

OTHER SERVICES AND FACILITIES

Item
2850.

CUSTOMER-PROVIDED CENTREX TELEPHONES

1. GENERAL

Customer-provided Centrex telephones are telephone sets that are provided and maintained by the customer, but are approved by the Company for use with the Company's Centrex service. C

2. SERVICE AND EQUIPMENT

The connection of customer-provided Centrex telephones to the Company's facilities must comply with the terms and conditions set out in the General Tariff and may be connected only under the following conditions: C

A. The customer-provided Centrex set must be of a make and model approved for use with the Company's Centrex service. C

B. The customer-provided Centrex set must be equipped with a suitable plug-ended cord to be used with Company-provided jacks. C

C. Should the connection of a customer-provided Centrex telephone result in any damage or interruption to service provided by the Company, the customer shall be responsible for all costs involved in repairing or restoring service. C

D. All customer-provided multiline terminal equipment connected to the Company network must meet the technical standards of the Canadian Standards Association and Industry Canada relating to multiline terminal equipment, network devices and connection arrangements, and must bear a label indicating compliance with the appropriate technical standards. C

E. The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with the terms and conditions of this Tariff Item. If, in the opinion of the Company, the customer-provided multiline terminal equipment is being used in a manner which contravenes this Tariff Item, the Company may take such action as necessary to terminate the connection of the customer-provided multiline terminal equipment to the Company's facilities. C
C
C

F. The point of demarcation between the customer-owned multiline terminal and the Company network is the Network Interface Device. C
C

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CUSTOMER-PROVIDED CENTREX TELEPHONES - continued

2. SERVICE AND EQUIPMENT - continued

G. Should the connection of customer-provided multiline terminal equipment result in any damage or interruption to services provided by the Company, the customer shall be responsible for all costs involved in repairing and/or restoring service. **C**

3. RATES AND CHARGES

A. The rates for Centrex service set out in Tariff Items 1980 and 2250 of the Company's General Tariff are applicable. **C**

B. Jacks required for the connection of customer-provided Centrex telephones will be provided by the Company at the charges set out below. **C**

Premises Visit (Note 1) **C** \$18.25

Work Unit (Note 2) **C** \$41.45

C. When a customer requests any diagnostic testing or a service visit for maintenance or repair, and it is found by the Company that the problem is not with the Company's facilities and/or equipment, then diagnostic service charges set out below shall apply: **C**

Diagnostic Service Charge \$59.70

Note 1: A premises visit charge applies on a per visit basis whenever a Company employee is dispatched to a customer's premises to install jack(s) and/or modify customer-provided telephone(s) for use with the Company's Centrex service. **C**

Note 2: A work unit charge applies for each jack installed to accommodate the connection of a customer-provided Centrex telephone set. A work unit charge also applies to each customer-provided telephone modified for use with the Company's Centrex service. **C**

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RESERVED FOR FUTURE USE