#### **GENERAL**

Item 360.

## DIRECTORY FILE SERVICE

## 1. **GENERAL**

Directory File Service provides a machine-readable file containing non-confidential customer listing information for Company customers listed, and intended to be listed, in the Company's directories. The listing information is provided to independent telephone directory publishers solely for the purpose of publishing telephone directories and is provided to local exchange carriers, wireless service providers, interexchange carriers, and alternative operator service providers (AOSPs) solely for the purpose of providing directory assistance. The listings are available in any combination of government, business, and residence listings.

## 2. DEFINITIONS

- A. Machine-readable describes the output format for the directory file. Directory files are provided in the electronic medium prescribed by the Company.
- B. Master File refers to the complete file updated monthly to reflect customer listing information as of the last business day of each month.
- C. Update File refers to the current monthly file which contains the additions, revisions, and deletions resulting from service order activity during the current month which affect the master file.

### 3. SERVICE AND EQUIPMENT

A. The directory files include the following listing information:

### 1) Name:

(Residence)

- surname, given name and/or initials;
- designation if applicable;
- title of address (Dr.) if applicable; and
- title of status (Jr.) if applicable.

(Business/Government)

- business name, business designation (e.g. Lawyer); and
- or surname, followed by name, initials, and designation, if applicable.
- 2) Address: (unless not included at the request of the customer):
- address/location type, if printed in the directory;
- address/location number, if printed in the directory;
- house number/suffix civic number or rural route number if applicable;
- street name or unusual address; and
- community name (if part of the listed address).

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# **DIRECTORY FILE SERVICE** – continued

- 3. <u>SERVICE AND EQUIPMENT</u> continued
- A. The following listing information may be provided in the directory files: continued
- 3) Telephone Number
- listed seven-digit telephone number
- 4) Exchange name abbreviation, as defined by the Company

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- 5) Business, residence, or government indicator
- 6) Letter of alphabetization indicator
- 7) Postal code, as provided by the customer
- B. The following listing information is not provided in the directory files:
- 1) Listings omitted, at the request of the customer, from both the Company's published C directory and directory assistance
- 2) Listings omitted, at the request of the customer, from the Company's published directory
- 3) Listings omitted, at the request of the customer, for additional lines billed to the same customer
- 4) 800, 888, and 900 listings
- 5) Reference listings
- 6) Zenith listings
- Public Mobile listings
- 8) Exchange-based listings for 911, 711, 611, 411, 0, 1
- 9) Foreign extra listings
- C. Customers for Directory File Service must enter into a licensing agreement with the Company which, among other things, protects the Company's copyright of listed information.
- D. As an exception to Item 250, the listing information provided under this service may not be shared, resold, rented or otherwise disposed of to any third party.

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## **DIRECTORY FILE SERVICE** – continued

## 3. <u>SERVICE AND EQUIPMENT</u> – continued

- E. As an exception to Item 200, Article 13 of the Terms of Service, the Company is not liable for any damage suffered by a customer or any person by reason of, or further to, making customer listing information available to a third party in accordance with the application of this tariff item.
- F. The directory file is available on an exchange basis or NXX basis effective 1 November 1998. As an exception, government listings will correspond to the listings in the Company's published directory.
- G. The Company is not liable for any errors or omissions in the directory file content, any fault in the information due to the medium in which it is contained, its suitability for use by the purchaser, or its merchantability or use for a particular purpose.
- H. Master files include listings for residence and/or business and/or government classification in the exchanges or NXXs specified by the customer. Update files, which are provided only for a master file of the same exchanges or NXXs, must be requested at the same time as the master file.
- I. Update files can be requested for residence and/or business and/or government listings of the same exchanges or NXXs requested in the master files.

### 4. RATES AND CHARGES

The following rates and charges are payable in advance for Directory File Service:

		Master File			<u>Update File</u>			
A.	Residential listings, each	\$	0.1035	*	\$	0.2066	*	
B.	Business or government listing, each		0.1115	*		0.2236	*	
C.	Set-Up Fee:							
	1) Initial request for master file/update file/both					368.91	*	
	2) Initial request for customization					368.91	*	
	3) Subsequent request for a service reconfiguration					368.91	*	