

## EXCHANGE SERVICE

Item  
425.

BUSINESS AND RESIDENCE SERVICE1. GENERAL

Customer service is classified as business or residence for the application of exchange service rates according to the character of its primary use.

2. BUSINESS SERVICE

A. Service is classified as business when it is used primarily or substantially for commercial, industrial, professional, institutional, governmental, vocational, occupational or other such purposes, including, but not limited to, the purposes of nonprofit organizations, or any other purpose that is not of a domestic or family nature.

B. The use of a service is presumed to be primarily of a business nature in circumstances including, but not limited to, the following:

1) When the information in a directory listing indicates other than primary domestic use of the service;

2) When the service is advertised or publicized in connection with any business use; except that residence service of a business customer or other person authorized by the Company's General Tariff to use an existing business service may be publicized in connection with such business service; C

3) In boarding and rooming houses and other places in which four or more persons are accommodated for payment and in residence quarters of any club, institution or similar place, where guests, boarders, employees or other persons not members of the customer's household, have general access to the service;

4) The residence of a professional or other person who has no business service and requires a business designation or classification in the directory; or

5) When the service is used for an activity or activities involving the payment or collection of fees, charges or dues.

C. If any part of the customer's service is used for a business purpose or is in a location where the business classification would apply, the entire service is classified as business.

D. When the residence rate is in effect but the Company finds that the business rate is applicable, the Company may thenceforth charge the applicable business rate upon giving notice to the customer to that effect. C

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BUSINESS AND RESIDENCE SERVICE - continued3. RESIDENCE SERVICE

A. Service is classified as residence when it is used primarily for domestic or family purposes, and none of the features or uses associated with business service exist.

B. The residence service classification may apply to certain types of family farm operations where, in the opinion of the Company, the business classification is not applicable. **C**