Item
1990. DIGITAL EXCHANGE ACCESS SERVICE

1. GENERAL

Digital Exchange Access (DEA) Service provides digital access between the customer's premises or other service point and the Company's Public Switched Telephone Network (PSTN). The access is provided on a DS-1 basis sub-divided into 24 DS-0 time slots at the Company's digital switching systems.

DEA Service uses telephone numbers that conform to the North American Numbering Plan (NANP). As required by Compliance and Enforcement and Telecom Regulatory Policy CRTC 2018-484 (CETRP 2018-484), *Implementation of universal network-level blocking of calls with blatantly illegitimate caller identification*, the customer must ensure that no calls are delivered over this service that do not conform with the requirements of this CETRP 2018-484.

Note to Competitors: See Competitor Digital Network (CDN) services in the Company's Supplementary Tariff (CRTC 24006) Item 125.

2. SERVICE AND EQUIPMENT

A. DEA Service is offered subject to the availability of facilities and equipment and at the discretion of the Company.

B. When it is necessary to incur any unusual expense in order to furnish service, an additional charge will be made at cost.

C. DEA service consists of Access, Digital Trunk Controller (DTC) Port, and PSTN Connectivity.

1) Access
The access facility provides the customer with a jack-ended digital local loop from the customer's premises or other service point to the customer's serving Wire Centre within an Exchange. The access facility is only available on a DS-1 basis consisting of 24 DS-0 time slots. C

2) DTC Port
The DTC Port provides the connection between the access facility and the PSTN. The DTC Port is available on a DS-1 basis that is subdivided into 24 DS-0 time slots. A DTC Port is required for each DS-1 access facility.

3) PSTN Connectivity
PSTN Connectivity enables the customer to access the local PSTN.

D. Outgoing calling line identification is available as an optional feature. Outgoing calling line identification provides calling name and number information on outgoing calls from the customer's digital exchange access service.

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2. SERVICE AND EQUIPMENT N

E. DEA Service may be terminated by the customer prior to the expiration of the fixed contract period upon the conditions specified in Article 21 of Item 200 – Terms of Service. The following exceptions apply: (a) a customer may terminate once per year up to two PSTN connections for each contracted DEA Service without any termination charges applying. If the allowance for terminating PSTN connections as stated above is not used during the contract year, then the allowance cannot be carried forwarded to another year, and (b) a customer may convert from DEA Service to other network access services offered by the Company, without paying any termination charges, provided that the monthly re-occurring charges under the new contract are of equal or greater value to those remaining under the customer's existing unexpired contract for DEA Service. Eligible alternative contracted tariffed network access services are Individual Line Business or Multiline Business (Item 475), Centrex (Items 1980, 1982 and 1985), Hosted IP Telephony Service (Item 1988), Megalink Service (Item 2000), SIP Trunking (Regional) Service (Item 2264), and SIP Trunking Service (Item 2270). M[1] M[1]

3. RATES AND CHARGES

A. 1) Monthly rates for DEA access, each service location:

Rate Band	Non-Contracted	Contract Period 1 Year	3 Year	5 Year	Service Charge
D, E, F, G	$385.00	$275.00	$231.00	$203.00	$1000.00

2) Monthly rates for DTC Port, each service location:

Rate Band	Non-Contracted	Contract Period 1 Year	3 Year	5 Year
All	$220.00	$151.00	$132.00	$110.00

3) Monthly rates for PSTN Connectivity, each DS-0 (1):

Rate Band	Non-Contracted	Contract Period 1 Year	3 Year	5 Year
All	$31.00	$29.25	$27.75	$26.25

B. Rearrangements or modifications, each group of 24 trunks

Service Charge
$191.40

Note: Non-optional Urban Unlimited Service rates have been included where they are applicable.

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C. Monthly rates and charges for Optional Features:

		Monthly Rate	Service Charge	
Outgoing calling name and number delivery, each PSTN connection (Note 1)	C	$7.00	$200.00 (Note 2)	C

Note 1: If a customer chooses this optional feature, then all PSTN connections must be equipped with outgoing calling name and number delivery. D C

Note 2: The service charge applies once per DS-1 access or equivalent. C