

EXCHANGE SERVICE

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Item  
800.SUSPENSION OF SERVICE1. GENERAL

Suspension of service is a temporary discontinuance, at the customer's request, of individual line primary exchange service, as described below, without termination of the service contract. It provides for the retention of the customer's telephone number and the continuance of the customer's current listing in the telephone directory and other records.

2. SERVICE AND EQUIPMENT

A. Suspension may start any time after the end of the initial service period. The minimum period of suspension is one month and the maximum period of suspension is nine months. After the end of a period of suspension, the regular charge for service applies for a minimum of three months before further suspension. Suspension and restoration will be made effective upon receipt of reasonable advance notice from the customer.

B. Customer services that may be suspended are as follows:

- 1) Individual Line Residence Service (1R);
- 2) Individual Line Business Service (1B).
- 3) Individual Line Residence Service with Rotary Service (Item 2136) can have the operator interception and notification feature associated with suspension of service but the Rates and Charges specified in Item 800.3.B and 800.3.C do not apply.

C. Customer services that may not be suspended are as follows:

- 1) Public and Semi-Public Telephone Service;
- 2) Foreign Exchange Service;
- 3) Mobile Telephone Service;
- 4) Private Line and associated services;
- 5) Centrex, BCS, HBCS, PBX and HPBX; (1)

D. During the period of suspension, MTS will advise those persons who call the customer's telephone number that the service is suspended, provided the equipment for intercepting such calls is in place.

E. Where interception is possible, reference of calls will be provided upon request in accordance with Item 2126, Label Service.

Note(s):

- (1) Telephone sets associated with these services may be suspended.

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3. RATES AND CHARGES

A. Monthly rates for Suspension of Service apply as follows:

	<u>Current</u>	<u>Monthly Rate</u>	
		<u>Minimum</u>	<u>Maximum</u>
Residence (Exchange Rate Band D)	\$3.25	N/A	N/A
Residence (Exchange Rate Bands E to G)	N/A	#	\$3.47 *
Business		<u>Monthly Rate</u> \$6.00	

N/A – Not Applicable

B. The regular monthly charges for the following services are reduced to zero where the period of suspension is greater than one month and less than nine months:

- 1) Individual Line Primary Exchange Service
- 2) Enhanced Services

Charges to restore the suspension of service are listed in Item 510 under line connection charges.

C. There is no reduction to the regular monthly charges for the following services:

- 1) Directory Charges;
- 2) Label Service (if requested);
- 3) Extra Listings;
- 4) Non-Published Listings;
- 5) Measurement Charges;
- 6) Who Called Me Directory;
- 7) Rights-of-way, provisioning, and similar charges incurred in connection with the regular service;
- 8) Rotary Service;
- 9) Wire Watch.

# Filed in confidence with the CRTC.