaviour over which Bell has no control. These estimated benefits are calculated using the carbon abatement ratio, which represents the GHG emissions estimated to have been avoided by our customers through the use of our technological solutions in comparison to our own operational (scope 1 and 2) GHG emissions. To do so, GHG emissions are estimated in a business-as-usual case where carbon reduction technology is not used, compared to the case where Bell's technological solutions are used. The avoided GHG emissions correspond to the difference between the emissions estimated to have been generated in a business-as-usual case compared to the case where Bell's technological solutions are used. The emissions generated by Bell in providing solutions to customers are not deducted from the total carbon abatement provided by the

(1) Scope 3 categories covered by this target exclude indirect scope 3 GHG emissions from our purchased goods and services which represented 90% of our carbon footprint in 2025, and include GHG emissions from capital goods, fuel and energy-related activities, upstream transportation and distribution, waste generated in operations, business travel, employee commuting, downstream transportation and distribution, use of sold products, end-of-life treatment of sold products, franchises and investments.

(2) According to SBTi, neutralize means that carbon is removed from the atmosphere and permanently stored in geological, terrestrial, or ocean reservoirs, or in products.

solutions, but are included in our operational emissions. Only the benefits resulting from technologies deployed to our customers are considered—environmental benefits associated with solutions implemented within Bell's own operations are not included. An example of how the calculations were made is provided in the following table:

Business-as-usual scenario	Physical meeting in one room between two or more participants, including transportation to the meeting location
Bell's solution	Virtual meeting through a cloud-hosted platform with integrated video and audio conferencing, online presentations, shared applications and group document editing. Users can share their entire or part of their desktop, or a specific application with a small group of people
Carbon abatement	GHG emissions avoided from business travel for a meeting through the use of Bell's web conferencing solution

The calculation method of the carbon abatement ratio is based on existing methodologies developed in the ICT sector. The calculation, as shown below, is based on assumptions that are dependent on customers' behaviour over which Bell has no control.

$$\text{Carbon abatement ratio} = \frac{\text{GHG emissions (business-as-usual case)} - \text{GHG emissions (using Bell's solutions case)}}{\text{Bell's total operational GHG emissions (scope 1 \& 2)}}$$

About this information sheet

Reporting period

Data contained in this document is based on the period from January 1 to December 31 as at December 31, 2025, except where noted.

Reporting boundaries

Data for BCE contained in this information sheet mostly aligns to the same reporting entities as the BCE 2025 Annual Financial Statements and reflect the BCE group of companies. Except for the employee count metric, the non-financial metrics and disclosures presented herein exclude the impacts of transactions that occurred during the reporting period, due to lack of data availability. Among others, in 2025, BCE completed two major transactions: the sale of its minority stake in Maple Leaf Sports and Entertainment Ltd. (MLSE) and the acquisition of Northwest Fiber Holdco, LLC (doing business as Ziplly Fiber (Ziplly Fiber)). Any additional, indicator-specific exclusions are disclosed within the methodology descriptions for the respective non-financial indicators.

Data verification and assurance

Data in this document has been reviewed and approved by BCE employees at the vice-president and director levels, in accordance with our internal Certification Procedures related to Sustainability Disclosures. PricewaterhouseCoopers LLP (PwC) conducted a limited assurance engagement on select sustainability metrics, with results available in PwC's limited assurance report in the Responsibility section of BCE.ca.

Restated Data

2024 Scope 2 GHG Emissions

We have restated the 2024 results for both location-based and market-based Scope 2 GHG emissions. This update reflects revised electricity emission factors published by the Canadian government in the National Inventory Report (NIR) after the initial publication of our 2024 report, and refined energy consumption allocation methodology in certain regions to better reflect actual grid behavior. The impact of these adjustments includes a 6% increase in location-based emissions, resulting in a restated total of 129,432 tCO₂e (previously 121,669 tCO₂e), and a 5% increase in market-based emissions, resulting in a restated total of 70,076 tCO₂e (previously 66,816 tCO₂e). Consequently, our 2024 progress toward our science-based target to reduce our Scope 1 and Scope 2 GHG emissions now reflects a 26% reduction (compared to the previously reported 27% reduction).

2020 and 2024 Scope 3 GHG Emissions

We have restated Scope 3 GHG emissions 2020 baseline and 2024 results for categories 1-Purchased Goods and Services, 4-Upstream Transportation and Distribution, and 5-Waste Generated in Operations. These updates reflect methodology improvements and the availability of more granular data, enabling a refined categorization of activities. Emission factors were also revised for category 4 to better align with our operational profiles. The impact of these restatements is a reduction in Scope 3 GHG emissions of 16% for the 2020 baseline and 1% for 2024.

Accordingly, we have restated our 2020 baseline and 2024 results for our science-based target to reduce our scope 3 GHG emissions from all categories other than purchased goods and services by 42% by 2030. The revised 2020 baseline reflects a 2% increase, and our updated 2024 progress now stands at 20% (compared to the previously reported 34%). As part of the Science Based Target initiative (SBTi) guidelines, we will submit the revised baseline and target adjustments to SBTi for approval in 2026.

Revised targets

Carbon neutral

Bell achieved its carbon neutral target in 2025 and will not maintain carbon-neutral operations after 2025 since we will focus our efforts on the direct decarbonization of certain of our operations. Performance on this metric is based on data from July 1, 2024 to June 30, 2025 and, as a result, does not include GHG emissions associated with our AI data centres.

ISO 50001

Since 2019, our Energy Management System has been ISO 50001 certified. In December 2025, we chose not to renew this certification, opting instead to integrate energy management into our ISO 14001-certified Environmental Management System. This approach leverages the maturity gained through ISO 50001 and ensures greater efficiency within a single framework.

Information on key metrics, targets and methodologies

In the wide range of topics covered in this information sheet, we have identified several priority areas for key metrics and performance data.

KPI	How we measure success	2025 performance	2025 verification	Definition, methodology and assumptions
Our networks				
5G/5G+ wireless network coverage	Expand 5G network coverage to more than 87% of the Canadian population by the end of 2025	89%	PwC ⁽¹⁾	The percentage of the Canadian population covered by Bell's 5G wireless mobility network (5G and 5G+) was calculated by dividing the number of people with access to Bell's 5G network by the total Canadian population reported by Statistics Canada (Census data, published in 2021). The number of people with access to Bell's 5G network was estimated using an industry benchmark model and Bell's network data related to November 2025. The KPI reflects the best estimate of network coverage as at December 31, 2025 on the basis that no significant additional 5G network was enabled after November 2025.
Fibre network coverage	Expand our pure fibre footprint	8 million fibre locations	Internal verification	This KPI represents the new locations that were connected with access to Bell's pure fibre wireline network. This KPI is calculated by summing the total number of locations nationally connected to the Bell Pure Fibre network cumulatively as of December 31, 2025.
Network reliability	Maintain network reliability level above 99.99% for FTTH	99.99%	PwC ⁽¹⁾	<p>Bell's network reliability refers to the availability of its high speed Fibre to the Home (FTTH) Internet service. FTTH is a broadband technology that uses fibre optic cables to transmit data from Bell's network equipment in central facilities to customers' premises, where data is carried along multiple fibre strands and split into individual customer connections.</p> <p>An outage is defined as any period during which the FTTH service is unavailable to customers. This includes unplanned outages caused by failures of network equipment or multiple fibres serving customers, and excludes individual customer outages, neighbourhood level splitter issues, and outages resulting from planned network maintenance.</p> <p>Outage duration is measured as the elapsed time between the service affecting start and end times. For each outage, the duration is multiplied by the number of FTTH customers impacted to calculate customer outage minutes.</p> <p>Network reliability is calculated by subtracting total customer outage minutes for all outages in scope from the expected service run time, and dividing the result by the product of the expected service run time and the total FTTH customer base. The resulting metric represents the percentage of time, over the course of a year, during which Bell's FTTH Internet service is available to customers without service interruptions.</p> <p>The network reliability metric covers residential Fibre to the Home (FTTH) Internet services for Bell Residential Services (BRS).</p>
Commitment to resolving privacy complaints	Zero unresolved well-founded privacy complaints from the Office of the Privacy Commissioner of Canada (OPC)	zero	OPC	This metric is the number of unresolved well-founded privacy complaints from the Privacy Commissioner of Canada as of December 31 of the reporting year. A complaint is considered well-founded if the Privacy Commissioner concluded that one or more of the allegations in the complaint has merit.

KPI	How we measure success	2025 performance	2025 verification	Definition, methodology and assumptions
Information security awareness	90% of onboarded team members complete yearly Be Cyber Savvy information security training	93%	PwC ⁽¹⁾	This is calculated as the percentage of eligible team members that were onboarded to the Be Cyber Savvy Information Security training, and have completed the full training as of December 31, 2025. Eligible team members are full time employees that have access to the Bell network, have a Bell email address and have access to Career Zone site.
Information security vigilance	Improve year-over-year phishing simulation report rate	37%	PwC ⁽¹⁾	The phishing simulation report rate coordinated through Bell's phishing simulation platform was measured by Beauceron/Phisherman is the percentage of the number of phishing simulations reported divided by the total number of simulations sent in 2025. Eligible team members are full time employees that have access to the Bell network, have a Bell email address and have access to the Career Zone site.

Our customers and relationships

Responsible supply chain practices	Environmental and corporate responsibility assessments completed	43 Responsibility assessments 45 Environmental assessments	Internal verification	Suppliers whose products and/or services are identified in our supplier risk management program as posing potential environmental and/or corporate responsibility risks are required to undergo a detailed risk analysis prior to our entering into a supply contract with them. This metric is the total number of supplier assessments completed when an Environmental and/or Corporate responsibility risk is identified during the supplier onboarding process.
Customer satisfaction & service quality	Reduce Bell's percentage of complaints to the Commission for Complaints for Telecom-television Services (CCTS)	16.8%	CCTS	Bell's customer satisfaction & service quality metric is based on the results from the Commission for Complaints for Telecom-television Services (CCTS) report. The CCTS number/data only includes Bell Canada (this excludes Bell Aliant, Bell MTS, Virgin Plus, Lucky Mobile, PC Mobile). Report cover August 1 of the previous year to July 31 of the reporting year.
Community investments	Donations and partnerships to support communities, including groundbreaking work in mental health	\$16.9M	Internal verification	This KPI is calculated in alignment with the LGB Model (formerly 'London Benchmarking Group') and includes the following elements: cash donations, in-kind donations and program management costs, and includes initiatives related to the four key action pillars: anti-stigma, care and access, research, and workplace health. Cash donations are compiled from tax receipts received from not-for-profit organizations and third-party invoices for the purchase of goods and services. In-kind donations are non-cash contributions and represent the value of public service announcements through Bell Media. The value of these announcements is estimated as 75% of the retail price. Program management costs are related to the personnel and expenses dedicated to the execution of the initiatives. Investments from Ateko are excluded from this metric.
Employee volunteering	Number of employee volunteer hours	77,100 hours	Internal verification	This KPI is the annual total number of volunteer hours dedicated to a pre-defined group of charitable Canada-based organizations, reported by team members through an online application. The application is accessible only using Bell team member credentials, and records the name of the team member, along with the self-reported date, duration, nature of activities and name of the related organization with which the team member volunteered. Team members are also required to submit the name of a colleague or a representative from the charitable organization where the volunteering took place who can verify the information submitted. All submissions are subject to verification.

KPI	How we measure success	2025 performance	2025 verification	Definition, methodology and assumptions
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Our products & services

Carbon abatement ratio	Increase factor by which carbon savings are enabled by the use of Bell's technological solutions	4.7 times Bell's operational GHG	Groupe Agéco	<p>Since there is no official or standardized way to calculate the carbon abatement enabled by technology services, a combination of public studies has been leveraged to calculate the carbon abatement of our products and services. We have worked with Groupe AGECO, a third-party consultant with expertise in GHG emissions quantification, to reference existing ICT industry methodologies from GeSI, BT Group/Carbon Trust and AT&T to estimate the carbon reduction capacity of our products and services used by our customers. The calculation is based on assumptions that are dependent on customers' behaviour over which Bell has no control.</p> <p>Performance is estimated pursuant to our carbon abatement ratio based on 2023 data, which is when our last evaluation was completed.</p>
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Our environment

Reporting period for all greenhouse gas (GHG) emissions metrics is based on data from July 1 of the previous year to June 30 of the reporting year, and as a result, does not include GHG emissions associated with our AI data centres.					
Greenhouse Gases	Scope 1 greenhouse gas emissions	Progress on annual scope 1 greenhouse gas emissions	113,164	PwC ⁽¹⁾	<p>Scope 1 emissions are direct GHG emissions from sources that are controlled by Bell and are associated with fuel consumed by fleet vehicles, buildings, telecommunication towers and generators.</p> <p>To calculate our scope 1 emissions, we used the CO₂e emission factors from the Government of Canada's Greenhouse Gas Sources and Sinks in Canada, part of the National Inventory Report (NIR).</p>
	Scope 2 greenhouse gas emissions	Progress on annual scope 2 greenhouse gas emissions		-	Scope 2 emissions are indirect GHG emissions, and are associated with the consumption of purchased electricity, heating/cooling and steam required by Bell's activities.
	Scope 2 greenhouse gas market based emissions	Progress on annual scope 2 greenhouse gas market based emissions	53,762	PwC ⁽¹⁾	<p>The market-based GHG method is used when Bell acquires electricity bundled with contractual instruments, or purchases contractual instruments independently. The emission factors used in this method are specified within the contractual agreements with the applicable supplier. This approach is relevant for operations in markets that offer consumers the ability to select differentiated electricity products.</p> <p>We use market-based GHG accounting to evaluate our GHG targets.</p>
	Scope 2 greenhouse gas location based emissions	Progress on annual scope 2 GHG location based emissions	138,937	PwC ⁽¹⁾	The location-based GHG method relies on the average energy generation emission factors. This method uses emission factors that represent the average emissions intensity of the power grids supplying the energy consumed by Bell. The CO ₂ e emissions factors are sourced from the Government of Canada's Greenhouse Gas Sources and Sinks in Canada, part of the NIR.

KPI	How we measure success	2025 performance	2025 verification	Definition, methodology and assumptions	
Greenhouse Gases	Scope 3 greenhouse gas emissions – Category 1: Purchased goods and services	Progress on annual scope 3 GHG emissions – Category 1: Purchased goods and services	1,089,772	PwC ⁽¹⁾	<p>Scope 3 emissions, category 1 Purchased goods and services data relates to the extraction, production, and transportation of goods and services purchased during the reporting year from suppliers providing mobility and TV consumer products, IT products and services, carrier services, marketing services, access network services, professional services, real estate services, field material, administrative services, etc.</p> <p>To obtain a reliable calculation, we extract the spend data for all suppliers for the reporting period. The 100 suppliers in terms of spending are selected to convert to calculations of GHG emissions. The 100 suppliers represent approximately 70% of the total spent. An extrapolation of the GHG emissions is conducted for the remaining 30%. Emissions (tonnes of CO₂e) are calculated by multiplying the spend amount for a type of good or service purchased by the relevant CO₂e emission factor. For the purchased goods and services category, among others, the CO₂e emission factors are sourced from the U.S. Environmental Protection Agency – U.S. Environmentally-Extended Input-Output (USEEIO) database 2018 and are converted to CAD and adjusted for inflation.</p>
	Scope 3 greenhouse gas emissions – Category 6: Business travel	Progress on annual scope 3 greenhouse gas emissions – Category 6: Business travel	4,797	PwC ⁽¹⁾	<p>Scope 3 emissions, category 6 Business travel relates to other indirect emissions associated with business travel for our employees, including travel by air, rail, rented vehicles and personal vehicles.</p> <p>The CO₂e emission factors are sourced from U.S. Environmental Protection Agency Center for Corporate Climate Leadership.</p>
	Carbon credits	Quantity of carbon credits retired to offsets emissions However, Bell currently has no intention to continue acquiring carbon credits and, as a result, Bell will not maintain carbon-neutral operations after 2025 since we will focus our efforts on the direct decarbonization of our operations	166,926	PwC ⁽¹⁾	<p>A carbon credit is a credit for emissions reductions purchased to compensate for one's own greenhouse gas emissions. It works by purchasing credits from projects that reduce, avoid, or remove carbon from the atmosphere and is measured in metric tonnes of CO₂ equivalent (tCO₂e).</p>
	Carbon neutral	Carbon neutral operations (scope 1 and 2 only) in 2025	Yes. 0 tCO ₂ e	Internal validation	<p>Carbon neutrality performance is based on our operational GHG emissions (scope 1 and 2 emissions) of CO₂e) minus GHG emissions offset by carbon credits retired (in tonnes of CO₂e). In 2025, we retired enough carbon credits to offset our scope 1 and 2 GHG emissions that our internal initiatives were not able to otherwise avoid. Our carbon neutrality performance excludes our scope 3 emissions, which represented 90% of our carbon footprint in 2025.</p>
	Science-based targets (SBTs)				<p>Science-based targets provide a clearly-defined pathway to reduce GHG emissions. Targets are considered 'science-based' if they are in line with what the latest climate science deems necessary to meet the goals of the Paris Agreement, limiting global warming to 1.5°C above pre-industrial levels. The SBTi brings together a team of experts to provide companies with independent assessment and validation of targets.</p>

KPI	How we measure success	2025 performance	2025 verification	Definition, methodology and assumptions	
Greenhouse Gases	Scope 1 & 2 GHG emissions absolute variation from base year 2020	SBT1 Reduce our absolute scope 1 and scope 2 GHG emissions 58% by 2030, from a 2020 base year ²⁾	-37%	PwC ⁽¹⁾	This KPI is calculated as the variation of the 2025 scope 1 and scope 2 market-based GHG emissions compared to the 2020 base year Scope 1 and 2 GHG emissions.
	Supplier engagement	SBT2 Reach 64% of our suppliers by spend covering purchased goods and services with science-based targets by 2026	47%	PwC ⁽¹⁾	This KPI is calculated by obtaining the total amount spent with suppliers that have an approved science-based target or who are science-aligned, divided by the total amount spent with suppliers. The suppliers assessment for the KPI calculation are all suppliers with over \$1M spend.
	Scope 3 GHG emissions absolute variation from base year 2020	SBT3 Reduce our absolute scope 3 GHG emissions from categories other than purchased goods and services 42% by 2030, from a 2020 base year	-6%	Internal verification	<p>Scope 3 categories covered by this target exclude indirect scope 3 GHG emissions from our purchased goods and services, and include GHG emissions from capital goods, fuel and energy-related activities, upstream transportation and distribution, waste generated in operations, business travel, employee commuting, downstream transportation and distribution, use of sold products, end-of-life treatment of sold products, franchises and investments.</p> <p>The KPI is calculated as the variation of the 2025 GHG emissions from the categories included in this metric compared to the 2020 base year emissions for those same categories.</p>
Network energy intensity	Reduce network energy intensity	53	Internal verification	This metric is based on our total energy consumption (from electricity and fuel consumption) in megawatt hour (MWh) divided by our network usage. Network usage is the amount of data moving across the network; it is measured in petabytes. One petabyte is equal to 1,000,000 gigabytes (GB)). Reporting period for this metric is based on data from July 1 of the previous year to June 30 of the reporting year.	
Circular economy	Waste diversion	Reduce by 30% total waste sent to landfill by 2030, from a 2019 base year	-24%	Internal verification	This is calculated as the variance percentage of waste sent to landfill between the reporting period and base year 2019. Performance is based on data from October 1 of the previous year to September 30 of the reporting year.
	E-waste recovery	Recover used TV receivers, modems, mobile phones and Wi-Fi pods	2,985,085	PwC ⁽¹⁾	This is the total number of TV receivers, modems, mobile phones and Wi-Fi pods Bell recovered in the reporting period. All BCE operations involving customer-facing device recovery streams are included. Performance is based on data from October 1 of the previous year to September 30 of the reporting year.
ISO 14001 certification	Maintain ISO 14001 certification	Certified	Bureau Veritas	<p>Since 2009, Bell Canada maintains an environmental management system certified to the ISO 14001 standard, making us the first North American communications company to be so designated.</p> <p>This certification covers Bell Canada's internal governance to ensure execution of the environmental management system associated with the development of policies and procedures for the delivery of services by Bell Canada for business sectors network & broadband services (wireline, wireless, Internet, TV), cloud and data hosting, broadcast services (radio, digital platform & television) and connectivity and advertising technology and event promotion.</p>	

KPI	How we measure success	2025 performance	2025 verification	Definition, methodology and assumptions
Our people				
Employee well-being	90% of people leaders to complete mandatory base training on Mental Health	96%	Internal verification	This KPI is calculated as the percentage of total current people leaders (having a minimum of one direct report) and senior leaders (director level and above) who have completed the Mental Health Core training (the first training course in the Workplace Mental Health Leadership certificate program). This metric includes full time employees that have access to Career Zone site.
Time lost accident frequency rate	Report our lost time accident frequency rate (accident per 200,000 hours of work)	1.49	PwC ⁽¹⁾	This KPI measures the annual total number of lost time injuries in BCE's workplace per 200,000 hours worked. A lost time injury is defined as any case or injury that results in an employee being unable to work on their next scheduled workday following the incident. This KPI calculation covers employees within Bell Canada, Bell Media, Bell Technical Solutions, and Expertech (excluding Manitoba Telecom Services). Hours and lost-time injuries related to contractors are excluded.
Gender diversity	35% gender diverse directors on the Board	36%	Internal verification	The percentage of gender diverse directors on the Board of Directors of BCE Inc. is determined on a self-identification basis, over the total number of directors on the Board, as at December 31, 2025. Gender-diverse directors are defined as directors who identify as women and directors who identify with a gender other than man or woman.
	35% gender diverse representation in executive positions (vice-president level and above) by the end of 2025	36%	Internal verification	The percentage of gender diverse representation in executive positions is determined on a self-identification basis, over the total number of executives (vice-president and above), as at December 31, 2025. Gender diverse executives are defined as executives who identify as women, or a gender other than man or woman.
Team member engagement	Reach and maintain an overall team member engagement score of 75%	65%	PwC ⁽¹⁾	<p>The KPI is the average engagement score from the 2025 Bell Team Survey, conducted from September 23 to October 9, 2025. It reflects the percentage of employees who responded favourably ("Strongly Agree" or "Agree") to four engagement questions identified by Bell's Employee Listening team as key measures of engagement. The survey was designed by the Employee Listening team and administered by a third-party vendor specializing in employee satisfaction surveys.</p> <p>This metric includes active regular employees as of August 31, 2025, with more than three months' tenure, a valid business email, and access to the survey platform. It excludes interns, students, employees on extended leave, and retirees.</p>

(1) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.

(2) In line with a 1.5°C trajectory.

Our networks

Our wireline and wireless networks, as well as our broadcasting services, keep people connected, informed and entertained. By providing the latest advanced network technologies, we power our customers' prosperity and support the innovation pipeline. Additionally, our focus on data privacy and information security supports the reliability of our networks.

Network coverage, accessibility and reliability

Key metrics related to network coverage and accessibility

	2025	2024	2023
5G/5G+ wireless network coverage ⁽¹⁾	89%	87%	86%
Coverage of Canadian population by our 5G+ network	65%	60%	51%
Wireline: Expand our pure fibre footprint	8 million	7.8 million	6.8 million

(1) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.

Key metric related to network reliability

	2025	2024	2023
Network reliability: Maintain network reliability level above 99.99% ⁽¹⁾⁽²⁾	99.99%	99.99%	99.99%

(1) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.

(2) Bell's network reliability is referring to our high speed internet connection

Privacy and information security

Key metric related to commitment to resolving privacy complaints

	2025	2024	2023
Number of unresolved well-founded privacy complaints from the Office of the Privacy Commissioner of Canada	zero	zero	zero

Key metrics related to information security

	2025	2024	2023
Information security awareness: 90% of onboarded team members complete yearly Be Cyber Savvy information security training ⁽¹⁾	93%	95%	95%
Information security vigilance: Improve year-over-year phishing simulation report rate ⁽¹⁾	37%	36%	33%

(1) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.

Lawful access request

Requests from law enforcement and government agencies

	Number of requests in 2025
Emergencies or exigent circumstances (including support to 9-1-1 calls)	
Disclosures made to assist public authority in situations involving serious or imminent harm to life or property without authorization by a judge. Governed by relevant provisions of the Criminal Code including ss. 184.1, 184.4 and 487.11, and other relevant statutes and the common law	5,233
Legislative demands	
Compellable requests made by government agencies under the express authority of federal or provincial legislation	705
Disclosures in compliance with production orders, summons, subpoenas, and search warrants issued by a judge or other judicial officer	13,035
Foreign agency requests (court ordered) e.g. Mutual Legal Assistance in Criminal Matters Act	12

Canadian radio-television and telecommunications commission tariffed services ⁽¹⁾

	Number of requests in 2025
Government agencies	
Publicly listed basic subscriber information for a landline and/or a service provider identification	1,523
Law enforcement	
Publicly listed basic subscriber information for a landline and/or a service provider identification	22,848

(1) Reference to CRTC tariffs: Tariff Applications (8740) | CRTC
General Tariffs Bell Canada: Bell Canada Tariffs | BCE Inc.
Item 2177 – Service Provider Identification: 2177.pdf (bce.ca)

Our customers and relationships

We enable better experiences by offering smart solutions and collaborative partnerships that champion the customer experience and support community, resiliency and growth.

Customers

Complaints accepted by the Commission for Complaints for Telecom-television Services (CCTS)

	2025/2024	2024/2023	2023/2022
Total industry accepted complaints	23,647	20,147	14,617
Bell accepted complaints	3,966	3,430	2,355
Bell industry share	16.8%	17.0%	16.1%

Community

Community investment

Investment (in \$ million)	2025	2024	2023
Community investment	16.9	20.3	22.9
Bell Let's Talk investment since 2010 ⁽¹⁾	184	174	N/A

(1) Started reporting in 2024

Team member engagement in the community

Employee volunteering	2025	2024	2023
Volunteer hours logged ⁽¹⁾	77,100 hours	N/A	N/A

(1) Started reporting in 2025

IT equipment donated to children and communities

Donations of used equipment for reuse or recycling (number of units donated to CFS+)	2025	2024	2023	Cumulative total (since 1997)
Computers	10,596	10,409	5,962	161,771
Monitors	1,702	1,839	2,230	30,674
Printers	51	25	45	5,623

Suppliers

Responsible supply chain practices

	2025	2024	2023
Number of supplier assessments conducted	473	570	752
Number of environmental supplier assessments conducted ⁽¹⁾	45	N/A	N/A
Number of corporate responsibility supplier assessments conducted ⁽¹⁾	43	N/A	N/A
Number of supplier audits conducted ⁽²⁾⁽³⁾	7	6	N/A

(1) Started reporting in 2025

(2) Started reporting in 2024

(3) This KPI represents the count of audits, facilitated by our membership in Joint Alliance for CSR ("JAC"), of our suppliers that we executed or that were executed by another JAC member which we reviewed during the reporting period.

Business ethics

	2025	2024	2023
Inquiries received through business conduct help line ⁽¹⁾	319	262	238
Political contributions ⁽²⁾	\$-	\$-	\$-

(1) In 2025, CNexia and Ziplly Fiber were added in the report.

(2) Most jurisdictions in which we operate do not allow corporations to make political contributions. In jurisdictions where such contributions are authorized, such as the Provinces of Saskatchewan and Newfoundland and Labrador, they are usually a matter of public record. Our Political Contributions Policy prohibits political contributions without the express prior consent of the Chief Legal and Regulatory Officer.

Our products and services

Our products and services help our customers take advantage of emerging capabilities and applications powered by Canada's fastest pure fibre internet and 5G networks⁽¹⁾. We seek to meet the evolving needs of our residential and business customers by investing in advances in network technology, research and development (R&D), the expansion of our modern IT platforms, cloud-based, AI-driven solutions and a digital-first approach to our media and advertising offerings.

(1) Bell's Pure Fibre Internet was awarded Canada's Fastest Internet by Ookla®, a global leader in fixed and mobile network testing and analysis, in their Speedtest Awards™, based on Ookla® Speedtest Intelligence® data, 2H 2025. All rights reserved.

Research and development & innovation

	2025	2024	2023
Capital expenditures (capex) for research & development (\$M)	651	573	684
Operational expenditures (opex) for research & development (\$M)	60	66	90

Carbon savings from our products and services

	2025 ⁽¹⁾	2020	2017
Carbon abatement ratio	4.7 times Bell's operational GHG	4.0 times Bell's operational GHG	2.5 times Bell's operational GHG
Teleworking	51.0%	43.0%	8%
Dematerialization	27.0%	34.0%	43%
Conferencing solutions	10.0%	13.0%	43%
Fleet management	10.0%	9.0%	1%
Other (energy management, tank monitoring, bin management, electronic billing, electronic learning and cloud services)	2.0%	1.0%	5%
Carbon abated for our customers via Bell's technological solutions (Kilotonnes of CO ₂ e)	1,193	1,379	887

(1) Performance is estimated pursuant to our carbon abatement ratio based on 2023 data, which is when our last evaluation was completed.

Media industry

Hours produced/commissioned	2025	2024	2023
Total in English	29,992	30,080	37,104
Local news	14,005	13,561	20,791
Specialty news	13,765	14,284	14,305
National news / W5	546	574	388
Total news	28,316	28,419	35,484
Independent production and digital short form	313	297	259
Bell Media studios	1,363	1,364	1,361
Total entertainment (CTV, Specialty, Crave)	1,676	1,661	1,620
Total in French	1,281	1,274	1,369
Total French speciality	99	123	248
Total independent productions in French (Crave)	138	96	49
Total French news (Noovo)	567	457	470
Total French TV	477	599	603

Our environment

As Canada's largest communications company,⁽¹⁾ we seek to manage our environmental impact through our approach to corporate responsibility.

(1) Based on total revenue and total combined customer connections

Climate change

Key metrics related to greenhouse gas emissions

	Target	2025	2024
Carbon neutral ⁽¹⁾	Carbon neutral operations in 2025 ⁽²⁾ (GHG operational emissions in tonnes of CO ₂ e)	0	195,805
Scope 1 & 2 GHG emissions absolute variation from base year 2020 ⁽³⁾	Science-based targets #1 (SBT1) ⁽⁴⁾ : Reduce our absolute scope 1 and scope 2 GHG emissions 58% by 2030, from a 2020 base year	-37%	-26%
Supplier engagement ⁽³⁾	Science-based targets #2 (SBT2): Reach 64% of our suppliers by spend covering purchased goods and services with science-based targets by 2026	47%	34%
Scope 3 GHG emissions absolute variation from base year 2020	Science-based targets #3 (SBT3): Reduce our absolute scope 3 GHG emissions from categories other than purchased goods and services 42% by 2030, from a 2020 base year ⁽⁵⁾	-6%	20%

(1) Bell currently has no intention to continue acquiring carbon credits and, as a result, Bell will not maintain carbon-neutral operations after 2025 since we will focus our efforts on the direct decarbonization of our operations.

(2) Performance is based on operational GHG emissions (scope 1 and 2 emissions in tonnes of CO₂e) minus GHG emissions offset by carbon credits retired (in tonnes of CO₂e), based on data from July 1 of the previous year to June 30 of the reporting year and, as a result, does not include GHG emissions associated with our AI data centres.

(3) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.

(4) In line with a 1.5°C trajectory.

(5) Scope 3 categories covered by this target exclude indirect scope 3 GHG emissions from our purchased goods and services, and include GHG emissions from capital goods, fuel and energy-related activities, upstream transportation and distribution, waste generated in operations, business travel, employee commuting, downstream transportation and distribution, use of sold products, end-of-life treatment of sold products, franchises and investments. Our 2024 progress has been restated, see section About this information sheet for more information.

Total GHG footprint

Tonnes of CO ₂ equivalent (CO ₂ e)	2025	2024	2020 base year
Scope 1 ⁽¹⁾	113,164	125,729	141,270
Scope 2 Location-based ⁽¹⁾⁽²⁾	138,937	129,432	121,681
Scope 2 Market-based ⁽¹⁾⁽²⁾	53,762	70,076	121,681
Total scope 1 + scope 2 market-based ⁽¹⁾	166,926	195,805	262,951
Carbon credits ⁽³⁾	166,926	N/A	N/A
Carbon neutral operations ⁽⁴⁾	0	N/A	N/A
Scope 3 ⁽⁵⁾	1,533,605	1,774,635	1,673,847
Total (scope 1, scope 2 market-based and scope 3)	1,700,531	1,970,440	1,936,798

(1) PwC provided limited assurance over the 2025 GHG emissions of scope 1, scope 2 and part of scope 3 (i.e., categories 1 – purchased goods and services and 6 – business travel). See PwC's limited assurance report.

(2) We have restated 2024 results for location-based and market-based Scope 2 GHG emissions to reflect revised electricity emission factors published by the Canadian government after the initial publication of our 2024 report, and refined energy consumption allocation methodology in certain regions to better reflect grid behaviour, see section About this information sheet for more information.

(3) PwC has provided limited assurance over the quantity of carbon credits retired. See PwC's limited assurance report.

(4) Performance is based on operational GHG emissions (scope 1 and 2 emissions in tonnes of CO₂e) minus GHG emissions offset by carbon credits retired (in tonnes of CO₂e).

(5) We have restated Scope 3 GHG emissions 2020 baseline and 2024 results to reflect updates made to categories 1 – Purchased Goods and Services, 4 – Upstream Transportation and Distribution, and 5 – Waste Generated in Operations, see section About this information sheet for more information.

GHG emissions

(Tonnes of CO₂ equivalent (CO₂e))

GHG Emissions Type	Scope Description	2025	2024	2020 base year	GRI
Scope 1⁽¹⁾					
Operational emissions	Direct GHG emissions from sources that are controlled by Bell: consumption of fuel (by our vehicle fleet, facilities and equipment) and the accidental release of ozone depleting substances (from cooling equipment).	113,164	125,729	141,270	GRI 305-1
Scope 2: Market-based⁽¹⁾⁽²⁾					
Operational emissions	Indirect GHG emissions associated with the consumption of purchased electricity, heating/cooling and steam required by Bell's activities in our buildings and other facilities.	53,762	70,076	121,681	GRI 305-2
Carbon credits retired to offset scope 1 and scope 2 market-based emissions⁽¹⁾					
		166,926	0	0	
Scope 2: Location-based⁽¹⁾⁽²⁾					
		138,937	129,432	121,681	GRI 305-2
Scope 3⁽³⁾⁽⁴⁾					
Indirect emissions	Other indirect GHG emissions associated with activities up and down Bell's value chain, which are categorized as follows:	1,533,605	1,774,635	1,673,847	GRI 305-3
	1 - Purchased goods and services: extraction, production and transportation of goods and services purchased or acquired by Bell. ⁽²⁾⁽⁴⁾	1,089,772	1,206,830	1,200,994	
	2 - Capital goods: extraction, production and transportation of capital goods purchased or acquired by Bell.	15,808	26,950	20,629	
	3 - Fuel and energy-related activities: extraction, production and transportation of fuels and energy purchased or acquired by Bell (not already accounted for in scope 1 or 2), including: <ul style="list-style-type: none"> • upstream emissions of fuels consumed by Bell • upstream emissions related to fuels consumed by the generation of electricity, heating/cooling and steam purchased by Bell • generation of electricity, heating/cooling and steam that is lost in transmission and distribution systems. 	207,683	194,007	165,631	
Upstream	4 - Upstream transportation and distribution (T&D) in vehicles and facilities not owned or controlled by Bell, including: <ul style="list-style-type: none"> • T&D of products purchased by Bell between our tier 1 suppliers and our own operations • T&D services purchased by Bell, including inbound and outbound logistics, and T&D between our own facilities. 	17,687	19,697	38,434	
	5 - Waste generated by our operations: disposal and treatment of waste generated by our operations.	657	855	815	
	6 - Business travel: transportation of Bell employees for business-related activities (including travel by air, rail, rented vehicles and personal vehicles). ⁽⁴⁾	4,797	4,093	8,834	
	7 - Employee commuting: transportation of Bell employees between their homes and their worksites (including commuting by public transit and personal vehicles).	31,030	36,325	51,441	

Downstream	9 - Downstream T&D in vehicles and facilities not owned or controlled by Bell: T&D of products sold by Bell between our operations and the end consumer, including retail and storage.	8,026	15,918	16,716	GRI 305-3
	11 - Use of sold products: end use of goods and services sold by Bell.	118,589	208,846	100,708	
	12 - End-of-life treatment of sold products: waste disposal and treatment of products sold by Bell at the end of their life.	9	13	6	
	14 - Franchises: operation of Bell's franchises (not already accounted for in scope 1 or 2).	723	2,525	6,300	
	15 - Investments: operation of investments (not already accounted for in scope 1 or 2), including equity investments (such as associates and joint ventures), debt investments and project finance.	38,824	58,576	63,339	
Total scope 1, 2 (market-based) and 3		1,700,531	1,970,440	1,936,798	

- (1) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.
- (2) We have restated 2024 results for location-based and market-based Scope 2 GHG emissions to reflect revised electricity emission factors published by the Canadian government in the 2025 National Inventory Report (NIR) after the initial publication of our 2024 report, and refined energy consumption allocation methodology in certain regions to better reflect grid behaviour.
- (3) We have restated Scope 3 GHG emissions 2020 baseline and 2024 results for categories 1 – Purchased Goods and Services, 4 – Upstream Transportation and Distribution, and 5 – Waste Generated in Operations. These updates reflect methodology improvements and the availability of more granular data, enabling a refined categorization of activities. Emission factors were also revised for category 4 to better align with our operational profiles.
- (4) Category 8 - upstream leased assets is not individually reported since fuel and energy consumption from leased assets were considered in scope 1 and scope 2 and are thus included in Fuel and energy related activities (cat. 3). Category 10. Processing of sold products is not applicable and Category 13. Downstream leased assets is considered negligible.

Energy consumption

	2025 MWh equivalent	2025 GJ equivalent	2025 % of total	Variation from 2024	2024 MWh equivalent	2024 GJ equivalent
Fuel (Scope 1)	456,299	1,642,545	20%	-9%	504,106	1,814,636
Electricity, heating/cooling and steam (Scope 2)	1,791,644	6,449,403	80%	-4%	1,863,555	6,708,260
Total	2,247,943	8,091,948	100%	-5%	2,367,661	8,522,896

Energy intensity

Energy intensity based on revenues	2025	2024	2023
Total energy consumption (MWh equivalent)	2,247,943	2,367,661	2,442,780
Total operating revenues ⁽¹⁾ (\$ millions)	24,408	24,569	24,583
Energy intensity ratio (total energy consumption divided by total operating revenues)	92	96	99

Energy intensity based on network usage	2025	2024	2023
Energy intensity ratio (total energy consumption in MWh equivalent divided by total network usage in petabytes)	53	74	99

(1) Total operating revenues of the GHG reporting period, i.e., July 1 of the previous year to June 30 of the reporting year.

Electricity consumed

	2025	2024	2023
Percentage of energy consumption that was supplied from grid electricity,	77%	76%	75%
Electricity consumed (MWh)	1,736,704	1,810,452	1,838,045
Percentage of electricity consumed from renewable sources (hydro, wind and solar)	56%	56%	56%
Percentage of electricity consumed from hydro	84%	86%	

Decarbonization initiatives

Type of energy saved	Energy savings (GJ equivalent)	GHG emissions reduction (tonnes of CO ₂ e)
Asset optimization		
Electricity	31,151	573
Natural gas	302	5
Energy efficiency		
Diesel	93,795	6,521
Electricity	65,100	1,680
Gasoline	35,121	2,348
Natural gas	27,010	1,399
Fleet rightsizing & electrification		
Gasoline	121,281	8,108
On-site renewables		
Electricity	4,395	446
Total	378,155	21,080

Transitioning to cleaner vehicles

Fleet composition	2025	2024	2023
Fully electric vehicles	495	470	332
Hybrid vehicles	414	370	66
Total	909	840	398

Sustainable real estate

LEED certifications	Number of buildings 2025	Number of buildings 2024	Number of buildings 2023
LEED-NC Certified	1	1	1
LEED-NC Silver	1	1	1
LEED-EB Platinum	2	2	3

Circular economy

Key metrics related to waste diversion

	2025	2024	2023
Waste diversion reduction target: 30% reduction in total waste sent to landfill by 2030, from a 2019 base year	-24%	-22%	-15%
E-waste recovery: Recover used TV receivers, modems, mobile phones and Wi-Fi pods ⁽¹⁾	2,985,085	2,759,467	2,953,523

(1) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.

Customer electronic devices recovered

Number of units collected	2025	2024	2023
TV receivers	1,065,264	1,078,433	1,130,807
Modems	1,430,141	1,294,968	1,343,184
Wifi pods	230,247	188,482	219,745
Mobile phones	259,433	197,584	259,787
Total ⁽¹⁾	2,985,085	2,759,467	2,953,523

(1) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.

Recycled and reused electronic devices through take-back programs

	2025	2024
Total metric tonnes of materials recovered through take-back programs ⁽¹⁾	3,240	3,124
% of materials recovered, by weight, that were reused	69%	56%
% of materials recovered, by weight, that were recycled	32%	37%
% landfilled	-%	-%

(1) While all recovered devices are either recycled or refurbished, the timing of these processes can vary. This is due to the ongoing nature of our recycling and refurbishment processes, which spans multiple reporting periods. Therefore, the number of recycled and refurbished devices do not equal the total number of recovered devices.

Waste recovered

In metric tonnes (MT)	Diverted from landfill	Landfilled	Diversion rate (%)
Office	5,635	2,038	73%
From our operations			
Fleet ⁽¹⁾	332	0	100%
Hazardous materials ⁽²⁾	14,208	0	100%
Packaging products ⁽³⁾	797	214	79%
Hardware ⁽⁴⁾	3,247	5,781	36%
From our customers ⁽⁵⁾	3,243	0	100%
Totals	27,462	8,033	95%

(1) Tires, batteries, oil and oil filters and used engine antifreeze

(2) Lead-acid batteries, alkaline batteries, fluorescent tubes, oily containers, contaminated rags and absorbents, aerosols and other pressurized containers

(3) For network equipment, such as wood pallets, cardboard boxes and plastic wrap

(4) Telecom materials, such as cables, terminals, utility poles and cable reels

(5) TV receivers, modems, phones, pods and accessories.

Environmental management

Environmental and Energy management system

	2025	2024	2023
ISO 14001 Certified	Yes	Yes	Yes
ISO 50001 Certified ⁽¹⁾	Yes	Yes	Yes

(1) In December 2025, we chose not to renew this certification, opting instead to integrate energy management into our ISO 14011-certified Environmental Management System. This approach leverages the maturity gained through ISO 50001 and ensures greater efficiency within a single framework.

Air emissions

Halocarbons leaks	2025	2024	2023
Number of leaks	259	301	326
Amount leaked (kg)	4,114	4,924	5,197
Other air emissions ⁽¹⁾	2025	2024	2023
Carbon monoxide (CO)	< 20	< 20	< 20
Nitrogen oxides (NOX)	< 20	< 20	< 20
Sulfur oxides (SOX)	< 20	< 20	< 20
Volatile organic compounds (VOC)	< 10	< 10	< 10
Particulate matter (PM) 2.5	< 0.3	< 0.3	< 0.3
Particulate matter (PM) 10	< 0.5	< 0.5	< 0.5
Total particulate matter (TPM)	< 20	< 20	< 20

(1) Emissions are tracked at our largest sites and measure at these facilities whenever a change in operations occurs that could affect emission levels. We are all below the National Pollutant Release Inventory's (NPRI) thresholds. The NPRI is Canada's public inventory of releases, disposals and transfers of pollutants from facilities across Canada.

Environmental incidents and infractions

	2025	2024	2023
Reportable significant spills ⁽¹⁾	2	5	8
Reportable non-significant spills ⁽¹⁾	55	62	64
Fines levied for environmental related non-compliance	2	1	1
Prosecutions related to environmental laws	0	0	0

(1) A spill is the unexpected release of a contaminant in the environment resulting from Bell's direct operations or on a Bell property. Reportable spills include only those for which the regulatory authority requires an immediate report. A spill is considered significant if it exceeds 100 kg or 100 litres.

Water consumption

In cubic meters (m ³) ⁽¹⁾	2025	2024	2023
Office	320,496	344,101	318,083
Operations	806,106	846,035	811,974
Total	1,126,602	1,190,136	1,130,057

(1) Our water consumption reporting is based on a methodology that includes three sources of data (i) water meters, ii) estimation based on water-use intensity ratios and iii) utility bills), along with six site categorizations by primary water consumption type and intensity (e.g., equipment cooling, kitchen and domestic use). Together, these three data sources and six site categorizations permit us to estimate the volume of water that our operations use every year. Reporting period is based on data from October 1 of the previous year to September 30 of the reporting year.

Our people

Our team members come from diverse backgrounds and possess unique skills that deliver value across our business. We engage and invest in our people to create a thriving, productive and creative workforce.

Our team

Employees

	2025	2024	2023
Total employees in our team	38,683	40,390	45,132
Communication and Technology Services - Canada ⁽¹⁾	84%	88%	88%
Communication and Technology Services - U.S. ⁽¹⁾	4.4%	New in 2025	New in 2025
Bell Media	12%	12%	12%

(1) Location is based on where we provide services, see 2025 Integrated annual report: Strategic overview, BCE at a glance.

The decrease between 2023 and 2024 can be attributed to restructuring at all levels of the company, including voluntary departures and the elimination of vacant positions.

Voluntary turnover, retirements and external hires

	2025	2024	2023
External hires			
Total (excluding all temporary employees) ⁽¹⁾	13.6%	12.6%	18.7%
Voluntary turnover and retirements			
Total (excluding all temporary employees) ⁽¹⁾	12.2%	13.0%	14.6%

(1) Includes our retail division (The Source) and construction (Expertech) and installation (Bell Technical Service) activities which should be taken into account when comparing results with other companies that do not have similar operations.

Team member well-being

Employee well-being

	2025	2024	2023
90% of people leaders to complete mandatory base training on mental health	96%	93%	94%

Health & safety

	2025	2024	2023
Time lost accident frequency rate ⁽¹⁾	1.49	1.57	1.37
Fines levied for health and safety related non-compliance	1	4	1
Prosecutions related to health and safety laws	0	0	0

(1) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.

Board diversity

	2025	2024	2023
Gender diverse Directors on the Board	36%	38%	33%

Workforce diversity

Diversity group	2024 LMA ⁽¹⁾	2025	2024	2023
Overall				
Women	35%	31%	31%	32%
Visible minorities ⁽²⁾	31%	30%	29%	28%
Persons with disabilities ⁽²⁾	12%	7.2%	7.2%	7.4%
Indigenous peoples ⁽²⁾	2.6%	3.1%	3%	3.1%
Executives⁽³⁾				
Women	30%	36%	33%	32%
Visible minorities ⁽²⁾	14%	22%	21%	17%
Persons with disabilities ⁽²⁾	6.7%	5.6%	6.1%	7.8%
Indigenous peoples ⁽²⁾	3.2%	1.9%	1.7%	1.7%

(1) Occupational labour market availability indicates the percentage of persons in each designated group in the Canadian workforce who may have the skills necessary to fill occupational roles at Bell based on a December 2023 headcount. The data are provided to Bell by the Canadian government, and are based on the 2016 National Household Survey and the 2017 Canadian Survey on Disability. This is the most current information available.

(2) Data for these categories depend upon full-time and part-time employee self-identification in Bell's diversity questionnaire.

(3) Vice-presidents and above.

Pay equity

Median total compensation	2025	2024	2023
Women to men (adjusted)⁽¹⁾			
Executives (VP/SVP)	100%	100%	99%
Management & professionals	99%	99%	99%
Administrative & non-management team members	100%	100%	100%
Overall	100%	100%	99%
BIPOC to non-BIPOC (adjusted)⁽¹⁾			
Executives (VP/SVP)	100%	100%	100%
Management & professionals	100%	100%	100%
Administrative & non-management team members	100%	100%	100%
Overall	100%	100%	100%

(1) The gap analysis is adjusted based on level, job family, role and tenure. The analysis focuses only on non-unionized employees. Unionized employees' compensation follows the provisions of their collective agreements. Gender & Diversity results are capped at 100%. This shows parity or could mean that women or BIPOC are paid higher than men or Non-BIPOC.

Team member engagement and development

Team member engagement

Team member engagement ⁽¹⁾	2025	2024	2023
Reach and maintain an overall team member engagement score of 75%	65%	65%	73%

(1) PwC provided limited assurance over the 2025 data point, see PwC's limited assurance report.

Labour unions

	Number of collective agreements	Number of employees
Unifor	37	12,819
IBEW	6	1,101
TEAM	1	346
CSN	6	239
Teamsters	2	118
USWA	2	35
SCFP	1	49
IUPAT	3	45
IATSE	1	28
IPMVTV	2	20
ONG	2	35
AFTRA	1	16
CUPE	2	11
SEPB	1	11
CSQ Noovo	1	9
IAMAW	1	7
SMWI	1	5
CWA	1	97
TOTAL	71	14,991

Benefits

Medical plan (paid through Flexdollars)	<ul style="list-style-type: none"> • Prescription drugs • Hospitalization and emergency care • Registered nurse • Other medical supplies and services • Vision care • Professional services (physiotherapist, chiropractor, chiroprapist, podiatrist, athletic therapist, osteopath, audiologist, massage therapist, naturopath, acupuncturist, homeopath, nutritionist/dietitian) • Unlimited coverage for mental health providers (psychologist, social worker, licensed psychotherapist, psychoeducator, registered clinical counsellor and couples or family therapist) • Gender affirmation benefit • Adoption & surrogacy coverage • Fertility coverage • Personal travel insurance • Trip cancellation insurance • Business travel emergency medical insurance • Includes coverage for spouse and eligible dependent children
Dental plan (paid through Flexdollars)	<ul style="list-style-type: none"> • Routine • Restorative • Major Services • Orthodontics • Includes coverage for spouse and eligible dependent children
Flexdollars (paid by company)	<p>For purchase of</p> <ul style="list-style-type: none"> • Optional / enhanced medical and dental coverage • Vacation days • Medical Second Opinion <p>Remaining Flexdollars to be deposited in either or both of:</p> <ul style="list-style-type: none"> • Health reimbursement account, used to pay for health care expenses not covered by plans • Lifestyle account, used to pay for fitness and recreation expenses, daycare, education, environmental, renovations, legal and counselling expenses, long-term care expenses and personal development. • Covers expenses incurred by spouse and eligible dependent children
Health care navigation and medical support programs (paid by company)	<ul style="list-style-type: none"> • Personal nurse advocate for case management and referral services for more than 12,000 medical conditions for employees • Includes coverage for spouse and eligible dependent children
Disability plans (paid by company)	<ul style="list-style-type: none"> • Incidental • Short-term • Long-term
Life + accident insurance (paid by company)	<ul style="list-style-type: none"> • Including business travel accident insurance
Supplemental allowance plan top up (including surrogacy) (paid by company)	<ul style="list-style-type: none"> • Maternity: 70% salary replacement up to 17 weeks • Parental (for birth mother or other parent, including adoptive parent): • 70% salary replacement up to 19 weeks • Adoption: 70% salary replacement up to 19 weeks
Virtual health care program (paid by company)	<ul style="list-style-type: none"> • Confidential, 24/7 access to a nurse or doctor through secure online video consultations for employees and their spouse and eligible dependent children
Other optional coverage available (paid by team members)	<ul style="list-style-type: none"> • Optional life and accident insurance • Critical Illness insurance • Includes coverage for family members

Retirement and savings

Pension	<ul style="list-style-type: none"> • Defined Contribution (DC) pension arrangement • Participation is mandatory after 3 months of net credited service • Employee contributions of 0% to 12% of pensionable earnings • Employer contribution: automatic 4% + 100% matching of employee's contribution up to a maximum additional 2% of pensionable earnings • Flexible option to reallocate up to 2% of employee contributions to another savings plan (Group RSP, TFSA, FHSA or short-term TFSA) while continuing to benefit from the employer's matching contribution in the DC plan • Employee may choose from 2 approaches to build investment mix – customized approach with 16 investment options, including one ESG fund focusing on companies with lower carbon emissions, or automatic approach life cycle option • Bell Retirement Income Option allows retiring employees to remain in the pension plan and draw income directly from their plan account with the same investment options and planning tools available to them as employee members; retiring employees also have the option to transfer external registered savings and consolidate their retirement assets on one platform
Employees' Savings Plan (ESP)	<ul style="list-style-type: none"> • Purchase of BCE Inc. common shares through payroll deductions • Participation is voluntary after 6 months of net credited service • Employee contribution level from 0% to 12% of basic salary (increments of 1%) • One-third company match, maximum 2% (1/3 of 6%) subject to a two-year vesting period • Possibility to transfer shares to the Group RSP, TFSA and FHSA
Group Retirement Savings Plan (RSP)	<ul style="list-style-type: none"> • Participation is voluntary • Employee contributions only, including transfer of BCE shares from ESP • Employee may choose from 2 approaches to build investment mix – customized approach with 15 investment options, including one ESG fund focusing on companies with lower carbon emissions and guaranteed interest accounts, or automatic approach life cycle option • Low investment fees • Can transfer Group RSP account in the Bell Retirement Income Option
Group Tax Free Savings Account (TFSA)	<ul style="list-style-type: none"> • Participation is voluntary • Employee contributions only, including transfer of BCE shares from ESP • Similar investment options as under the Group RSP • Low investment fees
Group First Home Savings Account (FHSA)	<ul style="list-style-type: none"> • Participation is voluntary for first-time home buyers • Employee contributions only, including transfer of BCE shares from ESP • Similar investment options as under the Group RSP • Low investment fees
Short-term Tax Free Savings Account (Short-term TFSA)	<ul style="list-style-type: none"> • Participation is voluntary • Employee contributions only • Mainly fixed income investment options to limit account fluctuations • Low investment fees

Our financial resources

Our capital comes from our investors, lenders and free cash flow that is generated from our operations. We achieve financial growth through ongoing investment in our purpose to advance how people connect with each other and the world, while seeking to drive total shareholder return.

Tax payment to governments

Corporate income tax paid (\$ million)	2025	2024	2023
Total Canada	733	781	695
Federal	660	734	619
Quebec	62	39	64
Alberta	11	8	12
USA	4	2	5

Federal includes all provinces other than Quebec and Alberta, for which separate tax returns are required.

Sales taxes (paid and collected) (\$ million)	2025	2024	2023
Total Canada	1,312	1,275	1,197
Federal GST/ HST	935	894	801
Quebec	247	238	244
Ontario	—	5	5
British Columbia	52	57	62
Saskatchewan	14	15	16
Manitoba	64	66	69
USA	5	—	—

Other tax payments in Canada (\$ million)	2025	2024	2023
Total Canada	760	1300	797
Employer portion of payroll taxes	285	311	305
Municipal taxes	75	75	71
Public utility taxes	43	44	39
911	45	45	43
Other			
Spectrum licence fees	64	63	59
Annual payments to the Canadian Radio-television & Telecommunications Commission (CRTC)	91	88	99
Canada media funds	74	79	87
Copyrights to organizations other than government	67	65	78
CRTC deferral payments	16	12	16
Spectrum acquisitions	0	518	0
Total USA	42	0	0
Employer portion of payroll taxes	11	0	0
Municipal taxes	16	0	0
Public utility taxes	2	0	0
Annual payments to the Federal Communication Commission (FCC)	13	0	0

Tax avoidance / Base erosion and profit shifting

While BCE's activities are focused in Canada, its business activities have expanded to the United States. BCE does not manage its tax affairs through a presence in low tax jurisdictions to avoid Canadian or US tax, or to reduce its overall tax burden.

Tax governance and risk management

BCE believes it has a responsibility to pay the appropriate amount of taxes in respect of its business operations. At the same time, BCE believes that legally minimizing its tax costs is one of its obligations to its stakeholders. Public policy considerations, including reputational risk, corporate social responsibility and positive relationships with tax authorities are equally important. Tax minimization is not subordinated to, but is considered in conjunction with, compliance obligations.

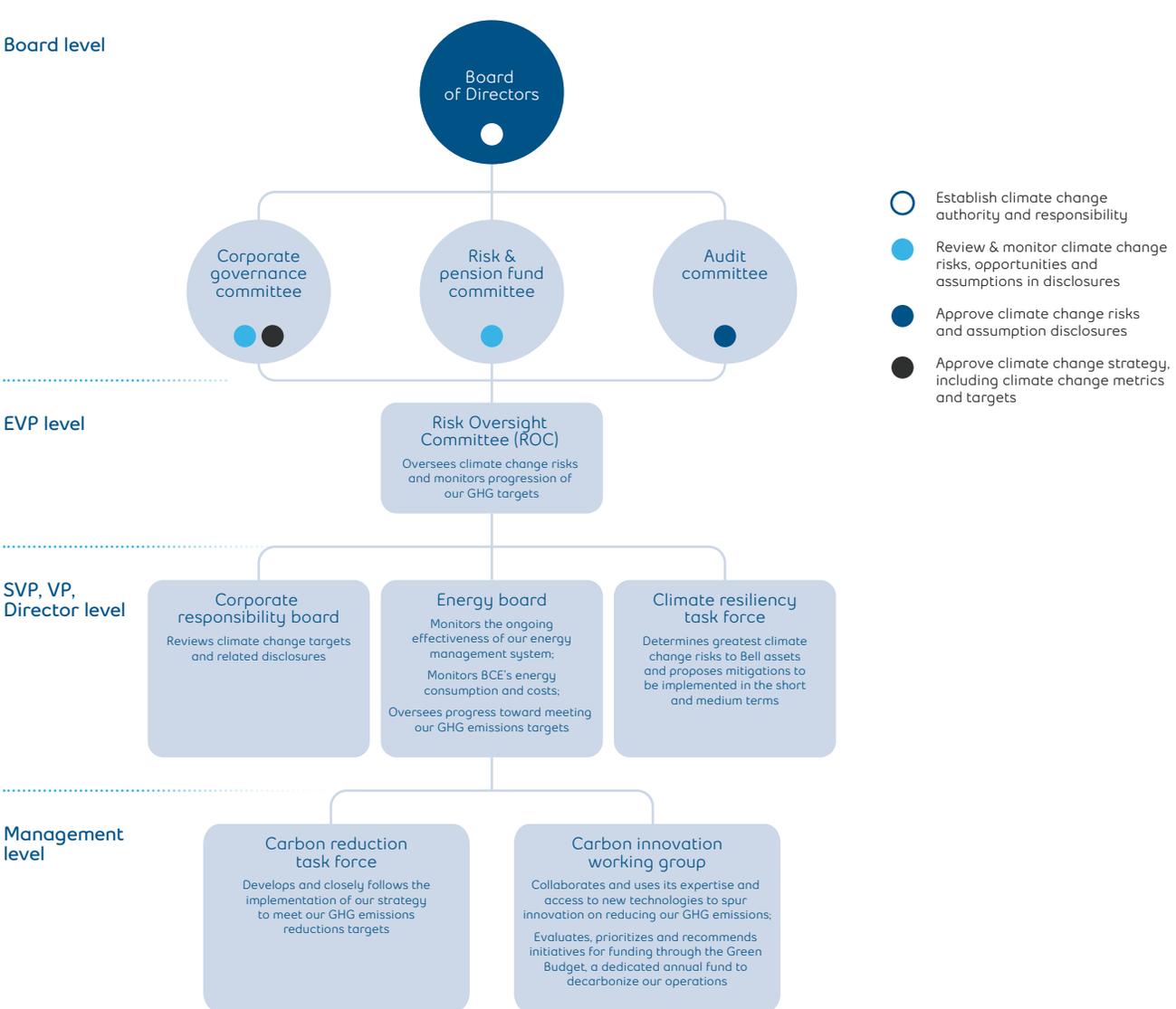
Reporting Indexes

Climate-related risks and opportunities index

BCE recognizes the demand from stakeholders for details on how climate-related risks and opportunities can affect our business. We monitor standards issued by the International Sustainability Standards Board (ISSB) and seek to align select disclosures with those standards. We also disclose select metrics informed by the Sustainability Accounting Standards Board (SASB), the Global Reporting Initiative (GRI) Standards and the United Nations Sustainable Development Goals (SDGs). In this report, we voluntarily report information, without limiting our disclosure to what is material to BCE, in order to provide a more comprehensive picture to stakeholders of the topics discussed herein.

Governance

We have established a governance structure with clear accountability from the Board through to management.



For more information on the governance of our corporate responsibility programs, see BCE's latest [Management Proxy Circular](#).

Strategy

Bell continues to focus on climate resiliency in the face of the impacts of climate change by maintaining and enhancing our adaptation plans and measures. As part of this process, we assess our climate-related risks and opportunities and their impacts on our businesses, strategy, financial planning and overall resilience.

Our climate-related risks are categorized into two primary types: transition risks and physical risks. Transition risks arise from the shift to a low-carbon economy, involving significant regulatory, technological, and market changes to meet both mitigation and adaptation demands. Physical risks stem from the direct effects of climate change, either through acute events or chronic, long-term shifts in climate patterns.

Climate-related risks and opportunities

We have completed a broad, qualitative assessment of climate-related risks and opportunities. The following tables provide an overview of the climate-related risks and opportunities Bell has identified across different time horizons. They outline potential impacts on the company's operations, strategy and financial planning, as well as Bell's risk management responses and strategic actions.

Climate-related physical risks

Description	Time horizon	Impacts	Risk management response
Acute			
Increased frequency and severity of extreme weather events (e.g., floods, wildfires, heatwaves)	Medium to long	<p>Extreme weather events can cause extensive service disruptions, leaving customers without communication for extended periods and damaging critical infrastructure such as cell towers, data centres and fibre networks.</p> <p>These disruptions could lead to revenue loss, increased insurance premiums and capital expenditures for rebuilding and reinforcing infrastructure.</p>	<p>Bell is focused on implementing adaptation measures to help ensure the resiliency of our operations and the physical security of our team members in case of extreme weather events.</p> <p>Bell's Climate Resiliency Task Force is focussed on managing acute physical climate-related risks for our buildings and networks.</p> <p>The Business Continuity team classifies sites' criticality, ensuring that protection efforts are prioritized accordingly. Risk mitigation plans and emergency response procedures are regularly updated in an effort to try to ensure readiness for potential disruptions, including due to natural hazard.</p> <p>Bell's National Incident Centre (NIC) leverages systems linked to Environment and Climate Change Canada and other civil protection organizations, providing early warnings and alerts about weather-related national events like flooding and storms.</p>
Chronic			
Gradual and long-term changes in climate patterns such as, rising temperatures, changing precipitation patterns and rising sea levels.	Medium to long	<p>Rising global temperatures can accelerate equipment degradation, leading to frequent maintenance and replacements. This results in higher capital and operational expenses for upgrading and maintaining infrastructure.</p>	<p>Our Building Operation Centre and Network Operations Centres use systems that remotely monitor temperature and energy consumption in our facilities, providing early warnings of critical temperature variations and to help enable preemptive actions to protect infrastructure.</p> <p>Our Finance (insurance) team and the Climate Resiliency Taskforce have initiated discussions to better evaluate how temperature changes may affect workforce productivity and our capacity to build and maintain networks.</p>

Climate-related transition risks

Description	Time horizon	Impacts	Risk management response
Policy & legal			
<p>Evolving regulations on energy efficiency, carbon pricing, grid intensity, climate resilience and policies for companies to set carbon reduction targets to support Canada's Net-Zero 2050 commitment.</p>	Short to medium	<p>Compliance with new energy efficiency standards and climate resilience regulations may require equipment upgrades, leading to increased capital expenditures.</p> <p>Higher carbon pricing could elevate operational costs for energy-intensive facilities and operations.</p> <p>An increase in grid emissions intensity, in the jurisdictions where we conduct our operations, could affect Bell's ability to meet its GHG targets.</p>	<p>We participate in the Canadian Energy Efficiency Voluntary Agreement (CEEVA) program for TV set-top boxes (STBs) and Small Network Equipment (SNE) which aim to complement the ENERGY STAR program in Canada.</p> <p>Bell seeks to minimize its exposure to carbon pricing regulations through a diversified approach that aims to reduce reliance on energy targeted by such regulations.</p> <p>We also conduct resiliency assessments of critical infrastructure to help enhance climate adaptation capabilities.</p>
Technology			
<p>The costs associated with adopting new technologies to improve efficiency, decarbonize operations and develop new products and services.</p> <p>An increase in e-waste and associated operational costs due to customers upgrading their devices more frequently.</p>	Short to long	<p>Outdated and failure to adopt new technologies may lead to competitive disadvantages and revenue loss.</p> <p>E-waste management could result in increased operational costs to recover, refurbish and dispose of e-waste.</p>	<p>Bell supports the development of new technologies for efficient cooling alternatives for our network infrastructure and data centres, where practicable.</p> <p>Mobile phone take-back programs increase the recovery of old cell phones and reduce e-waste in landfills.</p>
Market			
<p>Shifting market dynamics, including rising energy and material costs and evolving consumer preferences.</p>	Short to long	<p>Market volatility may drive up material and energy costs, impacting operational expenses.</p> <p>Potential shortages or price increases for materials essential to low-carbon technologies could affect service offerings and product development.</p> <p>Climate-related events could also impact pricing with our suppliers and outsourcers, which in turn could impact our business. Given that some of our third-party suppliers and outsourcers are located in foreign countries that are more at risk of experiencing weather-related events. Localized natural disasters in such countries could further negatively impact our business.</p>	<p>Bell seeks to address market risks from volatile energy prices through an energy efficiency strategy across certain of our operations, such as optimizing facility heating and cooling equipment, modernizing our network equipment, generating on-site renewable energy and optimizing assets, which includes reducing our real estate footprint as well as working to consolidate and optimize equipment and virtualize servers. Our fleet management strategy focuses on introducing more fuel efficient vehicles including electric and hybrid vehicles, operational controls such as anti-idling policies and fuel consumption monitoring.</p> <p>Bell is focussed on strategically investing in developing new products and services that help enable our customers reduce their GHG emissions, for example IoT technologies such as smart cities and connected cars.</p>

Description	Time horizon	Impacts	Risk management response
Reputational			
Stakeholder perceptions and expectations regarding the company's climate actions and resilience.	Short to medium	Climate-related service disruptions and failure to meet climate action expectations can erode trust, resulting in customer attrition, revenue loss, reputational damage and increased capital costs due to a higher risk profile.	We strive to proactively maintain a state of readiness to respond efficiently to climate-related events that may disrupt our business. Additionally, we disclose our energy and GHG emission performance and progress toward our climate targets in our Integrated annual report and CDP submission. These annual disclosures demonstrate to stakeholders that we are actively engaged in seeking to mitigate the impacts of climate change and managing associated risks.

Climate-related opportunities

Description	Time horizon	Impacts	Strategic planning
Resource efficiency			
Enhancing energy efficiency and modernizing operations to reduce energy consumption.	Short to long	Implementing advanced cooling and efficient network equipment can reduce energy use, lowering operational costs and carbon pricing liabilities. Fleet rightsizing and electrification can increase operational efficiency, leading to long-term fuel savings and lower maintenance costs. Energy-efficient technologies in buildings will reduce energy consumption, decreasing associated costs.	Our resource efficiency initiatives focus on advancing operational efficiency while reducing energy consumption and costs where possible. In 2025, we replaced 154 older vehicles with new, more fuel-efficient models. We now have a total of 495 electric and 414 hybrid vehicles in our fleet. We are also focussed on implementing energy efficiency initiatives such as optimizing facility heating and cooling equipment, modernizing our network equipment, generating on-site renewables and optimizing assets, which includes reducing our real estate footprint as well as working to consolidate and optimize equipment and virtualize servers.

Energy sources

Procurement of low-carbon energy sources and use of on-site renewable generation.	Short to medium	Renewable energy sources and, when feasible, strategically investing in decarbonization projects in provinces with high grid intensity could mitigate exposure to energy price volatility, potentially decreasing long-term energy costs. On-site renewable generation for critical infrastructure enhances power supply reliability, improves network resilience, minimizes the risk of service disruptions and can mitigate exposure to increased energy costs.	We are focussed on steadily increasing our renewable energy use by implementing on-site renewable energy systems where possible.
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Description	Time horizon	Impacts	Strategic planning
Products & services			
Developing and offering innovative solutions that address climate challenges and meet evolving sustainability demands.	Short to medium	Higher demand for digital solutions that help customers reduce emissions and cost, such as energy management, teleconferencing, IoT-based systems for energy optimization like smart buildings and fleet management, could increase revenue. Increased opportunities for climate resiliency services, such as emergency communication systems and data backup solutions, could drive revenue growth.	Some of Bell's technological solutions help support customers in reducing their energy needs, minimizing carbon footprints, enhancing productivity and helping ensure business continuity. Our offerings, such as virtualization and cloud computing, promote more efficient use of space, power and cooling resources while improving business continuity through network redundancies. IoT applications help enable optimized asset and fleet management for smart buildings, cities and operations, helping communities adapt to rising temperatures and climate-related events such as heatwaves.
Resilience			
Investment in network infrastructure and supply chain resilience to mitigate climate-related disruptions.	Short to long	Investing in our infrastructure to increase its resiliency strengthens operational continuity during climate-related disruptions, potentially reducing costs from downtime, emergency repairs and service interruptions. Enhancing supply chain resilience through diversifying suppliers and implementing advanced risk management strategies could significantly reduce the risk of operational disruptions.	The mandate of the Climate Resiliency Taskforce is to determine the greatest climate change risks to Bell's assets and propose mitigation strategies to implement to help make our network and infrastructure more resilient to the impacts of climate change. An additional aspect of our risk assessment focuses on supply chain resilience, specifically evaluating our suppliers' exposure to climate-related risks. We aim to identify high-risk suppliers and critical products and work collaboratively to develop mitigation strategies that enhance resilience throughout our supply chain.
Reputation			
Certain investors use climate-related disclosures to inform their investment decisions. Demand from customers to partner with suppliers that are engaged to fight climate change.	Short to medium	Transparent disclosure and strong climate-related performance can attract and/or retain investors. Our efforts to manage sustainability issues can also positively influence our brand value and reputation and lead to customer attraction and retention.	Starting in 1993 we published a Corporate responsibility report that included climate disclosures. We continue to share our performance in managing societal, environmental and business impacts following the <IR> Framework and disclose select metrics informed by the SASB, GRI Standards and the UNSDGs. We have set science-based targets, approved by the SBTi, and strive to provide transparent disclosures on our plan and progress.

While we believe the measures in place to manage climate-related risks are reasonable, there are inherent limitations to such measures. There can be no expectation or assurance that they will effectively address or mitigate such risks. Our business is subject to inherent risks and uncertainties, and the risks described above are not the only ones that could affect us. Additional risks and uncertainties that are not currently known, or that are currently deemed to be immaterial, may also materially and adversely affect our business, financial condition, liquidity, financial results or reputation. The actual effect of any event may differ materially from current expectations. Readers should refer to section 9, *Business risks* of the BCE 2025 Annual MD&A for a more detailed discussion of these risks, as well as the section entitled "Caution regarding forward-looking statements" of this report.

Climate scenario analysis

In 2025, we completed an advanced climate scenario analysis to quantify the potential financial impacts of our most material climate risks and opportunities. The analysis translates climate-related impacts into financial terms, enabling more informed capital allocation, strategic planning and risk mitigation decisions. Two climate narratives were applied: a low-carbon 1.5°C future and a high-carbon 3°C+ future.

	Policy ambition	Policy reaction	Technology	Regional policy variation
Low carbon future – The world rapidly decarbonizes and adopts sustainable behaviours, stabilizing warmings at +1.5°C by mid-century	1.5°C	Immediate and smooth	Fast change	Medium variation
High carbon future – Decarbonization grows but too slowly, leading to warming above 3°C by 2100	3°C	No reaction – current policies	Slow change	Low variation

For each scenario, we evaluated potential impacts across near-term (5-year), medium-term (10-year) and long-term (20-year) horizons to provide a comprehensive view of how climate-related risks and opportunities may evolve over time.

To assess physical climate hazards, we used CMIP6 data from the Intergovernmental Panel on Climate Change's SSP5-8.5 scenario, representing a high-emissions future. To evaluate policy, market and technology shifts, we used data from the NGFS Net Zero 2050 scenario, representing an accelerated transition to a low-carbon economy.

The analysis identified which climate risks require near-term management attention and which opportunity areas have the strongest value potential, based on relative materiality and estimated financial impact. It established ranges for potential outcomes and helped define key indicators to guide planning, investment prioritization and ongoing monitoring across 5-, 10- and 20-year horizons.

Physical risk exposure assessment

GRI 201-2, 305-5

Our geospatial analysis advanced from hazard-exposure mapping to a comprehensive physical-risk framework that integrates hazard intensity, asset exposure and vulnerability characteristics of cell towers and critical infrastructure.

To operationalize this framework, we incorporated additional datasets (e.g. fuel type layers for wildfire modelling) and applied GIS and Python workflows to generate site-specific climate risk scores for each asset. Results are available through an interactive dashboard that highlights high-risk assets and regions and how risk profiles evolve over time as warming increases. Users can drill down to individual sites or aggregate data by region, asset class and criticality. These outputs help inform operational planning, resilience investment priorities and capital allocation decisions.

The enhanced geospatial assessment found that physical climate risk varies significantly across Bell's asset portfolio, depending on each asset's location, structural attributes and operational characteristics. Given the scale and geographic diversity of our network, the table below provides a high-level, relative ranking of the key climate hazards we evaluated.

Note: Results from the quantitative scenario analysis are not disclosed in this report.

Physical risk	Event (Hazard)	Impact
Increase in the frequency and/or severity of weather events	Wildfire	• Damage to asset
	Extreme rainfall (i.e. heavy storms, surface flooding)	• Increase in operational downtime
	Fluvial flooding (i.e. river flooding)	• Increase in insurance costs
	Extreme heat	

Transition risks and opportunities assessment

In parallel, we reassessed transition risks and climate-related opportunities identified in 2024. Through focused working sessions with business units and subject-matter experts, we applied a structured framework that considered potential financial impact, likelihood and time horizon across 17 transition drivers. This process resulted in a ranked list of risks and opportunities, from which we selected the top four transition risks and top three opportunities for quantitative analysis, focusing on those most material to our financial performance and strategic objectives.

The quantitative phase applied scenario-based modelling to estimate the potential financial impacts of these priority risks and opportunities. For each, we identified relevant financial metrics, assessed the feasibility of quantification and applied either direct scenario outputs or reasonable proxies within financial impact models. The resulting order-of-magnitude estimates provide directional insights into how climate-related issues could affect our operations and financial outcomes, informing future decisions related to resilience investments, operational improvements and emerging business opportunities.

The table below lists the transition risks and climate-related opportunities identified to have the highest likelihood and impact to Bell.

Transition Risks

Risk	Description	Impact
Market risk	• Supply chain interruptions	• Increase in costs and lower revenue
Policy & market risk	• Grid carbon intensity risk to emissions targets	• Increase in costs
Policy & legal risk	• Energy efficiency – climate resiliency compliance costs	• Increase in costs
Reputational risk	• Climate-related service disruptions	• Lower revenue and loss of customers

Climate-related opportunities

Opportunity	Description	Impact
Product & services	• Digital solutions for emissions reduction	• Increase in revenue
Resource efficiency	• Efficiency-related opportunities	• Lower costs
Resiliency	• Resilient infrastructure investment	• Higher revenues and lower costs

Risk Management

Approach and oversight

BCE's processes for identifying, assessing and managing climate-related risks are integrated into our multidisciplinary, company-wide risk identification, assessment and management processes, as discussed in section Corporate governance and risk management section of our 2026 Annual MD&A.

Identification, assessment and monitoring of climate-related risks

The Corporate Responsibility & Environment (CR&E) team works collaboratively with the Climate resiliency taskforce and Bell's Risk advisory services (RAS) team to seek to ensure that risks are appropriately documented and profiled within the organization. We monitor industry trends and publications on an ongoing basis. We also consult with subject matter experts to understand potential risks and to monitor current and future climate-related risks that may impact our operations.

Risk exposures for climate-related risks are communicated as part of standard management practices, with regular oversight review at Risk Oversight Committee (ROC) meetings, and by the Risk & Pension Fund Committee (RPF) and the Corporate Governance Committee (CGC). In addition, a risk analysis report covering Bell's most prominent risks is generated and provided annually to the Board.

Metrics and Targets

For our carbon footprint, see our 2025 Sustainability data summary: Our environment

For our targets and performance, refer to the 2025 Integrated annual report: Strategic overview, section Climate strategy

For our carbon abatement opportunities to help our customers transition to a lower carbon economy enabled by the use of Bell's technological solutions, refer to the 2025 Integrated annual report: Strategic overview, section Climate strategy

2025 Global Reporting Initiative (GRI) Index

The GRI Sustainability Reporting Standards (GRI Standards) are the first and most widely adopted global standards for sustainability reporting.

This content index serves as a supplement and guide for selected GRI Standards indicators. To view our disclosures referred to in this index, visit www.bce.ca/responsibility.

Standard Disclosure	Description	Location / Answer
General Disclosures		
2-1	Organizational details	2025 Integrated annual report: Strategic overview, About this report and BCE at a glance
2-2	Entities included in the organization's sustainability reporting	2025 Integrated annual report: Strategic overview, About this report
2-3	Reporting period, frequency and contact point	2025 Integrated annual report: Strategic overview, About this report
2-4	Restatements of information	2025 Integrated annual report: Strategic overview, section Supplementary information on metrics, targets and methodologies
2-5	External assurance	2025 Integrated annual report: Strategic overview, About this report 2025 PwC Assurance Statement
2-6	Activities, value chain and other business relationships	2025 Integrated annual report: Strategic overview, sections BCE at a glance, Governance & oversight – Responsible supply chain practices, and Corporate Responsibility approach.
2-7	Employees	2025 Integrated annual report: Strategic overview, Our People focus sections 2025 Sustainability data summary: Our people
2-9	Governance structure and composition	BCE.ca website, Leadership team section 2025 Integrated annual report: Strategic overview, section Governance & oversight and MD&A: section 1.5 Corporate governance and risk management 2025 Sustainability data summary: Climate-related risks and opportunities index, Governance section 2026 Management proxy circular: section 6.2 Corporate responsibility practices
2-11	Chair of the highest governance body	The Chair of BCE's Board of Directors See 2026 Management proxy circular
2-12	Role of the highest governance body in overseeing the management of impacts	2025 Integrated annual report: Strategic overview, Governance & oversight and MD&A: section 1.5 Corporate governance and risk management 2026 Management proxy circular
2-13	Delegation of responsibility for managing impacts	2025 Integrated annual report: Strategic overview, section Governance & oversight and MD&A: section 1.5 Corporate governance and risk management 2026 Management proxy circular
2-14	Role of the highest governance body in sustainability reporting	2025 Integrated annual report: Strategic overview, sections About this report (Non-financial data verification and assurance and Statement of responsibility) and Governance & oversight, and MD&A: section 1.5 Corporate governance and risk management 2026 Management proxy circular
2-19	Remuneration policies	2025 Integrated annual report: Strategic overview, Governance & oversight 2026 Management proxy circular

2-20	Process to determine remuneration	2026 Management proxy circular
2-22	Statement on sustainable development strategy	2025 Integrated annual report: Strategic overview, Governance & oversight and Corporate responsibility approach
2-23	Policy commitments	BCE.ca website, Governance section 2025 Integrated annual report: Strategic overview, Governance & oversight and MD&A: section 1.5 Corporate governance and risk management BCE's Fighting against forced and child labour report
2-26	Mechanisms for seeking advice and raising concerns	2025 Integrated annual report: Strategic overview, Governance & oversight
2-27	Compliance with laws and regulations	BCE is committed to maintaining compliance with all applicable laws, regulations, and ethical standards across its operations and business relationships. Our approach is guided by robust internal controls, oversight mechanisms and a strong culture of accountability. Material instances of non-compliance, if any, are disclosed in accordance with applicable laws. For more information on our compliance framework, reporting mechanisms and ethical standards, readers are encouraged to consult the Code of business conduct and the BCE Inc. and Bell Canada Disclosure policy in the Governance section of BCE.ca.
2-28	Membership associations	<p>Upholding Responsible and Sustainable use of Technology: Bell promotes the responsible and sustainable use of technology by investing in IT education, combating disinformation, and advancing IT sustainability. Through its CloudCampus initiative, Bell collaborates with academic institutions, corporate partners, and research associations to address IT workforce gaps. Bell also works with leading universities and organizations to use technology in the fight against disinformation. Additionally, Bell prioritizes IT sustainability for both its operations and customers, partnering with like-minded organizations to drive innovation that supports a more ethical and sustainable digital future.</p> <p>Partnership Accreditation in Indigenous Relations (PAIR): Bell is a member of the Partnership Accreditation in Indigenous Relations (PAIR) program, established by the Canadian Council for Indigenous Business. Through this membership, Bell commits to strengthening Indigenous relations and achieving certification that validates its corporate performance and commitment. The PAIR program provides a structured framework to evolve Indigenous engagement across the organization, reinforcing Bell's advocacy for responsible business conduct and reconciliation.</p> <p>Collaborating for sustainability: Collaboration and partnerships are crucial for advancing environmental sustainability as they can bring together diverse expertise, resources, and innovative solutions, benefiting society by fostering collective action towards a greener future. BCE plays an active role in the development and sharing of innovative thinking that produces practical action. To help achieve this, we are members of forward-thinking groups that bring together leaders of the global business community:</p> <ul style="list-style-type: none"> • Canadian Business For Social Responsibility (CBSR) • Conseil Patronal de l'Environnement du Québec (CPEQ) • Écotech Québec • Global Compact Network Canada (GCNC) • Global Enabling Sustainability Initiative (GeSI) • Global System for Mobile Communications (GSMA) • ESG & CSR Board • North American Broadcasters Association (NABA) Resilience & Risk Committee • Rolling Green • United Nations Global Compact (UNGC)

2-29	Approach to stakeholder engagement	Bell follows a structured and ongoing approach to stakeholder engagement, involving the assessment, mapping and prioritization of stakeholder interests. Engagement methods include surveys, direct interactions, workshops and participation in industry and community events. Bell's goal is to understand stakeholder expectations and respond effectively, integrating their insights into corporate responsibility strategies to create shared value for the company and society. See also our 2025 Integrated annual report: Strategic overview, Corporate responsibility approach.
2-30	Collective bargaining agreements	BCE recognizes the inherent right of employees to associate with labour unions and engage in collective bargaining, in alignment with international labour standards. Collective agreements reinforce BCE's commitment to a fair, inclusive, and accessible workplace. They include provisions such as joint labour-union committees, structured grievance procedures, job mobility frameworks, and terms for restructuring and severance. For employees not covered by collective agreements, BCE applies consistent employment standards that reflect the principles negotiated in unionized settings, ensuring equitable treatment across the organization. See also our 2025 Sustainability data summary: Our people.

Significant Topics

3-1	Process to determine material topics	Bell's 2023 stakeholder engagement exercise, led by our Market Knowledge Centre (MKC), was designed to identify material sustainability topics. The survey gathered input from internal and external stakeholders—including employees, investors, suppliers, governments and community partners—on over 20 topics across Bell's six capitals. This process helped determine which issues are most relevant to stakeholders and most impactful to BCE's enterprise value and societal goals. See also our 2025 Integrated annual report: Strategic overview, Corporate responsibility approach and Our value creation model
3-2	List of significant sustainability topics	Based on our most recent stakeholder survey results, Bell identified key material topics such as: <ul style="list-style-type: none"> • Data privacy • Network coverage and reliability • Information security • Customer service and satisfaction • Climate change • Biodiversity and ecosystems • Bridging the digital divide <p>These topics were prioritized based on their perceived impact on both society and Bell's enterprise value, and now guide Bell's sustainability disclosures and strategic focus areas.</p> <p>See also our 2025 Integrated annual report: Strategic overview, sections Corporate responsibility approach, Our value creation model, Our strategic priorities, Climate strategy and Environmental stewardship</p>
3-3	Management of significant sustainability topics	2025 Integrated annual report: Strategic overview, sections Corporate responsibility approach and Our value creation model 2025 Sustainability data summary: Climate-related risks and opportunities index: Governance 2026 Management proxy circular

Biodiversity

101	Biodiversity	<p>Management and Initiatives tied to Biodiversity: Bell teams work outside in the natural environment every day to install, maintain, repair and decommission network infrastructure. These activities have a potential to negatively impact the environment. To seek to better protect biodiversity, we study network projects and assess their potential environmental impacts. Furthermore, we have set tree and pest management practices, only permitting the use of pesticides in extenuating circumstances, and/or only once physical and mechanical methods have proven to be unsuccessful.</p> <p>Urban biodiversity: Bee-hive installation that introduces pollinators and increases urban biodiversity.</p> <p>Interior greening: Indoor green walls that reduce air pollutants, improve biodiversity, reduce noise and improve the occupants' sense of well-being.</p> <p>Treated wood poles: Bell's aerial network is supported by poles, generally made of wood, the majority of which are treated with preservatives to extend their useful life and to help them withstand the natural elements. These preservatives can be toxic to lifeforms if conditions permit the preservatives to leach or otherwise be released into the environment. Bell adheres to internally developed pole storage and installation criteria with the objective of helping ensure that soil and water are not impacted by these preservatives.</p>
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Climate Change

102-1	Transition plan for climate change mitigation	2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index
102-2	Climate change adaptation plan	2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index
102-4	GHG emissions reduction targets and progress	2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index 2025 Sustainability data summary: Our environment
102-5	Scope 1 GHG emissions	2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index 2025 Sustainability data summary: Our environment
102-6	Scope 2 GHG emissions	2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index 2025 Sustainability data summary: Our environment
102-7	Scope 3 GHG emissions	2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index 2025 Sustainability data summary: Our environment
102-8	GHG emissions intensity	2025 Sustainability data summary: Our environment
102-10	Carbon credits	2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index 2025 Sustainability data summary: Our environment

Energy		
103-1	Energy policies and commitments	<p>BCE has adopted energy-related policies and commitments that target the reduction of energy consumption, improvement of energy efficiency, and transition to renewable energy sources across its operations where possible. These commitments are embedded in BCE's broader climate strategy and are aligned with the global effort to limit warming to 1.5°C, as outlined by the IPCC and the Paris Agreement.</p> <p>See also our 2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index</p>
103-2	Energy consumption and self-generation within the organization	<p>2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index</p>
103-3	Upstream and downstream energy consumption	<p>2025 Integrated annual report: Strategic overview, section Climate strategy 2025 Sustainability data summary: Climate-related risks and opportunities index 2025 Sustainability data summary: Our environment</p>
103-4	Energy intensity	<p>2025 Integrated annual report: Strategic overview, sections Our Strategic priorities – Deliver the best fibre and wireless network 2025 Sustainability data summary: Climate-related risks and opportunities index 2025 Sustainability data summary: Our environment</p>
103-5	Reduction in energy consumption	<p>Bell seeks to reduce energy use. Key initiatives include:</p> <ul style="list-style-type: none"> • Fleet rightsizing and electrification. • Optimizing facility equipment, modernizing our network equipment. • Asset optimization, which includes reducing real estate footprint, as well as working to consolidate and optimize equipment, including virtualizing servers. • Increasing on-site renewables. <p>These efforts are complemented by initiatives aimed at reducing energy consumption through sustainable construction practices, such as:</p> <ul style="list-style-type: none"> • Reflective roofs, which help mitigate the urban heat island effect in certain neighbourhoods by reflecting sunlight and reducing cooling needs. • Green roofs, which lower roof surface and surrounding air temperatures, reduce stormwater runoff, and contribute to overall energy efficiency. <p>See also our 2025 Integrated annual report: Strategic overview section, Climate strategy and 2025 Sustainability data summary: climate-related risks and opportunities index</p>
Economic Performance		
201-1	Direct economic value generated and distributed	<p>2025 Integrated annual report: Strategic Overview, section Put the customer first – Building Healthier, More Connected Communities</p> <p>In addition, by providing the networks and cutting-edge technology that people and businesses rely on, Canada's communications industry not only drives innovation and economic growth across the country, but also powers a smarter future for all Canadians, especially as businesses continue to prioritize digital transformation. According to a 2024 report commissioned by the CTA, increased connectivity has the potential to contribute an incremental \$112 billion to Canada's GDP by 2035.</p>
201-2	Financial implications and other risks and opportunities due to climate change	2025 Sustainability data summary: Climate-related risks and opportunities index
201-3	Defined benefit plan obligations and other retirement plans	2025 Sustainability data summary: Our people

Indirect Economic Impacts

203-1	Infrastructure investments and services supported	<p>Connecting remote and Indigenous Communities to Bell's Network</p> <p>Bell is investing in infrastructure to expand high-speed internet access to remote and Indigenous communities across Canada, recognizing connectivity as a driver of economic growth, social inclusion, and opportunity. Since 2020, Bell has collaborated with over 30 Indigenous communities in Ontario and Labrador through the Universal Broadband Fund, offering technical expertise and support in securing federal subsidies. A key initiative includes the Grand Council Treaty #3 Dibaajimowin Project, a \$51 million broadband fibre rollout to 23 Indigenous and 13 non-Indigenous communities in Northwestern Ontario. Additional projects are underway in Magnetawan First Nations, Moose Deer Point First Nations, Sagamok Anishnawbek First Nations, and with the Nunatsiavut Government in Northern Labrador. Bell also engages in environmental evaluations embedded in its management system to minimize the ecological impact of network infrastructure, ensuring responsible deployment in sensitive areas. These efforts reflect Bell's commitment to inclusive infrastructure development and long-term community empowerment.</p> <p>See also our 2025 Integrated annual report: Strategic overview section, Deliver the best fibre and wireless networks</p>
203-2	Significant indirect economic impacts	<p>Connecting cities and smaller communities</p> <p>Bell's broadband expansion has contributed to significant indirect economic impacts by enabling greater digital inclusion and supporting community development. Improved access to high-speed Internet in underserved areas facilitates remote work, online education, telehealth services, and local entrepreneurship. These outcomes help reduce regional disparities, strengthen economic resilience, and improve quality of life in remote and rural communities. By supporting connectivity in hard-to-reach areas, Bell plays a role in fostering long-term socio-economic growth across Canada.</p> <p>Moving mental health forward through Bell Let's Talk</p> <p>Bell Let's Talk generates significant indirect economic impacts by improving access to mental health care, reducing stigma, and supporting community resilience.</p>

Anti-corruption

205	See our Code of business conduct at BCE.ca
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Tax

207	2025 Sustainability data summary: Our financial resources
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Materials

301	Materials	2025 Integrated annual report: Strategic Overview, section Environmental Stewardship and 2025 Sustainability data summary
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Water and Effluents

303-1	Interactions with water as a shared resource	<p>Bell's direct operations primarily use water for sanitation, cooling, and vehicle cleaning. Bell implements programs to monitor and reduce water consumption, demonstrating responsible stewardship of water as a shared resource.</p> <p>An example of efficient water use in real estate is the ongoing installations of low-pressure water distributors and upgrading or changing cooling towers.</p> <p>Bell acknowledges that the introduction of new data centres to facilitate the use of AI is expected to increase water consumption within our operations.</p>
303-5	Water consumption	2025 Sustainability data summary: Our environment

Emissions

305-6	Emissions of ozone-depleting substances (ODS)	Bell manages equipment such as air-conditioning and fire suppression systems that may emit ozone-depleting substances. The company seeks to limit these emissions by responsibly maintaining and, where feasible, replacing such equipment with lower-impact alternatives. 2025 Sustainability data summary: Our environment
305-7	Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	Bell operates generators and petroleum storage tanks essential for backup power and remote operations. To reduce air emissions and environmental risks, Bell prioritizes above-ground tanks, uses double-walled underground tanks, and conducts regular inspections and leak detection. 2025 Sustainability Data Summary: Our Environment

Effluents and Waste

306-1	Waste generation and significant waste-related impacts	<p>Collaborations to reduce waste impacts Bell manages waste impacts through internal programs and external partnerships. The Circular Economy Task Force facilitates knowledge sharing across business units. Collaboration with the Centre de Formation en Entreprise et Récupération (CFER), and WWF-Canada support recycling, refurbishment, and education initiatives</p> <p>Lead cables Bell's overall wireline infrastructure still contains a very small percentage of lead-sheathed cables. Bell transitioned away from installing such cables in the 1960s when we began deploying plastic polymers – in place of lead – for the majority of our cable deployment. Since the mid-2000s, Bell has also been replacing lead-sheathed copper cables with fibre. As we upgrade our network from copper to pure fibre, we have been removing lead-containing components in active construction areas where feasible and safe to do so, in line with established safe handling protocols.</p> <p>Waste from manholes A significant portion of Bell's network is located in underground conduit structures accessed via manholes. During maintenance or upgrades, accumulated effluent may need to be pumped out to ensure technician safety. Bell has implemented controlled pumping procedures to prevent the discharge of contaminated water into the environment.</p> <p>Management of hazardous waste Bell has implemented compliance programs to manage hazardous waste in accordance with legal and environmental standards. Hazardous waste streams include network batteries, aerosols, absorbents, oily containers, and fluorescent tubes. To mitigate environmental risks, Bell applies industry standards for storage, transportation, and disposal.</p> <p>Bell's role in electronic waste reduction through OPEQ Since 1997, Bell has been a founding member and key contributor to Ordinateurs pour les écoles du Québec (OPEQ), supporting the reuse of electronic equipment across the province. OPEQ recovers computer equipment from provincial and federal ministries, para-governmental and municipal agencies, and major companies in various sectors. Bell's leadership and donations—exceeding a total value of \$944,000 in 2025 – have helped OPEQ recover over 100,000 computers annually and refurbish more than 355,000 devices over 27 years. This initiative promotes circular economy practices by maximizing the reuse of IT equipment, reducing electronic waste, and ensuring secure and environmentally sound management of materials.</p>
306-2	Management of significant waste-related impacts	2025 Integrated Annual Report: Strategic overview, section Environmental Stewardship 2025 Sustainability Data Summary: Our Environment
306-3	Waste generated	2025 Sustainability Data Summary: Our Environment
306-4	Waste diverted from disposal	2025 Integrated annual report: Strategic overview, section Environmental stewardship 2025 Sustainability data summary: Our environment
306-5	Waste directed to disposal	2025 Sustainability data summary: Our environment

Supplier Environmental Assessment

308-1	New suppliers that were screened using environmental criteria	<p>Procuring responsibly through our supply chain: In accordance with our Supplier risk management program, risks from products and services Bell purchases are evaluated during the initial onboarding assessment and subsequent assessments if required. Suppliers may also be asked to provide supplementary information, such as details pertaining to their data management, company policies, standards and practices. Mitigating controls are applied with the objective of managing the risk posed by the product or service purchased.</p> <p>See also our 2025 Integrated annual report, Strategic overview section Responsible supply chain practices and Environmental stewardship, and 2025 Sustainability Data Summary</p>
308-2	Negative environmental impacts in the supply chain and actions taken	<p>2025 Integrated annual report: Strategic overview, section Environmental stewardship</p> <p>2025 Sustainability data summary: Our environment</p>

Employment

401-1	New employee hires and employee turnover	See the 2025 Sustainability data summary: Our people section
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Occupational Health and Safety

403-1	Occupational health and safety management system	2025 Integrated annual report: Strategic overview section Our people – Health, safety and well-being first
403-2	Hazard identification, risk assessment, and incident investigation	<p>Bell conducts pre-work hazard assessments, field training, and safe work communications.</p> <p>In addition a key element of the occupational health and safety management system is the Corporate Safety Action Plan (CSAP) which ensures systematic management of risks, with quarterly reviews and alignment across business lines.</p> <p>See also 2025 Sustainability data summary: Our people – Health, safety and well-being first</p>
403-5	Worker training on occupational health and safety	Bell provides training and support tools for managers to improve supervisory oversight and coaching. All active outside team members are observed during tasks to reinforce safety practices. Bell also provides safety communications to all employees, and has a formal recognition for hazard reporting to foster a culture of safety and engagement.
403-6	Promotion of worker health	<p>Strengthening mental health in the workplace Bell's workplace mental health program, which includes unlimited mental health benefits, training for leaders and employees, and proactive monitoring of psychosocial risks, reflects a comprehensive approach to occupational health and safety. The use of KPIs, alignment with the National Standard for Psychological Health and Safety in the Workplace, and the integration of feedback mechanisms demonstrate Bell's commitment to preventing and addressing psychological hazards. The partnership with Pillcheck and the certification-based leadership training further reinforce Bell's efforts to support employee well-being and mental health resilience.</p> <p>Bell's Employee and Family Assistance Program (EFAP) Bell provides mental health benefits and programs including an Employee and Family Assistance Program (EFAP). The EFAP offers access to professional counsellors, or other experts such as financial and legal advisors, dieticians and career counsellors, and tools to help manage sources of stress—all confidential and free of charge.</p> <p>See also 2025 Sustainability data summary: Our people – Health, safety and well-being first and Belonging makes us better</p>
403-7	Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Bell monitors psychosocial risks through KPIs and employee feedback. The annual engagement survey aligns with the 13 psychosocial factors in the National Standard for Psychological Health and Safety in the Workplace. Action plans are developed to address identified risks.
403-9	Work-related injuries	2025 Sustainability data summary: Our people

Training and Education

404-1	Average hours of training per year per employee	<p>Average hours of training per year per employee</p> <p>Bell team members spent an average of 2 hours completing our revamped Essential training courses on Responsible, Safe, Secure, and Respectful practices—including learning about Bell's new AI policy and best practices on using it responsibly. To fuel continuous development, Bell offered access to 20,000+ premium courses from top-tier providers. Our LinkedIn Learning program saw over 11,000 team members investing an average of 3.25 hours building their business and technical skills. This in addition to committing to various role-based training hours across the organization.</p>
404-2	Programs for upgrading employee skills and transition assistance programs	<p>Bell's AI Learning Commitment: Empowering Our Workforce</p> <p>At Bell, we recognize that the emergence of artificial intelligence is reshaping industries, and we are committed to ensuring our workforce is equipped to lead in this transformation. As part of our rollout of the Alex 2.0 platform in early 2026, we've made AI skill-building accessible to every team member—laying the foundation for confident, responsible engagement with AI technologies.</p> <ul style="list-style-type: none"> • We've launched AI learning pathways. • We've mobilized a network of over 100+ AI Change Champions supporting tailored enablement across all business units. • The new AI Learning Corner page on our intranet offers training, tools, and updates to keep teams informed and empowered. <p>Fostering a culture of continuous learning and development:</p> <p>Bell's comprehensive learning and development ecosystem—including career pathways, microdegrees, technical certifications, leadership pathways, mentoring, and onboarding redesign—demonstrates a strong commitment to upskilling employees and supporting career advancement. The high completion rates for our revamped mandatory training modules and the launch of initiatives like our AI pathways reflect structured programs aimed at continuous learning and transformation readiness. In addition, our Education Reimbursement Program (ERP), offers up to \$1,500 annually for continued education at reputable collegiate institutes or universities, with participants showing higher engagement and performance.</p>

Diversity and Equal Opportunity

405-1	Diversity of governance bodies and employees	<p>2026 Management proxy circular</p> <p>2025 Sustainability data summary: Our people</p>
405-2	Ratio of basic salary and remuneration of women to men	2025 Sustainability data summary: Our people

Non-discrimination

406-1	Incidents of discrimination and corrective actions taken	<p>Bell enforces a zero-tolerance approach to harassment, violence, and discrimination through its Workplace Violence and Harassment Prevention Policy and Human Rights and Accommodation Policy, which are informed by international standards, including the UN Guiding Principles on Business and Human Rights. A team of trained professionals investigates complaints and supports employees.</p>
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Freedom of Association and Collective Bargaining

407		<p>Bell upholds the right to freedom of association and collective bargaining in all its operations. Collective agreements include provisions that reinforce fair and inclusive workplace practices, such as joint labour-union committees, grievance procedures, job posting and transfer processes, and restructuring and layoff terms. These mechanisms help ensure that workers' rights are respected and protected.</p> <p>2025 Sustainability data summary: Our people</p>
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Child Labor

408		<p>Code of business conduct at BCE.ca</p> <p>Supplier code of conduct at BCE.ca</p> <p>BCE Inc.'s fighting against forced and child labour report at BCE.ca</p>
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Forced or Compulsory Labor

409		<p>Code of business conduct at BCE.ca</p> <p>Supplier code of conduct at BCE.ca</p> <p>BCE Inc.'s fighting against forced and child labour report at BCE.ca</p>
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Local Communities

413	Operations with local community engagement, impact assessments, and development programs	<p>Computers for schools in Québec (OPEQ), a 25-year partnership: Bell has supported Ordinateurs pour les écoles du Québec (OPEQ) for over 25 years. Beyond equipment donations, Bell plays an active leadership role through board representation, executive appointments, and provision of workshop and office space. This partnership helps bridge the digital divide by promoting the secure, efficient, and environmentally responsible reuse of electronic equipment. With two sorting centres and five workshops across Québec, OPEQ—powered in part by Bell—has become a provincial leader in digital inclusion and circular IT practices.</p>
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Supplier Social Assessment

414	New suppliers that were screened using social criteria	<p>See GRI 308-1</p> <p>See also our 2025 Integrated annual report: Strategic overview, section Environmental stewardship, and 2025 Sustainability data summary, section Our Environment</p>
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Customer Health and Safety

416	Customer health & safety	<p>Wireless health and safety of our networks: Bell only purchases mobile phones that meet Health Canada's Safety Code 6 RF emission requirements. Bell also ensures that all of the wireless network equipment that we place on towers, buildings and other support structures meets these requirements. When selecting the location of new telecommunication sites, Bell is sensitive to community concerns with respect to location and placement of facilities. Before selecting or acquiring property for any new telecommunication site, Bell first determines whether it is feasible to place antennas on existing structures, such as buildings and pre-existing towers. In this regard, Bell seeks to comply with Innovation, Science and Economic Development Canada's (ISED) guidelines for public and municipal consultation as set out in ISED's Client Procedures Circular CPC-2-0-03, Radio communication and Broadcasting Antenna Systems.</p>
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Customer Privacy

418	Customer privacy	<p>2025 Integrated annual report: Strategic overview, section Put the customer first</p> <p>2025 Sustainability data summary: Our network</p>
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Sustainability Accounting Standards Board (SASB) content index

This index relates to items recommended for disclosure by the Sustainability Accounting Standards Board (SASB). Bell supports the development and evolution of such standards, and seeks to report on topics that align with our business model and corporate reality.

This index combines the SASB Telecommunications Services and Media and Entertainment standards to account for our Bell Media segment.

In some cases, indicators suggested by the guidelines are not applicable, or the information is considered to be competitive and is therefore not disclosed. As the guidelines evolve, so will our reporting on the topics covered.

SASB requested metric(s)	SASB code(s)	Unit of measure	Result or Location
Wireless subscribers			
Wireless subscribers	TC-TL-000.A	Number	2025 Integrated annual report – Management’s discussion and analysis – Business segment analysis
Wireline subscribers	TC-TL-000.B	Number	
Broadband subscribers			
Broadband subscribers	TC-TL-000.C	Number	2025 Integrated annual report – Management’s discussion and analysis – Business segment analysis
Network traffic			
Network traffic	TC-TL-000.D	Petabytes	This information is considered to be competitively sensitive and is therefore not disclosed.
Environmental footprint of operations			
Total energy consumed	TC-TL-130a.1; TC-SI-130a.1	Gigajoules (GJ)	2025 Sustainability data summary: Our environment
Percentage grid electricity		Percentage (%)	
Percentage renewable		Percentage (%)	
Data privacy			
Description of policies and practices relating to behavioral advertising and customer privacy	TC-TL-220a.1; TC-SI-220a.1	n/a	2025 Integrated annual report – Put the customer first – Safeguarding Privacy & security Bell’s Code of business conduct, via BCE.ca. Bell Canada – We value your privacy and Bell Privacy policy
Number of customers whose information is used for secondary purposes	TC-TL-220a.2; TC-SI-220a.2	Number	Bell uses customer personal information with consent or as required by law. Bell is not able to provide this data as it is confidential and competitively sensitive.
Total amount of monetary losses as a result of legal proceedings associated with customer privacy	TC-TL-220a.3; TC-SI-220a.3	Reporting currency (CAD)	If any, see our Annual information form, via BCE.ca.
(1) Number of law enforcement requests for customer information; (2) number of customers whose information was requested (3) percentage resulting in disclosure	TC-TL-220a.4; TC-SI-220a.4	Number Number Percentage (%)	2025 Sustainability data summary: Our network

Data Security			
(1) Number of data breaches;	TC-TL-230a.1; TC-SI-230a.1	Number Percentage (%)	Bell is not able to provide information on data security breaches, as it is confidential.
(2) percentage involving personally identifiable information (PII);		Number	We are dedicated to protecting the privacy of both consumer and employee information. However, like all companies, we occasionally face attempts to access this data without authorization.
(3) number of customers affected.			
Description of approach to identifying and addressing data security risks, including use of third-party cybersecurity standards	TC-TL-230a.2; TC-SI-230a.2	n/a	2025 Integrated annual report – Put the customer first – Safeguarding Privacy & security Personal information and your privacy
Product End-of-Life Management			
Materials recovered through take back programs, percentage of recovered materials that were (1) Metric tons; (2) reused; (3) recycled; (4) landfilled.	TC-TL-440a.1	Metric tons (t) Percentage (%) Percentage (%) Percentage (%)	2025 Sustainability data summary: Our environment
Competitive Behaviour			
Total amount of monetary losses as a result of legal proceedings associated with anti-competitive behaviour regulations	TC-TL-520a.1; TC-SI-520a.1	Reporting currency (CAD)	For fiscal year 2025, Bell had no material losses related to litigation or to non-appealable regulatory decisions involving anti-competitive behaviour.
Average actual sustained download speed of (1) Owned and commercially associated content; (2) non associated content.	TC-TL-520a.2; TC-SI-520a.2	Megabits per second (Mbps)	For information about Internet Traffic Management Practices (ITMP), please see our practices .
Description of risks and opportunities associated with net neutrality, paid peering, zero rating, and related practices	TC-TL-520a.3; TC-SI-520a.3	n/a	We believe it is important for our customers to have access to choice, innovation and the free exchange of ideas. This is why Bell supports an open Internet and meets all requirements related to net neutrality as set out by the Canadian Radio-television and Telecommunications Commission (CRTC). The CRTC requirements related to net neutrality effectively codify specific rules for Internet traffic management practices and differential pricing practices.
Managing Systemic Risks from Technology Disruptions			
(1) System average interruption duration; (2) system average interruption frequency; (3) customer average interruption duration.	TC-TL-550a.1; TC-SI-550a.1	Minutes Number Minutes	In 2025, our network had a reliability level of 99.99%. We calculate network reliability using the outage duration time of Bell's FTTH Internet connection, defined as service-affecting end time subtracted from service-affecting start time, and applying that duration to the number of customers impacted to achieve a yearly reliability rate.
Discussion of systems to provide unimpeded service during service interruptions	TC-TL-550a.2; TC-SI-550a.2	n/a	We monitor repeat network element failures as part of our problem management processes with the goal of improving service reliability. See 2025 Integrated annual report, Adapting to a changing climate section.

Media Pluralism			
Percentage of gender representation :	SV-ME-260a.1	Percentage (%)	While we do not have a specific breakdown for Bell Media, for BCE Inc. see our Sustainability data summary – Our people section
Gender			
(1) Members of the executive office (excludes CEO)			
(2) Senior vice-presidents			
(3) Vice-presidents			
(4) Directors			
(5) Other members of management (below director)			
(6) Total management			
(7) Non-management			
Description of policies and procedures to ensuring pluralism in news media content	SV-ME-260a.2	n/a	Please see Inclusion and representation in production at Bell Media .
Journalistic Integrity & Sponsorship Identification			
Total amount of monetary losses as a result of legal proceedings associated with libel or slander	SV-ME-270a.1	Discussion and analysis	If any, see our Annual information form, via BCE.ca.
Revenue from embedded advertising	SV-ME-270a.2	Reporting currency	Information not disclosed
Description of approach for ensuring journalistic integrity of news programming related to:	SV-ME-270a.3	Discussion and analysis	CTV News and Noovo Info are committed to upholding the highest journalistic standards. As a reputable news organization in a democracy, it is our fundamental purpose to inform Canadians of what is happening and to clarify events so that they may form their own conclusions. We accomplish this by telling balanced, accurate, fair and relevant stories in a clear and compelling way. All journalists at CTV News and related operations must abide by the CTV News editorial standards and policies. This is also the same for Noovo Info, which adheres to its own set of editorial standards and policies, ensuring the delivery of balanced and accurate news and content.
(1) truthfulness, accuracy, objectivity fairness, and accountability			
(2) independence of content and/or transparency of potential bias			
(3) protection of privacy and limitation of harm			
			With a perspective that is uniquely Canadian, and through a network of national and local news operations, our mission is to be Canada's leading news source, providing the most timely and relevant news and information on all platforms, while adhering to the highest standards of journalism at all times. Our target audience is a broad demographic of Canadians across all age groups who are interested in the world around them. CTV News is a member of the Trust Project, a global network of news organizations. The Trust Project aims to build standards that affirm and amplify journalism's commitment to transparency, accuracy, inclusion and fairness.

Intellectual Property Protection & Media Piracy

Description of approach to ensuring intellectual property (IP) protection	SV-ME-520a.1	Discussion and analysis	<p>Bell Media uses various property and works protected by intellectual property rights (IP Assets) in the course of its business activities and the creation and provisioning of its products and services. The use of these IP Assets is important to Bell Media's success. These IP Assets include:</p> <ul style="list-style-type: none"> • Brand names, trademarks, service marks, domain names, designs and similar marks; • Copyrights in respect of content, programming, music, audio, video, and/or digital works and compilations, broadcast signals, software, applications and similar proprietary technology; • Patents or patent applications, confidential information, customer lists and other proprietary data and processes; and various other intellectual property. <p>These IP Assets are either developed and owned by Bell Media or licensed by Bell Media from third parties. In conducting its business activities, Bell Media uses various contractual means to acquire, establish, secure and protect its IP Assets, including:</p> <ul style="list-style-type: none"> • Use of licensing and distribution agreements with suppliers and distributors; • Adherence to certain copyright collective arrangements and related tariffs; • Establishment of customer/user terms and agreements; • Establishment of employees terms and polices, and • Such other forms of understanding and agreement reasonable necessary to secure and protect its IP Assets. <p>Bell Media also uses a combination of legal and statutory protections afforded under trademark, copyright, patent and other intellectual property laws to secure, protect and enforce its IP Assets.</p> <p>Bell Media employs a rights management and business affairs team together with clearance processes and digital rights management (DRM) systems to ensure, among other things, compliance with its licensing arrangements for programming, musical works and other licensed IP Assets.</p> <p>Bell Media uses multiple methods to monitor potential infringements of its IP Assets. These include use of internal resources and external specialized firms to monitor and search for potential infringements across various platforms including online and over various social media platforms. (In so doing, Bell Media looks to strike a balance between the protection of its IP Assets and the fair and reasonable public/non-commercial use of such assets.</p> <p>Bell Media participates in various domestic and global alliances and cooperation arrangements with various media and technology companies. Intent is to assist and facilitate:</p> <ul style="list-style-type: none"> • Protecting the dynamic legal market for creative content and reducing the prevalence of online piracy; • Co-operation as to best practices, evolving IP protection standards and development of new technologies to encourage legitimate access to media; and • Worldwide monitoring and enforcement to curtail illegal pirate enterprises • Bell Media believes that it takes reasonable and appropriate measures to secure, protect and defend its IP Assets, including prosecuting infringers, and to ensure that we do not to infringe on the intellectual property rights of others. We cannot provide any assurance that the laws protecting intellectual property in various jurisdictions are, or will continue to be, adequate to protect our IP Assets or that we will be successful in preventing or defending claims by others asserting rights in or to our IP Assets.
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(1) Total recipients of media and the number of (2) households reached by broadcast TV (3) subscribers to cable networks (4) circulation for magazines and newspapers	SV-ME-000.A	Discussion and analysis	2025 Integrated annual report – Management’s discussion and analysis – Business segment analysis
Total number of media productions and publications produced	SV-ME-000.B	Hours	2025 Integrated annual report – Strategic overview section Build a digital media & content powerhouse

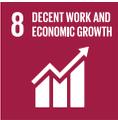
Sustainable Development Goals (SDG) content index for BCE Inc.

The Sustainable Development Goals (SDGs) are part of a global agreement called the 2030 AGENDA, adopted at the United Nations in 2015 to address some of the world’s biggest challenges.

Sustainable Development Goals

The Sustainable Development Goals are a call for action by all countries – poor, rich and middle-income – to promote prosperity while protecting the planet. They recognize that ending poverty must go hand-in-hand with strategies that build economic growth and address a range of social needs including education, health, social protection, and job opportunities, while tackling climate change and environmental protection

By supporting the SDGs, we believe that we will help create a better world in which our business can grow.

Goal	Targets	Our contribution
SDG’s linked to Bell’s value creation		
	<p>3.4 Reduce premature mortality from non-communicable diseases through prevention and treatment and promote mental health and well-being.</p>	<p>The Bell Let’s Talk initiative and support provided contributes to healthy lives and well-being. Additionally, our health and safety practices are innate to our culture. Finally, we provide a wide range of benefits for our team members.</p> <p>Learn more at letstalk.bell.ca and Sustainable Data Summary, Our People.</p>
	<p>8.2 Achieve higher levels of economic productivity through diversification, technological upgrading and innovation, including through a focus on high-value added.</p> <p>8.3 Promote development-oriented policies that support productive activities, decent job creation, entrepreneurship, creativity and innovation, and encourage the formalization and growth of organizations of all sizes.</p> <p>8.5 Achieve full and productive employment and decent work for all women and men, including for young people and persons with disabilities, and equal pay for work of equal value.</p> <p>8.7 Take immediate and effective measures to eradicate forced labour, modern slavery and human trafficking and secure the prohibition and elimination of the worst forms of child labour.</p> <p>8.8 Protect labour rights and promote safe and secure working environments for all workers, including migrant workers, and those in precarious employment.</p>	<p>Bell offers well-paying, highly skilled jobs. Bell’s responsible procurement practices and our Supplier code of conduct address child labour in our supply chain, and our occupational health and safety practices promote safe working environments for all workers.</p> <p>Learn more at bce.ca/responsibility/overview</p> <p>See also the BCE Inc.’s fighting against forced and child labour report 2025, available at www.bce.ca/responsibility/overview</p>
	<p>9.1 Develop quality, reliable, sustainable and resilient infrastructure to support economic development and human well-being, with a focus on affordable and equitable access for all.</p> <p>9.5 Enhance scientific research, upgrade the technological capabilities of industrial sectors in all countries, in particular developing countries, including, by 2030, encouraging innovation and substantially increasing the number of research and development workers per 1 million people and public and private research and development spending.</p>	<p>Our networks deliver expanding capabilities and create new opportunities for consumers and businesses of all sizes to connect, build, and grow, all while helping to bridge the digital divide.</p> <p>Bell actively participates in Canada’s artificial intelligence superclusters and invests in research and development.</p> <p>Read the section Deliver the best fibre and wireless networks in our 2025 Integrated Annual Report.</p>



10.2 Empower and promote the social, economic and political inclusion of all, irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status.

10.3 Ensure equal opportunity and reduce inequalities of outcome, including by eliminating discriminatory laws, policies and practices and promoting appropriate legislation, policies and action in this regard.

The integration of inclusion and belonging programs within Bell fosters the innovation and creativity of our team members. To learn more, contact us at investor.relations@bell.ca



11.4 Strengthen efforts to protect and safeguard the world's cultural and natural heritage.

11.a Support positive economic, social and environmental links between urban, peri-urban and rural areas by strengthening national and regional development planning.

11.6 By 2030, reduce the adverse per capita environmental impact of cities, including by paying special attention to air quality and municipal and other waste management.

We offer products and services, in particular those associated with the Internet of Things (IoT), that permit cities, companies and other organizations to reduce their environmental impacts. We also employ an environmental aspects management approach to environmental impacts. To learn more, see Bell.ca/IoT Consult our website at BCE.ca



12.2 Achieve the sustainable management and efficient use of natural resources.

12.4 Achieve the environmentally sound management of chemicals and all wastes throughout their life cycle.

12.5 Substantially reduce waste generation through prevention, reduction, recycling and reuse.

12.6 Encourage companies, especially large and transnational companies, to adopt sustainable practices and to integrate sustainability information into their reporting cycle.

Bell continues to implement circular economy initiatives that incorporate sustainable consumption where possible, as well as waste management and reduction. Visit the Environmental Stewardship section in our 2025 Integrated Annual Report.



13.1 Strengthen resilience and adaptive capacity to climate-related hazards and natural disasters.

13.2 Integrate climate change measures into policies, strategies and planning.

13.3 Improve education, awareness- raising and human and institutional capacity on climate change mitigation, adaptation, impact reduction and early warning.

We seek, where possible, to improve energy efficiency, manage emissions and help customers lower their environmental impact. We also implement measures to adapt to the impacts of climate change, and to shape our current and future strategies. We have near-term science-based targets approved by the SBTi. Visit the Climate strategy section of our 2025 Integrated Annual Report and the Climate-related risks and opportunities index of this report.



17.17 Encourage and promote effective public, public-private and civil society partnerships, building on the experience and resources strategies of partnerships.

17.8 Fully operationalize the technology bank and science, technology and innovation capacity building mechanism for least developed countries and enhance the use of enabling technology, in particular information and communications technology.

17.17 Encourage and promote effective public, public private and civil society partnerships, building on the experience and resourcing strategies of partnerships.

We promote partnerships when working towards a sustainable future. Learn more in our 2025 Integrated Annual Report.

SDGs that Bell can contribute to

 <p>4 QUALITY EDUCATION</p>	<p>4.3 Ensure equal access for all women and men to affordable and quality technical, vocational and tertiary education, including university.</p> <p>4.b Substantially expand globally the number of scholarships available for enrollment in higher education, including vocational training and information and communications technology.</p> <p>4.4 By 2030, substantially increase the number of youth and adults who have relevant skills, including technical and vocational skills, for employment, decent jobs and entrepreneurship.</p>	<p>We emphasize individual development by promoting our strong learning eco-system and culture. We offer tools, programs and content to ensure each team member feels a greater sense of belonging, and is empowered to grow to their potential and make an impact.</p> <p>Visit the Our People sections in our 2025 Integrated Annual Report.</p>
 <p>5 GENDER EQUALITY</p>	<p>5.1 End all forms of discrimination against all women and girls everywhere.</p> <p>5.5 Ensure women's full and effective participation and equal opportunities for leadership at all levels of decision-making in political, economic and public life.</p> <p>5.b Enhance the use of enabling technology, in particular information and communications technology, to promote the empowerment of women.</p>	<p>We foster gender equality and embed it in our culture. We also take action to achieve gender pay equity and gender diversity in leadership.</p> <p>Learn more in the Our People section of the 2025 Sustainability Data Summary.</p>
 <p>6 CLEAN WATER AND SANITATION</p>	<p>6.3 Improve water quality by reducing pollution, eliminating dumping and minimizing release of hazardous chemicals and materials.</p> <p>6.4 Substantially increase water-use efficiency and ensure sustainable withdrawals and supply of freshwater to address water scarcity.</p>	<p>We monitor our water consumption and effluents from operations.</p> <p>Learn more in the Our Environment section of the 2025 Sustainability Data Summary.</p>
 <p>15 LIFE ON LAND</p>	<p>15.1 Ensure the conservation, restoration and sustainable use of terrestrial and inland freshwater ecosystems and their services, in particular forests, wetlands, mountains and drylands.</p> <p>15.a Mobilize and significantly increase financial resources from all sources to conserve and sustainable use biodiversity and ecosystems.</p> <p>15.5 Take urgent and significant action to reduce the degradation of natural habitats, halt the loss of biodiversity and, by 2020, protect and prevent the extinction of threatened species.</p>	<p>We seek to protect terrestrial ecosystems by preventing biodiversity loss, when we can, where our operations can have an impact, and we act on ecosystem restoration.</p> <p>Visit the Climate Strategy and Environmental Stewardship section in our 2025 Integrated Annual Report.</p>
 <p>16 PEACE, JUSTICE AND STRONG INSTITUTIONS</p>	<p>16.2 End abuse, exploitation, trafficking and all forms of violence against children.</p> <p>16.5 Substantially reduce corruption and bribery in all their forms.</p> <p>16.6 Develop effective, accountable and transparent institutions at all levels.</p>	<p>We have governance practices embracing ethical behaviors and also take action to protect, equip and support youth and communities.</p> <p>Learn more at BCE.ca/responsibility/overview</p>

How Bell addresses the United Nations Global Compact principles

Since 2006, Bell has been a signatory of the United Nations Global Compact, a set of universal principles. As a signatory, BCE is committed to report on our initiatives related to the following issues:

Human rights

Bell is a strong advocate of human rights. Our Code of Business Conduct requires each team member to demonstrate respect for each other's uniqueness, including culture, ethnicity, gender identity, age, religion, disability and sexual orientation. The company believes an inclusive work environment based on merit and fairness not only helps each employee reach their potential, but also strengthens the company as a whole by broadening its perspective of the human experience. To that end, we respect and support the human rights of all groups of employees.

We have in place non-discrimination policies that go beyond the minimum legal requirements and dedicate resources to support human rights inside and outside the workplace. For details on Bell's employee programs, see our 2025 Integrated Annual Report.

We also exert influence through value-chain management. Because of the proliferation of global sourcing and distribution, companies must be aware of potential human rights issues both upstream and downstream. To address this issue, Bell has had a Supplier Code of Conduct in place since 2008 and last updated in 2024. The company has also adopted measures in our purchasing operations with the objective of avoiding conflict minerals that finance or benefit armed groups.

In addition, through our Bell Let's Talk initiative to improve mental health, we not only build stronger relationships in the communities we serve, we are also deploying effort to improve employee mental-health support in the workplace. For more information on the Bell Let's Talk initiative, please visit letstalk.bell.ca.

Our insistence on fairness extends to recognizing the right of our employees to be fairly compensated. We believe this enables us to attract quality recruits, thus helping us sustain our progress. Consequently, we provide our employees with a competitive compensation package, including wages and extensive benefits. For more information, see the Our People sections of the Integrated Annual Report and Sustainability Data Summary.

Environment

Our effort to manage our environmental impact is supported by the values of our team members. We have developed numerous programs including the implementation of an environmental management system that resulted in Bell becoming the first communications company in North America to receive ISO 14001 certification in 2009. Our programs are outlined in the sections Climate strategy and Environmental stewardship of the 2025 Integrated Annual Report.

Labour

Bell recognizes that the ongoing transformation and growth of the company, as well as our continued contribution to the economy, rests on the shoulders of our workforce. The company makes every effort to ensure our workplace policies and programs meet the legal requirements placed on us by the regulated labour market in which we operate, where our team members are protected by employment legislation. In many cases, we exceed the minimum requirements.

For internal labour practices, Bell has a robust Code of Business Conduct designed to support the most stringent international labour principles, including those set out in International Labour Organization (ILO) conventions. For more information, see the Our people sections of the 2025 Integrated Annual Report.

We expect suppliers to uphold the human rights of workers and to treat them with dignity and respect in compliance with internationally accepted standards as defined in the ILO conventions and regional or national legislation governing working conditions. Bell's Supplier Code of Conduct addresses issues in the supply chain including, but not limited to:

- Freely chosen employment
- Non-discrimination
- Child labour avoidance
- Freedom of association and collective bargaining
- Working hours, wages, and benefits

For more information see our Code of Business Conduct at BCE.ca/responsibility/overview

Anti-corruption

To meet our ethical obligations to our customers, shareholders, and ourselves, we work hard to adhere to the most rigorous standards of business conduct. Our efforts have been recognized by external agencies, but we understand – as we have for our entire 144-year history – that we must earn the trust people put in us every day in every interaction with customers, shareholders, suppliers, fellow team members, and the broader public.

The Bell Code of Business Conduct provides various rules and guidelines for ethical behaviour based on BCE's values, applicable laws and regulations, and corporate policies. The Code of Business Conduct applies to employees, executives, and directors. A confidential, independent ethics reporting channel is available to employees and external stakeholders to raise concerns or seek guidance. All reports are reviewed, investigated, and addressed as appropriate.

For more information, see our Code of Business Conduct at BCE.ca/responsibility/overview.

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