

## INDEX

---

	<u>ITEM</u>	<u>PAGE</u>
Accelerated Installation Service .....	512	154
Accounts		
Provisioning charges .....	600	156
Acoustic connection, definition of .....	100	41
Adjoining exchanges (See Contiguous exchanges)		
Airline measurement, definition of .....	100	41
Allowance		
Service suspended at customer's request .....	800	169
Answer Supervision .....	2115	220
Attachments		
Definition .....	100	41

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Base rate, definition of .....	100	41
Base rate area		
Definition .....	100	41
General .....	400	82
Basic Service – Article 6.....	200	51
Booths and stands.....	1710	186
Building, same and separate, definition of .....	100	41
Business Service		
Definition .....	100	42
Extra listings .....	1600	178
Rates.....	475	139
Busy Line Verification/Busy Line Interruption Service .....	1610	183
Cable, charge for removing and replacing .....	510	152
		<b>D</b>
Call Management Services (See Calling Features)		
Calling Features.....	2142	230
Cardphone Service.....	1700	185
Central Office		
Definition .....	100	42
Line, definition of .....	100	42

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Centrex.....	1980	189
Centrex 2.....	1982	200
Centrex, National .....	1985	201
Charges for service (See Accounts)		
Circuit, definition of .....	100	42
Class of service, definition of .....	100	42
Community Calling Service .....	480	143
Definition of.....	100	42
Confidentiality of Customer Records – Article 11 .....	200	53
Connection of Customer-provided Equipment with Bell MTS Facilities		
General .....	2800	389
Contiguous exchanges, definition of.....	100	42
Continuous property, definition of .....	100	42
CRTC, definition of .....	100	43
Custom Calling Services (See Calling Features)		
Customer, definition of .....	100	43
Customer-Initiated Termination of Service – Article 21 .....	200	57
Customer Liability for Calls and Charges – Article 9 .....	200	53

C

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Customer-provided Equipment		
Customer-provided Telephone Sets and Inside Wiring .....	2830	416
Data Services Access Line .....	2188	249
Definitions .....	100	41
Deposits and Alternatives – Article 7 .....	200	51
Diagnostic Service Charge .....	2830	417
Dial Access Computer Port.....	2114	219
Dial Access for Radio Paging Service.....	2950	427
Dial Access for Customer-owned Telephone Answering Equipment.....	3150	438
Digital Exchange Access Service .....	1990	211
Direct Connection with Teleglobe Canada Inc.....	2816	413
Direct Inward Dialing .....	2140	227
Directories – Article 12 .....	200	53A
Directory Assistance Service		
General .....	1610	181
Long Distance Directory Assistance Service .....	1610	182
Directory Errors and Omissions – Article 13 .....	200	53B

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Directory File Service .....	360	76
Directory Listings		
Definition .....	100	43
General .....	1600	176
Foreign Exchange Service .....	1600	177
Extra Listings .....	1600	178
Business Extra Listings .....	1600	178
Residence Extra Listings .....	1600	179
Initial Service Period .....	1600	179
Rates and Charges .....	1600	179
Non-Published Listings .....	1600	180
Discount Packaging (See Residential Discount Packaging)		
Discontinued, definition of .....	100	43
Dispute Procedure – Article 10 .....	200	53
Effective Date of Changes – Article 2 .....	200	49
Electronic Transfer Capability for Centrex .....	1981	197
Element Service Charges .....	510	149
Eligibility for Exclusive Tariffs for Health and education Entities .....	220	63
Emergency Call Listings .....	1600	177
Equivalent Numbers (See Rotary Service)		
Exchange		
Definition .....	100	43
Rate Band Classification .....	470	93
Rate Bands .....	460	91
Service .....	400	81
Service, definition of .....	100	43
Service rates, primary .....	475	139

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Explanation of tariff symbols .....		4
Extended Area Service		
Definition .....	100	43
General .....	400	81
Extra Exchange Measurement (See Premium Exchange Service)		
Extra Listings .....	1600	178
Fire (See Emergency Call Listings)		
Forborne Residential Local Exchange Services .....	472	138A
Forborne Business Local Exchange Services .....	473	138C
Foreign Exchange Service		
Definition .....	100	44
Listings .....	1600	177
General Tariff, definition of .....	100	44
Grade of Service, definition of .....	100	44
Highways, construction on .....	600	158
Hospital (See Emergency Call Listings)		
Hosted IP Telephony Service .....	1988	208
Individual Line Service		
Definition .....	100	44
General .....	440	86
Rates .....	475	139, 141 <b>C</b>

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Inductive Connection, definition of .....	100	44
Initial Service Period Definition .....	100	44
Inmate Calling Service .....	1250	175
Inside Move Definition .....	510	150
Inside Wiring Charge for rearrangement .....	510	151, 152
Concealed and exposed .....	600	158
Installation by customer Construction on Private Property .....	600	157
Interior Construction and Wiring .....	600	158
Internet Service Providers .....	250	72C
Island Base Rate Area .....	400	83
Joint User Service Definition .....	100	44
General .....	1000	173
Listings .....	1600	177
Label Service .....	2126	221
Large Construction Charge Installment Plan (LCCIPP) .....	610	158A
Liability for Charges that Should Not Have Been Billed and Those That Were Overbilled – Article 19 .....	200	56
Liability for Unbilled and Underbilled Charges – Article 18 .....	200	55

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Limited of Bell MTS Liability – Article 16.....	200	54
Listings, directory (See Directory Listings)		
Location Charge .....	2250	253
Long Distance Directory Assistance Service .....	1600	182
Main telephone, definition of .....	100	44
		<b>M</b>
Measurement Charges		
Premium Exchange Service .....	720	165
General .....	70	159
Megalink Service (ISDN Primary Rate Access).....	2000	214
Message Toll Service		
Definition .....	100	44
Message Waiting Indication (See Calling Features)		
Messaging Bundle .....	2260	261
Mini Calling Features Value Pack.....	2261	263
Minimum Contract Period and Cancellation Before Service Commencement – Article 20 .....	200	56
Miscellaneous Equipment and Services .....	2100	217

*M – Moved to Page 25.*

Issued Date: 2021 06 01

Effective Date: 2021 07 09

Authority: Telecom Order CRTC 2021-225 July 09, 2021.

TN 833

## INDEX

	<u>ITEM</u>	<u>PAGE</u>	
Bell MTS, definition of .....	100	45	<b>C</b>
Bell MTS Facilities – Article 14 .....	200	50	<b>C</b>
Bell MTS-Initiated Changes in Telephone Numbers and Service Arrangements – Article 14 ...	200	53B	<b>C</b>
Bell MTS-Initiated Suspension or Termination of Service – Article 22 .....	200	58	<b>C</b>
Bell MTS's Right to Enter Premises – Article 5 .....	200	51	<b>C</b>
Multiline Business Service .....	456	90	
Multiline Terminal Attachment.....	2840	418	
National Centrex Service .....	1985	201	
Non-published Listings .....	1600	180	
Obligation to Provide Service – Article 3 .....	200	49	
Off-premises Telephones.....	510	152	
Omission of listing at customer's request.....	1600	176	
Operator Services.....	1610	180B	

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Pay Telephone Basic Access Line Service.....	1705	186
Payment for service (See Accounts, payment of)		
Payment Time Limit – Article 17 .....	200	54
Person, definition of.....	100	45
Pole, charge for removing and replacing .....	510	152
Premises		
Definition .....	100	45
Premium Exchange Service .....	720	165
Premium rate and/or charge, definition of.....	100	45
Prepaid Cash Card.....	1700	185
	1710	187
Primary Exchange Services		
Definition .....	100	45
Description.....	400	81
Rates.....	475	139
Primary Listings .....	1600	177
Private Line Voice.....	715	164A
Private Property, construction on.....	600	157

## INDEX

	<u>ITEM</u>	<u>PAGE</u>	
Provisioning Charges			
Definition .....	100	46	
General .....	600	156	
Public Telephone Service			
Public, general .....	1700	184	
Semi-public, general .....	1710	187	
Radio Paging Service, dial access for .....	2950	427	
Rate Band Classifications .....	470	93	
Rate Band, definition of .....	100	46	
Rate Bands, exchange classification .....	460	91	
Rate Point, definition of .....	100	46	
Rates for Primary Exchange Service .....	475	139	
Reconnect Charge (See Service Charges)			
Reference of Calls – Suspension of Service (See also Label Service) .....	800	169	
Refunds in Cases of Service Problems – Article 15 .....	200	53B	
Regular Service Offerings .....	440	86	
Relay Service .....	<b>C</b> 2147	241	<b>M</b>

*M – Moved from Page 22.*

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Remote Call Forwarding .....	2450	321
Report Charges .....	2340	278
Resale and Sharing .....	250	67
Residence Service		
Definition .....	100	46
Extra Listing .....	1600	180
Rates .....	475	139
Residence Exchange Service Charge Billing Option Plan .....	515	155
Responsibility for Payment of Charges (See Accounts, payment of)		
Restrictions on Use of Service – Article 8 .....	200	52
Rotary Service (equivalent service)		
Definition .....	100	46
General .....	2136	226
Route Advance .....	1980	195
Semi-public Telephone Service (See Public Telephone Service)		
Service Charges		
Definition .....	100	46
General .....	510	149
Service Guarantee .....	510	151
Service Improvement Plan 2003 – 2007 .....	610	158A
Service Level .....	456	90

## INDEX

	<u>ITEM</u>	<u>PAGE</u>
Single Business Line/Call Forwarding-No Set (See Calling Features)		
Special Assemblies of Equipment		
General .....	2102	218
Suspension of Service		
Customer's request .....	800	169
Symbols tariff, explanation of .....		4
Tariff Subscription Service .....	350	74
Telephone Number		
Definition .....	100	46
Telephone Number Search .....	2135	224
Temporary Disconnect (See Suspension of Service)		
Terms of Service – General – Article 1 .....	200	49
Toll Rate Point, definition of (See Rate Point).....	100	46
Toll Management.....	2180	245
Toll Telephone .....	1700	184
Toll Trunk		
Definition .....	100	47
Transfer, Hold, Intercom Service (T.H.I.S.) (See Calling Features)		
Trunk Line, definition of .....	100	47
Urban Unlimited Service .....	490	147

## INDEX

---

	<u>ITEM</u>	<u>PAGE</u>
Voice and Feature Bundle (Residential) .....	2250	256
Voice and Feature Bundle Lite (Residential) .....	2251	258
Voice Messaging Integration.....	2143	239
Wireless Service Provider (WSP) Network Access Service .....	3000	430
Wireless Service Provider .....	3050	435
Wiring		
Inside Wiring (See Inside Wiring)		
Installation by Customer (See Installation by Customer)		
900 Call Denial/Blocking Service.....	2145	240C
311 Access Service .....	2900	424
5-1-1 Access Service .....	2925	426
9-1-1 Service (Province-Wide Enhanced E9-1-1 Service).....	485	146