

GENERAL

Item

100.

DEFINITIONS

ACOUSTIC CONNECTION

Denotes a connection made to the Company equipment by sound.

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AIRLINE MEASUREMENT

Exchange - the shortest distance between two points as measured on the Company maps.

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Toll - the distance between rate points as determined through the application of V + H coordinates.

ATTACHMENTS

Physical attachment of a customer-provided inert object to any equipment or facility of the Company.

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BASE RATE

The rate applicable to main telephones in rate bands.

BASE RATE AREA

A portion of each exchange in which service offerings as outlined in Item 400.3 are provided without premium exchange provisioning charges.

BELL MTS

N

Bell MTS (formerly MTS Inc. and MTS Allstream Inc.) or the Company.

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BUILDING

A structure with outside walls and a roof

Same: An adjoining or separate building but connected by sufficient distribution facilities for which the customer has paid or by an enclosed passageway, which is under the exclusive control of the customer, through which the Company is able to route its circuits.

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Separate: An adjoining or separate building which is not connected by sufficient distribution facilities for which the customer has paid nor by an enclosed passageway, which is under the exclusive control of the customer, through which the Company would have been able to route its circuits.

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DEFINITIONS – continued

BUSINESS SERVICE

A service that is used primarily or substantially for commercial, industrial, professional, institutional, governmental, vocational, occupational or other such purposes, including, but not limited to, the purposes of nonprofit organizations, or any other purpose that is not of a domestic or family nature, as more particularly described in Item 425.2.

CENTRAL OFFICE

A designates building used historically to house switching equipment for main telephone, trunk lines and broadband equipment and also used by eligible CLECs, IXCs and DSLSPs for co-location, local interconnection, toll interconnection and broadband traffic hand-off.

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CENTRAL OFFICE LINE

A circuit connecting a telephone or other terminating equipment (other than a Private Branch Exchange or similar service) with a Central Office.

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CIRCUIT

An electrical channel used in furnishing of telephone service.

CLASS OF SERVICE

The term used to describe customer Exchange service depicting its primary use, namely, business or residence.

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COMMUNITY CALLING SERVICE

Exchange service which is furnished between two or more Exchanges. The charge for Community Calling Service is that set out in Item 480 with the Exchange classification determined in accordance with Item 460.

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CONTIGUOUS EXCHANGES

Exchanges of which the boundaries are common at any point.

CONTINUOUS PROPERTY

The land, together with any buildings thereon, occupied by the customer, which does not extend across a public thoroughfare or other property not occupied by the customer except where the condition applicable to that defined under "Building-same" is met or poles or conduit required for the placing of circuits are installed and maintained at the expense of the customer.

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DEFINITIONS – continued

COST

The term "cost", in tariff item references where the Company indicates provisioning of a service will be provided "at cost", means full recovery of all applicable costs plus a markup for contribution.

CRTC

The Canadian Radio-television and Telecommunications Commission. Also referred to as the "Commission".

CUSTOMER

A person or legal entity, including a reseller or sharing group, that purchases telecommunications services from the Company, and is liable to the Company for those services.

DIRECTORY LISTING

A customer's name, address and telephone number published in the Company's Directory.

DISCONTINUED

The term discontinued as used in this tariff means that a service is no longer available for new installations. Additional conditions may be applicable and will be noted in the appropriate tariff item.

EXCHANGE

A basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by an Exchange, within which local service rates apply, is known as the Exchange Area or local-service area. In some cases a local-service area includes two or more Exchanges (Extended Area Service); such service arrangements are specified in Item 470. One or more Wire Centres are usually located in each Exchange, with only one being designated as the Rate centre for that Exchange.

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EXCHANGE SERVICE

Telephone service furnished to customers served from one or more Central Offices within an Exchange.

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EXTENDED AREA SERVICE

Exchange service which is furnished between two or more Exchanges. The rate for extended area service is that set out for Exchange Service in accordance with the appropriate rate bands identified in Item 470.

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DEFINITIONS – continued

FOREIGN EXCHANGE SERVICE

Exchange service furnished from an Exchange which does not normally serve the area in which the customer is located. **C**

GENERAL TARIFF

The General Tariff of the Company containing the rates, charges and Terms of Service governing the services and equipment furnished by the Company subject to the approval of the CRTC.

GRADE OF SERVICE

The term used to describe customer Exchange service depicting the type of service, e.g. individual line. **C**

INDIVIDUAL LINE SERVICE

A grade of Exchange service which provides for only one main telephone per Central Office line. **C**

INDUCTIVE CONNECTION

Denotes a connection made by using the electromagnetic field generated by a telephone or other station.

INITIAL SERVICE PERIOD

The stipulated minimum period for which the Company charges for service whether or not the service is used by the customer throughout such period.

JOINT USER SERVICE

A person, firm or corporation who, subject to the consent of the customer and in accordance with Section 8 of Item 200, is authorized to use the customer's service. See "Customer" for an alternate use of the term "Joint user".

MAIN TELEPHONE

The principal, normally the first telephone connected to a Central Office line. **C**

MESSAGE TOLL SERVICE

Telephone service interchanged between Exchanges or other toll points excluding Exchanges forming extended area or Community Calling Service arrangements. **C**

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DEFINITIONS – continued

MOBILE TELEPHONE

Radio equipment used for communicating with regular exchange service telephones or other mobile telephones.

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NETWORK INTERFACE DEVICE

A device placed at the point of demarcation between the Company's equipment and wiring and customer-provided equipment and wiring.

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PERSON

In addition to its ordinary meaning includes a partnership, association, body corporate, governmental body of any kind or a department thereof, society, trustee, executor, administrator, or legal representative.

PREMISES

The continuous property, building or buildings or portions thereof on said continuous property, occupied by a customer for his exclusive use.

PREMIUM EXCHANGE PROVISIONING CHARGES

Charges in addition to regular service rates for primary customer services which are furnished beyond the boundaries of the service areas of such regular services.

PREMIUM RATE AND/OR CHARGE

Rates and charges for items or services which are offered as additions to primary telephone service are applied as a "Premium" rate or charge and are in addition to the rates and charges for such primary telephone service.

PRIMARY EXCHANGE SERVICE

Primary exchange services are those services provided for the basic use of exchange service and are identified in Item 400.2.

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DEFINITIONS – continued

PROVISIONING CHARGE

Provisioning charges are the excess costs resulting from the provision of service to a customer or applicant where the provision of such service occasions deviation from the normal practices and service offerings of the Company thereby resulting in additional cost to the normal manner of furnishing such service.

RATE BAND

A categorization of the Company's Exchanges in accordance with the criteria set out in Telecom Decision CRTC 2001-238 or subsequent determinations, used for rating purposes.

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RATE CENTRE

A designated Wire Centre within an Exchange used for determining local, interexchange and foreign-exchange distance charges. An Exchange may have one or more Wire Centres but only one Wire Centre in an Exchange is designated as the Rate Centre. See Item 400.

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RESIDENCE SERVICE

A service that is used primarily for domestic or family purposes, and none of the features or uses associated with business service, as described in Item 425.2, exist.

ROTARY SERVICE

A group of two or more telephone numbers arranged as a circuit group of which the first number only is normally directory listed and when called, the call is completed over the first non busy circuit of the group.

SERVICE CHARGE

A charge applied at the time of installation to establishment of service and upon subsequent additions, moves and changes thereto.

TELEPHONE NUMBER

A distinctive designation assigned to each primary Exchange service for use in operating the service.

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DEFINITIONS – continued

TOLL OFFICE

The operating unit used to furnish message toll service and other interexchange services between different Exchanges.

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TOLL TRUNK

A trunk line used exclusively for toll message service provided between an HPBX or PBX or similar service and a toll office.

TRUNK LINE

A circuit connecting a private branch Exchange or similar service with a Central Office.

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WIRE CENTRE

A designated location within a Wire Centre Area used for rating purposes. The Wire Centre is the location of a Central Office if the Central Office is located within that Wire Centre Area. Where the Central Office used to serve a Wire Centre Area is not located within that Wire Centre Area, a point in that Wire Centre Area will be designated as the Wire Centre.

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WIRE CENTRE AREA

A designated geographic boundary used for rating purposes. Within each Wire Centre Area there is a single Wire Centre.

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