

EXCHANGE SERVICE

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EXCHANGE SERVICE1. GENERAL

A. An Exchange is a basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by the Exchange, within which local service rates apply, is known as the Exchange Area or local-service area. In some cases a local-service area includes two or more Exchanges (Extended Area Service); such service arrangements are specified in Item 470. One or more Wire Centres are usually located in each Exchange, with only one being designated as the Rate Centre for that Exchange. C

B. Regular Exchange service rates, as set out in Item 475, apply throughout each Exchange. Regular Exchange service rates also apply to two or more Exchanges under an Extended Area Service (EAS) arrangement as identified in Item 470. Community Calling Service charges also apply throughout each Community Calling Service area as set out in Item 480. C

C. Exchange service is the furnishing of the service and equipment required for telephone communication between primary Exchange services of the same Exchange or, in the case of an EAS arrangement or Community Calling Service area, the group of Exchanges constituting the EAS or Community Calling Service area. C

D. The Company, at any time, may change the boundaries of an Exchange, base rate area, island base rate area, Extended Area Service or any Community Calling Service arrangement. Customers affected by any such change shall have the right to terminate their service. C

2. PRIMARY EXCHANGE SERVICE

A. Primary Exchange services, subject to the limitations of their respective equipment specifications, are those services provided in all Exchanges except where otherwise stated in the Company's General Tariff. C

B. Primary Exchange services include: C

1) Individual line service;

2) Trunk line service including Business Communication Systems or similar service.

C. Primary Exchange measured rate services include: C

1) Semi-public telephone service;

2) Public telephone service.

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D. Primary services are furnished throughout an Exchange subject to conditions hereinafter stated. Where individual line or trunk line services are furnished outside a local or island base rate area that have been approved by the Company's regulator, they are subject to premium Exchange provisioning charges in accordance with Items 600.2 and 720 respectively. C

E. Individual semi-public telephone service provides for a main telephone. C

3. BASE RATE AREAS

A. Portions of each Exchange are designated by the Company as base rate areas. Higher grades of service are provided in base rate areas due to economies that are achieved in the furnishing of such telephone service in areas of high density, development and/or business centres. C

B. The location of telephone service in relation to the boundary of a base rate area determines the application of premium Exchange provisioning charges in accordance with Items 600.2 and 720 respectively. C

C. The types of base rate areas which may exist within an Exchange are local base rate area and island base rate area. C

1) Local base rate areas are base rate areas in which the serving Central Office or Offices of the Exchange are located. C

2) Island base rate areas constitute all base rate areas within an Exchange not covered in 1) above. C

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4. PRIMARY SERVICE ARRANGEMENTS

A. Primary services referred to in 2. above are furnished throughout the exchange, subject to limitations stated in Item 440.2.

B. The equipment for customers in each exchange is that which is suitable for the method of operation therein. The decision as to the method of operation in any exchange rests solely with the Company. C

5. RATES, CHARGES AND REGULATIONS

A. Rates, other charges and regulations applicable to exchange service are set out in this tariff.

B. A schedule of basic monthly rates for exchange service applies in each exchange.

C. Basic exchange service rates apply for all primary services located within local base rate areas or island base rate areas.

D. Premium exchange provisioning charges as stated in Items 600.2 and 720 apply in addition to basic rates for primary services located in that portion of the exchange which is outside the local base rate area or island base rate area.