

EXCHANGE SERVICE

Item
1982.

CENTREX 21. GENERAL

Centrex 2 is a Centrex Value Line Service that is generally designed for customers in the small/medium business market who do not require the full feature set of regular Centrex Service, but may have unique Centrex requirements, such as high usage lines or lines terminating on a key system.

2. SERVICE AND EQUIPMENT

A. Centrex 2 Service is offered on contract basis with a one-year, two-year, three-year or five-year initial service period to customers in Rate Band D. Upon the expiry of the initial service period of the contract, customers may extend their contracts at the existing rates and terms of service for a minimum period of one year, with the total number of contract extensions not to exceed the initial service period of the original contract. The service charges applicable to Centrex are as shown in Tariff Item 510. Centrex 2 may not be compatible with other Centrex Service offerings.

B. Calling Features that are shown in Tariff Item 2142 are compatible with Centrex 2 Service, except where features are not compatible with certain line configurations, or in combination with each other. The rates for Calling Features are as shown in Tariff Item 2142, except as otherwise identified below.

C. Call Display, Call Transfer and 3-Way Calling are included in the Centrex 2 line rate where facilities permit. Call Waiting is available with Centrex 2 Service at a monthly rate of \$1.00 with no installation charge. Optional forborne voice mail service, including Call Forwarding options, may be included for an additional add on rate.

D. Reserved for future use

E. Centrex 2 Service may be terminated by the customer prior to the expiration of the initial service period of the contract upon the conditions specified in Article 21 of Item 200 – Terms of Service. The following exception applies: a customer may convert from Centrex 2 Service to other network access services offered by the Company, without paying any termination charges, provided that the monthly re-occurring charges under the new contract are of equal or greater value to those remaining under the customer's existing unexpired contract for Centrex 2 Service. Eligible alternative contracted tariffed network access services are Individual Line Business or Multiline Business (Item 475), Centrex (Items 1980 and 1985), Hosted IP Telephony Service (Item 1988), Digital Exchange Access Service (Item 1990), Megalink Service (Item 2000), SIP Trunking (Regional) Service (Item 2264), and SIP Trunking Service (Item 2270).

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3. RATES AND CHARGES

A. Monthly Rates for each Centrex 2 Line with a 1, 2, 3, or 5 year contract:

Centrex 2 (Notes 1, 2 and 4)

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Contract Period

	<u>1 Year</u>	<u>2 Year</u>	<u>3 Year</u>	<u>5 Year</u>
Monthly Rate	\$35.95	\$35.45	\$34.95	\$33.95

B. Optional Features

Monthly Rate **C**

Route Advance, (see Item 1980.3.E) (Note3) **C**

Note 1: Excluding the add-on rate for forborne voicemail service.

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Note 2: The non-optional Urban Unlimited Service rate has been included.

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Note 3: A Line Connection charge, as specified in Tariff Item 510 applies for each request to add or change features on a line following the initial installation. No Service Charge applies when the features are installed at the same time as the line.

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Note 4: An additional \$10.00 charge applies to each line where the Company has not been selected as the Primary Interexchange Carrier (PIC).

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