

# NATIONAL SERVICES TARIFF

www.bell.ca/tariffs

---

## SWITCHED VOICE AND DATA SERVICES

**Item 515**                      **900 SERVICE**

**Service Description** (a) 900 Service is a network service whereby callers may place calls to certain 900-  
**515.1**                      prefixed numbers. Such calls must originate in Canada and terminate in the serving  
territory of a Carrier. The service is available to the Carrier's customers for both  
access to and sponsorship of individual program arrangements. For certain  
applications, caller access may be restricted to specified calling areas (NPA).

(b) Service is terminated on customer-provided equipment located on their premises, **C**  
"Premises-Based 900 Service". **C**

(c) Service is furnished subject to the availability of the facilities and service  
components requirement to provide the desired service.

(d) 900 Service is provided under the terms of this Tariff and the 900 Service Provider  
Agreement.

(e) This Item applies to **Bell Aliant and Bell**.

---

*Continued on page 550.1*

---

**Issued**    2016 09 26

**Effective**    2016 11 25

Authority: Telecom Order CRTC 2016-398 October 06, 2016.  
Authority: Telecom Order CRTC 2016-456 November 18, 2016.  
TN 941

# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

---

## SWITCHED VOICE AND DATA SERVICES

### Item 515

### 900 SERVICE

#### Definitions 515.2

The term "*service provider*" as used in this Tariff is meant to define a customer who subscribes to 900 Service for the purpose of providing programs.

The term "*caller*" is meant to define an individual who originates a call to a 900 Service number.

The term "*program*" defines the content of a message and any other service provided by a service provider for a specific 900 Service program number.

The term "*passive*" program means a program that is provided by a service provider to callers in such a way that a caller can listen but cannot convey any information to the service provider or its equipment in any way.

The term "*interactive program*" means a program that is provided by a service provider to callers in such a way that a caller listens and can communicate with the service provider's equipment.

C

*Continued on page 550.1.1*

---

Issued 2016 09 26

Effective 2016 11 25

Authority: Telecom Order CRTC 2016-398 October 06, 2016.  
Authority: Telecom Order CRTC 2016-456 November 18, 2016.  
TN 941

# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

---

## SWITCHED VOICE AND DATA SERVICES

### Item 515

### 900 SERVICE

#### Definitions 515.2

The term "*live program*" means a program that is provided by a service provider to callers in such a way that a caller is able to communicate directly with either an individual or a group of people. C

The term "*location*" means a service provider's physical 900 call answering location, which may have multiple accesses.

The term "*Business/Government Exchange*" means any of the dedicated exchanges (i.e., NXXs) that are reserved solely for the 900 Service Programs which comply with the Business/Government Exchange Program selection requirements. 900 Service Programs that comply with the Business/Government Exchange Program selection requirements, but are assigned to a choked network for mass calling purposes, are deemed to be assigned to a Business/Government Exchange.

---

*Continued on page 550.2*

---

Issued 2016 09 26

Effective 2016 11 25

Authority: Telecom Order CRTC 2016-398 October 06, 2016.  
Authority: Telecom Order CRTC 2016-456 November 18, 2016.  
TN 941

# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

---

## SWITCHED VOICE AND DATA SERVICES

### Item 515 900 SERVICE

#### Terms & Conditions 515.3

900 Service arrangements are available to service providers under the following conditions:

(a) Service is furnished subject to an assessment of the impact of the expected call volumes on the toll network.

Those programs deemed by the Carriers to be mass calling applications will be provided over a choked network access. In the event that a service provider's program, identified as a non-mass calling program at the time of application, is later deemed to be a mass calling program, the Carrier, where possible, will provide reasonable advance written notice to the service provider that the program will be moved to the choked network or, that the program will be suspended or terminated. In cases of emergency, the Carrier will provide oral notice to the service provider with subsequent written confirmation.

The service provider is required to subscribe to as many access lines as are required to meet acceptable blockage levels on the Public Switched Telephone Network.

(b) Each service provider's advertisements, publications or other communications containing an 900 Service program number must contain an appropriate statement specifying the charges that a caller will incur for each call to that number.

(c) At the start of each call the service provider must provide a preamble. The preamble, a message up to 3 minutes in length, must be clearly understandable and audible. It must state the charge for the call, a description of the program and the name of the service provider. If the caller hangs up during the service provider's preamble, the service provider will be billed for each of these calls. The service provider may not charge the caller for these calls.

S

*Continued on page 550.3*

---

Issued 2005 06 20

Effective 2005 03 30

Authority: Decision CRTC 2005-19 March 30, 2005.

# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

## SWITCHED VOICE AND DATA SERVICES

<b>Item 515</b>	<b>900 SERVICE</b>	<b>C</b>
<b>Terms &amp; Conditions 515.3</b>	<p>900 Service arrangements are available to service providers under the following conditions: - continued</p> <p>(d) The service provider is responsible for the continuity and audio quality of all programs. If the audio quality is unacceptable (e.g. noisy, level too low) the Carrier may suspend 900 Service until the unacceptable level is corrected. No charges will be levied for the period that the service is suspended. However, the service provider will be billed for caller refunds which the Carrier makes as a result of an interruption to the service provider's message due to failure of the service provider's equipment or services.</p> <p>(e) A service provider's program is subject to review by the Carrier and service may be suspended or denied if, in the Carrier's view, the program is contrary to the applicable municipal, provincial or federal laws and regulations, including those laws and regulations which deal with obscene communications or if the program is for the purpose of making annoying or offensive calls.</p> <p>(f) (1) In the event that the service provider is in breach of any terms of this Tariff, the Carrier may, by written notice to the service provider, require the remedy of said breach. If the service provider fails to remedy the breach within ten (10) days of forwarding of such notice, the Carrier may terminate the affected 900 Service.</p>	<b>C</b> <b>C</b> <b>C</b> <b>C</b>

Continued on page 550.4

Issued 2000 11 10

Effective 2001 01 01

Authority: Order CRTC 2000-1174 December 21, 2000.

# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

---

## SWITCHED VOICE AND DATA SERVICES

<b>Item 515</b>	<b>900 SERVICE</b>	<b>C</b>
<b>Terms &amp; Conditions 515.3</b>	<p>900 Service arrangements are available to service providers under the following conditions: - continued</p> <p>(f) (2) Where the breach in question is one relating to non-compliance with applicable laws and regulations, the Carrier may, by written notice to the service provider, and at its sole discretion, elect to either terminate the service or require that the service provider remedy the breach in accordance with the service provider's obligations. In the event that the service provider fails to remedy the breach within two (2) days of the receipt of the notice to do so, the Carrier may terminate service twenty-four (24) hours after receipt of its intention to terminate.</p> <p><b>Note:</b> The service provider is deemed to have received a notice on the third business day following the date the Carrier sent it, if sent by ordinary mail and, on the first business day following the date the Carrier sent it, if sent by fax or delivered personally.</p>	<b>C</b>

*Continued on page 550.5*

---

Issued 2000 11 10

Effective 2001 01 01

Authority: Order CRTC 2000-1174 December 21, 2000.

# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

---

## SWITCHED VOICE AND DATA SERVICES

<b>Item 515</b>	<b>900 SERVICE</b>	<b>C</b>
<b>Terms &amp; Conditions 515.3</b>	<p>900 Service arrangements are available to service providers under the following conditions: - continued</p> <p>(g) 900 service providers must provide the Carrier with their names, complete address and inquiry telephone number. In the event of an information request or complaint concerning matters relating to a service provider's obligations, the Carrier will refer the caller to the service provider at an inquiry telephone number. The service provider is responsible for setting up the inquiry number and must provide the service at no charge to the individual originating the call. A service provider must speak directly to the individual within 24 hours of the first call.</p> <p>(h) A Carrier may release service providers' names, addresses and listed telephone numbers to 900 Service callers.</p> <p>(i) A 900 service provider is unable to receive calls from an exchange located in the serving territory of a telephone system that does not participate in the provision of 900 Service.</p>	<b>C</b> <b>C</b> <b>C</b> <b>C</b> <b>C</b>

*Continued on page 550.6*

---

**Issued 2000 11 10**

**Effective 2001 01 01**

Authority: Order CRTC 2000-1174 December 21, 2000.

# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

---

## SWITCHED VOICE AND DATA SERVICES

<b>Item 515</b>	<b>900 SERVICE</b>	<b>C</b>
<b>Terms &amp; Conditions 515.3</b>	<p>900 Service arrangements are available to service providers under the following conditions: - continued</p> <p>(j) Access to 900 Service program numbers will not be permitted for the following types of calls:</p> <p>(1) Collect Calls;</p> <p>(2) Third Number Calls;</p> <p>(3) Calling Card Calls, where the customer is using a calling card from a reseller or sharing group, or where the customer is using a calling card which provides toll-free access;</p> <p>(4) Calls from coin telephones (Note);</p> <p>(5) Calls from Hotels or Motels where operator involvement is required (Note);</p> <p>(6) Other operator-handled calls, other than where DDD Service is not available;</p> <p>(7) Calls placed over Business Savings Plan dedicated access lines; and</p> <p>(8) Calls from cellular telephones (Note).</p> <p><b>Note:</b> With the exception of calling card calls made to a 900 program available on a Business/ Government Exchange, from coin telephones, hotel/ motel and cellular telephones, where the customer is not using a calling card from a reseller or sharing group.</p>	<b>C</b>

*Continued on page 550.7*

---

**Issued 2000 11 10**

**Effective 2001 01 01**

Authority: Order CRTC 2000-1174 December 21, 2000.



# NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

## SWITCHED VOICE AND DATA SERVICES

**Item 515**

**900 SERVICE**

**Terms &  
Conditions  
515.3**

900 Service arrangements are available to service providers under the following conditions: - continued

(k) 900 Call Denial/Blocking

**Note:** The residence and/or business service elements of this item are forborne from regulation in certain exchanges, as identified in the Carrier's tariffs.

900 Call Denial/Blocking is an option which enables callers to restrict access from their telephone lines to all 900 Service numbers.

900 Call Denial/Blocking is provided as shown in the Carrier's tariffs.

**N**  
**S**

*Continued on page 550.8*

**Issued 2008 10 14**

**Effective 2008 10 14**

Authority: Telecom Decision CRTC TN 893-E August 21, 2008.

## NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

### SWITCHED VOICE AND DATA SERVICES

**Item 515**

**900 SERVICE**

**Terms &  
Conditions  
515.3**

900 Service arrangements are available to service providers under the following conditions: - continued

(l) The customer can request a listing in published telephone directories of the Carriers at the rates shown in their respective tariffs for extra listings. The 900 Service number telephone directory listing:

- must appear immediately following the 900 service provider's company name and primary telephone directory listing;
- must appear with the 900 Service program name and either the French or English version of the listing reference, "Charges To Caller Apply As Explained On Call" or "Les frais facturés à l'appelant sont expliqués en début d'appel"; and
- is subject to charges as specified in the tariffs for extra telephone directory listings of the respective Carriers.

**Note:** No charges apply to the service provider for inclusion in the directory of the listing reference identified above, as it is a Carrier requirement.

(m) The option of offering a High-Cap Psychic Line Program, which provides callers with real-time consultations with psychic advisors and complies with the High-Cap Psychic Line Program selection requirements, is not available to customers in **New Brunswick and in Newfoundland and Labrador**. In addition, calls cannot originate from **New Brunswick or Newfoundland and Labrador** to a High-Cap Psychic Line Program that may be offered in the serving territory of another Carrier. C  
C

(n) Other terms and conditions for the provision of 900 Service, as outlined in the 900 Service Provider Agreement, also apply.

---

*Continued on page 550.9*

**Issued 2008 10 14**

**Effective 2008 10 14**

Authority: Telecom Decision CRTC TN 893-E August 21, 2008.

# NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

## SWITCHED VOICE AND DATA SERVICES

**Item 515**

**900 SERVICE**

**Reserved for future use.**

**S**

*Continued on page 550.10*

---

**Issued 2016 09 26**

**Effective 2016 11 25**

Authority: Telecom Order CRTC 2016-398 October 06, 2016.

Authority: Telecom Order CRTC 2016-456 November 18, 2016.

TN 941

# NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

## SWITCHED VOICE AND DATA SERVICES

**Item 515**

**900 SERVICE**

**Reserved for future use.**

**S**

*Continued on page 550.11*

---

**Issued 2016 09 26**

**Effective 2016 11 25**

Authority: Telecom Order CRTC 2016-398 October 06, 2016.  
Authority: Telecom Order CRTC 2016-456 November 18, 2016.

TN 941

# NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

## SWITCHED VOICE AND DATA SERVICES

**Item 515**

**900 SERVICE**

**Reserved for future use.**

**S**

*Continued on page 550.12*

---

**Issued 2016 09 26**

**Effective 2016 11 25**

Authority: Telecom Order CRTC 2016-398 October 06, 2016.

Authority: Telecom Order CRTC 2016-456 November 18, 2016.

TN 941

# NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

## SWITCHED VOICE AND DATA SERVICES

**Item 515**

**900 SERVICE**

**Reserved for future use.**

**S**

*Continued on page 550.13*

---

**Issued 2016 09 26**

**Effective 2016 11 25**

Authority: Telecom Order CRTC 2016-398 October 06, 2016.

Authority: Telecom Order CRTC 2016-456 November 18, 2016.

TN 941

## NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

### SWITCHED VOICE AND DATA SERVICES

**Item 515**

**900 SERVICE**

**Premises - Based  
Service  
515.5**

(a) This service allows the termination of calls on customer-provided equipment located at the service provider's premises.

(b) A 900 Service number can terminate on a single line or on a group of equivalent or multi-lines. Such lines must be solely for access to 900 Service. Equivalency or multi-line charges apply in accordance with the Carrier's tariffs. **C**

(c) Each access line provides one-way incoming service only and includes a single connection to the terminating equipment specified by the service provider. Connection of customer-provided equipment must be in accordance with the Carrier's tariffs.

(d) A 900 Service program number cannot be extended through the use of Remote Call Forwarding (RCF).

*Continued on page 550.13.1*

---

**Issued 2017 06 20**

**Effective 2017 06 20**

TN 943

# NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

## SWITCHED VOICE AND DATA SERVICES

**Item 515**                      **900 SERVICE**

**C**

**Premises - Based Service**  
**515.5**

(e) Optional Features

(1) Optional features are available to the service provider as specified below. An initial service period of one month applies to these optional features.

a. **Area Code Route** allows the routing of calls to a single 900 number to terminate at different locations based on the call's originating area code. For each originating routing group defined, a termination point distinct from the primary termination point must be assigned.

b. **FlexRoute** allows the routing of all calls to a single 900 number, that would normally terminate at one location, to terminate at different locations based on the time of day, day of week, or holiday. When a service provider subscribes to Area Code Route, the FlexRoute feature allows for calls from selected NPAs to be routed to the different terminating locations.

FlexRoute calls are terminated based on the following options:

A. **Time of Day** calls are terminated at a different terminating location during a pre-specified period of the day. Calls will be rerouted every day of the week unless the service provider also subscribes to the Day of Week option. More than one time of day routing arrangement may be selected.

B. **Day of Week** calls are terminated at a different terminating location based on the pre-specified day(s) of the week.

*Continued on page 550.13.2.*

---

**Issued 2000 11 10**

**Effective 2001 01 01**

Authority: Order CRTC 2000-1174 December 21, 2000.



## SWITCHED VOICE AND DATA SERVICES

**Item 515**                    **900 SERVICE**

**Premises - Based Service 515.5**            (e) Optional Features - continued

C. **Holiday** calls are terminated at a different terminating location, which can vary by time of day, on up to 13 standard holidays and up to 9 service provider defined holidays. For the purpose of this Item, standard holidays are:

New Year's Day  
Good Friday  
Easter Monday  
Victoria Day  
Canada Day  
Civic Holiday (including New Brunswick Day)  
Labour Day  
Thanksgiving Day  
Christmas Day  
Boxing Day  
St. Jean-Baptiste  
St. George's Day  
Remembrance Day

C

*Continued on page 550.13.3.*

---

**Issued 2003 01 17**

**Effective 2003 02 21**

Authority: Order CRTC 2003-86 February 21, 2003.

## NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

### SWITCHED VOICE AND DATA SERVICES

**Item 515**                    **900 SERVICE**

**Premises - Based**        (e) Optional Features - continued  
**Service**  
**515.5**

c. **Emergency Route** allows the service provider to have calls terminated at a pre-specified alternate terminating location in the serving territory of a Carrier for a maximum of 90 days when an emergency situation is identified to the Carrier. The Carrier guarantees the re-routing of the calls to the alternate location within 30 minutes of receiving proper service provider authorization. Should this 30 minute guarantee not be met by the Carrier, the service provider receives a refund of the provisioning charge (Item 515.5(g)(5)c.). There is no charge to activate/deactivate this re-routing. C

d. **Courtesy Response** allows the service provider to have calls terminated on a service provider recorded announcement of up to 30 seconds during pre-specified time periods, when the service provider's answering location is not accessible.

e. **Dialed Number Identifier** allows the service provider with multiple 900 numbers terminating at the same location to identify the specific 900 number dialed by the caller on a customer-provided compatible display device.

*Continued on page 550.13.3.1*

---

**Issued 2008 10 14**

**Effective 2008 10 14**

Authority: Telecom Decision CRTC TN 893-E August 21, 2008.

## NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

### SWITCHED VOICE AND DATA SERVICES

**Item 515**                    **900 SERVICE**

**Premises - Based Service**  
**515.5**                    (e) Optional Features - continued

f. **900 Caller Identifier** allows the service provider to receive the calling party's 10 digit originating telephone number on a customer-provided compatible display device. All originating telephone number information is forwarded to the 900 service provider. As an exception to the Carriers' Terms of Service/General Regulations (if applicable) the unlisted telephone number information is furnished, as facilities permit, on a call by call basis. Callers wishing to protect their anonymity may use the Call Display blocking feature provided to them and described in the applicable tariff of the Carrier.

g. **Exchange Route** provides for calls originating in Canada only to be routed to a designated conversion number based on the originating exchange. When calls are routed from exchanges in more than one area code, charges for Area Code Route also apply. For customers routing calls between Area Codes 416, 905, 647 and 289, and Area Codes 514 and 450, only the Exchange Route rate applies. C

*Continued on page 550.13.3.2*

---

**Issued 2008 10 14**

**Effective 2008 10 14**





# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

## SWITCHED VOICE AND DATA SERVICES

Item 515

900 SERVICE

Premises - Based  
 Service  
 515.5

(g) Rates and Charges

	Charges	
(1) 900 Service program charges, initial .. or change in program:		
- For Business/Government Exchange programs and programs for non-profit organizations that are not registered charitable organizations.		
First 25 programs, each .....	\$ 350.00	
26 and over programs, each.....	250.00	
- All other programs.		
First 10 programs, each .....	1,500.00	
Next 15 programs, each .....	750.00	
26 and over programs, each.....	250.00	
(2) Usage charges apply as follows:		
a. Preamble calls (3 minutes or less duration):		
each call, each 18 seconds or less.....	0.14	A
b. Initial 30 seconds or fraction thereof, each call.....	0.25	A
c. Rate for each additional 6 seconds or remaining fraction, each call .....	0.049	A
(3) Receipting transaction charge, each transaction .....	0.25	

Continued on page 550.14

Issued 2017 03 22

Effective 2017 06 01

TN 942

# NATIONAL SERVICES TARIFF

www.bell.ca/tariffs

## SWITCHED VOICE AND DATA SERVICES

**Item 515**

**900 SERVICE**

**Premises - Based  
 Service  
 515.5**

(g) Rates and Charges - continued

(4) Access Lines

a. Dedicated and non-dedicated access lines (see Notes 1 and 2) are provided at the same rates and charges for basic network access facilities as shown in Carriers' tariffs, with the following exceptions :

	Monthly Rate	Service Charge
<b>In Ontario and Québec</b>		
Dedicated access line, each .....	\$43.92	(Note 3)
Connection with other access services each 900 Service Number .....	14.52	(Note 3)
<b>In New Brunswick</b>		
Dedicated access line, each :		
Link charge .....	20.00	(Note 3)
Loop charge, when applicable.....	25.00	(Note 3)

**Note 1:** A dedicated access line provides the service provider with a local access facility from the service provider's premises to the serving Wire Centre or Central Office within an Exchange and with the Central Office equipment required to connect with the network. C  
C

**Note 2:** A non-dedicated access line provides the service provider with the Central Office capability necessary to connect the network with other access services. It is applied where a customer's existing access service(s) can be configured to accommodate 900 Service calls, thereby negating the need for separate dedicated 900 Service access lines. Appropriate service charges associated with the other access services apply to convert the access to one-way incoming service. C

**Note 3:** Applicable service charges are those stated in the Carriers' tariffs.

*Continued on page 550.14.1*

**Issued 2020 01 16**

**Effective 2020 03 06**

Authority: Telecom Order CRTC 2020-88 March 06, 2020.  
 TN 964

# NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

## SWITCHED VOICE AND DATA SERVICES

S

t<sup>1</sup>

Reserved for future use.

*t<sup>1</sup> Transferred to page 550.14  
Continued on page 550.15*

---

Issued 2008 10 14

Effective 2008 10 14

Authority: Telecom Decision CRTC TN 893-E August 21, 2008.



# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

## SWITCHED VOICE AND DATA SERVICES

Item 515 900 SERVICE

**Premises - Based Service** (g) Rates and Charges - continued  
**515.5** (5) Optional Feature Charges

a. Monthly Rates

The monthly rates shown in the following table apply for each 900 Service optional feature:

900 Service Optional Feature	Monthly Rate	
<b>Area Code Route:</b> for each 900 number .....	\$ 73.20 (x)	A
<b>FlexRoute:</b> for each 900 number .....	73.20 (x)	A
<b>Exchange Route:</b> for each 900 number.....	73.20 (x)	A
<b>Emergency Route</b> .....	-	
<b>Courtesy Response:</b>		
First announcement, each 900 number .....	-	
Additional announcement, each 900 number .....	36.59 (x)	A
<b>Dialed Number Identifier:</b> for each 900 number .....	73.20 (x)	A
<b>900 Caller Identifier:</b> for each 900 number.....	36.59 (x)	A

(x) The maximum monthly charge per service provider for optional features is \$1,000.00.

# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

## SWITCHED VOICE AND DATA SERVICES

**Item 515                    900 SERVICE**

**Premises-Based**        (g) Rates and Charges - continued  
**Service**

**515.5**                      (5) Optional Feature Charges - continued

b. Usage Rates

Usage rates in the following table apply as shown, for each 900 Service number:

<b>Courtesy Response</b> Calls completed to the voice announcement, each call .....	\$ 0.17	A
--	---------	---

c. Service Charges

Service charges as shown in the following table apply:

Order processing charge or equivalent for each 900 Service features request, per service order .....	Carrier's Tariff
Provisioning charge for each 900 Service features request, any number of features added or changed at the same time, for each 900 number.....	\$100.00
<b>Courtesy Response</b> , for each voice announcement loaded or changed, for each 900 number .....	100.00

*Continued on page 550.16.1*

**Issued    2017 03 22**

**Effective    2017 06 01**

## NATIONAL SERVICES TARIFF

[www.bell.ca/tariffs](http://www.bell.ca/tariffs)

---

### SWITCHED VOICE AND DATA SERVICES

**Item 515**

**900 SERVICE**

**Premises-Based  
Service  
515.5**

(h) Calling Card Access

Calling Card as used in this Item is defined as a 0+ Access Calling Card issued by a Carrier in connection with a Carrier's service, to customers other than resellers and sharing groups.

1. Calling Card Access is permitted on 900 programs available on a Business/Government Exchange, with the exception of those 900 programs using the Receipting Option.

2. Calling Card Access is permitted on an automated and operator-assisted basis. No Calling Card surcharges apply.

3. Service providers on a Business/Government Exchange may choose to accept or not accept calls from calling cards on a per 900 program basis.

4. Service providers are not assessed any service charges with their initial decision on whether to accept or not accept calls from calling cards; however, each subsequent change to the initial decision is subject to the order processing charge or equivalent charge and the provisioning charge as identified in Item 515.5(g)(5)c. C

5. The 900 Caller Identifier feature is unavailable for Calling Card calls placed to 900 programs.

6. Calling Card holders are provided with the option to restrict access from their Calling Card to all 900 Service programs. Such restriction is provided at no charge upon request from the Calling Card holder to the Carrier which issued the card.

7. Calling Card Access to 900 programs is provided where equipment and facilities are available.

8. Calling Card Access to 900 programs does not include Calling Cards with limited 0+ access range privileges such as the Call-Me Card.

---

*Continued on page 550.17*

**Issued 2008 10 14**

**Effective 2008 10 14**

# NATIONAL SERVICES TARIFF

www.bell.ca/tariffs

## SWITCHED VOICE AND DATA SERVICES

### Item 515

### 900 SERVICE

#### Discounts 515.6

#### (a) Monthly Volume Usage Discount

A volume discount applies to the total of a service provider's monthly usage charges specified in 515.4(e)(2) and 515.5(g)(2) that exceed \$70,000.00. C

Monthly Network Usage	Discount
\$ 70,000.01 to \$ 140,000.00	6%
\$ 140,000.01 plus	12%

#### (b) Premises-Based Service Optional Features Discount

900 service providers may receive any of the following Premises-Based Service optional features as part of their service with no monthly rate, as an exception to Item 515.5(g)(5)a., provided the 900 service provider's monthly billed usage, excluding Preamble call usage, for Premises-Based Service exceeds 40,000 minutes. C

Area Code Route	Courtesy Response
FlexRoute	Dialed Number Identifier
Emergency Route	900 Caller Identifier
Exchange Route	

*Continued on page 550.18*

Issued 2008 10 14

Effective 2008 10 14

Authority: Telecom Decision CRTC TN 893-E August 21, 2008.

# NATIONAL SERVICES TARIFF

www.bell.ca/ tariffs

## SWITCHED VOICE AND DATA SERVICES

Item 515

900 SERVICE

C

**Alternative  
Billing  
Arrangement  
515.7**

(a) The Carrier provides optional monthly billing detail information to service providers who bill and collect their own charges.

(b) The billing detail information is provided on a program number basis and includes the listed calling number, name and address of the customer responsible for that number as well as the date and the rated value of the call and applicable taxes.

(c) The billing detail information is provided, as an exception to each of the Carriers' Terms of Service/ General Regulations, for the sole purpose of enabling service providers to bill callers directly for calls made to their programs and for no other purpose.

(d) This billing arrangement is provided under the terms of this tariff and an agreement entered into with the Carrier.

(e) The following rates and charges apply in addition to other applicable rates and charges:

	Monthly Rate	Service Charge
Subscription fee, each billing period or fraction thereof, each program number.	\$500.00	N/ A
Billing detail, each call record .....	N/ A	\$0.35

*End*