

EXCHANGE SERVICE

Item
515.RESIDENCE EXCHANGE SERVICE CHARGE BILLING OPTION PLAN1. GENERAL

The Residence Exchange Service Charge Billing Option Plan provides for the billing of installation element service charges and the billing option charge in up to six monthly installments. The Billing Option Plan is available for the initial connection of residence service at a premise which will include the change of residence service from one location to another, and for the service charge identified in Item 1600.9 which applies when a customer requests a change in telephone number while changing from a listed to a non-published directory listing. It does not apply to subsequent additions, changes, or moves thereto.

2. TERMS OF SERVICE

A. Residence customers must complete the payment on the unpaid amount of an existing Billing Option Plan before they can subscribe to another Billing Option Plan.

B. The amount eligible under the Billing Option Plan is limited to the charges associated with a line connection, premises visit, and work unit, as identified in Item 510.2. A charge for an additional work unit may be included for customers with special needs.

C. A surcharge (late payment charge) applies to the unpaid amount.