

General

Item
2140.

DIRECT INWARD DIALING (DID)

1. GENERAL

Direct Inward Dialing (DID) is a feature available to certain PBX (or BCS) switchboards, which allows direct dial access to the PBX telephones from the Exchange network, without the assistance of a PBX attendant. Each DID telephone has its own seven digit directory number, served by common PBX trunks.

2. SERVICE AND EQUIPMENT

A. DID is available in blocks of 10, 20, or 50 numbers and is provided subject to the availability of suitable facilities from the serving Central Office. Deactivation will be in blocks of 10 numbers.

B. A DID customer is entitled to have each activated DID number listed without charge in the directory, in accordance with Item 1600. Non-published charges do not apply to unlisted DID numbers.

3. RATES AND CHARGES

	<u>Block Size</u>	<u>Monthly Rate</u>		<u>Service Charge</u>
<u>Activated</u>				
Each DID number	50	\$ 2.80	*	Note 1
Each DID number	20	2.80	*	Note 1
Each DID number	10	2.80	*	Note 1
<u>Reserved</u>				
Each reserved DID Number	50	\$ 0.50		Note 2
Each reserved DID Number	20	0.50		Note 2
Each reserved DID Number	10	0.50		Note 2

Note 1: No service charge applies when a DID feature is provided at the same time as the associated PBX circuit. Regular service charges as stated in Item 510 apply for each block of numbers when a DID feature is provided at a different time to an associated circuit.

Note 2: No service charge applies when DID numbers are reserved in conjunction with the provision of activated DID numbers. A work unit charge applies as stated in Item 510 for each block of numbers when DID numbers are reserved at a different time.