

MARITIME TEL & TEL LIMITED

GENERAL TARIFF

CONTAINING

RATES AND CHARGES,

TERMS AND CONDITIONS,

AND REGULATIONS

APPLICABLE TO SERVICE AND EQUIPMENT

FURNISHED BY THE COMPANY

MTT's tariffs are published under the direction of the Company's Regulatory and Government Relations Manager.

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Maritime Tel & Tel Limited - Attention: Regulatory Administrator  
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Item	<u>TABLE OF CONTENTS</u>	
1.	<u>TABLE OF CONTENTS</u>	o
		C
1.	<u>GENERAL</u>	
	(a) To aid in the use of this tariff, the Company publishes a Table of Contents for this tariff which lists in order of appearance its contents.	
	(b) The Table of Contents is published as a supplement to the Company's tariff and is printed on standard weight, coloured paper to aid tariff users in identifying these pages as supplements.	
2.	<u>INSTRUCTIONS</u>	
	(a) The Table of Contents should be filed in this tariff in consecutive order immediately following this page.	
	(b) Table of Contents pages, once superseded, should be either removed from the tariff or clearly marked "void".	
		C

## PAGE 1

## TABLE OF CONTENTS

AUGUST 2000

Changes are in **bold**.

	<u>PAGE</u>
Tariff Subscriptions and Exchange Information	
General	2B
Obtaining Copies of Company Tariffs	2B
Rates and Charges	2B
Tariff Symbols	
General	3
Changed Rates or Charges	3
No Changes to Rates or Charges	3
Definitions	6
General Regulations	
Terms Of Service	
General	17A
Effective Date of Change	17A
Obligation to Provide Service	17B
MTT Facilities	17B
MTT's Right To Enter Premises	17C
Basic Service	17C
Deposits And Alternatives	17C
Restrictions On Use Of Service	17C-1
Customer Liability for Calls	17D
Dispute Procedure	17D
Confidentiality Of Customer Records	17D
Directories	17E
Directory Errors And Omissions	17E
MTT-Initiated Changes In Telephone Numbers And Service Arrangements	17E
Refunds In Cases Of Service Problems	17E-1
Limitation Of MTT Liability	17E-1
Payment Time Limit	17F
Liability For Unbilled And Underbilled Charges	17G
Liability For Charges That Should Not Have Been Billed And Those That Were Overbilled	17G
Minimum Contract Period and Cancellation Before Service Commencement	17H
Customer Initiated Termination Of Service	17I
MTT-Initiated Suspension or Termination Of Service	17J
General Regulations, Other	
Residence Telephone Service for the Physically Handicapped	17M
Interest On Advance Payments and Deposits	17N
Attachments Not Permitted	17Q
Resale And Sharing	
Definitions	18
General	19A
Interconnection Charges	20B
Contribution Charges	20B
Exemptions	22

## PAGE 2

## TABLE OF CONTENTS

AUGUST 2000

	<u>PAGE</u>
Resale And Sharing	
<b>Standby Circuits</b>	<b>22A</b>
<b>Internet Service Providers</b>	<b>22A</b>
Classes Of Service	
Business Service	27
Residence Service	27A
Business Service At Reduced Rates	
Charitable Rates	27A
Seasonal Service	27A
Extension Telephones	
Definitions	28
General	28
Off Premise Extensions	28
Network Exchange Service	
Basis Network Exchange Services	29
Provision Of Network Exchange Service	29
Local Service Area	30
Classification Of Exchanges	
General	32
Change Of Classification	32
Exchange Classifications	33
Minimum Service Periods	
Continuation Of Service	46
Centrex Service	46
Service Involving Unusual Cost	47
Short Term Service	47
Service Charges	
General	48
Description Of Service Charges	49
Partial Payment Provision	50
Service Charge Schedule	50
Service Charges, Other	51
Exceptions to Service Charge Schedule	53
Construction Charges	54-1
Promotions	54-3
Hazardous Customer Location	54A
Interior Construction	55
Labour Rates	55A

PAGE 3	TABLE OF CONTENTS	JUNE 2001
		<u>PAGE</u>
Service Charges, Miscellaneous		
Late Payment Charge (moved to APTC Regional Services Tariff)		
Non-Sufficient Funds (NSF) Cheque Charge (moved to APTC Regional Services Tariff)		
Network Exchange Service - Single Line		
General		56
Residence And Business Flat Rate Service		
Service Description		58
General		58
Rates		58
Business Message Rate Service		
Service Description		58B
General		58B
Rates		58B
Network Exchange Service - Multi Line		
General		59
Description		59
Conditions		59
Multi Line System Classifications		
Multiline Terminal Equipment		59
Centrex Business Service		60
Monthly Rates		60
Multiline Loyalty Program		60
Answer Supervision		61
Hotel Service		
General		61
Message Rate Hotel Service		62
Flat Rate Hotel Service		62
Centrex Business Service		
General		63
Basic		
Basic Features		64
Class Of Service		64D
National Centrex Service		64D-1
Conditions		64E
Contract Rate Ceilings		64G-2
Rates and Charges		64H
Optional Feature Descriptions		64N

## PAGE 4

## TABLE OF CONTENTS

AUGUST 2000

	<u>PAGE</u>
Direct-In-Dial Service	
General	
Description	65
Conditions	65
Rates and Charges	65
Exchange Circuit Mileage	
General	66
Connecting Line Mileage	66
One-Party Mileage	66
Exchange Private Line Mileage	67
Extension Line Mileage	67
Private Property Circuit Mileage	67
Miscellaneous Circuit Mileage	67A
Wired Music Circuits	67B
Alarm Security Narrowband Channel Service	67C
Small Business Network Service	
General	68
Standard	68
Conditions	68C
Rates & Charges	68E
Optional Feature Descriptions	68I
<b>Small Business Network Service Offer</b>	<b>68K-1</b>
<b>Service Description</b>	<b>68K-1</b>
<b>Terms and Conditions</b>	<b>68K-2</b>
<b>Rates and Charges</b>	<b>68K-2</b>
Small Business Package Promotions	68L
Temporary Discontinuance Of Service	
General	69
Rates	69
Exceptions	69
Directories and Listings	
General	71
Directories	71
Listings	71
General	71
Primary Listings	72
Extra Listings	72
Minimum Service Period For Chargeable Listings	73
Omission of Listings	
Non-Published Service	73
Non Listed Service	73
Caveat	74
Monthly Rates	74
Sale of MTT Directory Files	74A

	PAGE
Operator Services	
Operator Services	74B
Consumer Safeguards	74B
Directory Assistance Charge	
General	75
Exceptions	75
Long Distance Directory Assistance Charge	
General	76
Exceptions	76
Provision Of Operator Services Using MTT Services Or Facilities	77
Public Cellular System Operators - Use Of Tower & Associated Building Space	
Service Description	80
Conditions Of Service	80
Rates	80D
Wireless Access Service	
General	81
Conditions Of Service	82
Rates and Charges	84
Public Communications Service	
Network Paging Access Service	
General	89
Scope Of Service	89A
Conditions	90
Rates and Charges	91
Metro Transit Access Service	
General	94
Rates and Charges	94

	<u>PAGE</u>
Mobile Radio Network Access Service	
General	95
Scope Of Service	95
Conditions	96
Rates And Charges	99
Telephone Answering Service	
General	101
Rates And Charges	101
Voice Messaging Access Service	
General	102
Scope Of Service	102
Conditions	103
Rates And Charges	104
Hospital Patient Telephone Service	
General	105
Rates And Charges	105
Enhanced Local Services	
Service Description	106
Service Restrictions	106
Available Service/Features	106
Terms And Conditions	107A-1
Rates	107B
Multiple Feature Discounts; Rate Cap	107C
Call Blocking	108
Enhanced Local Services - Other	
Information Manager	108B
Alternate Service Provider Voice Messaging	108C
<b>Residential Service Packages</b>	
<b>Definitions</b>	<b>109</b>
<b>Description</b>	<b>109</b>
<b>Rates</b>	<b>109</b>
<b>Options</b>	<b>109</b>
<b>Promotions</b>	<b>109A</b>
Connecting Companies	
General	110
Terms Of Connection	110
Monthly Rates	110
Use Of Company Support Structures	
<b>Will be found in NST Item 901.</b>	<b>111-111H</b>



## PAGE 7

## TABLE OF CONTENTS

AUGUST 2000

	<u>PAGE</u>
Conference Service - Local	
General	112
Rates And Charges	112
Programs and Promotions	
Call Minder/Long Distance Win-Back Promotion	120
Description	120
Promotional Period	120
Eligible Customers	120
Terms and Conditions	120
Remote Call Forwarding (RCF)	
General	129
Rates	129
Inter-Exchange Circuit Mileage	
General	133
Classes Of Inter-Exchange Circuits	
Foreign Exchange Service	134
Off-Premises Extension	134
Tie Trunks	135
Private Line	135
Nova Scotia Telephone Network Connected	
General	137
Distance Charges (Per Circuit)	137
Nova Scotia Non-Telephone Network Connected	
General	138
Distance Charges (Per Circuit)	138
Out-Of-Province Inter-Exchange Circuit Mileage	
General	139
Distance Charges (Per Circuit)	139
Link Charge (Discounts Do Not Apply)	139
Telpak Service	
General	157
Rates And Charges	157
Teleroute 200 Service	
General	162
Rates And Charges	162
Videoconference Market Trial	
Market Trial Description	162E
Maritime Relay Service	
Service Description	162F
Conditions Of Service	162F
Rates, Charges & Discounts	162G

Changes are in **bold**

	<u>PAGE</u>	
Customer Provided Terminal Equipment		
General	163	
Responsibilities	164	
Restrictions on The Use Of Automatic Dialing Announcing Devices ADAD	166	
Maintenance	166B	
Terminal Attachment Plan	166C	
Company Provided Interface	169	
Network Facilities and Terminal Equipment Wire		
General	170	
Sale of Terminal Equipment Wire	170	
Telephone and Miscellaneous Terminal Equipment		
General	171	
Jack and Plug Equipment	171	
General	171	
Charges	171	
Inside Wire	172	
General	172	
Installations, Moves, Rearrangements, and Repair Services	172	
Exceptions	172	
Datalink Service		
General	247	
Datalink Serving Areas	247	
Datalink Access Arrangement Rates	248	
Optional Features Rates	249	
Datalink Usage Charges	249	
Province Wide Dial Access Service		
General	258	
Terms and Conditions	258	
Rates and Charges	258	
ADSL Access to Individual Line Service		
<b>Service Description - Moved to Aliant Telecom General Tariff, CRTC 21491, Item 622</b>	<b>259</b>	M
<b>Definitions - Moved to Aliant Telecom General Tariff, CRTC 21491, Item 622</b>	<b>259</b>	
<b>Conditions of Service - Moved to Telecom General Tariff, CRTC 21491, Item 622</b>	<b>260</b>	
<b>Rates and Charges - Moved to Telecom General Tariff, CRTC 21491, Item 622</b>	<b>260</b>	
Local Data Channels - Loaded and Unloaded	261	
Multi Service	264	
General	264	
Rates and Charges	265	
Digital Network Services		
Digital Channel Service	319	
General	319	
Rates and Charges	321	
128KBPS Fractional DS-1	323	
General	323	
Service and Equipment	323	
Rates and Charges	323	

	<u>PAGE</u>
Megalink Service	349
General	349
Rates and Charges	351
<b>Extension of Megalink Service</b>	<b>355</b>
Microlink Service	356
Digital Exchange Access (DEA) Service	
General	357
Rates and Charges	358
Lease Of Channels	
Service Description	425
General	425
Available Leased Channels	426
Channels For Program Transmission	
General	427
Channel Measurement	429
Rates And Charges	431

Item	<u>INDEX</u>	
2.	<u>INDEX</u>	O
1.	<u>GENERAL</u>	C
(a)	Consistent with section 5(1) of the <u>CRTC Tariff Regulations</u> , the Company publishes an index for this tariff which lists in alphabetical order by subject heading the contents of this tariff.	
(b)	Index pages are published as supplements to the Company's tariff and are printed on standard weight, coloured paper to aid tariff users in identifying these pages as supplements.	
2.	<u>INSTRUCTIONS</u>	
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		C

## PAGE 1

## INDEX

MAY 2003

Changes are in **bold**

	<u>PAGE</u>
ADSL Access To Individual Line Service	
<b>Service Description - Moved to Aliant Telecom General Tariff CRTC 21491, Item 622</b>	<b>259</b>
<b>Definitions - Moved to Aliant Telecom General Tariff CRTC 21491, Item 622</b>	<b>259</b>
<b>Conditions Of Service - Moved to Aliant Telecom General Tariff CRTC 21491, Item 622</b>	<b>260</b>
<b>Rates And Charges - Moved to Aliant Telecom General Tariff CRTC 21491, Item 622</b>	<b>260</b>
Centrex Business Service	
General	63
Basic	
Basic Features	64
Class Of Service	64D
National Centrex Service	64D-1
Conditions	64E
Contract Rate Ceilings	64G-2
Rates And Charges	64H
Optional Feature Descriptions	64N
Channels for Program Transmission	
General	427
Channel Measurement	429
Rates and Charges	431
Classification Of Exchanges	
General	32
Change Of Classification	32
Conference Service - Local	
General	112
Rates And Charges	112
Connecting Companies	
General	110
Terms Of Connection	110
Monthly Rates	110
Customer Provided Terminal Equipment	
General	163
Responsibilities	164
Restrictions On The Use Of Automatic Dialing Announcing Devices ADAD	166
Maintenance	166B
Terminal Attachment Plan	166C
Company Provided Interface	169
Data Services	247
Datalink Service	
General	247
Datalink Serving Areas	247
Datalink Access Arrangement Rates	248
Optional Features Rates	249
Datalink Usage Charges	249
Definitions	6

Changes are in **bold**

	<u>PAGE</u>
ADSL Access To Individual Line Service	
Service Description	259
Definitions	259
Conditions Of Service	260
Rates And Charges	260
Centrex Business Service	
General	63
Basic	
Basic Features	64
Class Of Service	64D
National Centrex Service	64D-1
Conditions	64E
Contract Rate Ceilings	64G-2
Rates And Charges	64H
Optional Feature Descriptions	64N
Channels for Program Transmission	
General	427
Channel Measurement	429
Rates and Charges	431
Classification Of Exchanges	
General	32
Change Of Classification	32
Conference Service - Local	
General	112
Rates And Charges	112
Connecting Companies	
General	110
Terms Of Connection	110
Monthly Rates	110
Customer Provided Terminal Equipment	
General	163
Responsibilities	164
Restrictions On The Use Of Automatic Dialing Announcing Devices ADAD	166
Maintenance	166B
Terminal Attachment Plan	166C
Company Provided Interface	169
Data Services	247
Datalink Service	
General	247
Datalink Serving Areas	247
Datalink Access Arrangement Rates	248
Optional Features Rates	249
Datalink Usage Charges	249
Definitions	6

## PAGE 2

## INDEX

AUGUST 2000

	<u>PAGE</u>
Digital Network Services	
128 KBPS Fractional DS-1	
General	323
Service and Equipment	323
Rates and Charges	323
<b>Digital Channel Service</b>	<b>319</b>
<b>General</b>	<b>319</b>
Rates and Charges	321
Megalink service	
General	349
Rates And Charges	351
<b>Extension of Megalink Service</b>	<b>355</b>
Microlink Service	356
Digital Exchange Access (DEA) Service	
General	357
Rates And Charges	358
Direct-In-Dial Service	65
Directories And Listings	
General	71
Directories	72
Listings	
General	72
Primary Listings	72
Extra Listings	72
Minimum Service Period for Chargeable Listings	73
Omission Of Listings	
Non-Published Service	73
Non Listed Service	73
Caveat	74
Monthly Rates	74
Sale Of MTT Directory Files	74A
Enhanced Local Services	
Service Description	106
Service Restrictions	106
Available Service/Features	106
Terms And Conditions	107A-1
Rates	107B
Multiple Feature Discounts; Rate Cap	107C
Call Blocking	108
Information Manager	108B
Alternate Service Provider Voice Messaging	108C

## PAGE 3

## INDEX

AUGUST 2000

	<u>PAGE</u>
Exchange Circuit Mileage	
General	66
Connecting Line Mileage	66
One-Party Mileage	66
Exchange Private Line Mileage	67
Extension Line Mileage	67
Private Property Circuit Mileage	67
Miscellaneous Circuit Mileage	67A
Exchange Classifications	33
Extension Telephones	
Definitions	28
General	28
Off Premise Extensions	28
General Regulations	
Other	
Residence Telephone Service For The Physically Handicapped	17M
Interest On Advance Payments And Deposits	17N
Attachments Not Permitted	17Q
Hospital Patient Telephone Service	
General	105
Rates And Charges	105
Hotel Service	
General	61
Message Rate Hotel Service	62
Flat Rate Hotel Service	62
Inmate Service	88
Inter-Exchange Circuit Mileage	
General	133
Classes Of Inter-Exchange Circuits	
Foreign Exchange Service	134
Off-Premises Extension	134
Tie Trunks	135
Private Line	135
Nova Scotia Telephone Network Connected	
General	137
Distance Charges (Per Circuit)	137
Nova Scotia Non-Telephone Network Connected	
General	138
Distance Charges (Per Circuit)	138
Out-Of-Province Inter-Exchange Circuit Mileage	
General	139
Distance Charges (Per Circuit)	139
Lease Of Channels	
Service Description	425
General	425
Available Leased Channels	426
Channels For Program Transmission	
General	427
Channel Measurement	429
Rates And Charges	431



## PAGE 4

## INDEX

AUGUST 2000

	<u>PAGE</u>
Maritime Relay Service	
Service Description	162F
Conditions Of Service	162F
Rates, Charges & Discounts	162G
Metro Transit Access Service	
General	94
Rates And Charges	94
Minimum Service Periods	
Continuation Of Service	46
Service Involving Unusual Cost	47
Short Term Service	47
Mobile Radio Network Access Service	
General	95
Scope Of Service	95
Conditions	96
Rates And Charges	99
Network Exchange Service	
Basic Network Exchange Services	29
Business Services at Reduced Rates	
Charitable Rates	27A
Seasonal Service	27A
Classes of Service	
Business Service	27
Residence Service	27A
Local Service Area	30
Multi Line	59
Multi Line System Classifications	
Multiline Terminal Equipment	59
Monthly Rates	60
Multiline Loyalty Program	60
Answer Supervision	61
Single Line	
General	56
Residence and Business Flat Rate Service	58
Business Message Rate Service	58B

## PAGE 5

## INDEX

AUGUST 2000

	<u>PAGE</u>
Network Facilities and Terminal Equipment Wire	
General	170
Sale of Terminal Equipment Wire	170
Network Paging Access Service	
General	89
Scope of Service	89A
Conditions	90
Rates And Charges	91
Operator Services	74B
Consumer Safeguards	74B
Directory Assistance Charge	
General	75
Exceptions	75
Long Distance Directory Assistance Charge	
General	76
Exceptions	76
Provision Of Operator Services Using MTT Services or Facilities	77
Programs and Promotions	
Call Minder/Long Distance Win-Back Promotion	120
Province Wide Dial Access Service	
General	258
Terms and Conditions	258
Rates and Charges	258
Provision Of Network Exchange Service	29
Public Cellular System Operators - Use of Tower & Associated Building Space	
Service Description	80
Conditions of Service	80
Rates	80D
Public Communications Service	
Public Telephone Service	
General	85
Service and Equipment	85
Rates and Charges	85
Semi-Public Telephone Service	
General	86
Service and Equipment	86
Rates and Charges	87
Market Trial Repertory Dialers	88
Remote Call Forwarding (RCF)	
General	129
Rates	129

PAGE 6	INDEX	JUNE 2001
		<u>PAGE</u>
Resale and Sharing		
Definitions		18
General		19
Interconnection Charges		20B
Contribution Charges		20B
Exemptions		22
Standby Circuits		22A
Internet Service Providers		22A
Service Charges		50
Service Charges, Other		51
Exceptions to Service Charge Schedule		53
Construction Charges		54-1
Promotions		54-3
Hazardous Customer Location		54A
Interior Construction		55
Labour Rates		55A
Service Charges, Miscellaneous		
Late Payment Charge		
Non-Sufficient Funds (NSF) Cheque Charge		
Small Business Network Service		
General		68
Standard		68
Conditions		68C
Rates & Charges		68E
Optional Feature Descriptions		68I
Small Business Network Service Offer		68K-1
Service Description		68K-1
Terms and Conditions		68K-2
Rates and Charges		68K-2
Small Business Package Promotions		68L
Residential Service Packages		
Definitions		109
Description		109
Rates		109
Options		109
Promotions		109A
Support Structures Use of Company		
This section is found in NST, Item 901.		111-111H
Tariff Subscriptions and Exchange Information		
General		2B
Obtaining Copies of Company Tariffs		2B
Rates and Charges		2B
Tariff Symbols		3
Telephone Answering Service		
General		101
Rates and Charges		101

	<u>PAGE</u>
Telephones and Miscellaneous Terminal Equipment	
General	171
Jack and Plug Equipment	171
General	171
Charges	171
Inside Wire	172
<b>General</b>	<b>172</b>
<b>Installations, Moves, Rearrangements, and Repair Services</b>	<b>172</b>
<b>Exceptions</b>	<b>172</b>
Teleroute 200 Service	162
Telpak Service	157
Temporary Discontinuance of Service	69
Terms of Service	
General	17A
Effective Date of Change	17A
Obligation to Provide Service	17B
MTT Facilities	17B
MTT's Right to Enter Premises	17C
Basic Service	17C
Deposits and Alternatives	17C
Restrictions on Use of Service	17C-1
Customer Liability for Calls	17D
Dispute Procedure	17D
Confidentiality of Customer Records	17D
Directories	17E
Directory Errors and Omissions	17E
MTT-Initiated Changes in Telephone Numbers and Service Arrangements	17E
Refunds In Cases of Service Problems	17E-1
Limitation of MTT Liability	17E-1
Payment Time Limit	17F
Liability For Unbilled and Underbilled Charges	17G
Liability For Charges That Should Not Have Been Billed And Those That Were Overbilled	17G
Minimum Contract Period and Cancellation Before Service Commencement	17H
Customer Initiated Termination of Service	17I
MTT-Initiated Suspension or Termination of Service	17J
Videoconference Market Trial	
Market Trial Description	162E
Voice Messaging Access Service	
Scope of Service	102
Conditions	103
Rates and Charges	104
Wireless Access Service	
Conditions of Service	82
Rates and Charges	84

Item	<u>CHECK SHEETS</u>	o
3.	<u>CHECK SHEETS</u>	C
1.	<u>GENERAL</u>	I
(a)	Consistent with section 7(2) of the <u>CRTC Tariff Regulations</u> , the Company publishes revised check sheets for this tariff which list the revision number in effect for each page of the tariff.	I
(b)	Check sheets are published as supplements to the Company's tariff and are printed on standard weight, coloured paper to aid tariff users in identifying these pages as supplements.	I
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		C

**PAGE 1****CHECK SHEET****APRIL 2001****NOTE:** Changes from previous check sheets are indicated in **bold faced type**.**PAGES IN EFFECT**

1<sup>st</sup> Revised Title Page  
 7<sup>th</sup> Revised Page 1  
 7<sup>th</sup> Revised Page 2  
 3<sup>rd</sup> Revised Page 2A  
 5<sup>th</sup> Revised Page 2B  
 1<sup>st</sup> Revised Page 3  
 Pages 3A-5  
 2<sup>nd</sup> Revised Page 6  
 6<sup>th</sup> Revised Page 7  
 5<sup>th</sup> Revised Page 8  
 6<sup>th</sup> Revised Page 9  
 8<sup>th</sup> Revised Page 10  
 2<sup>nd</sup> Revised Page 11  
 2<sup>nd</sup> Revised Page 11A  
 Pages 12-17  
 3<sup>rd</sup> Revised Page 17A  
 4<sup>th</sup> Revised Page 17B  
 5<sup>th</sup> Revised Page 17C  
 2<sup>nd</sup> Revised Page 17C-1  
 4<sup>th</sup> Revised Page 17D  
 3<sup>rd</sup> Revised Page 17E  
 1<sup>st</sup> Revised Page 17E-1  
 2<sup>nd</sup> Revised Page 17F  
 2<sup>nd</sup> Revised Page 17G  
 4<sup>th</sup> Revised Page 17H  
 3<sup>rd</sup> Revised Page 17I  
 4<sup>th</sup> Revised Page 17J  
 4<sup>th</sup> Revised Page 17K  
 2<sup>nd</sup> Revised Page 17L  
 3<sup>rd</sup> Revised Page 17M  
 2<sup>nd</sup> Revised Page 17N  
 Pages 17O-17P  
 1<sup>st</sup> Revised Page 17Q  
 8<sup>th</sup> Revised Page 18  
 12<sup>th</sup> Revised Page 19  
 Original Page 19A  
**18<sup>th</sup> Revised Page 20**  
**12<sup>th</sup> Revised Page 20A**  
**2<sup>nd</sup> Revised Page 20A-1**  
 Original Page 20A-2  
 12<sup>th</sup> Revised Page 20B  
 9<sup>th</sup> Revised Page 20C  
 9<sup>th</sup> Revised Page 21  
 8<sup>th</sup> Revised Page 22

**PAGES IN EFFECT**

1<sup>st</sup> Revised Page 22A  
 3<sup>rd</sup> Revised Page 23  
 Pages 24-26  
 2<sup>nd</sup> Revised Page 27  
 6<sup>th</sup> Revised Page 27A  
 2<sup>nd</sup> Revised Page 28  
 3<sup>rd</sup> Revised Page 29  
 3<sup>rd</sup> Revised Page 30  
 Pages 31-31B  
 1<sup>st</sup> Revised Page 32  
 8<sup>th</sup> Revised Page 33  
 9<sup>th</sup> Revised Page 34  
 10<sup>th</sup> Revised Page 35  
 11<sup>th</sup> Revised Page 36  
 8<sup>th</sup> Revised Page 37  
 2<sup>nd</sup> Revised Page 37A  
 9<sup>th</sup> Revised Page 38  
 6<sup>th</sup> Revised Page 39  
 9<sup>th</sup> Revised Page 40  
 8<sup>th</sup> Revised Page 41  
 10<sup>th</sup> Revised Page 42  
 8<sup>th</sup> Revised Page 43  
 9<sup>th</sup> Revised Page 44  
 8<sup>th</sup> Revised Page 45  
 2<sup>nd</sup> Revised Page 46  
 1<sup>st</sup> Revised Page 47  
 6<sup>th</sup> Revised Page 48  
 9<sup>th</sup> Revised Page 49  
 3<sup>rd</sup> Revised Page 49A  
 12<sup>th</sup> Revised Page 50  
 13<sup>th</sup> Revised Page 51  
 5<sup>th</sup> Revised Page 51A  
 11<sup>th</sup> Revised Page 52  
 13<sup>th</sup> Revised Page 53  
 6<sup>th</sup> Revised Page 54  
 Original Page 54-1  
 1<sup>st</sup> Revised Page 54-2  
**3<sup>rd</sup> Revised Page 54-3**  
 2<sup>nd</sup> Revised Page 54A  
 3<sup>rd</sup> Revised Page 55  
 5<sup>th</sup> Revised Page 55A  
 3<sup>rd</sup> Revised Page 55A-1  
 Pages 55B-55C  
 9<sup>th</sup> Revised Page 55D

**PAGES IN EFFECT**

1<sup>st</sup> Revised Page 55E  
 6<sup>th</sup> Revised Page 56  
 1<sup>st</sup> Revised Page 57  
 11<sup>th</sup> Revised Page 58  
 4<sup>th</sup> Revised Page 58A  
 4<sup>th</sup> Revised Page 58B  
 4<sup>th</sup> Revised Page 59  
 11<sup>th</sup> Revised Page 60  
 4<sup>th</sup> Revised Page 61  
 6<sup>th</sup> Revised Page 62  
 8<sup>th</sup> Revised Page 63  
 6<sup>th</sup> Revised Page 64  
 6<sup>th</sup> Revised Page 64A  
 1<sup>st</sup> Revised Page 64B  
 3<sup>rd</sup> Revised Page 64C  
 4<sup>th</sup> Revised Page 64D  
**7<sup>th</sup> Revised Page 64D-1**  
 12<sup>th</sup> Revised Page 64E  
 5<sup>th</sup> Revised Page 64F  
 11<sup>th</sup> Revised Page 64G  
 10<sup>th</sup> Revised Page 64G-1  
 2<sup>nd</sup> Revised Page 64G-2  
**13<sup>th</sup> Revised Page 64H**  
 5<sup>th</sup> Revised Page 64H-1  
 2<sup>nd</sup> Revised Page 64H-1A  
 2<sup>nd</sup> Revised Page 64H-A  
 6<sup>th</sup> Revised Page 64I  
 4<sup>th</sup> Revised Page 64I-1  
 8<sup>th</sup> Revised Page 64I-2  
 3<sup>rd</sup> Revised Page 64J  
 Pages 64K-64K-3  
 16<sup>th</sup> Revised Page 64L  
 15<sup>th</sup> Revised Page 64M  
 11<sup>th</sup> Revised Page 64M-1  
 6<sup>th</sup> Revised Page 64M-2  
 10<sup>th</sup> Revised Page 64N  
 10<sup>th</sup> Revised Page 64O  
 2<sup>nd</sup> Revised Page 64P  
 7<sup>th</sup> Revised Page 64Q  
 2<sup>nd</sup> Revised Page 65  
 Original Page 66  
 4<sup>th</sup> Revised Page 67  
 Original Page 67A  
 Original Page 67B

**PAGE 2****CHECK SHEET****APRIL 2001****NOTE:** Changes from previous check sheets are indicated in **bold faced type**.**PAGES IN EFFECT**

Original Page 67C  
 2nd Revised Page 68  
 1st Revised Pages 68A-68B  
 Original Page 68C  
 1st Revised Page 68D  
**3rd Revised Page 68E**  
 4th Revised Page 68F  
 5th Revised Page 68G  
 2nd Revised Page 68H  
 2nd Revised Page 68I  
 2nd Revised Page 68J  
 3rd Revised Page 68K  
**1st Revised Page 68K-1**  
**1st Revised Page 68K-2**  
 3rd Revised Page 68L  
 2nd Revised Page 68M  
 2nd Revised Page 69  
 3rd Revised Page 70  
 3rd Revised Page 71  
 1st Revised Page 72  
 2nd Revised Page 73  
 3rd Revised Page 74  
 13<sup>th</sup> Revised Page 74A  
 2nd Revised Page 74A-1  
 2nd Revised Page 74A-2  
 2nd Revised Page 74B  
 1st Revised Page 74C  
 10th Revised Page 75  
 10th Revised Page 76  
 9th Revised Page 77  
 9<sup>th</sup> Revised Page 78  
 4th Revised Page 79  
 2nd Revised Page 80  
 Original Page 80A  
 Original Page 80B  
 Original Page 80C  
 1st Revised Page 80D  
 Original Page 80E  
 3rd Revised Page 81  
 4th Revised Page 82  
 6th Revised Page 83  
**9th Revised Page 84**  
**5th Revised Page 84A**  
 9th Revised Page 84B

**PAGES IN EFFECT**

**1st Revised Page 84B-1**  
**3rd Revised Page 84C**  
 Original Page 84C-1  
 6th Revised Page 85  
**9th Revised Page 86**  
**9th Revised Page 87**  
 3rd Revised Page 88  
 1st Revised Page 89  
 Original Page 89A  
 2nd Revised Page 90  
 3rd Revised Page 91  
**6th Revised Page 92**  
**4th Revised Page 93**  
 3rd Revised Page 94  
 1st Revised Page 95  
 2nd Revised Page 96  
 1st Revised Page 97  
 1st Revised Page 98  
 6th Revised Page 99  
 1st Revised Page 99A  
 2nd Revised Page 100  
 3rd Revised Page 101  
 2nd Revised Page 101A  
 2nd Revised Page 102  
 2nd Revised Page 103  
 7th Revised Page 104  
 1st Revised Page 104A  
 3rd Revised Page 105  
 6th Revised Page 106  
 12<sup>th</sup> Revised Page 107  
 5th Revised Page 107-1  
 13th Revised Page 107A  
 7th Revised Page 107A-1  
 2nd Revised Page 107-1A  
 6th Revised Page 107A-2  
**34th Revised Page 107B**  
 17th Revised Page 107C  
 12th Revised Page 108  
 5th Revised Page 108A  
 1st Revised Page 108B  
 Original Page 108C  
 1st Revised Page 108D  
 3rd Revised Page 109  
 2nd Revised Page 109A

**PAGES IN EFFECT**

**3rd Revised Page 110**  
 Pages 111-111H - NST  
 Original Page 112  
 Pages 112A-119A  
 3<sup>rd</sup> Revised Page 120  
 Pages 121-127  
 Pages 128-128C  
 Original Page 129  
 Pages 130-132A  
 Original Page 133  
 3<sup>rd</sup> Revised Page 134  
 3<sup>rd</sup> Revised Page 135  
 Original Page 136  
 4<sup>th</sup> Revised Page 137  
 4<sup>th</sup> Revised Page 138  
 2<sup>nd</sup> Revised Page 139  
 Pages 140-142  
 Pages 143-144  
 Pages 144A-144B  
 Pages 144C-144C-7  
 Page 144D-146  
 Pages 146A-150G-1  
 Pages 150H-150H-1  
 Pages 150I-156A  
 4<sup>th</sup> Revised Page 157  
 Pages 158-158D  
 Pages 158E-158I  
 Pages 159-160  
 Pages 161-161F  
 Original Page 162  
 Pages 162A-162D-1  
 5<sup>th</sup> Revised Page 162E  
 2<sup>nd</sup> Revised Page 162F  
 2<sup>nd</sup> Revised Page 162G  
 4<sup>th</sup> Revised Page 163  
 3<sup>rd</sup> Revised Page 164  
 Original Page 165  
 5<sup>th</sup> Revised Page 166  
 1<sup>st</sup> Revised Page 166A  
 2<sup>nd</sup> Revised Page 166B  
 Original Page 166C  
 Original Page 167  
 2<sup>nd</sup> Revised Page 168  
 2<sup>nd</sup> Revised Page 169

**PAGE 3****CHECK SHEET****APRIL 2001****NOTE:** Changes from previous check sheets are indicated in **bold faced type**.**PAGES IN EFFECT**

2<sup>nd</sup> Revised Page 170  
 12<sup>th</sup> Revised Page 171  
 3<sup>rd</sup> Revised Page 172  
 Pages 173-246  
**2<sup>nd</sup> Revised Page 247**  
 1<sup>st</sup> Revised Page 248  
 1<sup>st</sup> Revised Page 249  
 Original Page 250  
 Pages 251-257  
**2<sup>nd</sup> Revised Page 258**  
 2<sup>nd</sup> Revised Page 259  
 3<sup>rd</sup> Revised Page 260  
 3<sup>rd</sup> Revised Page 261  
 3<sup>rd</sup> Revised Page 262  
 2<sup>nd</sup> Revised Page 263  
 2<sup>nd</sup> Revised Page 264  
 Original Page 265  
 Pages 266-318  
 3<sup>rd</sup> Revised Page 319  
**3<sup>rd</sup> Revised Page 320**  
 Original Page 320A  
 1<sup>st</sup> Revised Page 321  
 2<sup>nd</sup> Revised Page 322  
 5<sup>th</sup> Revised Page 323  
 5<sup>th</sup> Revised Page 324  
 5<sup>th</sup> Revised Page 325  
 4<sup>th</sup> Revised Page 326  
 Pages 327-348  
**6<sup>th</sup> Revised Page 349**  
**6<sup>th</sup> Revised Page 350**  
**7<sup>th</sup> Revised Page 351**  
 5<sup>th</sup> Revised Page 352  
**10<sup>th</sup> Revised Page 353**  
**6<sup>th</sup> Revised Page 354**  
**9<sup>th</sup> Revised Page 355**  
**7<sup>th</sup> Revised Page 356**  
**3<sup>rd</sup> Revised Page 356A**  
 Original Page 356B  
**3<sup>rd</sup> Revised Page 356C**  
**3<sup>rd</sup> Revised Page 356D**  
 Original Page 356E  
**1<sup>st</sup> Revised Page 356F**  
**1<sup>st</sup> Revised Page 356G**  
**1<sup>st</sup> Revised Page 356H**

**PAGES IN EFFECT**

Pages 356I - 356J  
**7<sup>th</sup> Revised Page 357**  
**8<sup>th</sup> Revised Page 358**  
**9<sup>th</sup> Revised Page 359**  
 Page 360-424  
 Original Page 425  
 Original Page 426  
 Original Page 427  
 Original Page 428  
 Original Page 429  
 Original Page 430  
 1<sup>st</sup> Revised Page 431  
 1<sup>st</sup> Revised Page 432  
 1<sup>st</sup> Revised Page 433

**PAGES IN EFFECT**



Item TARIFF SUBSCRIPTIONS AND EXCHANGE INFORMATION

4. TARIFF SUBSCRIPTIONS AND EXCHANGE INFORMATION

1. GENERAL

A complete list of all the tariffs published by the Company is set out in the Company's Index of Tariff's, CRTC 10000.

2. OBTAINING COPIES OF COMPANY TARIFFS

- (a) The paper copy of the Company's tariffs are provided with or without revisions. The cost of subscribing to tariff revisions is separate from the cost of purchasing the tariff alone. Subscriptions to tariff revisions run annually, from January 1 to December 31, and are pro-rated on a monthly basis if necessary.

The Company provides a copy of certain of its tariffs as a free-of charge service on its Internet Web Site at

<http://productsandservice.aliant.net/PS/ns/english/common/termsconditions.jsp>

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These tariffs are the following:

- General Tariff (CRTC 10001)
- Special Facilities Tariff (CRTC 10003)
- Access Services Tariff (10008)
- Index of Tariffs (10000)
- Aliant General Tariff (CRTC 21491)
- APTC Regional Tariff (CRTC 27750)

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- (b) Single copies of up to ten (10) tariff pages may be obtained free of charge at each business office where tariffs are kept on file.
- (c) Single copies of more than ten (10) tariff pages may be obtained for \$1.00 per page (for each page in excess of 10) at each business office where tariffs are kept on file.
- (d) The Company will make available one copy of the Exchange Boundary Map which represents the exchange in which the applicant's primary exchange service is, or will be located, without charge. Additional copies, or maps for other exchanges will be provided based upon the expense incurred by the Company.

3. RATES AND CHARGES

Rates and charges are as follows:

Tariff #	Description	Tariff Only	Revisions
10004	Supplementary Tariff	200.00	125.00
10005	Interconnection Tariff: Telesat	10.00	10.00
10006	Interconnection Tariff: Unitel	10.00	10.00
10007	Reserved for Future Use		

Item TARIFF SYMBOLS

5. TARIFF SYMBOLS

1. GENERAL

\_ The following symbols are used to denote revisions:

2. CHANGED RATES OR CHARGES

- ▲ Increases
- ▼ Decreases
- ◆ Restructured, containing both increases and decreases
- N New Rates or charges

3. NO CHANGES TO RATES OR CHARGES

- C New or changed wording
- o Deleted
- # Numbering change

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1<sup>st</sup> Revised Page 3A

5<sup>th</sup> Revised Page 4

7<sup>th</sup> Revised Page 5

Item

DEFINITIONS

6. DEFINITIONS

The following definitions apply throughout this tariff, except where specifically noted.

AIRLINE MILEAGE: A straight line method of measurement.

BASE RATE AREA: That part or parts of an Exchange Area in which one-party service is provided without mileage charges.

CENTRAL OFFICE: The switching equipment required to provide service to a Central Office District.

CENTRAL OFFICE DISTRICT: The area served by a Central Office and connected with it by Network Exchange Lines. A Central Office District may be all or part of an Exchange Area.

CIRCUIT: A channel for the conveyance of telephone messages.

EXTENSION LINE: A circuit connecting an extension telephone with a main telephone.

PRIVATE LINE: A circuit connecting two or more private line telephones or two Multi Line Systems and having no connection to the Exchange Network.

COMMISSION: Canadian Radio-television and Telecommunications Commission.

COMPANY: Maritime Tel & Tel Limited.

CONNECTING COMPANY: A person or group of persons, either incorporated or unincorporated, who own or operate one or more telephone lines connected with the Company's system.

CUSTOMER: Customer means a person or legal entity, including a reseller or sharing group, that purchases telecommunications services from the Company, and is liable to the Company for those services. (also see "Definitions, Reseller" in Item 100 of the Aliant Telecom Inc. General Tariff CRTC 21491.)

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Item

DEFINITIONS (Cont'd)

6. DEFINITIONS (Cont'd)

DEMARCATIION POINT: That point of interconnection at the customer's premise between the Company's network facilities and the Customer Provided Terminal Equipment including inside wire and jacks. For multi line installations the demarcation point is the multi pin connector (usually the cross connect panel). C  
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DEPARTMENT OF COMMUNICATIONS: A department of the Government of Canada, responsible for, inter alia, setting uniform standards (CS-01, 02, 03, 04) for the certification of terminal equipment to be connected to the telephone network.

DIRECTORIES: Directories are alphabetical lists of telephone subscribers designed as a reference to enable subscribers to call by numbers instead of by names.

EMERGENCY CALLS: Calls put through in any exchange in case of fire or accident or other emergency when assistance is quickly and urgently required.

EQUIVALENT SERVICE: Two or more Network Exchange Services provided for a subscriber at one location and arranged so that an incoming call for the telephone number listed for the group of lines is routed to an idle line in the group, if one is available.

EXCHANGE: An Exchange is the basic geographical unit established by the Company for the administration and furnishing of telephone message service, and normally includes a city, town or village and adjacent areas. It may be one or multiple wire centres.

Item

DEFINITIONS (Cont'd)

6. DEFINITIONS (Cont'd)

EXCHANGE AREA: A defined district or territory to all points of which service is provided on a flat rate or measured rate basis.

EXISTING INSTALLATIONS ONLY, OR WHERE AVAILABLE: For equipment or services offered by the Company on an existing installation basis only. No upgrades or increases in capacity beyond current capabilities will be provided. Equipment under this heading is not available for new installations. Repair and maintenance of this equipment, will be made from return-to-stock-material, only. Additions of lines and/or sets, to existing installations, will be offered by the Company where available from stock or return to stock material.

EXTENDED AREA SERVICE: The association of two or more Exchange Areas such that telephone message service is provided between Exchange Areas without Long Distance charges.

EXTENSION BELL: A bell distant from the main telephone.

EXTENSION TELEPHONE: An additional telephone connected to the same circuit as the main telephone.

FLAT RATE SERVICE: Network Exchange Service for which a stipulated charge is made regardless of the extent of use.

INSIDE WIRE AND JACKS: Wire and jacks on the customer's side of the demarcation point.

JACK: A fixed socket designed to permit the establishment of telephone connections by means of cords ending in plugs.

Item

DEFINITIONS (Cont'd)

6. DEFINITIONS (Cont'd)

LINK CHARGE: The fixed monthly rate associated with the connection of the originating and terminating ends of a circuit (Foreign Exchange, Off- Premises Extension, Tie-Trunk or Private Line) to the local network or to another network service. (i.e. connection of the circuit to the local switch, the local distribution network or another network service such as Teleroute 200).

LOCAL SERVICE AREA: An area including two or more Exchange Areas within which telephone message service is provided without Long Distance charges.

LONG DISTANCE SERVICE: Telephone service between Exchange Areas where Extended Area Service is not provided.

MAIN TELEPHONE: The first telephone connected to a circuit or the last telephone remaining connected.

MEASURED SERVICE: Network Exchange Service charged for in part by the number of originated calls.

MENU-DIRECTED: A set of instructions (e.g. a list of telephone numbers) that controls the operation of a device (e.g. automatic dialing devices).

NETWORK: Company facilities up to the demarcation point.

NETWORK ACCESS: Access to the Public Switched Telephone Network by means of telephone cable or mobile telephone facilities.

NETWORK ACCESS SERVICE: See "Network Exchange Service".

NETWORK EXCHANGE SERVICE: Network Exchange Service provides for access and use of the telephone network by way of one-party and multi line services and is required for the conveyance of telephone messages within an Exchange or Local Service Area. C

Item

DEFINITIONS (Cont'd)

6. DEFINITIONS (Cont'd)

ONE-PARTY SERVICE: Network Exchange Service whereby only one subscriber is served by a circuit. o  
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PREMISES: One of the following:

- a) A complete building such as an office building or house occupied by the same subscriber.
- b) Two or more buildings on the same property occupied by the same subscriber. The property occupied must be continuous and include no space not controlled by the subscriber.
- c) A part of a building, such as a suite of offices in an office building or an apartment in an apartment building occupied by the same subscriber.

PRINCIPAL WIRE CENTRE: The principal exchange area in which a subscriber's assigned telephone numbers are resident.

ROTARY DIAL: Rotary Dial Network Exchange Service provides for the capability of originating telephone calls by means of dial pulses, using a telephone equipped with a dial.

TOUCH TONE: Touch Tone Network Exchange Service provides for the capability of originating telephone calls by means of tones, using a telephone equipped with push buttons instead of a dial.

TOUCH TONE DIFFERENTIAL: For customers with Rotary Dial Service, monthly Network Exchange Service rates are discounted to reflect the value of service provided by this technology. This discount is referred to as the Touch Tone Differential.



Item

DEFINITIONS (Cont'd)

6. DEFINITIONS (Cont'd)

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RISER CABLE: One of the following:

- a) Cable extending network service to each floor of a multi story building.
- b) Cable extending network service from the network service entrance to a network termination on the same floor.
- c) Cable extending network service from the main service building to another building on the same premises.

SERVICE CHARGES: Service charges are made to cover, in whole or in part, the cost associated with the establishment of service or of fulfilling a subscriber's request for changes in service or changes in the equipment used to provide service.

SINGLE PARTY EXCHANGE: An exchange in which one-party service is the basic service offering.

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SUBSCRIBER: See "Customer".

TELEPHONE SET: A telephone instrument connected to permit the sending and receiving of telephone messages.

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Item

DEFINITIONS (Cont'd)

6. DEFINITIONS (Cont'd)

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TERMINAL EQUIPMENT: Telephones, miscellaneous equipment and multi line equipment used to terminate Network Exchange Service on a subscriber's premises. Such equipment shall be restricted to operate within a single building, or a portion thereof, owned or leased by the subscriber, or between buildings or the portions thereof which are owned or leased by the subscriber provided these buildings are on continuous property and are within the same exchange.

- > CUSTOMER PROVIDED TERMINAL EQUIPMENT: Customer Provided Terminal Equipment consists of terminal equipment, apparatus, or devices provided by someone other than the Company and attached to the facilities of the Company.

TERMINAL EQUIPMENT WIRE: Wire on the terminal equipment side of the demarcation point.

TOLL RATE CENTRE: A selected point in an exchange area used in determining rate distances for message toll and inter-exchange services.

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UNSERVED AREA: An unserved area includes that area of an Exchange that is beyond the physical end of the Company's Outside Plant Facilities.

WIRE CENTRE: Switching equipment which serves a designated geographic area. It may include one or more central offices. It may constitute an exchange.

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2<sup>nd</sup> Revised Page 12  
3<sup>rd</sup> Revised Page 13  
3<sup>rd</sup> Revised Page 14  
4<sup>th</sup> Revised Page 15  
2<sup>nd</sup> Revised Page 15A  
2<sup>nd</sup> Revised Page 16  
2<sup>nd</sup> Revised Page 16A  
2<sup>nd</sup> Revised Page 17

## 11. TERMS OF SERVICE

### 1. GENERAL

1. Except as otherwise specified, these Terms of Service apply with regard to services for which the Canadian Radio-television and Telecommunications Commission has approved a tariff.
2. These Terms do not limit MTT's liability in cases of deliberate fault, gross negligence, anti-competitive conduct, or of breach of contract where the breach results from the gross negligence of MTT. C C
3. Tariffed services offered by MTT are subject to the terms and conditions contained in:
  - (a) these Terms;
  - (b) applicable provisions of MTT's tariffs; and
  - (c) any written application, to the extent that it is not inconsistent with these Terms or the tariffs.

All of the above bind both MTT and its customers.

### 2. EFFECTIVE DATE OF CHANGE

1. Subject to 2.2, changes to these Terms or the tariffs, as approved by the Commission, take effect on their effective date even though applicants or customers have not been notified of them or have paid or been billed at the old rate.
2. The old non-recurring charges for the transaction in question apply where service which was to be provided by a certain agreed upon date was, through no fault of the applicant or customer, not so provided and in the meantime a rate increase has gone into effect.

Item GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

3. OBLIGATION TO PROVIDE SERVICE

1. MTT is not required to provide service to an applicant where:
  - a) MTT would have to incur unusual expenses which the applicant will not pay; for example, for securing rights of way or for special construction;
  - b) the applicant owes amounts to MTT that are past due other than as a guarantor; or
  - c) the applicant does not provide a reasonable deposit or alternative required pursuant to these Terms.
2. Application for service or for additional service and/or equipment in connection with service already established may be made orally or shall be in writing if MTT so requires in order to establish the identity of the applicant or customer in circumstances where MTT has reasonable grounds for believing that the applicant or customer intends to defraud MTT or to evade payment.
3. Where MTT does not provide service on application, it must provide the applicant with a written explanation upon request.

4. MTT FACILITIES

1. Except where otherwise stipulated in its tariffs or by special agreement, MTT must furnish and install all facilities up to a demarcation point.
2. Upon termination of service, the customer must return MTT equipment.
3. MTT must bear the expense of maintenance and repairs required due to normal wear and tear to its facilities, except that MTT may charge for the additional expense incurred when the applicant or customer requires maintenance and repair work to be performed outside of regular working hours. This section does to apply where otherwise stipulated in MTT's tariffs or by special agreement.
4. A customer who has deliberately, or by virtue of a lack of reasonable care, caused loss or damage to MTT's facilities, may be charged the cost of restoration or replacement. In all cases, customers are liable for damage caused to MTT facilities by customer-provided facilities.

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Item GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

5. MTT'S RIGHT TO ENTER PREMISES

1. MTT's agents and employees may, at reasonable hours, enter premises on which service is or is to be provided, to install, inspect, repair and remove its facilities, to inspect and perform necessary maintenance in cases of network-affecting disruptions involving customer-provided facilities, and to collect proceeds from coin telephones.
2. Prior to entering premises, MTT must obtain permission from the applicant, customer or other responsible person.
3. Entry is not subject to 5.1 and 5.2 in cases of emergency or where entry is pursuant to a court order.
4. Upon request, MTT's agent or employee must show valid MTT identification prior to entering premises.

6. BASIC SERVICE

MTT provides single-party, touch tone service as its basic grade of telephone service. Service is provided subject to the availability of suitable facilities and applicable MTT policies in effect.

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7. DEPOSITS AND ALTERNATIVES

1. Except as otherwise stipulated in its tariffs, MTT cannot require deposits from an applicant or customer at any time unless the applicant or customer:
  - (a) has no credit history with MTT and will not provide satisfactory credit information;
  - (b) has an unsatisfactory credit rating with MTT due to payment practices in the previous two years regarding MTT services; or
  - (c) clearly presents an abnormal risk of loss.
2. MTT must inform the applicant or customer of the specific reason for requiring a deposit, and of the possibility of providing an alternative to a deposit, such as arranging for third party payment, a bank letter of credit or a written guarantee from a third person whose credit is established to the satisfaction of MTT.
3. An applicant or customer may provide an alternative to a deposit provided it is reasonable in the circumstances.
4. At no time may the total amount of all deposits and alternatives provided by or for an applicant or customer exceed three months' charges for all services, including anticipated long distance charges.

Item GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

7. DEPOSITS AND ALTERNATIVES (Cont'd)

5. Deposits earn interest in accordance with the applicable provisions of MTT's tariffs.
6. Whenever MTT holds a deposit it must indicate the following on that customer's monthly account:
  - (a) that a deposit is being held by MTT in connection with the customer's account; and
  - (b) a telephone number of a MTT representative to whom any enquiries regarding the deposit may be directed.At least once per year, MTT must also indicate on that customer's account the total amount of deposits held as well as the total interest accrued on the deposits.
7. MTT must review the continued appropriateness of deposits and alternative arrangements at ten month intervals, or sooner upon customer request. When service is terminated or the conditions which originally justified them are no longer present, MTT must promptly refund the deposit, with interest, or return the guarantee or other written undertaking, retaining only any amount then owed to it by the customer.

8. RESTRICTIONS ON USE OF SERVICE

1. Service may be used by the customer and all persons having the customer's permission to use it. In the case of business telephone service, joint use within the meaning of MTT's tariffs is permitted only upon approval by MTT in accordance with the applicable provisions of its tariffs.
2. Customers are prohibited from using MTT's services or permitting them to be used for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls.
3. Customers are prohibited from using MTT's services or permitting them to be used so as to prevent a fair and proportionate use by others. For this purpose, MTT may limit use of its services as necessary.
4. MTT's facilities must not be re-arranged, disconnected, removed, repaired or otherwise interfered with except in cases of emergency, where specified in MTT's tariffs or by special agreement. Terminal equipment provided by the customer may be connected with MTT's facilities, pursuant to the provisions of the General Tariff or by special agreement.
5. No payment may be exacted, directly or indirectly from any person by any party other than MTT for the use of any of MTT's services, except where otherwise stipulated in MTT's tariffs or by special agreement.

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Item

GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

9. CUSTOMER LIABILITY FOR CALLS

1. Customers are responsible for paying for all calls originating from, and charged calls accepted at, their telephones, regardless of who made or accepted them.
2. MTT may, if it so elects, collect all or any part of such charges from the person placing the call or who may otherwise be responsible for the charges incurred.

10. DISPUTE PROCEDURE

1. Customers may dispute charges for calls which they do not believe originated from or were accepted at their telephones. The dispute procedure set out in the introductory pages of the telephone directory should be followed and customers must pay the undisputed portion of the bill.

11. CONFIDENTIALITY OF CUSTOMER RECORDS

1. Unless a customer provides express consent or disclosure is pursuant to a legal power, all information kept by the company regarding the customer, other than the customer's name, address and listed telephone number, is confidential and may not be disclosed by the company to anyone other than:
  - (a) the customer;
  - (b) a person who, in the reasonable judgement of the company, is seeking the information as an agent of the customer;
  - (c) another telephone company, provided the information is required for the efficient and cost-effective provision of telephone service and disclosure is made on a confidential basis with the information to be used only for that purpose;
  - (d) a company involved in supplying the customer with telephone or telephone directory related services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose;
  - (e) an agent retained by the company to evaluate the customer's creditworthiness or to collect the customer's account, provided the information is required for and is to be used only for, that purpose;
  - (f) a public authority or agent of a public authority, if in the reasonable judgement of the Company, it appears that there is imminent danger to life or property which could be avoided or minimized by disclosure of the information; or
  - (g) an affiliate involved in supplying the customer with telecommunications and/or broadcasting services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose.

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Express consent may be taken to be given by a customer where the customer provides:

- (a) written consent;
  - (b) oral confirmation verified by an independent third party;
  - (c) electronic confirmation through the use of a toll-free number;
  - (d) electronic confirmation via the Internet;
  - (e) oral consent, where an audio recording of the consent is retained by the carrier; or
  - (f) consent through other methods, as long as an objective documented record of customer consent is created by the customer or by an independent third party.
2. MTT's liability for disclosure of information contrary to 11.1 is not limited by Item 11.16.1.
3. Upon request, customers are permitted to inspect any MTT records regarding their service.



Item GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

12. DIRECTORIES

1. Reserved for future use. ○
2. Reserved for future use. ○
3. The contents of MTT's directories may not be published or reproduced in any form without MTT's written consent.

13. DIRECTORY ERRORS AND OMISSIONS

1. In the case of errors or omissions in directory white and yellow pages standard listings, whether or not the error or omission is with regard to a telephone number, MTT's liability is limited to making a refund or cancelling any charge associated with such listings for the period during which the error or omission occurred. However, where the error or omission is occasioned by MTT's negligence, MTT is also liable for the amount calculated in accordance with Item 11.16.1.
2. In the case of errors in telephone numbers in directory white and yellow pages listings, unless central office facilities are unavailable, MTT must provide reference of call service, free of charge, until termination of the customer's service or distribution of updated directories for that district in which the number or listing is correct.

14. MTT-INITIATED CHANGES IN TELEPHONE NUMBERS AND SERVICE ARRANGEMENTS

1. Customers do not have any property rights in telephone numbers assigned to them. MTT may change such numbers, provided it has reasonable grounds for doing so and has given reasonable advance written notice to the customers in question, stating the reason and the anticipated date of change. In cases of emergency, oral notice with subsequent written confirmation is sufficient.
2. Whenever MTT changes a customer's telephone number on its own initiative, it must, unless there are insufficient central office terminations available, provide reference of call service without charge until termination of the customer's service or distribution of updated directories for that district showing the new number, whichever occurs first.

Item

GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

15. REFUNDS IN CASES OF SERVICE PROBLEMS

1. Where there are omissions, interruptions, delays, errors or defects in transmission, or failures or defects in MTT facilities, MTT's liability is limited to a refund of charges, on request, proportionate to the length of time the problem existed. With regard to long distance service and short period private line service, the refund shall be computed in a similar manner, provided MTT is advised promptly of the problem. No request is necessary where a problem in primary exchange service lasts twenty-four hours or more from the time MTT is advised of the problem. However, where the problem is occasioned by the MTT's negligence, MTT is also liable for the amount calculated in accordance with Item 11.16.1. C  
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16. LIMITATION OF MTT LIABILITY C

1. Except with regard to physical injuries, death or damage to customer premises or other property occasioned by its negligence, MTT's liability for negligence, including negligence with regard to intercept, reference of call service and emergency service from coin telephones, and also for breach of contract where the breach results from the negligence of MTT, is limited to the greater of \$20.00 and three times the amounts refunded or cancelled in accordance with Item 11.13.1 and 11.15.1, as applicable. C  
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2. MTT is not liable for: C
  - a) any act or omission of a telecommunications carrier whose facilities are used in establishing connections to points which MTT does not directly serve; C
  - b) defamation or copyright infringement arising from material transmitted or received over MTT's facilities;
  - c) infringement of patents arising from combining or using customer-provided facilities with MTT's facilities; or C  
C
  - d) copyright or trademark infringement, passing off or acts of unfair competition arising from directory advertisements furnished by a customer or a customer's directory listing, provided such advertisements or the information contained in such listings were received in good faith in the ordinary course of business.

Item

GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

17. PAYMENT TIME LIMIT

1. Telephone service shall be billed in arrears and all amounts owing shall be due on the bill date shown on the bill. Failure to receive a bill shall not relieve the customer from the responsibility of making prompt payment to MTT.
2. The payment time limit is forborne from regulation, pursuant to Telecom Regulatory Policy CRTC 2009-424, Section III. Information regarding the Company's policy related to payment time limits can be found on the customer's invoice or at [www.bellaliant.ca](http://www.bellaliant.ca). C
3. In exceptional circumstances, for example when a customer has incurred a significant amount of long distance charges and presents an abnormal risk of loss to MTT, prior to the normal billing date, MTT may request payment from the customer on an interim basis for the non-recurring charges that have accrued, providing the customer with details regarding the services and charges in question. C
4. No charge disputed by a customer can be considered past due unless MTT has reasonable grounds for believing that the purpose of the dispute is to evade or delay payment.
5. MTT may request immediate payment in extreme situations, provided that a notice has been issued pursuant to 17.3 and the abnormal risk of loss has substantially increased since that notice was given or MTT has reasonable grounds for believing that the customer intends to defraud MTT.

Item GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

18. LIABILITY FOR UNBILLED AND UNDERBILLED CHARGES

1. Unless there has been customer deception with regard to a charge, customers are not responsible for paying a previously unbilled or underbilled charge except where:
  - (a) in the case of a recurring charge or a charge for an international long distance message, it is correctly billed within a period of one year from the date it was incurred; or C
  - (b) in the case of a non-recurring charge other than for an international long distance message, it is correctly billed within a period of 150 days from the date it was incurred. C
2. In the circumstances described in 18.1, unless there has been customer deception, MTT cannot charge the customer interest on the amount of the correction. If the customer is unable to promptly pay the full amount owing, MTT must attempt to negotiate a reasonable deferred payment agreement. C  
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19. LIABILITY FOR CHARGES THAT SHOULD NOT HAVE BEEN BILLED AND THOSE THAT WERE OVERBILLED

1. In the case of a recurring charge that should not have been billed or that was overbilled, a customer must be credited with the excess back to the date of the error, subject to applicable limitation periods provided by law. However, a customer who does not dispute the charge within one year of the date of an itemized statement which shows that charge correctly, loses the right to have the excess credited for the period prior to that statement.
2. Non-recurring charges that should not have been billed or that were overbilled must be credited, provided that the customer disputes them within 150 days of the date of the bill.
3. A customer who is credited with any amount that should not have been billed or that was overbilled must also be credited with interest on that amount at the rate payable for interest on deposits that applied during the period in question.

Item GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

20. MINIMUM CONTRACT PERIOD AND CANCELLATION BEFORE SERVICE COMMENCEMENT

1. The minimum contract period for MTT services is one month commencing from the date the service is provided, except where otherwise stipulated in MTT's tariffs or where MTT has stipulated a longer period in instances in which special construction is necessary or special assemblies are installed.
2. A customer who cancels or delays a request for service before installation work has started cannot be charged by MTT. Installation work is considered to have started when the customer has advised MTT to proceed, and MTT has incurred any related expense. A customer who cancels or delays a request for service after installation work has started, but before service has started, will be charged the lesser of the full charge for the entire minimum contract period plus the installation charge and the estimated costs incurred in installation less estimated net salvage. The estimated installation costs include the cost of unsalvaged equipment and materials specifically provided or used plus the cost of installing, including engineering, supply expense, labour and supervision, and any other disbursements resulting from the installation and removal work.

Item

GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

21. CUSTOMER INITIATED TERMINATION OF SERVICE

1. Customers who give MTT reasonable advance notice may terminate their service after expiry of the minimum contract period, in which case they must pay charges due for service which has been furnished.
2. Before expiry of the minimum contract period, customers may terminate their service in which case they must pay the full charges for the entire minimum contract period or, in the following circumstances, charges due for service which has been furnished:
  - (a) in the event of the death of the customer during the minimum contract period, the termination is effective from the date MTT is notified of the death;
  - (b) where the customer's premises are destroyed, damaged or condemned by reason of fire or other causes beyond the customer's control, so that they must be abandoned, the termination is effective from the date MTT is notified;
  - (c) in the case of directory listings for which a specific charge applies and in the case of directory listings with regard to joint use of service, in the event of the death of the listed party or any joint user or when either acquires separate telephone service, the termination is effective from the date MTT is notified of the death or from the date of the commencement of the separate service;
  - (d) where a change to the base rate, exchange or local service area affects the customer's service, the termination is effective from the date MTT is notified of the customer's desire to terminate service;
  - (e) where a customer replaces any MTT service with another MTT service, the termination is effective from the date of the replacement, subject to the terms of MTT's tariffs and, notwithstanding Item 11.1.3(c), the terms of the contract for service in question; C
  - (f) where a customer's service is taken over without lapse by a new customer at the same location, the termination with respect to the original customer is effective from that date. However, if at that time the new customer discontinues any of the original service or facilities, the original customer must pay the full charge for such discontinued service or facilities for the entire minimum contract period;
  - (g) where the circumstances specified in 21.2(a) through (f) do not apply, the minimum contract period is greater than one month at the same location, and the customer has given MTT advance notice, the termination is effective when the customer pays the termination charge specified in the contract for the service in question or, where such charge is not specified, a termination charge of one-half of the charges remaining for the unexpired portion of the minimum contract period; and C
  - (h) in the case of directory listings for which a specific charge applies and in the case of directory listings with regard to joint use of service, where the listing has appeared in a directory and the customer's service is terminated or the listed party or joint user moves to another location, and the customer has given MTT advance notice, the termination is effective on the date of that service termination or move, subject to a minimum charge of one month, and as of such time as no reference of call service is provided from the old to the new number. I  
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Item

GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

22. MTT-INITIATED SUSPENSION OR TERMINATION OF SERVICE

1. MTT may suspend or terminate a customer's service only where the customer:

- a) fails to pay an account of the customer that is past due, provided it exceeds fifty dollars or as been past due for more than two months;
- b) fails to provide or maintain a reasonable deposit or alternative when required to do so pursuant to these Terms;
- c) fails to comply with the terms of a deferred payment agreement;
- d) repeatedly fails to provide MTT with reasonable entry and access in conformity with Items 11.5.1 and 11.5.2.
- e) uses or permits others to use any of MTT's services so as to prevent fair and proportionate use by others;
- f) uses or permits others to use any of MTT's services for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls;
- g) contravenes Items 11.8.4 or 11.8.5.
- h) fails to provide payment when requested by MTT pursuant to Item 11.17.5.
- i) MTT may also apply partial temporary disconnection of service, which provides for the restriction of access to message toll service, for non-payment of charges purchased from, or billed on behalf of, other long distance service providers that are not disputed. Partial temporary disconnection is applied, at MTT's discretion, to customers served from central offices equipped with electronic switching.
- j) As an exception to Item 11.22.2(a) below, the Company may suspend or terminate a customer's service according to Item 11.22.1(a) above when accounts with charges purchased from or billed on behalf of other long distance service providers are not paid.

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2. MTT may not suspend or terminate service in the following circumstances:

- a) failure to pay non-tariffed charges;
- b) failure to pay charges for a different class of service at different premises or for service in the name of another customer, including failure to pay the account of another customer as a guarantor;
- c) where the customer is prepared to enter into and honour a reasonable deferred payment agreement; or  
 where there is a dispute regarding the basis of the proposed suspension or termination, provided payment is being made for undisputed outstanding amounts and MTT does not have reasonable grounds for believing that the purpose of that dispute is to evade or delay payment.

Item GENERAL REGULATIONS

11. TERMS OF SERVICE (Cont'd)

22. MTT-INITIATED SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

3. Prior to suspension or termination, MTT must provide the customer with reasonable advance notice stating:

- a) the reason for the proposed suspension or termination and the amount owing (if any);
- b) the scheduled suspension or termination date;
- c) that a reasonable deferred payment agreement can be entered into (where the reason for suspension or termination is failure to pay);
- d) the reconnection charge;
- e) the telephone number of a MTT representative with whom any dispute may be discussed; and
- f) that disputes unresolved with this representative may be referred to a senior MTT manager.

Where repeated efforts to contact the customer have failed, MTT must deliver such advance notice to the billing address.

For the purposes of Item 22.3 of MTT's Terms of Service, reasonable advance notice for the termination or suspension of the service of a customer that is a competitor will generally be at least 30 days.

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4. In addition to the notice required by 22.3, MTT must, at least twenty-four hours prior to suspension or termination, advise the customer or another responsible person that suspension or termination is imminent, except where:
- a) repeated efforts to so advise have failed;
  - b) immediate action must be taken to protect MTT from network harm resulting from customer-provided equipment; or
  - c) the suspension or termination occurs by virtue of a failure to provide payment when requested by MTT pursuant to Item 11.17.5.
5. Except with customer consent or in exceptional circumstances, suspension or termination may occur only on business days between 8 a.m. and 4 p.m., unless the business day precedes a non-business day in which case disconnection may not occur after 12 noon.
6. Suspension or termination does not affect the customer's obligation to pay any amount owed to MTT.





Item

GENERAL REGULATIONS

12. OTHER GENERAL REGULATIONS

1. RESIDENCE TELEPHONE SERVICE FOR THE PHYSICALLY HANDICAPPED  
In order to provide residence service to the physically handicapped, MTT may utilize any of the service offerings described in its tariffs. In such cases, the charge(s) associated with additional equipment shall not apply to the qualifying customer.
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Item GENERAL REGULATIONS

12. OTHER GENERAL REGULATIONS (Cont'd)

9. INTEREST ON ADVANCE PAYMENTS AND DEPOSITS

Moved to CRTC 21491, Item 120

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10. RESERVED

11. RESERVED

12. RESERVED

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4<sup>th</sup> Revised Page 17O

3<sup>rd</sup> Revised Page 17P

Item GENERAL REGULATIONS

12. OTHER GENERAL REGULATIONS (Cont'd)

15. ATTACHMENTS NOT PERMITTED

- (a) Customers shall not use or permit to be used any equipment, apparatus, circuit or device either attached to or arranged so as to operate in conjunction with the equipment, facilities or other property furnished by the Company except where specifically permitted by Company Tariffs or by special agreement.
- (b) A customer's Centrex service or terminal equipment (customer-owned or Company provided system) which is connected to the Company's network facilities shall not be connected to the services or facilities of any other provider of telecommunication services or to facilities owned by the customer unless:
  - (1) the interconnection of the services or facilities of the other provider of telecommunications services or the facilities owned by the customer to the Company's switched network is allowed by the Company's Tariffs or by special agreement; or
  - (2) the system is configured so as not to permit direct connection of such services and facilities to the Company's switched network, and the customer has filed with the Company an affidavit stating that the system is configured, and will continue to be configured so as not to permit such direct connections.
- (c) When an attachment or arrangement of terminal equipment such as described in (a) and (b), is attached to or arranged to operate with the Company's facilities, the customer shall remove the attachment or the Company shall disconnect the service after notice has been given.

Item RESALE AND SHARING

13. RESALE AND SHARING

Moved to CRTC 21491, see Items 100 and 618.

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10<sup>th</sup> Revised Page 18  
13<sup>th</sup> Revised Page 19  
1<sup>st</sup> Revised Page 19A  
21<sup>st</sup> Revised Page 20  
13<sup>th</sup> Revised Page 20A  
3<sup>rd</sup> Revised Page 20A-1  
1<sup>st</sup> Revised Page 20A-2  
14<sup>th</sup> Revised Page 20B  
11<sup>th</sup> Revised Page 20C  
11<sup>th</sup> Revised Page 21  
10<sup>th</sup> Revised Page 22  
3<sup>rd</sup> Revised Page 22A  
5<sup>th</sup> Revised Page 23

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2nd Revised Page 24

3rd Revised Page 25

2nd Revised Page 26

Item NETWORK EXCHANGE SERVICE

200. CLASSES OF SERVICE

Moved to CRTC 21491, Item 200.3

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Item NETWORK EXCHANGE SERVICE (Cont'd)

200. CLASSES OF SERVICE (Cont'd)

Moved to CRTC 21491, Item 200.3

201. BUSINESS SERVICE AT REDUCED RATES

1. CHARITABLE RATES

Moved to CRTC 21491, Item 205.7

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2. SEASONAL SERVICE

Moved to CRTC 21491, Item 200

Reserved for future use

Item	<u>NETWORK EXCHANGE SERVICE</u>	
250.	<u>BASIC NETWORK EXCHANGE SERVICES</u>	
	Moved to CRTC 21491, Item 200	M
260.	<u>PROVISION OF NETWORK EXCHANGE SERVICE</u>	
	Removed.	o

Item NETWORK EXCHANGE SERVICE (Cont'd)

280. PROVINCIAL 9-1-1 SERVICE

Moved to CRTC 21491, Item 235.

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Item NETWORK EXCHANGE SERVICE (Cont'd)

281. PROVINCIAL 9-1-1 SERVICE (Cont'd)

Moved to CRTC 21491, Item 235.

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32<sup>nd</sup> Revised Page 31A  
7<sup>th</sup> Revised Page 31B

Item CLASSIFICATION OF EXCHANGES

300. GENERAL

Moved to CRTC 21491, Item 200.1 M

310. CHANGE OF CLASSIFICATION

Removed. o

Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS

Moved to CRTC 21491, Item 200.1



Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item CLASSIFICATION OF EXCHANGE (Cont'd)

320. EXCHANGE CLASSIFICATIONS (Cont'd)

Moved to CRTC 21491, Item 200.1

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Item MINIMUM SERVICE PERIODS

410. CONTINUATION OF SERVICE

Moved to CRTC 21491, Item 105

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420. CENTREX SERVICE

See Item 770.

Item MINIMUM SERVICE PERIODS (Cont'd)

430. SERVICE INVOLVING UNUSUAL COST

Moved to CRTC 21491, Item 200 M

440. SHORT TERM SERVICE

Moved to CRTC 21491, Item 105 M

Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

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Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

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Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

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Item SERVICE CHARGES (Cont'd)

530. OTHER SERVICE CHARGES

**Note:** This tariff item is forborne from regulation when associated with forborne services.

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Centrex Integrated Voice Message System Data Access Port,  
each .....\$ 1,200.00

Centrex Message Manager - Dedicated Access Port  
each port .....\$ 70.00

The Establishment Charge for Centrex Business Service shall be \$560.00 for customer groups of 100 lines or more and \$200.00 for customer groups of 2-99 lines, in addition to all other costs associated with the installation of service. An Establishment Charge does not apply for Small Business Network Service.

Software changes made to features of the system after the initial installation are subject to the hourly labour rates. (See Item 585.).

(e) Metro Transit Access Service, see Items 1380. and 1390.

(f) Custom central office work charges for DMS Data:

Digital Data Network Connection .....\$ 150.00  
Modem Pool (network resource element)  
1200 BPS/HDX/FDX .....\$ 250.00  
2400 BPS/HDX/FDX .....\$ 250.00  
4800 BPS/HDX/FDX .....\$ 250.00

(g) DAT-0-NET Access Arrangement Service Charges

0-1200 BPS ASYNC .....\$ 85.00  
1200 BPS SYNC .....\$ 150.00  
2400 BPS SYNC .....\$ 150.00  
4800 BPS SYNC .....\$ 150.00  
9600 BPS SYNC .....\$ 150.00

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Item SERVICE CHARGE (Cont'd)

530. OTHER SERVICE CHARGES (Cont'd)

No other service charges apply to these access arrangements.

- (f) Voice Private Line 2 and 4 Wire network work charges are equivalent to Data Private Line 2 and 4 Wire network work charges (See Item 520.4). #
- (g) Digital Channel Service (DCS), combined Network, Wire Module and Premises Visit Charge, per Access \$300.00. #

Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

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Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

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Item

SERVICE CHARGES

550. CONSTRUCTION CHARGES

Moved to CRTC 21491, Item 275.

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Item

SERVICE CHARGES

550. CONSTRUCTION CHARGES (Cont'd)

Moved to CRTC 21491, Item 275.

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Moved to Aliant Telecom Tariff, CRTC 21491 Item 255

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Item SERVICE CHARGES (Cont'd)

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570. HAZARDOUS CUSTOMER LOCATION

- (a) Where, in the opinion of the Company, conditions exist, on premises that create a hazard to Company employees, or to the Company's plant or equipment, the customer shall be required to correct such conditions before service will be provided. Where such conditions are not known before service is provided, or where they are created after service has been provided, the service may be terminated until the conditions are corrected.
- (b) Where the correction of such conditions requires provision of equipment connected to the Company's plant, the Company will provide such equipment and make a charge to the customer based on the cost involved.

Item SERVICE CHARGES (Cont'd)

580. INTERIOR CONSTRUCTION

- (a) When the Company provides wiring as part of multi-line Business service, exposed wiring is the standard method of wiring. When concealed wiring is desired, the applicant or subscriber is charged the difference if any between the installation costs of concealed wiring and the costs that would occur under standard methods. If, however, suitable interior conduit is provided by the applicant or subscriber, the wiring will be installed therein by the Company without additional charge. For single-line inside wire see Item 3230.
- (b) At the request of the applicant or subscriber, the Company will install the conduit and bill the applicant or subscriber for the material and labour involved.
- (c) Where, due to unusual or peculiar construction of the building occupied by the applicant or subscriber, it is necessary to employ non-standard methods of wiring of installation, such as where drilling in concrete floors is necessary, the Company shall have the right to require the applicant or subscriber benefited by the installation to bear the unusual expense involved.

Item SERVICE CHARGES (Cont'd)

585. LABOUR RATES

Moved to CRTC 21491, Item 256.

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(M) Item 590 moved to CRTC 21491, Item 115.

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2<sup>nd</sup> Revised Page 55B

4<sup>th</sup> Revised Page 55C



(M) Item 592 moved to CRTC 21491, Item 115.

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RESERVED FOR FUTURE USE

Item NETWORK EXCHANGE SERVICE - SINGLE LINE

600. GENERAL

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| (a) Reserved for future use.      | o |
| (b) Reserved for future use.      | o |
| (c) Moved to CRTC 21491, Item 200 | M |
| (d) Moved to CRTC 21491, Item 200 | M |
| (e) Reserved for future use.      | o |

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RESERVED FOR FUTURE USE

(M) Moved to Page 56.

(M) Moved to Page 15.

Item NETWORK EXCHANGE SERVICE - SINGLE LINE (Cont'd)

630. RESIDENCE AND BUSINESS FLAT RATE SERVICE

Moved to CRTC 21491, Item 205.1

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Item NETWORK EXCHANGE SERVICE - SINGLE LINE (Cont'd)

630. RESIDENCE AND BUSINESS FLAT RATE SERVICE (Cont'd)

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(b) RESERVED FOR FUTURE USE

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Item NETWORK EXCHANGE SERVICE - SINGLE LINE (Cont'd)

631. BUSINESS MESSAGE RATE SERVICE

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

1. SERVICE DESCRIPTION

Message Rate Service provides the customer with a specified number of originating messages within the Exchange Local Service Area at a flat monthly rate, with each additional message subject to a further charge.

2. GENERAL

(a) Single Party business customers in exchanges for Rate Groups 4, 5, or 6 may subscribe to Network Access Service as Message Rate Service.

(b) 75 local messages are provided for the flat monthly rate.

3. RATES

(a) Monthly Rates

	<u>Monthly Rate</u>		
	<u>Minimum</u>	<u>Maximum</u>	
Rate Group 4	#	\$ 70.80	▲
Rate Group 5	#	70.80	▲
Rate Group 6	#	70.80	▲

(b) Additional Local Messages

Per message: \$0.13

# Filed in confidence with the CRTC.

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Item	<u>NETWORK EXCHANGE SERVICE – MULTI LINE</u>
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| 700. | <u>Moved to CRTC 21491, Item 205.3</u> | o |
| 710. | <u>Moved to CRTC 21491, Item 205.3</u> | o |



Item NETWORK EXCHANGE SERVICE - MULTI LINE (Cont'd)

710. MULTI LINE SYSTEM CLASSIFICATION (Cont'd)

2. Centrex Business Service

See Item 750.

720. MONTHLY RATES

Moved to CRTC 21491, Item 205.3

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725. Moved to CRTC 21491, Item 205.3

Item NETWORK EXCHANGE SERVICE - MULTI LINE (Cont'd)

731. ANSWER SUPERVISION

Item moved to CRTC 21491, Item 338.

Item HOTEL SERVICE

740. HOTEL SERVICE

Moved to CRTC 21491 Item 205.6

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Item HOTEL SERVICE (Cont'd)

740. HOTEL SERVICE (Cont'd)

Moved to CRTC 21491, Item 205.6

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Item CENTREX BUSINESS SERVICE

750. GENERAL

**Note:** This tariff item is forborne from regulation in certain exchanges as identified in CRTC 21491 Item 200.

- (a) Centrex Business Service provides a combination of Network Exchange Service and intercommunication service among locals of a subscriber's system. Connections between locals of the system and between such locals and network access lines, are made by Centrex switching equipment located on the Company's premises.
- (b) The service is provided at the Company's discretion, subject to the availability of facilities, minimum line requirements and the conditions prescribed by this tariff. (Item 770.) Subscribers may elect service from two Centrex Class of Service categories which are divided into two sub-categories. (Item 760.2.) Centrex is available on either a single wire-centre or exchange wide basis with Analog or Digital sub-categories.
- (c) Centrex Business Service is only available to customers with 30 or greater Centrex lines. Customers with one to 29 Centrex lines are covered by Items 955 to 980, Small Business Network Service.
- (d) Centrex IP ports and associated features are included in the number of locals and counts for the purpose of determining Centrex IP Service and/or Centrex Business Service and associated feature rates in each service.
- (e) Hosted IP Voice Service Packages and associated features, as provided by CRTC 7400 National Services Tariff Item 517 – Hosted IP Voice Service, are included in the number of locals and counts for the purpose of determining the Centrex Business Service rates and associated feature rates.

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Item CENTREX BUSINESS SERVICE (Cont'd)

750. GENERAL (Cont'd)

- (f) The rate for Basic Centrex Business Service does not include the provision of telephone sets. (See Item 780.4. (i)) C
- (g) Centrex Business Service provides for the following: C
  - (1) Centrex features access. (See Items 760.1., 780., 790.)
  - (2) Common equipment and switching equipment, on the Company's premises, as required.
  - (3) Circuitry to connect the subscriber's location to the wire-centre that serves the area in which the terminal equipment is located, including termination on a jack.
  - (4) One group of trunk lines for incoming service to the attendant's position.
  - (5) Trunk lines, as required, for incoming and outgoing calls to and from locals of the system.
  - (6) Detailed service billing by individual telephone number or by account number.
  - (7) Intercept which provides for calls to a vacant terminal to be routed to a recorded announcement.
- (h) The customer may provide and install inside wire at the customer's expense. No monthly rate adjustment shall be made to the centrex monthly rate for inside wiring. C

760. BASIC

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

1. BASIC FEATURES

Centrex Business Service rates provide for the following basic features:

- (a) Automatic Call Back - enables a system local by means of pre-dialing, to be aware when a previously called busy local becomes idle and to call it again without having to re-dial.
- (b) Automatic Line – provides an automatic connection to a predetermined telephone number.
- I Automatic Route Selection (ARS) – provides for automatic selection of least cost routing on idle outgoing system trunks. ARS is a chargeable feature option for Small Business Network Service.

Item CENTREX BUSINESS SERVICE (Cont'd)

760. BASIC (Cont'd)

1. BASIC FEATURES (Cont'd)

(c) Call Forwarding

- To Attendant - enables forwarding of incoming calls not answered within 15-20 seconds to the attendant.
- To Local - enables forwarding of incoming calls not answered within 15-20 seconds to another system local.
- Busy Line - enables forwarding of incoming calls to the attendant or a pre-designated local when the local is busy.
- Enhanced - enables forwarding of incoming calls by means of pre-dialing to a number within or outside the system.

(d) Call Park - enables an attendant parked call to be retrieved from any local by dialing a feature access code plus the directory number.

(e) Call Pick Up - enables a local to pick up calls ringing at another local in the same call pick up group.

(f) Call Transfer - enables a local to transfer an incoming call to one other station on the system.

(g) Call Waiting - enables a called busy local to receive a call waiting tone. The called busy local may place the existing call on hold, then alternate between callers or abandon one of the calls.

(h) Code Restrictions - provides for individual lines to be protected from call interruptions; i.e. data transmission lines.

(i) Conference Calling

- 3-Way - enables a local to add another party inside or outside the system to an existing connection for a three-party conference.

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Item CENTREX BUSINESS SERVICE (Cont'd)

760. BASIC (Cont'd)

1. BASIC FEATURES (Cont'd)

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- (k) Direct Inward Dialing - provides for incoming calls from the exchange network to reach a specific customer group local without attendant assistance.
- (l) Direct Outward Dialing - provides for a local user to originate external calls to the public switched network without attendant assistance.
- (m) Distinctive Ringing/Direction-dialed calls - provides the ability to identify certain intra group calls.
- (n) End-To-Ending Signalling - enables the local user, while on an established call, to send tone signals over the line for services such as dictation control.
- (o) Executive Override - enables a user to gain access to a busy station.
- (p) Flexible Intercept - provides for the automatic re-routing of calls that cannot be completed because of imposed restrictions, equipment or dialing irregularities. Calls are routed to an attendant, a tone or announcement.
- (q) Hold - enables the attendant to hold a call either manually or automatically.
- (r) Hunting - provides for a group or sequence of lines that the system searches for an idle local on which to complete the call. The service may be directory number hunting, multi line hunting or distributed line hunting.
- (s) Last Number Redial - on certain terminal equipment, this feature enables a local user to redial his/her last called number by depressing a single key rather than dialing the entire number.
- (t) Message Waiting (stuttered dial tone) - signals the local user that a message is waiting and enables a local user to dial a code to access the message system or the attendant.
- (u) Multiple Listed Directory Numbers - provides a customer group with more than one listed directory number and designated console appearances allows the attendant to answer appropriately.

Item CENTREX BUSINESS SERVICE (Cont'd)

760. BASIC (Cont'd)

1. BASIC FEATURES (Cont'd)

(v) Network Feature Options:

- Fully Restricted - fully restricted locals are denied access to the exchange network and to the attendant.
- Semi-Restricted - are provided access to the exchange network, only through the attendant.
- Toll Restricted - are either toll denied or assigned toll diversion to the attendant.
- Unrestricted - are allowed to access the exchange network, the toll network, and any special services accessible by dialing.

(w) Night Service:

- Flexible - enables the attendant to route after hour calls on each incoming call identification on a program basis prior to leaving the console at the end of each day.
- Fixed - enables the attendant to route certain after hour calls to pre-designated locals and/or locations.
- Trunk Answer from any Station - enables any local in the customer group to answer incoming calls by dialing a code.

(x) Simplified Dialing Plan - provides for an access code which the system translates as an abbreviated dialing plan for the customer's private network arrangement.

(y) Speed Call 10 - enables a local user to place calls to a previously designated list of frequently dialed numbers by dialing a speed calling code. Not available to Analog Sub-Category.

(z) Station-to-Station Calling (abbreviated dialing) - enables locals on one customer group to complete calls to other customer group locals without attendant services by dialing an access number.

(aa) Tone Detection - enables the system to accommodate special tone detection services on outgoing calls.

(bb) Touch-Tone Calling - enables user access to the switched network and numerous enhanced and optional features via terminals equipped for touch tone Signalling.

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(cc) Uniform Call Distribution - Moved to CRTC 21491, Item 215.5.



Item CENTREX BUSINESS SERVICE (Cont'd)

760. BASIC (Cont'd)

2. CLASS OF SERVICE

- (a) Centrex Business Service I - Single Wire-Centre  
 (within an exchange area)

Provides for service totally configured within a single wire-centre (in some instances, may also be an exchange, see Item 780.4. (a)). For locals outside of the designated service area, distance charges apply. See Items 940. and 2500. for all services except Microlink. See Item 4510. for Microlink charges.

- (b) Centrex Business Service II - Multiple Wire-Centres  
 (within an exchange)

Provides for service in more than one wire-centre within an exchange. The basic service rate provides for a common dialing plan and includes the charge for the inter-office circuit in multiple wire-centre exchanges. (Item 780.4. (b)). For locals outside of the designated exchange area, distance charges apply. See Items 940 and 2500 for mileage rates for all services except microlink. See Item 4510 for Microlink Charges.

- (c) Sub-Categories

Class of Service (a) and (b) are further sub-categorized into:

- |   |   |
|---|---|
| (1) Analog Service - configured to support only analog terminal devices. Speed Call   | N |
| 10, proprietary Digital terminals and 6 Port Conference bridges will not be provided. | I |
|   | I |
| (2) Digital Service - configured as a fully featured service including all Basic      | I |
| features(Item 760.1). This service supports both analog and digital terminals and     | I |
| includes Call Management Services (Name and Number Display) as part of the            | I |
| Basic Service.  | N |

Item CENTREX BUSINESS SERVICE (Cont'd)

766. NATIONAL CENTREX SERVICE

Moved to CRTC 21491, Item 215.2.

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Item CENTREX BUSINESS SERVICE (Cont'd)

770. CONDITIONS

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

1. Centrex Business Service is provided only to subscribers who have a minimum requirement of 30 billed Centrex Business Service locals. Centrex Business Service subscribers who have satisfied the minimum requirement may establish Centrex service in other exchanges where facilities are available with a minimum of 2 billed Centrex locals in each such exchange.
2. When the Extension Line Mileage rate for an off-premises telephone within the exchange area associated with Centrex Business Service exceeds the Centrex Business Service rate for that service, the Centrex Business Service rate will apply. (See Item 780.)
3. When a Multi Line Key System, PBX or Automatic Call Distributor (ACD) is connected with Centrex Business Service, the Centrex locals take the Centrex Business Service Multiline Network Exchange Service Rate. (See Item 780.4.(g) and Item 720.)
4. With the exception of National Centrex Service, Centrex Business Service is furnished at monthly rental rates specific to one, three, five or eight-year Minimum Service Periods (M.S.P.) as elected by the subscriber. With the exception of National Centrex Service, customers who select a one, three, or five year M.S.P. may, during the last 6 months of their M.S.P., convert to an M.S.P. of longer duration. Customers may exercise this option once for any specific contract. The applicable rates for the new M.S.P. take effect on a going-forward basis after the customer exercises the M.S.P. conversion option.

During the M.S.P., subscribers shall be subject to a termination liability. At the expiry of the original or extended M.S.P., all locals will revert to the monthly rates unless a new M.S.P. is chosen or the subscriber elects an extension of one year increments to a maximum equal to the length of the original M.S.P., at existing M.S.P. terms, conditions and rates. Additional extensions of one year increments beyond a length equal to the original M.S.P. at existing M.S.P. terms, conditions and rates are available, subject to the agreement of the Company and the customer. A Centrex Customer may agree to i) commit to another immediately succeeding M.S.P. of equal duration, and for an equal quantity commitment level, or ii) extend an existing M.S.P. as described herein, for an equal quantity commitment level.

5. Negotiation Period following the end of the current M.S.P. contract. Where the customer has not selected an extension period as noted above, and subject to the agreement of the Company and the customer, service may continue beyond the end of the current M.S.P. contract at the same rates, terms and conditions for a period of up to six months, for the purpose of negotiating a subsequent contract for this or another Company-provided local access service (the "Negotiation Period"). If, by the end of the Negotiation Period, the Company and the customer are unable to agree to a subsequent contract for this or another Company-provided local access service, the Company will, in addition to the M.S.P. contract rates, bill the customer the difference between the applicable non-contract rates that would have applied at the end of the M.S.P. and the M.S.P. contract rates.

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Item CENTREX BUSINESS SERVICE (Cont'd)

770. CONDITIONS (Cont'd)

7. Moved to CRTC 21491, Item 215.2. M  
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8. Locals may be added during the life of a one, three or five-year M.S.P. at the same rate as locals covered by the current M.S.P. commitment, and for a period co-terminating with the locals provided under the current service period.
9. If, due to addition of locals, the total number of lines in a subscriber's system increases to a higher line category than that elected by the subscriber, the subscriber shall have the option to either:
- (a) continue to pay for all locals at the rate provided for the line category elected for the current M.S.P., or
  - (b) elect a new one (this option is not applicable for National Centrex Service), three or five-year M.S.P. in the higher line category, provided that the expiry date must not be earlier than the expiry date of the existing M.S.P. No termination charges apply with respect to the current M.S.P.
10. When new locals are added during the last six months of a one, three or five-year M.S.P. for Centrex Business Service and such additions reach a cumulative total of 100 or more, all locals will be provided at the one, three or five-year M.S.P. rate provided the customer signs a new one, three or five-year M.S.P. coincident with the provision of the 100th local. In the event that the customer signs such a new contract, termination charges applicable to existing locals during the remaining six months of the existing contract will be waived.
11. If, due to removal of locals, the total number of lines in a subscriber's system decreases to a lower line category than that elected by the subscriber, the subscriber shall have the option to either:
- a) continue to pay for the minimum number of locals in the present line category elected, in which no termination charges will apply, or
  - (b) elect a new one (this option is not applicable for National Centrex Service), three or five-year M.S.P. in the lower line category (where applicable), provided that the expiry date must not be earlier than the expiry date of the present M.S.P., in which case the termination charge will apply with respect to the difference between:

Item CENTREX BUSINESS SERVICE (Cont'd)

770. CONDITIONS (Cont'd)

11. (b) (Cont'd)

- (1) the maximum number of locals in service during the current M.S.P. and
- (2) the maximum number of locals subscribed to in the line category elected for the new M.S.P. (which shall be deemed to be the maximum number of lines in service under the new M.S.P.)

(c) Reserved for future use.

(d) Moved to CRTC 21491, Item 215.2.

12. If Centrex Business Service furnished on a one, three, five or eight-year M.S.P. is terminated (prior to the M.S.P. expiry date), termination charges will apply with respect to the minimum lines contracted under the current M.S.P.
13. A customer may convert from an existing Centrex M.S.P. to a NCS M.S.P. without incurring a termination charge provided that: (i) the new M.S.P. is equal to or greater than the remaining period of the existing Centrex M.S.P.; and (ii) the number of access lines in the NCS M.S.P. is equal to or greater than the number of lines in the existing Centrex M.S.P.
14. A customer may convert from an existing Centrex M.S.P. to a Regional Centrex Service (RCS) M.S.P. without incurring a termination charge provided that: (i) the new RCS M.S.P. is equal to or greater than the remaining period of the existing Centrex M.S.P.; and (ii) the number of access lines in the RCS M.S.P. is equal to or greater than the number of lines in the existing Centrex M.S.P.
15. Customers may migrate their Centrex Business Service under the terms of an M.S.P. to any access services which are subject to the terms of an M.S.P. In such cases, termination charges do not apply, provided that the charges remaining on the M.S.P. for Centrex Business Service that they are migrating from are less than those being committed under the new M.S.P. for the other service. If the charges remaining are greater than those being committed under the M.S.P. for the other service, then termination charges as determined above apply on the difference between the two amounts.

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Item CENTREX BUSINESS SERVICE (Cont'd)

770. CONDITIONS (Cont'd)

16. No termination charges apply when a subscriber changes an existing Centrex Business Service system to a new Centrex Class of Service category; this applies to both upgrades and downgrades in service; provided the subscriber maintains or increases the number of locals in service. **C**
17. The termination charge for Centrex Business Service and National Centrex Services shall be an amount equal to the present worth of the payments remaining in the M.S.P, the present worth calculated at the Company's cost of capital in effect at the time of termination. **C**
18. Termination charges will not apply after the M.S.P. expiry date. **C**
19. Centrex Business Service rates are based on the number of locals subscribed to under the various Class of Service options and as set out in Items 760., 765., 766., 775., and 780. **C**
20. Centrex Business Service rates will be determined based on the total locals in service for the subscriber, that is, the total of all Centrex locals in all exchanges across the province or, in the case of NCS, all locals in each serving company's territory. Microlink connections associated with a Centrex service may be included in the Centrex line count, however, no discount applies to the Microlink service. **C**
21. Additional charges, apply for optional features provided by the Company. (See Item 780.4.(h)) **C**
22. Service charges apply for each additional jack installed in association with a Centrex local. (See Item 3310.2.) **C**
23. Software changes made to the features of the system after initial installation are subject to the Service Charge stated in Item 530. **C**
24. When telephone numbers are required for use with basic or optional software features, the rates and charges for an additional directory number apply on a per number or per number appearance basis, depending on the type of feature except that there is no minimum billing requirement. (See Item 780.4.(j)) **C**
25. Additional charges apply for Data features and facilities provided by the Company for Centrex Business Service. (See Item 780.4.(h)) **C**
26. Automatic Route Selection (ARS) is provided only on a customer group basis and is applicable to all lines in the customer group. Optional feature charges apply when ARS is provided with SCS and NCS. (See Item 780.4.(j)) **C**

RESERVED FOR FUTURE USE

CENTREX BUSINESS SERVICE (Cont'd)

Item

780. RATES AND CHARGES

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

1. The following rates and charges are applicable to Centrex Business Service voice locals, optional services and data locals.
2. The rates for voice locals terminated on multi line Key, PBX or ACD terminal equipment are subject to the conditions in Items 770.3 and 770.4.
3. Service Charges for Centrex Business Service are detailed in the Service Charge Section, Items 500. to 585.
4. Centrex Business Service Rates:

1. CENTREX BUSINESS SERVICE – BAND A

NUMBER OF LOCALS	MONTHLY EACH LOCAL NO M.S.P.	MONTHLY EACH LOCAL 1-YEAR M.S.P.	MONTHLY EACH LOCAL 3-YEAR M.S.P.	MONTHLY EACH LOCAL 5-YEAR M.S.P.	MONTHLY EACH LOCAL 8-YEAR M.S.P.
30-100		\$ 30.00	\$ 29.00	\$ 28.00	\$ 28.00
Min. Rate	#				
Max. Rate	\$ 116.00 ▲				
101-500		29.30	27.50	26.80	26.80
Min. Rate	#				
Max. Rate	116.00 ▲				
501-1500		28.65	26.90	25.75	25.75
Min. Rate	#				
Max. Rate	116.00 ▲				
1501-5000		28.05	26.25	25.60	25.60
Min. Rate	#				
Max. Rate	116.00 ▲				
5001-10,000		27.70	25.95	25.20	25.20
Min. Rate	#				
Max. Rate	116.00 ▲				
10,001+		27.50	25.70	18.20	18.20
Min. Rate	#				
Max. Rate	116.00 ▲				

# Filed in confidence with the CRTC.



CENTREX BUSINESS SERVICE (Cont'd)

Item

780. RATES AND CHARGES (Cont'd)

(b) CENTREX BUSINESS SERVICE – BAND B

NUMBER OF LOCALS	MONTHLY EACH LOCAL NO M.S.P.	MONTHLY EACH LOCAL 1-YEAR M.S.P.	MONTHLY EACH LOCAL 3-YEAR M.S.P.	MONTHLY EACH LOCAL 5-YEAR M.S.P.	MONTHLY EACH LOCAL 8-YEAR M.S.P.
30-100		\$ 39.60	\$ 38.45	\$ 37.15	\$ 37.15
Min. Rate	#				
Max. Rate	\$ 116.00 ▲				
101-500		34.45	32.65	31.95	31.95
Min. Rate	#				
Max. Rate	116.00 ▲				
501-1500		33.80	32.05	30.90	30.90
Min. Rate	#				
Max. Rate	116.00 ▲				
1501-5000		33.20	31.40	30.75	30.75
Min. Rate	#				
Max. Rate	116.00 ▲				
5001-10,000		32.85	31.10	30.35	30.35
Min. Rate	#				
Max. Rate	116.00 ▲				
10,001 +		32.65	30.85	30.15	30.15
Min. Rate	#				
Max. Rate	116.00 ▲				

# Filed in confidence with the CRTC.

CENTREX BUSINESS SERVICE (Cont'd)

Item

780. RATES AND CHARGES (Cont'd)

CENTREX BUSINESS SERVICE – BAND C

(c) Centrex Business Service I (Digital Service)

(1) Single Wire-Centre (within an exchange area):

NUMBER OF LOCALS	MONTHLY EACH LOCAL NO M.S.P.	MONTHLY EACH LOCAL 1-YEAR M.S.P.	MONTHLY EACH LOCAL 3-YEAR M.S.P.	MONTHLY EACH LOCAL 5-YEAR M.S.P.	MONTHLY EACH LOCAL 8-YEAR M.S.P.
30-100		\$ 44.00	\$ 42.70	\$ 41.25	\$ 41.25
Min. Rate	#				
Max. Rate	\$ 116.00 ▲				
101-500		38.25	36.25	35.50	35.50
Min. Rate	#				
Max. Rate	116.00 ▲				
501-1500		37.55	35.60	34.35	34.35
Min. Rate	#				
Max. Rate	116.00 ▲				
1501-5000		36.90	34.90	34.15	34.15
Min. Rate	#				
Max. Rate	116.00 ▲				
5001-10,000		36.50	34.55	33.70	33.70
Min. Rate	#				
Max. Rate	116.00 ▲				
10,001 +		36.25	34.25	33.50	33.50
Min. Rate	#				
Max. Rate	116.00 ▲				

# Filed in confidence with the CRTC.

CENTREX BUSINESS SERVICE (Cont'd)

Item

780. RATES AND CHARGES (Cont'd)

CENTREX BUSINESS SERVICE – BAND C (Cont'd)

(c) Centrex Business Service II (Digital Service)

(1) Multiple Wire-Centre (within an exchange area):

NUMBER OF LOCALS	MONTHLY EACH LOCAL NO M.S.P.	MONTHLY EACH LOCAL 1-YEAR M.S.P.	MONTHLY EACH LOCAL 3-YEAR M.S.P.	MONTHLY EACH LOCAL 5-YEAR M.S.P.	MONTHLY EACH LOCAL 8-YEAR M.S.P.
30-100		\$ 46.65	\$ 45.30	\$ 43.90	\$ 43.90
Min. Rate	#				
Max. Rate	\$ 116.00 ▲				
101-500		40.85	38.90	38.15	38.15
Min. Rate	#				
Max. Rate	116.00 ▲				
501-1500		40.20	38.20	37.45	37.45
Min. Rate	#				
Max. Rate	116.00 ▲				
1501-5000		39.55	37.55	36.80	36.80
Min. Rate	#				
Max. Rate	116.00 ▲				
5001-10,000		39.15	37.20	36.35	36.35
Min. Rate	#				
Max. Rate	116.00 ▲				
10,001 +		39.90	36.90	36.15	36.15
Min. Rate	#				
Max. Rate	116.00 ▲				

# Filed in confidence with the CRTC.

CENTREX BUSINESS SERVICE (Cont'd)

Item

780. RATES AND CHARGES (Cont'd)

CENTREX BUSINESS SERVICE – BAND C (Cont'd)

(d) Centrex Business Service - Analog Service

(1) Single Wire-Centre (within an exchange area):

NUMBER OF LOCALS	MONTHLY EACH LOCAL NO M.S.P.	MONTHLY EACH LOCAL 1-YEAR M.S.P.	MONTHLY EACH LOCAL 3-YEAR M.S.P.	MONTHLY EACH LOCAL 5-YEAR M.S.P.	MONTHLY EACH LOCAL 8-YEAR M.S.P.
30-100		\$ 39.60	\$ 38.45	\$ 37.15	\$ 37.15
Min. Rate	#				
Max. Rate	\$ 116.00 ▲				
101-500		34.45	32.65	31.95	31.95
Min. Rate	#				
Max. Rate	116.00 ▲				
501-1500		33.80	32.05	30.90	30.90
Min. Rate	#				
Max. Rate	116.00 ▲				
1501-5000		33.20	31.40	30.75	30.75
Min. Rate	#				
Max. Rate	116.00 ▲				
5001-10,000		32.85	31.10	30.35	30.35
Min. Rate	#				
Max. Rate	116.00 ▲				
10,001 +		32.65	30.85	30.15	30.15
Min. Rate	#				
Max. Rate	116.00 ▲				

# Filed in confidence with the CRTC.

CENTREX BUSINESS SERVICE (Cont'd)

Item

780. RATES AND CHARGES (Cont'd)

CENTREX BUSINESS SERVICE – BAND C (Cont'd)

(d) Centrex Business Service II - Analog Service

(2) Multiple Wire-Centre (within an exchange area):

NUMBER OF LOCALS	MONTHLY EACH LOCAL NO M.S.P.	MONTHLY EACH LOCAL 1-YEAR M.S.P.	MONTHLY EACH LOCAL 3-YEAR M.S.P.	MONTHLY EACH LOCAL 5-YEAR M.S.P.	MONTHLY EACH LOCAL 8-YEAR M.S.P.
30-100		\$ 42.00	\$ 40.75	\$ 39.50	\$ 39.50
Min. Rate	#				
Max. Rate	\$ 116.00 ▲				
101-500		36.75	35.00	34.30	34.30
Min. Rate	#				
Max. Rate	116.00 ▲				
501-1500					
Current Rate		36.20	34.40	33.70	33.70
Min. Rate	#				
Max. Rate	116.00 ▲				
1501-5000		35.60	33.80	33.10	33.10
Min. Rate	#				
Max. Rate	116.00 ▲				
5001-10,000		35.25	33.50	32.70	32.70
Min. Rate	#				
Max. Rate	116.00 ▲				
10,001 +		35.00	33.20	32.55	32.55
Min. Rate	#				
Max. Rate	116.00 ▲				

# Filed in confidence with the CRTC.

Item CENTREX BUSINESS SERVICE (Cont'd)

780. RATES AND CHARGES (Cont'd)

4. Moved to CRTC 21491, Item 215.2.

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Item CENTREX BUSINESS SERVICE (Cont'd)

780. RATES AND CHARGES (Cont'd)

4. Centrex Business Service Rates: (Cont'd)

(e) Moved to CRTC 21491, Item 215.2.

(f) Centrex Corporate Feature Networking

CCFN is an optional feature package (available only with NCS) which will provide Centrex customers with Network Call Number Display, Network Name Display, Network Dial Plan Display, Network Call Reason Display and Network Ring Again between Centrex customer groups which are connected together by voice-grade tie trunks using CCS7 end-to-end signaling.

RATE PER LOCAL

NATIONAL LINE COUNT					
MTT LINE COUNT	5000 - 15000	15001- 20000	20001- 25000	25001- 30000	30000+
30-100	\$1.70	\$1.65	\$1.60	\$1.55	\$1.50
101-500	\$1.50	\$1.45	\$1.40	\$1.35	\$1.30
501-1500	\$1.30	\$1.25	\$1.20	\$1.15	\$1.10
1501-5000	\$1.10	\$1.05	\$1.00	\$0.95	\$0.90
5001-15000	\$0.90	\$0.85	\$0.80	\$0.75	\$0.70
15000+	N/A	\$0.80	\$0.75	\$0.70	\$0.65

Item CENTREX BUSINESS SERVICE (Cont'd)

780. RATES AND CHARGES (Cont'd)

4. Centrex Business Service Rates: (Cont'd)

(f) Centrex Corporate Feature Networking (Cont'd)

Service Charges

Initial Customer Group Setup	\$400.00
Initial Line Setup	\$1.00/Line
"Name" Data Fill	*
Tie Trunk Conversion Charge	\$25.00/End

- \* The Service Charge to program the "Name" Data Fill option will be the appropriate hourly rate for labour (See Item 3740.2(a))

(g) Centrex Business Service Multiline Network Exchange Service Rates:

Centrex access lines terminating on switching, concentrating or multiplexing equipment (multiline systems), whether owned, or leased by the customer or provided by MTT, will take the appropriate rate for Network Exchange Service - Multiline. Rates are provided in Item 720.

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Item CENTREX BUSINESS SERVICE (Cont'd)

780. RATES AND CHARGES (Cont'd)

4. Centrex Business Service Rates: (Cont'd)

- (h) Following are the rates for Digital Data Locals on Centrex Business Service. These rates apply to all Centrex Business Service, monthly, one, three or five-year options. System features available to Centrex Data users include: Speed Call; Station Message Detail Recording (not available for Small Centrex); Ring Again; Automatic Line; Hunt Group and Code Restrictions. #  
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CENTREX DATA LOCALS	EACH LOCAL MONTHLY RATE	EACH LOCAL SERVICE CHARGE
(1) Low Speed Access (300 to 19,200 BPS)		
Digital Data Loop	\$46.25	\$125.00
Digital Data Unit	35.00	50.00*
(2) High Speed Access (56 KBPS)		
Digital Data Loop	69.25	125.00
Digital Data Unit	45.00	50.00*
(3) Digital Data Network Connection	90.00	150.00
(4) Modem Pool (Network Resource Element)		
1200 bps/HDX/FDX	146.00	250.00
2400 bps/HDX	160.00	250.00
2400 bps/FDX	149.00	250.00
4800 bps/HDX/FDX	194.00	250.00

- \* On Customer Provided Equipment (C.P.E.), the Installation Charge is not included in the purchase price. All purchases are per unit. Installation charge also applies to moves.

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7th Revised Page 64K  
4th Revised Page 64K-1  
3rd Revised Page 64K-2  
1st Revised Page 64K-3

Item CENTREX BUSINESS SERVICE (Cont'd)

780. RATES AND CHARGES (Cont'd)

4. Centrex Business Service Rates: (Cont'd)

- (j) The following rates and charges apply in addition to other rates and charges, and provide for the optional features with Centrex service.

Optional Services	Monthly Rate	Service Charge
Tie-Trunk Terminations *1		
One-Way Automatic or Manual .....	\$47.75	*4
Two-Way Automatic .....	83.00	*4
Station Message Detail Recording*2		
Each Local .....	.50	*4
Each System .....	75.00	
Speed Calling Long List .....	13.50	*4
Abbreviated Dial (per switch) .....	20.00	*4
Network Speed Call (per switch) .....	25.00	*4
Music on Hold Per Local .....	1.00	*4
Per Customer Group .....	50.00	*4
Visual Call Waiting .....	0.75	*4
Visual Call Waiting Deluxe .....	1.00	*4
Call Forward Remote (per access) .....	3.00	*4
Additional Directory Number .....	10.00	*4
Centrex Virtual Circuit .....	10.00	*4
Ident-A-Call (Each Number) .....	3.00	*4
Multiple Appearance Directory Number		
Multiple Call Arrangement, (MCA), each .....	4.70	*4
Integrated Voice Message System		
Data Access Port, each .....	200.00	*4
Automatic Call Distribution (ACD) - Moved to CRTC 21491, Item 215.5.		

\*1 Local loop charge applies in addition to the Tie-Trunk Termination (See Item 2510.(b)).

\*2 Included in line rate for NCS.

\*4 Where no Service Charge specified see Service Charges, CRTC 21491, Item 255.

Item CENTREX BUSINESS SERVICE (Cont'd)

780. RATES AND CHARGES (Cont'd)

4. Centrex Business Service Rates: (Cont'd)

(j) (Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Six Port Conference Bridge - per 6 port	\$ 38.30	\$ 48.75
Meet Me Conferencing – per 6 port	\$ 38.30	\$ 48.75
Basic Call Centre Service - Moved to CRTC 21491, Item 215.5.		

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Item CENTREX BUSINESS SERVICE (Cont'd)

780. RATES AND CHARGES (Cont'd)

4. Centrex Business Service Rates: (Cont'd)

(j) (Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>
<u>Message Waiting/Visual</u>		
Indication per local	\$1.95	N/A
Rate effective 97 6 1	\$2.85	
Rate effective 97 12 1	\$3.75	
<u>Centrex Dynamic Change (CDC)</u>		

<u>Locals</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
Initial System, each; *3		
30-500	\$350.00	\$3,000.00
501-1500	600.00	3,500.00
1501-5000	900.00	4,000.00
over 5000	1,200.00	5,000.00

Additional System in the same Extended Area  
Service (EAS) Area, Each System 200.00 1,000.00

Customized Voice Announcements (UCD/ACD) - Moved to CRTC 21491, Item 215.5.

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\*3 The initial system must be the largest system provided to a customer in the EAS area.

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Item CENTREX BUSINESS SERVICE (Cont'd)

780. RATES AND CHARGES (Cont'd)

4. Centrex Business Service Rates: (Cont'd)

(j) (Cont'd)

	<u>Monthly Rate</u>	
Enhanced Answering Position (EAP)	\$25.00	
CMS on Centrex (Call Management Services)		
Voice locals activated:		
30-100 each.....	5.00	
101-500 each.....	3.00	
501-1500 each.....	2.00	
1501 + each.....	1.50	
Direct Inward System Access (DISA)*		
DISA Telephone Number (includes one talk path)	35.00	C
Authorization Codes (Each).....	.50	o
* Revised DISA rate structure effective 1995 01 01.		
Dedicated Centrex Virtual Network Link, each		
Simultaneous Voice Path	*8.00	
* Service Charge \$25.00		

Item CENTREX BUSINESS SERVICE (Cont'd)

790. OPTIONAL FEATURE DESCRIPTIONS

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

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- (a) Speed Calling Long List – provides for the use of an abbreviated code instead of the usual four or more digits.
- (a.1) Abbreviated Dial – allows a Centrex customer to dial an abbreviated number to access co-workers within their customer group(s) across exchanges. Associated toll charges are extra.
- (a.2) Network Speed Call – allows a Centrex customer to have up to 999 telephone numbers stored in the MTT network list for Speed Call purposes.
- (b) Additional Directory Number – provides for the appearance of a second Centrex telephone number on a CBS set through the assignment of an additional prime directory number to one of the spare keys on the set other than the set's main directory number.
- I Multiple Appearance of Directory Number – MCA – enables a directory number to be assigned to more than one CBS set in a designated group arrangement referred to as a MADN-MCA group. A MADN-MCA group may consist of a maximum of 32 CBS sets configured in a Multiple Call Arrangement (MCA) which provides for simultaneous access to the Multiple Appearance Directory Number by all sets in the MADN group.
- (d) Integrated Voice Message System (IVMS) – Data Access Port – provides full integration between DMS Centrex and voice messaging systems using Simplified Message Desk Interface (SMDI) technology. The IVMS rate provides for one in/out port, a RS-232C interface and access to SMDI software features. In addition, a standard Schedule 4 Type 4 data channel, with a Company provided private line 202 type modem on each end, is required between the DMS Centrex and Voice Message System (subject to rates specified in Tariff CRTC 10004). Centrex voice locals are subject to the rates specified in Item 780.4. Service charges are specified in Items 500. and 585.
- (e) Automatic Call Distribution Service (ACD) – Moved to CRTC 21491, Item 215.5.
- (e.1) Network ACD – Moved to CRTC 21491, Item 215.5.
- (f) Basic Call Centre Service – Moved to CRTC 21491, Item 215.5.
- (f.1) Enhanced Call Center Reporting – Moved to CRTC 21491, Item 215.5

Item CENTREX BUSINESS SERVICE (Cont'd)

790. OPTIONAL FEATURE DESCRIPTIONS (Cont'd)

- (g) Reserved for future use.
- (h) Automatic Route Selection (ARS) - Provides customers with automatic selection of least cost routing on idle outgoing system trunks. This feature is included as part of the basic feature package for Centrex Business Service, and is a chargeable option for National Centrex Service.
- (i) Message Waiting/Visual Indication - This service provides activation of a message waiting lamp for non-proprietary Centrex sets. The service provides an enhancement over Message Waiting (stuttered dial tone), which is provided as a basic feature available on Centrex.
- (j) Centrex Dynamic Change (CDC) - This arrangement allows customers to do their own telephone set moves and changes and to add, change or delete station features on Centrex lines and telephones, by interfacing directly with the DMS central office on a real time basis. A complete record of the customer's lines, stations and associated features is not provided. This feature is not compatible with Microlink.
- (k) Customized Voice Announcement (UCD)/(ACD) – Moved to CRTC 21491, Item 215.5.
- (l) Enhanced Answering Position (EAP) - The Enhanced Answering Position provides a customer with an attendant position that can monitor the telephone numbers within a customer group by using Meridian business sets and add-on modules. The EAP provides monitoring and transfer/conference capability using a busy lamp field, direct station select and trunks on release.



Item CENTREX BUSINESS SERVICE (Cont'd)

790. OPTIONAL FEATURE DESCRIPTIONS (Cont'd)

- (m) CMS on Centrex - CMS (Call Management Services) on Centrex is comprised of network-based line features which are furnished with Centrex voice locals (available with CBS, SCS and NCS). The provision of these features and also the ability to furnish the telephone number from which a call originates, are subject to the availability of suitable facilities and suitably-equipped digital switching equipment.
- (1) Notwithstanding any provisions of the Company's Tariffs and as an exception to Item 11.11., any unlisted telephone number from which a call originates is furnished, as facilities permit, on a call-by-call basis to Centrex customers.
- (2) Any person wishing to protect the anonymity of their calling number may place calls through the Company's operator or may subscribe to Call Blocking.
- (3) Call Display provides the means to activate the CMS on Centrex customer's visual display of the telephone number from which the call is originated. In order to access this feature the customer must have a display device which is compatible with CMS on Centrex. See Item 780.4.(j) for applicable rates and Items 520. to 540. for application of Service Charges.
- (4) Call Trace enables the called Centrex customer to initiate an automatic trace of the last incoming call received. If successful, the Company's equipment will create a call record of the traced call. The customer will then be advised via a voice message that, if they would like to further pursue the matter, they should contact the Police. This feature is included as part of the Centrex CMS package. No additional charges apply for the use of this feature.
- (n) Extended Call Management (ECM) Service - Moved to CRTC 21491, Item 215.5. M

Item CENTREX BUSINESS SERVICE (Cont'd)

790. OPTIONAL FEATURE DESCRIPTIONS (Cont'd)

- (o) Direct Inward System Access (DISA)\* - provides for a virtual facility which allows incoming access from the Public Switched Telephone Network (PSTN) via a DISA telephone number to Centrex system features without attendant assistance. The Centrex customer is required to subscribe to a DISA telephone number equipped with one talk path into a Centrex customer group. Additional DISA paths and Authorization Codes are also available at an optional charge. Authorization Codes are limited to 8000 per customer per switch.

\*Revised DISA rate structure effective 1995 01 01.

- (p) Centrex Virtual Circuit - provides a Centrex telephone number which appears only in the central office as a part of the customer's Centrex customer group. Centrex Virtual Circuits can only be used to direct calls within the same customer group or to a customer's voice messaging system or voicemail service. Up to three simultaneous calls may be processed per Centrex Virtual Circuit. These circuits are not included in a client's line count for determining the discount taper level.
- (q) Ident-A-Call - enables a customer to have one primary telephone number and up to three secondary telephone numbers. Distinctive or coded ringing is applied on the terminating calls corresponding to the telephone number. C
- (r) Six Port Conference Bridge - Provides additional conference capabilities beyond the standard three way conference capability, allowing customers to have voice conferences with more conferees.
- (s) Music on Hold - Provides Centrex subscribers with the option to provide their callers with music when waiting for their call to be answered. It is compatible with Centrex features that put customers on hold. The music provided cannot be altered by the Centrex subscriber or the customer.
- (t) Visual Call Waiting - enables a customer to view the calling party's number and name on a compatible display device during the Call Waiting tone. The customer must subscribe to both Call Waiting and Call display and have compatible equipment for Visual Call Waiting to work.
- (u) Visual Call Waiting Deluxe - enables a customer to view the calling party's number and name on a compatible display device during the Call Waiting tone, and provides the customer with a selection of call disposition choices. The customer must subscribe Call Answer, Call Waiting and Call display and have compatible equipment for Visual Call Waiting Deluxe to work.
- (v) Call Forward Remote - will allow a Centrex customer to dial into their customer group to change the "forwarded to" location of their telephone set.
- (w) Meet Me Conferencing - Provides personal conference bridge capabilities that can be accessed anywhere with an assigned 7digit telephone number and password.

Item DIRECT-IN-DIAL SERVICE

800. GENERAL

Item moved to CRTC 21491, Item 328.

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Moved to Aliant Telecom General Tariff Item 401.

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Item SMALL BUSINESS NETWORK SERVICE

955. GENERAL

**Note:** This tariff item is forborne from regulation in certain exchanges as identified in CRTC 21491 Item 200. **N**

- (a) Small Business Network Service provides a combination of Network Exchange Service and intercommunication service among locals of a subscriber's system. Connections between locals of the system and between such locals and network access lines, are made by MTT's switching equipment located on the Company's premises.
- (b) Small Business Network Services provides the benefits of features and functionality to small business customers, with between 1 and 29 Centrex locals/lines.
- (c) The service is provided at the Company's discretion, subject to the availability of facilities, minimum line requirements and the conditions prescribed by this tariff.
- (d) The rate for Small Business Network Service does not include the provision of telephone sets. (See Item 975.3.)
- (e) Small Business Network Service provides for the following:
  - (1) Small Business Network feature access. (See Items 960., 975., 980.)
  - (2) Common equipment and switching equipment, on the Company's premises, as required.
  - (3) Circuitry to connect the subscriber's location to the wire-centre that serves the area in which the terminal equipment is located, including termination on a jack.
  - (4) Detailed service billing by individual telephone number or by account number.
  - (5) Intercept which provides for calls to a vacant terminal to be routed to a recorded announcement.
- (f) The customer may provide and install inside wire at the customer's expense. No monthly rate adjustment shall be made to the Centrex monthly rate for inside wiring.
- (g) Provides for service in one or more wire centres within an exchange. The service rate provides for a common dialing plan and includes the charge for the inter-office circuit within the wire-centre exchange. For locals outside of the designated exchange area, distance charges apply. See Item 940 and 2500 for mileage rates for all services except Microlink. See Item 4510 for Microlink Charges.
- (h) Provides a fully featured digital service. This service supports both analog and digital terminals and includes Call Management Services (i.e. Name and Number Display).
- (i) Centrex IP ports and associated features are included in the number of locals and counts for the purpose of determining Centrex IP Service and/or Small Business Network Service rates and associated feature rates in each service.

Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

960. STANDARD

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

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1. STANDARD FEATURES

Small Business Network Service rates provide for the following basic features:

- (a) Ring Again – enables a system local within a predetermined calling area by means of pre-dialing, to be aware when a previously called busy local becomes idle and to call it again without having to re-dial.
- (b) Automatic Line – provides an automatic connection to a predetermined telephone number.
- (c) Call Forwarding – enables forwarding of incoming calls either to an internal or external source, options include: busy, no answer, and universal.
- (d) Call Park – enables a parked call to be retrieved from any local by dialing a feature access code plus the directory number.
- (e) Call Pick Up – enables a local within a predetermined calling area to pick up calls ringing at another local in the same call pick up group.
- (f) Call Transfer – enables a local to transfer an incoming call to another local/line.
- (g) Call Waiting – enables a called busy local to receive a call waiting tone. The called busy local may place the existing call on hold, then alternate between callers or abandon one of the calls.
- (h) Code Restrictions – provides for individual lines to be protected from call interruptions; i.e. data transmission lines.
- (i) CMS on Centrex – CMS (Call Management Services) on Small Business Network Service allows Calling Name and Calling Number identification to be received on a suitably equipped set. This applies to single line Small Business Network Service lines/locals only. The provision of these features and also the ability to furnish the telephone number from which a call originates, are subject to the availability of suitable facilities and suitably-equipped digital switching equipment.
  - (1) Any person wishing to protect the anonymity of their calling number may place calls through the Company's operator or may subscribe to Call Blocking.
  - (2) Call Display – In order to access this feature the customer must have a display device, which is compatible with CMS on Small Business Network Service.
  - (3) Call Trace enables the called customer to initiate an automatic trace of the last incoming call received. If successful, the Company's equipment will create a call record of the traced call. The customer will then be advised via a voice message that, if they would like to further pursue the matter, they should contact the Police.
- (j) CMS Network Features on Small Business Network Service allows Call Return and Ring Again (Tariff Item 1600.) to be invoked by dialing the appropriate activation code.

Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

960. STANDARD (Cont'd)

1. STANDARD FEATURES (Cont'd)

- (j) Conference/3-Way Calling - enables a local to add another party inside or outside the system to an existing connection for a three-party conference.
- (k) Direct Inward Dialing - provides for incoming calls from the exchange network to reach a specific customer group local without attendant assistance.
- (l) Direct Outward Dialing - provides for a local user to originate external calls to the public switched network without attendant assistance.
- (m) Ident-A-Call/Direction-dialed calls - provides the ability to identify various call types (i.e. Ident-A-Call) or audible ringing features (i.e. Ring Again). C  
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- (n) End-To-Ending Signalling - enables the local user, while on an established call, to send tone signals over the line for services such as dictation control.
- (o) Executive Busy Override - enables a user to gain access to a busy station.
- (p) Flexible Intercept - provides for the automatic re-routing of calls that cannot be completed because of imposed restrictions, equipment or dialing irregularities. Calls may be routed to an attendant, a tone or announcement.
- (q) Hold - enables the attendant to hold a call either manually or automatically.
- (r) Hunting - provides for a group or sequence of lines that the system searches for an idle local on which to complete the call. The service may be Directory Number Hunting, Multi line Hunting or Distributed Line Hunting.
- (s) Last Number Redial - this feature enables a local user to redial the last called number.
- (t) Message Waiting - signals the user that a message is waiting and enables a user to dial a code to access the message system or the attendant.
- (u) Network Feature Options: allows various levels of access restrictions on lines within a customer group.
- (v) Night Service: Trunk Answer from any Station (TAFAS) - enables locals/lines in predetermined calling area to answer incoming calls by dialing a code.
- (w) Speed Call 10 - enables a local user to program up to ten telephone numbers or feature codes for frequently dialed numbers by dialing a single digit speed calling code.
- (x) Station-to-Station Calling - enables locals within a predetermined calling area on one customer group to complete calls to other customer group locals within a predetermined calling area by dialing an access number.
- (y) Uniform Call Distribution - Moved to CRTC 21491, Item 215.5.

Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

970. CONDITIONS

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**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

1. When a Multi Line Key System or PBX is connected with Small Business Network Service, the locals/lines/trunks take the Multi Line Network Exchange Service Rate. (See Item 975. and 720.)
2. Small Business Network Service is furnished at monthly rental rates specific to monthly, one, three or five-year Minimum Service Periods (M.S.P.) as elected by the subscriber. During the M.S.P., subscribers shall be subject to a termination liability. At the expiry of the M.S.P., all locals will revert to the monthly rates (no M.S.P. applies) unless a new one, three or five-year-M.S.P. is selected.
3. Locals may be added during the life of a one, three or five-year M.S.P. at the same rate as locals covered by the current M.S.P. commitment, and for a period co-terminating with the locals provided under the current service period.
4. If, due to the addition of locals, the total number of lines in a subscriber's system increases to a higher line category than that elected by the subscriber, the subscriber shall have the option to either:
  - (a) continue to pay for all locals at the rate provided for the line category elected for the current M.S.P., or
  - (b) elect a new one, three or five-year M.S.P. in the higher line category (where applicable), provided that the expiry date must not be earlier than the expiry date of the existing M.S.P. No termination charges apply with respect to the current M.S.P.

Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

970. CONDITIONS (Cont'd)

5. A customer may convert from an existing Small Business Network Service M.S.P. to a Centrex or NCS M.S.P. without incurring a termination charge provided that: (i) the new M.S.P. is equal to or greater than the remaining period of the existing Small Business Network Service M.S.P., and (ii) the number of access lines in the Centrex or NCS M.S.P. is greater than 29 lines/locals.
6. The termination charge for Small Business Network Service shall be an amount equal to the present worth of the payments remaining in the M.S.P, the present worth calculated at the Company's cost of capital in effect at the time of termination.
7. Termination charges will not apply after the M.S.P. expiry date.
8. Small Business Network Service rates are based on the number of locals subscribed to as set out in Items 955. and 975.
9. Small Business Network Service rates will be determined based on the total locals in service for the subscriber, that is, the total of all Small Business Network Service locals in all exchanges across the Province. Microlink connections associated with a Small Business Network Service may be included in the Small Business Network Service line count, however, no discount applies to the Microlink service. Multiline connections associated with Small Business Network Service may be included in a Small Business Network Service line count, however, no discount applies to the Multiline service. Digital Data Network connections associated with Small Business Network Service may be included in Small Business Network Service line count, however, no discount applies to the Digital Data Network Access Rate.
10. Additional charges apply for optional features provided by the Company. (See Item 975.)
11. Service charges apply for each additional jack installed in association with a Small Business Network Service local. (See Item 3310.2.)
12. Software programming changes made to the features of the system after initial installation are subject to the Service Charge stated in Item 530.

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Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

970. CONDITIONS (Cont'd)

13. When telephone numbers are required for use with standard or optional software features, the rates and charges for an additional directory number apply on a per number or per number appearance basis, depending on the type of feature except that there is no minimum billing requirement. (See Item 975.)
14. Additional charges apply for Data features and facilities provided by the Company for Small Business Network Service. (See Item 975.)
15. Automatic Route Selection (ARS) is provided only on a Small Business Network Service customer group basis and is applicable to all lines in the customer group. Optional feature charges apply. See Item 975.

975. RATES AND CHARGES

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

1. The following rates and charges are applicable to Small Business Network Service voice locals/lines, optional services and data locals/lines.
2. The rates for Small Business Network Service voice locals/lines terminated on multi line Key / PBX equipment are subject to the conditions in Items 970.
3. Service Charges for Small Business Network Service are detailed in the Service Charge Section, Items 500. to 585.
4. Service Rates:
  - (a) (1) Small Business Network Service

NUMBER OF LOCALS	MONTHLY EACH LOCAL NO M.S.P.	MONTHLY EACH LOCAL 1-YEAR M.S.P.	MONTHLY EACH LOCAL 3-YEAR M.S.P.	MONTHLY EACH LOCAL 5-YEAR M.S.P.
Band C				
1 - 29		\$ 43.75	\$ 42.50	\$ 41.05
Min. Rate	#			
Max. Rate	\$ 116.00 ▲			
Band E				
1 - 29		43.75	42.50	41.05
Min. Rate	#			
Max. Rate	116.00 ▲			
Band F				
1 - 29		43.75	42.50	41.05
Min. Rate	#			
Max. Rate	116.00 ▲			

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Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

975. RATES AND CHARGES (Cont'd)

4. Service Rates: (Cont'd)

(b) Following are the rates for Digital Data Locals on Small Business Network Service. These rates apply to all Small Business Network Service, monthly, one, three or five-year options. System features available to Small Business Network Service Data users include all standard features. M

SMALL BUSINESS NETWORK SERVICE DIGITAL DATA LOCALS	EACH LOCAL MONTHLY RATE	EACH LOCAL SERVICE CHARGE	
(1) Low Speed Access (300 to 19,200 BPS)			
Digital Data Loop	\$46.25	\$125.00	
Digital Data Unit	35.00	50.00*	M

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Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

975. RATES AND CHARGES (Cont'd)

4. Small Business Network Service Rates: (Cont'd)

(2) High Speed Access (56 KBPS)

Digital Data Loop	69.25	125.00
Digital Data Unit	45.00	50.00*

(3) Digital Data Network Connection	90.00	150.00
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(4) Modem Pool (Network Resource Element)

1200 bps/HDX/FDX	146.00	250.00
2400 bps/HDX	160.00	250.00
2400 bps/FDX	149.00	250.00
4800 bps/HDX/FDX	194.00	250.00

\* On Customer Provided Equipment (C.P.E.), the Installation Charge is not included in the purchase price. All purchases are per unit. Installation charge also applies to moves.

(b) The following rates and charges apply in addition to other rates and charges, and provide for the optional features with Small Business Network Service.

Optional Services	Monthly Rate	Service Charge
One-Way Automatic or Manual Tie-Trunk Terminations	\$47.75	*2
Two-Way Automatic Tie-Trunk Terminations	83.00	*2
Speed Calling Long List .....	13.50	*2
Abbreviated Dial (per switch) .....	20.00	*2
Network Speed Call (per switch) .....	25.00	*2
Music on Hold Per local .....	1.00	*2
Per Customer Group .....	50.00	*2
Visual Call Waiting .....	0.75	*2
Visual Call Waiting Deluxe .....	1.00	*2
Call Forward Remote (per access) .....	3.00	*2
Additional Directory Number .....	10.00	*2
Virtual Circuit .....	10.00	*2
Dedicated Virtual Network Link, each Simultaneous Voice Path .....	8.00	25.00
Ident-A-Call (Each Number) .....	3.00	Nil
Multiple Appearance Directory Number Multiple Call Arrangement, (MCA), each .....	4.70	*2
Integrated Voice Message System Data Access Port (SMDI), each .....	200.00	1,200.00



Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

975. RATES AND CHARGES (Cont'd)

4. Small Business Network Service Rates: (Cont'd)

(c) (Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Six Port Conference Bridge – per 6 port	\$ 38.30	\$ 48.75
Meet Me Conferencing – per 6 port	\$ 38.30	\$ 48.75

Automatic Call Distribution (ACD) – Moved to CRTC 21491, Item 215.5

Basic Call Centre Service – (Monthly Rate per Agent Position) – Moved to CRTC 21491, Item 215.5.

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Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

975. RATES AND CHARGES (Cont'd)

4. Small Business Network Service Rates: (Cont'd)

(c) Cont'd

Moved to CRTC 21491, Item 310.1

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	<u>Monthly Rate</u>	<u>Service Charge</u>
<u>Automatic Route Selection (ARS) *1</u>		
1-7 locals (each group).	\$10.00	\$200.00 *2
8-29 locals (each group).	30.00	200.00 *2
<u>Message Waiting/Visual *3</u>		
Indication per local	\$3.75	N/A

Customized Voice Announcements (UCD/ACD) - Moved to CRTC 21491, Item 215.5.

\*1 All locals within a customer group to be equipped with ARS.

\*2 Applicable for initial ARS establishment; regular Service Charges apply for subsequent additions.

\*3 Applies to those sets which require additional hardware.

<u>Enhanced Answering Position</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
	\$25.00	*1

\* Where no service charge specified, see Service Charge section, Item 520. and 530.

<u>Direct Inward System Access (DISA)</u>	<u>Monthly Rate</u>
DISA Telephone Number (includes one talk path)	\$35.00
Authorization Codes (Each)	.50

Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

980. OPTIONAL FEATURE DESCRIPTIONS

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

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- (a) Speed Calling Long List - provides for the use of an abbreviated code instead of the usual four or more digits. The 50-code option is available for this service.
- (a.1) Abbreviated Dial – allows a Small Business Network Service customer to dial an abbreviated number to access co-workers within their customer group(s) across exchanges. Associated toll charges are extra.
- (a.2) Network Speed Call – allows a Small Business Network Service customer to have up to 999 telephone numbers stored in the MTT network list for Speed Call purposes.
- (b) Additional Directory Number - provides for the appearance of a second Small Business Network Service telephone number on an MBS proprietary set through the assignment of an additional prime directory number to one of the spare keys on the set other than the set's main directory number.
- (c) Multiple Appearance of Directory Number - MCA - enables a directory number to be assigned to more than one Small Business Network Service set in a designated group arrangement referred to as a MADN-MCA group. A MADN-MCA group may consist of a maximum of 29 Small Business Network Service sets configured in a Multiple Call Arrangement (MCA) which provides for simultaneous access to the Multiple Appearance Directory Number by all sets in the MADN group.
- (d) Integrated Voice Message System (IVMS) - Data Access Port - provides full integration between Small Business Network Service and voice messaging systems using Simplified Message Desk Interface (SMDI) technology. The IVMS rate provides for one in/out port, a RS-232C interface and access to SMDI software features. In addition, a standard Schedule 4 Type 4 data channel (or similar service), with a Company provided modem on each end, is required between the Small Business Network Service and Voice Message System (subject to rates specified in Tariff CRTC 10004). Small Business Network Service voice locals are subject to the rates specified in Item 975. Service charges are specified in Items 500. and 585.
- (e) Automatic Call Distribution Service (ACD) - Moved to CRTC 21491, Item 215.5.
- (e.1) Network ACD – Moved to CRTC 21491, Item 215.5.
- (f) Basic Call Centre Service – Moved to CRTC 21491, Item 215.5.

Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

980. OPTIONAL FEATURE DESCRIPTIONS (Cont'd)

(f.1) Enhanced Call Centre Reporting - Moved to CRTC 21491, Item 215.5.

(g) Reserved for future use.

O

(h) Reserved for future use.

O

(i) Automatic Route Selection (ARS) - Provides customers with automatic selection of least cost routing.

(j) Message Waiting/Visual Indication - This service provides activation of a message waiting lamp for non-proprietary sets. The service provides an enhancement over Message Waiting (broken dial tone), which is provided as a basic feature available on non-proprietary sets.

(k) Customized Voice Announcement (UCD/(ACD)) - Moved to CRTC 21491, Item 215.5.

(l) Enhanced Answering Position (EAP) - The Enhanced Answering Position provides a customer with a central answering position that can monitor the telephone numbers within a customer group by using Meridian business sets and add-on modules. The EAP provides monitoring and transfer capability using a busy lamp field, direct station select and trunks on release.

(m) Dedicated Virtual Network Link - The Dedicated Virtual Network Link provides for additional communications paths to connect between MTT equipment and optional services.

Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

980. OPTIONAL FEATURE DESCRIPTIONS (Cont'd)

- (n) Direct Inward System Access (DISA) - provides for a virtual facility which allows incoming access from the Public Switched Telephone Network (PSTN) via a DISA telephone number to Small Business Network Service system features without attendant assistance. The Small Business Network Service customer is required to subscribe to a DISA telephone number equipped with one talk path into a Small Business Network Service customer group. Additional DISA paths and Authorization Codes are also available at an optional charge
- (o) Virtual Circuit - provides a Small Business Network Service telephone number which appears only in the central office as a part of the customer's Small Business Network Service group. Virtual Circuits can only be used to direct calls within the same customer group or to a customer's voice messaging system or voicemail service. Up to three simultaneous calls may be processed per Virtual Circuit. These circuits are not included in a client's line count.
- (p) Ident-A-Call - enables a customer to have up to three additional telephone numbers on their existing telephone line. Each number has its own distinctive ring. Each Ident-A-Call number takes a monthly recurring charge. C
- (q) Six Port Conference Bridge - Provides additional conference capabilities beyond the standard three way conference capability, allowing customers to have voice conferences with more conferees.
- (r) Music on Hold - Provides Centrex subscribers with the option to provide their callers with music while waiting for their call to be answered. It is compatible with Centrex features that put customers on hold. The music provided cannot be altered by the Centrex subscriber or the customer.
- (s) Visual Call Waiting - enables a customer to view the calling party's number and name on a compatible display device during the Call Waiting tone. The customer must subscribe to both Call Waiting and Call display and have compatible equipment for Visual Call Waiting to work.
- (t) Visual Call Waiting Deluxe - enables a customer to view the calling party's number and name on a compatible display device during the Call Waiting tone, and provides the customer with a selection of call disposition choices. The customer must subscribe Call Answer, Call Waiting and Call display and have compatible equipment for Visual Call Waiting Deluxe to work.
- (u) Call Forward Remote – will allow a Small Business Network Service customer to dial into their customer group to change the “forwarded to” location of their telephone set.
- (v) Meet Me Conferencing - Provides personal conference bridge capabilities that can be accessed anywhere with an assigned 7digit telephone number and password.

Item

SMALL BUSINESS NETWORK SERVICE

985. Moved to CRTC 21491, Item 302.3.

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Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

985. Moved to CRTC 21491, Item 302.3. M

Item SMALL BUSINESS NETWORK SERVICE

990. SMALL BUSINESS PACKAGE PROMOTIONS

Reserved for future use o



Item SMALL BUSINESS NETWORK SERVICE (Cont'd)

990. SMALL BUSINESS PACKAGE PROMOTIONS (Cont'd)

Reserved for future use o

Item TEMPORARY DISCONTINUANCE OF SERVICE

1000. GENERAL

Moved to CRTC 21491, Item 200 M

1010. RATES

Moved to CRTC 21491, Item 200 M

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RESERVED FOR FUTURE USE

(M) Moved to Page 69

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Item	<u>DIRECTORIES AND LISTINGS</u>
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1100.	<u>GENERAL</u>
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Moved to CRTC 21491, Item 125	M
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1110.	<u>DIRECTORIES</u>
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Moved to CRTC 21491, Item 125	M
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1120.	<u>LISTINGS</u>
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Moved to CRTC 21491, Item 125	M
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Item DIRECTORIES AND LISTINGS (Cont'd)

1120. LISTINGS (Cont'd)

Moved to CRTC 21491, Item 125

M

Item DIRECTORIES AND LISTINGS (Cont'd)

1130. MINIMUM SERVICE PERIOD FOR CHARGEABLE LISTINGS

Moved to CRTC 21491, Item 125 M

1140. OMISSION OF LISTINGS

Moved to CRTC 21491, Item 125 M

Item DIRECTORIES AND LISTINGS (Cont'd)

1140. OMISSION OF LISTINGS

Moved to CRTC 21491, Item 125

M

1150. MONTHLY RATES

Moved to CRTC 21491, Item 125

M

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Item DIRECTORIES AND LISTINGS (Cont'd)

1155. SALE OF MTT DIRECTORY FILES

Moved to CRTC 21491, Item 620.

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Item DIRECTORY LISTINGS (Cont'd)

1155. Sale of MTT Directory Files (Cont'd)

Moved to CRTC 21491, Item 620.

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Item DIRECTORIES AND LISTINGS (Cont'd)

1155. SALE OF MTT DIRECTORY FILES (Cont'd)

Moved to CRTC 21491, Item 620.

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Item OPERATOR SERVICES

1160. OPERATOR SERVICES

Moved to CRTC 21491, Item 130

M

Cancels Page 74C. Information Moved to Page 74A-1

Item OPERATOR SERVICES (Cont'd)  
1160.  
B. DIRECTORY ASSISTANCE CHARGE

Moved to CRTC 21491, Item 130.2

M

Item OPERATOR SERVICES (Cont'd)  
1160.

C. LONG DISTANCE DIRECTORY ASSISTANCE CHARGE

Moved to CRTC 21491, Item 130.2

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Item  
1160.

OPERATOR SERVICES (Cont'd)

D. PROVISION OF OPERATOR SERVICES USING MTT SERVICES OR FACILITIES

Moved to CRTC 21491, Item 130.3

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RESERVED FOR FUTURE USE

(M) Moved to Page 77



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RESERVED FOR FUTURE USE

Item  
1225.

Reserved for future use.

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4	CANCELS	3	PAGE	80	S
1	CANCELS	ORIGINAL	PAGE	80A	
1	CANCELS	ORIGINAL	PAGE	80B	
1	CANCELS	ORIGINAL	PAGE	80C	
3	CANCELS	2	PAGE	80D	S
1	CANCELS	ORIGINAL	PAGE	80E	

Item	<u>WIRELESS ACCESS SERVICE</u>	C
1250.	<u>GENERAL</u>	
(a)	The Company shall provide access either on a Line-side or a Trunk-side basis between its public switched telephone network and a Wireless Service Provider's Public Mobile Radio Service, which is licensed pursuant to the Radio Communication Act. A Wireless Service Provider (WSP) includes Cellular Service Operators (CSO), Service Operators providing Personal Communications Service (PCS) and Service Operators providing Special Mobile Radio (SMR)/Enhanced Special Mobile Radio (ESMR) Service.	C I I I I C
(b)	Wireless Access Service is provided throughout Nova Scotia subject to the availability of suitable facilities and through a Company selected Central Office pursuant to the rates described in Item 1270.	C
(c)	Wireless Access Service is provided using analogue and/or digital Access as defined in Items 1270.2. and 1270.3. below, and includes the provision of seven-digit telephone numbers equipped for outpulsing. Access is furnished between the Company's serving Central Office and a mutually agreed upon point of interconnection.	C
(d)	Wireless Access Service is provided solely for the purpose of allowing WSP's mobile telephones to gain access to the Company's switched telephone network and is not to be used to provide any other form of telephone service.	C

Item WIRELESS ACCESS SERVICE (Cont'd)

1260. CONDITIONS OF SERVICE

- (a) The WSP is a subscriber of the Company and shall pay to the Company all charges incurred pursuant to Wireless Access Service such as Message Toll Service, Directory Assistance and other chargeable services. C  
C
- (b) The Company reserves the right to make necessary changes to its network and assumes no responsibility should such changes impact the design, performance, installation, operation, or maintenance of the WSP's mobile telephone system except as required in Item 3110.(f). C
- (c) Where the Company's network does not meet the technical service requirements of the WSP's mobile telephone system, or any part thereof, the WSP shall obtain from the Company such supplemental service and equipment as the Company determines to be necessary to meet such technical service requirements. The WSP shall pay to the Company all of the charges for such supplemental service and equipment in addition to all other charges the WSP is required to pay to the Company pursuant to Wireless Access Service. C  
C  
C
- (d) The carriage of inter-exchange mobile traffic is subject to the selection and confirmation by a formal letter of request from the WSP of one of the following service arrangements: C  
C
- (1) Where all interconnected mobile traffic into or out of the Company's Local Service Areas, deemed under the terms of the Company's General Tariff to be Long Distance, are carried exclusively by the Company, the Company shall compensate the WSP as outlined in Item 1270.9. for such traffic; or C  
C
- (2) Where the WSP chooses to carry any interconnected interexchange mobile traffic over its own facilities, the Company will accept the hand-off of any such traffic at a point of interconnection within the Company's operating territory as may be selected by the WSP (subject to the availability of suitable facilities) for completion over the Company's facilities. In such circumstances, the WSP shall pay the applicable Tariff rates for the completion of such traffic from the point of interconnection to final destination. With the selection of this option, no special discounts as proposed in Item 1260.(d)(1) above shall apply. C  
C  
C

Item WIRELESS ACCESS SERVICE (Cont'd)

1260. CONDITIONS OF SERVICE (Cont'd)

- (e) All messages transmitted on or over the WSP's mobile telephone system and connected with the Company's network shall be limited to messages where one or both of the terminating points of the message is a mobile telephone subscriber to the WSP's mobile telephone service. The WSP may, however, utilize bona fide mobile system features (such as but not limited to the call forward feature) to route calls back on to a land line telephone. The utilization of such mobile system features are to be limited to actual mobile system subscribers and are not to provide for the wholesale use of the mobile telephone system to carry traffic which originates and terminates on land line telephones. Further, where a WSP provides a competitive IX service pursuant to Telecom Decision CRTC 92-12, the terms, conditions and rates of Tariff CRTC 10008, Access Services Tariff for Interconnection with Interexchange Carriers (IXCs), shall apply.
- (f) The WSP's mobile telephone system must be configured such that access to the Company's public switched telephone network is not available to any other supplier of telecommunication facilities which may be connected to the WSP's mobile system.
- (g) All connections shall be available to the Company at times mutually agreed upon in order to permit the Company to make tests and adjustments appropriate for maintaining the Company's circuits in satisfactory operating condition and to ensure that the WSP's system is configured so that service is being provided and used in compliance with the terms and intent of the Company's Wireless Access Service.
- (h) The WSP shall furnish to the Company from time to time and in a manner specified by the Company a forecast of the WSP's network requirements.
- (i) The Company shall respond to trouble reports from the WSP or the WSP's duly authorized representatives after the WSP has first determined the trouble does not originate in the WSP's mobile telephone system. The WSP shall instruct its subscribers to report all cases of trouble to the WSP.
- (j) The assignment of telephone numbers pursuant to the Company's Wireless Access Service does not include directory listings. Where the WSP's subscribers desire a directory listing for an assigned telephone number, such listing will be provided by the Company to the WSP in accordance with the applicable rates, charges and conditions for business extra listings.
- (k) Both the WSP and the Company shall adhere to the interconnection standard established by Industry Canada for the interface between Cellular/PCS/SMR/ESMR Radio Systems and the Public Switched Telephone Network. The WSP equipment shall also meet the specifications established by Industry Canada.

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Item WIRELESS ACCESS SERVICE (Cont'd)

1270. RATES AND CHARGES

1. Telephone Numbers Line-Side Access - seven digit telephone numbers equipped with outpulsing:

- (a) Provided in the Halifax exchange as a dedicated NXX. (10,000 consecutive telephone numbers), where forecasts warrant.
- (b) In all other exchanges, telephone numbers may be assigned by the Company, or reserved by the WSP for future use. Numbers will be reserved for a minimum of one month and remain as such until placed in service or released by the WSP.

Monthly  
Rate

Each seven-digit telephone number equipped with outpulsing. \$ 0.0475

Each reserved seven-digit telephone number equipped with outpulsing. \$ 0.0123

- (c) The Service Charge which applies for all telephone numbers placed in service at one time in any one location shall be \$ 92.98.

- (d) The Service Charge which applies for each request for any quantity of telephone numbers reserved at one time in any one location shall be \$ 72.32.

(e) 100/1000 Block Routing for Trunk-Side Access

The charges to recover the initial and ongoing CO switch translation costs specified below apply per block of 100 telephone numbers where 100 Block Routing is requested or per block of 1,000 telephone numbers where 1,000 Block Routing is requested. This service arrangement will provide for Trunk-Side Access in locations where the WSP has at a minimum a 100 or 1,000 telephone number block but less than a full NXX. In addition, the monthly rate for reserved seven - digit telephone numbers [Item 1270.1.(b)] applies for 100/1000 Block Routing on a per number basis for the full 100 or 1000 block of numbers.

Service Charge ..... \$ 150.86  
Monthly Charge ..... 15.34

- (f) WSP requested transfer of an entire Geographic Central Office Code, being utilized for Line-Side Access and to be used for Trunk-Side Access, from the Company's switch to the WSP's switch, for each NXX, will be provided on a Special Facilities Tariff basis.

Item WIRELESS ACCESS SERVICE (Cont'd)

1270. RATES AND CHARGES (Cont'd)

2. An analogue Access Channel is a jack ended 4-wire unconditioned, voice grade facility equipped with transmission equipment as required and provided by the Company between a Company selected Central Office and a mutually agreed upon point of interconnection, and shall be charged at the rates outlined below.

For each analogue Access Channel, the monthly rate and service charge for each customer termination are as follows, in addition to the Link and Network charges identified in 4. and 5.(a) below.

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) 4-wire facility, each channel (2 times the monthly rate of)	CRTC 21491 Item 514.1.2. & 401.1.2.	CRTC 21491 Item 514.1.2.
(b) Channel bank equipment, each channel.	\$ 9.86 ▼	-
(c) E & M signalling equipment, each channel.	Special Assembly	-
(d) 4-wire voice frequency gain equipment, if required, each channel, each unit.	Special Assembly	-

3. A digital Access Channel is provided over a facility derived from Digital Private Line Service (National Service Tariff Item 302.). Such a system provides 24 digital access channels between a Company selected Central Office and a mutually agreed upon point of interconnection.

For each digital Access Channel, the monthly rate, service charge and construction charge applicable for each customer termination are as follows, in addition to the Link and Network charges identified in 4. and 5.(a) following apply for Line-Side interconnection. For Trunk-Side Access, the Network and CCS7 signalling charges provided in 5.(b) and 6. following apply for Trunk-Side Interconnection.

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) Digital access channel, each,	National Service Tariff Item 302.	National Service Tariff Item 302.

Item WIRELESS ACCESS SERVICE (Cont'd)

1270. RATES AND CHARGES (Cont'd)

4. The link provides the wire centre equipment required to terminate an Access channel (analogue or derived digital) in the Company's selected serving wire centre. Answer supervision and multi-frequency signalling are included.

	<u>Monthly Rate</u>
(a) Link (analogue) each channel	\$ 9.86 ▼
(b) Link (digital)	National Service Tariff Item 301.3

5. The Network provides the additional common equipment and facilities, both in the Company selected serving wire centre and in the local calling area required to process a call on the public switched telephone network. Since the handling capacity of an access channel changes as the number of channels increases the corresponding Network Charge will vary as shown below.

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) Network Charges - Line-Side Access		
(1) Each Access channel, to a maximum of 12 channels, or	\$ 2.30	
(2) Each Access channel, to a maximum of 24 channels, or	\$ 4.13 ▼	
(3) Each Access channel, to a maximum of 36 channels, or	\$ 4.84 ▼	
(4) Each Access channel, to a maximum of 48 channels, or	\$ 5.23 ▼	
(5) Each Access channel, to a maximum of 60 channels, or	\$ 5.48 ▼	
(6) Each Access channel, to a maximum of 72 channels, or	\$ 5.68 ▼	
(7) Each Access channel, to a maximum of 84 channels, or	\$ 5.84 ▼	
(8) Each Access channel in excess of 84	\$ 5.95 ▼	
(9) For each request to activate additional access channels, a service charge per order for each location shall apply.		\$ 194.78 ▼



Item WIRELESS ACCESS SERVICE (Cont'd)

1270. RATES AND CHARGES

5. (Cont'd)

(b) Trunk-Side Access

- (1) A Trunk-Side Access Channel is provided over a facility derived from Digital Private Line Service (National Service Tariff Item 302.). Such a system provides 24 digital access channels between a digitally equipped serving wire centre and a mutually agreed upon point of interconnection.

For each Trunk-Side Access Channel, the monthly rate, service charge and construction charge applicable for each customer termination are as shown below, in addition to the Trunk-Side Interconnection Trunk, and IX Contribution Charges identified in 1270.5.(b) (2).

- (2) Trunk-Side Access Channel charges, each.

The Trunk-Side Interconnection Trunk provides the common equipment and facilities in the digitally equipped serving wire centre, the exchange and other exchanges required to terminate a Trunk-Side Access Channel in the Company's digitally equipped serving wire centre, and to process a call on the Company's PSTN to the Company's subscribers in the local calling area of the originating exchange.

	<u>Monthly Rate</u>	<u>Service Charge</u>
(a) Each Trunk-Side Access channel, to a maximum of 24, or	\$ 18.12 ▼	
(b) Each Trunk-Side Access channel, to a maximum of 48, or	28.45 ▼	
(c) Each, Trunk-Side Access channel, to a maximum of 72, or	31.54 ▼	
(d) Each Trunk-Side Access channel, to a maximum of 96, or	33.17 ▼	
(e) More than 96 Trunk-Side Access channels, each	34.00 ▼	
(f) Order processing, each order		\$ 97.38 ▼
(g) Access channel activation or change, each channel		17.49 ▼

Item WIRELESS ACCESS SERVICE (Cont'd)

1270. RATES AND CHARGES (Cont'd)

6. CCS7 Signalling Interconnection

The CCS7 Interconnection will provide WSPs using Trunk-Side interconnection with the ability to interconnect their own CCS7 signalling network with the Operating Company CCS7 signalling network in order to exchange the ISUP signalling information necessary to support the completion of calls between the two networks. The following rates and charges are applicable in addition to those for Trunk-Side Access.

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(a) WSP STP to a Company's designated gateway STP interconnection must be obtained through Item G-250 of Bell Canada's Special Facilities Tariff.

(b) Digital transport facilities between a WSP STP and a Company's designated gateway STP are provided at rates and charges specified in the National Services Tariff, Item 302.

C

(c) The charges applicable to the initial engineering, planning, and testing activities associated with a WSP's initial request to develop network interfaces and to implement CCS7 network interconnection arrangements must be obtained through Item G-250 of Bell Canada's Special Facilities Tariff. These activities include engineering, operations and translations work required to provision initial CCS7 Interconnection for WSP STP to a Company's designated gateway STP connection.

7. When it is necessary for the Company to provide special equipment or incur unusual expense in order to furnish this service, additional charges may be made in accordance with Item 550.

Item WIRELESS ACCESS SERVICE (Cont'd)

1270. RATES AND CHARGES (Cont'd)

8. When a repair visit is made to a WSP's premises at the WSP's request and no trouble is found in the Company's facilities or equipment and it is determined that the trouble is associated with the WSP's mobile telephone system, a maintenance charge of \$45.45 shall apply. ▼
9. Where the WSP agrees to have the Company carry all interconnected inter-exchange mobile traffic on the Company's long distance network, the Company shall provide a discount of 25% to the WSP on certain long distance calls which either originate or terminate on a mobile telephone located within Nova Scotia. The 25% discount shall apply only to the regular long distance rates and charges billed to the WSP by the Company. To qualify for the discount such calls shall be either originated sent paid from a mobile telephone or received collect by a mobile telephone.

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Item	<u>PUBLIC COMMUNICATIONS SERVICE</u>	<b>M</b>
1300.	<u>PUBLIC TELEPHONE SERVICE</u>	<b>M</b>
	Moved to CRTC 21491, Item 220	<b>M</b>

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Item	<u>PUBLIC COMMUNICATIONS SERVICE</u> (Cont'd)	M
1300.	<u>PUBLIC TELEPHONE SERVICE</u> (Cont'd)	M
	Moved to CRTC 21491, Item 220	M

1310.	<u>SEMI-PUBLIC TELEPHONE SERVICE</u>	M
	Moved to CRTC 21491, Item 221	M

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Item	<u>PUBLIC COMMUNICATIONS SERVICE</u> (Cont'd)	<b>M</b>
1310.	<u>SEMI-PUBLIC TELEPHONE SERVICE</u> (Cont'd)	<b>M</b>
	Moved to CRTC 21491, Item 221	<b>M</b>

Item	<u>PUBLIC COMMUNICATIONS SERVICE</u> (Cont'd)	M
1310.	<u>SEMI-PUBLIC TELEPHONE SERVICE</u> (Cont'd)	M
	Moved to CRTC 21491, Item 221	M
1320.	<u>INMATE SERVICE</u>	M
	Moved to CRTC 21491, Item 222	M

Item

NETWORK PAGING ACCESS SERVICE

1350. GENERAL

- (a) Network Paging access service provides for the interconnection of the Paging Operator's paging terminal to the Company's switched telephone network in order to provide paging services as outlines in Item 1355.
- (b) The Company shall provide such access from its switched telephone network, subject to availability of suitable facilities. Where network connection is requested and suitable facilities are not available, other charges may apply as per Item 550.
- (c) Access is provided by way of the connection of the Paging Operator's paging terminal to Company provided Network Paging Access Trunks equipped with outpulsing.
- (d) The Paging Operator is the Company's subscriber and is therefore liable to the Company for payment of all rates and charges associated with provision and use of the service.
- (e) Two forms of Network Paging Access Service are offered:
  - Local Network Paging Access Service
  - Wide Area Network Paging Access Service
- (f) Where the Company has provided telephone numbers from the 459 wire centre (prior to June, 1988) to a Paging Operator who is not served from that wire centre and that Paging Operator subsequently subscribes to telephone numbers from the wire centre in the Halifax Exchange to which he is connected, the Company shall adjust the billing, using appropriate engineering tables, to indicate the number of trunks required if all telephone numbers were obtained from one wire centre.
- (g) Network Paging Access Service is provided using analogue and/or digital Access as defined in Item 1365.2. below, and includes the provision of seven-digit telephone numbers equipped for outpulsing. Access Service is furnished between the Company's Central Office and the Paging Operator's equipment.

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Item NETWORK PAGING ACCESS SERVICE (Cont'd)

1355. <u>SCOPE OF SERVICE</u>	M
(a) Network Paging Access Service is provided to the Paging Operator to facilitate one-way access to the following types of paging services:	I
(1) Tone	I
(2) Voice	I
(3) Alpha Numeric Display	I
(4) Digital Display	I
(5) Voice Message Retrieval	M
(b) Voice Message Retrieval provides for access to the Paging Operator's paging terminal by the paging subscriber for the purpose of retrieval and review of voice paging messages which have been left for the paging subscriber by members of the general public and which have been stored at the paging terminal.	M
(c) <u>Local Network Paging Access Service</u>	I
(1) This service, used in conjunction with a one-way radio paging service, will enable a member of the general public, who is located within the Local Service Area of the exchange in which the Paging Operator's paging terminal is connected, to communicate a one-way paging message or signal to the Paging Operator's paging terminal which may be subsequently forwarded to a radio paging receiver.	I
(2) All calls placed to a Paging Operator's paging terminal which originates outside of the Local Service Area of the exchange in which the Local Network Paging Access Service is provided will be billed to the originator of the call at the applicable long distance rates.	M

(M) Moved from Page 89.

(M) Moved from Page 90.

Item NETWORK PAGING ACCESS SERVICE (Cont'd)

1355. SCOPE OF SERVICE (Cont'd)

(d) Wide Area Network Paging Access Service

- (1) This service, used in conjunction with a one-way radio paging service, will enable a member of the general public, who is located within Nova Scotia, to communicate a one-way paging message or signal to the Paging Operator's paging terminal which may be subsequently forwarded to a radio paging receiver.
- (2) Long distance charges shall not apply to the call originator for Customer Dialed Long Distance Calls terminated to a Paging Operator's paging terminal which originate in Nova Scotia.

1360. CONDITIONS

Network Paging Access Service is provided subject to the following conditions:

- (a) A Paging Operator's paging system shall be connected to the Company's network only through trunks which are one-way from the Company's Central Office to the Paging Operator's paging terminal(s) as specified in Item 1365.2. A Paging Operator's paging system must be configured so as to provide only one-way, outgoing, paging services as defined in Item 1355. The system shall not be used to provide any other service. A Paging Operator's paging terminal(s) shall not be arranged such that the facilities of another supplier of telecommunications services can be connected to the Company's switched network as outlined in Item 12.15.(b), except that this Tariff does not restrict any facilities arrangement required by the Paging Operator for the purpose only of extending the coverage area of the paging service to communicate a paging message to a paging subscriber.
- (b) The Paging Operator's paging terminal shall conform with technical and operating specifications as outlined in the Department of Communications Certification Standard for Radio Common Carrier Paging Central Terminal Equipment as amended from time to time. Where a Paging Operator wishes to use a paging terminal which has not been certified the Paging Operator may apply to the Commission for permission to connect the terminal to the Company's network (See Item 3130.(a)(2)).

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Item NETWORK PAGING ACCESS SERVICE (Cont'd)

1355. CONDITIONS (Cont'd)

- (c) The Paging Operator shall assume no property rights in any aspect of the Company's Network Paging Access Service. The Company reserves the right to make changes to its network and assumes no responsibility should such changes impact the design, performance, installation, operation, or maintenance of paging terminal equipment provided by a Paging Operator and connected to the Company's network except as required in Item 3110.(f).
- (d) Local Network Paging Access Service may be provided over the same Network Paging Access Trunks as Wide Area Network Paging Access Service.

1365. RATES AND CHARGES

1. Telephone numbers - seven digit telephone numbers equipped with outpulsing:

- (a) In all exchanges, telephone numbers may be assigned by the Company, or reserved by the Network Paging Service Operator for future use. Numbers will be reserved for a minimum of one month and remain as such until placed in service or released by the Network Paging Service Operator.

	<u>Monthly Rate</u>	
Each seven-digit telephone number equipped with outpulsing.	\$ 0.0475	▼
Each reserved seven-digit telephone number equipped with outpulsing.	\$ 0.0123	
(b) The Service Charge which applies for all telephone numbers placed in service at one time in any one location shall be \$92.98.		▼
(c) The Service Charge which applies for each request for any quantity of telephone numbers reserved at one time in any one location shall be \$72.32.		▼

Item NETWORK PAGING ACCESS SERVICE (Cont'd)

1365. RATES AND CHARGES

1. TELEPHONE NUMBERS (Cont'd)
  - (c) No additional Service Charges shall apply for the designation of Network Paging Access Telephone Numbers for Wide Area Network Paging Access service if such designation is done in association with the establishment of the telephone numbers. For subsequent designations of any assigned telephone numbers for Wide Area Service (e.g. change local to wide area), the appropriate Service Charges shall apply for each request as specified in Item CRTC 21491, Item 255. C
  - (d) The assignment of telephone numbers pursuant to the Company's Network Paging Access Service does not include directory listings.
2. The rates, charges and conditions as outlined in Item 1270. for Wireless Access Service Line-side Access Channels apply for Network Paging Access Service Paging Access Channels. A 2-wire facility and rates apply unless otherwise required. C  
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Item NETWORK PAGING ACCESS SERVICE (Cont'd)

1365. RATES AND CHARGES (Cont'd)

3. NETWORK USAGE CHARGES

- (a) The long distance rates as specified in the Company's Message Toll Schedule shall apply for Customer Dialed Long Distance Calls which originate in Nova Scotia and are billed to the Paging Operator under the terms of Wide Area Network Paging Access Service.
- (b) A discount of 40% shall be applied to all long distance calls specified in Item 1365.3.(a).
- (c) The discount will not apply to the call Connection Charge.

4. OTHER CHARGES

- (a) When it is necessary for the Company to provide special equipment or incur unusual expense in order to furnish this service, an additional charge may apply.
- (b) When a repair visit is made to a Paging Operator's premises at the Paging Operator's request and no trouble is found in the Company's facilities or equipment and it is determined that the trouble is associated with the Paging Operator's paging system, a maintenance charge of \$36.49 shall apply.



Item METRO TRANSIT ACCESS SERVICE

1380. GENERAL

- (a) Metro Transit Access Service shall be provided to the Metropolitan Transit Commission to enable public access through the public switched network to its transit information system.
- (b) Metro Transit Access Service includes the provision of telephone numbers.
- (c) Messages shall be one-way and shall not exceed 30 seconds in duration.
- (d) The Transit Commission shall subscribe to a sufficient number of circuits to ensure that the Company's standard of network service will not be adversely affected.
- (e) Circuits provided for the provision of Metro Transit Access Service shall be charged at the monthly rates as outlined in Item 930.(c) and the service charge as outlined in Item 530.(k).
- (f) Metro Transit Access Service shall be provided specifically for the Metropolitan Transit Commission. Similar services shall be subject to Commission approval.

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1390. RATES AND CHARGES

Metro Transit Access Service:	<u>Monthly Rate</u>
(a) Activated Telephone Numbers - seven digit telephone numbers equipped with outpulsing, each	\$0.24
(b) The Service Charge which applies for all telephone numbers placed in service at one time in any one location shall be \$126.00.	
(c) The link provides the wire centre equipment required to terminate the Access Service in the Company's selected serving wire centre. Answer supervision and multi-frequency signalling are included. Link, each channel	\$13.35

Item	<u>MOBILE RADIO NETWORK ACCESS SERVICE</u>	C
1395.	<u>GENERAL</u>	
	(a) Mobile Radio Network Access Service provides access to and from the Company's Public Switched Telephone Network (PSTN) for the mobile radio systems of Conventional Mobile Radio System Operators (for both Restricted Public and Public Commercial Service) and Private Mobile Radio System Operators (all referred to as Radio System Operators or RSO's) as defined by the Department of Communication and licensed pursuant to the provisions of the Radio Act to provide and operate a mobile radio system.	
	(b) Mobile Radio Network Access Service shall be provided subject to the availability of suitable facilities and equipment, applicable Tariff rules and regulations and upon the terms and conditions provided herein.	
1396.	<u>SCOPE OF SERVICE</u>	
	(a) Mobile Radio Network Access Service is provided under two service arrangements; a Primary Access Arrangement and a Secondary Access Arrangement.	
	(1) <u>Primary Access Arrangement</u> - Permits the connection of mobile radio systems to the PSTN where the primary intent and purpose of the connection is to provide Network Exchange Service directly to and for the express use of the mobile radio system users. With this arrangement, PSTN access is provided as a fundamental feature of the mobile radio system.	
	(2) <u>Secondary Access Arrangement</u> - Permits the connection of a mobile radio system to the PSTN on an ancillary basis through a subscriber's existing Network Exchange Service. In this instance, Network Exchange Service is provided to and used by the subscribers essentially for basic telephone communication requirements. The subscriber and the RSO are one and the same and the mobile radio system is used exclusively for the subscriber's private mobile radio communication requirements.	
	(b) The Primary Access Arrangement is available in two optional service configurations, Basic and Outpulse service:	C

Item MOBILE RADIO NETWORK ACCESS SERVICE (Cont'd)

1396. SCOPE OF SERVICE (Cont'd)

(b) (Cont'd)

- (1) Basic Service Option - This service option is provided on an individual line basis including one seven-digit telephone number. Service can be arranged for either two-way or one-way calling.
- (2) Outpulse Service Option - This service option provides access circuits with seven-digit telephone numbers. Where calls originate on the PSTN, this service option will provide for unit selective calling to a specific mobile radio station of the mobile radio system by outpulsing, from the Company's network to the RSO's mobile radio equipment, the digits of the telephone number assigned to the called mobile radio station. Service may be arranged for either two-way or one-way calling. An individual telephone number per access circuit is not included with the Outpulse Service Option. C
- (c) For the Primary Access Arrangement, Mobile Radio Network Access Service utilizes a jack-ended, two-wire, analogue voice-grade facility furnished between the Company's serving Central Office and the RSO's equipment.
- (d) The physical provisioning of the Secondary Access Arrangement is the same as that provided for the Primary Arrangement (Item 1396.(c)). However, connection is provided through the subscriber's existing Network Exchange Service that has been contracted by the subscriber for basic telecommunications requirements.

1397. CONDITIONS

- (a) The mobile radio system must be arranged such that access to or connection with the PSTN is not available to any other supplier's telecommunication facilities which may be connected to the mobile radio system.
- (b) The Radio System Operator (RSO) shall be the Company's customer for Mobile Radio Network Access Service and be responsible for payment to the Company of all charges related to the connection of the mobile radio system to and the usage of the PSTN.
- (c) The RSO's mobile radio system shall only be used for carrying PSTN connected calls when one of the terminating points of the call is a mobile station on the mobile radio system. PSTN connected mobile radio systems shall not be used in the provisioning of Network Exchange Service. o



Item	<u>MOBILE RADIO NETWORK ACCESS SERVICE</u> (Cont'd)	C
1397.	<u>CONDITIONS</u> (Cont'd)	
	(d) In order to permit the Company to make tests and adjustments appropriate for maintaining the Company's circuits in satisfactory operating condition and to ensure that the RSO's system is configured so that service is being provided and used in compliance with the terms and intent of the Company's Tariff, all connections shall be made available to the Company for inspection at times agreed upon.	
	(e) The RSO shall furnish to the Company from time to time and in a manner specified by the Company a forecast of the RSO's network requirements.	
	(f) The Company shall respond to trouble reports from the RSO or the RSO's duly authorized representatives after the RSO has first determined that the trouble does not originate in the RSO's mobile radio system. The RSO shall instruct its subscribers to report all cases of trouble to the RSO.	
	(g) The assignment of telephone numbers pursuant to the Company's Mobile Radio Network Access Service does not include directory listings. Where the RSO or the RSO's subscribers desire a directory listing for an assigned telephone number, such listing will be provided by the Company to the RSO in accordance with the applicable rates, charges and conditions for business Extra Listings.	
	(h) The RSO will furnish the Company, at no charge, adequate equipment space, appropriate environmental conditions and electrical power as required by the Company to provide service.	
	(i) A Department of Communications certified Network Interface Device shall be provided by the RSO as a Network Protective Device for the connection of each access circuit to the RSO's system.	
	(j) Both the RSO and the Company shall adhere to the interconnection standard established by the Department of Communications for the interface between Mobile Radio Systems and the Public Switched Telephone Network.	
		C

Item	<u>MOBILE RADIO NETWORK ACCESS SERVICE</u> (Cont'd)	C
1397.	<u>CONDITIONS</u> (Cont'd)	
	(k) Where the Company's network does not meet the service requirement of the RSO or the technical service requirements of the RSO's mobile radio system, or any part thereof, the RSO shall obtain from the Company such supplemental service and equipment as the Company determines to be necessary to meet such service requirements. The RSO shall pay to the Company all of the charges for such supplemental service and equipment in addition to all other charges the RSO is required to pay to the Company pursuant to the provision and use of this service.	
	(l) The Company reserves the right to make changes to its PSTN and assumes no responsibility should such changes affect the design, performance, installation, operation or maintenance of the mobile radio system connected to the PSTN except as required in Item 3110.(f).	
	(m) The provision of Mobile Radio Network Access Service to a RSO does not constitute a partnership, joint venture or joint undertaking between the Company and the RSO.	
	(n) The Company is not responsible for the design or operation of any service provided by the RSO and connected to the PSTN. The Company provides only access to and from the PSTN.	
	(o) The operating characteristics of any equipment or communications system connected to the Company's facilities or equipment by the RSO or its customer shall be such as not to interfere with any of the services offered by the Company.	
	(p) The RSO's equipment shall not endanger the safety of Company employees or the public and shall not damage or interfere with the proper functioning of the Company's equipment or facilities and shall not impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services.	
	(q) Upon notice from the Company that the RSO's equipment, operated by the RSO or its customers, is causing or is likely to cause a hazard or interference of the type referred to in (o) and (p) above, the RSO shall take such steps as, in the Company's opinion, shall be necessary to remove or prevent such hazard or interference, or the Company may discontinue service.	
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Item MOBILE RADIO NETWORK ACCESS SERVICE (Cont'd)

1397. CONDITIONS (Cont'd)

- (r) Irrespective of the terms and conditions provided herein with respect to the connection of mobile radio systems to and the use made of the Company's network, the Company reserves the right to re-evaluate any connection arrangement provided. Without limitation, where substantive use is made of the Company's network, by subscribers to the Secondary Access Arrangement, the Company may reclassify the connection arrangement and apply the rates and conditions for the Primary Access Arrangement.

1398. RATES AND CHARGES

1. For the Primary Access Arrangement the rates and charges are as follows:

- (a) Activated Telephone Numbers - seven digit telephone numbers equipped with outpulsing.

	<u>Monthly Rate</u>
Each seven-digit telephone number equipped with outpulsing.	\$ 0.4130 ▼

- (b) The Service Charge which applies for all telephone numbers placed in service at one time in any one location shall be \$126.00.

- (c) An analogue Access Channel is a jack ended unconditioned, voice grade facility equipped with transmission equipment as required and provided by the Company between a Company selected Central Office and the RSO's equipment, and shall be charged at rates outlined in Items 930.(c) and 2520.

For each analogue Access Channel, the monthly rate and service charge for each customer termination are as follows, in addition to the Link and Network charges identified in (d) and (e) below.

	<u>Monthly Rate</u>	<u>Service Charge</u>
(1) Access facility, each channel	G.T. Item 930. and 2520.	G.T. Item 530.(k)
(2) Channel bank equipment, each channel.	\$ 10.95 ▼	

Item MOBILE RADIO NETWORK ACCESS SERVICE (Cont'd)

1398. RATES AND CHARGES (Cont'd)

1. Primary Access (Cont'd)

- (d) The Link provides the wire centre equipment required to terminate an Access Channel in the Company's selected serving wire centre. Answer supervision and multi-frequency signalling are included.

	<u>Monthly Rate</u>
Link, each channel	\$13.35

- (e) The Network charge provides the additional common equipment and facilities, both in the Company selected serving wire centre and in the local calling area required to process a call on the public switched telephone network. Since the handling capacity of an access channel changes as the number of channels increases the corresponding Network Charge will vary as shown below.

	<u>Monthly Rate</u>	
Network Charges		
(1) Each Access channel, to a maximum of 12 channels, or	\$4.45	
(2) Each Access channel, to a maximum of 24 channels, or	\$13.85	
(3) Each Access channel, to a maximum of 36 channels, or	\$17.50	
(4) Each Access channel, to a maximum of 48 channels, or	\$19.60	
(5) Each Access channel, to a maximum of 60 channels, or	\$21.00	
(6) Each Access channel, to a maximum of 72 channels, or	\$22.00	
(7) Each Access channel, to a maximum of 84 channels, or	\$22.80	
(8) Each Access in excess of 84	\$23.45	o
(9) For each request to activate access channels, a service charge of \$264.00 per order for each location shall apply.		#

2. The Secondary Access Arrangement for Mobile Radio Network Access Service shall be provided at the rates in effect for the subscriber's existing Network Exchange Service (refer to Items 630. and 720. as appropriate) through which network connection is provided.

Item MOBILE RADIO NETWORK ACCESS SERVICE (Cont'd)

1398. RATES AND CHARGES (Cont'd)

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| 3. Long distance charges which are originated by or received collect to the mobile radio system will be charged to the RSO at applicable long distance rates except where charges are billed collect to a third number or by Calling Card.                             | M#<br> <br> <br> |
| 4. When it is necessary for the Company to provide special equipment or incur unusual expense in order to furnish Mobile Radio Network Access Service, additional charges may apply.   | #<br> <br> <br>M |
| 5. When a repair visit is made to a mobile radio site at the RSO's request and no trouble is found in the Company's facilities or equipment and it is determined that the trouble is associated with the RSO's equipment, a maintenance charge of \$49.40 shall apply. | #<br><br>C       |

(M) Moved from Page 99.

Item TELEPHONE ANSWERING SERVICE

1400. TELEPHONE ANSWERING SERVICE

1. GENERAL

- (a) Telephone Answering Service permits the answering at one location of calls to subscribers to one-party service when such services are unattended.
- (b) A circuit is required between the Telephone Answering Board and the Central Office for each of the lines answered by the Telephone Answering Service.
- (c) All charges for circuits connecting a subscriber to the Telephone Answering Service shall be assumed by such subscriber.
- (d) The subscriber who contracts for the Telephone Answering Board is responsible for the payment of all other charges associated therewith.
- (e) Lines terminating on the answering board for the use of the Telephone Answering Service are provided at the one-party business flat rate.
- (f) The initial contract period applicable to telephone answering systems is three years. o

2. RATES AND CHARGES

Central Office Circuits are provided at the following rates to answering systems within the Base Rate Area. Regular one-party mileage rates (Item 920.) apply if the answering system is outside the Base Rate Area.

Monthly Rate.....\$18.50

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(M) Moved to Page 101.

Item VOICE MESSAGING ACCESS SERVICE

1450. VOICE MESSAGING ACCESS SERVICE

1. GENERAL

- (a) Voice Messaging Access Service provides for the interconnection of the Voice Messaging Operator's terminal to the Company' switched telephone network in order to provide Voice Messaging services as outlined in Item 1450.2. C
- (b) The Company shall provide such access from its switched telephone network, subject to availability of suitable facilities. Where network connection is requested and suitable facilities are not available, other charges may apply as per Item 550.
- (c) Access is provided by way of the connection of the Voice Messaging Operator's terminal to Company provided Voice Messaging Access Trunks equipped with outpulsing capability.
- (d) The Voice Messaging Operator is the Company's subscriber and is therefore liable to the Company for payment of all rates and charges associated with provision and use of the service.

2. SCOPE OF SERVICE

- (a) Voice Messaging Access Service is provided to the Voice Messaging Operator to facilitate one-way access to the Voice Messaging services provided by the Operator.
- (b) Voice Message Retrieval provides for retrieval of voice messages which have been stored at the Voice Messaging terminal by members of the general public.
- (c) (1) This service will enable:
  - (a) a member of the general public, who is located within the Local Service Area of the exchange in which the Voice Messaging Operator's terminal is connected, to communicate a one-way message to the Voice Messaging Operator's terminal.



Item VOICE MESSAGING ACCESS SERVICE (Cont'd)

1450. VOICE MESSAGING ACCESS SERVICE (Cont'd)

2. SCOPE OF SERVICE (Cont'd)

(c) (1) (b) a subscriber to the Voice Messaging service to access the Voice Messaging Operator's terminal for the purpose of retrieval and review of voice messages which have been stored at the terminal for the subscriber.

(2) All calls placed to a Voice Messaging Operator's terminal which originate outside of the Local Service Area of the exchange in which the voice Messaging Access Service is provided will be billed to the originator of the call at the applicable long distance rates.

3. CONDITIONS

Voice Messaging Access Service is provided subject to the following conditions:

- (a) The service shall be used in conjunction with a Voice Messaging Operator's service and for the purpose provided in Item 1450.2. and shall not be used to provide any other service. C
- (b) A Voice Messaging Operator's terminal shall conform with technical and operating specifications as outlined in the Department of Communications Certification Standard as amended from time to time. Where a Voice Messaging Operator wishes to use a terminal which has not been certified the Operator may apply to the Commission for permission to connect the terminal to the Company's network (See item 3130.(a)(2)).
- (c) The Voice Messaging Operator shall assume no property rights in any aspect of the Company's Voice Messaging Access Service. The Company reserves the right to make changes to its network and assumes no responsibility should such changes impact the design, performance, installation, operation, or maintenance of Voice Messaging terminal equipment provided by a Voice Messaging Operator and connected to the Company's network except as required in Item 3110.(f).

Item VOICE MESSAGING ACCESS SERVICE (Cont'd)

1450. VOICE MESSAGING ACCESS SERVICE (Cont'd)

4. RATES AND CHARGES

- (a) Telephone Numbers - seven digit telephone numbers equipped with outpulsing: u
- (1) In all exchanges, telephone numbers may be assigned by the Company, or reserved by the Voice Messaging Service Operator for future use. Numbers will be reserved for a minimum of one month and remain as such until placed in service or released by the Voice Messaging Service Operator. |
- |  | Monthly<br>Rate |  |
|--|-----------------|--|
| Each seven-digit telephone number equipped with outpulsing. ....     | \$0.24          |  |
| Each reserved -digit telephone number equipped with outpulsing ..... | \$0.04          |  |
- (2) The Service Charge which applies for all telephone numbers placed in service at one time in any one location shall be \$126.00. |
- (3) The Service Charge which applies for each request for any quantity of telephone numbers reserved at one time in any one location shall be \$98.00. |
- (4) The assignment of telephone numbers pursuant to the Company's Voice Messaging Access Service does not include directory listings. u

Item VOICE MESSAGING ACCESS SERVICE (Cont'd)

1450. VOICE MESSAGING ACCESS SERVICE (Cont'd)

4. RATES AND CHARGES (Cont'd)

- (b) An analogue Access Channel is a jack ended unconditioned, voice grade facility equipped with transmission equipment as required and provided by the Company between a Company selected Central Office and the Paging Operators equipment, and shall be charged at rates outlined in Items 930. (c) and 2520.

For each analogue Access Channel, the monthly rate and service charge for each customer termination are as follows, in addition to the Link identified in (c) below.

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Access facility, each channel	G.T. Item 930. and 2520.	G.T. Item 530.(k)	C

- (c) The Link provides the wire centre equipment required to terminate an Access channel (analogue or derived digital) in the Company's selected serving wire centre. Answer supervision and multi-frequency signalling are included.

	<u>Monthly Rate</u>
Link (analogue) each channel	\$13.35

- (d) When it is necessary for the Company to provide special equipment or incur unusual expense in order to furnish this service, an additional charge may apply.
- (e) When a repair visit is made to a Voice Messaging Operator's premises at the Operator's request and no trouble is found in the Company's facilities or equipment and it is determined that the trouble is associated with the Operator's Voice Messaging system, a maintenance charge of \$49.40 shall apply.

Item HOSPITAL PATIENT TELEPHONE SERVICE

1500. HOSPITAL PATIENT TELEPHONE SERVICE

Moved to CRTC 21491, Item 348.

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Item ENHANCED LOCAL SERVICES

1600. ENHANCED LOCAL SERVICES

Moved to CRTC 21491, Item 304

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Item ENHANCED LOCAL SERVICES (Cont'd)

1600. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

1600. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

1600. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21494, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

1600. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

1600. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

1600. ENHANCED LOCAL SERVICES (Cont'd)

4. TERMS AND CONDITIONS

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Item ENHANCED LOCAL SERVICES (Cont'd)

1600. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304

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ENHANCED LOCAL SERVICES (Cont'd)

Item

1600. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Item ENHANCED LOCAL SERVICES (Cont'd)

1600. ENHANCED LOCAL SERVICES (Cont'd)

Moved to CRTC 21491, Item 304.

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Moved to Aliant General Tariff Item 308

Item ENHANCED LOCAL SERVICES (Cont'd)

1625. ENHANCED LOCAL SERVICES - Other

Moved to CRTC 21491, Item 310.1

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Item ENHANCED LOCAL SERVICES (Cont'd)

1625. ENHANCED LOCAL SERVICES - Other

**Note:** The Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms if the service is provided pursuant to an agreement entered into between the Company and a competitor because the Commission has forbore, in Telecom Decision CRTC 2008-17, with respect to the regulation of this service.

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2. ALTERNATE SERVICE PROVIDER VOICE MESSAGING

(a) Voice Messaging Integration

Moved to CRTC 21491, Item 650

(b) Integrated Voice Messaging Service (IVMS) - Data Access Ports

Provides integration between the Company's DMS and the customer's voice messaging system using Simplified Desk Interface (SMDI) technology. The following are included; one in/out port, one RS-232C interface and access to SMDI software features. The following is also required; one standard Schedule 4 Type 4 data channel between the Company's DMS and the customer's voice messaging system, with one Company provided private line 202 type modem on each end (provided at rate specified in Tariff CRTC 10004).

<u>Monthly Rate</u>	<u>Service Charge</u>
\$245.95	\$1034.54

(c) Common Number Access

Common Number Access for Voice Messaging enables customers to call a common seven number of a voice messaging service provider, subject to availability, in exchanges selected by the service provider, for automatic routing to its Voice Messaging System customer.

<u>Monthly Rate</u>	<u>Service Charge</u>
\$ 8630.03	\$ 215.52 per C.O.

Item ENHANCED LOCAL SERVICES (Cont'd)

1625. ENHANCED LOCAL SERVICES - Other

2. ALTERNATE SERVICE PROVIDER VOICE MESSAGING (Cont'd)

(d) Voice Messaging Access code (VMAC)

VMAC for Voice Messaging is a Central Office feature which enables a customer to call an abbreviated access number of a voice messaging service provider, such as \*99 on a touch tone set.

<u>Monthly Rate</u>	<u>Service Charge</u>	
\$13,362.76	\$215.52 per C.O.	▼

(e) Message Waiting Indication

	<u>Rates</u>	
Message Waiting per Activation	\$0.0087	▼
Message Waiting per Deactivation	\$0.0087	▼

Item

RESIDENTIAL SERVICE PACKAGES

1700. RESIDENTIAL SERVICE PACKAGES

Moved to CRTC 21491, Item 300.

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Reserved for Future Use

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Item CONNECTING COMPANIES

1900. GENERAL - Moved to CRTC 21491, Item 810 M

1910. TERMS OF CONNECTION - Moved to CRTC 21491, Item 810 M

1920. MONTHLY RATES - Moved to CRTC 21491, Item 810 M

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Cancels 1st Revised Page 111  
Cancels Original Page 111A  
Cancels 1st Revised Page 111B  
Cancels 2nd Revised Page 111C  
Cancels Original Page 111D  
Cancels Original Page 111E  
Cancels Original Page 111F  
Cancels 2nd Revised Page 111G  
Cancels Original Page 111H

Note: Material previously listed in Items 2000. and 2010. is now located in the National Services Tariff, under Item 901., Support Structure Service.

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Item CONFERENCE SERVICE - LOCAL

2100. GENERAL

**Note:** The residence and/or business service elements of this tariff item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

- (a) Conference Service - Local is the furnishing, where and to the extent the existing facilities permit, of connections between three or more telephone numbers within the same Local Service Area on one connection at the same time, so connected that each may communicate with all the others.
- (b) One class of service only is offered whether the call is to a specified person or specified number. The Company, upon request, undertakes to arrange for the establishment of a conference connection at a specified time.
- (c) Reversal of charges on conference calls is not permitted.

2110. RATES AND CHARGES

**Note:** The business service elements of this tariff Item are forborne from regulation in certain exchanges, as identified in General Tariff CRTC 21491, Item 200.

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For each telephone number in excess of the originating number, the rates are as follows:

First 3 minutes or fraction thereof .....	\$1.85
Each additional minute or fraction thereof .....	.05

The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this Tariff. o

Page 112A-112D  
4th Revised Page 112E  
1st Revised Page 112F  
2nd Revised Page 112G  
4th Revised Page 113  
4th Revised Page 114  
3rd Revised Page 115  
Original Page 115A  
8th Revised Page 116  
1st Revised Page 116B  
4<sup>th</sup> Revised Page 117  
7<sup>th</sup> Revised Page 118  
10<sup>th</sup> Revised Page 119  
Original Page 119A



Reserved for Future Use

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Cancels

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6th Revised Page 121  
7th Revised Page 122  
4th Revised Page 123  
2nd Revised Page 124  
4th Revised Page 125  
2nd Revised Page 126  
4th Revised Page 127

The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this Tariff.

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4th Revised Page 128  
5th Revised Page 128A  
3rd Revised Page 128B  
Original Page 128C

Item REMOTE CALL FORWARDING (RCF)

- |       |   |   |
|-------|---|---|
| 2350. | Item Moved to Aliant Telecom General Tariff CRTC 21491, Item 400. | o |
| 2351. | Item Moved to Aliant Telecom General Tariff CRTC 21491, Item 400. | o |

Cancels

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4<sup>th</sup> Revised Page 130  
3<sup>rd</sup> Revised Page 131  
2<sup>nd</sup> Revised Page 132  
2<sup>nd</sup> Revised Page 132A

Moved to Aliant Telecom General Tariff Item 401.

Moved to Aliant Telecom General Tariff Item 401.

Moved to Aliant Telecom General Tariff Item 401.



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Moved to Aliant Telecom General Tariff Item 401.

Moved to Aliant Telecom General Tariff Item 401.

Moved to Aliant Telecom General Tariff Item 401.

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1st Revised Page 140  
1st Revised Page 141  
2nd Revised Page 142

Cancels

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2<sup>nd</sup> Revised Page 143

4<sup>th</sup> Revised Page 144

The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this Tariff.

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5th Revised Page 144A  
3rd Revised Page 144B

## Cancels

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- 4<sup>th</sup> Revised Page 144C
- 2<sup>nd</sup> Revised Page 144C-1
- 1<sup>st</sup> Revised Page 144C-2
- 1<sup>st</sup> Revised Page 144C-3
- 1<sup>st</sup> Revised Page 144C-4
- 1<sup>st</sup> Revised Page 144C-5
- 2<sup>nd</sup> Revised Page 144C-6
- 3<sup>rd</sup> Revised Page 144C-7



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1st Revised Page 144D  
2nd Revised Page 144E  
Original Page 144F  
Original Page 144G  
4th Revised Page 145  
5th Revised Page 146

Cancels

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1<sup>st</sup> Revised Page 146A  
1<sup>st</sup> Revised Page 146B  
5<sup>th</sup> Revised Page 147  
3<sup>rd</sup> Revised Page 148  
2<sup>nd</sup> Revised Page 148A  
2<sup>nd</sup> Revised Page 148B  
3<sup>rd</sup> Revised Page 148C  
3<sup>rd</sup> Revised Page 149  
3<sup>rd</sup> Revised Page 150  
4<sup>th</sup> Revised Page 150A  
5<sup>th</sup> Revised Page 150B  
5<sup>th</sup> Revised Page 150C  
1<sup>st</sup> Revised Page 150C-1  
5<sup>th</sup> Revised Page 150D  
3<sup>rd</sup> Revised Page 150D-1  
3<sup>rd</sup> Revised Page 150E  
5<sup>th</sup> Revised Page 150F  
4<sup>th</sup> Revised Page 150G  
2<sup>nd</sup> Revised Page 150G-1

The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this Tariff.

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4th Revised Page 150H  
3rd Revised Page 150H-1

Cancels

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3<sup>rd</sup> Revised Page 150I  
2<sup>nd</sup> Revised Page 150J  
2<sup>nd</sup> Revised Page 150K  
2<sup>nd</sup> Revised Page 150L  
2<sup>nd</sup> Revised Page 150M  
2<sup>nd</sup> Revised Page 150N  
2<sup>nd</sup> Revised Page 150O  
3<sup>rd</sup> Revised Page 150P  
2<sup>nd</sup> Revised Page 150Q  
Original Page 150R  
5<sup>th</sup> Revised Page 150S  
3<sup>rd</sup> Revised Page 150T  
3<sup>rd</sup> Revised Page 150U  
3<sup>rd</sup> Revised Page 150V  
3<sup>rd</sup> Revised Page 150W  
2<sup>nd</sup> Revised Page 150X  
2<sup>nd</sup> Revised Page 150Y  
2<sup>nd</sup> Revised Page 150Z  
3<sup>rd</sup> Revised Page 151  
3<sup>rd</sup> Revised Page 152  
3<sup>rd</sup> Revised Page 153  
4<sup>th</sup> Revised Page 154  
4<sup>th</sup> Revised Page 155  
4<sup>th</sup> Revised Page 156  
2<sup>nd</sup> Revised Page 156A

Item TELPAK SERVICE

2900. TELPAK SERVICE

Item removed pursuant to Telecom Order CRTC

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The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this Tariff.

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4th Revised Page 158  
3rd Revised Page 158A  
5th Revised Page 158B  
2nd Revised Page 158C  
1st Revised Page 158D

Cancels

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1<sup>st</sup> Revised Page 158E  
1<sup>st</sup> Revised Page 158F  
1<sup>st</sup> Revised Page 158G  
1<sup>st</sup> Revised Page 158H  
2<sup>nd</sup> Revised Page 158I

The CRTC has granted forbearance, pursuant to Section 34 of the Telecommunications Act, for the material previously contained on this page. Accordingly, the material has been removed from this Tariff.

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3rd Revised Page 159  
2nd Revised Page 160



Cancels

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6<sup>th</sup> Revised Page 161  
3<sup>rd</sup> Revised Page 161A  
4<sup>th</sup> Revised Page 161B  
4<sup>th</sup> Revised Page 161C  
2<sup>nd</sup> Revised Page 161D  
3<sup>rd</sup> Revised Page 161E  
1<sup>st</sup> Revised Page 161F

Item TELEROUTE 200 SERVICE

3060. GENERAL

Item removed pursuant to Telecom Order CRTC

O

Cancels

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4<sup>th</sup> Revised Page 162A  
3<sup>rd</sup> Revised Page 162B  
3<sup>rd</sup> Revised Page 162C  
4<sup>th</sup> Revised Page 162D  
1<sup>st</sup> Revised Page 162D-1

Reserved for Future Use

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## MARITIME RELAY SERVICE

### Item

3075. Moved to CRTC 21491, Item 240

M

MARITIME RELAY SERVICE (Cont'd)

Item

3075. Moved to CRTC 21491, Item 240

M

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT

3100. GENERAL

- (a) Moved to CRTC 21491, Item 110. M
- (b) Moved to CRTC 21491, Item 110.
- (c) Moved to CRTC 21491, Item 110. M  
o
- (e) Moved to CRTC 21491, Item 110. M
- M

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

3100. Moved to CRTC 21491, Item 110

M



Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

3110. Moved to CRTC 21491, Item 110

M

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Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

3110. Moved to CRTC 21491, Item 110 M

3115. Moved to CRTC 21491, Item 110 M

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

3115. Moved to CRTC 21491, Item 110 M

CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

Item

3116. Moved to CRTC 21491, Item 110

M

3120. MAINTENANCE - Moved to CRTC 21491, Item 270.

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

3130. Reserved for Future Use o

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

3130. Reserved for Future Use o

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

3130. Reserved for Future Use o

Item CUSTOMER PROVIDED TERMINAL EQUIPMENT (Cont'd)

3130. Reserved for Future Use o

3140. Reserved for Future Use o



Item NETWORK FACILITIES AND TERMINAL EQUIPMENT WIRE

3175. GENERAL

- (a) The Company's Network consists of all facilities up to and including the demarcation point.
- (b) Terminal Equipment wire consists of all the wire on the terminal equipment side of the demarcation point which connects terminal equipment to the Company's network facilities.
- (c) For multi line service the demarcation point shall be at and include the multi pin connector. The location of the demarcation point may be negotiated between the Company and the subscriber. If a satisfactory agreement cannot be reached then the subscriber may apply to the Commission for arbitration.
- (d) For multi-line customers, all connections of terminal equipment wire at the demarcation point shall be properly maintained by the subscriber in a neat and clean environment. The Company may make such inspections as are necessary from time to time to determine that such connections and work locations are acceptable. When appropriate the Company may advise the subscriber that corrective action is required. In case of dispute, parties may appeal to the Commission.

3180. SALE OF TERMINAL EQUIPMENT WIRE

The Company may sell its in-place terminal equipment wire. The price for such wire shall be at 60% of the current installation cost of new wiring on a per run basis.

Reserved for future use

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RESERVED FOR FUTURE USE

Cancels

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Page 173-176  
5<sup>th</sup> Revised Page 177  
Page 178-179  
Page 180-195C  
Original Pages 196-199  
Original Pages 200-209  
Pages 210 to 235G  
4<sup>th</sup> Revised Page 236  
3<sup>rd</sup> Revised Page 237  
3<sup>rd</sup> Revised Page 238  
2<sup>nd</sup> Revised Page 239  
1<sup>st</sup> Revised Page 240  
5<sup>th</sup> Revised Page 241  
5<sup>th</sup> Revised Page 242  
3<sup>rd</sup> Revised Page 243  
4<sup>th</sup> Revised Page 244  
4<sup>th</sup> Revised Page 245  
1<sup>st</sup> Revised Page 246

Item DATA SERVICES (Cont'd)

4050. DATALINK SERVICE o

Item DATA SERVICES (Cont'd)

4050. DATALINK SERVICE (Cont'd) o

Item DATA SERVICES (Cont'd)

4050. DATALINK SERVICES (Cont'd) o

Item DATA SERVICES (Cont'd)

4050. DATALINK SERVICE (Cont'd) o



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2<sup>nd</sup> Revised Page 251  
1<sup>st</sup> Revised Page 251A  
1<sup>st</sup> Revised Page 252  
2<sup>nd</sup> Revised Page 253  
3<sup>rd</sup> Revised Page 254  
Original Page 254A  
3<sup>rd</sup> Revised Page 255  
2<sup>nd</sup> Revised Page 256  
1<sup>st</sup> Revised Page 257

Item DATA SERVICES (Cont'd)

4090. PROVINCE WIDE DIAL ACCESS SERVICE

Moved to CRTC 21491, Item 518.

M

Item DATA SERVICES (Cont'd)

4100. ADSL ACCESS TO INDIVIDUAL LINE SERVICE

Item moved to CRTC 21491, Item 622.

M

Item DATA SERVICES (Cont'd)

4100. ADSL ACCESS TO INDIVIDUAL LINE SERVICE (Cont'd)

Item moved to CRTC 21491, Item 622.

M

Moved to Aliant Telecom General Tariff Item 514.

Moved to Aliant Telecom General Tariff Item 514.

RESERVED FOR FUTURE USE

Item DATA SERVICES (Cont'd)

4130. MULTICOM SERVICE (Note)

Item removed pursuant to Telecom Order CRTC o



Item DATA SERVICES (Cont'd)

4130. MULTICOM SERVICE (Cont'd)

Item removed pursuant to Telecom Order CRTC o

Cancels

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1<sup>st</sup> Revised Page 266  
2<sup>nd</sup> Revised Page 267-299  
Pages 300-301  
2<sup>nd</sup> Revised Page 302-318

Item

DIGITAL NETWORK SERVICES

4300. DIGITAL NETWORK SERVICES

Moved to CRTC 21491, Item 508

M

Item

DIGITAL NETWORK SERVICES

4400. DIGITAL CHANNEL SERVICE

Moved to CRTC 21491, Item 508

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4400. DIGITAL CHANNEL SERVICE (Cont'd)

Moved to CRTC 21491, Item 508

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4400. DIGITAL CHANNEL SERVICE (Cont'd)

Moved to CRTC 21491, Item 508

M

Item

DIGITAL NETWORK SERVICES (Cont'd)

4400. DIGITAL CHANNEL SERVICE (Cont'd)

Moved to CRTC 21491, Item 508

M

Item

DIGITAL NETWORK SERVICES

4450. 128KBPS FRACTIONAL DS-1

Moved to CRTC 21491, Item 508.2

M



Item

DIGITAL NETWORK SERVICES

4460. DIGITAL NETWORK ACCESS – 100 MBPS

Moved to CRTC 21491, Item 508

M

Item

DIGITAL NETWORK SERVICES

4470. DIGITAL NETWORK ACCESS – OC-3

Moved to CRTC 21491, Item 508

M

Item

DIGITAL NETWORK SERVICES

4480. DIGITAL NETWORK ACCESS – GIGABIT

Moved to CRTC 21491, Item 508

M

Reserved for future use.

6th Revised Page 327	1st Revised Page 347-2	
3rd Revised Page 328	1st Revised Page 347E	
5th Revised Page 329	1st Revised Page 347F	
5th Revised Page 330	1st Revised Page 347G	
1st Revised Page 330A	2nd Revised Page 348	
5th Revised Page 331		
5th Revised Page 332		
5th Revised Page 333		
6th Revised Page 334		
5th Revised Page 335		
2nd Revised Page 335A		
4th Revised Page 336		
5th Revised Page 337		
5th Revised Page 338		
1st Revised Page 338A		
7th Revised Page 339		
1st Revised Page 339A		
6th Revised Page 340		
5th Revised Page 340A		
6th Revised Page 341		
1st Revised Page 341A		
3rd Revised Page 342		
4th Revised Page 342A		
7th Revised Page 342B		
1st Revised Page 342C		
2nd Revised Page 342D		
2nd Revised Page 342E		
2nd Revised Page 343		
1st Revised Page 343A		
1st Revised Page 343B		
8th Revised Page 344		
5th Revised Page 345		
4th Revised Page 346		
7th Revised Page 347		
2nd Revised Page 347A		
1st Revised Page 347B		
1st Revised Page 347B-1		
5th Revised Page 347C		
3rd Revised Page 347C-1		
5th Revised Page 347D		
3rd Revised Page 347D-1		

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Item DIGITAL NETWORK SERVICES (Cont'd)

4500. MEGALINK SERVICE

Moved to the Bell Aliant General Tariff, Item 504 – Megalink Service.

**C**

Item DIGITAL NETWORK SERVICES (Cont'd)

4500. MEGALINK SERVICE

1. General (Cont'd)

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4500. MEGALINK SERVICE

1. General (cont'd)

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2. M

2. Rates and Charges

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2. M

Item DIGITAL NETWORK SERVICES (Cont'd)

4500. MEGALINK SERVICE

2. Rates and charges (cont'd)

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M



Item DIGITAL NETWORK SERVICES (Cont'd)

4500. MEGALINK SERVICE

2. Rates and Charges (Cont'd)

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4500. MEGALINK SERVICE

2. Rates and Charges (Cont'd)

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4500. MEGALINK SERVICE

2. Rates and Charges (cont'd)

Moved to the APTC Tariff CRTC 27750 Item 201 Section 2.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4500. MEGALINK SERVICE

Moved to CRTC 27750, Item 201.

4510. MICROLINK SERVICE

Moved to CRTC 21491, Item 506.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4510. MICROLINK SERVICE (Cont'd)

Moved to CRTC 21491, Item 506.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4510. MICROLINK SERVICE (Cont'd)

Moved to CRTC 21491, Item 506.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4510. MICROLINK SERVICE (Cont'd)

Moved to CRTC 21491, Item 506.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4510. MICROLINK SERVICE (Cont'd)

Moved to CRTC 21491, Item 506.

M



Item DIGITAL NETWORK SERVICES (Cont'd)

4510. MICROLINK SERVICE (Cont'd)

Moved to CRTC 21491, Item 506.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4510. MICROLINK SERVICE (Cont'd)

Moved to CRTC 21491, Item 506.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4510. MICROLINK SERVICE (Cont'd)

Moved to CRTC 21491, Item 506.

M

Item DIGITAL NETWORK SERVICES (Cont'd)

4510. MICROLINK SERVICE (Cont'd)

Moved to CRTC 21491, Item 506.

M

Cancels

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Original Page 356I  
1st Revised Page 356J

Item

4550 Moved to CRTC 21491, Item 502.

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Item

4550 Moved to CRTC 21491, Item 502.

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Item

4550 Moved to CRTC 21491, Item 502.

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Cancels

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5<sup>th</sup> Revised Page 360-399  
2<sup>nd</sup> Revised Page 400  
1<sup>st</sup> Revised Page 401  
2<sup>nd</sup> Revised Page 402-405  
1<sup>st</sup> Revised Page 406-407  
2<sup>nd</sup> Revised Page 408-411  
Original Pages 412-424

Item LEASE OF CHANNELS

6000. LEASE OF CHANNELS

Moved to CRTC 21491, Item 514.

C

Item LEASE OF CHANNELS (Cont'd)

6000. LEASE OF CHANNELS (Cont'd)

3. AVAILABLE LEASED CHANNELS

- (a) Moved to CRTC 21491, Item 516. C
- (b) reserved
- (c) reserved
- (d) reserved

Item LEASE OF CHANNELS (Cont'd)

6010. CHANNELS FOR PROGRAM TRANSMISSION

1. GENERAL

Moved to CRTC 21491, Item 516.

C

Item LEASE OF CHANNELS (Cont'd)

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

1. GENERAL (Cont'd)

Moved to CRTC 21491, Item 516.

C

Item LEASE OF CHANNELS (Cont'd)

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

1. GENERAL

Moved to CRTC 21491, Item 516.

C

Item LEASE OF CHANNELS (Cont'd)

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

2. CHANNEL MEASUREMENT (Cont'd)

Moved to CRTC 21491, Item 516.

C

Item LEASE OF CHANNELS (Cont'd)

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

Moved to CRTC 21491, Item 516.

C



Item LEASE OF CHANNELS (Cont'd)

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

Moved to CRTC 21491, Item 516.

C

Item LEASE OF CHANNELS (Cont'd)

6010. CHANNELS FOR PROGRAM TRANSMISSION (Cont'd)

Moved to CRTC 21491, Item 516.

C