

EXCHANGE SERVICE

Item
475.

RATE SCHEDULE FOR PRIMARY EXCHANGE SERVICE

1. Monthly Rates for Residence Service (Notes 1 & 6)

Rate Band	Individual Line	
	Current	Minimum / Maximum
D	\$ 24.20	N/A / N/A
E2	N/A	# / \$ 32.20
E1/F/G1/G2/GA	N/A	# / \$ 32.32

N/A – Not Applicable

2. Monthly Rates for Business Service (Notes 1, 3 & 6)

A) For non-contracted service:

Rate Band	Individual Line		Individual Semi-Public Line (Note 2)	
	Minimum	Maximum	Minimum	Maximum
D	#	\$ 78.75 *	#	\$ 81.40 *
E2/E1	#	\$ 78.75 ↓	#	\$ 81.40 ↓
F	#	\$ 78.75 *	#	\$ 81.40 *
G2/G1	#	\$ 79.85	#	\$ 82.50
GA	#	\$ 79.85	#	\$ 82.50

B) For contracted service:

Rate Band	Contract Period			
	1 Year		3 Year	
	Minimum	Maximum	Minimum (Note 4)	Maximum (Note 4)
D	#	\$ 59.85	#	\$ 59.85
E	#	\$ 59.85	#	\$ 59.85
F	#	\$ 59.85	#	\$ 59.85
	3 Year		5 Year	
	Minimum	Maximum	Minimum (Note 4)	Maximum (Note 4)
D	#	\$ 57.85	#	\$ 57.85
E	#	\$ 57.85	#	\$ 57.85
F	#	\$ 57.85	#	\$ 57.85
	5 Year			
	Minimum	Maximum	Minimum (Note 4)	Maximum (Note 4)
D	#	\$ 55.85	#	\$ 55.85
E	#	\$ 55.85	#	\$ 55.85
F	#	\$ 55.85	#	\$ 55.85

See Notes on page 140.

Filed in confidence with the CRTC.

General

Item
475.

RATE SCHEDULE FOR PRIMARY EXCHANGE SERVICE - continued

3. Monthly Rates for Multiline Business Service (Notes 1, 3 & 6)

A) For non-contracted service:

<u>Rate Band</u>	<u>Individual Line</u>
D	\$ 87.85
E2/E1/F	87.85
G2/G1/GA	87.85

B) For contracted service:

<u>Rate Band</u>	<u>Contract Period</u>					
	<u>1 Year</u>		<u>3 Year</u>		<u>5 Year</u>	
		(Note 4)		(Note 4)		(Note 4)
D	\$ 72.85	\$ 72.85	\$ 69.85	\$ 69.85	\$ 67.85	\$ 67.85
E2/E1/F	72.85	72.85	69.85	69.85	67.85	67.85

Note 1: The rates include non-optional Urban Unlimited where appropriate.

Note 2: The rates include a Company-provided main telephone.

Note 3: Individual line Business Service and Multiline Business Service may be terminated by the customer prior to the expiration of the fixed contract period upon the conditions specified in Article 21 of Item 200 – Terms of Service. The following exception applies: a customer may convert from contracted individual line Business Service or contracted Multiline Business Service to other network access services offered by the Company, without paying any termination charges, provided that the monthly re-occurring charges under the new contract are of equal or greater value to those remaining under the customer's existing unexpired contract for individual line Business Service or for Multiline Business Service. Eligible alternative contracted tariffed network access services are Centrex Service (Items 1980, 1982, and 1985), Hosted IP Telephony Service (Item 1988), Digital Exchange Access Service (Item 1990), Megalink Service (Item 2000), SIP Trunking (Regional) Service (Item 2264), and SIP Trunking Service (Item 2270).

Note 4: The rates apply to customers that subscribe to the Company's long distance service.

Note 5: Reserved for future use.

Note 6: Where the Company's services are provided using fibre optic facilities which terminate at the customer premises (Fibre to the Home/Business, or FTTH/B), certain limitations apply to the provision of Province-wide Enhanced 9-1-1 (E9-1-1) service. The FTTH/B services, including the ability to access E9-1-1 service, will not be available during network outages including those that take place during planned hardware or software upgrades, or where the battery back-up equipment has been depleted as a result of an extended power outage, or where the equipment has been moved or tampered with or improperly installed, or where the customer has not provided the appropriate maintenance of the equipment. To the extent permitted by applicable law, the Company and its providers will not be liable to the customer or any third party for any inability to utilize the FTTH/B services or to gain access to the E9-1-1 service as a result of the limitations described within this section or the failure of the customer to comply with the requirements set out within this section.

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