MESSAGE TOLL SERVICE

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MESSAGE TOLL SERVICE

2340. REPORT CHARGES

1. Report charges may be applied in any circumstance where it is apparent that the Company's message toll facilities are being used to pass or receive intelligence or a message by means of uncompleted calls when such calls are placed in such a manner as would deprive the Company of its legal revenue.

2. Report charges are charges made in connection with calls on which the Company has made **C** proper and reasonable effort to complete but which could not be completed owing to circumstances beyond its control.

3. Report charges apply on uncompleted person-to-person calls or successive individual attempts on such calls under the following:

A. When:

1) after the called telephone has been reached, the called party is not available and the call is cancelled; or

- 2) the called party refuses to talk; or
- 3) the called party refuses to accept the charges in the case of a collect call;

provided that a report covering the call is given to a person at the telephone from which the call is made.

B. When, after the called party has been reached, the calling party is not available or refuses to talk or the party at the calling telephone fails to answer.

C. After arrangements have been made to notify the called party by messenger or after an appointment has been definitely arranged.

D. On calls on which two attempts have been made to locate the called party at different addresses and on each subsequent attempt thereafter.

4. Report charges apply on uncompleted collect station-operator-handled calls under the following:

A. When the party at the called telephone does not accept the charge, provided a report is given to the party at the calling telephone.

B. When the party at the called telephone does not accept the charge and the calling party is not available or said party does not answer.

C. When the calling party cancels the call after the charge has been accepted at the called telephone.

5. Report charges shall be on the basis of one-third the person rate to the called point.

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