

**General Tariff**

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GENERAL TARIFF

CONTAINING RATES AND CHARGES,  
TERMS AND CONDITIONS, AND REGULATIONS  
APPLICABLE TO SERVICE AND EQUIPMENT  
FURNISHED BY THE COMPANY

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### Explanation of Symbols

The CRTC Tariff Regulations specify that reference marks will be used in Tariffs to indicate changes in rates, charges or in the wording of the tariffs. The following symbols are used in this Tariff:

- ▲ Increases in rates,
- ▼ Reductions in rates,
- ◆ Restructuring of existing material with increases and decreases in rates or charges,
- C Changes in wording that neither increase nor reduce rates or charges,
- M Indicates information which has been moved,
- N New wording, rates or charges, and **C**
- S Deleted material. **C**  
**S**

**General Tariff**

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**SECTION 1**

**GENERAL**

## General Tariff

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### General

Item  
100.

#### Definitions

0 - (Zero Minus) means dialing zero and waiting which allows the Company Carrier operator to respond.

9-1-1 – Serving Area means the geographic area, as determined by the local Emergency Administration from which 9-1-1 calls will be directed to a designated PSAP.

Access – means a switched access used by a customer to retrieve data.

Account Receivable - An individual charge associated with an eligible call purchased from an IXC according to the terms and conditions of the Company's Billing and Collection Services Agreement.

Affiliate – Means any person that controls or is controlled by the customer or that is controlled by the same person that controls the customer, and includes a Related Person.

Airline Mileage- A straight line method of measurement.

Bell Aliant Affiliate – means any person who is not a Canadian carrier (as defined in Section 2 of the *Telecommunications Act*) and who controls or is controlled by the Company or who is controlled by a person who also controls the Company.

Analogue Transmission – means a telecommunications transmission which uses continuous signals to carry information.

Answer Supervision (Line Side) – means the capability of determining when a positive answer has been returned by the terminating station.

Automatic Dialing – Announcing Device (ADAD) – Any automatic equipment incorporating the capability of storing or producing telephone numbers to be called, used alone or in conjunction with other equipment to convey a prerecorded or synthesized voice message to the telephone number called.

Band – See Rate Band

C

Bill and Keep - means a process whereby the originating Local Exchange Carrier (LEC) bills its end-customer for the call and keeps the corresponding revenues.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Billed Number Screening (BNS) – means an arrangement which prevents the charging of collect and/or third number billed calls to a customer's telephone number.

BLIF Master - means the provision of BLIF containing all of the Listings for an Exchange or those Exchanges agreed upon by the Company and the Licensee from time to time. The BLIF Master reflects subscriber listing information as of the last business day prior to the first full weekend of each month. C  
C

BLIF Updates - means the provision of BLIF containing only updated Listings for an Exchange, when compared to the BLIF Master for that Exchange which the LEC has already received and for which the LEC has requested regular updates. That is, deletions and revisions, resulting from service order activity affecting the BLIF Master and/or previous BLIF Updates. The BLIF Update File is available daily, weekly, bi-weekly or monthly depending on the frequency requested by the Licensee. C  
C

BNS Database - means the database used within the billed number screening system that houses the high level and line level number information needed to validate billing C/BTT calls to a telephone number.

CCS7 Cross-Connection – means the Company-provided cross connection between the gateway STP connection and CCS7 link transport facilities. S

Central Office - A designated building used historically to house switching equipment for main telephone, trunk lines and broadband equipment and also used by eligible CLECs, IXCs and DSLSPs for co-location, local interconnection, toll interconnection and broadband traffic hand-off. C  
C

Central Office Code (NXX) – means the second set of three digits of a ten-digit telephone number (i.e., NPA-NXX-XXXX) which identifies the local switching office (a 3-digit identification code). S



## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Central Office Line - A circuit that connects one or more telephone services directly with a Central Office.

C  
S

Centrex - means Business Communications Service in New Brunswick; Centrex Business Service in Nova Scotia and Prince Edward Island; Provincial Centrex Service in Newfoundland and National Centrex Service in all participating telephone companies.

CILC Specification - means the specification for the provision of EDDA to APTC Carrier's directory assistance databases. It was developed by the Technical Subcommittee (TSC) of the Canadian Interconnection Liaison Committee (CILC) for TSC issue number T-DBA-001 approved 1995 06 29, as may be amended from time to time.

Circuit - An electrical path provided by a physical conductor or otherwise, as the Company elects, for the transmission of electric energy.

- For the purposes of resale, Circuit means a voice-grade analog channel or a 64 kpbs (DS-0) channel.

Circuit – Means one or more facilities which, connected in tandem, provide a single transmission path between two or more panels.

Circuit Group - A group of equivalent circuits.

Class A Licensee - A telecommunications service provider who: (a) operates telecommunications facilities used in transporting basic international traffic between Canada and another country, whether those facilities are owned by the licensee or leased from a separate facilities provider; or (b) operates telecommunications equipment that converts basic international traffic from circuit switched minutes originating in Canada to non-circuit switched traffic, or from non-circuit switched traffic to circuit switched minutes terminating in Canada, regardless of whether the licensee responsible for the international transport; or (c) performs both of the functions described in (a) and (b) above. Such telecommunications service provider shall have obtained from the Commission a Class A licence for the provision of basic international telecommunications services. For more information with respect to licensing requirements, refer to the Commission's web site at [www.crtc.gc.ca](http://www.crtc.gc.ca).

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Class B Licensee – A telecommunications service provider who provides international telecommunications service but neither: (a) operates telecommunications facilities used in transporting basic international traffic between Canada and another country; nor (b) operates telecommunications equipment that converts basic international traffic from circuit-switched minutes originating in Canada to non-circuit-switched traffic, or from non-circuit-switched traffic to circuit-switched minutes terminating in Canada. Class B licensees include service providers who resell the switched services of other service providers. Such telecommunications service providers shall have obtained from the Commission a class B license for the provision of basic international services. For more information with respect to licensing requirements refer to the Commission's web site at [www.crtc.gc.ca](http://www.crtc.gc.ca).

Class of Service - The term used to describe customer Exchange service with respect to the character of its primary use, namely business or residence. **C**

Common Language Location Identifier (CLLI) – Alphanumeric code used to identify physical locations and equipment, such as buildings, Wire Centres and Central Offices. **C**

Commission - Canadian Radio-television and Telecommunications Commission.

Company - Bell Aliant.

Company Loop Termination (COLT) - means the end point of the Company-provided transmission path which terminates at the Company distribution frame or other designated distribution device located in the Company's Central Office or equivalent. In New Brunswick, the COLT may also be the end point of the Company-provided transmission path which terminates at the Company's distribution frame or other designated distribution device located at or near a Company's remote terminal. **C**

Competitive Local Exchange Carrier (CLEC) - A Canadian Carrier as defined in section 2 of the *Telecommunications Act*, recognized as a CLEC by the CRTC pursuant to Telecom Decision CRTC 97-8.

Competitive Pay Telephone Service Provider (CPTSP) - A Company or individual which provides competitive pay telephone service for use by the general public. For the purposes of this tariff, the CPTSP is the Company's customer.

Confirmation - means a message transmitted to a destination that has been received.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Connecting Link - means a transmission path which connects a Company-provided unbundled network component located or terminated within a Companies' CO building or equivalent (i.e., Local Loop), to a CLEC's or DSLSP's co-located transmission equipment located within a Companies' CO building or equivalent.

Connection - The electrical and/or physical interfacing of customer-provided terminal equipment to equipment or facilities of the Company.

Connecting Company - A person or group of persons, either incorporated or unincorporated, who own or operate one or more telephone lines connected with the Company's system.

Contiguous Exchange Areas – Exchange areas of which the boundaries are common at any point, except where such common boundary consists of a natural barrier.

Continuous Property - The land, together with any buildings thereon, occupied by the customer, which does not extend across other property not occupied by the customer, or a public thoroughfare. However, land occupied by the customer which fronts on both sides of a public thoroughfare and opposite to one another would be considered to be continuous property.

Control – means in all cases, control in any manner that results in control in fact, whether directly through the ownership of securities or indirectly through a trust, agreement or arrangement, the ownership of any body corporate or otherwise.

Customer - A person or legal entity, including a reseller, that purchases telecommunications services from the Company, and is liable to the Company for those services. (Also, for the purposes of this definition, see Reseller). (Also refer to Item 619).

Customer Dialed and Equivalent Calls - Long distance calls which are completed by the customer over the Direct Distance Dialed (DDD) network are referred to as "Customer Dialed Calls". Similar calls placed through a company operator because equipment is not provided to permit customer to dial their own calls are referred to as "Equivalent" and for billing purposes are treated as Customer Dialed Calls.

Customer Network Interface (CUST-NI) - means the point of termination or demarcation of a local loop specified in the Companies' Tariffs for primary exchange service.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Customer's Premises - The continuous property and the building or buildings located thereon, or the portion or portions of a building, occupied by the customer.

Customer Provided Terminal Equipment - Customer Provided Terminal Equipment consists of terminal equipment, apparatus, or devices provided by someone other than the Company and attached to the facilities of the Company.

DAL or Direct Access Lines - A network arrangement used to transmit traffic over a dedicated facility between a Carrier's or Other Service Provider's interexchange network and a subscriber's premises.

Data Service – means a telecommunications service other than a voice service.

Dedicated Service - A telecommunications service which is dedicated to the private communications needs of a user, where one end of the facility used to provide the service is terminated at equipment dedicated to the user.

Default Point of Interconnection (Default POI) – This is the point within an LIR for a new interconnection arrangement, unless otherwise mutually agreed.

Demarcation Point – The physical location (point) where the wires and facilities on one side of the point are under the responsibility and control of one party, and the wires and facilities on the other side of the point are under the responsibility and control of a different party.

Destination - means the point of termination of a message transmitted by a user.

DFS Master File - the directory file updated monthly to include the previous monthly DFS Update File. The DFS Master File reflects customer listing information as of the last business day prior to the first full weekend of each month. The first full weekend of a month is that weekend in which both Saturday and Sunday have dates in the new month.

DFS Update file - the current monthly file which contains only the changes to subscriber listing information, that is, additions, revisions and deletions resulting from service order activity affecting the DFS Master file. During the current monthly interval, the DFS Update file reflects changes to customer listing information as of the last business day prior to the first full weekend of each month. The first full weekend of a month is that weekend in which both Saturday and Sunday have dates in the new month.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

10 Digit Global Title Translation (10D GTT) - provides where supported, a Destination Point Code and optionally a Subsystem Number that can be used to route queries to the appropriate network destination for the 10 Digit Global Title Translation application involved.

Digital Transmission – means a telecommunications transmission which uses non-continuous signals to transmit information.

Directories - Directories are lists of telephone subscribers designed as a reference to enable subscribers to call by numbers instead of by names.

Donor Switch/LNP Switch – means a network switch which identifies the NPA-NXX as a portable NPA-NXX and provides the subsequent LNP call setup to a Recipient Switch.

DS-0 Set – a group of DS-0s which are of the same type (i.e., Feature Group D, Feature Group B, or 800/888) within the same DS-1, connected at the same location and ordered at the same time.

DS-1 CO Link - means a connecting link that connects a Company provided network component to a co-locator's transmission equipment located within the Company's CO. A DS-1 terminates at a transmission rate of 1.544 Mb/s.

DS-3 CO Link - is a connecting link that connects a Company provided network component to a co-locator's transmission equipment located within the Company's CO. A DS-3 terminates at a transmission rate of 44.736 Mb/s.

A DSL Service Provider (DSLSP) - is a provider of Digital Subscriber Line based applications, such as high-speed internet access and Local Area Network extensions, to the public for compensation and that is not operating as a CLEC.

Emergency Calls - Calls put through in any exchange in case of fire or accident or other emergency when assistance is quickly and urgently required.

Emergency Service Routing Digits (ESRD) – means a non-dialable 9-1-1 routable telephone number that is uniquely associated with a cell/sector.

End-Customer - means the ultimate user of all telecommunications services sold on a retail basis by CLECs, APLDS or the Companies.

## General Tariff

### General

Item  
100.

#### Definitions (Continued)

Equivalent Service - Two or more Network Accesses provided for a subscriber at one location and arranged so that an incoming call for the telephone number listed for the group is routed to an idle Network Access in the group, if one is available.

ET Node – means a central computer which stores and forwards compressed customer data transmitted from Company data centres to customer specified sites.

Exchange – An Exchange is a basic unit for the administration and furnishing of telephone service, and normally includes a city, town or village and adjacent parts. The territory served by an Exchange, within which local service rates apply, is known as the Exchange area or local-service area. In some cases a local-service area includes two or more Exchanges (extended area service); such service arrangements are specified in Item 200.2. One or more Wire Centres are usually located in each Exchange, with only one being designated as the Rate Centre for that Exchange.

Exchange Cluster - A grouping of Exchanges which retain their Exchange identity (i.e., V&H Coordinates and name) but which are treated as one for local rating and local calling areas.

Extended Area Service – The association of two or more Exchange Areas such that telephone message service is provided between Exchange Areas without Long Distance charges.

Extension Line - A circuit connecting an extension telephone with a main telephone.

Extension Telephone - An additional telephone connected to the same circuit as the main telephone.

Flat Rate Service - Network Access for which a stipulated charge is made regardless of the extent of use.

Grade of Service - The term used to provide the customer Exchange service with respect to the service or equipment provided. The grades of service furnished are individual line, two-party line, and Multi-Line Access services.

High Level Number - means a six digit number (i.e., NPA-NXX) or a seven digit number (i.e., NPA-NXX-X).

IC to IC Cross-Interconnection Link – means the arrangement by which a co-located IC is able to connect to the facilities of a second IC co-located in the same Central Office.

Inside Wire and Jacks - Wire and jacks on the customer's side of the demarcation point.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Interconnecting Circuit – A circuit that connects an IXC's, reseller's or sharing group's facility to a facility of the Company to provide access to the Company's public switched telephone network (PSTN). An interconnecting circuit may connect:

- 1) an IXC's, reseller's or sharing group's facility to a Company Central Office to which customer lines are directly connected (end office); or
- 2) an interexchange circuit to a Company Centrex switch; or
- 3) a local circuit from an IXC's switch or a reseller or sharing group to a Company Centrex switch; or
- 4) an Overseas access circuit to a Company Centrex switch; or
- 5) an IXC's, reseller's or sharing group's facility to a Company Central Office to which end offices are directly connected in order to originate or terminate toll traffic (toll office).

Interexchange Carrier (IXC) – A Canadian Carrier, as defined in Section 2 of the *Telecommunications Act*, that provides interexchange service in competition with one of the Canadian Carriers identified in the Title Page of the National Services Tariff. **C**

Interexchange Service or Interexchange Facility – A service or facility configured to operate between any two Exchanges for which Message Toll Service charges would apply, including overseas and international services and facilities. **C**  
**C**

Internet or Internet Protocol (IP) – Refers to the manner of carriage of Internet services between Internet gateways, servers or routers, but not to carriage on access links to or from the PSTN.

Internet Access Line (IAL) – Refers to an access service provided by a Local Exchange Carrier (LEC) to an ISP which allows calls to be originated from or terminated to the Public Switched Telephone Network (PSTN). IALs typically connect to a "gateway" or service which provides the functionality to connect a caller to the Internet.

Internet Service Provider (ISP) – Is a service provider who provides dial access capability to connect customers to the Internet via an Internet gateway or server.

IP Data traffic – Includes all usage on the Internet except for PSTN Voice traffic and PC Voice traffic.

Jack – A fixed socket designed to permit the establishment of telephone connections by means of cords ending in plugs.

Joint-Use Basis – On a basis in which a circuit is not dedicated to a single user.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Licensee – is a Local Exchange Carrier operating in Canada who wishes to obtain the Company's subscriber listing information contained in the Company's BLIF for the purpose of providing telephone directories and/or directory assistance services (the "Services"). An Independent Telephone Directory Publisher or an alternate operator service provider (ASOP) who obtains the information for the sole purpose of providing telephone directories or providing directory assistance respectively will also be deemed a licensee.

Line Level Number – means a ten digit number (i.e., NPA-NXX-XXXX) that identifies each main telephone on the public switched network.

Line-Side Access – Any connecting arrangement provided by the Company to an IXC or reseller over which PSTN dial tone is delivered or access to the Company's 800 Service is provided to the IXC or reseller, by means of an interconnecting circuit, enabling the IXC to access or egress the Company's PSTN.

Listing – means a 10-digit telephone number from the Company's proprietary Records.

Listings – means subscriber listings, as described in the Listing Definitions section of the BLIF Document, which are included in the Company's BLIF.

Local Calling Area (LCA) - is an area defined by the Company, wherein calls can be made by the Company's customers without the application of message toll charges. A LCA includes one or more exchange areas. See also Exchange.

Local Destination – means a point of termination in the local calling area.

Local Interconnection Region (LIR) – is a geographic area specified by the Company within which traffic is exchanged with CLEC's on a Bill and Keep basis as set out in Telecom Decision CRTC 2004-46.

Local Loop – means a Company provided transmission path between and including the CUST-NI located at the end-customer's premises and the COLT.

Local Rate Center – A point(s) designated by the Company within an Exchange Area which is used in determining rate distances for services located entirely within the same Exchange Area.

Local Service Area – An area including two or more Exchange Areas within which telephone message service is provided without Long Distance charges.



## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Location Portability – enables an end user to retain the same telephone number when moving from one location to another within an exchange.

Location Routing Number (LRN) – means a ten-digit routing number which is returned for a ported number that identifies the new terminating location.

Long Distance Service – Telephone service between Exchange Areas where Extended Area Service is not provided.

Machine-readable - describes the output format for the DFS Directory Files. Directory Files are provided only in the electronic medium prescribed by the Company.

Main Telephone - The first telephone connected to a circuit or the last telephone remaining connected.

Message (Universal Messaging Service) - means a message of up to 5 minutes in length transmitted to a destination.

Minimum Contract Period – Means the stipulated minimum period of time for which the Company will furnish the service or equipment applied for, and for which the Company's charges must be paid, whether or not the service was used by the customer for whole of such period. It commences from the date of establishment of service or the provision of the equipment.

National Destination - means a point of termination located outside of a Province but within Canada.

Network - Company facilities up to the Demarcation Point.

Network Access - Access to the Public Switched Telephone Network by means of telephone cable or mobile telephone facilities.

One-Party Service - Network Access whereby only one subscriber is served by a circuit.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Operator Services – A service performed by Operating Company operators, at the request of an IXC operator or an IXC subscriber, for calls delivered to the operators from the IXC's network. Operator services include emergency busy line verification/call interruption, long distance directory assistance, 800/888 directory assistance and long distance operator assistance for completion of calls to non-dialable points.

Overflow Routing – A service which is available when an IXC has Direction Connection to the Company's serving switch. With this service, any traffic which is blocked from using the Direction Connection is rerouted to the IXC's Access Tandem Connection.

Overseas Circuit – A circuit which connects a service or a facility of an international service provider to a country other than the United States, directly or via an Overseas Carrier, for the purpose of providing overseas services.

Person – Includes a partnership, firm, body corporate or politic, government or department thereof and the legal representatives of such person.

PC Voice – Is a real-time voice communication via the Internet using a personal computer or other terminal equipment which is equipped with a modem, and the hardware and software required to perform voice compression and conversion to a form which can be transmitted to or from an ISP over Internet Access Lines (IAL). At the IAL, PC Voice communication is effectively indistinguishable from other forms of communication between a modem-equipped personal computer and an ISP.

#### Physical Co-location:

Type 1 Co-location – provides the IC with segregated floor space and secure access to that space within the Company Central Office with floor space segregated from that occupied by the Company, for the location of the IC's or DSLSP's transmission equipment. Access to this area by the IC's or DSLSP's personnel or contractor, who have been approved by the Company, is permitted without Company escort where secure access arrangements are in place. If at any time it is not possible to provide a secure access arrangement into the segregated floor space the Company reserves the right to provide an escort at no charge for the IC's or DSLSP's personnel or contractor. **C**

Type 2 Co-location – provides the IC OR DSLSP with unsegregated floor space within the Central Office for the purpose of locating the IC's or DSLSP's transmission equipment. Access to this area by the IC's or DSLSP's personnel or contractor, who have been approved by the Company, is permitted. The Company reserves the right to provide escort at no charge for the IC's or DSLSP's personnel or contractor. **C**

## General Tariff

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### General

Item  
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#### Definitions (Continued)

Point of Termination/Demarcation – means the point of connection where a Company-provided cable interconnects with the Interconnecting Carrier's transmission equipment.

Portable NPA-NXX - means unique NPA-NXXs, within which at least one customer has moved a number to another NPA-NXX for local service.

Ported In – means the recipient switch marks the NPA-NXX as a "ported-in" NPA-NXX.

Ported Numbers - means those numbers which are identified for either Local Number Portability or Wireless Number Portability treatment. The term refers to lines or directory numbers (DNs) formerly associated with a particular switch and now associated with a different service provider or Company switch. % Ported refers to the percentage of total subscribers who have moved to a new switch with their old number.

Ported Out - means the donor switch marks the ported number as "ported out".

Premises – One of the following:

- 1) A complete building such as office building or house occupied by the same subscriber.
- 2) Two or more buildings on the same property occupied by the same subscriber. The property occupied must be continuous and include no space not controlled by the subscriber.
- 3) A part of a building, such as a suite of offices in an office building or an apartment in an apartment building occupied by the same subscriber.

Primary Service - Service provided and maintained by the Company which allows the customer basic access to and use of the public switched telephone network for the purpose of originating and receiving local and long distance calls subject to the appropriate rates and regulations set out in this Tariff.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Primary Service Location – That location where the customer's Primary Service is located. This is determined by the Company according to where the majority of service is located.

Private Line – A circuit connecting two or more private line telephones or two Multi-Line Systems and having no connection to the Exchange Network.

Province-Wide 9-1-1 – means a platform that provides callers dialing the universally recognized three digit 9-1-1 with dial access to PSAPs.

Provincial Destination – means a point of termination outside of the local calling area but within a Province.

PSTN Voice – Is real-time voice communication via the Internet to or from a telephone set or other equipment where the conversion for carriage on the Internet is performed at the service provider's (i.e., the ISP's) equipment. Unlike "PC Voice", such communication can be accommodated using a normal telephone set, without requiring the user to be equipped with a modem or a computer with special hardware or software at the terminal location.

"Public Safety Answering Position" or "PSAP" – means an answering location for 9-1-1 calls originating in a 9-1-1 serving area staffed by employees of service agencies such as police, fire or emergency medical agencies or by employees of a common bureau serving a group of such entities.

Public Switched Telephone Network – Company equipment, including switching and transmission equipment, which is used for communications by the general public.

Rate Centre - A designated Wire Centre within an Exchange used for determining local, interexchange and foreign-exchange distance charges. An Exchange may have one or more Wire Centres but only one Wire Centre in an Exchange is designated as the Rate Centre.

Record Charge – means a usage charge applied per call record transmitted to the ET node. This charge is based upon the actual number of records in a given month, or on the monthly average number of records over a 6 month period of time as determined by each APTC Company.

Related Persons – A person is "related" to another if (1) either holds, either directly or indirectly, at least a 20% interest in, or any options to acquire at least 20% interest in, any of the capital, assets, property, profits, earnings, revenues or royalties of the other, or (2) any third party holds, directly or indirectly, at least a 20% interest in, or any options to acquire at least a 20% interest in, any of the capital, assets, property, profits, earnings, revenues or royalties of each of the persons.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Relay Service – An English and French language service, available on a 24 hour per day, seven day per week basis, which enables a person using a Telecommunications Device for the deaf (TDD) to send a message to, or receive a message from, other telephone users who do not employ a TDD to communicate, by relating the parties' messages through an operator. In addition, Internet Protocol Relay Service (IPRS) enables a person using an Internet-enabled device (e.g., personal computer) to communicate with another person (or vice-versa) over the telephone network. A specially trained operator transmits messages via Internet Protocol (IP)-based text conversation with a person with a hearing or speech disability and via voice conversation with a person without such a disability. All references to Relay Service include both TDD based Relay Service and IPRS.

Resale – The subsequent sale or lease on a commercial basis, with or without adding value, if a telecommunications service leased from an IXC or from the Company.

Reseller - A person engaged in resale.

For the purposes of this definition, and for greater certainty:

- a customer is deemed not to act as a reseller if the telecommunications services that it purchases from the Company are used only by the customer and one or more customer affiliates; the customer and its franchises or authorized franchises; or a co-operative organization and its associated member companies.
- a government is deemed not to act as a reseller if the telecommunications services that it purchases from the Company are used only by departments, agencies, crown corporations, or other entities:
  - declared by statute to be part of the government in question; or
  - with respect to the employees of which the government has the obligation as employer.

Responsible Organization (RESP ORG) - The entity identified by the 800/888 Subscriber or Agent that assumes the duty of managing and administering the 800/888 record (number) in the 800/888 Service Management System on behalf of the 800/888 Subscriber.

## General Tariff

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### General

Item  
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#### Definitions (Continued)

Riser Cable – One of the following:

- 1) Cable extending network service to each floor of a multi story building.
- 2) Cable extending network service from the network service entrance to a network termination on the same floor.
- 3) Cable extending network service from the main service building to another building on the same premises.

Rotary Dial – Rotary Dial Network Access provides for the capability of originating telephone calls by means of dial pulses, using a telephone equipped with a dial. This is not available to new customers.

Screen – means a single output data stream from the EDDA Service system per the CILC specification containing listings or listings related messages.

Selective Router – mean a 9-1-1 tandem switch that routes calls to 9-1-1 to the designated Public Safety Answering Point.

Service Charges - A charge applied at the time of installation of the service and upon subsequent addition, moves and changes.

Service Control Point (SCP) – means a network-resident database which contains the ported number information necessary to support number portability.

Service Provider Portability – enables an end user to retain the same telephone number when changing from one service provider to another in the following situations:

- Wireline-to-wireline porting - when the ported telephone number moves from one LEC to another LEC within an ILEC exchange;
- Wireless-to-wireless porting - when the ported telephone number moves from one WSP to another WSP within the ILEC Local Calling Area (LCA) of the original telephone number;
- Wireline-to-wireless porting - when the ported telephone number moves from a LEC to a WSP within the ILEC LCA of the original telephone number;
- Wireless-to-wireline porting - when the ported telephone number moves from a WSP to a LEC and the physical customer location of the ported telephone number is located within the ILEC exchange associated with the telephone number.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Service Switching Point (SSP) - means any Central Office switch which supports CCS7 signalling.

Sharing - The use by two or more persons, in an arrangement not involving resale, of a telecommunications service leased from an IXC or the Company.

Sharing Group - A group of persons engaged in sharing. (See, for the purposes of this definition, Reseller above.)

Signalling Point of Interconnection (SPOI) – is a location specified by the Company at which CLECs may choose to obtain D-Link or A-Link CCS7 interconnection.

Signal Transfer Point (STP) – Means a packet switching point in the CCS7 network which routes CCS7 signaling messages towards the intended network element.

Single Party Exchange - An Exchange in which one-party service is the basic service offering.

**S**

Station - Means customer provided premises-based hardware and software required to communicate with the ET node.

Subscriber - See "Customer".

Subscriber – In the context of services provided to Telesat in this Tariff, means a person or legal entity, including a reseller or sharing group, a partnership, firm, body corporate or politic, government or department thereof and the legal representative of such person.

Subscriber – For the purpose of Item 608, Section 6 of this tariff, Access Services Tariff for Interconnection with Interexchange Carriers, subscriber also means a person or legal entity for whom telecommunications equipment, facilities or service have been provided by an IXC.

## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Supplemental Equipment – Means additional equipment provided by the Company for the requested Type 1 and Type 2 connection requested by Telesat to meet Telesat specified design parameters.

Tariff - Means the Tariff of the Company filed with and approved by the Commission from time to time in force.

Telephone Number - A distinctive designation assigned to each primary Exchange service for use in operating. **C**

Telesat – Means Telesat Canada.

Toll Office - An operating and serving unit used to furnish Interexchange Services. **C**

Toll Rate Center – See Rate Centre. **C**

TOPR Master File - Means a complete list/file of the most current Listings as contained in Newfoundland and Labrador's Traffic Operator Position System, of emergency response agencies in the Newfoundland and Labrador region which is not served by Province-wide- 9-1-1 platform.

TOPR Update - means a list/file provided for Newfoundland and Labrador to the Customer containing changes to the TOPR Master File which include, but are not limited to additions, revisions, deletions of the listings of emergency response agencies.

Touch Tone - Touch Tone Network Access provides for the capability of originating telephone calls by means of tones, using a telephone equipped with push buttons instead of a dial.

Touch Tone Differential - For customers with Rotary Dial Service, monthly Network Access rates are discounted to reflect the value of service provided by this technology. This discount is referred to as the Touch Tone Differential, and is available only in Nova Scotia and Prince Edward Island.

Traffic Operator Position Records or TOPR - means a list/file of telephone numbers(s) as contained in Newfoundland and Labrador's Traffic Operator Position System, of emergency response agencies located within the Newfoundland and Labrador region.



## General Tariff

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### General

Item  
100.

#### Definitions (Continued)

Transaction - means any new high level and/or line level number to be listed in the database, and any modification or removal of a number already listed in the database.

Transmission Equipment – means equipment, with no switching or processing capability, necessary to provide a transmission path between Company services and the Interconnecting Carrier's services or facilities.

Trunk - means a DS-0 time slot or channel within the Company-provided digital connection between the trunk-side of the Company's local switch and the Cross-Connect panel used to provide interconnection arrangements.

Trunk Group - means a group of equivalent trunks.

Trunk-Side Access - Any connecting arrangement provided by the Company to an IXC or reseller, by means of an interconnecting circuit between their respective switches, over which 1+, 0+, 00-, 1+950, 10XXX, 1-800, 01+ and 011+ can be routed to the IXC's or reseller's network and over which traffic from the IXC's or reseller's network can be routed for termination in the local PSTN.

Type 1 Connection – Means the connection of a circuit, owned or leased by Telesat to the Company's local Central Office switching equipment through a circuit owned by the Company. **C**

Type 2 Connection – Means the connection of a circuit, owned or leased by Telesat to a subscriber's equipment or facilities or a subscriber's centrex facility which in turn is connected to the Company's local Central Office switching equipment or to a Company private circuit. **C**

United States and International Destinations - means a point of termination located outside of Canada.

Unserved Area - An unserved area includes that area of an Exchange that is beyond the physical end of the Company's Outside Plant facilities.

User - A person or a member of a sharing group using a telecommunications service or facility for the person's or member's private communications needs.

## General Tariff

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### General

Item  
100.

Definitions (Continued)

Virtual Co-location - provides unsegregated floor space within the Central Office for the purpose of locating the IC's or DSLSP's transmission equipment. The transmission facilities provided from the entrance manhole to the point of termination/demarcation in the Central Office and the transmission equipment located in the Central Office must be provided by the IC or DSLSP and must be leased to the Company for a nominal amount. Access to this area by the IC's or DSLSP's personnel is allowed for the purpose of periodic inspections of its equipment and facilities. In those instances, the Company reserves the right to provide an escort at no charge for the IC's or DSLSP's personnel or contractor. The installation, maintenance and repair of the IC's or DSLSP's transmission equipment and fibre facilities from the nearest manhole, designated by the Company, up to the transmission equipment on which it is to be terminated are the responsibility of the Company.

C  
C  
C

Voice Service – means a two-way telecommunications service involving direct real-time voice communication between two or more natural persons, but does not include a service; the purpose of which is limited to the co-ordination or setting up of a data service.

VoIP Service - has the meaning given to such term in Telecom Decision CRTC 2005-28 and, more specifically, means a retail VoIP service provided to the end-caller which uses North American Numbering Plan (NANP)-conforming telephone numbers and that provides universal access to and/or from the PSTN.

VoIP End-caller- means the ultimate user of a VoIP telecommunications services.

VoIP Nomadic - means where the customer does not necessarily make calls from a fixed address.

Wire Centre – A designated location within a Wire Centre Area used for rating purposes. The Wire Centre is the location of a Central Office if the Central Office is located within that Wire Centre Area. Where the Central Office used to serve a Wire Centre is not located within that Wire Centre Area, a point in that Wire Centre Area will be designated as the Wire Centre.

C  
C

Wire Centre Area – A designated geographic boundary used for rating purposes. Within each Wire Centre Area there is a single Wire Centre.

N  
N

WSP - means Wireless Service Provider.

WSP end-customer – means the end user of telecommunications services provided by the WSP and roaming wireless caller using the WSP network.

## General Tariff

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### General

Item  
105.

#### Terms of Service

##### 1. General

1. Except as otherwise specified, these Terms of Service apply with regard to services for which the Canadian Radio-television and Telecommunications Commission has approved a tariff.

2. These Terms do not limit Bell Aliant's liability in cases of deliberate fault or gross negligence, anti-competitive conduct, or breach of contract where the breach results from the gross negligence of Bell Aliant. C

3. Tariffed services offered by Bell Aliant are subject to terms and conditions contained in: C

a) these Terms;

b) applicable provisions of Bell Aliant's tariffs; and C

c) any written application, to the extent that it is not inconsistent with these Terms or the tariffs.

All of the above bind both Bell Aliant and its customers. C

##### 2. Effective Date of Change

1. Subject to 2.2, changes to these Terms or the tariffs, as approved by the Commission, take effect on their effective date even though applicants or customers have not been notified of them or have paid or been billed at the old rate.

2. The old non-recurring charges for the transaction in question apply where service which was to be provided by a certain agreed-upon date was, through no fault of the applicant or customer, not so provided and in the meantime a rate increase has gone into effect.

##### 3. Obligation to Provide Service

**Note:** Continues to apply for residential stand-alone primary access service in forborne exchanges, as identified in Item 200.

1. Bell Aliant is not required to provide service to an applicant where: C

a) Bell Aliant would have to incur unusual expenses which the applicant will not pay; for example, for securing rights of way or for special construction; C

b) the applicant owes amounts to Bell Aliant that are past due other than as a guarantor; or C

c) the applicant does not provide a reasonable deposit or alternative required pursuant to these Terms.

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 3. Obligation to Provide Service (Continued)

2. Application for service or for additional service and/or equipment in connection with service already established may be made orally or shall be in writing if Bell Aliant so requires in order to establish the identity of the applicant or customer in circumstances where Bell Aliant has reasonable grounds for believing that the applicant or customer intends to defraud Bell Aliant or to evade payment. **C**  
**C**  
**C**

3. Where Bell Aliant does not provide service on application, it must provide the applicant with a written explanation upon request. **C**

##### 4. Bell Aliant Facilities **C**

1. Except where otherwise stipulated in its tariffs or by special agreement, Bell Aliant must furnish and install all facilities required to provide service. **C**

2. Upon termination of service, the customer must return Bell Aliant equipment. **C**

3. Bell Aliant must bear the expense of maintenance and repairs required due to normal wear and tear to its facilities, except that Bell Aliant may charge for the additional expense incurred when the applicant or customer requires maintenance and repair work to be performed outside of regular working hours. This section does not apply where otherwise stipulated in Bell Aliant's tariffs or by special agreement. **C**  
**C**  
**C**

4. A customer who has deliberately, or by virtue of a lack of reasonable care, caused loss or damage to Bell Aliant's facilities, may be charged the cost of restoration or replacement. In all cases, customers are liable for damage caused to Bell Aliant facilities by customer-provided facilities. **C**  
**C**

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 5. Bell Aliant's Right to Enter Premises

1. Bell Aliant's agents and employees may enter premises on which service is or is to be provided, during the company's normal working hours to install, inspect, repair and remove its facilities, to inspect and perform necessary maintenance in cases of network-affecting disruptions involving customer-provided facilities, and to collect proceeds from coin telephones. C

2. Prior to entering premises, Bell Aliant must obtain permission from the applicant, customer or other responsible person. C

3. Entry is not subject to 5.1 and 5.2 in cases of emergency or potential harm to the network or where entry is pursuant to a court order.

4. Upon request, Bell Aliant's agent or employee must show valid Bell Aliant identification prior to entering premises. C

##### 6. Basic Service

1. Bell Aliant provides single-party, touch tone service as its basic service platform. Service is subject to the availability of suitable facilities. In Newfoundland and Labrador, four-party service is available only to those customers currently subscribing to it. In Newfoundland and Labrador, two-party service is available subject to the availability of suitable facilities. C

2. Customers who wish to change to a lower grade of service that is available may do so without charge.

##### 7. Deposits and Alternatives

**Note:** Continues to apply for residential primary access service in forborne exchanges, as identified in Item 200.

1. Except as otherwise stipulated in its tariffs, Bell Aliant cannot require deposits from an applicant or customer at any time unless the applicant or customer: C

a) has no credit history with Bell Aliant and will not provide satisfactory credit information; C

b) has an unsatisfactory credit rating with Bell Aliant due to payment practices in the previous two years regarding Bell Aliant services; or C

c) clearly presents an abnormal risk of loss. C

2. Bell Aliant must inform the applicant or customer of the specific reason for requiring a deposit, and of the possibility of providing an alternative to a deposit, such as arranging for third party payment, a bank letter of credit or a written guarantee from a third person whose credit is established to the satisfaction of Bell Aliant. C

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 7. Deposits and Alternatives (Continued)

3. An applicant or customer may provide an alternative to a deposit provided it is reasonable in the circumstances.

4. The total amount of all deposits and alternatives provided by or for an applicant or customer may not at any time exceed three months' charges for all services, including anticipated long distance charges.

5. Deposits earn interest in accordance with the applicable provisions of Bell Aliant's tariffs. **C**

6. Whenever Bell Aliant holds a deposit it must indicate the following on that customer's monthly account: **C**

a) that a deposit is being held by Bell Aliant in connection with the customer's account; and **C**

b) a telephone number of a Bell Aliant representative to whom any inquiries regarding the deposit may be directed. **C**

At least once per year, Bell Aliant must also indicate on that customer's account the total amount of deposits held as well as the total interest accrued on the deposits. **C**

7. Bell Aliant must review the continued appropriateness of deposits and alternative arrangements at six month intervals or sooner upon customer request. When service is terminated or the conditions which originally justified them are no longer present, Bell Aliant must promptly refund the deposit, with interest, or return the guarantee or other written undertaking, retaining only any amount then owed to it by the customer. **C**

##### 8. Restrictions on Use of Service

1. Service may be used by the customer and all persons having the customer's permission to use it. In the case of business telephone service, joint use within the meaning of Bell Aliant's tariffs is permitted only upon approval by Bell Aliant in accordance with the applicable provisions of its tariffs. **C**

2. Customers are prohibited from using Bell Aliant's services or permitting them to be used for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls. **C**

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 8. Restrictions on Use of Service (Continued)

3. Customers are prohibited from using Bell Aliant's services or permitting them to be used so as to prevent a fair and proportionate use by others. For this purpose, Bell Aliant may limit use of its services as necessary. In the case of any party line customer who unduly interferes with the use of any other service on the same line, Bell Aliant may require the customer to obtain a higher grade of service, where equipment and facilities exist. C  
C  
C

4. Bell Aliant's facilities must not be re-arranged, disconnected, removed, repaired or otherwise interfered with except in cases of emergency, where specified in Bell Aliant's tariffs or by special agreement. Terminal equipment provided by the customer may be connected with Bell Aliant's facilities, pursuant to the provisions of the General Tariff or by special agreement. C  
C  
C

5. No payment may be exacted, directly or indirectly from any person or by any party other than Bell Aliant for the use of any of Bell Aliant's services, except where otherwise stipulated by special agreement or in Bell Aliant's General Tariff. C  
C

##### 9. Customer Liability for Calls

1. The customer is liable to Bell Aliant for charges for all long distance calls originating at the customer's telephone regardless of who may originate such calls, and for all calls received at the customer's telephone, the charges for which are accepted by any person receiving such calls, regardless of who may accept such charges. C

2. Customers shall not be liable for charges in cases of billing error and equipment failure. In the case of third party fraud, customers shall not be liable for charges pertaining to calls which did not originate from the customer's service unless there is evidence of customer involvement.

##### 10. Dispute Procedure

1. Customers may dispute charges for calls which they do not believe originated from or were accepted at their telephones. The dispute procedure set out in the introductory pages of the telephone directory should be followed and customers must pay the undisputed portion of the bill.

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 11. Confidentiality of Customer Records

**Note:** Continues to apply to local services in forborne exchanges, as identified in Item 200.

1. Unless a customer provides express consent or disclosure is pursuant to a legal power, all information kept by the company regarding the customer, other than the customer's name, address and listed telephone number, is confidential and may not be disclosed by the company to anyone other than:

- a) the customer;
- b) a person who, in the reasonable judgement of the company, is seeking the information as an agent of the customer;
- c) another telephone company, provided the information is required for the efficient and cost-effective provision of telephone service and disclosure is made on a confidential basis with the information to be used only for that purpose;
- d) a company involved in supplying the customer with telephone or telephone directory related services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose;
- e) an agent retained by the company to evaluate the customer's creditworthiness or to collect the customer's account, provided the information is required for and is to be used only for, that purpose;
- f) a public authority or agent of a public authority, if in the reasonable judgement of the company, it appears that there is imminent danger to life or property which could be avoided or minimized by disclosure of the information; or
- g) an affiliate involved in supplying the customer with telecommunications and/or broadcasting services, provided the information is required for that purpose and disclosure is made on a confidential basis with the information to be used only for that purpose.

Express consent may be taken to be given by a customer where the customer provides:

- a) written consent;
- b) oral confirmation verified by an independent third party;
- c) electronic confirmation through the use of a toll-free number;
- d) electronic confirmation via the Internet;
- e) oral consent, where an audio recording of the consent is retained by the carrier; or
- f) consent through other methods, as long as an objective documented record of customer consent is created by the customer or by an independent third party.



## General Tariff

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### General

Item  
105.

Terms of Service (Continued)

11. Confidentiality of Customer Records (Continued)

2. Bell Aliant's liability for disclosure of information contrary to 11.1 is not limited by 16.1.
3. Upon request, customers are permitted to inspect any Bell Aliant records regarding their service.

12. Directories

**Note:** Continues to apply to local services in forborne exchanges, as identified in Item 200.

1. Reserved for future use. S
2. Reserved for future use. S
3. The contents of Bell Aliant's directories may not be published or reproduced in any form without Bell Aliant's written consent.

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 13. Directory Errors and Omissions

1. In the case of errors or omissions in directory white and yellow pages standard listings, information service or reference of calls, whether or not the error or omission is with regard to a telephone number, the Company's liability is limited to making a refund or cancelling any charge associated with such listings for the period during which the error or omission occurred. No liability shall be attached to the Company by reason of continuation of the customer's listing in the next directory after the customer's service has been terminated. However, where the error or omission is occasioned by the Company's negligence, the Company is also liable for the amount calculated in accordance with 16.1. **C**

2. In the case of errors in telephone numbers in directory white and yellow pages listings, unless Central Office facilities are unavailable, the Company must provide reference of call service, free of charge, until termination of the customer's service or distribution of updated directories for that district in which the number or listing is correct. **C**

##### 14. The Company-Initiated Changes in Telephone Numbers and Service Arrangements **C**

1. Customers shall have no property rights in the telephone numbers assigned to them, and the Company may change telephone numbers whenever the Company has reasonable grounds for doing so and has given reasonable advance written notice to the customer, stating the reason and anticipated date of change. In cases of emergency, oral notice with subsequent written confirmation is sufficient. **C**

2. Whenever the Company changes a customer's telephone number on its own initiative, it must, unless there are insufficient Central Office terminations available, provide reference of call service without charge until termination of the customer's service or distribution of updated directories for that district showing the new number, whichever occurs first. **C**

## General Tariff

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### General

Item  
105.

Terms of Service (Continued)

15. Refunds in Cases of Service Problems

1. Bell Aliant does not guarantee uninterrupted working of its services or equipment. The company shall not be liable to any customer, user or other person for damages resulting from omissions, interruptions, delays, errors or defects in transmission, or failures or defects in Bell Aliant's facilities. However, in any such case, Bell Aliant shall, on request, make a refund of charges proportionate to the length of time the problem existed. With regard to Long Distance Service and Private Line Service of short duration, the refund shall be computed at the time Bell Aliant is advised of the problem. No request is necessary where a problem in primary exchange service lasts twenty-four hours or more from the time Bell Aliant is advised of the problem. However, where the problem is occasioned by Bell Aliant's negligence, Bell Aliant is also liable for the amount calculated in accordance with 16.1. C  
C  
C  
C

## General Tariff

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### General

Item  
105.

Terms of Service (Continued)

16. Limitation of Bell Aliant Liability C

1. Except with regard to physical injuries, death or damage to customer premises or other property occasioned by its negligence, Bell Aliant's liability for negligence, including negligence with regard to intercept, reference of call service and emergency service from coin telephones, and also for breach of contract where the breach results from the negligence of Bell Aliant, is limited to the greater of \$20.00 and three times the amounts refunded or cancelled in accordance with 13.1 and 15.1, as applicable. C

2. Bell Aliant is not liable for: C

a) any act or omission of a telecommunications carrier whose facilities are used in establishing connections to points which Bell Aliant does not directly serve; C

b) defamation or copyright infringement arising from material transmitted or received over Bell Aliant's facilities; C

c) infringement of patents arising from combining or using customer-provided facilities with Bell Aliant's facilities; or C

d) copyright or trademark infringement, passing off or acts of unfair competition arising from directory advertisements furnished by a customer or a customer's directory listing, provided such advertisements or the information contained in such listings were received in good faith in the ordinary course of business. C

17. Payment Time Limits

1. Telephone service shall be billed in arrears and all amounts owing shall be due on the bill date shown on the bill, except where otherwise provided in the General Tariff. Failure to receive a bill showing the amount owing by the customer to Bell Aliant shall not relieve the customer from the responsibility of making prompt payment to Bell Aliant. C

2. The payment time limit is forborne from regulation, pursuant to Telecom Regulatory Policy CRTC 2009-424, Section III. Late payment charges will be calculated as set out on the customer invoice, or at [www.bellaliant.ca](http://www.bellaliant.ca). C

3. In exceptional circumstances, for example when a customer has incurred a significant amount of long distance charges and presents an abnormal risk of loss to Bell Aliant, prior to the normal billing date Bell Aliant may request payment from the customer on an interim basis for the non-recurring charges that have accrued, providing the customer with details regarding the services and charges in question. C

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 17. Payment Time Limits (Continued)

4. No charge disputed by a customer can be considered past due unless Bell Aliant has reasonable grounds for believing that the purpose of the dispute is to evade or delay payment. C

5. Bell Aliant may request immediate payment in extreme situations, provided that a notice has been issued pursuant to 17.3 and the abnormal risk of loss has substantially increased since that notice was given or Bell Aliant has reasonable grounds for believing that the customer intends to defraud Bell Aliant. C  
C  
C

##### 18. Liability for Unbilled and Underbilled Charges

1. Unless there has been customer deception with regard to a charge, customers are not responsible for paying a previously unbilled or underbilled charge except where:

a) in the case of a recurring charge or a charge for an international long distance message, it is correctly billed within a period of one year from the date it was incurred; or

b) in the case of a non-recurring charge other than for an international long distance message, it is correctly billed within a period of 150 days from the date it was incurred.

2. In the circumstances described in 18.1, unless there has been customer deception, Bell Aliant cannot charge the customer interest on the amount of the correction. If the customer is unable to promptly pay the full amount owing, Bell Aliant must attempt to negotiate a reasonable deferred payment agreement. C  
C

##### 19. Liability for Charges That Should Not Have Been Billed and Those That Were Overbilled

1. In the case of a recurring charge that should not have been billed or that was overbilled, a customer must be credited with the excess back to the date of the error subject to applicable limitation periods provided by law. However, a customer who does not dispute a bill within one year of the date of a detailed statement which shows that charge correctly, loses the right to have the excess credited for the period prior to that statement.

2. Non-recurring charges that should not have been billed or that were overbilled must be credited, provided that the customer disputes them within 150 days of the date of the bill.

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 19. Liability for Charges That Should Not Have Been Billed and Those That Were Overbilled (Continued)

3. A customer who is credited with any amount that should not have been billed or that was overbilled must also be credited with interest on that amount at the rate payable for interest on deposits that applied during the period in question.

##### 20. Minimum Contract Period and Cancellation Before Service Commencement

1. Bell Aliant requires a minimum contract period which stipulates the minimum period of time for which Bell Aliant will furnish the service and equipment applied for, and for which Bell Aliant's charges must be paid, whether or not the service is used by the customer for the whole of such period. The standard length of the minimum contract period is one month, commencing on the date service is established, and applies to all services except where otherwise provided in the General Tariff. However, Bell Aliant may fix the minimum contract period longer than one month where the following conditions exist: C  
C

a) unusual expense is necessary for the provision of the service; or

b) special assemblies of equipment are installed.

2. A customer who cancels or delays a request for service before installation work has started cannot be charged by Bell Aliant. Installation work is considered to have started when the customer has advised Bell Aliant to proceed, and Bell Aliant has incurred any related expense. A customer who cancels or delays a request for service after installation work has started, but before service has started, will be charged the lesser of the full charge for the entire minimum contract period plus the installation charge and the estimated costs incurred in installation less estimated net salvage. The estimated installation costs include the cost of unsalvaged equipment and materials specifically provided or used plus the cost of installing, including engineering, supply expense, labour and supervision, and any other disbursements resulting from the installation and removal work. C  
C

##### 21. Customer-Initiated Termination of Service

1. Service may be terminated after the expiration of the minimum contract period upon reasonable advance notice to Bell Aliant. The customer shall pay all charges due for service which has been furnished. C

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 21. Customer-Initiated Termination of Service (Continued)

2. Before expiry of the minimum contract period, customers may terminate their service in which case they must pay the full charges for the entire minimum contract period or, in the following circumstances, charges due for service which has been furnished:

- a) in the event of the death of the customer during the minimum contract period, the termination is effective from the date Bell Aliant is notified of the death; **C**
- b) where the customer's premises are destroyed, damaged or condemned by reason of fire or other causes beyond the customer's control, so that they must be abandoned, the termination is effective from the date Bell Aliant is notified; **C**
- c) in the case of chargeable directory listings, and in the case of directory listings with regard to joint use of service, the charges due to the end of the effective period of such a directory shall be paid. However, when the customer subscribes to his or her own Primary Service, or in the event of the death of the listed party, the charges shall be paid only to the date the customer subscribes to his or her own Primary Service or the date Bell Aliant is notified of the death; **C**
- d) where a change to the boundaries of an Exchange Area or Local Calling Area affects the customer's service, the customer may terminate the service upon reasonable notice of termination to Bell Aliant and termination becomes effective from the date Bell Aliant is so notified; **C**
- e) in the case of a customer's service being taken over without lapse by a new customer at the same location or being superseded by another service of the same customer at the same or different location, termination becomes effective from the date of change and charges due for the balance of the entire minimum contract period shall be paid by the original customer for any of the original service and equipment which is discontinued at the time of the change, subject to the terms of Bell Aliant's General Tariff and, notwithstanding 1.3 (c), the terms of the contract for the service in question; **C**
- f) where the circumstances specified in 21.2(a) through (e) do not apply, the minimum contract period is greater than one month at the same location, and the customer has given Bell Aliant advance notice, the termination is effective when the customer pays the termination charge specified in the contract for the service in question or, where such charge is not specified, a termination charge of one-half of the charges remaining for the unexpired portion of the minimum contract period; and **C**
- g) in the case of chargeable directory listings, and in the case of directory listings with regard to joint use of service, where the listing has appeared in a directory and the customer's service is terminated or the listed party or joint user moves to another location, and the customer has given Bell Aliant advance notice, the termination is effective on the date of that service termination or move, subject to a minimum charge of one month, and as of such time as no reference of call service is provided from the old to the new number. **C**

## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 22. Bell Aliant-Initiated Suspension or Termination of Service C

**Note:** Continues to apply for residential stand-alone primary access service in forborne exchanges, as identified in Item 200.

1. Bell Aliant may suspend a customer's service or terminate a customer's service, whether or not Bell Aliant has previously suspended the service, only where the customer: C  
C

a) fails to pay an account of the customer that is past due, provided it exceeds \$50.00 or has been past due for more than two months;

b) fails to provide or maintain a reasonable deposit or alternative, as required in 7.4, when required to do so pursuant to these Terms;

c) fails to comply with the terms of a deferred payment agreement;

d) repeatedly fails to provide Bell Aliant with reasonable entry and access in conformity with 5.1 and 5.2; C

e) uses or permits others to use any of Bell Aliant's services or equipment so as to prevent fair and proportionate use by others, as set out in 8.3; C

f) uses or permits others to use any of Bell Aliant's services for a purpose or in a manner that is contrary to law or for the purpose of making annoying or offensive calls; C

g) contravenes 8.4 or 8.5; or

h) fails to provide payment when requested by Bell Aliant pursuant to 17.5 or where required pursuant to Bell Aliant's payment terms. C  
C

2. Bell Aliant may not suspend or terminate service in the following circumstances: C

a) failure to pay non-tariffed charges;

b) failure to pay charges for a different class of service at different premises or service in the name of another customer, including failure to pay the account of another customer as a guarantor;

c) where the customer is prepared to enter into and honor a reasonable defer payment agreement; or

d) where there is a dispute regarding the basis of the proposed suspension or termination, provided payment is being made for undisputed outstanding amounts and Bell Aliant does not have reasonable grounds for believing that the purpose of that dispute is to evade or delay payment. C

3. Prior to suspension or termination, Bell Aliant must provide the customer with reasonable advance notice, stating: C

a) the reason for the proposed suspension or termination and the amount owing (if any);

b) the scheduled suspension or termination date;

c) at a reasonable deferred payment agreement can be entered into (where the reason for suspension or termination is failure to pay);

d) the reconnection charge;



## General Tariff

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### General

Item  
105.

#### Terms of Service (Continued)

##### 22. Bell Aliant-Initiated Suspension or Termination of Service (Continued) C

e) the telephone number of a Bell Aliant representative with whom any dispute may be discussed; and

f) that disputes unresolved with this representative may be referred to a senior Bell Aliant manager. C

Where repeated efforts to contact the customer have failed, Bell Aliant must deliver such advance notice to the billing address. For the purpose of Item 22.3 of Bell Aliant's terms of service, reasonable notice for the termination or suspension of the service of a customer that is a competitor will generally be at least 30 days. C

4. In addition to the notice required by 22.3, Bell Aliant must, at least twenty-four hours prior to suspension or termination, advise the customer or another responsible person that suspension or termination is imminent, except where: C

a) repeated efforts to so advise have failed;

b) immediate action must be taken to protect Bell Aliant from network harm resulting from customer-provided equipment; or C

c) the suspension or termination occurs by virtue of a failure to provide payment when requested by Bell Aliant pursuant to 17.5. C

5. Except with customer consent or in exceptional circumstances, suspension or termination may occur only on business days between 8:00 a.m. and 4:00 p.m., unless the business day precedes a non-business day in which case disconnection may not occur after 12:00 noon.

6. Suspension or termination by Bell Aliant shall not affect the customer's obligation to pay any amount owed to Bell Aliant. For suspended services, unless suspension occurs during the minimum contract period, Bell Aliant shall make a daily pro rata allowance based on the monthly charge for the services suspended. C

7. Subsequent to the suspension of the customer's service, Standard Service Charges will apply upon reconnection of such service.

8. Subsequent to removal of Bell Aliant's equipment from the customer's premises due to termination, service will be re-established only upon the basis of a new application, whereupon the Standard Service Charges will apply. C

9. Bell Aliant must restore service, without undue delay, where the grounds for suspension or termination no longer exist or a payment or deferred payment agreement has been negotiated. C

## General Tariff

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### General

Item  
105.

Terms of Service (Continued)

22. Bell Aliant-Initiated Suspension or Termination of Service (Continued) **C**

10. Where it becomes apparent that suspension or termination occurred in error or was otherwise improper, Bell Aliant must restore service during business hours on the next working day, at the latest, unless exceptional circumstances do not permit this, and no reconnection charges shall be levied. **C**

## General Tariff

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### General

Item  
110.

#### General Regulations

##### 1. Connection of Customer Provided Equipment - General

a) Customer provided data terminal equipment may be attached to the Company's facilities, subject to the same terms and conditions as those for customer provided terminals as outlined in Item 110.2 of the Company's General Tariff.

##### 2. Connection of Customer Provided Terminal Equipment with the Company Facilities

a) Customer provided terminal equipment, which conforms with the Standards outlined in Item 110.2 (c) herein, consists of terminal equipment, apparatus or devices obtained by a customer from (a) the Company on an outright sale basis or (b) other suppliers and attached to the facilities of the Company.

b) Customer provided terminal equipment shall only be attached to or used with the Company's facilities in accordance with the requirements stated herein or such further and other requirements as may be specified from time to time by the Company or by special agreement.

c) Customer provided terminal equipment shall be suitable for operation or use with the Company's facilities. To be approved for connection, as described in the Industry Canada document Compliance described in the Industry Canada document Compliance Specification 03 (CS-03) and Procedure for Declaration of Conformity and Registration of Terminal Equipment (DC-01); and bear a label indicating compliance with these standards. The connection of customer provided terminal equipment shall comply with the installation requirements as set out in the standards. The Company may, with the prior approval of the Commission, impose such further requirements as are deemed necessary.

d) Customer provided terminal equipment shall be restricted to operate within a single building, or the portion thereof owned or leased by the subscriber, or between buildings or the portions thereof which are owned or leased by the subscriber, provided such buildings are on continuous property as defined in Item 100 of the Company's General Tariff and are within the same exchange.

## General Tariff

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### General

Item  
110.

General Regulations (Continued)

2. Connection of Customer Provided Terminal Equipment with the Company Facilities (Continued)

e) Customer provided terminal equipment shall not be permitted connection if such equipment is also connected to the services and facilities of another telecommunications provider, unless: a) the interconnection of the other telecommunications provider's services and facilities to the Company's services and facilities is allowed by special agreement or tariff or b) the customer has filed with the Company an affidavit stating that the terminal equipment is and will continue to be configured so as not to permit bridging or other connection of the services and facilities of the other telecommunications provider to the Company's services and facilities.

f) Connection or use of customer provided terminal equipment shall only be made through Company provided and installed connecting devices.

g) The attachment or use of customer provided terminal equipment with the Company's facilities shall be such that, in the Company's opinion, it does not or will not damage, interfere with or create a hazard of damage or impair the functioning of the Company's service or equipment, its employees or the public. In the event that any such equipment connected to the Company's facilities creates, in the Company's opinion, a hazard or danger to the users of the Company's service, its employees, or the public, or causes damage or interference with the Company's equipment or facilities or if such equipment connected interferes with the use of, or results in the degradation of another subscriber's service, such equipment shall be disconnected from the Company's facilities by the customer, or the Company may disconnect the service forthwith pursuant to Item 105, Article 22.1 of the Company's General Tariff.

h) The customer shall not have, acquire, secure or derive any property or patent right in or control over the Company's equipment or facilities with which such attachment, connection or use is made, or any property or patent right in or control over the design, function, operation or layout of the Company's equipment and facilities.

## General Tariff

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### General

Item  
110.

#### General Regulations (Continued)

#### 2. Connection of Customer Provided Terminal Equipment with the Company Facilities (Continued)

i) The Company does not make any representation that its facilities are adapted to the use of or compatible with customer provided or Company provided terminal equipment.

j) The Company shall not assume any liability to a customer or subscriber if, as a result of a modification of the Company's equipment, any customer provided terminal equipment ceases to be compatible with the Company's facilities or becomes inoperative. However, the Company will adhere to the notification rules for network changes prescribed in the Industry Canada document Procedures for Network Change Notices and Disclosures of New Terminal-to-Network Interfaces (NCN-01) and will, when it is within its knowledge that proposed modifications to its equipment will affect customer provided terminal equipment, give a minimum of 18 months notice to such customer or subscriber by inserting a notice in the monthly bill.

k) The Company may make such tests and inspections as it considers necessary to determine whether the customer is complying with any or all requirements herein. If, in the Company's opinion, such attachments or connections or use with the Company's facilities do not conform with these requirements, the Company may, at any time, take such action as necessary to remove the attachment or interrupt or terminate the connection or use with the Company's facilities.

l) When such attachment or connection to or use with the Company's facilities causes the Company to incur any expense or any loss or damage the customer shall be liable for and shall pay to the Company any such expense and shall reimburse the Company for any such loss or damage, whether or not such equipment meets the Company's technical standards.

m) Any liability of the Company resulting, either directly or indirectly, from the attachment or use by a customer or any other person of such customer provided terminal equipment, is subject to the limitations as set out in the General Regulations of the Company's Tariff. The Company, in addition, shall not be liable to any customer or to any other person for injury to any person or for any damage to any equipment, apparatus, or device provided by a customer where such damage arises out of or results from the attachment or use of customer provided terminal equipment with the Company's equipment or facilities.

## General Tariff

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### General

Item  
110.

General Regulations (Continued)

2. Connection of Customer Provided Terminal Equipment with the Company Facilities (Continued)

n) The customer is solely responsible for the installation, operation, maintenance, repair and replacement or both of customer provided terminal equipment. When a repair visit is made to a customer's premises and no trouble is found in the Company's facilities but a trouble continues to be present when the customer provided terminal equipment is reconnected to the Company's facilities, an Investigative Maintenance Service Charge applies as specified in Item 270.

o) Subject to the above requirements and regulations the following provisions apply regarding the specific attachment or use with the Company's facilities of customer provided terminal equipment:

i) Customer provided terminal equipment may be connected to all Primary Exchange Services except party line services. The customer is responsible for the installation and maintenance of equipment, apparatus or devices that the customer provides and which are attached or connected to or used with the Company's facilities.

ii) Customer provided terminal equipment may not be attached or used with Coin Telephone Service. Customer Provided Terminal Equipment shall not be direct wired to Public or Semi-Public Telephone Service. Acoustic or inductively connected equipment may be used with such facilities.

iii) Inert equipment, apparatus or devices, including network non-addressing terminal equipment, provided by a customer may be attached to the Company's telephones.

iv) Other equipment, apparatus or devices, except communications systems extending beyond continuous property, provided by a customer may be connected acoustically or by induction to the Company's telephones.

## General Tariff

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### General

Item  
110.

General Regulations (Continued)

2. Connection of Customer Provided Terminal Equipment with the Company Facilities (Continued)

v) Customer provided terminal equipment, apparatus or devices that deny or unreasonably reduce the availability of the network facilities to subscribers, whether or not they meet the Company's technical standards, will not be permitted for attachment to the Company's facilities.

vi) Approved Customer Provided Terminal Equipment may be connected in such a way that the Customer Provided Equipment is positioned between the Company's facilities and Company Provided Terminal Equipment. Such an arrangement is referred to as interpositioning.

vii) When Customer Provided Terminal Equipment is connected so as to be interpositioned between the Company's facilities and Company provided terminal equipment, the customer is responsible for providing appropriate connection arrangements.

p) The resale and sharing of customer provided terminal equipment is permitted when:

i) There are separate Central Office lines or trunks serving and billed to each customer; and C

ii) The partitioning and segregating of network services provided to customers is done in a manner that prevents them from gaining access to each others' network services.

## General Tariff

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### General

Item  
110.

#### General Regulations (Continued)

##### 3. Pole Attachments

a) The Company may rent attachments on its poles by means of agreements between the Company and other telephone companies, power companies or individuals for the purpose of carrying their facilities. More detail on this item can be found in Item 901 of the National Service Tariff, CRTC 7400-E.

b) Where attachments necessitate the installation of protective equipment or involve other measures to safeguard the Company's plant or employees, the expense of providing such protection is to be borne by the company or individual renting the attachments.

c) The following regulations apply to the connection of Automatic Dialing-Announcing Devices (ADAD's) to the Company's facilities: **C**

##### 4. Miscellaneous

a) For a channel provided between an Exchange Area or a Toll Rate Centre of the Company, and a Toll Rate Centre in the United States, the charge for the Company's portion is computed to the appropriate point of connection with the United States at the international boundary which results in the lowest combined monthly charge including the Canadian and the United States portions.



## General Tariff

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### General

**C**

Reserved for future use.

- 1 **CANCELS** ORIGINAL **PAGE** 103.6
- 1 **CANCELS** ORIGINAL **PAGE** 103.7
- 2 **CANCELS** 1 **PAGE** 103.8
- 1 **CANCELS** ORIGINAL **PAGE** 103.9

## General Tariff

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### General

Item  
115.

Late Payment Charge

1. Description

a) Late payment charges are forborne from regulation pursuant to Telecom Regulatory Policy CRTC 2009-424, Section III. Late payment charges will be calculated as set out on the customer invoice, or at [www.bellaliant.ca](http://www.bellaliant.ca).

## General Tariff

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### General

Item  
120.

#### Interest on Deposits

**Note:** This tariff item is forborne from regulation when associated with forborne services, except for stand-alone residential primary access service provided in forborne exchanges, as identified in Item 200.

#### 1. Description

- a) The Company pays interest to customers who are required by the Company to maintain deposits for credit purposes in accordance with the Terms of Service, Article 7.
- b) All deposits held by the Company gather simple interest. Interest paid on deposits is the Bank of Canada Target for the Overnight Rate plus 1.25%. C
- c) Interest is applied at the end of every calendar year, or upon termination of service, or the end of the probation period. Interest is applied from the day the deposit is taken or from the last day interest was previously paid.
- d) Interest shall not be paid on advance payments or overpayments of accounts.

## General Tariff

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### General

Item  
122.

Tariff Subscription Service

The Company provides a copy of its tariff as a free-of-charge service on its Internet Web Site at:

<http://productsandservice.bellaliant.net/PS/languageRegionSelection.jsp>

C

S

Single copies of up to ten tariff pages may be obtained free of charge at each business office where tariffs are kept on file. Single copies of more than ten tariff pages may be obtained for \$1.00 per page at each business office where tariffs are kept on file.

## General Tariff

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### General

Item  
125.

#### Directories and Listings

##### 1. Directories

**Note:** This tariff item is forborne from regulation when associated with forborne services.

a) The Company provides alphabetical telephone directories solely to permit the finding of telephone numbers. Listings will conform to the Company's specifications and may include necessary abbreviations.

b) Customers are to authorize listings of their service. Listings of the names of persons, firms or corporations who are not customers, or of any trade name, must be authorized by such persons, firms or corporations or by the proprietor of such trade name.

c) The Company has no liability for damage resulting from errors or omissions of free directory listings. In the case of charged listings, liability shall be limited to and satisfied by the refund at the monthly rate for each charged listing for the charge period during which the error or omission continues.

d) The Company reserves the right to discontinue any listing which is found to be contrary to the law or to regulations in this tariff.

##### 2. Directory Listings

**Note:** This tariff item is forborne from regulation when associated with forborne services.

a) A primary listing is the principal listing of the customer's Primary Access Service listed alphabetically in the telephone directory in light-face print and in the Directory Assistance Service records, except when requested otherwise by the customer.

b) A primary listing may consist of:

i) the name of the customer for whose use the service has been contracted and which may be the name of a person, a partnership or corporation or the name under which the principal business of the customer is regularly conducted.

ii) dual listings are available for residence customers and may consist of the given name or initials of two individuals who have the same surname and reside at the same address.

## General Tariff

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### General

Item  
125.

#### Directories and Listings (Continued)

##### 2. Directory Listings (Continued)

iii) a designation that describes the nature of the customer's business when the name listed for the Business Access Service does not indicate the nature of the business involved. When a customer contracts for business service under his own name, his residence listing may be indented underneath his business listing with the abbreviation: Res.

iv) the address of the premises at which the service is furnished. Upon the customer's request, the address may be omitted.

v) the telephone number of the service.

c) A primary listing is not provided for Public Telephone Service.

d) When two or more equivalent access lines are furnished, unless otherwise requested, only the telephone number of the first access line will be listed.

e) In NB, a primary listing is provided which identifies the centralized answering telephone number for each business Multi-Line service customer. Extra listings are provided at the appropriate rates.

##### 3. Extra Listings

**Note:** The residence and/or business service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200.

a) Extra listings are provided to facilitate the use of the telephone directory and Directory Assistance Service. Extra listings are not intended to secure a preferential position in the telephone directory or other undue prominence.

b) Business extra listings show the telephone number of a business and may consist of:

i) the name of partners, officers, employees or agents of the customer.

ii) the name of corporations which the customer is duly authorized to represent and which do not have an office in the customer's Local Calling Area.

## General Tariff

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### General

Item

125. Directories and Listings (Continued)

3. Extra Listings (Continued)

iii) the names of divisions, or branches and offices which the customer operates as a part and under the name of the customer's business.

iv) commonly used names which vary in form or spelling from the name used in the primary listing.

v) the French or English translation of a listing.

c) Residence extra listings show the telephone number of a residence and may consist of:

i) the names of persons residing in the household of a customer.

ii) the names of persons leasing and occupying the customer's premises temporarily and using the customer's service without change in billing.

iii) the names of persons who have their residence at the same premises at which only a business service is furnished, in which case the number associated with the business service will be listed.

iv) names which are minor variations of the name in which the residence service is provided.

d) Foreign extra listings are extra listings, that a customer may request, that would include the foreign listing in another exchange in a telephone book.

4. Non-Listed, Non-Published Service

**Note:** The residence and/or business service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200.

a) Non-Listed Service

i) when a subscriber listing is omitted from the directory only, it shall be classed as a Non-Listed Service and provided at a monthly rate.

ii) in NS and PEI, non-listed numbers are made available by the Directory Assistance Operator.

## General Tariff

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### General

Item  
125.

#### Directories and Listings (Continued)

##### 4. Non-Listed, Non-Published Service (Continued)

###### b) Non-Published Service

i) primary listings may be omitted from both the telephone directory and Directory Assistance Service records when requested by customers. These are known as non-published numbers and are provided at a monthly rate.

ii) the standard level of privacy is to have the number suppressed when placing calls. If a customer wants to have the name suppressed as well, it will be suppressed on request.

iii) at a lesser rate, residential customers can choose non-published telephone service without automated per line blocking. With this service, they will have their telephone number and name displayed when placing calls.

iv) the Company will not place calls to any customer subscribing to non-published service for the purposes of promoting new products, services or discount plans, without the customer's prior consent.

##### 5. Contract Period for Chargeable Extra Listings

**Note:** The residence and/or business service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200.

The contract period for chargeable extra listings is the effective period of the directory in which they are listed, except when listings are placed on Directory Assistance Service records prior to the directory delivery date, at the customer's request, whereby charges apply from the date the records are posted. The contract period may be terminated prior to the expiration of such directory period when conditions stated in Item 105.21.2 (c) and (g) apply.



General Tariff

General

Item 125. Directories and Listings (Continued)

6. Rates and Charges

**Note:** (1) The residence and/or business service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200.

The following monthly rates apply:

Residence

	<u>Monthly Rate</u>								<u>Service Charge</u>
	<u>NS</u>		<u>PEI</u>		<u>NL</u>		<u>NB</u>		
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	
Extra Listing	# \$ 2.95		# \$ 2.00		# \$ 2.95		# \$ 2.00		S.S.C
Non-Published Service (Note 3)	# 7.40		# 5.20		N/A	N/A	# 6.15		S.S.C (2)
Non-Listed Service	# 7.40		# 5.20		N/A	N/A	N/A	N/A	S.S.C (2)

	<u>Monthly Rate</u>				<u>Service Charge</u>
	<u>NS</u>	<u>PEI</u>	<u>NL</u>	<u>NB</u>	
Non-Published Service Without Automated Per Line Blocking	\$ 2.00	\$ 2.00	\$ 2.00	\$ 1.95	S.S.C (2)

Business

	<u>Monthly Rate</u>								<u>Service Charge</u>
	<u>NS</u>		<u>PEI</u>		<u>NL</u>		<u>NB</u>		
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	
Extra Listing	# \$ 4.67 ▲		# \$ 4.34 ▲		# \$ 3.52 ▲		# \$ 3.52 ▲		S.S.C
Non-Published Service (Note 3)	# 7.92 ▲		# 5.72 ▲		N/A	N/A	# 6.60 ▲		S.S.C (2)
Non-Listed Service	# 7.92 ▲		# 5.72 ▲		N/A	N/A	N/A	N/A	S.S.C (2)

**Note:** (2) Service charge applies only when a telephone number change is requested.

(3) Includes Call Display Blocking (see Item 304.3).

# Filed in confidence with the CRTC.

## General Tariff

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### General

Item  
130.

#### Operator Services and Consumer Safeguards

1. A Company operator will identify themselves as representing Bell Aliant to the calling customer and the party accepting charges, for operator-handled calls. **C**
2. A Company operator will provide the customer with sufficient time to terminate the call at no charge before the call is connected.
3. A Company operator will provide, when requested by the customer, at the beginning of an operator handled call, the rates and charges and various alternate billing arrangements available to the customer. For overseas calling, the operator will provide country and city codes which allow the customer to dial the call without operator assistance.
4. A Company operator, when requested, will explain complaint options available to a customer.
5. The Company shall ensure that emergency calls to the Company's operators are processed.
6. In accordance with the Terms of Service applicable to Confidentiality of Customer Records in Item 105.11, the Company maintains the accuracy, confidentiality, security and privacy of personal information collected and used in the provision of its telecommunication services.
7. A customer who is not satisfied with the service provided by Bell Aliant may present their case to the Company through the Operator Services group, a Company manager or member of the Company's executive. If satisfaction is not obtained through this process the customer may direct their concern(s) to the CRTC. **C**
8. A Company operator may interrupt a busy line at the request of a customer, if the customer states there is an emergency. This service is provided at no charge to the customer.

## General Tariff

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### General

Item  
130.1

Automated Directory Assistance Call Completion (ADACC)

- a) The Company will, at the customer's request and at no charge, arrange that a customer's line not be provisioned with Automated Directory Assistance Call Completion (ADACC).
- b) Customers who are exempt from DA charges due to a permanent disability are also exempt from ADACC charges.

## General Tariff

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### General

Item  
130.2

Directory Assistance Service

There will be no Directory Assistance charge:

- a) In NB, patients calling from Federally or Provincially registered hospitals or those administered by the Provincial or Federal Governments when such calls can be specifically identified.
- b) In NL, NS and PEI, persons calling from Federally or Provincially registered hospitals or those administered by the Provincial or Federal Governments when such calls can be specifically identified.
- c) Calls to Directory Assistance or Long Distance Directory Assistance from customers (or member of the household, in NS and PEI) unable to use the telephone directory due to a permanent disability (or illiteracy, in NS and PEI) which is certified by a physician, clergyman or qualified organization's representative and are registered with the Company. In NB, appropriate Directory Assistance charges apply for each telephone call to Long Distance Directory Assistance within Canada (outside of 506 area code) and to the United States. Also in NB, there is a maximum of 100 calls per month.
- d) Emergency organization's number requests.
- e) Requests to obtain 1-800 telephone numbers through 1-800-555-1212.
- f) In NL, residential customers aged 65 or older where age verification is provided to the Company.
- g) In NL, care facilities for seniors.
- h) Calls to Directory Assistance from Payphones for numbers within their NPA.
- i) In NB, there will be no charge if a number is not found.

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## General Tariff

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### General

Item

130.2     Directory Assistance Service (Continued)

**C**

**M<sup>5</sup>**

## General Tariff

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### General

Item  
130.3

Provision of Operator Services Using Company Services or Facilities

Any customer, other than a federally regulated carrier, that obtains facilities or services of the Company which are used in the provision of operator services must have a signed contract with the Company which spells out the terms and conditions and consumer safeguards with which they must comply. Customers that provide attendant operator services to persons physically located on their business premises are exempt from the requirement for this contract.

**General Tariff**

General

Item  
 135.

Enhanced Employee Discount Plan

1. Service Description

The enhanced employee discount plan extends to the employees and pensioners of selected Bell Aliant affiliates, as designated from time to time, a 40% discount on selected residence services. This is a discount similar to that currently offered by Bell Aliant to its employees and pensioners, under Article 27(6)(a) of the *Telecommunications Act*.

2. Eligible Customers

This plan is offered to the employees and pensioners of selected Bell Aliant affiliates, as determined by Bell Aliant from time to time, from among the following affiliate:

- Bell Aliant Inc.

3. Eligible Services

The plan provides discounted rates on selected residential services, as determined by the Company, and as described below:

Services	Item	
Residential Single Line Access Service	205.1	
Enhanced Local Calling (Calling Features)	304	
Standard Service Charges	255	S
Residence Single-line Access Bundles	300	
Enhanced Consumer Access	300.1	
Internet Call Manager	308	S
Telephone Sets for Party Line Services	334	
Directories and Listings (monthly recurring charges only)*		

\* See CRTC 10001, Item 1150, CRTC 11001, Item 825.6, CRTC 12001, Item 105.2D and CRTC 13001, Item 50.13.

**General Tariff**

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**SECTION 2**  
**VOICE ACCESS SERVICES**



## General Tariff

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### Voice Access Services

Item  
200.

#### Primary Access Service

**Note:** This tariff item is forborne from regulation when associated with forborne services.

#### General

1. Primary access service is a service provided and maintained by the Company which allows the customer basic access to and use of the public switched telephone network, for the purpose of originating and receiving local and long distance calls and accessing the internet, subject to the appropriate rates and regulations set out below.

2. Primary access service is categorized into three grades of service:

a) Single Line Access Service – service in which one primary access service is provisioned on one access line.

b) Multi-line Access Service – service in which primary access service is provisioned on two or more access lines.

c) Party Line Access Service – service in which more than one primary access service is provisioned on one network access line. Party Line Access Service is only available in Newfoundland and Labrador where single line service is not available. All customers of party-line service must upgrade to single line service upon the availability of suitable facilities.

3. Single Line Access Services available from the Company include:

- i) Residence Single Line Access Service
- ii) Business Single Line Access Service
- iii) Public Telephone Service
- iv) Semi-Public Telephone Service
- v) Inmate Service

4. Multi-line Access Services available from the Company include:

- i) Residence Multi-line Access Service (New Brunswick and Nova Scotia only)
- ii) Business Multi-line Access Service
- iii) Centrex Service
- iv) Hotel Service
- v) Private Branch Exchange Service

## General Tariff

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### Voice Access Services

Item  
200.

#### Primary Access Service (Continued)

##### General (Continued)

5. Party Line Access Services available from the Company in Newfoundland and Labrador only include:

- i) Residence Two-party Service
- ii) Residence Four-party Service
- iii) Residence Multi-party Service

6. The company provides single-party, touch tone service as its basic service platform. Service is subject to the availability of suitable facilities. In Newfoundland and Labrador, two-party, four-party and multi-party service is available subject to the availability of suitable facilities, and only to those customers currently subscribing to it.

#### 7. Primary Access Services

Primary Access Service may be available on a flat rate basis and/or a measured rate basis. In exchanges where both measured and flat rated services are furnished, only one such type of business service shall be provided in any one customer's premises, except a flat rate service may be provided for administrative use on a premise such as where hotel and motel measured services, telephone answering services, and modem pools are provided. This service applies to NB and NS only.

#### 8. Service Involving Unusual Cost

In accordance with the Company's tariff for construction charges, all rates for services are based on the assumption that facilities are available and the furnishing of service will not involve unusual costs. In cases where facilities are not available and the furnishing of service involves unusual or extraordinary cost, extra charges in addition to regular rate and service charge or other charges may be assessed (subject to the approval of the Commission in case of dispute), to cover all or a portion of the extra cost involved in the establishment of the service.

## General Tariff

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### Voice Access Services

Item  
200.

#### Primary Access Service (Continued)

##### General (Continued)

#### 9. Customer Requested Temporary Suspension of Service (TSS)

- i) TSS is available in New Brunswick, Newfoundland and Labrador, Nova Scotia and Prince Edward Island. C
- ii) TSS is available in connection with any grade of service except the following:
  - a) Party Line Access Services;
  - b) Residence Multi-line Service;
  - c) Business Multi-line Services except Centrex Services and Hotel services; and
  - d) Private Branch Exchange Service.
- iii) TSS is intended for customers who vacate their premises temporarily and desire temporary disconnection of their service during their absence. It provides for the continuation of the customer's listing in the telephone directory and other records, and ensures the availability of facilities so that reconnection of the service shall be effected with the minimum of delay upon receipt of notice from the subscriber.
- iv) Upon notice to the Company, TSS may commence at any time after the expiration of the initial contract period, provided normal service has been furnished for a full month immediately preceding commencement thereof.
- v) The minimum period of temporary suspension is one month and the maximum is eleven months, in any 12 month period.
- vi) While the customer is on TSS, they will be billed 50% of the regular service access rate per month, except as otherwise noted in the tariff. No service charges apply.
- vii) Bills shall be rendered at regular billing dates during the period of suspension of service.
- viii) TSS customers can select an emergency service option which allows them the capability to dial 911 and toll free numbers. Access to toll free numbers gives customers the capability to place calls to an alarm service. Customers choosing this option must pay the appropriate 911 fees as per Item 235.

## General Tariff

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### Voice Access Services

Item  
200.

Primary Access Service (Continued)

General (Continued)

10. Seasonal Rates

This service is available in Nova Scotia and Prince Edward Island only.

When a business that is seasonal in nature operates from a residence, Residential Single-Line Access Service rates may apply for a portion of the year. These establishments may change from one-party Business Single-Line Access Service rates to one-party Residential Single-Line Access Service rates during the non-business season after business service has been subscribed to for a minimum of 6 months in any 12 month period.

## General Tariff

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### Voice Access Services

Item  
200.1

#### Exchange Classification

1. For the purpose of calculating the costs of Primary Access Service Exchange Bands are used. All exchanges are classified into these bands. Primary Access Service rates may also be set based on these bands.

2. Exchange Bands

a) Band A.

b) Band A1: Area served by the Bishop Wire Centre of Halifax Exchange.

c) Band A2: Halifax Exchange excluding area served by the Bishop Wire Centre.

d) Band B: Charlottetown, Fredericton, Moncton, Saint John, and St. John's Exchanges.

e) Band C.

f) Band D.

g) Band E.

h) Band F.

i) Band G.

3. Rate Bands (Newfoundland and Labrador only)

Primary Access Service rates are set based on Rate Bands. Exchanges are classified into Rate Bands for the application of exchange service rates. The Rate Bands are Rate Band A, Rate Band B1, and Rate Band B2. The Rate Band for each exchange is defined in Item 200.2 Local Service Areas and Exchange Bands.

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**General Tariff**

Voice Access Services

Item  
200.2

Local Service Areas and Exchange Bands

1. This section lists the authorized exchanges for each province. Also shown is the Rate Band, the exchange band, the local service area for each exchange and forbearance status.

2. In the table below, each CRTC ruling related to forbearance on an exchange basis is listed, identifying the ruling number, the effective date, the class of services involved and an alphanumeric indicator. The same alphanumeric indicators are used in the exchange listings that follow, to denote the exchanges affected by the corresponding forbearance ruling.

CRTC Forbearance Decision/Order	Effective Date	Class of Service	Forbearance Status
Telecom Decision CRTC 2007-59	25 July 2007	Residential Local	1R
Telecom Decision CRTC 2007-95	3 October 2007	Residential Local	2R
Telecom Decision CRTC 2008-63	17 July 2008	Residential Local	3R
Telecom Decision CRTC 2008-76	29 August 2008	Residential Local	4R
Telecom Decision CRTC 2011-659	21 October 2011	Residential Local	5R
Telecom Decision CRTC 2013-134	18 March 2013	Residential Local	6R
Telecom Decision CRTC 2017-5	17 January 2017	Residential Local	7R
Telecom Decision CRTC 2017-51	24 February 2017	Residential Local	8R
Telecom Decision CRTC 2018-418	6 November 2018	Residential Local	9R <b>N</b>
Telecom Decision CRTC 2007-70	10 August 2007	Business Local	1B
Telecom Decision CRTC 2008-10	31 January 2008	Business Local	
Telecom Decision CRTC 2007-131	20 December 2007	Business Local	2B
Telecom Decision CRTC 2008-86	8 September 2008	Business Local	3B
Telecom Decision CRTC 2011-632	29 September 2011	Business Local	4B
Telecom Decision CRTC 2011-633	29 September 2011	Business Local	5B
Telecom Decision CRTC 2013-214	3 May 2013	Business Local	6B
Telecom Decision CRTC 2013-246	15 May 2013	Business Local	7B

3. Expanded Local Calling Area (ELCA)

An ELCA allows for toll-free calling between all the associated exchanges in the ELCA. An individual monthly surcharge, as stated below, will be applied to business and residence lines in the associated exchanges for a 36-month period commencing upon implementation of each ELCA.

(1) Municipality of the District of Guysborough ELCA and associated Bell Aliant exchanges; Canso and Guysborough.

ELCA Temporary Surcharge Table			
	Effective Date	Residence	Business
3.(1)	7 January 2013	N/A	N/A

## General Tariff

Voice Access ServicesItem  
200.2Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service</u>	
Albert	E		Alma, Petitcodiac, Hillsborough, Moncton, Salisbury	
Allardville	E	4B, 7R	Bathurst, Petite Rocher	<b>C</b>
Alma	E		Albert, Petitcodiac, Hillsborough, Moncton, Salisbury	
Baie-Sainte Anne	E		Miramichi, St. Louis-de-Kent	
Baker Brook	E	7B, 7R	Clair, Edmundston, Saint-Basile	<b>C</b>
Balmoral	F	4B, 7R	Campbellton, Dalhousie, Belledune	<b>C</b>
Bathurst	C	2R, 4B	Allardville, Belledune, Petit Rocher	
Belledune	F	7R	Balmoral, Bathurst, Campbellton, Dalhousie, Petit Rocher	<b>C</b>
Blacks Harbour	F	7R	Campobello, Deer Island, Grand Manan, St. Andrews, St. George, St. Stephen	<b>C</b>
Blackville	E		Miramichi	

## General Tariff

### Voice Access Services

Item  
200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service</u>	
Boiestown	E		Doaktown, Fredericton, Stanley	
Bouctouche	F	3R, 4B	Cocagne, Fords Mills, Richibucto, Saint-Antoine St. Louis-de-Kent	
Browns Flat	E		Grand Bay-Westfield, Saint John, Rothesay	
Campbellton	C	4B, 5R	Balmoral, Belledune, Dalhousie, Kedgwick, Saint- Quentin, Cross Point PQ, Matapedia PQ	
Campobello	E		Blacks Harbour, Deer Island, Grand Manan, St. Andrews, St. George, St. Stephen, Lubec Maine	
Cap-Pelé	F	4B, 7R	Dorchester, Memramcook, Moncton, Sackville, Shediac, Port Elgin	<b>C</b>
Caraquet	F	4B, 7R	Grande-Anse, Lamèque, Paquetville, Saint-Isidore, Shippagan, Tracadie	<b>C</b>
Chipman	F	7B	Fredericton, Minto, Oromocto	



## General Tariff

### Voice Access Services

Item  
200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Clair	F	7R	Baker Brook, Saint-Basile, Edmundston, Fort Kent Maine, St. Francis Maine	<b>C</b>
Cocagne	F	4B, 7R	Bouctouche, Moncton, Richibucto, Saint-Antoine, Shediac	<b>C</b>
Dalhousie	F	4B, 7R	Balmoral, Belledune, Campbellton	<b>C</b>
Deer Island	E		Blacks Harbour, Campobello, Grand Manan, St. Andrews, St. George, St. Stephen	
Doaktown	E		Boiestown, Fredericton, Stanley	
Dorchester	E	1R	Cap-Pelé, Memramcook, Moncton, Port Elgin, Sackville, Shediac	
Edmundston	C	2R, 4B	Baker Brook, Clair, Kedgwick, Sainte-Anne-de- Madawaska, Saint Basile, Saint-Quentin, Madawaska Maine	
Florenceville	F	4B, 7R	Hartland, Perth-Andover, Plaster Rock, Woodstock	<b>C</b>
Fords Mills	E		Bouctouche, Richibucto	

## General Tariff

Voice Access Services

Item  
200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Fredericton	B	1R, 4B	Boiestown, Chipman, Doaktown, Fredericton Junction, Gagetown, Harvey Station, Hoyt, Keswick, McAdam, Millville, Minto, Nackawic, Oromocto, Stanley	
Fredericton Junction	E	4B, 7R	Fredericton, Hoyt, Oromocto	C
Gagetown	F		Fredericton, Oromocto	
Grande-Anse	E	7B	Caraquet, Lamèque, Pacquetville, Saint-Isidore, Shippagan, Tracadie	
Grand Bay-Westfield	F	1R, 4B	Browns Flat, Hampton, Maces Bay, Rothesay, Saint John, St Martins, Summerville, Welsford	
Grand Falls	F	4B, 7R	New Denmark, Perth-Andover, Plaster Rock, St. Leonard	C
Grand Manan	F	7R	Blacks Harbour, Campobello, Deer Island, St. Andrews, St. Georges, St. Stephen	C
Hampton	F	1R, 4B	Grand Bay-Westfield, Norton, Rothesay, Saint John, Springfield, Summerville	

## General Tariff

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### Voice Access Services

Item  
200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Hartland	F	4B	Florenceville, Meductic, Woodstock	
Harvey Station	F	7B	Fredericton, Keswick, McAdam	
Hillsborough	E	1R, 4B	Albert, Alma, Petitcodiac, Moncton, Salisbury	
Hoyt	E		Fredericton Junction, Fredericton, Oromocto	
Kedgwick	E	4B, 7R	Edmundston, St. Leonard, Saint-Anne-de-Madawaska, Saint-Quentin, Campbellton	<b>C</b>
Keswick	F	1R, 7B	Fredericton, Harvey Station, McAdam, Millville, Nackawic	
Lamèque	F	7R	Caraquet, Grand-Anse, Paquetville, Saint-Isidore, Shippagan, Tracadie	<b>C</b>
Maces Bay	E		Grand Bay-Westfield, Saint John, Rothesay	
McAdam	E	7B, 7R	Fredericton, Harvey Station, Keswick, Vanceboro Maine	<b>C</b>

## General Tariff

Voice Access ServicesItem  
200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Meductic	E		Hartland, Woodstock	
Memramcook	F	3R, 4B	Cap-Pelé, Dorchester, Moncton, Sackville, Shediac, Port Elgin	
Millville	E		Fredericton, Keswick, Nackawic	
Minto	C	4B, 5R	Chipman, Fredericton, Oromocto	
Miramichi	C	2R, 4B	Baie-Sainte Anne, Blackville, Neguac, Rogersville	
Moncton	B	1B, 1R	Albert, Alma, Cap-Pelé, Cocagne, Dorchester, Petitcodiac, Hillsborough, Memramcook, Port Elgin, Saint Antoine, Sackville, Salisbury, Shediac	
Nackawic	F	7B, 7R	Fredericton, Keswick, Millville	<b>C</b>
Neguac	F	4B, 7R	Miramichi, Tracadie	<b>C</b>
New Denmark	E	7R	Grand Falls, Perth-Andover, Plaster Rock, St. Leonard	<b>C</b>
Norton	E		Hampton, Springfield, Sussex, Youngs Cove Road	

## General Tariff

### Voice Access Services

Item  
200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Oromocto	C	1R, 4B	Chipman, Fredericton Junction, Fredericton, Gagetown, Hoyt, Minto	
Paquetville	F	4B, 7R	Caraquet, Grand-Anse, Lamèque, Saint-Isidore, Shippagan, Tracadie	<b>C</b>
Perth-Andover	F	4B	Florenceville, Grand Falls, New Denmark, Plaster Rock	
Petit-Rocher	F	3R, 4B	Allardville, Bathurst, Belledune	
Petitcodiac	F	4B	Albert, Alma, Hillsborough, Moncton, Salisbury	
Plaster Rock	F		Florenceville, Grand Falls, New Denmark, Perth-Andover	
Port Elgin	E	1R	Cap-Pelé, Dorchester, Memramcook, Moncton, Sackville, Shediac	
Richibucto	F	3R, 4B	Bouctouche, Cocagne, Ford Mills, Saint-Antoine, St/ Louis-de-Kent	
Rogersville	F	7B	Miramichi, St. Louis-de-Kent	

## General Tariff

Voice Access Services

Item  
200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Rochesay	C	1R, 4B	Browns Flat, Grand Bay-Westfield, Hampton, Maces Bay, Saint John, St. Martins, Summerville, Welsford	
Sackville	F	1B, 1R	Cap-Pelé, Dorchester, Memramcook, Moncton, Port Elgin, Shediac, Amherst N.S.	
St. Andrews	F	7B	Black Harbour, Campobello Deer Island, Grand Manan, St. George, St. Stephen	
Sainte-Anne-de-Madawaska	E	7B, 7R	Edmundston, Kedgwick, Saint Basile, St. Leonard, St. Quentin	
Saint-Antoine	C	4B, 5R	Boucoute, Cocagne, Moncton, Richibucto	
Saint Basile	F	3R, 7B	Baker Brook, Clair, Edmundston, Kedgwick, Saint-Anne-de-Madawaska, Saint-Quentin	
St. George	F	4B, 7R	Blacks Harbour, Campobello, Deer Island, Grand Manan, St. Andrews, St. Stephen	<b>C</b>

## General Tariff

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### Voice Access Services

Item  
200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Saint-Isidore	E	4B, 7R	Caraquet, Grand-Anse, Lamèque, Paquetville, Shippagan, Tracadie	<b>C</b>
Saint John	B	1R, 4B	Browns Flat, Grand Bay-Westfield, Hampton, Maces Bay, Rothesay, St. Martins, Summerville, Welsford	
St. Leonard	E	7B, 7R	Grand Falls, New Denmark, Sainte-Anne-de-Madawaska, Kedgwick, Saint-Quentin, Van Buren Maine	<b>C</b>
St. Louis-de-Kent	F	4B	Baie-Sainte Anne, Bouctouche, Richibucto, Rogersville	
St. Martins	E		Grand Bay-Westfield, Rothesay, Saint John	
Saint-Quentin	C	5R, 7B	Edmundston, Kedgwick, St. Leonard, Saint-Anne-de-Madawaska, Saint-Basile, Campbellton	
St. Stephen	F	4B, 7R	Blacks Harbour, Campobello, Deer Island, Grand Manan, St. Andrews, St. George, Calais Maine	<b>C</b>

## General Tariff

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### Voice Access Services

Item  
200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Salisbury	F	1R, 4B	Albert, Alma, Petitcodiac, Hillsborough, Moncton	
Shediac	C	2R, 4B	Cap Pelé, Cocagne, Dorchester, Memramcook, Moncton, Sackville, Port Elgin	
Shippagan	F	4B, 7R	Caraquet, Grand Anse, Lamèque, Paquetville, Saint-Isidore, Tracadie	<b>C</b>
Springfield	E		Hampton, Norton, Sussex, Youngs Cove Road	
Stanley	E		Boiestown, Doaktown, Fredericton	
Summerville	E		Grand-Bay-Westfield, Hampton, Rothesay, Saint John	
Sussex	C	1R, 4B	Norton, Springfield, Young Cove Road	
Tracadie	C	4B, 5R	Caraquet, Grand-Anse, Lamèque, Neguac, Paquetville, Saint-Isidore, Shippagan	
Welsford	E	7R	Grand Bay-Westfield, Saint John, Rothesay	<b>C</b>



**General Tariff**

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Voice Access Services

Item  
 200.2 Local Service Areas and Exchange Bands (Continued)

a) New Brunswick

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Woodstock	C	4B, 5R	Florenceville, Hartland, Meductic	<b>C</b>
Youngs Cove Road	E		Norton, Springfield, Sussex	

## General Tariff

Voice Access ServicesItem  
200.2 Local Service Areas and Exchange Bands (Continued)

b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Arnold's Cove	E	B1	5B, 9R	Come By Chance, Little Harbour	<b>C</b>
Badger	E	B2		Grand Falls	
Baie Verte	E	B2	7B, 9R	Ming's Bight, Seal Cove (White Bay), Wild Cove	<b>C</b>
Bay L'Argent	E	B2		English Harbour East	
Bay Roberts	C	B1	5B, 5R	Brigus, Upper Island Cove	
Beaumont	G	B2		-	
Bell Island	E	B1		Portugal Cove, St. John's	
Belleoram	E	B2		Coomb's Cove, English Harbour West	
Bellevue	E	B2	9R	Chapel Arm, Whitbourne	<b>C</b>
Benoit's Cove	E	B2		Corner Brook, Lark Harbour	
Birchy Bay	E	B2	5B, 9R	Lewisporte	<b>C</b>
Bishop's Falls	C	B1	6R, 6B	Grand Falls	
Black Duck Cove	E	B2		Flower's Cove	
Black Tickle	G	B2		-	
Bonavista	C	B1	5B, 5R	Catalina, Newman's Cove	
Botwood	C	B1	6R, 6B	-	

## General Tariff

Voice Access ServicesItem  
200.2 Local Service Areas and Exchange Bands (Continued)

b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Boyd's Cove	E	B2	9R	-	C
Branch	E	B2		St. Bride's	
Brent's Cove	E	B2		LaScie	
Brig Bay	E	B2		Flower's Cove, Reef's Harbour	
Brigus	E	B2	5B	Bay Roberts	
Brown's Arm	E	B2		Lewisporte	
Buchans	E	B2		-	
Burgeo	E	B2		Grey River, Ramea	
Burin	F	B1	5B	Garnish, Marystown, Rushoon	
Burlington	E	B2	7B	-	
Campbellton	E	B2		Lewisporte	
Cape Broyle	E	B2		Fermeuse	
Carbonear	F	B1	5B	Heart's Delight, Lower Island Cove, Upper Island Cove, Western Bay	
Carmanville	E	B2		-	
Cartwright	G	B2		-	
Catalina	E	B2	7B, 9R	Bonavista	C

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200.2 Local Service Areas and Exchange Bands (Continued)

b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Centreville	E	B2	9R	-	<b>C</b>
Chance Cove	E	B2	9R	-	<b>C</b>
Change Islands	G	B2		-	
Chapel Arm	E	B2	5B, 9R	Bellevue, Long Harbour	<b>C</b>
Charlottetown (Bonavista Bay)	E	B2	9R	Clareville, Glovertown	<b>C</b>
Charlottetown (Labrador)	G	B2		-	
Churchill Falls	E	B2		-	
Clareville	F	B1	5B	Charlottetown (Bonavista Bay), Hickman's Harbour, Hillview, Jamestown, Little Heart's Ease, Monroe, Musgravetown, Port Blandford, Princeton	
Clarke's Head	E	B2	9R	-	<b>C</b>
Codroy	E	B2		Port Aux Basques	
Come By Chance	E	B2	7B, 9R	Arnold's Cove	<b>C</b>
Comfort Cove – Newstead	E	B2	9R	Lewisporte	<b>C</b>
Conche	E	B2		-	
Cook's Harbour	E	B2		St. Anthony	

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200.2 Local Service Areas and Exchange Bands (Continued)

b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>
Coomb's Cove	E	B2		Belleoram, English Harbour West
Corner Brook	C	B1	4B, 5R	Benoit's Cove, Lark Harbour, McIvers, Pasadena, Summerside
Cottrell's Cove	E	B2		-
Cow Head	E	B2		-
Daniel's Harbour	E	B2		-
Deer Lake	F	B1	4B	-
Degras	E	B2	7B	Lourdes, Stephenville
Eastport	E	B2	7B, 9R	-
Englee	E	B2		Roddickton
English Harbour East	E	B2		Bay L'Argent
English Harbour West	E	B2		Belleoram, Coomb's Cove
Fairhaven	E	B2		-
Fermeuse	E	B2		Cape Broyle
Fleur de Lys	E	B2		-

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Voice Access ServicesItem  
200.2 Local Service Areas and Exchange Bands (Continued)

b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Flower's Cove	E	B2		Black Duck Cove, Brig Bay, Green Island Cove	
Fogo	G	B2		Island Harbour, Joe Batt's Arm, Seldom	
Forteau	G	B2		L'Anse Au Loop	
Francois	G	B2		-	
Freshwater	F	B1		St. Bride's	
Gambo	E	B2	7B, 9R	-	C
Gander	C	B1	6R, 6B	Glenwood	
Garden Cove	E	B2		-	
Garnish	E	B2	5B	Burin, Marystown	
Gaultois	G	B2		Hermitage	
Glenwood	E	B2	7B, 9R	Gander	C
Glovertown	E	B2	5B, 9R	Charlottetown (Bonavista Bay)	C
Grand Bank	C	B1	5B, 5R	Lamaline	
Grand Falls	C	B1	6R, 6B	Badger, Bishop's Falls, Norris Arm	
Grandois	E	B2		-	

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200.2 Local Service Areas and Exchange Bands (Continued)

b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Green Island Cove	E	B2		Flower's Cove	
Greenspond	E	B2		Wesleyville	
Grey River	G	B2		Burgeo, Ramea	
Griquet	E	B2		St. Anthony	
Hampden	E	B2		-	
Happy Valley – Goose Bay	F	B1		Northwest River	
Harbour Breton	E	B2		-	
Harbour Main	F	B1	5B, 9R	Long Pond, St. John's	C
Hare Bay	E	B2	5B, 9R	-	C
Harry's Harbour	E	B2		King's Point, Springdale	
Hawkes Bay	E	B2		Port Saunders, River of Ponds	
Heart's Content	E	B2		-	
Heart's Delight	E	B2		Carbonear, New Harbour	
Hermitage	E	B2		Gaultois, Seal Cove (Fortune Bay)	
Hickman's Harbour	E	B2	5B, 9R	Clareville	C

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b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Hillgrade	E	B2	9R	Moreton's Harbour, Summerford, Twillingate	C
Hillview	E	B2	5B	Clareville, Little Heart's Ease	
Hopedale	G	B2	-	-	
Horwood	E	B2	5B, 9R	-	C
Island Harbour	G	B2		Fogo, Joe Batt's Arm, Seldom	
Isle Aux Morts	E	B2		Port Aux Basques, Rose Blanche	
Jackson's Arm	E	B2		Sop's Arm, Westport	
Jamestown	E	B2		Clareville, Musgravetown	
Jeffreys	E	B2	7B	Stephenville	
Joe Batt's Arm	G	B2		Fogo, Island Harbour, Seldom	
King's Cove	E	B2	9R	Plate Cove	C
King's Point	E	B2	5B	Harry's Harbour, Little Bay, South Brook, Springdale	
L'Anse Au Loup	G	B2		Forteau, Red Bay	
Labrador City – Wabush	C	B1	8R	-	
Ladle Cove	E	B2	7B, 9R	-	C
Lamaline	E	B2		Grand Bank, St. Lawrence	



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b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>
LaPoile	G	B2	-	
Lark Harbour	E	B2		Benoit's Cove, Corner Brook
LaScie	E	B2	7B	Brent's Cove
Leading Ticks	E	B2	-	
Lewisporte	C	B1	5B, 5R	Birchy Bay, Brown's Arm, Campbellton, Comfort Cove – Newstead, Norris Arm
Little Bay	E	B2		King's Point, South Brook, Springdale
Little Harbour	E	B2		Arnold's Cove
Little Heart's Ease	E	B2		Clarenceville, Hillview
Long Harbour	E	B2		Chapel Arm
Long Pond	C	B1	4B, 5R	Harbour Main, Portugal Cove, St. John's
Lourdes	E	B2	5B	Degras, Stephenville
Lower Island Cove	E	B2		Carbonear, Old Perlican
Lumsden	E	B2		Wesleyville
Main Brook	E	B2		St. Anthony
Makkovik	G	B2	-	

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b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Mary's Harbour	G	B2		St. Lewis	
Marystown	F	B1	5B	Burin, Garnish, Rushoon	
McCallum	G	B2		-	
Mclvers	E	B2		Corner Brook, Summerside	
Millertown	E	B2		-	
Milltown	E	B2		St. Alban's	
Ming's Bight	E	B2		Baie Verte	
Monkstown	E	B2		-	
Monroe	E	B2		Clareville	
Moreton's Harbour	E	B2	9R	Hillgrade, Summerford	C
Mount Carmel	E	B2		-	
Musgrave Harbour	E	B2		-	
Musgravetown	E	B2	5B, 9R	Clareville, Jamestown, Princeton	C
Nain	G	B2		-	
Natuashish	G	B2		-	
New Chelsea	E	B2		-	
New Harbour	E	B1		Heart's Delight, Whitbourne	
Newman's Cove	E	B2	9R	Bonavista	C

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b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>
Nipper's Harbour	E	B2	-	
Norman's Bay	G	B2	-	
Norris Arm	E	B2		Grand Falls, Lewisporte
Northwest River	G	B2		Happy Valley – Goose Bay
Old Perlican	E	B2		Lower Island Cove
Pacquet	E	B2	7B	-
Paradise River	G	B2	-	
Pasadena	C	B1	4B, 5R	Corner Brook
Petit Forte	E	B2	-	
Pinsent's Arm	G	B2	-	
Plate Cove	E	B2	7B, 9R	King's Cove
Point Leamington	E	B2	-	
Pool's Cove	E	B2	-	
Port Albert	E	B2	-	
Port au Port	E	B2	5B	Stephenville
Port Aux Basques	C	B1		Codroy, Isle Aux Morts, Rose Blanche
Port Blandford	E	B2		Clareville

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b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Port Hope Simpson	G	B2	-		
Port Rexton	E	B2	7B		
Port Saunders	E	B2		Hawkes Bay	
Portugal Cove	F	B1	4B	Bell Island, Long Pond, St. John's, Torbay	
Postville	G	B2	-		
Pouch Cove	E	B2	4B, 9R	St. John's, Torbay	C
Princeton	E	B2		Clarenville, Musgravetown	
Raleigh	E	B2	-		
Ramea	G	B2		Burgeo, Grey River	
Red Bay	G	B2		L'Anse Au Loup	
Reef's Harbour	E	B2		Brig Bay	
Rencontre East	G	B2	-		
Rigolet	G	B2	-		
River of Ponds	E	B2		Hawkes Bay	
Robert's Arm	E	B2	7B, 9R		C
Rocky Harbour	E	B2		Woody Point	
Roddickton	E	B2		Englee	

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b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>
Rose Blanche	E	B2		Isle Aux Morts, Port Aux Basques
Rushoon	E	B2	7B	Burin, Marystown
St. Alban's	E	B2		Milltown
St. Anthony	C	B1		Griquet, Main Brook, Cook's Harbour
St. Brendan's	G	B2		-
St. Bride's	E	B2		Branch, Freshwater
St. George's	E	B2	5B	Stephenville, Stephenville Crossing
St. John's	B	A	1B, 2R	Bell Island, Harbour Main, Long Pond, Portugal Cove, Pouch Cove, Torbay, Witless Bay
St. Lawrence	E	B2		Lamaline
St. Lewis	G	B2		Mary's Harbour
St. Mary's	E	B2		-
Seal Cove (Fortune Bay)	E	B2		Hermitage
Seal Cove (White Bay)	E	B2		Baie Verte
Seldom	G	B2		Fogo, Island Harbour, Joe Batt's Arm
Sop's Arm	E	B2		Jackson's Arm
South Brook	E	B2	9R	King's Point, Little Bay, Springdale

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200.2Local Service Areas and Exchange Bands (Continued)

## b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Springdale	C	B1	5B, 5R	Harry's Harbour, King's Point, Little Bay, South Brook	
Stephenville	C	B1	5B, 5R	Degras, Jeffreys, Lourdes, Port au Port, St. George's, Stephenville Crossing	
Stephenville Crossing	E	B2		St. George's, Stephenville	
Summerford	E	B2	7B, 9R	Hillgrade, Moreton's Harbour	C
Summerside	E	B2		Corner Brook, McIvers	
Terra Nova	E	B2		-	
Terrenceville	E	B2		-	
Torbay	C	B1	4B, 5R	Portugal Cove, Pouch Cove, St. John's	
Trepassey	E	B2		-	
Triton	E	B2	7B, 9R	-	C
Trout River	E	B2		Woody Point	
Twillingate	C	B1	5R, 7B	Hillgrade	
Upper Island Cove	E	B2	5B, 9R	Bay Roberts, Carbonear	C
Wesleyville	E	B2		Lumsden, Greenspond	
Western Bay	E	B2		Carbonear	

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b) Newfoundland and Labrador

<u>Exchange</u>	<u>Exchange Band</u>	<u>Rate Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>
Westport	E	B2		Jackson's Arm
Whitbourne	E	B2		Bellevue, New Harbour
Wild Cove	E	B2		Baie Verte
Witless Bay	E	B2		St. John's
Woody Point	E	B2		Rocky Harbour, Trout River

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200.2Local Service Areas and Exchange Bands (Continued)

c) Nova Scotia

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Advocate	E		Parrsboro, Port Greville	
Amherst	C	1R, 5B	Collingwood, Maccan, Oxford, Pugwash, River Hebert, Southampton, Springhill, Sackville, N.B.	
Annapolis Royal	F	7R	Bear River, Bridgetown, Caledonia, Digby	C
Antigonish	C	1R, 5B	Country Harbour, Goshen, Guysborough, Heatherton, Melrose, Monastery, Kenzieville, Merigomish	
Argyle	E		Pubnico, Tusket, Yarmouth	
Arichat	F	5B	Louisdale, Port Hawkesbury, St. Peters	
Aylesford	F	1R, 5B	Berwick, Kingston, Kentville, Springfield, New Ross	
Baddeck	F		Iona, St. Ann's Bay, Whycocomagh, Margaree Forks, Boularderie	
Barrington	F	5B, 7R	Clark's Harbour, Shelbourne, Woods Harbour, Pubnico	C
Bass River	E		Great Village, Truro, Wentworth, Collingwood, Southampton, Parrsboro	
Bear River	F	5B	Annapolis Royal, Digby, Weymouth	
Berwick	F	1R, 5B	Aylesford, Kentville	
Blandford	E		Chester, Hubbards	



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#### Local Service Areas and Exchange Bands (Continued)

c) Nova Scotia

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Boisdale	E		North Sydney, Sydney, East Bay, Grand Narrows, Eskasoni	
Boularderie	E	1R	North Sydney, Sydney, St. Anns Bay, Baddeck	
Bridgetown	F	5B, 7R	Annapolis Royal, Middleton, Lawrencetown	C
Bridgewater	C	1B, 1R	Caledonia, Chelsea, LaHave, Lunenburg, Mahone Bay, Mill Village, New Germany, Riverport, Springfield	
Brookfield	E	1R, 5B	Stewiacke, Truro, Upper Stewiacke	
Brooklyn	F	1R, 5B	Cheverie, Clarksville, Walton, Windsor, Mount Uniacke	
Caledonia	E		Annapolis Royal, Bridgewater, Chelsea, Liverpool	
Canning	F		Kentville, Wolfville	
Canso	E		Guysborough, Queensport	
Carleton	E		Yarmouth, Weymouth, Port Maitland, Tusket	
Chelsea	E		Bridgewater, Caledonia, Liverpool, Mill Village, New Germany	
Chester	F	1R, 5B	Blandford, New Ross, Mahone Bay, Windsor, Hubbards	

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200.2Local Service Areas and Exchange Bands (Continued)

c) Nova Scotia

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Cheticamp	F		Margaree, Margaree Forks	
Cheverie	E		Brooklyn, Walton, Windsor, Clarksville	
Chezzetcook	F	5B	Halifax, Musquodoboit Harbour, Waverley, Musquodoboit	
Clark's Harbour	C		Barrington, Woods Harbour	
Clarksville	E		Brooklyn, Elmsdale, Windsor, Kennetcook, Sackville, Mount Uniacke, Cheverie, Walton, Noel	
Collingwood	E	1B,1R	Amherst, Oxford, Springhill, Wentworth, Great Village, Bass River, Southampton, Parrsboro	
Country Harbour	E		Antigonish, Goldboro, Goshen, Guysborough, Sherbrooke, Melrose	
Debert	F	1R	Great Village, Truro, Wentworth, Tatamagouche	
Digby	F	5B, 7R	Annapolis Royal, Bear River, Freeport, Sandy Cove, Weymouth	<b>C</b>
Dingwall	E		Neil's Harbour, Ingonish	
East Bay	E	1R	Sydney, Marion Bridge, L'Ardoise, Eskasoni, Boisdale, North Sydney, Grand Narrows, St. Peters	

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#### Local Service Areas and Exchange Bands (Continued)

c) Nova Scotia

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Ecum Secum	E		Port Dufferin, Sheet Harbour, Liscomb	
Elmsdale	F	4R, 5B	Clarksville, Halifax, Shubenacadie, Waverly, Sackville, Musquodoboit, Kennetcook, Maitland	
Eskasoni	E		Grand Narrows, Sydney, Iona, East Bay, Boisdale	
Freeport	E		Digby, Sandy Cove	
French Village	E	1B,1R	Halifax, Prospect Road	
Gabarus	E		Marion Bridge, Sydney, Louisburg, L'Ardoise	
Glace Bay	C	5R	New Waterford, Port Morien, Sydney	<b>C</b>
Goldboro	E		Country Harbour, Guysborough, Larry's River	
Goshen	E		Antigonish, Country Harbour, Melrose, Heatherton, Guysborough, Kenzieville, Sherbrooke	
Grand Narrows	E		Eskasoni, Iona, Sydney, Whycocomagh, Boisdale, East Bay	
Great Village	E		Bass River, Debert, Truro, Collingwood, Wentworth	

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c) Nova Scotia

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>
Guysborough	E		Antigonish, Larry's River, Queensport, Mulgrave, Monastery, Heatherton, Goshen, Country Harbour, Goldboro, Canso
Halifax	A1/A2	1R,3B	Chezzetcook, Elmsdale, French Village, Hubbards, Ketch Harbour, Mount Uniacke, Musquodoboit Harbour, Prospect Road, Sackville, St. Margarets, Waverly
Hantsport	C	1R, 5B	Windsor, Kentville, Wolfville
Heatherton	E	1R, 5B	Antigonish, Monastery, Guysborough, Goshen
Hopewell	E	1R, 5B	New Glasgow, Thorburn, Melrose, Upper Musquodoboit, Upper Stewiacke
Hubbards	F	1B,1R	Blandford, Halifax, St. Margarets, Chester
Ingonish	E		Neil's Harbour, Dingwall, St. Ann's Bay
Inverness	C		Mabou, Margaree Forks, Whycocomagh, Margaree Harbour
Iona	E		Baddeck, Eskasoni, Grand Narrows, Whycocomagh
Kennetcook	E		Maitland, Noel, Clarkesville, Walton, Elmsdale, Shubenacadie
Kentville	C	1R, 5B	Berwick, Canning, Wolfville, Aylesford, Hantsport, New Ross

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<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>
Kenzieville	E		Merigomish, New Glasgow, Thorburn, Melrose, Antigonish, Goshen
Ketch Harbour	E	1B,1R	Halifax, Prospect Road
Kingston	F	1R, 5B	Aylesford, Middleton
LaHave	E	1B,1R	Bridgewater, Riverport, Mill Village
Lake Charlotte	E		Musquodoboit Harbour, Tangier
L'Ardoise	E		Louisdale, Port Hawkesbury, St. Peters, Gabarus, Marion Bridge, East Bay
Larry's River	E		Guysborough, Queensport, Goldboro
Lawrencetown	E		Bridgetown, Middleton
Liscomb	E		Sherbrooke, Ecum Secum
Liverpool	C	1B,1R	Caledonia, Chelsea, Mill Village, Port Mouton
Lockeport	E		Shelburne, Port Mouton
Louisbourg	E	7R	Sydney, Port Morien, Marion Bridge, Gabarus
Louisdale	E	5B	Arichat, Port Hawkesbury, L'Ardoise, St. Peters, Whycomagh
Lunenburg	C	1B,1R	Bridgewater, Mahone Bay, Riverport

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200.2Local Service Areas and Exchange Bands (Continued)

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<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Mabou	E		Inverness, Port Hood, Whycomagh	
Maccan	E	5B	Amherst, River Hebert, Southampton, Springhill	
Mahone Bay	F	1B, 1R	Bridgewater, Lunenburg, Chester, New Germany, New Ross	
Maitland	E		Kennetcook, Noel, Shubenacadie, Truro, Stewiacke, Elmsdale	
Margaree	E		Cheticamp, Margaree Forks, Inverness	
Margaree Forks	E		Inverness, Margaree, Cheticamp, Baddeck, Whycomagh	
Marion Bridge	E	7R	Gabarus, Sydney, Louisburg, East Bay, L'Ardoise, St. Peters	<b>C</b>
Melrose	E		Antigonish, Goshen, Sherbrooke, Country Harbour, Hopewell, Thorburn, Kenzieville	
Merigomish	E		Kenzieville, New Glasgow, Thorburn, Antigonish	
Meteghan	E	5B, 7R	Port Maitland, Saulnierville, Weymouth	<b>C</b>
Middleton	F	1R, 5B	Bridgetown, Kingston, Lawrencetown, Springfield	
Mill Village	E	1R, 5B	Bridgewater, Liverpool, LaHave, Chelsea	

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200.2Local Service Areas and Exchange Bands (Continued)

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<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>
Monastery	E		Antigonish, Heatherton, Guysborough, Mulgrave
Mount Uniacke	F	1R, 5B	Halifax, Sackville, Windsor, Brooklyn, Clarksville
Mulgrave	E		Port Hawkesbury, Monastery, Guysborough
Musquodoboit	E		Shubenacadie, Upper Musquodoboit, Upper Stewiacke, Stewiacke, Waverley, Chezzetcook, Musquodoboit Harbour, Tangier, Elmsdale
Musquodoboit Harbour	F		Chezzetcook, Lake Charlotte, Halifax, Musquodoboit
Neil's Harbour	E		Dingwall, Ingonish
New Germany	F		Bridgewater, Springfield, Chelsea, Mahone Bay, New Ross
New Glasgow	C	1R, 5B	Hopewell, Kenzieville, Merigomish, Pictou, Saltsprings, Thorburn, Upper Stewiacke
New Ross	E		Chester, Windsor, Mahone Bay, Springfield, New Germany, Kentville, Aylesford
New Waterford	C	5R	Glace Bay, Sydney
Noel	E		Kennetcook, Maitland, Clarksville, Walton

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200.2Local Service Areas and Exchange Bands (Continued)

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<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
North Sydney	C	1R, 5B	Boisdale, Boularderie, Sydney, Sydney Mine, East Bay	<b>C</b>
Oxford	E	1B, 1R	Amherst, Collingwood, Springhill, Wentworth, Pugwash, Wallace	
Parrsboro	F	1R, 5B	Advocate, Port Greville, Southampton, River Herbert, Bass River, Collingwood	<b>C</b>
Pictou	F	1R, 5B	New Glasgow, River John, Saltsprings	<b>C</b>
Port Bickerton	E		Sherbrooke	
Port Dufferin	E		Ecum Secum, Sheet Harbour	
Port Greville	E		Advocate, Parrsboro	
Port Hawkesbury	F	5B	Arichat, L'Ardoise, Louisdale, Mulgrave, Port Hood, St. Peters, Whycomomagh	<b>C</b>
Port Hood	E		Mabou, Port Hawkesbury, Whycomomagh	
Port Maitland	E		Meteghan, Yarmouth, Carleton, Weymouth, Saulnierville	
Port Morien	E		Glace Bay, Sydney, Louisburg	
Port Mouton	E	1R, 5B	Liverpool, Lockport	<b>C</b>
Prospect Road	F	1B, 1R	French Village, Halifax, Ketch Harbour	



## General Tariff

Voice Access ServicesItem  
200.2Local Service Areas and Exchange Bands (Continued)

c) Nova Scotia

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Pubnico	E	7R	Argyle, Tusket, Yarmouth, Woods Harbour, Barrington	C
Pugwash	E		Amherst, Oxford, Wallace	
Queensport	E		Canso, Guysborough, Larry's River	
River Herbert	E	1R, 5B	Amherst, Maccan, Southampton, Parrsboro	
River John	E		Pictou, Tatamagouche, Saltsprings, Truro	
Riverport	E	1B,1R	Bridgewater, Lunenburg, LaHave	
Sackville	C	1B,1R	Halifax, Mount Uniacke, Waverley, Clarksville, Elmsdale	
St. Ann's Bay	E		Baddeck, Boulardarie, Ingonish	
St. Margarets	F	1B,1R	French Village, Halifax, Hubbards, Blandford	
St. Peters	E	7R	L'Ardoise, Louisdale, Port Hawkesbury, Arichat, East Bay, Marion Bridge	C
Saltsprings	E	1R, 5B	New Glasgow, Pictou, River John, Tatamagouche, Truro, Upper Stewiacke	
Sandy Cove	E		Digby, Freeport	
Saulnierville	F	5B	Meteghan, Weymouth, Port Maitland	
Sheet Harbour	E		Ecum Secum, Port Dufferin, Tangier	

## General Tariff

Voice Access ServicesItem  
200.2Local Service Areas and Exchange Bands (Continued)

c) Nova Scotia

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Shelburne	F	5B, 7R	Barrington, Lockeport	<b>C</b>
Sherbrooke	E		Liscomb, Melrose, Port Bickerton, Country Harbour, Goshen	
Shubenacadie	F	4R, 5B	Elmsdale, Maitland, Musquodoboit, Stewiacke, Kennetcook, Waverley	
Southampton	E		Amherst, Maccan, Parrsboro, Springhill, River Herbert, Collingwood, Bass River	
Springfield	E		New Germany, Bridgewater, New Ross, Aylesford, Middleton	
Springhill	C	1R, 5B	Amherst, Collingwood, Oxford, Southampton, Maccan	
Stewiacke	E	5B	Brookfield, Shubenacadie, Truro, Maitland, Upper Stewiacke, Musquodoboit	
Sydney	C	1R, 5B	Boisdale, Boularderie, East Bay, Eskasoni, Gabarus, Glace Bay, Louisburg, Marion Bridge, New Waterford, North Sydney, Port Morien	
Tangier	E		Sheet Harbour, Upper Musquodoboit, Musquodoboit, Lake Charlotte	
Tatamagouche	F		River John, Truro, Wallace, Wentworth, Debert	

## General Tariff

### Voice Access Services

Item  
200.2

#### Local Service Areas and Exchange Bands (Continued)

c) Nova Scotia

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Thorburn	E	1R, 5B	Kenzierville, Merigomish, New Glasgow, Melrose, Hopewell	<b>C</b>
Truro	C	1R, 5B	Bass River, Brookfield, Debert, Great Village, Maitland, Stewiacke, Tatamagouche, Upper Stewiacke, Wentworth, Saltsprings, River John	<b>C</b>
Tusket	F		Argyle, Pubnico, Wedgeport, Yarmouth, Carleton	
Upper Musquodoboit	E		Musquodoboit, Tangier, Upper Stewiacke, Hopewell	
Upper Stewiacke	E		Brookfield, Truro, Saltsprings, New Glasgow, Hopewell, Stewiacke, Musquodoboit, Upper Musquodoboit	
Wallace	E		Pugwash, Tatamagouche, Oxford, Wentworth	
Walton	E		Brooklyn, Cheverie, Windsor, Clarksville, Kennetcook, Noel	
Waverley	F	1R, 5B	Elmsdale, Halifax, Sackville, Musquodoboit, Chezzetcook, Shubenacadie	<b>C</b>
Wedgeport	E	1R, 5B	Tusket, Yarmouth	<b>C</b>
Wentworth	E		Oxford, Tatamagouche, Truro, Collingwood, Bass River, Great Village, Debert, Wallace	

## General Tariff

### Voice Access Services

Item  
200.2

#### Local Service Areas and Exchange Bands (Continued)

c) Nova Scotia

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Weymouth	F	5B	Digby, Meteghan, Saulnierville, Bear River, Carleton, Port Maitland	<b>C</b>
Whycocomagh	E		Baddeck, Iona, Grand Narrows, Port Hawkesbury, Louisdale, Port Hood, Mabou, Inverness, Margaree Forks	
Windsor	F	1R, 5B	Brooklyn, Cheverie, Clarksville, Hantsport, Walton, New Ross, Mount Uniacke, Chester	<b>C</b>
Wolfville	C	1R, 5B	Canning, Kentville, Hantsport	<b>C</b>
Woods Harbour	E	5B	Barrington, Clark's Harbour, Pubnico	<b>C</b>
Yarmouth	C	1R, 5B	Argyle, Carleton, Port Maitland, Pubnico, Tusket, Wedgeport	<b>C</b>

## General Tariff

Voice Access ServicesItem  
200.2Local Service Areas and Exchange Bands (Continued)

d) Prince Edward Island

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Alberton	F	4R, 5B	O'Leary, Tignish	
Bedeque	E		Borden, Kensington, Summerside, New London, Crapaud, Hunter River	
Borden	E	5B	Bedeque, Summerside, Crapaud	
Cardigan	E	7B	Georgetown, Montague, Souris, Morell-St. Peters, Vernon River, Mount Stewart, South Lake	C
Charlottetown	B	1R, 5B	Covehead, Crapaud, Eldon, Hunter River, Morell-St. Peters, Mount Stewart, New Haven, Rusticoville, Vernon River	
Covehead	E		Charlottetown, Mount Stewart, Hunter River, Rusticoville	
Crapaud	E	1R, 5B	Charlottetown, New Haven, Hunter River, Borden, Bedeque	
Eldon	E		Charlottetown, Vernon River, Murray River, Montague	
Georgetown	E	7B	Cardigan, Montague	C
Hunter River	F	1R, 5B	Charlottetown, Rusticoville, Covehead, New London, New Haven, Crapaud, Bedeque	
Kensington	F	5B	Bedeque, New London, Summerside	

## General Tariff

Voice Access ServicesItem  
200.2Local Service Areas and Exchange Bands (Continued)

d) Prince Edward Island

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>	
Montague	F	1B,1R	Cardigan, Georgetown, Murray River, Vernon River, Eldon	
Morell-St. Peters	E	1R, 5B	Charlottetown, Mount Stewart, Cardigan, Souris, South Lake	<b>C</b>
Mount Stewart	E	1R	Charlottetown, Morell-St. Peters, Cardigan, Covehead, Vernon River	
Murray River	F	1R, 5B	Montague, Eldon	<b>C</b>
New Haven	F		Charlottetown, Crapaud, Hunter River	
New London	E		Kensington, Summerside, Rusticoville, Bedeque, Hunter River	
O'Leary	F	4R, 5B	Alberton, Tignish, Tyne Valley	<b>C</b>
Rusticoville	E		Charlottetown, Hunter River, Covehead, New London	
Souris	F	1R, 5B	South Lake, Cardigan, Morell-St. Peters	<b>C</b>
South Lake	E		Souris, Cardigan, Morell-St. Peters	
Summerside	C	1R,2B	Bedeque, Borden, Kensington, New London, Wellington, Tyne Valley	
Tignish	C		Alberton, O'Leary	
Tyne Valley	E		Summerside, Wellington, O'Leary	

**General Tariff**

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Voice Access Services

Item  
 200.2

Local Service Areas and Exchange Bands (Continued)

d) Prince Edward Island

<u>Exchange</u>	<u>Exchange Band</u>	<u>Forbearance Status</u>	<u>Local Service Area</u>
Vernon River	E		Charlottetown, Cardigan, Eldon, Montague, Mount Stewart
Wellington	E		Summerside, Tyne Valley

## General Tariff

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### Voice Access Services

Item  
200.3

#### Classes of Service

Primary Access Services are classified and rated as either Residence or Business service in accordance with the following:

##### Residence:

- A Primary Access Service is classified as residence service when it is used primarily for domestic or family purposes, and when there are no conditions that would classify it as a business service.
- Residence service is provided for the exclusive use of the customer, members of their family, and their guests and must be listed in an individual person's name.
- Additionally, the residence classification applies where the service is used by resellers for the purpose of providing residential access service to their end-users.

##### Business:

- A Primary Access Service is classified as business service when it is advertised or publicized in connection with any non-domestic use or is used primarily or substantially for commercial (including a boarding house with four or more boarding persons), industrial, professional, institutional, vocational or otherwise occupational purposes or any purpose other than that of a domestic or family nature.
- The business classification applies when the directory listing indicates other than primary domestic use, or when the service is listed in other than an individual person's name.
- Business service is provided for the express use of the customer and their employees, agents or representatives.

If any part of the customer's service is used primarily for non-domestic purposes or is in a location where the business classification would apply, the entire service is classified as business, except for a customer that has both residence and business service can have:

- a) Connection of his/her residence service, with terminating equipment of his/her business service, at his/her residence.
- b) An extension telephone of his/her business service at the location of his/her residence service.
- c) The residence service publicized in connection with the business service.



## General Tariff

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### Voice Access Services

Item  
200.3

Classes of Service (Continued)

When the residence classification is being applied but the Company finds that the business classification is applicable, the Company may thenceforth charge the appropriate business rate, upon notifying the customer.

General Tariff

Voice Access Services

Item  
201.

Extended Area Service (EAS)

**Note:** This tariff item is forborne from regulation when associated with forborne services.

1. EAS is provided in Newfoundland and Labrador only. EAS is no longer available for new expanded local calling areas. See Item 202 for Community Calling Plan service which replaces EAS.

2. EAS provides for the extension of the local-service area of an exchange to include one or more additional exchanges.

3. Additional Monthly Charge:

Rate Distance			<u>A</u>	<u>B</u>	<u>C</u>	<u>D</u>	<u>E</u>
(Miles)			<u>0-8</u>	<u>9-12</u>	<u>13-16</u>	<u>17-20</u>	<u>21-25</u>
Business	All Bands	Monthly Rate	\$ 4.20	\$ 4.60	\$ 5.00	\$ 5.80	\$ 6.20
Residence	Bands A to C	Monthly Rate	2.10	2.30	2.50	2.90	3.10
Residence	Bands E to G	Minimum Rate	#	#	#	#	#
		Maximum Rate	2.44 ▲	2.66 ▲	2.91 ▲	3.37 ▲	3.62 ▲

When EAS is provided between two exchanges where the total telephone numbers in each is between 35% and 65% of the combined total telephones, the extra charge for EAS is divided equally and applied to each Primary Access Service in both exchanges.

An additional monthly charge for EAS, as noted above, applies to each Primary Access Service (including Primary Access Services contained in service packages) in the following exchanges.

# Filed in confidence with the CRTC.

## General Tariff

Voice Access Services

Item

201. Extended Area Service (EAS) (Continued)

	<u>Exchange</u>	<u>Monthly Charge</u>	<u>Exchange</u>	<u>Monthly Charge</u>
Arnold's Cove		50% of A	Little Bay	B
Belleoram		50% of A	Little Harbour	B
Bell Island		B	Long Harbour	50% of B
Benoit's Cove		A	Long Pond	C
Bishop's Falls		B	Lumsden	B
Black Duck Cove		B	Marystown	50% of B
Bonavista		50% of B	McIvers	B
Branch		50% of B	Milltown	50% of A
Brent's Cove		A	Ming's Bight	A
Brigus		A	Moreton's Harbour	A
Brown's Arm		A	New Harbour	50% of B
Burin		50% of B	Newman's Cove	A
Cape Broyle		50% of A	Old Perlican	50% of B
Catalina		50% of B	Pasadena	C
Chapel Arm		50% of B	Plate Cove	50% of A
Codroy		E	Port au Port	A
Come By Chance		50% of A	Portugal Cove	A
Coomb's Cove		B	Pouch Cove	C
Englee		50% of B	Reef's Harbour	50% of A
English Harbour East		A	River of Ponds	B
English Harbour West		50% of A	Roddickton	50% of B
Fermuse		50% of A	Rose Blanche	D
Fogo		50% of B	Seal Cove (Fortune Bay)	50% of B
Forteau		50% of A	Seal Cove (White Bay)	B
Gaultois		50% of A	Seldom	50% of B
Glenwood		C	Sop's Arm	50% of A
Green Island Cove		B	South Brook	A
Hawkes Bay		A	St. Alban's	50% of A
Hermitage		50% of B	Stephenville Crossing	C
Island Harbour		B	Summerford	50% of B
Isle aux Morts		A	Summerside	A
Jackson's Arm		50% of B	Torbay	A
Joe Batt's Arm		50% of A	Trout River	50% of B
King's Cove		50% of A	Western Bay	B
King's Point		A	Westport	50% of B
L'Anse au Loup		50% of A	Whitbourne	50% of B
Lark Harbour		E	Witless Bay	E
			Woody Point	A

## General Tariff

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### Voice Access Services

Item  
202.

#### Community Calling Plan (CCP)

##### 1. General

**Note:** This tariff item is forborne from regulation when associated with forborne services.

a) Community Calling Plan (CCP) is available in Newfoundland and Labrador only. Community Calling Plan (CCP) provides for the extension of the local service area of each exchange in a pair of exchanges to include calling to the other exchange.

b) The Company provides Community Calling Plan subject to the following:

i) requests for CCP must be submitted to the Company in writing and must be from one customer, a group of customers, or their representative, who subscribe to access service in the exchange for which they are requesting CCP,

ii) the requested route was not subject to a balloting procedure (described in Item 202 1. c) where customers did not provide the necessary agreement in the last 36 months preceding the receipt of the request,

iii) CCP is provided subject to the availability of suitable facilities,

iv) the distance between the exchanges' rate centres must not exceed 25 miles (approximately 40 km),

v) either: a community of interest, as defined by at least 60% of customers in one exchange calling the other exchange at least once a month, must exist for any three of the twelve months prior to the month of receipt by the Company of a written request for CCP,

or: all of the following conditions are met:

a. the two exchanges in the requested CCP route adjoin each other,

b. one of the exchanges ("Exchange B") adjoins a third exchange ("Exchange C") with which it has extended local calling,

c. the other exchange ("Exchange A") also has extended local calling with Exchange C, and

d. Exchange B is geographically situated between Exchanges A and C.

## General Tariff

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### Voice Access Services

Item

202. Community Calling Plan (CCP) (Continued)

1. General (Continued)

vi) a simple majority of customers who respond to a balloting procedure conducted by the Company must indicate their agreement,

vii) when CCP is provided between two exchanges where the total telephone numbers in each is between 35% and 65% of the combined total telephone numbers, the monthly CCP charge applies per primary access service in both exchanges, otherwise, the monthly CCP charge applies per primary access service only in the smaller exchange,

viii) where the requested CCP route does not meet the community of interest criterion (described in Item 202.1. b) v) above) and the implementation of the route will result in monthly rate increases, the Company will conduct a ballot if the region, municipality, or other customer representative making the request pays all the cost of the balloting procedure.

c) The Company's CCP balloting procedure is described below.

i) A ballot and a letter of explanation will be sent by ordinary mail to all customers whose rates would increase but will not be in the same envelope as the customers' monthly bill.

ii) The ballot will be printed on the reverse side of a stamped, self-addressed reply card.

iii) Customers will be given a minimum of 45 days after the ballot mailing date to return the ballots.

iv) The Company will schedule meetings with local community representatives as well as use local media to inform customers of the balloting procedure.

v) A bill message or insert will be provided with the next monthly billing following the mailing of the ballot as a reminder to customers to participate in the balloting procedure.

**General Tariff**

Voice Access Services

Item  
202.

Community Calling Plan (CCP) (Continued)

2. Rates and Charges

An additional monthly rate per Primary Access Service applies as described in Item 202.1. b) vii) above. This monthly rate applies just once to any exchange.

		<u>Monthly Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Business	All Bands	\$ 7.50	N/A	N/A
Residence	Bands A to C	5.00	N/A	N/A
Residence	Bands E to G	N/A	#	\$ 5.85 ▲

The monthly charge for CCP applies to each Primary Access Service (including Primary Access Services contained in bundles) in the following exchanges:

<u>Exchange</u>	<u>Exchange</u>
Badger	Little Heart's Ease
Bellevue	Lourdes
Birchy Bay	Lower Island Cove
Brig Bay	Main Brook
Campbellton	Monroe
Charlottetown (Bonavista Bay)	Musgravetown
Comfort Cove - Newstead	Norris Arm
Cook's Harbour	Northwest River
Degras	Port Blandford
Garnish	Princeton
Greenspond	Ramea
Grey River	Red Bay
Griquet	Rushoon
Harbour Main	St. Bride's
Harry's Harbour	St. George's
Heart's Delight	St. Lewis
Hickman's Harbour	Upper Island Cove
Hillgrade	Wild Cove
Hillview	
Jamestown	
Jeffreys	
Lamaline	

# Filed in confidence with the CRTC.

## General Tariff

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### Voice Access Services

Item  
205.1

#### Residence Single Line Access Service

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in item 200.

##### 1. General

- a) Residence Single Line Access Service provides a network access line to which a customer can connect Company-provided or customer-provided single line terminal equipment.
- b) Residence Single Line Access Service provides unlimited calling within the customer's Local Service Area for a flat monthly rate.
- c) Residence Single Line Access Service rates do not include the provision of telephone sets or other terminal equipment.
- d) One-party grade of service is the standard Company offering and is available throughout an Exchange Area.
- e) Residence Single Line Access Service provides Touch Tone operation.
- f) More than one telephone terminal can be connected to one network access line. Additional terminal equipment is normally installed in the same building as the initial terminal equipment, however off-premises located terminal equipment is provided when suitable facilities are available at the following locations:
  - i) on any premises of the customer's; or
  - ii) on any premises other than the customer's, provided a separate Primary Access Service is subscribed for at such premises.
- g) Standard Service Charges apply.

**General Tariff**

Voice Access Services

Item  
 205.1 Residence Single Line Access Service (Continued)

2. Rates and Charges

The following monthly rates apply per access line for Residence Single Line Access Service:

a) New Brunswick

<u>Band</u>	<u>Rate Range</u>	
	<u>Minimum</u>	<u>Maximum</u>
E	#	\$ 30.69
F	#	28.21

When off-premises located terminal equipment is provided, Local Mileage (destandardized) and/or Inter-exchange Mileage apply as set out in Item 805 and Item 401.2, respectively. **C**

# Filed in confidence with the CRTC.



General Tariff

Voice Access Services

Item 205.1 Residence Single Line Access Service (Continued)

2. Rates and Charges (Continued)

b) Newfoundland and Labrador

Band	Exchanges with EAS or CCP (Note 1)	Rate Range	
		Minimum	Maximum
C	All	#	\$ 22.15
E	No EAS or CCP	#	32.41
E	EAS Rate Distance A (0-8 miles)	#	29.95
E	EAS Rate Distance ½ A (0-8 miles)	#	31.18
E	EAS Rate Distance B (9-12 miles)	#	29.73
E	EAS Rate Distance ½ B (9-12 miles)	#	31.06
E	EAS Rate Distance C (13-16 miles)	#	29.46
E	EAS Rate Distance D (17-20 miles)	#	29.00
E	EAS Rate Distance E (21-25 miles)	#	28.78
E	CCP	#	26.52
F	No EAS or CCP	#	32.41
F	EAS Rate Distance A (0-8 miles)	#	29.95
F	EAS Rate Distance ½ B (9-12 miles)	#	31.06
F	CCP	#	26.52
G	No EAS or CCP	#	32.41
G	EAS Rate Distance ½ A (0-8 miles)	#	31.18
G	EAS Rate Distance B (9-12 miles)	#	29.73
G	EAS Rate Distance ½ B (9-12 miles)	#	31.06
G	CCP	#	26.52

**Note 1:** Exchanges with EAS are shown in Item 201 – Extended Areas Service (EAS). Exchanges with CCP are shown in Item 202 – Community Calling Plan (CCP).

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item 205.1 Residence Single Line Access Service (Continued)

2. Rates and Charges (Continued)

c) Nova Scotia

<u>Band</u>	<u>Rate Range</u>		
	<u>Minimum</u>	<u>Maximum</u>	
C	#	\$ 25.24	
E	#	32.08	▲
F	#	32.08	▲

d) Prince Edward Island

<u>Band</u>	<u>Rate Range</u>		
	<u>Minimum</u>	<u>Maximum</u>	
C	#	\$ 24.68	
E	#	32.50	▲
F	#	32.50	▲

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item  
205.2

Business Single-Line Access Service

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

1. General

- a) Business Single-Line Access Service provides a network access line to which a business customer can connect Company-provided or customer-provided single line terminal equipment.
- b) Business Single-Line Access Service rates do not include the provision of telephone sets or other terminal equipment.
- c) One-party grade of service is the standard Company offering and is available throughout an Exchange Area.
- d) Access Service provides Touch Tone operation.
- e) Customers who request new installations or moves from one location to another must subscribe to Touch Tone service.
- f) Standard Service Charges apply.

2. Rates and Charges

The following monthly rates apply for Single-Line Access Service:

New Brunswick

a) Flat Rate

<u>Rate Band</u>	<u>Individual Line</u>			<u>Pay Telephone Basic Access Line</u>	
	<u>Minimum</u>	<u>Maximum</u>			
B	N/A	N/A		\$ 35.21	
C	N/A	N/A		35.21	
E	#	\$ 62.00	▲	46.50	▲
F	#	62.00	▲	46.50	▲

N/A – Not Applicable.

b) Measured Rate (Destandardized effective August 1, 2002 and only available to existing customers):

<u>Rate Code</u>	<u>Initial (X)</u>			<u>Additional (Y)</u>	
	<u>Minimum</u>	<u>Maximum</u>		<u>Minimum</u>	<u>Maximum</u>
All	#	\$ 53.00	▲	#	\$ 40.40 ▲

**Notes:**

(X) Provides for 75 originating local calls on the initial network access lines. Each call over 75 is charged for at a flat rate of \$0.11.

(Y) Each additional network access line must terminate in the same building as the initial network access line with which it is associated and all usage will be charged to the associated network access line.

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item 205.2 Business Single-Line Access Service (Continued)

2. Rates and Charges (Continued)

The following monthly rates apply for Single-Line Access Service:

Newfoundland & Labrador

<u>Rate Band</u>	<u>Individual Line</u>			<u>Pay Telephone Basic Access Line</u>	
	<u>Minimum</u>	<u>Maximum</u>			
A	N/A	N/A		\$ 29.21	
B1	#	\$ 63.00	▲	47.25	▲
B2	#	63.00	▲	47.25	▲

Nova Scotia

<u>Rate Band</u>	<u>Individual Line</u>		<u>Pay Telephone Basic Access Line</u>	
A	N/A		\$ 37.46	
C	\$ 62.00	▲	46.50	▲
E	62.00	↓	46.50	↓
F	62.00	▲	46.50	▲

Prince Edward Island

<u>Rate Band</u>	<u>Individual Line</u>			<u>Pay Telephone Basic Access Line</u>	
	<u>Minimum</u>	<u>Maximum</u>			
B	N/A	N/A		\$ 35.21	
C	#	\$ 62.00	▲	46.50	▲
E	#	62.00	↓	46.50	↓
F	#	62.00	▲	46.50	▲

N/A – Not Applicable.

# Filed in confidence with the CRTC.

## General Tariff

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### Voice Access Services

Item  
205.3

#### Residence Multi-line Access Service

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

1. General

- a) This service is only available in New Brunswick and Nova Scotia.
- b) Residence Multi-line Access Service provides a network access line to which a residence customer can connect Company-provided or customer-provided multi-line terminal equipment.
- c) Residence Multi-line Access Service provides unlimited calling within the customer's Local Service Area for a flat monthly rate.
- d) Residence Multi-line Access Service rates do not include the provision of telephone sets or other terminal equipment.
- e) For Residence Multi-line Access Service customers, the wiring and jack will be provided up to the point on the customer's premises where the terminal equipment is to be connected.
- f) Residence Multi-line Access Service may be provided via equivalent network access lines.
- g) Residence Multi-line Access Service provides Touch Tone operation.
- h) Standard Service Charges apply.

**General Tariff**

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Voice Access Services

Item  
 205.3 Residence Multi-line Access Service (Continued)

2. Rates and Charges

The following monthly rates apply per access line for Residence Multi-line Access Service:

New Brunswick

All Exchange Bands           \$20.00

Nova Scotia

	<u>Key</u>	<u>PBX</u>
All Exchange Bands	\$ 47.85	\$ 57.85

## General Tariff

### Voice Access Services

Item  
205.4

#### Business Multi-Line Access Service

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

##### 1. General

- a) Business Multi-Line Access Service rates do not include the provision of telephone sets or other terminal equipment. Business customers can connect approved customer provided terminal equipment.
- b) Business Multi-Line Access Service includes the capability of Touch Tone operation and equivalent network access lines.
- c) Growth provisioning of multi-line network access service is subject to the availability and technical limitations of the specific multi-line terminal equipment used.
- d) Multi-Line Network Access rates apply to multi-line terminal equipment.
- e) Off-premises telephones or equivalent may be provided subject to the technical limitations of the multi-line terminal equipment and the appropriate extension line mileage rates or local circuit rates specified elsewhere in the Company's tariffs.
- f) Standard Service Charges apply.
- g) The following terms and conditions apply to Business Multi-Line Access Service Contracts:
  - i) Payment may be made on a monthly or 1, 2, 3 or 5 year minimum contract period (MCP) basis (whichever is applicable).
  - ii) Lines may be added during the life of a 1, 2, 3 or 5 year MCP (whichever is applicable) at the same rates as lines covered by the original MCP and for a period co-terminating with the original MCP. At the expiry of the MCP all locals will revert to one month rates unless the customer enters into a new MCP or the subscriber elects an extension of the existing MCP. The customer may select a new 1, 2, 3 or 5 year MCP (whichever is applicable) or the customer may agree to commit to another immediately succeeding MCP of equal duration, and for an equal quantity commitment level. Extensions are made in one year increments, at the election of the customer, to a maximum extended MCP period equal to the length of the original MCP. Additional extensions of one year increments beyond a length equal to the original MCP are available, subject to the agreement of the Company and the customer. All extensions shall apply existing MCP terms, conditions and rates.
  - iii) Negotiation Period following the end of the current MCP contract. Where the customer has not selected an extension period as noted above, and subject to the agreement of the Company and the customer, service may continue beyond the end of the current MCP contract at the same rates, terms and conditions for a period of up to six months, for the purpose of negotiating a subsequent contract for this or another Company-provided local access service (the "Negotiation Period"). If, by the end of the Negotiation Period, the Company and the customer are unable to agree to a subsequent contract for this or another Company-provided local access service, the Company will, in addition to the MCP contract rates, bill the customer the difference between the applicable non-contract rates that would have applied at the end of the MCP and the MCP contract rates.

General Tariff

Voice Access Services

Item  
205.4

Business Multi-Line Access Service (Continued)

1. General (Continued)

iv) If service is terminated prior to the scheduled expiry date, the customer will be required to pay the total of the monthly access rates applicable to the unexpired portion of the MCP. These termination charges will be applied to the initial group of lines provided at the commencement date of the MCP and all additional locals added after the commencement date. **C**

v) Lines may be relocated to other (existing or new) locations within the Province without payment of termination charges providing the lines remain part of the existing service. **C**

vi) Termination charges will be reduced or waived if the customer contracts for another Business Multi-Line Access Service as follows: **C**

a. If the committed revenues under the new contracts(s) are equal to or greater than those remaining under the original contract(s), the termination charges for the original contract(s) will be waived; or

b. If the committed revenues under the new contracts(s) are less than those remaining under the original contract(s), the termination charges for the original contract(s) will be reduced by half the committed revenues under the new contract(s).

vii) Customers may migrate their Business Multi-Line Access Service under the terms of an MCP to any access services which are subject to the terms of an MCP. In such cases, termination charges do not apply, provided that the charges remaining on the MCP for Business Multi-Line Access Service that they are migrating from are less than those being committed under the new MCP for the other service. If the charges remaining are greater than those being committed under the MCP for the other service, then termination charges as determined above apply on the difference between the two amounts. **C**

2. Rates and Charges

The following monthly rates apply for Multi-line Access Service:

New Brunswick

<u>Exchange Band</u>	<u>Monthly Rate</u>		<u>2 Year Contract</u>
	<u>Minimum</u>	<u>Maximum</u>	
Band C	#	\$ 62.00	\$ 44.00
Band E	#	62.00	44.00
Band F	#	62.00	44.00

# Filed in confidence with the CRTC.



**General Tariff**

Voice Access Services

Item  
205.4

Business Multi-Line Access Service (Continued)

2. Rates and Charges (Continued)

The following monthly rates apply for Multi-Line Access Service:

Newfoundland & Labrador

<u>Rate Band</u>	<u>Monthly</u>		<u>2 Year Contract</u>	
Band B1	\$ 58.00	▲	\$ 50.00	▲
Band B2	63.00	▲	52.55	

Equivalent line service is provided at a monthly rate of \$1.95 for each Central Office or Multi-Line Access so arranged.

Nova Scotia

<u>Exchange Band</u>	<u>Monthly</u>		<u>1 Year Contract</u>	<u>2 Year Contract</u>	<u>3 Year Contract</u>	<u>5 Year Contract</u>
Band C	\$ 60.00	▲	42.00	39.95	33.95	31.95
Band E	60.00	↑	52.55	43.95	39.95	34.95
Band F	60.00	▲	52.55	43.95	39.95	34.95

Prince Edward Island

<u>Exchange Band</u>	<u>Monthly</u>		<u>1 Year Contract</u>	<u>2 Year Contract</u>	<u>3 Year Contract</u>	<u>5 Year Contract</u>
Band C	\$ 61.25		\$ 42.00	\$ 39.95	\$ 36.95	\$ 34.95
Band E	61.25		52.55	43.95	39.95	37.95
Band F	61.25		52.55	43.95	39.95	37.95

## General Tariff

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### Voice Access Services

Item  
205.5

Residence Party Line Access Service

**Note:** This tariff item is forborne from regulation in certain Exchanges, as identified in Item 200. **C**

1. General

a) This is a destandardized service, available only where individual-line service is not available. This service is only available in Newfoundland and Labrador. All customers of Party Line Access Service must upgrade to Residence Single Line Access Service upon the availability of suitable facilities.

b) Party Line Access Service provides a network access line to which a customer must connect Company-provided single line terminal equipment at rates set out in Item 334.

c) Party Line Access Service provides, subject to certain limitations regarding fair and proportionate use, for unlimited calling within the customer's Local Service Area for a flat monthly rate.

d) Party Line Access Service rates do not include the provision of telephone sets or other terminal equipment.

e) Two-party grade of service provides for the connection of two primary services to a Central Office line. **C**

f) Four-party service provides for the connection of four primary services to a Central Office line. **C**

g) Multi-party service provides for the connection of more than four primary services to a Central Office line. **C**

h) Party Line Access Service provides Touch Tone operation.

i) Customers who request new installations or moves from one location to another must subscribe to Touch Tone service.

j) Standard Service Charges apply.

General Tariff

Voice Access Services

Item  
 205.5

Residence Party Line Access Service (Continued)

2. Rates and Charges

The following monthly rates apply per access line for Party Line Access Service:

a) Newfoundland and Labrador

i) Two-Party Service

<u>Band</u>	<u>Rate Range</u>		
	<u>Minimum</u>	<u>Maximum</u>	
Band C	#	\$ 17.77	
Bands E, F & G	#	21.36	▲

ii) Four-Party Service

<u>Band</u>	<u>Rate Range</u>		
	<u>Minimum</u>	<u>Maximum</u>	
Band C	#	\$ 11.18	
Bands E, F & G	#	13.43	▲

iii) Multi-Party Service

<u>Band</u>	<u>Rate Range</u>		
	<u>Minimum</u>	<u>Maximum</u>	
Band C	#	\$ 8.47	
Bands E, F & G	#	10.14	▲

# Filed in confidence with the CRTC.

## General Tariff

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### Voice Access Services

Item  
205.6

#### Hotel Service – NS & PEI Only

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

#### 1. General

a) Hotel Service is Network Exchange Service provided to Hotels and Motels, both referred to hereinafter as Hotels. This service is available under one of the two following service arrangements in Nova Scotia:

- i) Message Rate Hotel Service
- ii) Flat Rate Hotel Service

b) Both types of Hotel Service arrangements shall be provided with PBX Multi Line System Classifications only.

c) Hotel service is only provided in the provinces of Nova Scotia and Prince Edward Island.

d) Service in New Brunswick – see CRTC 21491, Item 825.

#### 2. Message Rate Hotel Service - Nova Scotia

a) This Hotel Service arrangement is a message rate public service provided primarily for the use of guests at Hotels.

b) Local messages originating at the Hotel shall be charged at \$0.23 each.

Long distance messages originating from the Hotel on the Company's network shall be charged as Operator Handled Calls. Long Distance Service is provisioned by connecting the hotel PBX to a message toll terminal at a message toll operating position of the Company. The hotel is charged a monthly rate and service charge per channel.

Monthly Rate per channel \$26.25 – Nova Scotia.

Service Charge - see CRTC 21491, Item 255.

c) The Company will provide call detail information to the Hotel for the purpose of collecting charges.

## General Tariff

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### Voice Access Services

Item  
205.6

#### Hotel Service – NS & PEI Only (Continued)

##### 2. Message Rate Hotel Service - Nova Scotia (Continued)

d) Long distance messages on the network of Alternate Providers Of Long Distance Service (APLDS) may be provisioned by connecting the hotel PBX with the APLDS point of presence (POP).

Rate per Circuit:

Hotel and POP in same wire center \$26.25 – Nova Scotia.

Hotel and POP same exchange different wire center an inter office mileage charge would apply in addition to the circuit rate (see Item 514.1).

Hotel and POP in different exchanges IX channel mileage between hotel and POP (see Item 401.2).

##### 3. Flat Rate Hotel Service – Nova Scotia

a) Under this Hotel Service arrangement the Hotel will subscribe to a sufficient number of Network Exchange Service Lines, at rates as stated in Item 205.3 for PBX Services, to meet the Local and Direct Distance Dialed long distance message calling requirements of the Hotel administration and its guests.

b) There will be no charge to the Hotel by the Company for local messages originating at the Hotel.

c) Hotels with this service arrangement shall be liable for all charges related to any telephone messages originating from or charged to the Network Exchange Service Lines except long distance messages charged to a third number, sent collect and calling card calls.

## General Tariff

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### Voice Access Services

Item  
205.6

#### Hotel Service – NS & PEI Only (Continued)

##### 4. Hotel Service in Prince Edward Island

- a) Hotel Service enables use of the telephone network provided primarily for the use of guests at hotels and motels, both referred herein as hotels.
- b) Subscribers to Hotel Service shall collect and remit to the Company approved charges for messages sent paid or received collect over the telephone network and shall be responsible for the operation of the system on the premises.
- c) Off premises telephones will only be provided where required solely for and used exclusively by guests or management and the conditions outlined in Item 514.1.2. are met.
- d) Long distance messages originating at the Hotel PBX are connected to a toll terminal at a message toll operating position of the Company. The hotel is charged a monthly rate and service charge per channel.

Monthly Rate per channel \$20.00.

Service Charge See Item 255.

- e) The Company will provide call detail information to the Hotel for the purpose of collecting charges.
- f) Long distance messages on the network of Alternate Providers Of Long Distance Service (APLDS) may be provisioned by connecting the hotel PBX with the APLDS point of presence (POP).

Rate per Circuit:

Hotel and POP in same wire center \$20.00.

Hotel and POP in same exchange but different wire center - an inter office mileage charge would apply in addition to the circuit rate (see Item 514.1).

Hotel and POP in different exchanges IX channel mileage between hotel and POP (see Item 401.2).

## General Tariff

### Voice Access Services

Item  
205.7

Charitable and Not for Profit Access Service

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

1. General

It is the responsibility of the organization to request Charitable and Not for Profit Access Service. The organization must provide a current and in effect Federal Charitable Registration number or proof of provincial registration as a Not for Profit business entity in the province in which Charitable and Not for Profit Access Service is requested.

Charitable and Not for Profit Access Service is only available with Business Single Line Access Service.

2. Rates and Charges

Standard Service Charges apply.

<u>Province</u>	<u>Business Single Line Access Service</u>	<u>Multi Line Network Exchange Service</u>		C N N
	<u>Monthly Rate</u>	<u>Monthly Rate For Key</u>	<u>Monthly Rate For PBX</u>	
New Brunswick	\$ 23.25	N/A	N/A	
Newfoundland and Labrador				
Band B1	30.08	N/A	N/A	
Band B2	30.08	N/A	N/A	
Nova Scotia	26.25	\$ 47.85	\$ 57.85	
Prince Edward Island	25.70	N/A	N/A	

## General Tariff

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### Voice Access Services

Item  
215.2.

#### National Centrex Service

**Note:** This tariff item is forborne from regulation in certain exchanges as identified in Item 200

##### 1. Description

- a) National Centrex Service (NCS) is a service which provides a combination of exchange service and intercommunicating service (voice and data).
- b) NCS is provided by switching equipment located on Company premises.
- c) NCS is a multi-system, multi-location contracted service which provides for a common set of basic and optional Centrex features on a national basis.
- d) NCS customers benefit directly from the uniform feature availability, simplified administration and a comprehensive national service.
- e) NCS is available in specific incumbent provincial telephone company territories in conjunction with other incumbent provincial telephone companies.

##### 2. Terms and Conditions

- a) NCS is subject to the availability of suitable facilities.
- b) NCS is available to any customer who has:
  - i) 500 or more accesses located in at least three separate participating company provinces (NB, NS, NL and PEI qualify as separate companies), two of which must be an incumbent provincial telephone company; and
  - ii) a minimum of 30 accesses in a participating Bell Aliant province. C
- c) Standard Service Charges apply as per CRTC 21491, Item 255, Standard Service Charges.
- d) NCS rates do not include the provision of telephone sets.



## General Tariff

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### Voice Access Services

Item  
215.2.

#### National Centrex Service (Continued)

##### 2. Terms and Conditions (Continued)

e) National Centrex lines terminating on multi-line equipment will be charged a monthly access rate as per CRTC 21491 Item 205.3, Business Multi-Line Access Service, as well as any applicable circuitry charges specified elsewhere in the Company's Tariff.

f) Accesses for CRTC 21491 Item 215.6, Regional Large Business Centrex Service are included in line counts for the purpose of calculating National Centrex Service rates.

g) Centrex IP ports and associated features are included in the number of locals and counts for the purpose of determining Centrex IP Service and/or National Centrex Service rates and associated feature rates in each service.

##### 3. Basic and Optional Features

a) For detail on basic Centrex features see CRTC 21419, Item 215.1, Provincial Centrex Service and for optional Enhanced Centrex Features see CRTC, 21419, Item 215.3, Enhanced Centrex Features.

b) Call Display is a non chargeable basic feature in NL, NS and PEI. Call Display Blocking is a non-chargeable feature in NB, NL, NS and PEI. Call Trace is a non-chargeable feature in NS and PEI.

c) Automatic Route Selection (ARS) and Station Message Detail Recording (SMDR) are provided as a non chargeable feature for customers with 5000 or more accesses.

d) The CCFN (Centrex Corporate Feature Network) option is available to those NCS customers who subscribe to the feature in at least three separate participating companies' territories and who have a minimum billing requirement of 10 CCFN featured accesses in each province. CCFN is available on a customer group basis only (all accesses in the customer group must subscribe to the CCFN service option).

## General Tariff

### Voice Access Services

Item  
215.2.

#### National Centrex Service (Continued)

##### 4. Minimum Contract Periods (MCP)

- a) NCS is available for three or five years.
- b) NCS customers must contract for the same time period in all provinces. Contracting for some accesses at three-year rates and others at five-year rates is not permitted.
- c) At the expiry of an MCP, customers must elect a new three-year or five-year MCP or an extension to their existing MCP at existing MCP terms, conditions and rates as described below.

(1) Extensions: subject to the agreement of the Company and the customer, MCP customers may also avail of an extension to their MCP in one-year increments, at the existing MCP terms, conditions and rates. The customer may select an individual one-year extension period, multiple consecutive one-year extension periods, or a period or periods of between one and five years. Additional extensions of one-year increments beyond five years at existing MCP terms, conditions and rates are available, subject to the agreement of the Company and the customer. Termination charges in any extension period apply as set out below.

(2) Negotiation Period following the end of the current MCP contract: where the customer has indicated that it does not wish automatic renewal to take place and has not selected an extension period as noted above, and subject to the agreement of the Company and the customer, service may continue beyond the end of the current MCP contract at the same rates, terms and conditions for a period of up to six months, for the purpose of negotiating a subsequent contract for this or another Company-provided local access service (the "Negotiation Period").

#### Termination charges

Termination charges for NCS is equal to the present worth of the unexpired portion of the MCP.

#### Adding accesses

- i) If new accesses are added during the last six months of the MCP and the additions reach a cumulative national total of 500, these accesses may be provided at the MCP rate, provided the customer signs a new MCP coincident with the provisioning of the 500th access. No termination charges apply.
- ii) If new accesses are added and the total number increases to a higher line category than that elected by the customer, the customer shall have the option to either:
  - a. continue to pay for all accesses at the rate provided for the line category elected for the current MCP, or
  - b. elect a new three or five-year MCP in the higher line category, provided that the expiry date must not be earlier than the expiry date of the existing MCP. No termination charges apply.

## General Tariff

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### Voice Access Services

Item  
215.2.

#### National Centrex Service (Continued)

#### 4. Minimum Contract Periods (MCP) (Continued)

c) (Continued)

#### Removing accesses

i) A customer may reduce the number of accesses (provincial float) reflected in the initial service period contract during the life of the contract without incurring a termination penalty. The number of accesses allowed will be based on a cumulative percentage of the maximum number of accesses included in the contract. This allowance will not apply in cases of service termination. The proposed float levels are as follows:

<u>Accesses in Service</u>	<u>Percent Provincial Float</u>
500 – 5000	10%
5001 – 30000	15%
30001 +	25%

ii) As an option to the standard NCS Float provisions, customers may elect to accept the National Float, which allows the removal of any quantity of accesses, without penalty, contained in a specific MCP, provided that the total number of accesses being terminated under this provision, added to the sum of all other accesses terminated previously or coincidentally, do not exceed 10% of the total number of accesses in service. The election to accept the provisions of the National Float must be made by customers within 6 months of signing an MCP. Customers who do not make a specific election to accept the National Float, will be deemed to have accepted the standard NCS Provincial float provisions.

iii) If, due to removal of accesses, the total number of lines decrease to a lower line category than that elected by the customer, the customer shall have the option to either:

a. continue to pay for the minimum number of accesses in the present line category elected, in which no termination charges will apply, or

## General Tariff

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### Voice Access Services

Item  
215.2.

#### National Centrex Service (Continued)

##### 4. Minimum Contract Periods (MCP) (Continued)

c) (Continued)

##### Removing accesses (Continued)

b. elect a new three or five-year MCP in the lower line category (where applicable), provided that the expiry date must not be earlier than the expiry date of the present MCP, in which case the termination charge will apply with respect to the difference between:

1. the maximum number of accesses in service during the current MCP; and
2. the maximum number of accesses subscribed to in the line category elected for the new MCP (which shall be deemed to be the maximum number of lines in service under the new MCP).

##### Migration

a) Customers may migrate all or a portion of their NCS under the terms of an MCP to any access services which are subject to the terms of an MCP. In such cases, termination charges do not apply, provided that the charges remaining on the MCP for the NCS that they are migrating from are less than those being committed under the new MCP for the other service. If the charges remaining are greater than those being committed under the MCP for the other service, then termination charges as determined above apply on the difference between the two amounts.

b) In addition to the migration provisions above, customers may migrate all or a portion of their NCS under the terms of an MCP to National Services Tariff, Item 517 - Hosted IP Voice without termination charges, provided that the customer has selected an MCP of three years or greater, and the total number of lines under the new MCP is equal to or greater than the number of lines under the existing NCS service MCP.

##### 5. Converting from a Provincial MCP

a) A customer may convert from an existing Provincial Centrex Service to an NCS MCP without incurring a termination charge provided that:

- i) the 3-year or 5-year NCS MCP is equal to or greater than the remaining period of the existing Provincial Centrex Service contract, and
- ii) the number of access lines in the NCS contract is equal to or greater than the number of accesses in the existing Provincial Centrex Service contract.

General Tariff

Voice Access Services

Item  
215.2 National Centrex Service (Continued)

6. Rates and Charges

New Brunswick

3 YEAR RATES – NATIONAL LINE COUNT

NB LINE COUNT	500 -1500	1501 -5000	5001 -15000	15001 -20000	20001 -25000	25001 -30000	30001 -50000	50001+
30-100								
Current Rate	\$39.00	\$38.00	\$37.15	\$37.00	\$36.15	\$35.80	\$35.45	\$35.45
Min. Rate	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#
101-500								
Current Rate	\$39.00	\$38.00	\$31.60	\$37.00	\$35.00	\$30.50	\$30.25	\$30.25
Min. Rate	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#
501-1500								
Current Rate	\$39.00	\$36.45	\$29.45	\$28.95	\$28.70	\$28.45	\$28.20	\$28.20
Min. Rate	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#
1501-5000								
Current Rate	N/A	\$36.00	\$28.00	\$27.55	\$27.30	\$27.05	\$26.80	\$26.80
Min. Rate	N/A	#	#	#	#	#	#	#
Max. Rate	N/A	#	#	#	#	#	#	#
5001-15000								
Current Rate	N/A	N/A	\$21.80	\$26.35	\$26.15	\$25.90	\$25.70	\$25.70
Min. Rate	N/A	N/A	#	#	#	#	#	#
Max. Rate	N/A	N/A	#	#	#	#	#	#
15001-30000								
Current Rate	N/A	N/A	N/A	\$26.25	\$26.05	\$25.80	\$25.60	\$25.60
Min. Rate	N/A	N/A	N/A	#	#	#	#	#
Max. Rate	N/A	N/A	N/A	#	#	#	#	#
30001-50000								
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	\$25.60	\$25.60
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#
50000+								
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$25.60
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#

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General Tariff

Voice Access Services

Item  
215.2 National Centrex Service (Continued)

6. Rates and Charges (Continued)

New Brunswick (Continued)

5 YEAR RATES – NATIONAL LINE COUNT

NB LINE COUNT	500 -1500	1501 -5000	5001 -15000	15001 -20000	20001 -25000	25001 -30000	30001 -50000	50001+
30-100								
Current Rate	\$36.95	\$36.50	\$36.45	\$35.80	\$35.45	\$35.15	\$34.80	\$34.80
Min. Rate	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#
101-500								
Current Rate	\$36.70	\$36.25	\$31.05	\$30.50	\$33.00	\$32.00	\$30.00	\$29.65
Min. Rate	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#
501-1500								
Current Rate	\$36.20	\$35.75	\$28.95	\$28.45	\$33.00	\$32.00	\$30.00	\$27.65
Min. Rate	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#
1501-5000								
Current Rate	N/A	\$35.35	\$27.55	\$27.05	\$26.80	\$26.60	\$26.35	\$26.35
Min. Rate	N/A	#	#	#	#	#	#	#
Max. Rate	N/A	#	#	#	#	#	#	#
5001-15000								
Current Rate	N/A	N/A	\$26.35	\$25.90	\$25.70	\$25.45	\$25.20	\$25.20
Min. Rate	N/A	N/A	#	#	#	#	#	#
Max. Rate	N/A	N/A	#	#	#	#	#	#
15001-30000								
Current Rate	N/A	N/A	N/A	\$25.80	\$25.60	\$25.35	\$25.15	\$25.15
Min. Rate	N/A	N/A	N/A	#	#	#	#	#
Max. Rate	N/A	N/A	N/A	#	#	#	#	#
30001-50000								
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	\$25.15	\$25.15
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#
50000+								
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$25.15
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#

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General Tariff

Voice Access Services

Item  
215.2 National Centrex Service (Continued)

6. Rates and Charges (Continued)

Newfoundland and Labrador

3 YEAR RATES – NATIONAL LINE COUNT

NFLD LINE COUNT	500 -1500	1501 -5000	5001 -15000	15001 -20000	20001 -25000	25001 -30000	30001 -50000	50001 -70000	70001 -90000	90000+
30-100										
Current Rate	\$40.00	\$39.00	\$35.50	\$37.00	\$36.00	\$33.75	\$33.25	\$33.15	\$33.05	\$33.00
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
101-500										
Current Rate	\$40.00	\$39.00	\$32.25	\$37.00	\$36.00	\$33.45	\$32.95	\$32.85	\$32.75	\$32.70
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
501-1500										
Current Rate	\$40.00	\$35.10	\$35.00	\$34.50	\$33.85	\$33.15	\$32.55	\$32.45	\$32.35	\$32.30
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
1501-5000										
Current Rate	N/A	\$34.60	\$34.50	\$34.00	\$33.40	\$32.55	\$32.05	\$31.95	\$31.85	\$31.80
Min. Rate	N/A	#	#	#	#	#	#	#	#	#
Max. Rate	N/A	#	#	#	#	#	#	#	#	#
5001+										
Current Rate	N/A	N/A	\$34.25	\$33.75	\$33.20	\$32.25	\$31.75	\$31.65	\$31.55	\$31.50
Min. Rate	N/A	N/A	#	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	#	#	#	#	#	#	#	#

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item  
215.2 National Centrex Service (Continued)

6. Rates and Charges (Continued)

Newfoundland and Labrador (Continued)

5 YEAR RATES – NATIONAL LINE COUNT

NFLD LINE COUNT	500 -1500	1501 -5000	5001 -15000	15001 -20000	20001 -25000	25001 -30000	30001 -50000	50001 -70000	70001 -90000	90000+
30-100										
Current Rate	\$34.80	\$34.70	\$34.60	\$33.55	\$33.50	\$33.00	\$32.75	\$32.65	\$32.55	\$32.50
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
101-500										
Current Rate	\$33.10	\$33.00	\$32.90	\$32.75	\$34.00	\$33.00	\$31.60	\$32.00	\$31.40	\$31.35
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
501-1500										
Current Rate	\$32.85	\$32.75	\$32.65	\$32.50	\$34.00	\$31.60	\$31.40	\$31.30	\$31.20	\$31.15
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
1501-5000										
Current Rate	N/A	\$32.40	\$32.30	\$32.00	\$31.55	\$31.20	\$30.90	\$30.80	\$30.70	\$30.65
Min. Rate	N/A	#	#	#	#	#	#	#	#	#
Max. Rate	N/A	#	#	#	#	#	#	#	#	#
5001+										
Current Rate	N/A	N/A	\$32.10	\$31.75	\$31.45	\$31.15	\$30.80	\$30.70	\$30.60	\$27.55
Min. Rate	N/A	N/A	#	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	#	#	#	#	#	#	#	#

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General Tariff

Voice Access Services

Item  
215.2 National Centrex Service (Continued)

6. Rates and Charges (Continued)

Nova Scotia

3 YEAR RATES – NATIONAL LINE COUNT

NS LINE COUNT	500 -1500	1501 -5000	5001 -15000	15001 -20000	20001 -25000	25001 -30000	30001 -50000	50001 -70000	70001 -90000	90000+
30-100										
Current Rate	\$48.00	\$45.60	\$43.15	\$42.35	\$41.95	\$41.55	\$41.15	\$41.05	\$40.95	\$40.85
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
101-500										
Current Rate	\$41.00	\$42.00	\$41.00	\$40.00	\$39.00	\$36.55	\$36.30	\$36.20	\$36.10	\$36.00
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
501-1500										
Current Rate	\$40.00	\$38.55	\$37.05	\$36.85	\$39.00	\$36.30	\$36.00	\$35.90	\$35.80	\$35.70
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
1501-5000										
Current Rate	N/A	\$36.90	\$36.80	\$36.60	\$36.40	\$36.05	\$35.75	\$35.65	\$35.55	\$35.45
Min. Rate	N/A	#	#	#	#	#	#	#	#	#
Max. Rate	N/A	#	#	#	#	#	#	#	#	#
5001-15000										
Current Rate	N/A	N/A	\$36.55	\$36.35	\$36.15	\$35.95	\$35.50	\$35.40	\$35.30	\$35.20
Min. Rate	N/A	N/A	#	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	#	#	#	#	#	#	#	#
15001-30000										
Current Rate	N/A	N/A	N/A	\$36.20	\$36.00	\$35.80	\$35.35	\$35.25	\$35.15	\$35.05
Min. Rate	N/A	N/A	N/A	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	N/A	#	#	#	#	#	#	#
30001-50000										
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	\$35.25	\$35.15	\$35.05	\$34.95
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#	#
50000+										
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$35.05	\$34.95	\$34.85
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#

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General Tariff

Voice Access Services

Item  
215.2 National Centrex Service (Continued)

6. Rates and Charges (Continued)

Nova Scotia (Continued)

5 YEAR RATES – NATIONAL LINE COUNT

NS LINE COUNT	500 -1500	1501 -5000	5001 -15000	15001 -20000	20001 -25000	25001 -30000	30001 -50000	50001 -70000	70001 -90000	90000+
30-100										
Current Rate	\$46.20	\$44.35	\$42.45	\$41.65	\$41.25	\$40.85	\$40.45	\$40.35	\$40.25	\$40.15
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
101-500										
Current Rate	\$40.50	\$38.55	\$36.60	\$36.15	\$37.00	\$36.00	\$35.60	\$35.50	\$35.40	\$35.30
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
501-1500										
Current Rate	\$39.50	\$37.95	\$36.35	\$36.00	\$37.00	\$36.00	\$35.30	\$35.20	\$35.10	\$35.00
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
1501-5000										
Current Rate	N/A	\$36.40	\$36.10	\$35.75	\$35.50	\$35.25	\$35.05	\$34.95	\$34.85	\$34.75
Min. Rate	N/A	#	#	#	#	#	#	#	#	#
Max. Rate	N/A	#	#	#	#	#	#	#	#	#
5001-15000										
Current Rate	N/A	N/A	\$35.85	\$35.55	\$35.30	\$35.05	\$34.80	\$34.70	\$34.60	\$34.50
Min. Rate	N/A	N/A	#	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	#	#	#	#	#	#	#	#
15001-30000										
Current Rate	N/A	N/A	N/A	\$35.35	\$35.15	\$34.90	\$34.65	\$34.55	\$34.45	\$34.35
Min. Rate	N/A	N/A	N/A	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	N/A	#	#	#	#	#	#	#
30001-50000										
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	\$34.55	\$34.45	\$34.35	\$34.25
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#	#
50000+										
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$34.35	\$34.25	\$34.15
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item  
215.2 National Centrex Service (Continued)

6. Rates and Charges (Continued)

Prince Edward Island

3 YEAR RATES – NATIONAL LINE COUNT

PEI LINE COUNT	500 -1500	1501 -5000	5001 -15000	15001 -20000	20001 -25000	25001 -30000	30001 -50000	50001 -70000	70001 -90000	90000+
30-100										
Current Rate	\$48.00	\$45.60	\$43.15	\$42.35	\$39.00	\$41.55	\$41.15	\$41.05	\$40.95	\$40.85
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
101-500										
Current Rate	\$41.00	\$39.15	\$37.30	\$37.05	\$39.00	\$36.55	\$36.30	\$36.20	\$36.10	\$36.00
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
501-1500										
Current Rate	\$40.00	\$38.55	\$34.05	\$36.85	\$36.60	\$36.30	\$36.00	\$35.90	\$35.80	\$35.70
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
1501-5000										
Current Rate	N/A	\$36.90	\$36.80	\$36.60	\$36.40	\$36.05	\$35.75	\$35.65	\$35.55	\$35.45
Min. Rate	N/A	#	#	#	#	#	#	#	#	#
Max. Rate	N/A	#	#	#	#	#	#	#	#	#
5001-15000										
Current Rate	N/A	N/A	\$36.55	\$36.35	\$36.15	\$35.95	\$35.50	\$35.40	\$35.30	\$35.20
Min. Rate	N/A	N/A	#	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	#	#	#	#	#	#	#	#
15001-30000										
Current Rate	N/A	N/A	N/A	\$36.20	\$36.00	\$35.80	\$35.35	\$35.25	\$35.15	\$35.05
Min. Rate	N/A	N/A	N/A	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	N/A	#	#	#	#	#	#	#
30001-50000										
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	\$35.25	\$35.15	\$35.05	\$34.95
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#	#
50000+										
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$35.05	\$34.95	\$34.85
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#

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General Tariff

Voice Access Services

Item  
215.2 National Centrex Service (Continued)

6. Rates and Charges

Prince Edward Island (Continued)

5 YEAR RATES – NATIONAL LINE COUNT

PEI LINE COUNT	500 -1500	1501 -5000	5001 -15000	15001 -20000	20001 -25000	25001 -30000	30001 -50000	50001 -70000	70001 -90000	90000+
30-100										
Current Rate	\$46.20	\$44.35	\$42.45	\$41.65	\$41.25	\$40.85	\$40.45	\$40.35	\$40.25	\$40.15
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
101-500										
Current Rate	\$40.50	\$38.55	\$36.60	\$36.15	\$37.00	\$35.80	\$35.60	\$35.50	\$35.40	\$35.30
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
501-1500										
Current Rate	\$39.50	\$37.95	\$36.35	\$36.00	\$35.70	\$35.50	\$35.30	\$35.20	\$35.10	\$35.00
Min. Rate	#	#	#	#	#	#	#	#	#	#
Max. Rate	#	#	#	#	#	#	#	#	#	#
1501-5000										
Current Rate	N/A	\$36.40	\$36.10	\$35.75	\$35.50	\$35.25	\$35.05	\$34.95	\$34.85	\$34.75
Min. Rate	N/A	#	#	#	#	#	#	#	#	#
Max. Rate	N/A	#	#	#	#	#	#	#	#	#
5001-15000										
Current Rate	N/A	N/A	\$35.85	\$35.55	\$35.30	\$35.05	\$34.80	\$34.70	\$34.60	\$34.50
Min. Rate	N/A	N/A	#	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	#	#	#	#	#	#	#	#
15001-30000										
Current Rate	N/A	N/A	N/A	\$35.35	\$35.15	\$34.90	\$34.65	\$34.55	\$34.45	\$34.35
Min. Rate	N/A	N/A	N/A	#	#	#	#	#	#	#
Max. Rate	N/A	N/A	N/A	#	#	#	#	#	#	#
30001-50000										
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	\$34.55	\$34.45	\$34.35	\$34.25
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#	#
50000+										
Current Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	\$34.35	\$34.25	\$34.15
Min. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#
Max. Rate	N/A	N/A	N/A	N/A	N/A	N/A	N/A	#	#	#

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## General Tariff

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### Voice Access Services

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#### Centrex Call Center Service

**Note:** This tariff item is forborne from regulation in certain exchanges as identified in Item 200.

##### 1. General

Centrex Call Centre Service is comprised of three elements:

- a) Centrex Per Agent Service (CPAS);
- b) Centrex ACD Service (CACDS); and
- c) Centrex Enhanced Call Centre Services (CECCS).

Centrex Call Center Service is available to both Provincial Centrex and National Centrex customers.

Uniform Call Distribution Service (UCD) allows incoming calls to be evenly distributed among a group of pre-designated accesses (maximum group size of 128 accesses). In Newfoundland & Labrador, Nova Scotia and Prince Edward Island UCD Service is a Basic Feature of Centrex. A generic voice announcement is provided to calls held in queue.

##### 2. Service Components

a) Centrex Per Agent Service (CPAS) includes:

- i) One local access with basic centrex features;
- ii) In Call Key, capable of receiving intelligent network information (i.e., Call Display) and the ability to log into a queue;
- iii) Secondary Directory Number (SDN) for alternate incoming and outbound calling;
- iv) Management Information Service (MIS) packaged reports (maximum of five separate reports) sent to a customer's call center on a regular basis;
- v) One initial customized recorded announcement;
- vi) Required queues, with an average maximum ratio of one queue for every two CPAS agent positions. Additional queues are provided as outlined under CECCS; and
- vii) Initial customer consultation, which includes system configuration, basic reports design and interpretation and training for the call centre personnel.

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#### Centrex Call Center Service (Continued)

##### 2. Service Components (Continued)

##### b) Centrex ACD Service (CACDS) includes:

- i) The feature capability for a Centrex ACD Service position to log into a queue;
- ii) A customer subscribing to Centrex ACD Service also requires one Centrex access at tariff rates per Centrex ACD Service position;
- iii) rates are based on a customer's accumulative total within a province; and
- iv) A Centrex ACD Service customer would also have to subscribe separately as required to DID's, call display, queues, customized recorded announcements and the data stream between the line-serving switch and the customer owned MIS system, as required per tariff rates. C

##### c) Centrex Enhanced Call Centre Services (CECCS) includes:

##### i) ACD Service Call Processing Queue:

- a. Allows for the distribution of incoming calls over a series of accesses;
- b. All ACD Call Processing Queue's are chargeable when used in conjunction with Centrex ACD Service;
- c. Under CPAS the ACD Service Call Processing Queue pricing is used for those customers that exceed the average maximum ratio of one queue for each two CPAS agent position; and
- d. This queue includes 1 Primary and up to 16 Supplementary DN's.

##### ii) Customized Recorded Announcements:

- a. One Customized Recorded Announcement is included in the Centrex per Agent Service price per customer group;
- b. Additional Recorded Announcements are chargeable;
- c. Announcement rates are based on Exchange; C
- d. In the Centrex ACD Service all Customized Recorded Announcements are chargeable items;
- e. In both services (ACD and UCD), the customer will receive a free generic announcement that is non-customer specific; and
- f. When an interface to a non-line-serving switch-based announcement source is required, an appropriate data circuit is required at tariffed rates. C

##### iii) Data Stream: C

- a. Data Stream provides raw data from an ACD customer group to allow for proper management of information; and C
- b. A data circuit is required at tariffed rates.

## General Tariff

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### Voice Access Services

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Centrex Call Center Service (Continued)

2. Service Components (Continued)

c) Centrex Enhanced Call Centre Services (CECCS) includes: (Continued)

iv) Extended Call Management Service (ECM):

- a. Provides an intelligent link between a customer's business computer and the line-serving switch to enable a customer Computer Telephony application; and **C**
- b. A data circuit is required at tariffed rates between the respective ECM and MIS interface arrangement in the Central Office and the customer's premises.

v) Network ACD per Agent:

- a. is an add-on feature available in Nova Scotia;
- b. allows customers with agents in various wire centers to work in a single queue to answer calls in the order of their arrival and direct calls to the ACD agent who has been idle the longest; and
- c. the Network ACD rate is only applicable to physical remote agents – those located in a different wire center than the main queue agents.

vi) Enhanced Call Center Reporting:

- a. is an add-on feature available in Nova Scotia; and
- b. allows customers the ability to receive real time on demand standard daily queue/agent status reports instead of the standard packaged reports.

vii) Additional Perimeter Reports for CPAS

- a. will provide for additional reports beyond the five included in Centrex per Agent Service (CPAS).

viii) Network ACD per Queue:

- a. is an add-on feature available in New Brunswick;
- b. Network ACD per Queue provides intelligence to existing queuing and provides overflow capabilities by providing a means of communicating or networking between ACD queues.
- c. When a call comes into an ACD queue, the line-serving switch checks the load status of all other ACD queues in the network to determine the best queue to receive the incoming call. **C**

## General Tariff

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### Voice Access Services

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Centrex Call Center Service (Continued)

2. Service Components (Continued)

c) Centrex Enhanced Call Centre Services (CECCS) includes: (Continued)

ix) Customized Recorded Announcement Trunks

a. provides the connection between the line-serving switch and a Central Office based customized recorded announcement system or a customer provided solution located on the customer premise; and **C**

b. if the recorded announcement device is not within the serving Central Office area then the customer must pay the associated IX charges per CRTC 21492, Item 514.3.2.B, C and D. **C**

x) Perimeter Display Board Data Stream

a. is an add-on feature available;

b. This service provides a serial data stream off the Perimeter Systems that provides the management information data to a customer provided display board; and

c. The customer is responsible to provide a circuit at tariff rates from the Perimeter system to the display board located on the customer's premise. CRTC 21491, Item 514.3.2.B, C and D.

3. Terms and Conditions

a) Call Center Centrex IP ports and associated features are included in the number of locals and counts for the purpose of determining Call Center Centrex IP Service and/or Centrex Call Center Service rates and associated feature rates in each service.

b) A Data Stream for Customer-Provided MIS Systems is required for customers who either rent or purchase their own management systems. **C**

c) Centrex Call Center Service is subject to the availability of suitable facilities.

d) For the purpose of calculating Centrex line count rates, CPAS cannot be applied.

e) The CECCS can be applied to either the CPAS or CACDS depending upon the application but CPAS and CACDS cannot be combined.



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Voice Access Services

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Centrex Call Center Service (Continued)

3. Terms and Conditions (Continued)

f) For an Interface to a non-line-serving switch-based announcement source any required circuit charges are at Tariff rates. **C**

g) Service charges apply for the initial establishment of service and to reconfigure accesses from Centrex service to Centrex Call Center Service.

4. Rates and Charges

New Brunswick

	<u>Monthly Rate</u>	<u>Service Charge</u>
Centrex ACD Service		
Up to 50 positions, each position	\$ 20.00	S.S.C.
Up to 100 positions, each position	15.00	S.S.C.
More than 101 positions, each position	12.50	S.S.C.
Customized Recorded Announcement Trunk	70.00	\$ 250.00
Additional Perimeter reports for CPAS (per report)	25.00	Note 4
Perimeter Display Board Data Stream	25.00	Note 4
Data Stream <b>C</b>	200.00	1,300.00
Network ACD per Queue	50.00	500.00
Extended Call Management Service	50.00	48.75
(applicable monthly recurring charges are capped at a total of \$1400.00 per month per terminating location)		
Uniform Call Distribution Service, per System	75.00	N/A
- per access	2.00	S.S.C.
Customized Recorded Announcements		
First 10 announcements, each (40 second duration)	60.00	100.00
Each subsequent announcement (40 second duration)	30.00	100.00
Each extended announcements (each incremental 30 seconds)	30.00	
Service Charges not to exceed \$800 per order		
	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Centrex Per Agent Service		
Up to 10 positions, each position	# \$ 130.00	S.S.C.
Up to 50 positions, each position	# 130.00	S.S.C.
Up to 100 positions, each position	# 130.00	S.S.C.
More than 100 positions, each position	# 130.00	S.S.C.
ACD Service Call Processing Queue	# 200.00	S.S.C.

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## General Tariff

Voice Access ServicesItem  
215.5Centrex Call Center Service (Continued)4. Rates and Charges (Continued)Prince Edward Island

	<u>Monthly Rate</u>	<u>Service Charge</u>
Centrex ACD Service		
Up to 50 positions, each position	\$ 20.00	S.S.C.
Up to 100 positions, each position	15.00	S.S.C.
More than 101 positions, each position	12.50	S.S.C.
Additional Perimeter Reports for CPAS (per report)	25.00	Note 4
Data Stream	C 200.00	\$ 1,300.00
Perimeter Display Board Data Stream	25.00	Note 4
Extended Call Management Service	1,400.00	28,000.00
Enhanced Call Recorded Announcements	200.00	S.S.C.
Customized Recorded Announcements		
First 12 Second Announcement	120.00	
Subsequent 12 Second Announcements	75.00	
Extended announcement (Additional 10 Seconds)	22.00	
Interface to Client Owned Announcement Machine	45.00	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>
ACD Service Call Processing Queue	#	\$ 200.00
Centrex per Agent Service	#	130.00

Newfoundland and Labrador

	<u>Monthly Rate</u>	<u>Service Charge</u>
Additional Perimeter Reports for CPAS (per report)	\$ 25.00	Note 4
Centrex ACD Service		
Up to 50 positions, each position	20.00	S.S.C.
Up to 100 positions, each position	15.00	S.S.C.
More than 101 positions, each position	12.50	S.S.C.
Data Stream	C 200.00	\$ 1,300.00
Perimeter Display Board Data Stream	25.00	Note 4
Extended Call Management (ECM) Service	1,400.00	28,000.00
Customized 16 Second Recorded Announcements	144.00	236.00
	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Centrex per Agent Service	#	\$ 130.00
ACD Service Call Processing Queue	#	200.00

# Filed in confidence with the CRTC.

## General Tariff

Voice Access ServicesItem  
215.5Centrex Call Center Service (Continued)4. Rates and Charges (Continued)Nova Scotia

	<u>Monthly Rate</u>	<u>Service Charge</u>
Additional Perimeter Reports for CPAS (per report)	\$ 25.00	Note 4
Centrex ACD Service		
Up to 50 positions, each position	20.00	S.S.C.
Up to 100 positions, each position	15.00	S.S.C.
More than 101 positions, each position	12.50	S.S.C.
Network ACD per Agent	20.00	S.S.C.
Data Stream	200.00	\$ 1,300.00
Perimeter Display Board Data Stream	25.00	Note 4
Extended Call Management Service	1,400.00	28,000.00
Enhanced Call Center Reporting (Note 3)	200.00	3,000.00
Customized Recorded Announcements		
Announcements of 15 Second Duration	35.00	Note 2
Extended Announcements (Additional 10 Seconds)	22.00	Note 2
Interface to Client Owned Announcement Machine	45.00	Note 2
	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Centrex per Agent Service, Monthly (No MSP) (Note 3)	#	\$ 130.00
Centrex per Agent Service, One Year MSP (Notes 1 & 3)	#	130.00
Centrex per Agent Service, Three Year MSP (Notes 1 & 3)	#	130.00
Centrex per Agent Service, Five Year MSP (Notes 1 & 3)	#	130.00
ACD Service Call Processing Queue	#	200.00

**Note 1** – for MSP terms and conditions see CRTC 10001, Item 770.**Note 2** – see CRTC 10001, Item 585.**Note 3** – service rearrangements subsequent to initial establishment are on a time and charges basis as per CRTC 21491, Item 255.**Note 4** – service charges are on a time and charges basis as per CRTC 21491, Item 255.

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item  
215.6

Regional Large Business Centrex Service

**Note:** This tariff item is forborne from regulation in certain exchanges as identified in Item 200.

Regional Large Business Centrex Service (RLBCS) provides National Centrex Service customers with alternative access rates that are more uniform throughout the Company's operating territory. The service is made available under the same terms and conditions as the National Centrex Service offering available in each of the Company's Provincial territories, with the noted exceptions.

Call display is included as a non-chargeable feature. Automatic Route Selection (ARS) and Station Message Detail Recording (SMDR) are not available as part of the service. Accesses for RLBCS are included in line counts for the purpose of calculating National Centrex Service rates in the operating territories of other incumbent Telephone companies.

To qualify for RLBCS the following minimum requirements must be met:

- a) must subscribe to a minimum of 7,500 lines in Bell Aliant's serving territory; C
- b) must subscribe to lines in all of the Atlantic Provinces served by Bell Aliant; C
- c) must subscribe to lines in a minimum of three different exchange bands in each of the Atlantic Provinces served by Bell Aliant; and C
- d) Centrex IP ports and associated features are included in the number of locals and counts for the purpose of determining Centrex IP Service and/or RLBCS rates and associated feature rates in each service.

RLBCS is only available on a 5 year contract period basis and is subject to termination liability. The termination charges are the total of the monthly rates that are applicable for the remaining portion of the contract.

In addition to the standard RLBCS features, customers may subscribe to other company services at the appropriate tariffed rates.

Access Rates:

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	# \$ 50.00		N/A	N/A	N/A	N/A	# \$ 50.00	
C	# 50.00		# \$ 50.00		# \$ 50.00		# 50.00	
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	# 50.00		# 50.00		# 50.00		# 50.00	
F	# 50.00		# 50.00		# 50.00		# 50.00	
G	N/A	N/A	# 70.00		N/A	N/A	N/A	N/A

# Filed in confidence with the CRTC.

## General Tariff

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### Voice Access Services

Reserved for future use.

## General Tariff

### Voice Access Services

Item  
217.

#### Regional Centrex Service

**Note:** This tariff item is forborne from regulation in certain exchanges as identified in Item 200.

1. Regional Centrex Service (RCS) provides Centrex customers with a serving arrangement that has a uniform structure throughout the Company's operating territory in Atlantic Canada. The service is made available under the same terms and conditions as the Centrex Service (Centrex Business Service and Small Business Network Service in NS; Provincial Centrex Service in NL; Centrex Business Service in PEI and Business Communications Service in NB) offerings available in each of the Company's Provincial territories, with the noted exceptions.

2. RCS is provided at the Company's discretion, subject to the availability of suitable facilities.

3. Call display is included as a non-chargeable feature.

4. To qualify for RCS the following minimum requirements must be met:

a) the Customer must subscribe to a minimum of 25 lines in Bell Aliant's serving territory in Atlantic Canada; and

b) the Customer must subscribe to lines in at least two of the Atlantic Provinces served by Bell Aliant.

5. Centrex IP ports and associated features are included in the number of locals and counts for the purpose of determining Centrex IP Service and/or RCS rates and associated feature rates in each service.

6. Hosted IP Voice Service Packages and associated features, as provided by CRTC 7400 National Services Tariff Item 517 – Hosted IP Voice Service, are included in the number of locals and counts for the purpose of determining the RCS rates and associated feature rates. **N**

7. RCS is provided on a contract basis. Customer-specific contract periods will be determined and set subject to the mutual agreement of the Company and the Customer. **C**

8. In addition to the standard RCS features, customers may subscribe to other Company services at the appropriate tariffed rates. **C**

9. Customers may migrate from existing Provincial Centrex contracts to RCS in accordance with the provisions of those tariffs. **C**

## General Tariff

### Voice Access Services

Item  
217.

#### Regional Centrex Service (Continued)

10. Lines may be added during the life of the contract period at the same rates as lines covered by the original contract and for a period co-terminating with the original contract. If due to the addition of lines, the total number of lines in the customer group increases to a higher line group category stipulated within an existing contract, the Customer will have the option of:

- a) continuing to pay for all lines at the rate covered under the existing contract; or
- b) entering into a new contract for a higher line group category, provided the expiry date is not earlier than the expiry date of the existing contract.

11. At the expiry of a contract, all locals will revert to monthly rates of \$45.00 per local in all provinces and all rate bands, with the exception of Newfoundland and Labrador Band G where a monthly rate of \$65.00 per local will apply, unless a new contract is chosen or the subscriber elects an extension of the existing contract.

12. Extensions are made in one month increments, at the mutual agreement of the subscriber and the Company, to a maximum extended contract period equal to the length of the original contract. Additional extensions of one month increments beyond a length equal to the original contract are available, subject to the agreement of the Company and the customer. All extensions shall be subject to existing contract terms, conditions and rates.

13. Negotiation Period following the end of the current contract period. Where the customer has not selected an extension period as noted above, and subject to the agreement of the Company and the customer, service may continue beyond the end of the current contract period at the same rates, terms and conditions for a period of up to six months, for the purpose of negotiating a subsequent contract for this or another Company-provided local access service (the "Negotiation Period"). If, by the end of the Negotiation Period, the Company and the customer are unable to agree to a subsequent contract for this or another Company-provided local access service, the Company will, in addition to the contract period rates, bill the customer the difference between the applicable non-contract rates that would have applied at the end of the contract period and the contract period rates.

14. During the contract period including any subsequent extensions, subscribers shall be subject to a termination liability. If RCS furnished on a contract basis is terminated prior to the scheduled expiry date, the Customer will be required to pay the present worth of the total of the monthly access rates listed in Item 217 applicable to the unexpired portion of the contract. These termination charges will be applied to the initial group of lines provided at the commencement date of the contract and all additional locals added after the commencement date.

15. Customers may migrate their RCS under the terms of a contract to any access services which are subject to the terms of a contract. In such cases, termination charges do not apply, provided that the charges remaining on the contract for RCS that they are migrating from are less than those being committed under the new contract for the other service. If the charges remaining are greater than those being committed under the contract for the other service, then termination charges as determined above apply on the difference between the two amounts.

General Tariff

Voice Access Services

Item  
217.

Regional Centrex Service (Continued)

Access Rates:

**SMALL (25-500 lines)  
1-12 month contract**

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	#	\$ 50.00	N/A	N/A	N/A	N/A	#	\$ 50.00
C	#	50.00	#	\$ 50.00	#	\$ 50.00	#	50.00
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	#	50.00	#	50.00	#	50.00	#	50.00
F	#	50.00	#	50.00	#	50.00	#	50.00
G	N/A	N/A	#	70.00	N/A	N/A	N/A	N/A

**SMALL (25-500 lines)  
>12 months - 36 month contract**

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	#	\$ 50.00	N/A	N/A	N/A	N/A	#	\$ 50.00
C	#	50.00	#	\$ 50.00	#	\$ 50.00	#	50.00
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	#	50.00	#	50.00	#	50.00	#	50.00
F	#	50.00	#	50.00	#	50.00	#	50.00
G	N/A	N/A	#	70.00	N/A	N/A	N/A	N/A

**SMALL (25-500 lines)  
>36 month contract**

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	#	\$ 50.00	N/A	N/A	N/A	N/A	#	\$ 50.00
C	#	50.00	#	\$ 50.00	#	\$ 50.00	#	50.00
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	#	50.00	#	50.00	#	50.00	#	50.00
F	#	50.00	#	50.00	#	50.00	#	50.00
G	N/A	N/A	#	70.00	N/A	N/A	N/A	N/A

# Filed in confidence with the CRTC.



General Tariff

Voice Access Services

Item  
217

Regional Centrex Service (Continued)

Access Rates: (Continued)

**MEDIUM (501-1000 lines)**  
**1-12 month contract**

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	#	\$ 50.00	N/A	N/A	N/A	N/A	#	\$ 50.00
C	#	50.00	#	50.00	#	\$ 50.00	#	50.00
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	#	50.00	#	50.00	#	50.00	#	50.00
F	#	50.00	#	50.00	#	50.00	#	50.00
G	N/A	N/A	#	70.00	N/A	N/A	N/A	N/A

**MEDIUM (501-1000 lines)**  
**>12 months - 36 month contract**

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	#	\$ 50.00	N/A	N/A	N/A	N/A	#	\$ 50.00
C	#	50.00	#	50.00	#	\$ 50.00	#	50.00
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	#	50.00	#	50.00	#	50.00	#	50.00
F	#	50.00	#	50.00	#	50.00	#	50.00
G	N/A	N/A	#	70.00	N/A	N/A	N/A	N/A

**MEDIUM (501-1000 lines)**  
**>36 month contract**

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	#	\$ 50.00	N/A	N/A	N/A	N/A	#	\$ 50.00
C	#	50.00	#	\$ 50.00	#	\$ 50.00	#	50.00
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	#	50.00	#	50.00	#	50.00	#	50.00
F	#	50.00	#	50.00	#	50.00	#	50.00
G	N/A	N/A	#	70.00	N/A	N/A	N/A	N/A

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item  
217.

Regional Centrex Service (Continued)

Access Rates: (Continued)

**LARGE (1001+ lines)  
1-12 month contract**

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	#	\$ 50.00	N/A	N/A	N/A	N/A	#	\$ 50.00
C	#	50.00	#	\$ 50.00	#	\$ 50.00	#	50.00
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	#	50.00	#	50.00	#	50.00	#	50.00
F	#	50.00	#	50.00	#	50.00	#	50.00
G	N/A	N/A	#	70.00	N/A	N/A	N/A	N/A

**LARGE (1001+ lines)  
>12 months - 36 month contract**

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	#	\$ 50.00	N/A	N/A	N/A	N/A	#	\$ 50.00
C	#	50.00	#	\$ 50.00	#	\$ 50.00	#	50.00
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	#	50.00	#	50.00	#	50.00	#	50.00
F	#	50.00	#	50.00	#	50.00	#	50.00
G	N/A	N/A	#	70.00	N/A	N/A	N/A	N/A

**LARGE (1001+ lines)  
>36 month contract**

<u>Exchange Band</u>	<u>New Brunswick</u>		<u>Newfoundland and Labrador</u>		<u>Nova Scotia</u>		<u>Prince Edward Island</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
B	#	\$ 50.00	N/A	N/A	N/A	N/A	#	\$ 50.00
C	#	50.00	#	\$ 50.00	#	\$ 50.00	#	50.00
D	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
E	#	50.00	#	50.00	#	50.00	#	50.00
F	#	50.00	#	50.00	#	50.00	#	50.00
G	N/A	N/A	#	70.00	N/A	N/A	N/A	N/A

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item  
220.

Public Telephone Service

1. General

(a) Public telephone service is one-party primary service furnished at the discretion of the Company, primarily to make outgoing service available to the general public. The location of the service is determined by the Company. Public telephones are equipped with coin-collecting devices and/ or cardreader devices.

(b) Public telephones are not normally listed in telephone directories. Monthly access rates do not apply.

2. Rates and Charges

(a) A minimum charge of \$ # to maximum charge of \$0.50 applies for each originating local message that is paid with coins deposited in the coin collecting device. **C**

(b) The local message charge does not apply to emergency calls made to emergency agencies.

(c) Regular rates apply for message toll service.

(d) Alternately billed local messages originating at a coin telephone are charged as shown below. **C**

(1) Automated Billing Service

	<u>NB</u>		<u>NL</u>		<u>NS</u>		<u>PE</u>	
a. Calling Card or Credit Card	\$1.00	▲	\$1.00	▲	\$1.00	▲	\$1.00	▲
b. Collect	1.00	▲	1.00	▲	1.00	▲	1.00	▲
c. Third Number	1.00	▲	1.00	▲	1.00	▲	1.00	▲

(2) Operator Assisted

	<u>NB</u>		<u>NL</u>		<u>NS</u>		<u>PE</u>	
a. Calling Card or Credit Card	\$1.00	▲	\$1.00	▲	\$1.00	▲	\$1.00	▲
b. Collect	1.00	▲	1.00	▲	1.00	▲	1.00	▲
c. Third Number	1.00	▲	1.00	▲	1.00	▲	1.00	▲
d. Sent Paid	1.00	▲	1.00	▲	N/A	▲	N/A	▲
e. Person to Person, Completed	4.50	▲	4.50	▲	N/A	▲	N/A	▲
f. Person to Person, Uncompleted	N/A	▲	0.55	▲	N/A	▲	N/A	▲

# Filed in confidence with the CRTC.

**N**

## General Tariff

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### Voice Access Services

Item  
220.

Public Telephone Service (Continued)

2. Rates and Charges (Continued)

(e) Service Charges do not apply when a move and/or change to a public service telephone which the Company considers necessary is performed; otherwise, the requesting party will be charged a Business Standard Service Charge per Item 255.

3. Booths – PE Only

(a) Booths shall be supplied without charge at public telephone locations when warranted by the character of the location and the revenue derived. They may be placed in other locations at a monthly rate of \$7.50. When a booth is arranged for lighting, the customer shall provide the electrical outlet and power, except that the company shall ordinarily provide power for outdoor booths.

N  
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N

**General Tariff**

Voice Access Services

Item  
221.

Semi-public Telephone Service

1. General

(a) Semi-public Telephone Service is one-party primary service furnished at the discretion of the Company, at the following types of locations:

(1) Where there is a combination of public and private use, and therefore the provision of Public Telephone Service is not warranted.

(2) Where there is collective use of the service by guests, members or similar occupants of the premises, and therefore Business Single Line Access Service is unsuitable.

(b) Semi-public Telephone Service is considered a Business Class of Service in all cases.

(c) Semi-public Telephone Service includes a telephone equipped with a coin collection device. An additional telephone set is only provided when in the opinion of the Company it is warranted by service requirements.

(d) Semi-public telephones are normally listed in telephone directories in accordance with directory regulations.

(e) Semi-public telephone receipts are collected periodically. Receipts are not credited to the customer.

2. Rates and Charges

(a) A monthly rate and service charge applies to Semi-public Telephone Service.

	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>	
(1) NB	\$ 34.70	S.S.C.	N
(2) NL	As per Item 205.2	S.S.C.	
(3) NS	35.00	S.S.C.	
(4) PE	45.00	S.S.C.	

(b) A charge of \$0.25 applies for each originating local message that is paid with coins deposited in the coin collecting device. When the calling party places a local call that is Operator-assisted, Person-to-Person, or uses the Company's Automated Billing Service, the rate charged is \$0.25 plus the applicable transaction charge as shown in Item 220.2.(d).

(c) The local message charge does not apply to emergency calls made to emergency agencies.

(d) Regular rates apply for message toll service.

**Note:** A Service Charge does not apply when a move or change is originated by the Company.

**General Tariff**

Voice Access Services

Item  
 222.

Inmate Service

1. General

(a) Inmate Service provides public telephone service to correctional or penal institutions for the use of inmates. Inmate Service is provided at the request of the institution, and is subject to the availability of suitable facilities.

(b) Inmate Service allows the institution to control and monitor an inmate's telephone privileges in accordance with such policies as may be set by the institution. This control may include blocking access to certain telephone numbers or services, limiting the length of calls, restricting calls to specified periods of the day or specific days of the week and recording calls.

(c) Inmate Service calls are rated in the same manner as calls originating from other public telephones except that payment options may be limited based on the requirements of the institution, technological limitations and Company collection policies.

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*M - Moved from page 205*

N

## General Tariff

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### Voice Access Services

Item  
230.

#### Basic 9-1-1 Service

C

##### 1. General

Basic 9-1-1 Service is available in Newfoundland and Labrador only. It is provided at the discretion of the Company and subject to the availability of suitable facilities. The service will be withdrawn when an Enhanced 9-1-1 Service becomes available in Newfoundland and Labrador.

C

C

##### 2. Description

The Company uses Central Office translations to route 9-1-1 dialed calls to the telephone number(s) of the central answer location designated by the municipality.

C

Only calls provisioned by the Company are eligible for Basic 9-1-1 Service. The municipality must enter into an agreement with a central answer agency to accept, as a minimum requirement, all 9-1-1 dialed calls for police, fire and ambulance and undertake to direct the call to the appropriate emergency response agency, on a seven days a week and twenty four hours a day basis. The municipality must negotiate a similar service with other local service providers in the municipality to direct 9-1-1 dialed calls from their end users.

C

C

C

VoIP Local Services that use a non-native telephone number and/or that have the capability of being nomadic are not eligible for Basic 9-1-1 Service.

C

Wireless 9-1-1 calls are outside the scope of Basic 9-1-1 Service.

C

The Company provides Central Office translations in each of its Wire Centres within an Exchange to route 9-1-1 dialed calls to the telephone number(s) of the central answer location designated by the municipality to answer these calls. The central answer agency must accept 9-1-1 dialed calls from any Company-provisioned service within that Exchange. The customer provides at the customer's expense the trunks or lines necessary to handle the expected call volumes.

C

C

C

9-1-1 dialed calls routed to the central answer agency will forward the calling line name and/or number associated with the voice call where this functionality is available in the line-serving switch.

C

C

## General Tariff

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### Voice Access Services

Item  
230.

#### Basic 911 Service (Continued)

##### 2. Description (Continued)

The Company may provide to the customer, on a request basis that is directly linked to a 911 dialed emergency call, the name, service location and telephone number information associated with its primary exchange services. This includes names, addresses and telephone numbers of customers whose listings are not published in directories or listed in the Company's Directory Assistance records. As an exception to Article 11 of Item 10, the Company may provide, on a confidential basis, class of service information for the sole purpose of responding to emergency calls. The unlisted or non-published party calling 911 relinquishes the privacy protections provided in Item 125.

##### 3. Rates and Charges

The one-time charges for establishing Basic 911 Service will be based on time and materials. Labour charge will be as provided in Item 256 of CRTC 21491.

Changes to an established service will also be provided on a time and material basis using the Labour charge provided in Item 256 of CRTC 21491.



## General Tariff

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### Voice Access Services

Item  
235.

#### Provincial Enhanced 911 Service

##### 1. General

a) Provincial Enhanced 911 (E911) Service is provided to customers connected to the Company's network by primary service or wireless service supported by an agreement with the provincial governments of New Brunswick, Nova Scotia and Prince Edward Island. The service provides for the transport of 911 dialed calls to emergency reporting bureaus and allows for the appropriate response by other agencies specified in the agreement.

The service provides the Company's customers with a universally recognizable 911 three digit dialed access to emergency response agencies serving their communities. The Company provides customer access to the 911 code from each of its exchange centers as specified in the agreement with the provincial governments. The answering of the call and the emergency response is not provided by the Company as part of Provincial Enhanced 911 Service.

b) The Company determines and provides the required individual or trunk lines and data lines to the emergency reporting bureaus, pursuant to the agreement between the Company and the provinces.

##### c) Confidentiality

The Company provides the province with the name, telephone number and service location shown on the Company's records as the address for the primary service from which the 911 call is placed, and when required, the class of service. For a wireless call, the Company provides an indicator that the call is a cellular call and where available, the address for the cell site the call is being made from. The class of service and service location, if not the listed address, are provided on a confidential basis for the sole purpose of responding to 911 emergency calls.

The information consisting of names, address and telephone numbers of customers which are not published in directories or listed in the Company's Directory Assistance records is confidential. Information is provided on a call-by-call basis for the sole purpose of responding to 911 emergency calls.

##### d) Liability

The Company's liability with regard to E911 service in New Brunswick is limited as provided for in a Memorandum of Understanding between the Province of New Brunswick and the Company regarding E911 service.

## General Tariff

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### Voice Access Services

Item  
235.

#### Provincial Enhanced 911 Service (Continued)

##### 1. General (Continued)

##### e) Features

Provincial Enhanced 911 Service provides the Company's customers with three digit dial access (911) to emergency response agencies. The 911 call is delivered to a central answering bureau as directed by the provincial governments. The attendant at the bureau determines the nature of the emergency and, if necessary, forwards the call to the appropriate fire, police or ambulance dispatch center. The answering attendant at the agencies is supported by the following special features provided with Provincial E911.

##### i) Selective Routing and Transfer

A centralized database maintained by the Company automatically routes the 911 call to the appropriate PSAP. This enables the PSAP call taker to transfer the call to any or all of the Emergency Service Providers (ESPs).

##### ii) Automatic Line Identification (ALI)

The Company maintains the ALI database which displays to the answering attendant the name, location and telephone number of the primary service from which the call was placed. ALI functionality is not available for wireless calls. Wireless calls only show that it is a cellular call and where available the address of the cell site the call is being placed on.

##### iii) Call Control Feature

This feature allows the PSAP to receive a call even though the caller has hung-up. The ALI data will be delivered, allowing the Agent to dispatch the call or call back the caller. This feature does not work for wireless calls. Call Control Features are available to wireline originated 9-1-1 calls where emergency service trunking is capable of providing Call Control Features functionality.

The operation of these features is dependent upon the accuracy of the Company's records and information received from the provincial governments and others, such as new street information and boundary changes.

**N**  
**N**

**General Tariff**

Voice Access Services

Item  
 235.

Provincial Enhanced 911 Service (Continued)

2. Rates and Charges

The following charges for E9-1-1 service will only apply when the service is available to the subscriber.

New Brunswick

	<u>Monthly Rate</u>	
Primary Service equipped with outward local calling, each (see Note)	\$ 0.16	▼
Business Communication Service (BCS) access, per access	0.16	▼
Wireless Service Providers (WSPs), per wireless working telephone number equipped for outward calling	0.080	▼

**Note:** Exemptions: Coin Telephone Service (CRTC 12001, Items 55. and 60.)  
 Hospital Patient Service (CRTC 21491, Item 348.)  
 Hotel and Motel BCS - Guest Rooms (CRTC 21491 Item 825.)

Nova Scotia

	<u>Monthly Rate</u>
Primary Service equipped with outward local calling, each	\$ 0.19
Centrex working telephone number, equipped for outward local calling	0.19
Each working telephone number of a wireless service provider equipped for outward local calling to the PSTN	0.095

## General Tariff

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### Voice Access Services

Item  
235.

#### Provincial Enhanced 911 Service (Continued)

#### 2. Rates and Charges (Continued)

#### Prince Edward Island

	<u>Monthly Rate</u>
Primary Service equipped with outward local calling to the PSTN, each	\$ 0.30
Centrex working telephone number, equipped for outward local calling to the PSTN	0.30
Microlink service, each B channel equipped for outward local calling	0.30
Each working telephone number of a wireless service provider equipped for outward local calling to the PSTN	0.15

#### Provincial Cost Recovery Fee (Provinces of Nova Scotia, Prince Edward Island and New Brunswick)

- a) The Company provides a billing and collection arrangement for each of the Provinces of Nova Scotia, Prince Edward Island and New Brunswick (the "Provinces") whereby it collects monthly from its subscribers a 911 Cost Recovery Fee for each service specified above. This charge, established by the Provinces, is in addition to the monthly rates specified above for these services.
- b) The Company's charge to the Provinces for billing and collection is \$0.07 per month per exchange service as defined in the Agreement.
- c) The 911 Cost Recovery Fee billing and collection service is provided under the terms of this Tariff and a billing and collection agreement between the Company and the Provinces.
- d) The Company's obligation to implement the billing and collection service described herein is subject to the execution of billing and collection agreements between the Provinces and all other carriers operating in the Provinces' respective territories.

## General Tariff

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### Voice Access Services

Item  
236.

#### 311 Access Service

##### 1. General

- a) 311 Access Service allows citizens within a municipality to dial 311 to reach non-emergency municipal government services at the Municipal Service Location.
- b) 311 exchange routing is the basic routing for 311 Access Service in the local calling area of the exchange in which the call originated as defined in Telecom Decision CRTC 2001-475.
- c) 311 exchange routing allows municipalities to receive calls based on the first three digits of the originating calling party's number.

##### 2. Definitions

- a) "311 Access" is a service feature that provides a unique number assignment to a municipality, such that when the number is dialed, the network can provide the call routing instructions.
- b) "Access" is the means by which the callers get in contact with (get access to) the municipality.
- c) "Municipality Service Location" is the location to which incoming calls to the municipality are directed.
- d) "Routing" is the path the call takes through the network to the point of termination at the municipality.
- e) "Special Routing" is when the exchange boundary and the municipal boundary are not aligned, and the municipality requires the routing of its 311 Access calls to be completed on a basis other than the exchange, i.e. postal codes.

##### 3. Terms and Conditions

- a) 311 exchange routing within the local calling area of the exchange in which the call originated is provide at no charge to the municipality.
- b) The municipality must provide a formal notification letter to Bell Aliant requesting 311 Access Service including clear routing instructions for each exchange in the municipality. **C**

## General Tariff

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### Voice Access Services

Item

236. 311 Access Service (Continued)

3. Terms and Conditions (Continued)

c) Such notification letter must identify the exchanges where 311 Access Service is being requested and include the single telephone number to which 311 calls should be routed for each exchange.

d) Where an exchange is shared by two or more municipalities the 311 municipality must obtain written agreement, from each of the other municipalities sharing that exchange, with respect to the routing instructions that have been provided to Bell Aliant. C

e) In the case where 311 routing would require a long distance call, the caller will be asked they if wish to accept the associated long distance charge unless the municipality provides a toll free number to complete the call.

4. Rates and Charges

a) Rates and charges are not applicable to 311 Access Service using exchange routing.

b) Rates and charges for any special routing required by a municipality shall be negotiated between the municipality and Bell Aliant and approved by the Commission. The municipality shall be responsible for any costs associated with the provision of special routing. C

## General Tariff

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### Voice Access Services

Item  
237.

#### 811 Access Service

##### 1. General

- a) 811 Access service allows citizens within a provincial jurisdiction to dial 811 to reach non-urgent health teletriage services at the Designated Service Location.
- b) 811 exchange routing is the basic routing for 811 Access service in the local calling area of the exchange in which the call originated as defined in Telecom Decision CRTC 2005-39.
- c) 811 exchange routing allows the provincially designated non-urgent health teletriage service provider to receive calls based on the first three digits of the originating calling party's number.

##### 2. Definitions

- a) "811 Access" is a service feature that provides a unique number assignment to a provincially designated non-urgent health teletriage service provider, such that when the number is dialed, the network can provide the call routing instructions.
- b) "Non-urgent health teletriage service provider" is the health professionals designated by the provincial government authority to respond to the 811 calls.
- c) "Access" is the means by which the callers get in contact with (get access to) the provincially designated non-urgent health teletriage service provider.
- d) "Designated Service Location" is the location to which incoming calls to the provincially designated non-urgent health teletriage service provider are directed.
- e) "Routing" is the path the call takes through the network to the point of termination at the provincially designated non-urgent health teletriage service provider.
- f) "Special Routing" is when the provincially designated non-urgent health teletriage service provider requires the routing of its 811 Access calls to be completed on a basis other than the exchange routing.

## General Tariff

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### Voice Access Services

Item  
237.

#### 811 Access Service (Continued)

##### 3. Terms and Conditions

a) 811 exchange routing within the local calling area of the exchange in which the call originated is provided at no charge to the provincially designated non-urgent health teletriage service provider. Calling parties will pay the rates for the local services they use to access and dial the 811 service.

b) The provincial government must provide a formal notification letter to Bell Aliant at least six months in advance of the requested effective date for the 811 Access service, designating a service provider and including clear routing instructions associated with provincially designated non-urgent health teletriage service provider's serving territory. **C**

c) Such notification letter must identify the exchanges and territory where 811 Access service is being requested and include the single telephone number to which 811 calls should be routed for each exchange.

d) Where an exchange is shared by provincially designated non-urgent health teletriage service providers the 811 provincially designated non-urgent health teletriage service provider must obtain written agreement, from each of the other provincially designated non-urgent health teletriage service providers sharing that exchange, with respect to the routing instructions that have been provided to Bell Aliant. **C**

e) In the case where 811 routing would require a long distance call, the caller will be asked they if wish to accept the associated long distance charge unless the provincially designated non-urgent health teletriage service provider provides a toll free number to complete the call.

f) Rates and charges for any special routing required by a provincially designated non-urgent health teletriage service provider shall be negotiated between the provincially designated non-urgent health teletriage service provider and Bell Aliant and approved by the Commission. The provincially designated non-urgent health teletriage service provider shall be responsible for any costs associated with the provision of special routing. **C**



## General Tariff

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### Voice Access Services

Item  
237.

811 Access Service (Continued)

3. Terms and Conditions (Continued)

g) Rates and charges for any special integration or linkage between the 811 Access service and the 911 access service required by a provincially designated non-urgent health teletriage service provider shall be negotiated between the provincially designated non-urgent health teletriage service provider and Bell Aliant. The provincially designated non-urgent health teletriage service provider shall be responsible for any costs associated with the provision of special integration or linkage. C

4. Rates and Charges

a) Rates and charges are not applicable to exchange 811 Access service.

## General Tariff

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### Voice Access Services

Item  
238.

#### 511 Access Service

##### 1. General

- a) 511 Access service allows citizens within a provincial jurisdiction to dial 511 to reach, free of charge, traveller information services at the Designated Service Location.
- b) 511 exchange routing is the basic routing for 511 Access service in the local calling area of the exchange in which the call originated as defined in Telecom Decision CRTC 2006-44.
- c) 511 exchange routing allows the provincially designated traveller information service provider to receive calls based on the first three digits of the originating calling party's number.

##### 2. Definitions

- a) "511 Access" is a service feature that provides a unique number assignment to a provincially designated traveller information service provider, such that when the number is dialed, the network can provide the call routing instructions.
- b) "Traveller information service provider" is the department designated by the provincial government authority to respond to the 511 calls.
- c) "Access" is the means by which the callers get in contact with (get access to) the provincially designated traveller information service provider.
- d) "Designated Service Location" is the location to which incoming calls to the provincially designated traveller information service provider are directed.
- e) "Routing" is the path the call takes through the network to the point of termination at the provincially designated traveller information service provider.
- f) "Special Routing" is when the provincially designated traveller information service provider requires the routing of its 511 Access calls to be completed on a basis other than the exchange routing.

## General Tariff

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### Voice Access Services

Item  
238.

#### 511 Access Service (Continued)

##### 3. Terms and Conditions

a) 511 exchange routing within the local calling area of the exchange in which the call originated is provided at no charge to the provincially designated traveller information service provider. Calling parties will pay the rates for the local services they use to access and dial the 511 service.

b) The provincial government must provide a formal notification letter to Bell Aliant at least six months in advance of the requested effective date for the 511 Access service, designating a service provider and including clear routing instructions associated with provincially designated traveller information service provider's serving territory. **C**

c) Such notification letter must identify the exchanges and territory where 511 Access service is being requested and include the single telephone number to which 511 calls should be routed for each exchange.

d) Where an exchange is shared by provincially designated traveller information service providers the 511 provincially designated traveller information service provider must obtain written agreement, from each of the other provincially designated traveller information service providers sharing that exchange, with respect to the routing instructions that have been provided to Bell Aliant. **C**

e) In the case where 511 routing would require a long distance call, the caller will be asked if they wish to accept the associated long distance charge unless the provincially designated traveller information service provider provides a toll free number to complete the call.

f) Rates and charges for any special routing required by a provincially designated traveller information service provider shall be negotiated between the provincially designated traveller information service provider and Bell Aliant and approved by the Commission. The provincially designated traveller information service provider shall be responsible for any costs associated with the provision of special routing. **C**

##### 4. Rates and Charges

a) Rates and charges are not applicable to exchange 511 Access service.

## General Tariff

### Voice Access Services

Item  
240.

#### Relay Service

##### 1. General

a) Relay Service enables a person using a keyboard-type device (e.g., TTY) to communicate with a hearing person (or vice-versa) over the telephone network. A specially trained operator (a "Relay Operator") assists in the placing or receiving of calls to/from persons using a keyboard-type device.

b) In addition, Internet Protocol Relay Service (IPRS) enables a person using an Internet-enabled device (e.g., personal computer) to communicate with another person (or vice-versa) over the telephone network. A specially Relay Operator transmits messages via Internet Protocol (IP)-based text conversation with a person with a hearing or speech disability and via voice conversation with a person without such a disability.

c) All references to Relay Service include both TTY-based Relay Service and IPRS.

d) In order to automatically convey location information to the appropriate Emergency Response Centre or Public Safety Answering Point (PSAP), it is recommended that the customer register for Text with 9-1-1 Service (T9-1-1 Service) for 9-1-1 calls with a cellphone or call 9-1-1 directly using TTY over a landline as certain limitations apply to 9-1-1 calls made through Relay Service. Emergency calls originating from Relay Service will be handled differently than 9-1-1 calls which originate from traditional wireline services. The customer must inform all users and potential users of the service of the nature, obligations and limitations of placing an emergency call with Relay Service.

(e) Basic 9-1-1 Service will be provided with TTY-based Relay Service. Where a TTY user requests the Relay Operator to place a call to emergency services, the TTY user will have to provide their specific address/location. Once this information has been successfully provided to the Relay Operator, the Relay Operator will route the call to the appropriate Emergency Response Centre or PSAP corresponding to the provided address/location.

f) Nomadic Voice over Internet Protocol (VoIP) 9-1-1 Service will be provided for 9-1-1 dialing from IPRS. Emergency calls placed with IPRS will be routed to a Relay Operator and the caller will have to provide their specific address/location. Once this information has been successfully provided to the Relay Operator, the Relay Operator will route the customer's call to the appropriate Emergency Response Centre or Public Safety Answering Point (PSAP) corresponding to the provided address/location.

C

C

C

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C

C

C

N

N

N

N

M<sup>1</sup>

M<sup>1</sup> – Moved to page 209.2.

## General Tariff

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### Voice Access Services

Item  
240.

#### Relay Service (Continued)

1. General (continued)

g) Emergency 9-1-1 calls originating outside of Canada cannot be routed to any Emergency Response Centre or PSAP.

h) Failures in any customer-provided equipment or customer-provided network; outages of the Company's network; or a Relay Service outage may prevent emergency calling from working.

i) IPRS includes a feature for IPRS users to input and update their location information. The IPRS user is solely responsible for providing the correct location information and for keeping it up to date. This location information may be used to route the emergency call and/or for dispatch if the IPRS user is unable to communicate their location during an emergency call.

j) If the user does not provide the correct address and location information, emergency services may be dispatched to the wrong address. In such cases, the Company and its suppliers are not liable for any and all claims or actions arising out of any such misrouted emergency calls. Without limitation, the Company and its suppliers are not liable for any and all claims or actions arising out of a user's failure to provide accurate and current address and location information or for the failure of a customer to provide complete or accurate information, in order to properly dispatch emergency services.

k) 9-1-1 Service is not available in certain parts of Canada where local authorities have not made it available.

l) For Relay Service (including 9-1-1 Service) to work, the customer is responsible for: (1) the supply of electrical power; and (2) the proper maintenance of Relay Service-enabling equipment, including replacing the battery, if any, and contacting your voice or Internet service provider for technical servicing as required.

N

N

M<sup>2</sup>

*M<sup>2</sup> – Moved to page 209.2.*

**General Tariff**

Voice Access Services

Item 240.	<u>Relay Service</u> (Continued)	<b>C</b>
	2. <u>Terms and Conditions</u>	<b>M<sup>1</sup></b>
	Reserved for future use.	<b>M<sup>1</sup></b>
	3. <u>Rates and Charges</u>	<b>M<sup>2</sup></b>
	a) The Company shall provide toll-free access to all calls originating within the Company's operating territory.	
	b) The Company's non-tariffed Basic Message Toll Service rates and charges shall apply with applicable discounts for long distance calls routed through Relay Service.	<b>C M<sup>2</sup></b>

*M<sup>1</sup> – Moved from page 209.*  
*M<sup>2</sup> – Moved from page 209.1.*

## General Tariff

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### Voice Access Services

Item  
245.

#### Pay Telephone Basic Access Line Service

**Note:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

#### 1. Description

Pay Telephone Basic Access Line (PAL) Service provides access to the Public Switched Telephone Network (PSTN) for Competitive Pay Telephone Service Providers (CPTSPs) for the provision of pay telephone service.

PAL Service provides individual business line service accesses which incorporate specific requirements for CPTSPs. In addition, specific optional features and/or services are made available for PALs.

The CPTSP may subscribe to eligible line-based features and/or service of Bell Aliant from which the service is provided and/or any toll plan for which it qualifies. **C**

#### 2. Terms and Conditions

a) The CPTSP must conform to the registration procedures set out in Telecom Decision CRTC 98-8 (Decision 98-8), Local Pay Telephone Competition, issued 1998 06 30.

b) Prior to obtaining PAL service from Bell Aliant, the CPTSP must sign a service agreement with Bell Aliant. This agreement includes as part of the terms and conditions of service the mandated consumer safeguards established by the Commission in Decision 98-8. The list of safeguards is provided in Item 245.4. Non-compliance by a CPTSP with this tariff or any consumer safeguard constitutes reason for the termination of the access service. As noted in Decision 98-8, when cases of consumer safeguard abuse arise and are substantiated, the Commission will direct Bell Aliant to discontinue the provision of the access services to the CPTSP. **C**

c) PAL service is provided subject to the availability of suitable facilities and equipment.

d) When it is necessary for Bell Aliant to install special equipment or to incur unusual expense to establish PAL Service, the customer shall pay an extra charge based on the equipment installed and the unusual expense incurred. **C**

## General Tariff

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### Voice Access Services

Item

245. Pay Telephone Basic Access Line Service (Continued)2. Terms and Conditions (Continued)

e) The CPTSP is solely responsible for the installation, operation and maintenance of its pay telephone sets and all other customer provided terminal equipment. The CPTSP is responsible for the rating, billing and collecting of charges at the pay telephone.

f) The CPTSP's pay telephone sets or other customer provided terminal equipment attached to Bell Aliant's network must be certified or connected through certified network protection devices in accordance with Bell Aliant's Terminal Attachment Standards. C  
C

g) Only individual business line service can be used for PAL Service.

h) The PAL terminates at a network demarcation point. For service to indoor locations, the demarcation point is the same as for individual business line service. For service to outdoor locations, Bell Aliant determines the appropriate demarcation point. The CPTSP is responsible for all wiring beyond the demarcation point. C

i) The CPTSP is responsible for all pay-per-use and other charges incurred on the PAL including the charges for calls which originate from their pay telephone sets and, through direct dialing (1+) or casual calling (10XXX/101XXXX+1+10D), which are transmitted by Bell Aliant. The CPTSP is responsible for any collect or billed-to-third number call charges billed to the PAL and which are transmitted by Bell Aliant. C  
C

j) Calls originating on PAL Service to 0-, Bell Aliant Operator services and 4-1-1 or 1-NPA-555-1212, Bell Aliant Directory Assistance are permitted. For 6-1-1 repair service, the CPTSP must program its pay telephones to route 6-1-1 calls to its customer service number. 6-1-1 calls to the Company's repair service from a CPTSP's pay telephone are not permitted. C  
C

k) PAL Service includes extended local calling at the business rate, two-way calling at no charge if ordered with PAL Service, touch-tone and the provision of one telephone directory per individual line business service if requested.



## General Tariff

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### Voice Access Services

Item

245. Pay Telephone Basic Access Line Service (Continued)2. Terms and Conditions (Continued)

l) Access to 9-1-1, Emergency Services, and to 7-1-1, Message Relay Service (MRS), where available, are permitted subject to applicable tariffs. Where required by civic authorities, the CPTSP must provide a list of detailed pay telephone locations to the enhanced 9-1-1 administrator.

m) The blocking of calls to pay per use services such as 900/976 or calling features, etc. is available at terms and conditions and rates specified in the Bell Aliant General Tariff, CRTC 21491. **C**

n) The telephone numbers associated with PAL Service are included at no charge in the telephone directories of Bell Aliant if ordered with PAL Service. **C**

o) PAL telephone numbers may be included in the BNS database at terms, conditions and rates specified in the Bell Aliant General Tariff, CRTC 21491. Equivalent functionality may be available in the Company's general tariffs. **C**

p) Answer Supervision and cut-off on disconnect are features that are provided on PAL Service. Answer Supervision is provided at terms, conditions and rates specified in Bell Aliant's tariff where available. Answer supervision will be provided on loop start lines for payphone terminals as appropriate. Cut-off on disconnect is provided at no charge if ordered with PAL Service. **C**

q) Any other activity requested by a CPTSP is subject to the terms, conditions, rates and charges specified elsewhere in the Company's general tariffs, as appropriate.

r) A CPTSP is not permitted to limit the length of local calls originating from its pay telephone sets.

s) The resale of PAL Service by a competitive local exchange carrier (CLEC) is permitted provided that the PAL Service is used by a CPTSP for public pay telephone service and the CLEC and CPTSP file and implement an agreement which:

i) requires the CLEC to abide by the consumer safeguards set out in Decision 98-8, and

ii) provides for the enforcement of the consumer safeguards by the CLEC.

## General Tariff

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### Voice Access Services

Item  
245.

#### Pay Telephone Basic Access Line Service (Continued)

##### 3. Rates and Charges

a) The monthly rate for PAL Service in New Brunswick, Nova Scotia, Newfoundland & Labrador and Prince Edward Island is specified in the Bell Aliant General Tariff, CRTC 21491, Item 205.2. Service charges apply as indicated in CRTC 21491, Item 255 as appropriate. The rates and charges for the individual line business service may depend on the rate group or rate band of the exchange in which it is provided and may also vary on the basis of the number of PAL Services provisioned in each specific location. For services outside the base rate area of an exchange, mileage charges may apply. **C**

b) Monthly charges for 9-1-1 service, extended local calling, touch-tone service, and MRS, where appropriate, also apply.

c) Should any feature described in Item 245.2 not be available in Bell Aliant's General Tariffs, the feature will be provided based on the expenses incurred by Bell Aliant. **C**

##### 4. Consumer Safeguards

The following consumer safeguards are mandated by the Commission in Decision 98-8 as a condition of entering the local pay telephone market:

a) Provision of coinless and cardless access to 9-1-1, or access to emergency call routing by an operator accessed by dialling 0 at a pay telephone. Where required by civic authorities, provision of a list of detailed pay telephone locations to the enhanced 9-1-1 administrator.

b) Provision of MRS.

c) Provision of 6-1-1 or other number for reporting telephone trouble.

d) Provision of non-discriminatory access to the networks of all Alternate Provider of Long Distance Services (APLDS) connected to the underlying Local Exchange Carrier (LEC) network, if long distance calling is permitted.

## General Tariff

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### Voice Access Services

Item

245. Pay Telephone Basic Access Line Service (Continued)

4. Consumer Safeguards (Continued)

e) Posting on or near the pay telephone the company name, address and toll free number where information can be obtained and complaints addressed.

f) Posting the Commission's address and toll-free number (1-877-249 CRTC) on all pay telephone equipment, in order to ensure that consumers have direct recourse to facilitate resolution of unresolved complaints.

g) Operator services, if provided, (other than emergency services access and MRS) that are in compliance with Telecom Order 95-316 as well as with procedures that evolve from the CRTC Interconnection Steering Committee (CISC).

h) Prominent display, at each pay telephone location, of the following information: rates of local calls, the name of the default long distance provider; and any surcharges not included in the price of the call.

i) Provision for coin return for uncompleted calls, such as busy signals or no answer if coin access is applicable, and similarly if a card is used, alternately billed charges must not apply if the call is not connected to the called party.

j) Standard arrangement of letters as well as numbers provided on the dial in order to permit callers to reach their provider of choice through the use of commonly used vanity access sequences.

k) All pay telephones are to meet existing and future Canadian Standards Association (CSA) and the Terminal Attachment Program Advisory Committee standards to prevent network harm.

l) All pay telephones are to be accessible to the physically disabled, be hearing aid compatible and meet the standards established in Telecom Order CRTC 98-626, as modified by Telecom Order CRTC 98-1186, for provisioning of service to visually impaired consumers.

m) Adherence to all applicable Commission rules concerning protection of customer privacy.

## General Tariff

### Voice Access Services

Item

245. Pay Telephone Basic Access Line Service (Continued)5. CPTSP Toll – Free Report

a) The CPTSP Toll-Free Report is an optional, monthly, electronic report available to CPTSPs or an agent representing groups of CPTSPs (the Agent) which provides the information required to bill IXCs for toll-free calls originating from a CPTSP's pay telephones which are connected to the Company's networks via PALS obtained from the Company.

b) The CPTSP or the Agent must enter into a non-disclosure agreement with respect to the information provided, assuring that it will use this information for the sole purpose of billing the IXCs, and will not disclose this information to any other party or for any other purpose.

c) The report includes for each toll-free number called, the number of times that number was called and the name of the IXC over whose network the toll-free calls were routed.

d) The Company will provide appropriate information which will enable the CPTSP or the Agent to provide billing information to the IXC on a disaggregated basis by originating exchange.

e) The following monthly rates and usage charges apply. There is no service charge to subscribe to this option.

	<u>Monthly Rate<sup>1</sup></u>	<u>Usage Charge, each call<sup>1</sup></u>
CPTSP Toll-Free Report	\$ 250.00	-
to a maximum of \$500 per month	-	\$ 0.02
over \$500 per month	-	0.01

**Note 1:** Interim effective 2000 10 01.

## General Tariff

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### Voice Access Services

Item  
255.

#### Standard Service Charges

**Note:** This tariff item is forborne from regulation when associated with forborne services.

##### 1. Description

A Standard Service Charge (S.S.C.) is the charge applied when the Company, at the customer's request performs work. A Service Charge consisting of one or more of the listed components applies for the following:

- a) Service charges apply for business and residence, single-line and multi-line service, including Centrex.
- b) Installation or reconnection of service, including that at a new address for an existing customer, and upon subsequent additions, moves and changes to that service on the company side of the line protector block or network demarcation device.
- c) Service Charges are in addition to other rates and charges applied.
- d) In case of a change of location on the same or to different premises, service charges apply at the new location.
- e) Additional work requested at the time that any Company initiated work is being carried out would incur the appropriate Service Charge(s) for the additional work requested.
- f) When a customer stipulates the performance of work outside regular working hours or other conditions that cause unusual expense, an additional charge may be made based on the additional expense incurred.
- g) In the case of a change in the responsibility of an existing account. As well, the new customer is responsible for all outstanding charges on that account.
- h) For each change of each telephone number.
- i) For outside work affecting wires (or equivalent), cables (or equivalent), poles and other equipment located on a customer's premises a service charge may be made based on the expense incurred by the company. **C**

## General Tariff

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### Voice Access Services

Item

255.

#### Standard Service Charges (Continued)

##### 2. Service Charges do not apply to the following

- a) The removal or disconnection of service.
- b) A change in grade or class of service.
- c) Public Telephone Service.
- d) Additions, deletion or change to Custom Calling Features or Call Management Services.
- e) For repair work that the Company initiates to address a service problem on the Company side of the line protector block or the network demarcation device.
- f) When a customer changes from published to a non published number and not changing their telephone number.
- g) For any work that the Company would perform on the customer or telephone side of the line protector block or the network demarcation device, a charge at the applicable price for forborne services applies.

C  
C

##### 3. Non-Standard Service Charges

Miscellaneous items outlined in other sections of this General Tariff carry a service charge designated as a specific amount. Such charges are not related to the standard service charge rate elements. The specific charge, unless otherwise indicated, applies in addition to any to the standard service charge rate elements, which may apply on other work requested at the same time.

##### 4. Installment Payment Provision

The Installment Payment Provision (IPP) allows residence and business customers having less than three lines to pay Service Charges in six equal monthly payments, subject to the following conditions:

- a) the IPP applies to charges for work relating to the installation of single line access services, as well as service charges applicable when a customer changes from listed to non-published telephone service;

## General Tariff

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### Voice Access Services

Item  
255.

#### Standard Service Charges (Continued)

##### 4. Installment Payment Provision (Continued)

- b) Interest charges on partial payment plans will be applied, and
- c) service charges must be paid in full before another partial payment provision is permitted.

##### 5. Description of Standard Service Charges

The work arising from a customer's request involving the installation, reconnection, move or change of service on the Company side of the network demarcation point are divided into the following elements.

###### a) Work Without a Premise Visit (NPV)

For orders that do not require a customer premise visit, the charge covers the work involved in receiving the customer's request and the provisioning of service including the work in the Company's Central Office or reconnecting facilities. The NPV charge includes the work for one network access. **C**

NPV cannot be charged in addition to any other standard service charges with the exception of the incremental line charge.

###### b) Work With a Premise Visit Charge (PVC)

For orders that require a customer premise visit to install new facilities. The charge covers the work involved in receiving the customer's request and the provisioning of service on the company side of the demarcation point or line protector block where one has been installed and includes the work in the Company's Central Office. The PVC includes the work for one network access only. **C**

Includes travel costs to the customer premises, dispatch, scheduling system costs, and installer preparation time. A minimum charge applies when a business premise visit is required in New Brunswick. PVC cannot be charged in addition to any other standard service charges with the exception of the incremental line charge.

## General Tariff

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### Voice Access Services

Item  
255.

Standard Service Charges (Continued)

5. Description of Standard Service Charges (Continued)

c) Incremental Line Charge (ILC)

Includes the work involved in the provision of incremental network access on the company side of the line protector block, or the jack ended demarcation device where one has been installed and includes the work in the Company's Central Office. C

Either a Work Without Premise Visit Charge or Work With Premise Visit Charge must be charged when an ILC is charged. An ILC applies for each incremental network access.

d) Record Change Charge (RCC)

Includes work involved in receiving each customer's request for a record change and the change. An RCC cannot be charged with any other service charges.

e) Centrex Programming Charge (CPC)

Includes work involved in receiving a customer's request and processing the programming features changes. The CPC includes up to 10 programming feature changes per request. For DID-AS, the CPC applies for each group of up to 30 DID-AS numbers.



General Tariff

Voice Access Services

Item  
255.

Standard Service Charges (Continued)

5. Description of Standard Service Charges (Continued)

f) Rates

	<u>Residence</u> <u>Bands A to C</u>	<u>Residence</u> <u>Bands E to G</u>		<u>Business</u> <u>All Bands</u>	
		<u>Minimum</u> <u>Rate</u>	<u>Maximum</u> <u>Rate</u>	<u>Minimum</u> <u>Rate</u>	<u>Maximum</u> <u>Rate</u>
<u>New Brunswick</u>					
Work without a premise visit	\$ 22.00	#	\$ 27.91 ▲	#	\$ 61.00
Work with a premise visit	56.00	#	71.10 ↓	#	129.80
Incremental Line Charge	12.00	#	15.18 ↓	#	33.00
Record Change Charge	20.00	#	25.36 ▲	#	42.00
Centrex Programming Charge	N/A	N/A	N/A	#	42.25

As an alternative to Standard Service Charges, business customers may have their Service Charges based on time and charges, with a minimum charge of 2 hours. The hourly rate for time and charges is \$110.00.

	<u>Residence</u> <u>Bands A to C</u>	<u>Residence</u> <u>Bands E to G</u>		<u>Business</u> <u>All Bands</u>	
		<u>Minimum</u> <u>Rate</u>	<u>Maximum</u> <u>Rate</u>	<u>Minimum</u> <u>Rate</u>	<u>Maximum</u> <u>Rate</u>
<u>Newfoundland &amp; Labrador</u>					
Work without a premise visit	\$ 43.30	#	\$ 54.96 ▲	#	\$ 82.50
Work with a premise visit	75.25	#	95.58 ↓	#	129.80
Incremental Line Charge	22.55	#	28.60 ↓	#	59.90
Record Change Charge	20.00	#	25.36 ▲	#	42.00
Centrex Programming Charge	N/A	N/A	N/A	#	42.25

As an alternative to Standard Service Charges, business customers may have their Service Charges based on time and charges, with a minimum charge of 2 hours. The hourly rate for time and charges is \$110.00.

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item  
255.

Standard Service Charges (Continued)

5. Description of Standard Service Charges (Continued)

f) Rates (Continued)

	<u>Residence</u>	<u>Residence</u>	<u>Business</u>
	<u>Bands A to C</u>	<u>Bands E to G</u>	<u>All Bands</u>
		<u>Minimum</u>	<u>Maximum</u>
		<u>Rate</u>	<u>Rate</u>
<u>Nova Scotia</u>			
Work without a premise visit	\$ 35.00	# \$ 44.41 ▲	# \$ 82.50
Work with a premise visit	95.00	# 120.68 ↓	# 129.80
Record Change Charge	20.00	# 25.36 ▲	# 42.00
Centrex Programming Charge	N/A	N/A	# 42.25

As an alternative to Standard Service Charges, business customers may have their Service Charges based on time and charges, with a minimum charge of 2 hours. The hourly rate for time and charges is \$110.00.

	<u>Residence</u>	<u>Residence</u>	<u>Business</u>
	<u>Bands A to C</u>	<u>Bands E to G</u>	<u>All Bands</u>
		<u>Minimum Rate</u>	<u>Maximum Rate</u>
Incremental Line Charge	\$ 25.00	# \$ 31.71 ▲	\$ 59.90

# Filed in confidence with the CRTC.

General Tariff

Voice Access Services

Item  
255.

Standard Service Charges (Continued)

5. Description of Standard Service Charges (Continued)

f) Rates (Continued)

	<u>Residence</u> <u>Bands A to C</u>	<u>Residence</u> <u>Bands E to G</u>		<u>Business</u> <u>All Bands</u>	
		<u>Minimum</u> <u>Rate</u>	<u>Maximum</u> <u>Rate</u>	<u>Minimum</u> <u>Rate</u>	<u>Maximum</u> <u>Rate</u>
<u>Prince Edward Island</u>					
Work without a premise visit	\$ 35.00	#	\$ 44.41 ▲	#	\$ 82.50
Work with a premise visit	95.00	#	120.68 ↓	#	129.80
Record Change Charge	20.00	#	25.36 ▲	#	42.00
Centrex Programming Charge	N/A	N/A	N/A	#	42.25

As an alternative to Standard Service Charges, business customers may have their Service Charges based on time and charges, with a minimum charge of 2 hours. The hourly rate for time and charges is \$110.00.

	<u>Residence</u> <u>Bands A to C</u>	<u>Residence</u> <u>Bands E to G</u>		<u>Business</u> <u>All Bands</u>
		<u>Minimum</u> <u>Rate</u>	<u>Maximum</u> <u>Rate</u>	
Incremental Line Charge	\$ 25.00	#	\$ 31.71 ▲	\$ 59.90

6. Winbacks

a) The Company is permitted to waive the Residence Service Connection charge for local residential winbacks.

b) The Company is permitted to waive the Business Service Connection charge for local business winbacks for the following services:

- Business Single-Line Access Service, Bell Aliant General Tariff, Item 205.2;
- Business Multi-Line Access Service, Bell Aliant General Tariff, Item 205.4;
- Business Local Value Package, Bell Aliant General Tariff, Item 302.6;
- Centrex Business Service, MTT General Tariff, Item 780;
- Small Business Network Service, MTT General Tariff, Item 975;
- Provincial Centrex Service, NewTel Communications General Tariff, Item 190;
- Centrex Business Service, Island Tel General Tariff, Item 698; and
- Business Communications Service, NBTel General Tariff, Item 70.2.

# Filed in confidence with the CRTC.

**General Tariff**

Voice Access Services

Item  
 256.

Labour Rates

1. Hourly Labour Rate

Except where otherwise specified, work charges that are applied on an hourly basis will be at the following rates billed in 15 minute increments with a minimum charge of one hour. If the customer requests work to be done outside regular hours, the overtime rates specified below in Item 256.2. apply in addition to the regular hourly rate.

Regular Hours ..... \$110.00/hr/man ▲

2. Overtime Labour Rate

If the customer requests work to be done outside regular hours (8 am to 5 pm, Monday to Friday excluding statutory holidays) the following overtime rates apply in addition to the appropriate combination of Service Charges. Hourly rates are billed in 15 minute increments with a minimum charge of one hour.

a) Residence

Regular overtime (Mon.-Sat.)..... \$15.00/hour  
 Premium overtime (Stat. Holidays & Sun.) ..... \$30.00/hour

b) Single Line Business

Regular overtime (Mon.-Sat.)..... \$15.00/hour  
 Premium overtime (Stat. Holidays & Sun.) ..... \$30.00/hour

c) Multi Line

Regular overtime (Mon.-Sat.)..... \$35.00/hour  
 Premium overtime (Stat. Holidays & Sun.) ..... \$70.00/hour

d) Data/Mobile

Regular overtime (Mon.-Sat.)..... \$35.00/hour  
 Premium overtime (Stat. Holidays & Sun.) ..... \$70.00/hour

## General Tariff

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### Voice Access Services

Item  
257.

#### Express Service

**Note:** The residence service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200. **N**  
**N**

#### 1. General

(a) Express Service offers eligible residential customers requesting the installation of certain services, in the Company's operating territory, a due date that is earlier than the original system due date.

(b) An Express Service charge applies as specified in 5.(a), in addition to any applicable installation service charge.

#### 2. Eligible Customers

(a) New and existing residential customers that require an installation or move to be completed on a due date that is earlier than the original system due date.

#### 3. Terms and Conditions

(a) The Express Service charge applies when the order is completed and the Company has met the Express Service due date negotiated with the customer.

(b) One Express Service charge applies per customer order. Multiple lines that are billed to the same customer at the same location will only be subject to one occurrence of Express Service up to a maximum of 3 lines. Customers having more than 3 lines at a single location are not eligible for Express Service.

(c) Express Service requests described in 3.(b) are available for the following residential services:

<u>Service Name</u>	<u>Item No.</u>
Residential Single-Line Access Bundles	300
Enhanced Customer Access	300.1
Atlantic Access Bundle	300.2
Canada/US Access Bundle	300.3
Residential Single-Line Access Service	205.1
Residential Multi-Line Access Service	205.3

(d) The Express Service charge will be billed on orders that were not completed on the due date in the event the customer is responsible for the missed due date.

General Tariff

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Voice Access Services

Item  
257.

Express Service (Continued)

4. Availability

(a) Express Service is subject to the availability of suitable facilities and workforce capacity.

5. Rates and Charges

(a) The following rates and charges apply to Express Service:

<u>Express Service</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Rate Bands .....	#	\$ 129.95

# Filed in confidence with the CRTC.

## General Tariff

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Voice Access Services

**N**

4	CANCELS	3	PAGE	214	<b>S</b>
4	CANCELS	3	PAGE	214.1	<b>S</b>

## General Tariff

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### Voice Access Services

Item			
270.	<u>Reserved for future use.</u>		<b>C</b>
			<b>S</b>



## General Tariff

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### Voice Access Services

Item  
275.

#### Construction Charges

**Note:** This tariff item is forborne from regulation when associated with forborne services.

##### 1. General

The Company may use facilities of other public utility organizations or facilities belonging to or on the premises occupied by applicants or customers instead of constructing additional facilities when, in the opinion of the Company, the circumstances and situation warrant.

Construction charges do not apply when the facilities in question are used or are to be used as part of the general plant distribution for exchange service.

Construction charges are payable when the application for service is made or when the account is rendered, at the option of the Company. No facilities construction will begin until the applicant(s) have approved, in writing, the acceptance of and agreement to pay construction charges.

The Company reserves the right to determine the type and the location of facilities to be provided and the time at which the work is to be done. The Company may request additional construction charges based on additional expenses incurred by the Company as a result of modifications or changes to the currently scheduled construction program as a result of a request by an applicant for facilities.

When an application for facilities extension, i.e. construction, is made for a subdivision, the developer must provide the Company with a copy of the approved municipal plans for the subdivision. The developer or applicant will be responsible for the construction charges in the subdivision, as applicable.

##### 2. Amount of construction provided

Primary exchange service provides for a reasonable amount of construction for each premise within the current exchange boundaries. This amount is considered as 160 metres of facilities construction. The 160 metre length of facilities construction is calculated from the existing end of the cable facilities to the applicant's residence, calculated using route measure distance. This applies to facilities construction on both public thoroughfares and private property.

a) When the construction of facilities is requested by an applicant within an exchange boundary, beyond the 160 metre limit, a construction charge may apply, based on expenditures incurred by the Company. The construction charge will consist of services and materials outlined below.

## General Tariff

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### Voice Access Services

Item  
275.

#### Construction Charges (Continued)

##### 2. Amount of construction provided (Continued)

b) When facilities construction will provide service for two or more customers, the construction charge will apply to the total construction expenditure less an allowance of 160 metres of construction for each premise divided between or among the number of premises.

c) The adjustment for 160 metres of construction for each premise does not apply when construction is furnished to provide service outside an exchange boundary or to requests for facilities construction from developers associated with new subdivision developments.

##### 3. Construction Charge

C  
S  
S  
C

Construction charges will be determined as noted in Item 275 4. below.

##### 4. Determining the Construction Charge

Construction Charge = Cost of wire (or equivalent) or cable (or equivalent) and support strand, if provided by the Company

- + Cost of Poles, Anchors and Joint Use Plant Costs as applicable
- + Cost of Other Materials
- + Cost of any unusual requirements
- + Labour charges
- + Engineering charges
- Adjustment for 160 meters of construction for each premise (as applicable)

## General Tariff

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### Voice Access Services

Item  
275.

#### Construction Charges (Continued)

##### 5. Rebates on Construction Charges

The Company will provide rebates to the developer or applicant based on the number of premises connected to the constructed facilities, within five years of the facilities' ready for service date.

a) Bell Aliant will notify the developer or applicant of subsequent requests for connection to the constructed facilities which are received within five years of the facilities' ready for service date.

b) It is the responsibility of the developer or applicant to request a rebate.

c) Total rebates provided to a developer or applicant shall not exceed the total construction charge for the constructed facilities.

d) Rebates are not provided when construction is furnished to provide service outside an exchange boundary.

e) In the case of facilities extension for a new subdivision development, the rebate for each premise is calculated based on 160 meters of construction less the drop wire (or equivalent) distance, at the cost per meter to construct facilities in the subdivision. **C**

f) In the case of a stand-alone facilities extension, the rebate for each premise is calculated based on 160 meters of construction at the cost per meter to construct facilities.

## General Tariff

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### Voice Access Services

Item  
280.

#### Fibre to the Home (FTTH)

**Note:** The residence service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200.

##### 1. General

Company services may be provided over fibre optic facilities which terminate at the customer's premises. In such cases, the following terms apply in addition to other applicable terms in the Company's tariffs.

(a) The FTTH Services will not be available during network outages, including during planned hardware or software upgrades.

(b) The FTTH Services will cease to function during extended power outages, that is, once the battery back-up attached to the FTTH Services equipment at the customer's premises (collectively, "FTTH Equipment") has been depleted. The FTTH Equipment may also have to be configured in certain ways or maintained in certain locations for the proper operation of the FTTH Services, and therefore, the FTTH Equipment should not be moved, tampered with or relocated.

(c) The customer is responsible to inform all persons who may be present at the customer's premises, including residents, guests, and other persons, of such characteristics and requirements. The customer is solely responsible for the supply of electrical power necessary for the FTTH Services to function and unless otherwise specified by the Company, the proper maintenance of the FTTH Equipment, including replacing the battery when prompted to do so by the battery back-up. To the extent permitted by applicable law, the Company and its providers will not be liable to the customer or any third party for any inability to use the FTTH Services as a result of the characteristics described in this section or the customer's failure to comply with the requirements set out in this section.

(d) The following modifications may apply to Company services provided over FTTH technology, depending on the technology platform over which the service is provisioned:

(1) Visual Call Waiting Deluxe, Item 304.1.(b) – Custom Calling Services (CCS) (ix), is not available.

(2) Pay Per Activation features, Item 304.2 (d) are not available.

(3) Busy Call Return, Item 304.1. (b) – Call Management Services (CMS) (iv), is not available.

(4) Intercom, Item 304.1(b) – Custom Calling Services (CCS) (v), is not available.

(5) Speed Calling, Item 304.1(b) – Custom Calling Services (CCS) (vi), is not available.

(e) As of 20 December 2016, voice service over FTTH for new or moving customers, or customers who make changes to their service, will be provided solely over a technology platform that excludes the features noted in 1(d).

N  
|  
N

**General Tariff**

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**SECTION 3**  
**OPTIONAL VOICE SERVICES**

## General Tariff

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### Optional Voice Services

Item  
300.

#### Residence Single-Line Access Bundles

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

##### 1. General

Residence Single-Line Access Bundles provides local telephone service and enhanced network features for single line residential customers for one flat monthly rate.

##### 2. Terms and Conditions

This service is provided subject to the availability of suitable facilities, in wire centres designated by the Company.

Customers subscribing to the bundles may choose less than the available items allotted within the offer but the full bundle prices will still apply.

These Bundles are available for resale.

Extended Area Service and Community Calling Plan charges are not included. (Newfoundland and Labrador)

Customers are eligible to subscribe to additional eligible features at the rates found in Rates and Charges (see below). Other additional features are available at the regular tariffed terms, conditions, rates and charges.

No service charges apply to enroll as an existing customer. Standard Service Charges apply for new service installation.

As an exception to Item 105.20.1, there is no minimum contract period for this service.

**N**

## General Tariff

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### Optional Voice Services

Item  
300.

Residence Single-Line Access Bundles (Continued)

3. Service Components

Bundle #1 (Note 1)	Bundle #2
Residence Single-Line Access Service One eligible feature	Residence Single-Line Access Service Three eligible features

**Note 1:** Bundle #1 is destandardized effective 2004 10 01. Existing customers can keep the service but Bundle #1 is no longer available for new installations or moves from one address to another and cannot be added to an account once removed. **C**

## General Tariff

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### Optional Voice Services

Item  
300.

Residence Single-Line Access Bundles (Continued)

4. Eligible Features

Three-Way Calling

Call Display

Call Forwarding

Call Screen (Nova Scotia)

Call Waiting

Ident-A-Call

Intercom (Nova Scotia, Prince Edward Island)

Last Call Return/Busy Call Return

Number Display (New Brunswick, Newfoundland and Labrador)

Visual Call Waiting (Nova Scotia)

Visual Call Waiting Deluxe (Nova Scotia)

voicemail



**General Tariff**

Optional Voice Services

Item  
300.

Residence Single-Line Access Bundles (Continued)

5. Rates and Charges

**New Brunswick**

	<u>Rate Range</u>	
	<u>Minimum</u>	<u>Maximum</u>
Bundle No. 1	#	\$ 85.00
Bundle No. 2	#	105.00

Additional Features for Bundles Nos. 1 and 2 will be \$2.75/month.

Internet Call Manager is available at \$4.50/month. (Destandardized August 12, 2002).

**C**

**Newfoundland and Labrador**

	<u>Rate Range</u>	
	<u>Minimum</u>	<u>Maximum</u>
Bundle No. 1	#	\$ 85.00
Bundle No. 2	#	105.00

Additional Features for Bundles Nos. 1 and 2 will be \$2.75/month.

Internet Call Manager is available at \$3.00/month. (Destandardized August 12, 2002).

**C**

# Filed in confidence with the CRTC.

General Tariff

Optional Voice Services

Item  
300.

Residence Single-Line Access Bundles (Continued)

5. Rates and Charges (Continued)

**Nova Scotia**

		<u>Rate Range</u>		
		<u>Minimum</u>	<u>Maximum</u>	
Bundle No. 1	#	\$ 85.00		▲
Bundle No. 2	#	105.00		▲

Additional Features for Bundles Nos. 1 and 2 will be \$4.00/month.

**Prince Edward Island**

		<u>Rate Range</u>		
		<u>Minimum</u>	<u>Maximum</u>	
Bundle No. 1	#	\$ 85.00		▲
Bundle No. 2	#	105.00		▲

Additional Features for Bundles Nos. 1 and 2 will be \$3.50/month.

# Filed in confidence with the CRTC.

# F

## General Tariff

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### Optional Voice Services

Item  
300.1

#### Enhanced Consumer Access

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

##### 1. General

Enhanced Consumer Access consists of a residential single line access and all Enhanced Local Calling Features (available in the customer's area) for one inclusive monthly price. The customer's choice of features is restricted to those that are available in the customer's serving area.

##### 2. Terms and Conditions

This service is provided subject to the availability of suitable facilities, in New Brunswick (NB), Newfoundland and Labrador (NL), Nova Scotia (NS) and Prince Edward Island (PEI).

Standard Services Charges apply, except to an existing customer of Network Exchange Service enrolling for Enhanced Consumer Access service.

As an exception to Item 105.20.1, there is no minimum contract period for this service unless the customer elects a 12 or 24 month minimum contract period as set out below. **N**

At the Company's discretion, customers may be offered service on a 12 or 24 month minimum contract period (MCP) basis. **N**

At the Company's discretion, the Company may require a customer to subscribe to one or both of the following services in order to be eligible for a 12 or 24 month MCP:

- Eligible Internet access services, to be determined at the Company's discretion; and
- Eligible television services, to be determined at the Company's discretion.

If a customer terminates service prior to the completion of an MCP, termination charges may apply.

## General Tariff

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### Optional Voice Services

Item  
300.1

Enhanced Consumer Access (Continued)

2. Terms and Conditions (Continued)

Termination charges do not apply:

- In the event of the death of the customer;
- If the customer does not qualify for the MCP, because the customer is not able to continue subscribing to an eligible Internet access service or an eligible television service for technical reasons; or
- If the customer does not qualify for the MCP, because the customer is not able to continue subscribing to an eligible Internet access service or an eligible television service due to a customer move.

## General Tariff

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### Optional Voice Services

Item  
300.1

Enhanced Consumer Access (Continued)

3. Service Components

Enhanced Consumer Access consists of residential Network Exchange Service plus all Enhanced Local Calling Features available in the customer's area.

Features must be selected from the following list.

Eligible Features

3-Way Calling  
voicemail (NS, PEI and NB)  
basic residence voicemail (NL)  
enhanced residence voicemail (NL)  
Call Display  
Name Display (NB)  
Call Display – Name and Number (NL)  
Call Forwarding  
Call Return (busy/missed call) (NB and NL)  
Call Return and Ring Again (NS and PEI)  
Call Waiting  
Visual Call Waiting (NS and NL)  
Visual Call Waiting Deluxe (NS)  
Distinctive Ring (NB and NL)  
Speed Calling (NB and NL)  
Intercom (NS and PEI)  
Select Ring (NS and PEI)  
Call Screen (NS)

**General Tariff**

Optional Voice Services

Item  
300.1

Enhanced Consumer Access (Continued)

4. Rates and Charges:

The following monthly rate applies to non-contracted customers as well as customers who have subscribed to a 12 or 24 month MCP.

Enhanced Consumer Access, Monthly Rate

	Rate Range		
	Minimum	Maximum	
New Brunswick	#	\$ 105.00	▲
Newfoundland and Labrador	#	105.00	
Nova Scotia	#	105.00	
Prince Edward Island	#	105.00	

Where applicable, the following charge applies per month that the service is terminated prior to the completion of the MCP.

Enhanced Consumer Access, Early Termination Charge

	Rate Range	
	Minimum	Maximum
All provinces	#	\$ 25.00

# Filed in confidence with the CRTC.

## General Tariff

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### Optional Voice Services

Item  
300.2

#### Atlantic Access Bundle

**Note 1:** This tariff item is forborne from regulation in certain Exchanges, as identified in Item 200. C

#### 1. Service Description

The Atlantic Access Bundle is a residential bundle that provides:

- Local access line (Item 205.1)
  - Unlimited Enhanced Network Features (Item 304) (See Note 2)
  - Unlimited direct dialed long distance calling from the bundled telephone number to Atlantic Canada.
  - \$0.05 per minute for DDD calls terminating in Canada or the United States but outside Atlantic Canada
  - \$0.05 per minute for \*eligible Calling Card Calls or Family Contact Calls
- \*Eligible Calling Card or Family Contact Card calls are:

- a) 0+ station to station calls that originate in Canada and terminate in Canada or the US and are billed to a Bell Aliant Calling Card or a Bell Aliant Family Contact Card and that are placed through automated operator services; and
- b) station to station calls that originate in Canada and terminate in Canada or the US and are billed to a Bell Aliant Calling Card or a Bell Aliant Family Contact Card and that are placed through operator services.

**Note 2:** Enhanced Network Features may vary from Exchange to Exchange depending on what features are available in the serving Central Office. C  
C

#### 2. Terms and Conditions

As an exception to Item 105.20.1, there is no minimum contract period for this service.

#### 3. Rates

The proposed rate range for the bundle provides a minimum and maximum rate for the recurring monthly charges; a usage based long distance rate and long distance surcharges; and service connection charges as provided below. The monthly recurring rate may be presented on the customer's bill as two charges:

- the bundle rate, and
- the Network Access Charge.

General Tariff

Optional Voice Services

Item 300.2 Atlantic Access Bundle (Continued)

3. Rates (Continued)

New Brunswick

Band	Rate Range		
	Minimum	Maximum	
E	#	\$ 125.00	▲
F	#	125.00	▲
Service Connection Charge		See Item 255	

Newfoundland and Labrador

Band	Rate Range		
	Minimum	Maximum	
C	#	\$ 125.00	▲   ▲
E	#	125.00	
F	#	125.00	
G	#	125.00	
Service Connection Charge		See Item 255	

Nova Scotia

Band	Rate Range		
	Minimum	Maximum	
C	#	\$ 125.00	▲   ▲
E	#	125.00	
F	#	125.00	
Service Connection Charge		See Item 255	

# Filed in confidence with the CRTC.



General Tariff

Optional Voice Services

Item 300.2 Atlantic Access Bundle (Continued)

3. Rates (Continued)

Prince Edward Island

<u>Band</u>	<u>Rate Range</u>		
	<u>Minimum</u>	<u>Maximum</u>	
C	#	\$ 125.00	▲   ▲
E	#	125.00	
F	#	125.00	
Service Connection Charge		See Item 255	

LD Usage Charges

<u>Call Type</u>	<u>Per Minute Rate</u>	<u>Surcharge per Call</u>	
		<u>Minimum</u>	<u>Maximum</u>
DDD Originating on bundle number and terminating in Canada (excluding Atlantic Canada) or the U.S.	\$ 0.05	N/A	N/A
Calling Card/Family Contact Card calls originating in Canada and terminating in Canada or the U.S. using automated operator services	0.05	\$1.50	#
Family Contact Card calls originating in Canada and terminating on the bundled number using automated operator services	0.05	N/A	N/A
Calling Card/Family Contact Card Station to Station originating in Canada and terminating in Canada or the U.S. operator handled	0.05	2.50	#

# Filed in confidence with the CRTC.

## General Tariff

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### Optional Voice Services

Item  
300.2

Atlantic Access Bundle (Continued)

3. Rates (Continued)

Family Contact Card calls must terminate on the bundled telephone number. Eligible calls that originate in Canada will not be charged a surcharge. Eligible calls that originate in the United States will be charged a surcharge of a minimum of \$1.50 up to a maximum of # for automated operator and a minimum of \$2.50 up to a maximum of # for operator handled. Eligible Calling Card calls that originate or terminate in Canada will be charged a surcharge of a minimum of \$1.50 up to a maximum of # for automated operator and a minimum of \$2.50 up to a maximum of # for operator handled.

# Filed in confidence with the CRTC.

## General Tariff

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### Optional Voice Services

Item  
300.3

#### Canada/U.S. Access Bundle

**Note 1:** This tariff item is forborne from regulation in certain Exchanges, as identified in Item 200. C

#### 1. Service Description

The Canada/U.S. Access Bundle is a residential bundle that provides:

- Local access line (Item 205.1)
- Unlimited Enhanced Network Features (Item 304)(See Note 2)
- Unlimited direct dialed long distance calling from the bundled telephone number to any NPA NXX in Canada or the U.S.
- \$0.05 per minute for \*eligible Calling Card Calls or Family Contact Calls  
\*Eligible Calling Card or Family Contact Card calls are:

a) 0+ station to station calls that originate in Canada and terminate in Canada or the U.S. and are billed to a Bell Aliant Calling Card or a Bell Aliant Family Contact Card and that are placed through automated operator services; and

b) station to station calls that originate in Canada and terminate in Canada or the U.S. and are billed to a Bell Aliant Calling Card or a Bell Aliant Family Contact Card and that are placed through operator services.

**Note 2:** Enhanced Network Features may vary from Exchange to Exchange depending on what features are available in the serving Central Office. C  
C

#### 2. Terms and Conditions

As an exception to Item 105.20.1, there is no minimum contract period for this service.

#### 3. Rates

The rate for the bundle consists of two recurring monthly charges, a usage based long distance charge and service charges as provided below.

General Tariff

Optional Voice Services

Item 300.3 Canada/U.S. Access Bundle (Continued)

3. Rates (Continued)

New Brunswick

Band	Rate Range		
	Minimum	Maximum	
E	#	\$ 140.00	▲
F	#	140.00	▲
Service Connection Charge		See Item 255	

Newfoundland and Labrador

Band	Rate Range		
	Minimum	Maximum	
C	#	\$ 140.00	▲   ▲
E	#	140.00	
F	#	140.00	
G	#	140.00	
Service Connection Charge		See Item 255	

Nova Scotia

Band	Rate Range		
	Minimum	Maximum	
C	#	\$ 140.00	▲   ▲
E	#	140.00	
F	#	140.00	
Service Connection Charge		See Item 255	

# Filed in confidence with the CRTC.

General Tariff

Optional Voice Services

Item 300.3 Canada/U.S. Access Bundle (Continued)

3. Rates (Continued)

Prince Edward Island

<u>Band</u>	<u>Rate Range</u>		
	<u>Minimum</u>	<u>Maximum</u>	
C	#	\$ 140.00	▲   ▲
E	#	140.00	
F	#	140.00	
Service Connection Charge		See Item 255	

LD Usage Charges

<u>Call Type</u>	<u>Per Minute Rate</u>	<u>Surcharge per Call</u>	
		<u>Minimum</u>	<u>Maximum</u>
Calling Card calls originating in Canada and terminating in Canada or the U.S. using automated operator services	\$ 0.05	\$ 1.50	#
Family Contact Card calls originating in Canada and terminating on the bundled number using automated operator services	0.05	N/A	N/A
Calling Card/Family Contact Card Station to Station originating in Canada and terminating in Canada or the U.S. operator handled	0.05	2.50	#

Family Contact Card calls must terminate on the bundled telephone number. Eligible calls that originate in Canada will not be charged a surcharge. Eligible calls that originate in the United States will be charged a surcharge of a minimum of \$1.50 to a maximum of # for automated operator and a minimum of \$2.50 to a maximum of # for operator handled. Eligible Calling Card calls that originate or terminate in Canada will be charged a surcharge of a minimum of \$1.50 up to a maximum of # for automated operator and a minimum of \$2.50 up to a maximum of # for operator handled.

# Filed in confidence with the CRTC.

**General Tariff**

Optional Voice Services

C

Item  
302.1

Business Loyalty Program

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200, when the underlying service elements in the bundle are forborne from regulation.

1. Service Description

The Business Loyalty Program will provide eligible customers a discount on selected services that they acquire from the Company when the customer commits to having all of their Local and Long Distance service provided by Bell Aliant for a period of one to three years. The discount amount will be calculated based on a sample month and reevaluated on a periodic basis. The discount will be applied against the customer's bill. The discount percentage is determined based on the types of service the customer acquires, with minimum monthly recurring charges per service type, as follows:

C

	Minimum	Discount
Local Access and Features, including Megalink and DEA services or Digital Switched services, when used for local access .....	\$ 300	3.5%
Megalink and DEA service or Digital Switched services, (when used for purposes other than local access) and/or Microlink service .....	100	1%
Maximum Total discount .....		4.5%

(a) The services within Local Access and Features include:

New Brunswick

Business Communications Service, Business Single Line Access Service, Business Multiline Access Service, Call Waiting, Call Display, Name Display, Call Forwarding, Three Way Calling, Distinctive Ringing, Call Return, Speed Call and voicemail. Where Digital Switched Services are used for local access purposes, they will be included in calculating the minimum monthly spending requirement for local access services.

Newfoundland and Labrador

Centrex Service, Single Line Business Access, Multiline Business Access, Call Waiting, Call Display, Call Display – Name and Number, Call Forwarding, Three Way Calling, Distinctive Ringing, Call Return, Speed Call, and voicemail. Where Megalink and/or DEA services are used for local access purposes, they will be included in calculating the minimum monthly spending requirement for local access services.

## General Tariff

### Optional Voice Services

C

Item  
302.1

#### Business Loyalty Program (Continued)

##### 1. Service Description (Continued)

(a) The services within Local Access and Features include: (Continued)

##### Nova Scotia

Centrex Service, Small Business Network Service, Single Line Business Access, Multiline Business Access, Call Waiting, Call Display, Call Forwarding, Three Way Calling, Select Ring, Call Return, Call Screen, and voicemail. Where Megalink and/or DEA services are used for local access purposes, they will be included in calculating the minimum monthly spending requirement for local access services.

##### Prince Edward Island

Centrex Business Service, Network Exchange Service - Single Line, Network Exchange Service - Multiline, Call Waiting, Call Display, Call Forwarding, Three Way Calling, Select Ring, Call Return & Ring Again, Intercom, Call Screen, Call Trace, and voicemail. Where Megalink and/or DEA services are used for local access purposes, they will be included in calculating the minimum monthly spending requirement for local access services.

(b) If the customer first meets the criteria to be eligible for the 3.5% discount, then an additional discount of 1% is applied if the customer also has a minimum monthly recurring charge of \$100 for Megalink and/or DEA service or Digital Switched Services, when used for applications other than local services, and/or Microlink service.

##### 2. Terms and Conditions

(a) Available within the Bell Aliant region.

(b) Customers must enroll to be eligible.

(c) Customers must have all their Primary Exchange Services and Long Distance service with Bell Aliant.

(d) The discount does not apply to any construction charges.

(e) The discount applies to the eligible services only and is calculated based on the total average monthly recurring charges for the eligible services.

(f) The customer's total annual spending on Bell Aliant services must be between \$5,000 and \$250,000.

(g) Discounts apply in Band A and B only as defined in CRTC Decision 2001-238.

C

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C

## General Tariff

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### Optional Voice Services

Item  
302.3

#### Small Business Network Service Offers

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200, when the underlying service elements in the bundle are forborne from regulation.

Effective July 17, 2003 this service is not available for new subscriptions. Existing customers may continue to subscribe to the service and keep the service if they change address subject to the availability conditions described below.

#### 1. Service Description

a) The Small Business Network Service Offers ("Offers") provide customers packaged services consisting of the following components:

##### OFFER #1

Small Business Network Service  
One eligible feature  
  
Option A or B

##### OFFER #2

Small Business Network Service  
Internet service  
Non Published number  
Three eligible features

Option A: Customers who subscribe to Offer #1 have the option to subscribe to an additional feature and Internet services at the rates stipulated in Item 302.3 3.

Option B: Customers who subscribe to Offer #1 also have the option to subscribe to two additional eligible features and Internet services at the rates stipulated in Item 302.3 3.

b) The components of the Offers are described as follows:

i) Eligible features for the first component consist of:

voicemail	Select ring
Fax To Email	Speed Calling Long List
Visual Call Waiting	Additional Directory Number
Visual Call Waiting Deluxe	transfer mailbox
Remote Call Forward	Message Waiting/Visual Indicator

Descriptions of these features are listed in MTT General Tariff CRTC 10001 Item 975 and Item 980. Additional features are available at the regular terms and conditions, rates and charges listed in MTT General Tariff CRTC 10001 Items 975 and 980. The Fax to Email feature is only available within an Offer. Call Forward remote is available in Halifax and Sydney only.



**General Tariff**

Optional Voice Services

Item 302.3 Small Business Network Service Offers (Continued)

1. Service Description (Continued)

ii) The Internet service component consists of installation kit, dial-up access of speeds up to 56 Kbps, 150 hours per month of usage and five email addresses. The customer may receive high-speed Internet service at speeds up to 3.0 Mbps in place of dial-up for an additional charge as specified in Item 302.3 3.

2. Terms and Conditions

- a) Options A and B described in Item 302.3 1 are not required options to Offer #1.
- b) Customers must enroll to obtain Offers. Effective July 18, 2003 Offers are no longer available for new subscriptions.
- c) In order to be eligible for the Offers, customers must have their Primary Interexchange Service with Bell Aliant on all local accesses associated with the Offers.
- d) The service is provided subject to the availability of suitable facilities, in wire centres designated by the Company.
- e) Customers subscribing to the offers may choose less than the available items allotted within the offer, however, the full Offers price applies.
- f) The Offers are available for resale. Effective July 18, 2003 the Offers are no longer available for new subscriptions.

3. Rates and Charges

The following rates and charges apply:

Offers	Monthly Rate		Service Charge
	Band A	Bands B and C	
Offer #1.....	\$ 40.79	\$ 49.95	(Note 1)
Option A.....	60.79 (Note 2)	69.95 (Note 2)	(Note 1)
Option B.....	61.79 (Note 2)	70.95 (Note 2)	(Note 1)
Offer #2.....	\$ 61.79 (Note 2)	70.95 (Note 2)	(Note 1)

**Note 1:** There are no service charges for the dial-up Internet services. Service charges of \$50 apply to upgrade to high-speed Internet. All other service charges apply.

**Note 2:** Customers who request high-speed Internet service will pay an additional rate of \$20.

General Tariff

Optional Voice Services

Item  
 302.4

Small Business Bundles

**Note 1:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200, when the underlying service elements in the bundle are forborne from regulation.

**Note 2:** As of 11 March 2008, Small Business Bundles are no longer available for new installations and for moves, in New Brunswick, Nova Scotia and Prince Edward Island. Existing customers will not be permitted to make any changes to their current configuration.

1. Service Description

a) The Small Business Bundles provide customers with bundled services consisting of the following components:

Bundle #1

Centrex access (**Note 3**)  
 3 additional features

Bundle #1 is available to Bell Aliant subscribers.

Customers who subscribe to Bundle #1 have the option to subscribe to an additional Centrex access at the following rates:

	<u>Band A</u>		<u>Bands B and C</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
	<u>Rate</u>	<u>Rate</u>	<u>Rate</u>	<u>Rate</u>
Subscribers in Nova Scotia .....	#	\$ 100.95 ▲	#	\$ 100.95 ▲
Subscribers in P.E.I. ....	#	100.95 ▲	#	100.95 ▲

**Note 3:** See MTT General Tariff, Item 955, 960 & 970  
 See NewTel Communications General Tariff, Item 190  
 See NBTel General Tariff, Item 70.1 A(1)(a)  
 See Island Tel General Tariff, Item 694, 695, & 698

# Filed in confidence with the CRTC.

## General Tariff

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### Optional Voice Services

Item  
302.4      Small Business Bundles (Continued)  
  
Reserved for future use.

## General Tariff

### Optional Voice Services

Item  
302.4

#### Small Business Bundles (Continued)

##### 1. Service Description (Continued)

b) Customers may select the three additional features<sup>2</sup> from the following list of eligible features:

#### Nova Scotia

voicemail	Call Forward Remote Access
Fax to Email	Additional Directory Number
Internet Call Manager Plus	Speed Calling Long List
Visual Call Waiting	Message Waiting/Visual Indicator
Visual Call Waiting Deluxe	transfer mailbox
Select Ring	

Call Forward Remote Access is available in Halifax and Sydney only. Fax to Email and Internet Call Manager Plus are only available within the bundle.

#### New Brunswick

voicemail with MWI	45min mailbox usage
Name Display or Call Display	Internet Call Waiting
Autoattendant Service	Message Link
Merx Membership	transfer mailbox

#### Newfoundland and Labrador

basic voicemail	enhanced voicemail
extension mailbox	consolidated mailbox
Call Display – Name & Number	transfer mailbox
Basic Internet Call Waiting	Enhanced Internet Call Waiting

**Note 2:** See MTT General Tariff, Item 960 & 980.  
See Bell Aliant General Tariff, Item 304, Item 308, Item 310.1, and Item 311.  
See Island Tel General Tariff, Item 698.5 (f).

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## General Tariff

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### Optional Voice Services

Item  
302.4

#### Small Business Bundles (Continued)

1. Service Description (Continued)
- b) (Continued)

#### Prince Edward Island

voicemail	Call Display
Select Ring	Internet Call Manager
Speed Call Long – 70	Additional Directory Number
Multiple Appearance Directory Number	Message Waiting/Visual Indication
transfer mailbox	

2. Terms and Conditions

- a) Customers must enroll to obtain the Bundles.
- b) In order to be eligible for the Bundles, customers must have Bell Aliant as their Primary Interexchange Carrier on all local accesses associated with the Bundles. **C**
- c) The service is provided subject to the availability of suitable facilities.
- d) Customers subscribing to the Bundles may choose less than the available items allotted within the offer, however, the full Bundle prices apply.

General Tariff

Optional Voice Services

Item  
302.4

Small Business Bundles (Continued)

3. Rates and Charges

The following rates and charges apply:

Nova Scotia

	<u>Monthly Rate</u>				<u>Service Charges</u>
	<u>Band A</u>		<u>Band B and C</u>		
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	
Bundle #1 .....	#	\$ 134.45 ▲	#	\$ 143.45 ▲	(Note 1)
with Mobile (Note 2).....	#	121.50 ↓	#	130.50 ↓	(Note 1)
with Internet (Note 3).....	#	121.50 ↓	#	130.50 ↓	(Note 1)
with Mobile and Internet (Note 4) ..	#	118.50 ▲	#	127.50 ▲	(Note 1)

New Brunswick

	<u>Monthly Rate</u>			<u>Service Charges</u>
	<u>Minimum</u>	<u>Maximum</u>		
Bundle #1 .....	#	\$ 132.45 ▲	▲	(Note 1)
with Mobile (Note 2).....	#	119.50 ↓	↓	(Note 1)
with Internet (Note 3).....	#	119.50 ↓	↓	(Note 1)
with Mobile and Internet (Note 4).....	#	116.50 ▲	▲	(Note 1)

Newfoundland and Labrador

	<u>Monthly Rate</u>				<u>Service Charges</u>
	<u>Band A</u>		<u>Band B</u>		
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	
Bundle #1 .....	#	\$ 134.45 ▲	#	\$ 147.45 ▲	(Note 1)
with Mobile (Note 2).....	#	119.50 ↓	#	134.50 ↓	(Note 1)
with Internet (Note 3).....	#	119.50 ↓	#	134.50 ↓	(Note 1)
with Mobile and Internet (Note 4) ..	#	116.50 ▲	#	131.50 ▲	(Note 1)

# Filed in confidence with the CRTC.

General Tariff

Optional Voice Services

Item 302.4 Small Business Bundles (Continued)  
3. Rates and Charges (Continued)

Prince Edward Island

	<u>Band A</u>		<u>Monthly Rate</u>	<u>Band B and C</u>		<u>Service Charges</u>
	<u>Minimum</u>	<u>Maximum</u>		<u>Minimum</u>	<u>Maximum</u>	
	#	\$	#	\$		
Bundle #1.....	#	\$ 134.45 ▲	#	\$ 144.45 ▲	(Note 1)	
with Mobile (Note 2).....	#	121.50 ↓	#	131.50 ↓	(Note 1)	
with Internet (Note 3).....	#	121.50 ↓	#	131.50 ↓	(Note 1)	
with Mobile and Internet (Note 4)....	#	118.50 ▲	#	128.50 ▲	(Note 1)	

**Note 1:** Only installation service charges apply.

**Note 2:** If the customer subscribes to a Bell Mobility offering rated at \$30.00 or greater, they qualify for the reduced rate.

**Note 3:** If the customer subscribes to a Bell Aliant dialup, or a high-speed Internet service rated at \$40.00 or greater, they qualify for the reduced rate.

**Note 4:** If the customer subscribes to a Bell Mobility offering rated at \$30.00 or greater and a Bell Aliant dialup or high-speed Internet service rated at \$40.00 or greater, they qualify for the reduced rate.

# Filed in confidence with the CRTC.

## General Tariff

### Optional Voice Services

Item  
302.5

#### Single Line Business Bundle

**Note 1:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

#### 1. Service Description

a) The Single Line Business Bundle provide customers with bundled services consisting of the following components:

#### Single Line Business access<sup>2</sup>

Call Waiting

Call Forwarding

Three-Way Calling

3 additional features

Extended Area Service and Community Calling Plan charges, outlined in Items 201 and 202 of Bell Aliant's General Tariff, CRTC 21491, are not included in the bundle. C

Customers who subscribe to the Single Line Business Bundle in Newfoundland and Labrador have the option to subscribe to additional eligible features at a 10% discount or an additional directory listing for 800 numbers.

b) Customers may select the three additional features<sup>3</sup> from the following list of eligible features:

basic voicemail

enhanced voicemail

Basic Internet Call Waiting

Enhanced Internet Call Waiting

extension mailbox

consolidated mailbox

Call Display - Name & Number

transfer mailbox

**Note 2:** See Bell Aliant General Tariff, CRTC 21491, Item 205.2. C

**Note 3:** See Bell Aliant General Tariff, CRTC 21491, Item 304, Item 308, Item 310.1 and Item 311. C



General Tariff

Optional Voice Services

Item  
302.5

Single Line Business Bundle (Continued)

2. Terms and Conditions

- a) Customers must enroll to obtain the Bundle.
- b) In order to be eligible for the Bundle, customers must have their Primary Interexchange Services with Bell Aliant on all local accesses associated with the Bundle.
- c) The service is provided subject to the availability of suitable facilities.
- d) Customers subscribing to the Bundle may choose less than the available items allotted within the offer, however, the full Bundle prices apply.

3. Rates and Charges

The following rates and charges apply:

	<u>Band A</u>		<u>Monthly Rate</u>		<u>Band B</u>		<u>Service Charges</u>
	<u>Minimum Rate</u>	<u>Maximum Rate</u>			<u>Minimum Rate</u>	<u>Maximum Rate</u>	
Bundle .....	#	\$ 134.45	▲		#	\$ 142.45	▲ (Note 1)
with Mobile .....	#	121.50	↓		#	129.50	↓ (Note 1)
with Internet .....	#	121.50	↓		#	129.50	↓ (Note 1)
with Mobile and Internet....	#	118.50	▲		#	129.50	▲ (Note 1)

**Note 1:** Only installation service charges apply.

**Note 2:** If the customer subscribes to a Bell Mobility offering in Newfoundland and Labrador rated at \$30.00 or greater, they qualify for the reduced rate.

**Note 3:** If the customer subscribes to a Bell Aliant dialup or a high-speed Internet service in Newfoundland and Labrador rated at \$40.00 or greater, they qualify for the reduced rate.

**Note 4:** If the customer subscribes to a Bell Mobility offering in Newfoundland and Labrador rated at \$30.00 or greater and a Bell Aliant dialup or a high-speed Internet service in Newfoundland and Labrador rated at \$40.00 or greater, they qualify for the reduced rate.

# Filed in confidence with the CRTC.

## General Tariff

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### Optional Voice Services

Item  
302.6

#### Bell Aliant Business Bundle

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200, when the underlying service elements in the bundle are forborne from regulation.

#### 1. Service Description

Bell Aliant Business Bundle includes a Centrex line and the choice of up to 4 of the following features: Call Display, voicemail or a transfer mailbox, Speed Call Long List where available or up to 2 Select Ring per line. The Centrex line provides the enhanced network features that are included in the Centrex line rate in the province where the service is working. In areas where Centrex is not available and where suitable facilities exist, a Basic Business Network access line and Enhanced Network Features will be substituted for the Centrex line. The Enhanced Network Features will include Call Forwarding, Call Waiting, Ident-A-Call, Call Display, Speed Call Short, and Three Way Calling in addition to the features provided in the bundle (Call Display, voicemail or transfer mailbox).

Customers who subscribe to the Bell Aliant Business Bundle have the option to subscribe to a second line at the rate provided below. The second line is a basic single line service which is provided at the same rate across the four Atlantic provinces. There is a limit of one second line per bundle. The second line must be at the same service address as the main bundle line. Call Forward is the only Enhanced Network Feature that can be programmed on the second line. The feature will be available at the rate provided below.

Bell Aliant Business Bundle is available in the following locations:

- Nova Scotia - Bands B, C, E, F and G.
- New Brunswick - Bands B, C, E and F.
- Prince Edward Island - Bands B, C, E\* and F\*.
- Newfoundland and Labrador - Bands B, C, E and F.

\* **Note:** The second line is not available in Bands E and F in Prince Edward Island.

Customers who want features not provided in the bundle for the primary line will pay the feature rates for Small Centrex service if the bundled line is Centrex or the rate for Enhanced Network Features for single line business if the bundled line is not Centrex.

General Tariff

Optional Voice Services

Item  
302.6

Bell Aliant Business Bundle (Continued)

2. Rates

Province	Area	Monthly Rate		Second Line Rate	
		Minimum	Maximum	Minimum	Maximum
New Brunswick	Band C	#	\$ 160.00 ▲	#	\$ 85.00 ▲
	Band E	#	160.00 ↓	#	85.00 ↓
	Band F	#	160.00 ▲	#	85.00 ▲
Newfoundland and Labrador	Band C	#	160.00 ▲	#	85.00 ▲
	Band E	#	160.00 ↓	#	85.00 ↓
	Band F	#	160.00 ▲	#	85.00 ▲
Nova Scotia	Band C	#	160.00 ▲	#	85.00 ▲
	Band E	#	160.00 ↓	#	85.00 ↓
	Band F	#	160.00 ▲	#	85.00 ▲
Prince Edward Island	Band C	#	160.00 ▲	#	85.00 ▲
	Band E	#	160.00 ↓	#	85.00 ↓
	Band F	#	160.00 ▲	#	85.00 ▲

**Note:** Service charge as per General Tariff Item 255.

	Monthly Rate	Service Charge
Call Forward Option for Second Line	\$ 6.00	N/A

3. New Offer

At the Company's discretion, customers subscribing to Bell Aliant Business Bundle for the duration of 12 or 24 months will benefit from a monthly rate discount. In all cases, the customer's monthly rate will fall within the approved range. Customers disconnecting or migrating their service to another service or to a competitor prior to expiry of their commitment period will be charged \$5.00 per month, starting the month after disconnection or migration, for the remaining portion of their commitment period.

Customers will be exempt from paying the early disconnection charge when migrating or disconnecting their Bell Aliant Business Bundle when the customer is moving to an exchange where Bell Aliant Business Bundle is not available.

# Filed in confidence with the CRTC.

## General Tariff

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### Optional Voice Services

Item  
304

#### Enhanced Local Calling (Calling Features)

**Note:** The residence and/or business service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200.

##### 1. General

a) Calling Features are comprised of network-based line features which are available with One-Party Single Line Primary Service excluding Semi-Public and Public Telephone Service.

The provision of these features and the ability to furnish the telephone number from which a call originates are subject to the availability of suitable facilities and/or equipment.

Per-line Call Display Blocking is available at no charge, upon request, to social service agencies including crisis lines, community health clinics, shelters for victims of domestic violence and public law enforcement agencies, to customers identifying themselves as victims or potential victims of violence who consider that their personal security may be placed at risk if their name and number are displayed, to customers with a physical disability that renders the use of Automated Per Call Blocking inappropriate, and customers who for technical reasons cannot be protected with Automated Per Call Blocking. In New Brunswick, customers who do not meet this criteria for free per-line Call Display Blocking may subscribe to Call Display Blocking at the monthly rate specified in Item 304.3. Per call Call Display Blocking is available free of charge to all customers.

b) The following features are available:

#### Call Management Services (CMS)

i) Call Display - Enables a customer to view originating telephone number and associate name on a display unit before the call is answered. Call Display requires a special visual display device.

ii) Call Screen - Allows a customer to automatically route calls from pre-determined telephone numbers to an announcement stating that the called party does not wish to accept the call. Call Screen is only available to customers in Nova Scotia and residence customers in Prince Edward Island.

iii) Call Trace - Enables customers to initiate an automatic trace of the last call received. If successful, the Company's equipment will create a call record of the traced call. The customer will then be advised that, if they would like to further pursue the matter, they should contact their local law enforcement agencies.

## General Tariff

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### Optional Voice Services

Item  
304

#### Enhanced Local Calling (Calling Features) (Continued)

1. General (Continued)

b) The following features are available: (Continued)

#### Call Management Services (CMS) (Continued)

iv) Last Call Return/Busy Call Return - Enables the customer to automatically re-dial the last incoming caller whether that telephone was answered or not. It also re-dials the last outgoing call. If the number being re-dialed is busy, the network will monitor the busy line for up to thirty minutes and alert the customer by distinctive ringing signal once the line is no longer in use. The call is automatically placed when the customer goes off-hook. This service is disabled if the incoming call is a display blocked call.

v) Number Display - Enables the customer to view the number of the calling customer. The telephone number of the calling party will be displayed after the first ring. Number Display is only available in Newfoundland & Labrador and New Brunswick.

#### Custom Calling Services (CCS)

i) Call Forwarding - Allows a customer to forward all incoming calls to any other pre-selected telephone (subject to technical limitations). The customer is responsible for any long distance charges incurred when the pre-selected telephone is outside the customer's local calling area.

ii) Call Forwarding Busy/No Answer - Permits a customer to have incoming calls transferred to a pre-designated number when the line is busy or when the incoming call is not answered. If calls are forwarded to numbers outside the local calling area, the Call Forwarding customer is responsible for any applicable long distance charges. This service is only available to customers in Newfoundland & Labrador and New Brunswick.

iii) Call Waiting - Enables a customer, while using the telephone, to receive a tone indicating that someone else is calling. It provides the customer with the capacity to hold the initial call and answer the second call. The customer also has the option to suspend the Call Waiting feature either before placing a call or during the conversation.

iv) Ident-A-Call - This service is not available in Prince Edward Island. Allows a customer to have one or two additional telephone numbers assigned to a Primary Service access line, with a distinctive ringing pattern determining which telephone number is being called. In Nova Scotia, a customer can get up to three additional telephone numbers. A directory listing is provided with each telephone number.

## General Tariff

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### Optional Voice Services

Item  
304

Enhanced Local Calling (Calling Features) (Continued)

1. General (Continued)

b) The following features are available: (Continued)

Custom Calling Services (CCS) (Continued)

v) Intercom - Enables a customer to place a call between telephones on the same Network Access Service. Intercom is only available to customers in Nova Scotia and Prince Edward Island.

vi) Speed Calling - Allows a customer to place calls by dialing an abbreviated code instead of the usual seven or ten digits. Speed calling is available in eight codes. Speed calling is only available to customers in New Brunswick and Newfoundland and Labrador.

vii) Three-Way Calling - Enables a customer with a call in progress to hold the first call on the line, dial a second number, talk with the second person in complete privacy or add it to the call in progress for a three-way call.

viii) Visual Call Waiting (VCW) - Enables the customer, while a call is in progress, to view the calling party's telephone number and name on a VCW compatible display device during the Call Waiting tone. Customers wishing to avail of VCW must use a VCW compatible display device, and must subscribe to Call Waiting and Call Display. In Prince Edward Island, VCW is available for Business customers only.

ix) Visual Call Waiting Deluxe - Enables a customer to view the calling party's number and name on a compatible display device during the Call Waiting tone, and provides the customer with a selection of call disposition choices. The customer must subscribe to Call Answer (Voicemail), Call Waiting, and Call Display and have compatible equipment for Visual Call Waiting Deluxe to work.

General Tariff

Optional Voice Services

Item  
304.

Enhanced Local Calling (Calling Features) (Continued)

1. General (Continued)

b) The following features are available: (Continued)

Other Services

i) Call Guardian - Restricts all types of Long Distance incoming and outgoing calls placed to and from a customer's access line. Call Guardian is a combination of 900 Call Denial/Blocking Service, Collect/Third Number Restrict and Toll Restrict. Call Guardian is provided at no monthly charge and no service charge for the customer's initial request. The service charge applies to all subsequent customer requests to activate or de-activate the service. No monthly rate applies for Call Guardian services.

ii) Collect/Third Number Restrict - Prevents billing of Third Number billed and Collect Calls. No monthly rate applies but a Service Charge to deactivate applies.

iii) Toll Restrict - Denies access to the toll network by blocking "1+", or "1+, 0-" and "0+" dialing. This service does not restrict access to 1+800, 1+877, 1+866 and 1+888. No monthly rate applies but a Service Charge to deactivate applies.

2. Rates and Charges

a) Individual Features:

i) Newfoundland & Labrador and New Brunswick

	<u>Monthly Rate</u>			
	<u>Residence</u>		<u>Business</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Number Display	#	\$ 15.00	#	\$ 15.00
Call Display	#	15.00	#	15.00
Last Call Return/Busy Call Return	#	15.00	#	15.00
Call Forwarding	#	15.00	#	15.00
Call Waiting	#	15.00	#	15.00
Three-Way Calling	#	15.00	#	15.00
Speed Calling	#	15.00	#	15.00
Ident-A-Call	#	15.00	#	15.00

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General Tariff

Optional Voice Services

Item  
304.

Enhanced Local Calling (Calling Features) (Continued)

2. Rates and Charges (Continued)

a) Individual Features: (Continued)

ii) Nova Scotia and Prince Edward Island

	<u>Monthly Rate</u>			
	<u>Residence</u>		<u>Business</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Call Display	#	\$ 15.00	#	\$ 15.00
Last Call Return/Busy Call Return	#	15.00	#	15.00
Call Forwarding	#	15.00	#	15.00
Intercom	#	15.00	#	15.00
Call Waiting	#	15.00	#	15.00
Three-Way Calling	#	15.00	#	15.00
Ident-A-Call (per number)	#	15.00	#	15.00
Call Screen	#	15.00	#	15.00*

\* Available for Residence customers only in P.E.I.

iii) Visual Call Waiting and Visual Call Waiting Deluxe

New Brunswick, Newfoundland & Labrador and Prince Edward Island

Visual Call Waiting is available in New Brunswick, Newfoundland & Labrador and Prince Edward Island at no additional charge to customers who subscribe to Call Waiting and Call Display.

Visual Call Waiting Deluxe is available in New Brunswick, Newfoundland & Labrador and Prince Edward Island at no additional charge to customers who subscribe to Call Waiting, Call Display, and Call Answer.

Nova Scotia only

In Nova Scotia, the following rates apply for Visual Call Waiting and Visual Call Waiting Deluxe.

	<u>Monthly Rate</u>	
	<u>Residence</u>	<u>Business</u>
Visual Call Waiting	\$ 0.55	\$ 0.75
Visual Call Waiting Deluxe	0.70	1.00

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General Tariff

Optional Voice Services

Item  
304.

Enhanced Local Calling (Calling Features) (Continued)

2. Rates and Charges (Continued)

b) When more than one feature is subscribed to from the list above, the following rates will be charged (except Number Display and Call Display) in Newfoundland & Labrador and New Brunswick:

	<u>Monthly Rate</u>			
	<u>Residence</u>		<u>Business (Note 1)</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
First feature	#	\$ 15.00	#	\$ 12.00
Second feature	#	15.00	#	11.00
Third or more features (each)	#	15.00	#	10.00

**Note 1:** Where a customer subscribes to Number Display or Call Display, it will count as the first feature and will always be charged for at the rates set out in Item 304.2.a) above.

When more than one feature is subscribed to from the list above or voicemail, the following rates will be charged (except Call Display) in Nova Scotia and Prince Edward Island:

	<u>Monthly Rate</u>			
	<u>Residence</u>		<u>Business (Note 2)</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
First feature	#	\$ 15.00	#	\$ 12.00
Second feature	#	15.00	#	11.00
Third or more features (each)	#	15.00	#	10.00

**Note 2:** Where a customer subscribes to Call Display, this shall be deemed to be the first feature and the monthly charge shall be \$8.00.

# Filed in confidence with the CRTC.

General Tariff

Optional Voice Services

Item  
304.

Enhanced Local Calling (Calling Features) (Continued)

2. Rates and Charges (Continued)

c) There are no Service Charges for the establishment of or change to any Custom Calling Feature(s) unless a customer premises visit is required, in which case a Work With A Premises Visit Charge per Item 255.5.f) applies.

d) Pay Per Activation

		<u>Rate (Note)</u>	
		<u>Minimum Rate</u>	<u>Maximum Rate</u>
Last Call Return, per activation (Note).....	C	#	\$5.00
Busy Call Return, per activation (Note).....	C	#	5.00
Three Way Calling, per activation (Note).....	C	#	5.00

**Note:** Charges apply only for the first 10 activations per month per feature.

C

The Company will remove "Always On" features from the line upon request from the customer at no charge.

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## General Tariff

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### Optional Voice Services

Item  
304.

Enhanced Local Calling (Calling Features) (Continued)

2. Rates and Charges (Continued)

Call Forward Busy/No Answer

All Provinces

Monthly Rate

Call Forward Busy/No Answer and message  
waiting indication per telephone number

\$ 1.75

## General Tariff

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### Optional Voice Services

Item  
304.

#### Enhanced Local Calling (Calling Features) (Continued)

##### 3. Call Display Blocking

Call Display Blocking is available on a per-line basis to customers in New Brunswick who do not wish to have their name and telephone number displayed when placing calls. Per-line Call Display Blocking will not be allowed for outbound solicitation calls by telemarketers.

#### Monthly Rate (x)

Per Line

\$ 4.75

**Note:** (X) Per-call Call Display Blocking is provided free of charge in New Brunswick, Newfoundland & Labrador, Nova Scotia, and Prince Edward Island in accordance with Item 304.1(a).

Local Operator Assisted Dialling Service (LOADS) permits a customer to place a local call through a Company operator in order to prevent the transmission of their telephone number or telephone number and associated name.

Local Operator Assisted Dialling Service (LOADS) Customers are provided free of charge with the option of changing the name displayed, so that "Private Name" is displayed. This option applies to the Call Display and Call Return features.

##### 4. Call Trace

Call Trace capability is available to customers in Enhanced Local Calling Areas. A per activation charge of \$5.00 applies each time the feature is used, with a maximum charge of \$10.00 for any number of Call Trace activations in one calendar month. Call Trace is provided free of charge in Nova Scotia and Prince Edward Island.

##### 5. Reserved for future use.

## General Tariff

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### Optional Voice Services

- Item  
304.     Enhanced Local Calling (Calling Features) (Continued)
5.     Reserved for future use.

## General Tariff

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### Optional Voice Services

Item  
304.

Enhanced Local Calling (Calling Features) (Continued)

6. Promotions

In Newfoundland & Labrador, charges for Call Display, Call Display-Name and Number and Call Return may be suspended for a two month period when special sales promotions are being undertaken. Applies only to customers not subscribing to the feature at the time of the promotion. In Newfoundland & Labrador, the initial rate for Call Waiting will be suspended for a two-month period when a residence customer subscribes to Call Waiting as part of the Company's digital conversion program.

In New Brunswick, CCF-PROMO is a promotional campaign for Custom Calling Features in selected NXX's. During a CCF-PROMO campaign, single line customers will be provided with up to four Custom Calling Features without charge for up to ten weeks. Customers that currently subscribe to one or more Custom Calling Features will continue to pay the applicable rates for those features but receive the additional promotional features without charge.

General Tariff

Optional Voice Services

Item  
304.

Enhanced Local Calling (Calling Features) (Continued)

6. Promotions (Continued)

In New Brunswick, CMS-PROMO is a promotional campaign for selected NXX's. During a CMS-PROMO campaign, single line customers will be provided with up to three Call Management Services without charge for up to ten weeks. In addition, the Company proposes to offer eligible customers on a first come, first-served basis to a maximum of 400, a number display telephone set at no charge for up to ten weeks. At the end of the free trial period, customers will be charged the proposed rates or be removed from the service.

In Nova Scotia and Prince Edward Island, the Company will waive the charges for CCS and/or CMS, for the first two months of service where such features are introduced in association with a promotional campaign.

7. Reserved for future use.

C

8. One-Time Charges

	<u>(\$ Res</u>	<u>(\$ Bus</u>
Call Guardian	10.00	10.00
Collect/Third Number Restrict (Deactivation)	10.00	10.00
Toll Restrict (Deactivation)	10.00	10.00 (Note 1)

A single deactivation charge of \$10.00 applies to a customer who opts to deactivate Call Guardian, Collect & Third Number Restrict and/or Toll Restrict at the same time.

Any Collect/Third Number billed charges which might be due to technical limitations, bypassing the Company's restriction mechanism will be the responsibility of the customer if such calls were accepted.

**Note 1:** Only in Newfoundland and Labrador, Nova Scotia, and Prince Edward Island.

# Filed in confidence with the CRTC.

## General Tariff

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### Optional Voice Services

Item  
304.

Enhanced Local Calling (Calling Features) (Continued)

9. Business Toll Restriction

In New Brunswick, there is a monthly rate for Business Toll Restriction.

In Nova Scotia and Prince Edward Island, the Company will waive the charges for CCS, CMS, and/or VMS features for the first two months of service where such features are introduced in association with a promotional campaign.

	<u>Monthly Rate</u>	<u>Service Charge</u>
Business Toll Restriction Service	\$ 3.95	S.S.C.

**Note:** The Billed Number Screening platform, used to block Third Number and Collect calls, may not be available from certain locations, particularly many overseas origination points. The customer will be responsible for all collect/third number billed charges which might, due to technical limitations, bypass the Company's restriction mechanism and be accepted by that customer.

Partial Temporary Disconnect (PTD) is the restriction of access to the long distance network when a single line business or residence customer defaults on payment of their billing account. PTD may be applied at the Company's discretion as an alternative to temporary complete removal of the customer's services. Suspension of any Calling Card access will be imposed in this situation. Restoration of full service will be effected when payment in full is received, or when a reasonable deferred payment agreement is made with the customer. There are no charges for PTD.



## General Tariff

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### Optional Voice Services

Item

304. Enhanced Local Calling (Calling Features) (Continued)

Reserved for future use.

General Tariff

Optional Voice Services

Item  
308.

Service Overlaps

1. General

Service Overlaps reflect customer premises that are located in one serving Exchange (the Proper Serving Exchange) but are provided telephone serving from a different Exchange (Current Serving Exchange). Customers may retain their arrangements until such time they disconnect, move or make any other change to their service, after which they will be required to take telephone service from the Proper Serving Exchange.

2. Current Service Overlaps

<u>Proper Serving Exchange</u>	<u>Customer</u>	<u>Location</u>	<u>Current Serving Exchange</u>	
Monastery, NS	#	17 Boyle Lane	Heatherton, NS	N
Monastery, NS	#	36 Boyle Lane	Heatherton, NS	I
Monastery, NS	#	84 Boyle Lane	Heatherton, NS	I
Monastery, NS	#	8873 Highway 4	Heatherton, NS	N
Noel, NS	#	1311 Highway 215	Walton, NS	
Noel, NS	#	1320 Highway 215	Walton, NS	
East Bay, NS	#	834 Meadows Road	Sydney, NS	N

# Filed in confidence with the CRTC.

## General Tariff

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### Optional Voice Services

5	CANCELS	4	PAGE	306
2	CANCELS	1	PAGE	306.1
2	CANCELS	1	PAGE	306.2
1	CANCELS	ORIGINAL	PAGE	306.3
1	CANCELS	ORIGINAL	PAGE	306.4
1	CANCELS	ORIGINAL	PAGE	306.5
1	CANCELS	ORIGINAL	PAGE	306.6
1	CANCELS	ORIGINAL	PAGE	306.7
1	CANCELS	ORIGINAL	PAGE	306.8
1	CANCELS	ORIGINAL	PAGE	306.9
1	CANCELS	ORIGINAL	PAGE	306.10
3	CANCELS	2	PAGE	306.11
2	CANCELS	1	PAGE	306.12
2	CANCELS	1	PAGE	306.13
2	CANCELS	1	PAGE	306.14
3	CANCELS	2	PAGE	306.15
2	CANCELS	1	PAGE	306.16
2	CANCELS	1	PAGE	306.17
1	CANCELS	ORIGINAL	PAGE	306.18
1	CANCELS	ORIGINAL	PAGE	306.19
2	CANCELS	1	PAGE	306.20
1	CANCELS	ORIGINAL	PAGE	306.21
1	CANCELS	ORIGINAL	PAGE	306.22

## General Tariff

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### Optional Voice Services

Item  
312.

900 Call Denial/Blocking Service

**Note:** The residence and/or business service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200.

1. General

900 Call Denial/Blocking Service enables customers to restrict access from their telephone lines to all 900 Service numbers.

2. Rates and Charges

900 Call Denial/Blocking is provided at no monthly charge, at the customer's request, on individual lines and trunk lines where technically possible.

900 Call Denial/Blocking Service is provided at no monthly charge and no service charge for the customer's initial request. The service charge applies to all subsequent customer requests to activate or de-activate the service.

Service Charge

New Brunswick, Newfoundland and Labrador, Nova Scotia and  
Prince Edward Island

Each line

\$ 10.00

## General Tariff

### Optional Voice Services

Item  
316.

#### Universal Messaging

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

##### 1. General

Universal Messaging is a fully integrated "non-real" time communication service that provides business users with the capability to exchange (e.g. send, receive, reply, broadcast, etc.) messages with other compatible messaging systems.

Universal Messaging stores and forwards messages for the same destination, compresses the messages, and transmits them in bulk at high speed on a delayed basis. Universal Messaging also provides for confirmation of receipt of a message.

Universal Messaging is provided subject to the availability of suitable facilities and compatible messaging equipment.

The maximum length of any individual message exchanges is 5 minutes.

Each destination of a broadcast message is rated as a separate message.

##### 2. Rates and Charges

The following rates and charges apply. Confirmation of receipt of a message is an optional feature.

	<u>Destination</u>				
	<u>Local</u>	<u>Provincial</u>	<u>National</u>	<u>US</u>	<u>International</u>
Message, each	\$ 0.25 (x)	\$ 0.40	\$ 0.60	\$ 1.50	\$ 2.50
Confirmation, each	0.25 (x)	0.40	0.60	1.50	2.50

(x) Applies to Customer-provided messaging systems only.

## General Tariff

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### Optional Voice Services

Item  
320.

#### Electronic Transfer Capability for Centrex

##### 1. Service Description

**Note:** The business service elements of this tariff item are forborne from regulation in certain exchanges, as identified in Item 200. N  
N

Electronic Transfer (ET) is a national electronic delivery capability used to transmit customer specific data to a central location (ET node). It provides a store-and-forward environment, segmented by secure customer mailboxes, for timely availability of customer data.

Electronic Transfer of Centrex Station Message Detail Recording (ET/SMDR) uses the Electronic Transfer capability to provide electronic delivery of a customer's SMDR data from all customer specified sites on a daily basis. The service consists of 3 components:

- Station,
- Access, and
- Record Charge.

##### 2. Terms and Conditions

a) Customers are responsible for providing hardware and software compatible with ET/SMDR. The following computing environments are compatible:

- IBM mainframe with MVS and XCOM 6.2™, and
- Personal computers equipped with communications software that supports ZModem file transfer protocol.

b) Customers are required to obtain de-compression software appropriate to their computing environment.

c) ET/SMDR is provided at Bell Aliant's discretion and subject to the availability of suitable facilities.

d) The data must be retrieved by the customer within 5 calendar days of transmission to the ET node.

**General Tariff**

Optional Voice Services

Item  
 320.

Electronic Transfer Capability for Centrex (Continued)

2. Terms and Conditions (Continued)

e) The following switched services can be used to retrieve data:

- Centrex digital data locals at 19.2 kbps asynchronous (PC);
- Centrex digital data locals at 56 kbps synchronous (Mainframe);
- Packet, asynchronous or synchronous, at speeds up to 56 kbps (PC); and
- Switched access services provided by other carriers using appropriate protocols.

3. Rates and Charges

a) The following rates and charges apply in addition to any SMDR rates and charges contained in Bell Aliant's tariffs: C

i) Station:

Customer-provided compatible hardware and software described in Item 320.2.

ii) Access:

Switched access services identified in Item 320.2 at rates and charges specified in Bell Aliant's or other carriers' tariffs. C

iii) Record Charge:

The following charge provides for a single access to data transmitted to a single customer mailbox. One mailbox is provided per recipient.

	<u>Charge</u>
Charge per Call Record transmitted	\$ 0.0012
Duplicate copy to an additional recipient	0.0006

## General Tariff

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### Optional Voice Services

Item  
320.

Electronic Transfer Capability for Centrex (Continued)

3. Rates and Charges (Continued)

	<u>Service Charge</u>
ET/SMDR initialization:	
each Company delivering SMDR to the ED node	\$ 1,040.00
Switch activation:	
each Centrex switch arranged to deliver SMDR	315.00
Data retrieval site:	
each customer site activation (initial set-up or change of location)	360.00
each access protocol conversion (for example; PC to Mainframe)	360.00
each change of access service (applies to the service charge for the Access service)	360.00



## General Tariff

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### Optional Voice Services

Item  
324.

Network Access Busy Out Feature

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

1. General

This equipment enables answering positions to make network access lines busy or available to accommodate incoming traffic volumes.

This service is provided in New Brunswick only.

2. Rates and Charges

	<u>Monthly</u>	<u>Service Charge</u>
Each block of 10 equivalent network access lines or less	\$ 46.20	S.S.C.

**General Tariff**

Optional Voice Services

Item  
 326.

Music on Hold

**Note:** This tariff item is forborne from regulation in certain Exchanges, as identified in Item 200. C

1. General

Subscribers may choose from either a generic or customized Music on Hold to be provided when their incoming line is busy and their caller awaits a human respondent.

Both types of Music on Hold are available to subscribers of Business Single Line Access Service and Business Communications Service.

The service is available in New Brunswick only.

Generic Music on Hold – Available for Business Single Line Access Service and Business Communications Service subscribers, Generic Music on Hold is provided through the Central Office.

Customized Music on Hold is available for Business Single Line Access Service and Business Communications Service subscribers. The content for Customized Music on hold is not provided through the Central Office; rather, customers subscribing to this service must pay for access.

2. Rates and Charges

	<u>Monthly</u>	<u>Service Charge</u>
Generic Music on Hold	\$ 4.45	\$ 48.75
Customized Music on Hold	4.45	S.S.C.

## General Tariff

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### Optional Voice Services

Item  
328.

#### Direct-Inward-Dialing for Access Service (DID-AS)

**Note 1:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

#### 1. General

DID-AS service allows a telephone terminal being used in conjunction with approved customer-provided multi-line terminal equipment to be assigned a discrete seven-digit telephone number and be dialed from any telephone having access to the public switched telephone network. DID-AS is provided only with Business Multi-Line Access Service, Digital Switched Service and Megalink Service.

DID-AS is provided subject to the availability of suitable facilities and equipment in Central Offices equipped to provide the service.

Requests for service in offices not equipped to provide DID-AS Service will be considered on an individual case basis. Additional charges will apply in these cases.

#### 2. Rates and Charges

	<u>Monthly</u>	<u>Service Charge</u>
DID-AS, per telephone number		
New Brunswick	\$ 1.30	See Note 2
Nova Scotia	3.10	See Note 2
Prince Edward Island	2.55	See Note 2
DID-AS, Newfoundland and Labrador		
per group of 30 numbers	93.00	See Note 2
Additional group of 10 numbers	31.00	See Note 2

**Note 2:** Standard Service Charges apply per Item 255 for each group of up to 30 DID-AS numbers.

## General Tariff

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### Optional Voice Services

Item  
332.

Reserved for future use.

**C**

## General Tariff

### Optional Voice Services

Item  
334.

#### Telephone Sets for Party Line Services

##### 1. General

Telephone sets for two-party, four-party and multi-party services are provided at the rates and charges specified herein.

These rates apply for the use of standard equipment involving standard wiring. Where special arrangements or assemblies of equipment are necessary, the rates for such shall be determined by the costs involved.

The number of telephones that may be installed on any Primary Access Service is governed by the loading limitation expressed in the Government of Canada – Department of Communications, Standard for Terminal Equipment, Systems and Connectors (CS-03).

The Company does not undertake to provide satisfactory transmission of any call on which two or more telephones are used simultaneously on the same Primary Access Service.

##### 2. Rates and Charges

#### Newfoundland & Labrador

	<u>Monthly Rate</u>	<u>Service Charge</u>
500 set (Note 1)	\$ 2.95	S.S.C.
2500 set (Note 2)	3.30	S.S.C.
Harmony (Note 1)	3.30	S.S.C.
Dawn (Note 1)	4.10	S.S.C.
Solo (Note 2)	4.55	S.S.C.
Contempra – Rotary Dial (Note 2)	3.45	S.S.C.
Contempra – Touchtone (Note 2)	4.05	S.S.C.
Vista 10	4.25	S.S.C.

**Note 1:** Item not available for new installations or the expansion of existing installations.

**Note 2:** Item available on a return to stock basis only.

## General Tariff

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### Optional Voice Services

Item  
336.

#### Set Loss Charge for Party Line Services

##### 1. General

A Set Loss Charge shall apply to all Party Line customers when the customer fails to provide the Company with an acceptable opportunity to recover the terminal equipment or fails to return the terminal equipment to the Company.

In the event that the terminal equipment in question is returned by the customer within a period of two months from the date that the Set Loss Charge was billed, a full refund of the Set Loss Charge will be given.

As an exception to the Company's Terms of Service, Item 105, Article 3.1 and Article 22.1 do not apply solely for reasons of non-payment of the Set Loss Charge.

Payment of the Set Loss Charge does not transfer ownership of the terminal equipment from the Company.

##### 2. Rates and Charges

#### Newfoundland & Labrador

	<u>Non-Recurring Set Loss Charge</u>
500 set	\$ 25.00
2500 set	25.00
Harmony	25.00
Dawn	25.00
Solo	25.00
Contempra – Rotary Dial	25.00
Contempra – Touchtone	25.00
Vista 10	94.80

**General Tariff**

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Optional Voice Services

Item  
 338.

Answer Supervision

1. General

**Note:** This tariff item is forborne from regulation in certain Exchanges, as identified in Item 200. C

Answer Supervision provides a signal from the Central Office to the customer's premises, on both local and long distance direct dialed calls, which indicates that the called party has answered and the timing of the call has started.

This service is available with Business Single Line access Service, Business Multi-Line Access Service and network accesses associated with Foreign Exchange and Off Premises Service.

Answer Supervision is also available with Pay Telephone Basic Access Line service.

2. Rates and Charges

	<u>Monthly</u>	<u>Service Charge</u>
Answer Supervision	\$ 5.00	S.S.C.

## General Tariff

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### Optional Voice Services

Item  
340.1.

Inside Wire

**C**

1. Bell Aliant diagnoses, without charge, the residence multi-line and the residence and business single-line inside wiring of customers without a jack-ended demarcation device when customers report transmission problems.

**C**

**C**



## General Tariff

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### Optional Voice Services

Item  
340.1.     Single-line Inside Wire  
  
Reserved for Future Use.

## General Tariff

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### Optional Voice Services

Item

340.1. Single-line Inside Wire

Reserved for Future Use.

## General Tariff

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### Optional Voice Services

Item

340.1. Single-line Inside Wire

Reserved for Future Use.

General Tariff

Optional Voice Services

Item  
348.

Hospital Patient Telephone Service

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

1. General

- a) Hospital Patient Telephone Service (HPTS) is provided by the Company on a temporary basis to patients who desire telephone service during their hospital stay.
- b) HPTS will be provided through the Company's equipment and facilities by a Touch Tone Dial telephone, subject to the limitations of the Company's equipment in place. In Nova Scotia, in the event that existing equipment in the Hospital is not capable of providing Touch Tone service, then rotary dial service will be provided.
- c) Direct Distance Dialed (DDD) Message Toll Service (MTS) is not provided. MTS is provided on an operator handled basis, through collect, third number, and Calling Card calls; and through automated facilities in the case of ACCS Calling Card calls.
- d) Provision of HPTS is contingent upon the signing of a contract between the Company and the Hospital outlining the responsibilities of both the Company and the Hospital.
- e) In New Brunswick, the rate for "1-15 Days" applies to each day or portion of a day during the initial 15 day period the patient subscribes to HPTS.

2. Rates and Charges

- a) A subscription charge of \$10.00 applies to the establishment of HPTS in Nova Scotia.
- b) Daily rates for HPTS are as follows:

Nova Scotia

	<u>Minimum</u>		<u>Maximum</u>	
Days 1 through 15	#		\$ 2.31 per day	N
Days 16 through 30	#		1.43 per day	
Day 31 and beyond	#		0.88 per day	N

# Filed in confidence with the CRTC.

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General Tariff

Optional Voice Services

Item  
348.

Hospital Patient Telephone Service (Continued)

2. Rates and Charges (Continued)

b) Daily rates for HPTS are as follows: (Continued)

New Brunswick

	<u>Minimum</u>	<u>Maximum</u>
Days 1 through 15	#	\$ 2.31 per day
Days 16 through 30	#	1.70 per day ▼
Day 31 and beyond	#	0.88 per day

Newfoundland and Labrador

	<u>Minimum</u>	<u>Maximum</u>
Days 1 through 30	#	\$ 2.31 per day
Day 31 and beyond	#	0.88 per day
Minimum charge	#	3.30

# Filed in confidence with the CRTC.

General Tariff

Optional Voice Services

Item  
350.

Automatic Line Service (ALS)

1. General

Automatic Line Service (ALS) provides a telephone set which automatically dials a preassigned telephone number immediately upon taking the telephone handset off hook.

ALS is available in New Brunswick only. For Newfoundland and Labrador, see Intercommunicating Systems, Item 350.3. For Nova Scotia and Prince Edward Island, see Small Business Network Service, Centrex Service, and National Centrex Service.

2. Rates and Charges

	<u>Monthly Rate</u>		<u>Service Charge</u>
	<u>Minimum</u>	<u>Maximum</u>	<u>(Note)</u>
Automatic Line Service, NB	#	\$ 29.15 ▲	S.S.C.

**Note:** Standard Service Charges will also apply for reprogramming of the preassigned telephone number.

# Filed in confidence with the CRTC.

General Tariff

Optional Voice Services

Item  
352.

Intercommunicating Systems

1. General

Intercommunication is an arrangement whereby communication may take place between telephones without connection to exchange or message-toll service.

Intercommunication is only available in Newfoundland and Labrador.

Intercommunication is offered via Speedline or Intercommunicating circuits.

Speedline service provides one talking path with automatic signaling provided between two telephones.

An intercommunicating circuit is provided only between two telephones except those of a large push-button telephone service.

2. Rates and Charges - Speedline

	<u>Monthly Rate</u>		<u>Service Charge</u>
	<u>Minimum</u>	<u>Maximum</u>	
Speedline	#	\$ 25.30 ▲	S.S.C.

3. Rates and Charges – Intercommunicating Circuits

A Standard Service Charge applies. Monthly rates are as follows:

- a) For a circuit between terminals of one or more customers in one building a monthly rate of \$4.35 applies.
- b) For a circuit between terminals of one customer in two or more buildings on the same continuous property a circuit charge (Item 514) applies in addition to the rate in (a) above.
- c) For a circuit between terminals on different properties in one exchange a circuit charge (Item 514) applies.
- d) For a circuit between terminals in different exchanges an interexchange mileage charge (Item 514) applies in addition to circuit charges as appropriate.

# Filed in confidence with the CRTC.

## General Tariff

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### Optional Voice Services

Item  
354.

#### Suppressed Ringing Service (SRS)

##### 1. General

Suppressed Ringing Service (SRS) gives the Service Provider the ability to deliver messages to telephones connected to SRS subscribed telephone lines without delivering ringing current.

SRS is only available in New Brunswick.

##### 2. Rates and Charges - Speedline

#### Suppressed Ringing Service (SRS)

	<u>Monthly</u>	<u>Service Charge</u>
Per SRS subscribed telephone line	\$ 0.30	-
Per activation of SRS on a telephone line	-	\$ 1.00



## General Tariff

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### Optional Voice Services

Item  
356.

Province Wide Switched Suppressed Ringing Service (SRS) Access Service

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

1. General

Province Wide Switched SRS Access Service consists of the equipment and facilities required to provide a province wide access to a single Service Provider interface point at the Saint John Toll Office.

This service is only available in New Brunswick.

The access is based on DSS and is capable of supporting Suppressed Ringing Service (SRS), enabling the Service Provider to send ADSI messages to their subscribers. As well, subscribers responding to messages will be routed over the access to the Service Provider's IVR application.

The facilities between the Service Provider's Point of Presence and Bell Aliant's Saint John Toll Office are not included in this service. National Services Tariff Item 301, Digital Network Access, may be used to provide this service. C

Service Providers must also subscribe to Suppressed Ringing Service, Item 352.

This service is available in all 13 local calling areas of New Brunswick where SRS facilities are available.

2. Terms and Conditions

A minimum of eight (8) local calling areas must be subscribed to with a minimum of 500 SRS subscribers per local calling area.

This service is provided under a three (3) year contract.

In the event of termination of all or part of this service prior to the expiry of the contracted service period, the Service Provider shall pay to the Company all charges due for services furnished plus a termination charge equal to 50 of the charges applicable to the unexpired portion of the contract.

The grade of service provisioned is based on the average usage per SRS access not exceeding seven (7) seconds in the busy hour.

**General Tariff**

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Optional Voice Services

Item  
 356.

Province Wide Switched Suppressed Ringing Service (SRS) Access Service (Continued)

2. Terms and Conditions (Continued)

The Service Provider must commit to a minimum number of Province Wide Switched SRS accesses as follows:

	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>
Small	5,000	8,000	8,000
Medium	25,000	33,000	40,000
Large	40,000	45,000	50,000

3. Rates and Charges

The following rates and charges apply to Province Wide Switched SRS Access Service:

	<u>Monthly, per access</u>
Small	\$ 1.90
Medium	.54
Large	.44

## General Tariff

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### Optional Voice Services

Item  
358.

#### Data Line Support Service

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

##### 1. General

Data Line Support Service (DLSS) will ensure that single and multi-line accesses are capable of transmitting data at acceptable data transmission standards within the limitations of the Public Switched Telephone Network (PSTN) voice grade facilities.

DLSS provides data support and diagnostic testing when data transmission problems occur. There are no transmission speed guarantees.

The customer is solely responsible for the installation, operation and maintenance of customer provided equipment.

DLSS is available only in New Brunswick.

##### 2. Rates and Charges

	<u>Monthly</u>	<u>Service Charge</u>
Data Line Support Charge	\$ 5.25	S.S.C.

## General Tariff

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### Optional Voice Services

Item  
360.

Duplicate Service – Prince Edward Island Only

**Note:** This tariff item is forborne from regulation in certain Exchanges, as identified in Item 200. C

1. General

A subscriber may be furnished with duplicate service, i.e., one-party Network Exchange Service in two locations in the same Exchange with the lines serving these locations connected together at the Exchange Central Office. C  
C

In all cases the rate shall be the regular rate for one-party Network Exchange Service at each location.

The appropriate Service Charge shall apply in each case.

## General Tariff

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### Optional Voice Services

Item  
362.

Client Calling Code Service

**Note:** This tariff item is forborne from regulation in certain exchanges as identified in Item 200.

1. General

This service enables centrex customers to assign two to eight digit account codes to toll calls for the purpose of charging these calls back to their clients.

Service Charges apply to the initial installation and to any subsequent changes.

2. Rates and Charges

	<u>Monthly Rate</u>	<u>Service Charge</u>
Client Calling Code Service (per account)	\$ 25.00	\$ 50.00

## General Tariff

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### Optional Voice Services

Item  
364.

#### Centrex IP Service

**Note:** This tariff item is forborne from regulation in certain Exchanges as identified in Item 200.

**Note 1:** Effective 24 February 2024, Centrex IP Service is destandardized. Requests from new customers for Centrex IP Service, or requests from existing customers for moves of their existing Centrex IP Service, will not be processed.

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#### 1. General

Centrex IP is a hosted IP telephony service provided on a per seat basis. The service permits calls to and from the PSTN. Centrex IP service does not include access between the Company's Central Office and the customer's location. The service requires a customer provided packet data network of sufficient bandwidth and quality to support the service. The demarcation point is at an Ethernet panel at designated Central Offices of the Company.

#### 2. Service Description

Centrex IP Basic Service includes:

- Centrex IP access port with a telephone number.
- On-Net Calling: Centrex IP to Centrex IP calling within the Customer's Private Network.
- Abbreviated dialing.
- PSTN access.
- Basic Entry Feature Package.

On an optional basis, Centrex IP Service provides:

- Optional Centrex IP Features.

#### 3. Conditions of Service

- a) Centrex IP Service is furnished on a monthly rental basis or on a 1, 2, 3, 4 or 5 year contract referred to as a Minimum Service Period (MSP).
- b) National Centrex Lines and associated features and Bell Aliant Atlantic Provincial Centrex services lines and features are included in the number of locals and counts for the purpose of determining Centrex IP Service and/or Centrex Business Service and associated feature rates in each service.
- c) Hosted IP Voice Service Packages and associated features, as provided by CRTC 7400 National Services Tariff Item 517 – Hosted IP Voice Service, are included in the number of locals and counts for the purpose of determining the Centrex IP Service rates and associated feature rates.
- d) Centrex IP Service is available in New Brunswick, Newfoundland and Labrador, Nova Scotia and Prince Edward Island. The service is provided at the Company's discretion, subject to the availability of facilities, and the conditions prescribed by this tariff.

## General Tariff

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### Optional Voice Services

Item  
364.

Centrex IP Service (Continued)

3. Conditions of Service (Continued)

- e) The customer data network, a transmission facility between the Centrex IP access port provided by Bell Aliant and the Ethernet port at the customer end, may be acquired from any supplier. The network must meet the standards defined by the Company for Centrex IP Service. **C**
- r) The Company is not responsible or liable when a modification made by the customer to the customer data network results in operational problems with, or failure of Centrex IP Service. The customer shall be responsible at the customer's expense for changes necessary to re-establish Centrex IP Service. **C**
- g) The Customer may add to the original contracted number of Centrex IP ports without executing a new Centrex IP MSP. Ports added during the life of an MSP are at the same rate as ports covered by the current MSP commitment, and for a period co-terminating with the ports provided under the current service period. **C**
- h) If, due to addition of ports, the total number of lines in a subscriber's system increases to a higher line category than that elected by the subscriber, the subscriber shall have the option of: **C**
  - i. continuing to pay for all locals at the rate provided for the line category elected for the current MSP, or
  - ii. electing a new MSP in the higher line category, provided that the expiry date must not be earlier than the expiry date of the existing MSP. No termination charges apply with respect to the current MSP.
- i) If, due to removal of ports, the total number of lines in a subscriber's system decreases to a lower line category than that elected by the subscriber, the subscriber shall have the option of: **C**
  - i. continuing to pay for the minimum number of ports in the present line category elected, in which no termination charges will apply, or

## General Tariff

### Optional Voice Services

Item  
364.

Centrex IP Service (Continued)

3. Conditions of Service (Continued)

i) (Continued)

ii. electing a new MSP in the lower line category (where applicable), provided that the expiry date must not be earlier than the expiry date of the present MSP, in which case the termination charge will apply with respect to the difference between:

- the minimum number of ports in service during the current MSP, and
- the maximum number of ports subscribed to in the line category elected for the new MSP (which shall be deemed to be the maximum number of lines in service under the new MSP).

j) Upon expiration of a Centrex IP MSP, if the customer has chosen not to enter into a new Centrex IP MSP or has not agreed to renew or extend as noted below its existing Centrex IP MSP and the customer continues to receive the service, the rate charged will be the Company's then current monthly rate for Centrex IP Service.

k) Extensions. Subject to the agreement of the Company and the customer, MSP customers may avail of an extension to their initial MSP in one year increments, at the existing MSP terms, conditions and rates. The customer may select an individual one year extension period, multiple consecutive one-year extension periods, or a period or periods of between one and five years. Additional extensions of one year increments beyond a length equal to the original MSP are available, subject to the agreement of the Company and the customer. All extensions shall apply existing MCP terms, conditions and rates.

l) Negotiation Period following the end of the current MSP contract. Where the customer has not selected an extension period as noted above, and subject to the agreement of the Company and the customer, service may continue beyond the end of the current MSP contract at the same rates, terms and conditions for a period of up to six months, for the purpose of negotiating a subsequent contract for this or another Company-provided local access service (the "Negotiation Period"). If, by the end of the Negotiation Period, the Company and the customer are unable to agree to a subsequent contract for this or another Company-provided local access service, the Company will, in addition to the MSP contract rates, bill the customer the difference between the applicable non-contract rates that would have applied at the end of the MSP and the MSP contract rates.

m) Termination charges apply as specified in Item 105, Article 21 of the Terms of Service. Customers may migrate their Centrex IP Service ports under the terms of an MCP to lines or locals of any access services which are subject to the terms of an MCP. In such cases, termination charges do not apply, provided that the charges remaining on the Centrex IP Service MCP that they are migrating from are equal to or less than those being committed under the new MCP for the other service. If the charges remaining are greater than those being committed under the MCP for the other service, then termination charges as noted above apply on the difference between the two amounts.

i. As an exception to the termination charge provisions above, termination charges do not apply in the case of a Centrex IP Service customer that migrates all their Centrex IP Service accesses or ports which are subject to the terms of an MCP to any MCP which is available per Bell Canada CRTC 7400, National Services Tariff Item 517 – Hosted IP Voice Service.

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## General Tariff

### Optional Voice Services

Item  
364.

#### Centrex IP Service (Continued)

#### 3. Conditions of Service (Continued)

n) Centrex IP Service uses telephone numbers that conform to the North American Numbering Plan (NANP). As required by Compliance and Enforcement and Telecom Regulatory Policy CRTC 2018-484 (CETRP 2018-484), *Implementation of universal network-level blocking of calls with blatantly illegitimate caller identification*, the customer must ensure that no calls are delivered over this service that do not conform with the requirements of CETRP 2018-484.

M<sup>1</sup>  
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M<sup>1</sup>

#### o) Access to 9-1-1 Service:

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(1) Basic 9-1-1 Service will be provided for 9-1-1 dialing. Customers placing a 9-1-1 call from Centrex IP Service will be routed to an emergency operator (an "Operator") and will have to provide their specific address/location. Once this information has been successfully provided to the Operator, the Operator will route the customer's call to the appropriate Emergency Response Centre or Public Safety Answering Point (PSAP) corresponding to the provided address/location.

(2) 9-1-1 calls originating from an address or location outside of Canada cannot be routed to any PSAP or emergency service by the Operator.

(3) A Centrex IP service outage may prevent 9-1-1 dialing from working.

(4) The customer must inform all users and potential users of the service of the nature and limitations of the 9-1-1 Service.

(5) Centrex IP Service includes a web portal which customers may use to input and update as needed the most likely address and location information for telephone numbers provided with Centrex IP Service. Due to the nature of Centrex IP Service, correlation between a telephone number and the address and location of the user is not always possible. The customer is solely responsible for providing the correct address and location information via the web portal which may be used by the PSAP if the 9-1-1 caller is unable to identify his location. If the customer does not provide the correct address and location information, emergency services may be dispatched to the wrong address. In such cases, the Company and its suppliers are not liable for any and all claims or actions arising out of any such misrouted 9-1-1 calls.

## General Tariff

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### Optional Voice Services

Item  
364.

Centrex IP Service (Continued)

3. Conditions of Service (Continued)

p) Centrex IP Basic Entry Feature Package includes:

C

- Automatic Call Back/Ring Again
- Call Forwarding
- Call Pickup
- Call Waiting
- Direct In/Direct Out Dialing
- End to End Signaling
- Flexible Intercept
- Hold
- Multiple Listed Directory Numbers
- Single Call Arrangement Multiple Appearance Directory Number (SCA MADN)
- Simplified Dial Plan
- Abbreviated Dialing
- Ring Again
- Virtual Circuit
- Call Display/CMS (Call Management Services)
- Call Park
- Call Transfer
- Conference – 3 way
- Distinctive Ring
- Executive Override
- Hunting
- Last Number Redial
- Network CoS/Network Feature Option
- Speed Call – Short
- Uniform Call Distribution (UCD)
- Visual Call Waiting

General Tariff

Optional Voice Services

Item 364. Centrex IP Service (Continued)

4. Rates

**Centrex IP with Basic Entry Feature Package**

Centrex IP Basic	Monthly Rental										S	
	Monthly	1 Yr	2 Yr	3 Yr	4 Yr	5 Yr						
1 - 100 Minimum Rate	#	#	#	#	#	#	#	#	#	#		S
1 - 100 Maximum Rate	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲		
101 – 1,000 Minimum Rate	#	#	#	#	#	#	#	#	#	#		S
101 – 1,000 Maximum Rate	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲		
1,001 – 10,000 Minimum Rate	#	#	#	#	#	#	#	#	#	#		S
1,001 – 10,000 Maximum Rate	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲		
10,001+ Minimum Rate	#	#	#	#	#	#	#	#	#	#		S
10,001+ Maximum Rate	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲	\$70.00 ▲		

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## General Tariff

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### Optional Voice Services

- Item  
364.     Centrex IP Service (Continued)
4.     Rates (Continued)
- Reserved for future use.

General Tariff

Optional Voice Services

Item 364. Centrex IP Service (Continued)

4. Rates (Continued)

Centrex IP Optional Services

<u>Feature</u>	<u>Description</u>	<u>Rate</u>	<u>Service Charge</u>	<u>Note</u>
Additional Directory Number	Additional prime directory number	\$10 / Port	Item 255	
Call Forward Remote Access	Allows user to change the 'forwarded to' destination of their telephone set	\$3 / Port	Item 255	
Enhanced Answering Position (EAP)	(Admin Assist) -monitor and transfer within a customer group.	\$25 / Port	Item 255	
Multiple Call Arrangement Multiple Appearance Directory Number (MCA-MADN)	Enables a directory number to be assigned to more than one CBS set in a designated group arrangement	\$4.70 / Port	Item 255	Provides for simultaneous calls.
Select Ring	Enables a customer to have one primary telephone number and up to three secondary telephone numbers.	\$3 / Port	Item 255	Distinctive or coded ringing is applied on the terminating calls corresponding to the telephone number.
Client Code Calling Service	Assign two to eight digit account codes to toll calls for the purpose of charging.	\$25 / Customer	\$50.00	Charge once per customer
Conference 6-port / Multiparty	Does not require an advance reservation. While on any established call, the subscriber can hold the existing call, originate other calls for private consultation and add the called parties if desired to a conference connection. Rates apply per subscriber per month. Service charges apply on a one-time basis per subscriber to establish the feature.	C C C C \$1.95	▼ Item 255	▲ S
Personal Conference Bridge	Does not require an advance reservation. Rates apply per bridge per month. Service charges apply on a one-time basis per bridge to establish the feature. The following configurations are available: 10 Port Bridge 15 port Bridge 25 Port Bridge 50 Port Bridge	\$ 4.95 6.90 9.85 14.80	Item 255 Item 255 Item 255 Item 255	N N M <sup>1</sup>

M<sup>1</sup> – Moved to Page 336.7.1

Issued Date: 2015 09 10

Effective Date: 2015 09 25

Authority: Telecom Order CRTC 2015-437 September 23, 2015.

General Tariff

Optional Voice Services

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Item 364. Centrex IP Service (Continued)  
4. Rates (Continued)

Centrex IP Optional Services

N

<u>Feature</u>	<u>Description</u>	<u>Rate</u>	<u>Service Charge</u>	<u>Note</u>	
Music On Hold	Provider callers with music when waiting for their call to be answered. Both generic and customized is available	\$50 / Customer group or \$1 / Port	\$0 - Generic \$50 -for customized	Charge once per customer	M <sup>1</sup>
Single Line Queuing	The ability to queue calls against a single directory number.	\$20.00 / Port	Item 255	Charge once per customer	
Speed Call - Long	Provides up to 70 stored numbers	\$13.00	Item 255		
Automatic Call Distribution (ACD)	ACD allows incoming calls to be intelligently distributed over a series of the customer's Centrex IP accesses. The rates and charges for ACD apply per Centrex IP access.	<u>Min.</u> # \$180.00	<u>Min.</u> # \$400.00		M <sup>1</sup>

# Filed in confidence with the CRTC.

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M<sup>1</sup> – Moved from Page 336.7

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**General Tariff**

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Optional Voice Services

Item  
 364.

Centrex IP Service (Continued)

4. Rates (Continued)

**Service Charges**

Centrex IP Port      \$65.00 per port

System Configuration and Installation      Time and Materials basis. Labour rate per hour plus materials cost. For the applicable labour rates see Item 256. A two hour minimum charge applies to Centrex IP Service.

This charge applies to the initial installation and subsequent changes.

Programming Changes      See Item 255

A maximum of 10 program changes per request applies.

Other Miscellaneous      See Item 255

## General Tariff

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### Optional Voice Services

Item  
365.

#### Local Remote Call Forwarding Service

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 60.

##### 1. General

- a) Local Remote Call Forwarding (LRCF) Service provides a business customer with a telephone number within their Local Calling Area (LCA), outside their serving wire centre. All calls placed to the LRCF number are automatically redialed and forwarded to a telephone number designated by the customer within the LCA.
- b) LRCF is provided subject to the availability of suitable facilities.
- c) The monthly rate includes a listing in the white and yellow directory pages.
- d) Calls placed to an LRCF telephone number may not be redirected to another LRCF telephone number.

##### 2. Rates and Charges

- a) The following rates and charges apply:

	<u>Monthly Rate</u>
New Brunswick	\$ 25.00
Newfoundland and Labrador	25.00
Nova Scotia	25.00
Prince Edward Island	25.00

- b) Service Charges do not apply for the establishment of or change to LRCF Service.



**General Tariff**

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**SECTION 4**  
**INTER-EXCHANGE SERVICES**

General Tariff

Inter-Exchange Services

Item  
400.

Remote Call Forwarding Service

1. General

- a) Remote Call Forwarding Service (RCF) provides a customer with a telephone number in a remote Exchange Area (an Exchange Area outside the Local Calling Area where the customer's Primary Service is located). All calls placed to the RCF number are automatically redialed and forwarded via long distance to the telephone number designated by the customer.
- b) RCF is provided subject to the availability of suitable facilities.
- c) The monthly rate includes a listing in the directory which serves the remote Exchange Area.
- d) Calls placed to an RCF telephone number may not be redirected to another RCF telephone number located in one of the Company's other Exchange Areas or located in the operating territory of another communications carrier.

2. Rates and Charges

- a) The following rates and charges apply:

<u>Remote Call Forwarding Service</u>	<u>Monthly Rate</u>		
	<u>Minimum</u>	<u>Maximum</u>	
Prince Edward Island	#	\$ 29.15	↑   ↓
Nova Scotia	#	29.15	
New Brunswick	#	29.15	
Newfoundland and Labrador	#	29.15	

- b) In addition to the monthly rate, the RCF customer is charged Long Distance Service rates for 1+ calling for each call received.
- c) A person placing a call to any RCF number will not incur Long Distance Charges unless the call is made to the RCF number from outside the Local Calling Area in which the RCF service is provided; in this case the caller will be charged for that portion of the call at the appropriate Long Distance Service rates.
- d) Service Charges do not apply for the establishment of or change to Remote Call Forwarding Service.

# Filed in confidence with the CRTC.

## General Tariff

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### Inter-Exchange Services

**C**Item  
401.

#### Inter-Exchange Circuits Connected to the Public Switched Telephone Network

##### 1. General

The following services are not in accordance with the general plan of furnishing telephone service and are provided subject to the availability of suitable facilities. Foreign Exchange Service is furnished in accordance with the methods which best suit plant and operating requirements of the Company, and the rates are based upon such methods. The customer may also be required to contract for the service beyond the initial-service period.

**M<sup>7</sup>**

## General Tariff

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### Inter-Exchange Services

Item  
401.1

#### Foreign Exchange Service

M<sup>7</sup>

##### 1. General

Foreign Exchange Service provides the customer with a Primary Service from a foreign exchange area that is outside the customer's Local Calling Area.

One-party flat rate Network Exchange Service shall be the only class of service so furnished.

Directory Listings are provided as follows:

- a) One listing in the alphabetical list of each exchange where the customer has service for more than one exchange.
- b) One listing in the alphabetical list of the normal exchange where the customer has service only from another exchange.

##### 2. Rates and Charges

The monthly charge for Foreign Exchange Service is the sum of the following:

- a) The monthly charge applicable for the Network Exchange Service in the foreign exchange.
- b) The appropriate rates for Inter-exchange Mileage applicable to the circuit between the foreign exchange and the exchange area in which the customer is located.
- c) Link charge per terminating end of the Inter-exchange circuit (where applicable).

Inter-exchange mileage is based on the airline distance between the Toll Rate Centres associated with those points that the inter-exchange circuit connects.

M<sup>7</sup>

**General Tariff**

Inter-Exchange Services

C

Item  
 401.1

Foreign Exchange Service (Continued)

2. Rates and Charges (Continued)

A. New Brunswick

<u>Over</u>	<u>Miles</u>	<u>Not Over</u>	<u>Monthly Rate</u>	<u>Over</u>	<u>Miles</u>	<u>Not Over</u>	<u>Monthly Rate</u>
0		1	\$ 27.40	29		32	\$ 294.00
1		2	35.30	32		35	318.25
2		3	44.65	35		38	347.85
3		4	52.55	38		41	380.05
4		5	61.90	41		44	402.55
5		6	69.75	44		48	426.55
6		7	79.15	48		52	458.90
7		8	87.05	52		56	498.35
8		9	96.40	56		60	547.15
9		10	104.30	60		65	596.75
10		11	113.65	65		70	623.85
11		12	121.55	70		76	671.70
12		13	131.00	76		83	716.75
13		14	144.85	83		91	764.35
14		15	154.55	91		100	804.20
15		16	162.80	100		110	845.75
16		17	172.50	110		121	892.55
17		18	186.65	121		133	931.45
18		19	196.80	133		146	1,002.95
19		20	205.20	146		160	1,079.95
20		21	215.25	160		175	1,150.35
21		22	230.95	175		191	1,226.80
22		23	241.40	191		208	1,294.65
23		24	250.00	208		226	1,385.85
24		26	260.35	226		245	1,492.40
26		29	278.50	245		265	1,598.90

Link Charges – not applicable.

**General Tariff**Inter-Exchange Services**C**Item  
401.1Foreign Exchange Service (Continued)2. Rates and Charges (Continued)B. Newfoundland and LabradorNewfoundland and Labrador      Monthly Rate

First 10 miles, per mile	\$ 13.65
Next 40 miles, per mile	10.00
Next 250 miles, per mile	6.35
Next 250 miles, per mile	2.35
Additional miles, per mile	1.05
Link Charge, each circuit, each end	19.80

C. Nova Scotia

<u>Miles</u>	<u>Base Charge</u>	<u>Charge per mile*</u>
1-10	-	\$ 14.85
11-25	\$ 14.25	14.00
26-50	60.00	12.00
51-100	115.50	11.00
101-200	247.50	9.75
204-360	825.00	6.50

Link Charges – not applicable

D. Prince Edward Island

<u>Miles</u>	<u>Base Charge</u>	<u>Charge per mile*</u>
1-10	-	\$ 11.70
11-25	\$ 17.50	9.45
26-50	75.00	7.00
51-100	90.00	6.80
101-200	220.00	5.50
204-360	675.00	3.30

Link Charges – not applicable

\*Applied as Base Charge plus Charge per mile charge. Charge per mile charges applied to total miles.

## General Tariff

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### Inter-Exchange Services

C

Item  
401.2

#### Off-Premises Inter-exchange Extension

An Inter-exchange PSTN connected circuit may also be used to provide a primary exchange service extension in an exchange other than that in which the primary exchange service is located. The monthly charge is the sum of the following:

- a) Local circuit charges in the exchange where the primary exchange service is in a wire centre other than that of the rate centre, per Item 514.1.
- b) The mileage charge for the Inter-exchange circuit, per Item 401.1.
- c) Local circuit charges in the exchange in which the extension telephone is located, per Item 514.1.
- d) Link charge per terminating end of the Inter-exchange circuit, per Item 401.1.

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## General Tariff

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### Inter-Exchange Services

Item  
401.3

Inter-Exchange Tie Trunks

Inter-exchange Tie Trunks are circuits which provide for direct voice communication between multi-line systems, either PBX or Centrex Business Service, in different exchange areas. It may also be used to provide an access in an exchange other than that in which a PBX is located. A Tie Trunk may be either network or non-network connected. The monthly circuit charge is the sum of the following:

- a) Local circuit charges in both exchanges, per Item 514.1.
- b) The mileage charge for the Inter-exchange circuit, per Item 401.1.
- c) Link charge per terminating end of the inter-exchange circuit, per Item 401.1.
- d) Other charges associated to the local access and/or PBX service.\*

\*Refer to Private Branch Exchange Service and/or Centrex Service for additional rates and charges.

M<sup>8</sup>

M<sup>8</sup>



**General Tariff**

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**SECTION 5**  
**DATA NETWORK SERVICES**

## General Tariff

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### Data Network Services

Item  
500.

DMS Data Service

1. General

DMS Data Service is a switched data communications service available to Centrex (NL and NB only) and Non-Centrex (all regions) customers where appropriate Central Office equipment is available. For Centrex customers in NS and PE, refer to the appropriate Centrex Service tariffs for the applicable rates and charges.

DMS Data Service provides for data transmission up to 64 Kbps over the public switched network.

Centrex customers subscribing to DMS Data Service will have the following features included in the monthly access rate: Ring Again, Hunt Group, Automatic Line, and Speed Call.

General Tariff

Data Network Services

Item  
500.

DMS Data Service (Continued)

2. Rates and Charges

The monthly rate and associated service charges applicable to both Centrex (NB and NL only) and Non-Centrex (all regions) customers for the DMS Data feature are:

<u>DMS Data Feature</u>	<u>Monthly Rate</u>		<u>Service Charge</u>
	<u>Minimum</u>	<u>Maximum</u>	
NB, each access (Note 1) (Note 2)	#	\$ 36.59 ▲	S.S.C.
NL, each access (Note 1)	#	65.87 ▲	S.S.C.
NS, each non-Centrex access (Note 1) (Note 2):			
Low speed (300 bps to 19.2 Kbps)	#	90.39 ▲	S.S.C.
High speed (56 Kbps)	#	134.32 ▲	S.S.C.
PE, each non-Centrex access (Note 1) (Note 2):			
Low speed (300 bps to 19.2 Kbps)	#	92.23 ▲	S.S.C.
High speed (56 Kbps)	#	131.76 ▲	S.S.C.

**Note 1:** Each DMS Data feature rate is in addition to the Primary Exchange Service or Centrex Service (NL and NB only) access rate applicable to the line used for the service.

**Note 2:** The DMS Data Feature in NB, NS and PE is available in both asynchronous and synchronous with corresponding speeds. The customer will require the DMS Data feature to work at the speed corresponding to that of his Data Unit. Speeds available are:

- 300 bps – 19.2 Kbps asynchronous
- 1.2 Kbps – 56.0 Kbps synchronous

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## General Tariff

### Data Network Services

Item  
502.

#### Digital Exchange Access

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 2002.

##### 1. General

Digital Exchange Access (DEA) Service provides digital access between the customer's premises or other service point and the Company's Public Switched Telephone Network (PSTN). The access is provided on a DS-1 (1.544 Mbps) basis sub-divided into 24 DS-0 time slots at the Company's digital switching systems.

The Company determines the exchanges where DEA service will be provided. The service is provided at the Company's discretion within an exchange subject to the availability of suitable facilities.

DEA Service is offered in Newfoundland and Labrador, Nova Scotia and Prince Edward Island on a monthly basis, or on a one year, three year or five year minimum contract period ("MCP"). DEA Service is not available in New Brunswick. Refer to Item 503 for Digital Switched Service for New Brunswick.

DEA Service uses telephone numbers that conform to the North American Numbering Plan (NANP). As required by Compliance and Enforcement and Telecom Regulatory Policy CRTC 2018-484 (CETRP 2018-484), *Implementation of universal network-level blocking of calls with blatantly illegitimate caller identification*, the customer must ensure that no calls are delivered over this service that do not conform with the requirements of CETRP 2018-484.

In the event of termination of all or part of a DEA arrangement prior to the expiry of the contracted service period, the Customer shall pay to the Company all charges due for services furnished plus a termination charge equal to 50% of the DEA charges applicable to the unexpired portion of the contract period.

Termination will be reduced or waived if the customer contracts for another Megalink or DEA Service as follows:

- a) If the committed revenues under the new contract(s) are equal to or greater than those remaining under the original contract(s), the termination charges for the original contract(s) will be waived; or
- b) If the committed revenues under the new contract(s) are less than those remaining under the original contract(s), the termination charges for the original contract(s) will be reduced by half the committed revenues under the new contract(s).

Customers may migrate their DEA Service under the terms of a contract to any access services which are subject to the terms of a contract. In such cases, termination charges do not apply, provided that the charges remaining on the contract for DEA Service that they are migrating from are less than those being committed under the new contract for the other service. If the charges remaining are greater than those being committed under the contract for the other service, then termination charges as determined above apply on the difference between the two amounts.

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## General Tariff

### Data Network Services

Item  
502.

#### Digital Exchange Access (Continued)

##### 1. General

##### b) (continued)

Extensions (not available for small business customers): subject to the agreement of the Company and the customer, MCP customers may also avail of an extension to their initial MCP in one year increments, at the existing MCP terms, conditions and rates. The customer may select an individual one year extension period, multiple consecutive one-year extension periods, or a period or periods of between one and five years. The total extension period may not exceed five years. In the event of termination of all or part of an extended DEA arrangement prior to the expiry of the total extension period, the Customer shall pay to the Company all charges due for services furnished plus a termination charge equal to 50% of the DEA charges applicable to the unexpired portion of the total extension period.

Negotiation Period following the end of the current MCP contract (not available for small business customers): where the customer has not selected an extension period as noted above, and subject to the agreement of the Company and the customer, service may continue beyond the end of the current MCP contract at the same rates, terms and conditions for a period of up to six months, for the purpose of negotiating a subsequent contract for this or another Company-provided local access service (the "Negotiation Period"). If, by the end of the Negotiation Period, the Company and the customer are unable to agree to a subsequent contract for this or another Company-provided local access service, the Company will, in addition to the MCP contract rates, bill the customer the difference between the applicable non-contract rates that would have applied at the end of the MCP and the MCP contract rates.

##### 2. Service Components

DEA service consists of an Access and PSTN Connectivity.

##### i) Access

Access consists of an Access Facility and a PSTN Termination.

a) The access facility provides the customer with a jack-ended digital local loop from the customer's premises or other service point to the customer's serving wire centre within an exchange. The access facility is only available on a DS-1 basis consisting of 24 DS-0 time slots. Access Diversity is available subject to the rates, terms and conditions set out in 502.3.i).

b) The PSTN Termination provides the connection between the access facility and the PSTN. The PSTN Termination is available on a DS-1 basis that is subdivided into 24 DS-0 time slots. A PSTN Termination is required for each DS-1 access facility the customer obtains.

##### ii) PSTN Connectivity

PSTN Connectivity enables the customer to access the local PSTN, on a flat rate basis. Customers subscribing to the WATS, Business Savings Plan, 800 or 900 Accesses under Item 502.4.ii) do not pay PSTN Connectivity charges per DS0 for those B-channels directly connected to the Company or a Competitor's toll services.

**General Tariff**Data Network ServicesItem  
502.Digital Exchange Access (Continued)3. Rates and Charges

## i) Access (Note 1)

Non-Contracted access: (Note 3).

	<u>Monthly Rate</u>	<u>Service Charge</u>
NL /PE, each	\$ 355.00	\$ 700.00
NS, each	365.00	700.00

Contracted access, each, each block of up to 28 DS1s (Notes 2 &amp; 3):

<u>Per Access</u>	<u>1 Yr MCP</u>	<u>3 Yr MCP</u>	<u>5 Yr MCP</u>	<u>Service Charge</u>
NL/PE				
First 4, each	\$ 245.00	\$ 200.00	\$ 180.00	\$ 700.00
Next 16, each	209.00	185.00	156.00	700.00
21-28, each	35.00	35.00	35.00	700.00
NS				
First 4, each	\$ 255.00	\$ 210.00	\$ 190.00	\$ 700.00
Next 16, each	209.00	185.00	156.00	700.00
21-28, each	35.00	35.00	35.00	700.00

**Note 1:** For eligible Competitive Canadian Carriers, Wireless Service Providers or Resellers, Item 612 applies, as appropriate.

**Note 2:** Volume rates apply only to those accesses physically located at the same serving address, per block of up to 28 accesses. DEA Accesses cannot be combined with any other accesses for the purposes of volume discounting.

**Note 3:** Existing customers under 2 or 4-year MCP prior to 2006 06 01 for their access may terminate their contracts under NST Item 301 without penalty.

## General Tariff

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### Data Network Services

Item  
502.Digital Exchange Access (Continued)3. Rates and Charges (Continued)

## i) Access (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>
Diversity (Note 1)	\$ 100.00	N/A

## ii) PSTN Termination

	<u>Monthly Rate</u>	<u>Service Charge</u>
DS-1 Access, per DS-1	\$ 216.00	N/A

## iii) PSTN Connectivity

	<u>Monthly Rate</u>	
PSTN Connectivity, per DS-0	\$21.00	
Service Charge, per DS-0	<u>One-time Charge</u> (Note 2)	
NL and PEI	\$ 25.00	
NS	50.00	

**Note 1:** Available where suitable and diverse facilities and equipment exist. Rate applies in addition to appropriate rates and charges for the additional diverse access. Diverse access is provisioned from a single access duct unless otherwise requested. If the Customer requests an additional building entrance, the additional building entrance shall be provided at an additional charge based on the expense incurred. When it is necessary for the Company to install special equipment or incur unusual expenses, the Customer shall pay an additional charge based on the equipment installed or the expense incurred. The Company shall provide the Diversity service to the Network Interface Demarcation Point ("NIDP") at a Customer's premises. The NIDP shall be located at a single Customer location mutually agreed upon by the Customer and the Company

**Note 2:** Applies per DS-0 for initial installations, and for subsequent additions and changes performed by the Company at the Customer's request.

**General Tariff**

Data Network Services

Item  
502.

Digital Exchange Access (Continued)

4. Optional Services, Nova Scotia and Prince Edward Island Only

i) General

The link component provides the Central Office equipment required to connect the Access to specific services such as Business Savings Plan, 800 or 900 service. No link charge applies to connect the Access to the network portion of Primary Exchange Service (PSTN Connectivity). **C**

ii) Rates and Charges, per DS-0 Connection

	<u>Monthly Rate</u>	<u>Service Charge</u>
WATS, Business Savings Plan, and 800 access, each	(Notes 1 & 2)	
900 access, each (Note 2)	\$ 4.00	\$ 50.00

**Note 1:** The rates and charges for these arrangements are forborne.

**Note 2:** The rates and charges for Direct-Inward-Dialing as specified in the Company's tariffs also apply as appropriate for the customer's particular network requirements. The rates and charges for these arrangements are forborne.

5. Extension of Digital Exchange Access Service

i) Customers who wish to subscribe to DEA service from a foreign Exchange may do so by leasing Inter-office Digital Channels at tariffed rates, where applicable, between their serving Wire Centre and the Rate Centre or designated DEA Wire Centre in the foreign Exchange. All applicable rates and charges for DEA service apply in addition to the appropriate rates and charges for Inter-office Digital Channels. **C**



## General Tariff

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### Data Network Services

Item  
503.

#### Digital Switched Service

**Note:** This tariff item is forborne from regulation in certain Exchanges, as identified in Item 200.

##### 1. General

Digital Switched Service (DSS) provides digital access between the customer's premises or other service point and the Company's Public Switched Telephone Network (PSTN). The access is provided on a DS-1 (1.544 Mbps) basis sub-divided into 24 DS-0 time slots at the Company's digital switching systems.

For eligible customers, access is available on a DS-3 (44.736 Mbps) basis, sub-divided into 28 DS-1 channels that are sub-divided into 24 DS-0 time slots at the Company's digital switching systems. DS-3 access arrangements include Central Office channelization. Customer premises based channelization is available at the rates and charges shown in 503.3.(b) iv).

The Company determines the Exchanges where DSS service will be provided. The service is provided at the Company's discretion within an Exchange subject to the availability of suitable facilities.

DSS is offered in New Brunswick only. DSS is available on a monthly basis, or on a one year, three year, or five year minimum contract period ("MCP").

DSS uses telephone numbers that conform to the North American Numbering Plan (NANP). As required by Compliance and Enforcement and Telecom Regulatory Policy CRTC 2018-484 (CETRP 2018-484), *Implementation of universal network-level blocking of calls with blatantly illegitimate caller identification*, the customer must ensure that no calls are delivered over this service that do not conform with the requirements of CETRP 2018-484.

In the event of termination of all or part of a DSS arrangement prior to the expiry of the contracted service period, the Customer shall pay to the Company all charges due for services furnished plus a termination charge equal to 50% of the DSS charges applicable to the unexpired portion of the contract period.

Termination will be reduced or waived if the customer contracts for another DSS Service as follows:

a) If the committed revenues under the new contract(s) are equal to or greater than those remaining under the original contract(s), the termination charges for the original contract(s) will be waived; or

M<sup>1</sup>

## General Tariff

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### Data Network Services

Item  
503.

Digital Switched Service (Continued)

1. General (Continued)

b) (Continued)

Extensions (not available for small business customers): subject to the agreement of the Company and the customer, MCP customers may also avail of an extension to their initial MCP in one year increments, at the existing MCP terms, conditions and rates. The customer may select an individual one year extension period, multiple consecutive one-year extension periods, or a period or periods of between one and five years. The total extension period may not exceed five years. In the event of termination of all or part of an extended DSS arrangement prior to the expiry of the total extension period, the Customer shall pay to the Company all charges due for services furnished plus a termination charge equal to 50% of the DSS charges applicable to the unexpired portion of the total extension period.

Negotiation Period following the end of the current MCP contract (not available for small business customers): where the customer has not selected an extension period as noted above, and subject to the agreement of the Company and the customer, service may continue beyond the end of the current MCP contract at the same rates, terms and conditions for a period of up to six months, for the purpose of negotiating a subsequent contract for this or another Company-provided local access service (the "Negotiation Period"). If, by the end of the Negotiation Period, the Company and the customer are unable to agree to a subsequent contract for this or another Company-provided local access service, the Company will, in addition to the MCP contract rates, bill the customer the difference between the applicable non-contract rates that would have applied at the end of the MCP and the MCP contract rates.

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## General Tariff

### Data Network Services

Item

503.

#### Digital Switched Service (Continued)

##### 1. General (contined)

b) If the committed revenues under the new contract(s) are less than those remaining under the original contract(s), the termination charges for the original contract(s) will be reduced by half the committed revenues under the new contract(s).

Customers may migrate their DSS under the terms of a contract to any access services which are subject to the terms of a contract. In such cases, termination charges do not apply, provided that the charges remaining on the contract for DSS that they are migrating from are less than those being committed under the new contract for the other service. If the charges remaining are greater than those being committed under the contract for the other service, then termination charges as determined above apply on the difference between the two amounts.

Resale and sharing of DSS is permitted in accordance with the Company's tariffs.

##### 2. Service Components

DSS consists of an Access and PSTN Connectivity

###### a) Access

Access consists of an Access Facility and a PSTN Termination

i) The access facility provides the customer with a jack-ended digital local loop from the customer's premises or other service point to the customer's serving wire centre within an exchange. The access facility is available on a DS-1 basis consisting of 24 DS-0 time slots. Access Diversity is available subject to the rates, terms and conditions set out in 503.3.a).

ii) For eligible customers, the access facility is available on a DS-3 basis consisting of a minimum of 18 DS-1 channels to a maximum of 28 DS-1 channels. Each DS-1 consists of 24 DS-0 time slots. Access Diversity is available subject to the rates, terms and conditions set out in 503.3.b) iii). DSS is offered in New Brunswick only. DSS is available on a monthly basis, or on a one year, three year, or five year minimum contract period ("MCP").

iii) The PSTN Termination provides the connection between the access facility and the PSTN. The PSTN Termination is available on a DS-1 basis that is subdivided into 24 DS-0 time slots. A PSTN Termination is required for each DS-1 access facility the customer obtains, or for each DS-1 channel on a DS-3 access facility the customer obtains.

iv) For customers subscribing to DS-3 Access only, a PSTN Termination with D-channel signaling is available as an ISDN DTCI Port at the rates and charges specified in 503.3.(f). This charge is in lieu of those specified for PSTN Termination and D-Channel Signaling, 503.3.(c) and 503.3.e) ii) respectively. Termination will be reduced or waived if the customer contracts for another DSS Service as follows:

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M<sup>1</sup>M<sup>1</sup>

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M<sup>1</sup>M<sup>2</sup>M<sup>1</sup> – Moved from Page 503M<sup>2</sup> – Moved to Page 503.1.1

## General Tariff

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### Data Network Services

Item  
503.

Digital Switched Service (Continued)

2. Service Components (Continued)

a) Access (continued)

v) Customers subscribing to Minimum Contract Periods (“MCP”) for the DS-3 Access, Customer Premises Channelization and/or ISDN Port must select the same MCP term for the DS-3 Access, Customer Premises Channelization and ISDN Ports, and the MCP must begin and end on the same day. Customers may add or remove ISDN DTCTI Ports to or from their contracted DS-3 Access without incurring termination charges and at the contracted monthly rate, up to a maximum of 28 ISDN DTCTI Ports down to a minimum of 18 ISDN DTCTI Ports per DS-3 Access.

b) PSTN Connectivity

PSTN Connectivity enables the customer to access the local PSTN. A flat rate option and a measured rate option are available. The measured rate option includes the PSTN connection charge and the usage charge, and is destandardized effective 2005 06 01. Existing customers may continue to add or remove PSTN connectivities at the measured rate. New subscribers must subscribe to the flat rate option. C

Customers subscribing to the Links to Toll or 800 Services under Item 503.3.d) do not pay PSTN Connectivity charges per DS0 for those B-channels directly connected to the Company or a Competitor’s toll services.

c) Other Features

Answer Supervision – Answer Supervision is available on a DS-0 time slot basis. If this feature is selected, all outgoing DS-0 time slots must be equipped with this feature. The service charge does not apply if the feature is subscribed to at the same time as the DSS Access Facility.

D Channel Signaling – D Channel Signaling equips DSS with the Integrated Service Digital Network (ISDN) Primary Rate Interface (PRI) standard. Answer Supervision functionality is included in the ISDN signaling feature. If a customer subscribes to ISDN signaling, one DS-0 access must be dedicated to ISDN signaling. This DS-0 is designated as the D channel and all other DS-0s are designated as B channels.

The following features can be provided in conjunction with the D Channel Signaling feature: Calling Line Identification (CLID) and a Back-up D Channel.

General Tariff

Data Network Services

Item  
503.

Digital Switched Service (Continued)

3. Rates and Charges

a) Access DS-1 (Note 1)

i) Non-contracted access: (Note 3) each

<u>Monthly Rate</u>		<u>Service Charge</u>	
<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
#	\$ 320.00	#	\$ 700.00

ii) Contracted access, each, each block of up to 28 DS1s (Notes 2 & 3):

<u>Per Access</u>	<u>1 Yr MCP</u>		<u>3 Yr MCP</u>		<u>5 Yr MCP</u>		<u>Service Charge</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
First, 4 each	#	\$ 245.00	#	\$ 200.00	#	\$ 180.00	#	\$ 700.00
Next 16, each	#	168.00	#	144.00	#	115.00	#	700.00
21-28, each	#	0.00	#	0.00	#	0.00	#	700.00

iii) Diversity (Note 4)

<u>Monthly Rate</u>		<u>Service Charge</u>
<u>Minimum Rate</u>	<u>Maximum Rate</u>	
#	\$ 100.00	N/A

**Note 1:** For eligible Competitive Canadian Carriers, Wireless Service Providers or Resellers, Item 612 applies, as appropriate.

**Note 2:** Volume rates apply only to those accesses physically located at the same serving address, per block of up to 28 accesses. DSS Accesses cannot be combined with any other accesses for the purposes of volume discounting.

**Note 3:** Existing customers under 2 or 4-year MCP prior to 2006 06 01 for their access may terminate their contracts under NST Item 301 without penalty.

**Note 4:** Available where suitable and diverse facilities and equipment exist. Rate applies in addition to appropriate rates and charges for the additional diverse access. Diverse access is provisioned from a single access duct unless otherwise requested. If the Customer requests an additional building entrance, the additional building entrance shall be provided at an additional charge based on the expense incurred. When it is necessary for the Company to install special equipment or incur unusual expenses, the Customer shall pay an additional charge based on the equipment installed or the expense incurred. The Company shall provide the Diversity service to the Network Interface Demarcation Point ("NIDP") at a Customer's premises. The NIDP shall be located at a single Customer location mutually agreed upon by the Customer and the Company.

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General Tariff

Data Network Services

Item  
503.

Digital Switched Service (Continued)

3. Rates and Charges (Continued)

b) Access DS-3 (Notes 1 & 2)

i) Non-contracted access:

<u>Monthly Rate</u>	<u>Service Charge</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>
\$ 2,620.00	#	\$ 2,000.00

ii) Contracted access, each DS-3:

	<u>Per Access</u>	<u>1 Yr MCP</u>	<u>3 Yr MCP</u>	<u>5 Yr MCP</u>	<u>Service Charge</u>	
					<u>Minimum Rate</u>	<u>Maximum Rate</u>
DS-3, each	\$ 1,125.00	\$ 920.00	\$ 850.00		#	\$ 2,000.00

iii) Divertisy (Note 3)

<u>Monthly Rate</u>	<u>Service Charge</u>
\$ 100.00	N/A

**Note 1:** For eligible Competitive Canadian Carriers, Wireless Service Providers or Resellers, Item 612 applies, as appropriate.

**Note 2:** Customers subscribing to DS-3 Access must subscribe to a minimum of 18 PSTN Terminations or ISDN DTCL Ports per DS3 access, up to a maximum of 28 PSTN Terminations or ISDN DTCL Ports per DS-3 Access.

**Note 3:** Available where suitable and diverse facilities and equipment exist. Rate applies in addition to appropriate rates and charges for the additional diverse access. Diverse access is provisioned from a single access duct unless otherwise requested. If the Customer requests an additional building entrance, the additional building entrance shall be provided at an additional charge based on the expense incurred. When it is necessary for the Company to install special equipment or incur unusual expenses, the Customer shall pay an additional charge based on the equipment installed or the expense incurred. The Company shall provide the Diversity service to the Network Interface Demarcation Point ("NIDP") at a Customer's premises. The NIDP shall be located at a single Customer location mutually agreed upon by the Customer and the Company.

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General Tariff

Data Network Services

Item  
503.

Digital Switched Service (Continued)

3. Rates and Charges (Continued)

b) Access DS-3 (Continued)

iv) Customer premises based channelization, per DS-3 access

Non-contracted, each DS-3:

<u>Monthly Rate</u>	<u>Service Charge</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>
\$ 1,000.00	#	\$ 500.00

Contracted, each DS-3:

<u>Monthly Rate</u>	<u>1 Yr MCP</u>	<u>3 Yr MCP</u>	<u>5 Yr MCP</u>	<u>Service Charge</u>	
				<u>Minimum Rate</u>	<u>Maximum Rate</u>
DS-3, Each	\$ 800.00	\$ 650.00	\$ 500.00	#	\$ 500.00

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General Tariff

Data Network Services

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Digital Switched Service (Continued)

3. Rates and Charges (Continued)

c) PSTN Termination

	<u>Monthly Rate</u>		<u>Service Charge</u>
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	
Per DS-1 access or channel	#	\$ 216.00	N/A

d) PSTN Connectivity

	<u>Monthly Rate</u>	<u>Service Charge*</u>	
		<u>Minimum Rate</u>	<u>Maximum Rate</u>
Measured Rate Option, per DS-0	14.50	#	50.00
Usage per originated local minute	0.02		

	<u>Monthly Rate</u>		<u>Service Charge*</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Flat Rate Option, per DS-0	#	\$ 21.00	#	\$ 50.00

\* Applies per DS-0 for initial installations, and for subsequent additions and changes performed by the Company at the Customer's request.

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General Tariff

Data Network Services

- Item 503. Digital Switched Service (Continued)
3. Rates and Charges (Continued)
- e) Other Features

	<u>Monthly Rate</u>		<u>Service Charge</u>		<u>Current Rate</u>
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	
i) Answer Supervision, per DS-0	\$ 5.00		N/A	N/A	SSC (Y)
iii) CLID, per PSTN Connection (X)	-		#	100.00 (Y)	N/A
iv) Back-up D Channel (X)	25.00		#	100.00	N/A
v) Direct Inward Dialing	See Item 328		N/A	N/A	SSC (Y)
vi) Links to Toll or 800 Services, per B-channel (Z)	-		-	-	-
vii) Translation Changes, per system group			#	250.00	N/A
viii) Release Line Trunk (RLT) per trunk group	125.00 (Note 1)		N/A	(Note 2)	N/A

	<u>Monthly Rate</u>		<u>Service Charge</u>		<u>Current Rate</u>
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	
ii) D Channel Signalling, per DS-1(V)(W)	#	\$ 120.00	#	\$ 500.00 (Y)	N/A

**Note V:** PSTN Connectivity and other feature charges do not apply to the D channel.

**Note W:** This feature includes Answer Supervision functionality.

**Note X:** Feature is available when customer has subscribed to the D Channel Signaling feature.

**Note Y:** Services charges do not apply if this feature is provided at the same time as the installation of the access or at the same time as other translations.

**Note Z:** The rates and charges for these arrangements are forborne.

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See Page 503.2.1 for Notes 1 and 2.

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## General Tariff

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### Data Network Services

Item  
503.

#### Digital Switched Service (Continued)

##### 3. Rates and Charges (Continued)

**Note 1:** The RLT feature, used in the course of multiple call transfer and call-forward activity, allows local PSTN connectivities used in making the connection to be dropped and made available for future calls. The feature is available subject to the following conditions:

- The customer's equipment must support the RLT feature description detailed in Nortel's ISDN PRI DMS-100 interface standard NISA211-1 version 7.05
- The local PSTN connectivities must be associated with ISDN DTCL (Digital Trunk Controller ISDN) Ports which reside on the same DTCL and be configured with a maximum of 2 separate D channels;
- RLT software must have been activated in the customer's serving line-serving switch. C
- The RLT feature is not available for use with ISP Link service or with Links to outbound toll. The per channel rate for channels utilized to redirect inbound calls from toll or local networks will be rated per Item 503.3.(d).
- The maximum number of transferred or call forwarded calls is limited to the number of local PSTN connectivities activated on the customer's DSS System Group.
- For customers with RLT, the chargeable number of PSTN connectivities and links to other services is limited to twice the number of B channels in the DSS System Group since the number of simultaneous outbound/inbound calls and the number of transferred or call forwarded calls can not exceed the number of B channels associated with the DSS System Group.

**Note 2:** Translations charges apply per item 503.3(e).(vii).

**General Tariff**Data Network ServicesItem  
503.Digital Switched Service (Continued)3. Rates and Charges (Continued)

## f) ISDN DTCI Port

The ISDN DTCI Port is available only to subscribers to the DS-3 Access, Item 503.3.b), and is in lieu of the charges for PSTN Termination, 503.3.c) and D-channel signaling, 503.3.e) ii). See 503.2.a) iv) and v).

	<u>Monthly Rate</u>	<u>Service Charge</u>
Non-contracted	\$ 336.00	N/A
1 Year MCP	260.00	N/A
3 year MCP	240.00	N/A
5 year MCP	220.00	N/A

4. Extension of Digital Switched Service

i) Customers who wish to subscribe to DSS service from a foreign exchange may do so by leasing Inter-office Digital Channels at tariffed rates, where applicable, between their serving wire centre and the rate centre or designated DSS wire centre in the foreign exchange. All applicable rates and charges for DSS service apply in addition to the appropriate rates and charges for Inter-office Digital Channels.

## General Tariff

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### Data Network Services

Item  
504.

#### Megalink Service

**Note 1:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

**Note 2:** The Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms if the service is provided pursuant to an agreement entered into between the Company and a competitor because the Commission has forborne, in Telecom Decision CRTC 2008-17, with respect to the regulation of this service.

**Note 3:** For any tariffed service subscribed to or approved contract entered into prior to 2 April 2008, early termination charges, as defined in Telecom Decision CRTC 2008-17, will be waived if the customer terminates the contract early for any reason.

The Megalink Service provided herein is available to Bell Aliant customers in the provinces of Nova Scotia, Newfoundland and Labrador and Prince Edward Island. C

#### 1. General

Megalink service is furnished for digital transmission of information at 64 Kbps between the Company's serving wire centre and ISDN-compatible terminal equipment located at the customer's premise or other service points. Megalink service is based on the Integrated Services Digital Network (ISDN) Primary Rate Interface Standard as developed by the International Telecommunications Union – Telecommunications Standards Sector (ITU-T). The service consists of a minimum of twenty-three (23) 64 Kbps B channels and associated signaling and control for the B channels via 64 Kbps D channel.

The Company determines the exchanges where Megalink service will be provided. The service is provided at the Company's discretion within an exchange, subject to the availability of suitable facilities. Multi-point and multi-drop configurations are not available.

Megalink service is offered on a monthly basis, or on a one year, three year or a five year minimum contract period (MCP) basis.

Megalink service can be connected to customer provided or Company provided terminal equipment subject to the terms and conditions of Item 3100 for NS, Item 1800 for PE and Item 380 for NL.

Megalink service can be connected to other Company services as specified in Item 504.2.(c) and (d) below.

Resale and sharing of Megalink service is permitted in accordance with applicable tariff provisions.

In the event of termination of all or part of a Megalink Access arrangement prior to the expiry of the contracted service period, the Customer shall pay to the Company all charges due for services furnished plus a termination charge equal to 50% of the Megalink Access charges applicable to the unexpired portion of the contract period

## General Tariff

### Data Network Services

Item  
504.

#### Megalink Service (Continued)

##### 1. General (Continued)

Termination will be reduced or waived if the customer contracts for another Megalink or DEA Service as follows:

- a) If the committed revenues under the new contract(s) are equal to or greater than those remaining under the original contract(s), the termination charges for the original contract(s) will be waived; or
- b) If the committed revenues under the new contract(s) are less than those remaining under the original contract(s), the termination charges for the original contract(s) will be reduced by half the committed revenues under the new contract(s).
- c) Customers may migrate their Megalink Service under the terms of an MCP to any access services which are subject to the terms of an MCP. In such cases, termination charges do not apply, provided that the charges remaining on the MCP for Megalink Service that they are migrating from are less than those being committed under the new MCP for the other service. If the charges remaining are greater than those being committed under the MCP for the other service, then termination charges as determined above apply on the difference between the two amounts.

Extensions (not available for small business customers): subject to the agreement of the Company and the customer, MCP customers may also avail of an extension to their initial MCP in one year increments, at the existing MCP terms, conditions and rates. The customer may select an individual one year extension period, multiple consecutive one-year extension periods, or a period or periods of between one and five years. The total extension period may not exceed five years. In the event of termination of all or part of an extended Megalink arrangement prior to the expiry of the total extension period, the Customer shall pay to the Company all charges due for services furnished plus a termination charge equal to 50% of the Megalink charges applicable to the unexpired portion of the total extension period.

Negotiation Period following the end of the current MCP contract (not available for small business customers): where the customer has not selected an extension period as noted above, and subject to the agreement of the Company and the customer, service may continue beyond the end of the current MCP contract at the same rates, terms and conditions for a period of up to six months, for the purpose of negotiating a subsequent contract for this or another Company-provided local access service (the "Negotiation Period"). If, by the end of the Negotiation Period, the Company and the customer are unable to agree to a subsequent contract for this or another Company-provided local access service, the Company will, in addition to the MCP contract rates, bill the customer the difference between the applicable non-contract rates that would have applied at the end of the MCP and the MCP contract rates.

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## General Tariff

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### Data Network Services

Item  
504.

Megalink Service (Continued)

1. General (Continued)

d) Megalink Service uses telephone numbers that conform to the North American Numbering Plan (NANP). As required by Compliance and Enforcement and Telecom Regulatory Policy CRTC 2018-484 (CETRP 2018-484), *Implementation of universal network-level blocking of calls with blatantly illegitimate caller identification*, the customer must ensure that no calls are delivered over this service that do not conform with the requirements of CETRP 2018-484.

2. Service Components

Megalink service consists of the following components:

a) Access

This provides the customer with a jack ended digital local loop from the customer's premises or other service point to the serving Wire Centre within the Exchange. The initial access system is provided as a DS-1 access configured as 23B+D. Additional DS-1 accesses may be configured as 24B or 23B+D depending on whether the customer requires Single D-Channel Control or Multi D-Channel Control. The initial and subsequent DS-1's make up a Megalink System Group. The Company will normally provide service to a point at a location mutually acceptable to both the customer and the Company. Provision of service at other points within the same building may require special facilities or the establishment of a separate group of access facilities. The Access is available on a monthly basis and under the terms of a Minimum Contract Period (MCP). Access Diversity is available subject to the rates, terms and conditions set out in 504.3.(a).

For eligible customers, access is available on a DS-3 (44.736 Mbps) basis, sub-divided into 28 DS-1 channels that are sub-divided into 24 DS-0 time slots at the Company's digital switching systems. DS-3 access arrangements include Central Office channelization. Customer premises based channelization is available at the rates and charges shown in 504.3.(c)iv).

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## General Tariff

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### Data Network Services

Item  
504.

Megalink Service (Continued)

2. Service Components (Continued)

Megalink service consists of the following components (Continued):

For eligible customers, access is available on a DS-3 (44.736 Mbps) basis, sub-divided into 28 DS-1 channels that are sub-divided into 24 DS-0 time slots at the Company's digital switching systems. DS-3 access arrangements include Central Office channelization. Customer premises based channelization is available at the rates and charges shown in 504.3.(c)iv.

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b) ISDN DTCI Port

ISDN DTCI Port provides the Megalink System Group with a connecting port, call control and signaling between the DS-1 access or equivalent and the PSTN. One ISDN DTCI port is required for each Megalink DS-1 access. The connecting port provides the connection between the access facility and the PSTN. The ISDN DTCI Port is available on a monthly basis and under the terms of a Minimum Contract Period (MCP).

For customers subscribing to DS-3 Access only, the ISDN DTCI Port is available on a monthly, 1, 3 or 5 year MCP basis.

Customers subscribing to Minimum Contract Periods ("MCP") for the DS-3 Access, Customer Premises Channelization and/or ISDN Port must select the same MCP term for the DS-3 Access, Customer Premises Channelization and ISDN Ports, and the MCP must begin and end on the same day. Customers may add or remove ISDN DTCI Ports to or from their contracted DS-3 Access without incurring termination charges and at the contracted monthly rate, up to a maximum of 28 ISDN DTCI Ports down to a minimum of 18 ISDN DTCI Ports per DS-3 Access.

## General Tariff

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### Data Network Services

Item  
504.

Megalink Service (Continued)

2. Service Components (Continued)

Megalink service consists of the following components (Continued):

c) PSTN Connectivity

PSTN Connectivity provides for the Central Office equipment required to connect access B channels with local Exchange or Interexchange Services. The PSTN Connectivity rate applies to connections to the PSTN which provide Exchange service such as the origination and/or the termination of calls within the local free calling area. However, the PSTN Connectivity rate will not apply to the virtual connections configured to access only designated switches such as Toll Free and 900 services.

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d) Internet Service Provider (ISP) Link Connectivity

ISP Link Connectivity provides an integrated access arrangement, using Megalink service, to connect incoming data calls from modems to an ISP's equipment. Additionally, ISP Link Connectivity may be provided to customers with similar requirements. With ISP Link Connectivity, up to five access telephone numbers and five Virtual Facility Groups (VFGs) per Megalink System Group can be used, as required, to provide Megalink service. ISP Link Connectivity cannot be used to provide other services such as the termination of 900/976 calls or ordinary voice communications, with the exception of the termination of 800/888 calls.

e) Links to Other Features

Links to the Company's network services will be available at various rates, depending on the network service, type of connectivity used, and the nature of the connection. Existing access, link, and network usage charges for these network services will apply as appropriate.

f) Other Optional Features

These charges apply for optional Megalink features and capabilities. This will provide customers with additional capabilities beyond the basic access arrangements, as detailed in Item 504.3.(c) and (d).



General Tariff

Data Network Services

Item 504. Megalink Service (Continued)

3. Rates and Charges

a) Access DS-1 (Note 1)

i) Non-Contracted access: (Note 3)

	<u>Monthly Rate</u>		<u>Service Charge</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
NL /PE, each	#	\$ 355.00	#	\$ 700.00
NS, each	#	365.00	#	700.00

ii) Contracted access, each, each block of up to 28 DS1s (Notes 2 & 3):

<u>Per access</u>	<u>1 Yr MCP</u>		<u>3 Yr MCP</u>		<u>5 Yr MCP</u>		<u>Service Charge</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
NL/PE								
First 4, each	#	\$ 245.00	#	\$ 200.00	#	180.00	#	\$ 700.00
Next 16, each	#	209.00	#	185.00	#	156.00	#	700.00
21-28, each	#	35.00	#	35.00	#	35.00	#	700.00
NS								
First 4, each	#	255.00	#	210.00	#	190.00	#	\$ 700.00
Next 16, each	#	209.00	#	185.00	#	156.00	#	700.00
21-28, each	#	35.00	#	35.00	#	35.00	#	700.00

**Note 1:** For eligible Competitive Canadian Carriers, Wireless Service Providers or Resellers, Item 612 applies, as appropriate.

**Note 2:** Volume rates apply only to those accesses physically located at the same serving address, per block of up to 28 accesses. DEA Accesses cannot be combined with any other accesses for the purposes of volume discounting.

**Note 3:** Existing customers under 2 or 4-year MCP prior to 2006 06 01 for their access may terminate their contracts under NST Item 301 without penalty.

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**General Tariff**

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Data Network Services

Item  
 504.

- Megalink Service (Continued)
- 3. Rates and Charges (Continued)
- a) Access DS-1 (Continued)
- iii) Diversity (Note 1)

<u>Monthly Rate</u>	<u>Service Charge</u>
\$ 100.00	N/A

**Note 1:** Available where suitable and diverse facilities and equipment exist. Rate applies in addition to appropriate rates and charges for the additional diverse access. Diverse access is provisioned from a single access duct unless otherwise requested. If the Customer requests an additional building entrance, the additional building entrance shall be provided at an additional charge based on the expense incurred. When it is necessary for the Company to install special equipment or incur unusual expenses, the Customer shall pay an additional charge based on the equipment installed or the expense incurred. The Company shall provide the Diversity service to the Network Interface Demarcation Point ("NIDP") at a Customer's premises. The NIDP shall be located at a single Customer location mutually agreed upon by the Customer and the Company.

## General Tariff

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### Data Network Services

Item  
504.

Megalink Service (Continued)

3. Rates and Charges (Continued)

b) Service Charges (Notes 1 & 2)

iv) Translation changes (Note 3) \$ 250.00

**Note 1:** Any moves or rearrangements of Access terminations within a building will be charged for on the basis of hourly rates.

**Note 2:** The installation charge covers pre-cutover design and implementation plus two consecutive days of testing/rearrangements following cutover. Beyond the two days of post-cutover testing, time and charges will apply at the prevailing labour rates.

**Note 3:** Translations after the initial install = \$250/Megalink System Group. This includes any change for an organization such as adding Route Traffic Managers, Inward Route Labeler or Overflow/Reroute (see Item 504.3.(g)) features, activating CLID (see Item 504.3.(g) i)), or changing the number of PSTN connectivities. The \$250 will be charged for one change or for any number of changes on the same order.

General Tariff

Data Network Services

Item  
504.

Megalink Service (Continued)

3. Rates and Charges (Continued)

c) Access DS-3 (Notes 1 & 2)

	<u>Monthly Rate</u>	<u>Service Charge</u>	
		<u>Minimum Rate</u>	<u>Maximum Rate</u>
i) Non-contracted access	\$ 2,620.00, each	#	\$ 2,000.00
ii) Contracted access, each DS-3:			
	<u>Per access</u>	<u>1 Yr MCP</u>	<u>3 Yr MCP</u>
		<u>5 Yr MCP</u>	<u>Service Charge</u>
			<u>Minimum Rate</u> <u>Maximum Rate</u>
DS-3	\$ 1,125.00	\$ 920.00	\$ 850.00
			# \$ 2,000.00
iii) Diversity (Note 3)			
	<u>Monthly Rate</u>	<u>Service Charge</u>	
	\$ 100.00	N/A	

**Note 1:** For eligible Competitive Canadian Carriers, Wireless Service Providers or Resellers, Item 612 applies, as appropriate.

**Note 2:** Customers subscribing to DS-3 Access must subscribe to a minimum of 18 PSTN Terminations per DS3 access, up to a maximum of 28 PSTN Terminations per DS-3 Access.

**Note 3:** Available where suitable and diverse facilities and equipment exist. Rate applies in addition to appropriate rates and charges for the additional diverse access. Diverse access is provisioned from a single access duct unless otherwise requested. If the Customer requests an additional building entrance, the additional building entrance shall be provided at an additional charge based on the expense incurred. When it is necessary for the Company to install special equipment or incur unusual expenses, the Customer shall pay an additional charge based on the equipment installed or the expense incurred. The Company shall provide the Diversity service to the Network Interface Demarcation Point ("NIDP") at a Customer's premises. The NIDP shall be located at a single Customer location mutually agreed upon by the Customer and the Company.

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Data Network Services

Item  
504.

Megalink Service (Continued)

3. Rates and Charges (Continued)

c) Access DS-3 (Continued)

iv) Customer premises based channelization, per DS-3 access

		<u>Monthly Rate</u>	<u>Service Charge</u>			
			<u>Minimum Rate</u>	<u>Maximum Rate</u>		
1) Non-contracted, each DS-3		\$ 1,000.00			#	\$ 500.00
2) Contracted, each DS-3:						
	<u>Per access</u>	<u>1 Yr MCP</u>	<u>3 Yr MCP</u>	<u>5 Yr MCP</u>		<u>Service Charge</u>
					<u>Minimum Rate</u>	<u>Maximum Rate</u>
	DS-3, each	\$ 800.00	\$ 650.00	\$ 500.00		# \$ 500.00

v) Service Charges and Translation changes

See 504.3 (b).

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General Tariff

Data Network Services

Item  
504.

Megalink Service (Continued)

3. Rates and Charges (Continued)

d) ISDN DTCI Port

i) All rate groups

	<u>Monthly Rate</u>		<u>Initial DS-1 ISDN DTCI Port</u>		<u>Service Charge</u> <u>Each Additional DTCI Port</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Non-contracted	#	\$ 336.00	#	\$ 1,046.00	#	\$ 536.00
3 year MCP	#	300.00	#	1,046.00	#	536.00

ii) DS-3 ISDN DTCI Port (Note), per DS-1 port,

	<u>Monthly Rate</u>	<u>Initial DS-1 ISDN DTCI Port</u>		<u>Service Charge</u> <u>Each Additional DTCI Port</u>	
		<u>Minimum Rate</u>	<u>Maximum Rate</u>	<u>Minimum Rate</u>	<u>Maximum Rate</u>
Non-contracted	\$ 336.00	#	\$ 1,046.00	#	\$ 536.00
1 year MCP	260.00	#	1,046.00	#	536.00
3 year MCP	240.00	#	1,046.00	#	536.00
5 year MCP	220.00	#	1,046.00	#	536.00

**Note:** The DS-3 ISDN DTCI Port is available only to subscribers to the DS-3 Access, Item 504.3.(c). See 504.2.(b).

e) PSTN Connectivity

	<u>Monthly Rate</u>	
	<u>Minimum Rate</u>	<u>Maximum Rate</u>
each Connection	#	\$ 21.00

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**General Tariff**

Data Network Services

Item  
504.

Megalink Service (Continued)

3. Rates and Charges (Continued)

f) Reserved for future use.

g) Links to Other Services

i) WATS and Business Savings Plan access  
    Provided via Megalink per connection (Note)

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ii) 800 access provided via Megalink  
    Per 800 channel (Note)

C

iii) 900 access provided via Megalink  
    Per 900 channel

Monthly Rate

Service Charge

Minimum Rate    Maximum Rate

\$ 4.00

#    \$ 105.60

**Note:** The rates and charges for these arrangements are forborne.

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General Tariff

Data Network Services

Item  
504.

Megalink Service (Continued)

3. Rates and Charges (Continued)

h) Other Optional Features

	<u>Feature</u>	<u>Monthly Rate</u>	<u>Service Charge</u>	
			<u>Minimum Rate</u>	<u>Maximum Rate</u>
i)	Calling Line Identification			
	Per PSTN connectivity .....	-	#	\$ 250.00 (Notes 1 & 2)
	Per ISP Link connectivity .....	-	#	250.00 (Notes 1 & 2)
ii)	Back-up D channel, each D channel .....	\$ 25.00	#	100.00 (Note 3)
iii)	Route Tariff Manager.....	50.00	#	150.00 (Note 4)
iv)	Inward Route Labeller .....	20.00	#	100.00 (Note 5)
v)	Overflow/Reroute.....	10.00	#	50.00 (Note 6)
vi)	DID Trunk Premium Per Inward PSTN Connectivity (Note 7).			
vii)	DID Numbers per number (Note 7).....			

**Note 1:** Does not apply if this feature is provided at the same time as the installation of a Megalink Access or at the same time as other translations.

**Note 2** Charge applies for each group of CLID ordered at the same time.

**Note 3:** Applies in addition to the access rate specified in Item 504.3

**Note 4:** Route Traffic Managers (RTM), which enforce a customer defined limit on the number of simultaneous calls to any desired set of the customer's dialable terminating numbers. Two Inward RTMs and two Outward RTMs are provided free of charge.

**Note 5:** Inward Route Labellers (IRL), which assign a customer defined call type and service identifier to each call terminating on any desired set of dialable terminating numbers. Two IRL's are provided free of charge.

**Note 6:** Customer defined overflow or rerouting of calls to another terminating number in the same switch, individually defined for any RTM or any IRL. Each reroute requires activation/deactivation of a scan point on the Megalink System Group switch. This scan point must be obtained via special assembly

**Note 7:** The rates and charges for DID are specified in Item 328.

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**General Tariff**

Data Network Services

Item  
504.

Megalink Service (Continued)

3. Rates and Charges (Continued)

h) Other Optional Features (Continued)

	<u>Feature</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
viii)	Release Line Trunk ("RLT") per trunk group.....	\$ 125.00 (Note 1)	(Note 2)

**Note 1:** The RTL feature, used in the course of multiple call transfer and call-forward activity, allows local PSTN connectivities used in making the connection to be dropped and made available for future calls. The feature is available subject to the following conditions:

- The customer's equipment must support the RLT feature description detailed in Nortel's ISDN PRI DMS-100 interface standard NISA211-1 version 7.05;
- The local PSTN connectivities must be associated with ISDN DTCl (Digital Trunk Controller ISDN) Ports which reside on the same DTCl and be configured with a maximum of 2 separate D channels;
- RLT software must have been activated in the customer's serving line-serving switch;
- The RLT feature is not available for use with ISP Link service or with Links to outbound toll. The per channel rate for channels utilized to redirect inbound calls from toll or local networks will be rated per Item 504.3.(d).
- The maximum number of transferred or call forwarded calls is limited to the number of local PSTN connectivities activated on the customer's Megalink System Group.
- For customers with RLT, the chargeable number of PSTN connectivities and links to other services is limited to twice the number of B channels in the Megalink System Group ("MSG") since the number of simultaneous outbound/inbound calls and the number of transferred or call-forwarded calls can exceed the number of B channels associated with the MSG.

**Note 2:** Translations charges apply per Item 504.3(b).

## General Tariff

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### Data Network Services

Item  
504.

Megalink Service (Continued)

4. Extension of Megalink Service

Customers located in a serving wire centre where Megalink is not currently available and who wish to subscribe to Megalink service will be able to do so by leasing inter-exchange facilities (Digital Private Line Service), at tariffed rates, between their serving wire centre and an alternative wire centre in the same exchange that has Megalink capability. The same rates apply if Megalink is available from the customer's wire centre, but the customer wishes to subscribe to Megalink from a different wire centre in the same exchange. In this case, the customer's NXX must be from the foreign Megalink serving wire centre. C

Customers who wish to subscribe to Megalink service from a foreign exchange will be able to do so by leasing inter-exchange digital facilities (Digital Private Line Service), at tariffed rates, between their serving wire centre and the rate centre or designated Megalink wire centre in the foreign exchange. The Megalink rates will be based on the rate group associated with the foreign exchange. The customer's Megalink service from the foreign exchange is distinct from the customer's Megalink service from his normal serving wire centre.

## General Tariff

### Data Network Services

Item  
506.

#### Microlink Service

**Note:** This tariff item is forborne from regulation in certain Exchanges, as identified in Item 200, when the underlying access is forborne from regulation

#### 1. General – New Brunswick, Newfoundland and Labrador, and Prince Edward Island Extension of Megalink Service

Microlink service provides for the digital transmission of information between the Company's serving Wire Centre and compatible terminal equipment located at the customer's premises. The service includes a digital transmission facility which carries two 64 kilobits per second (kbps) B channels and one 16 kbps D channel. The B channels are used for circuit switched voice or data and the D channel is used for signaling and control of the B channels. Microlink Service is based on the Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) standard.

Microlink services are provided at the Company's discretion within an Exchange, subject to the availability of suitable facilities. Access may not be available in all areas of the serving Wire Centre due to transmission limitations. The Company determines the Exchanges where Microlink services will be provisioned.

In Newfoundland and Labrador, loop extensions will be provided on a Custom Built Equipment Arrangement (CBEA) basis as required. In New Brunswick, loop extensions will be provided where facilities exist.

The Company offers Standalone Alternate Voice and Data (2B+D) Microlink service in New Brunswick, Newfoundland and Labrador, and Prince Edward Island. The monthly rate includes access to the PSTN and DSN, as well as to Toll-free services and Business Savings Plan, where applicable.

Microlink 2B service is offered on a stand-alone or Centrex basis in Prince Edward Island.

#### 2. Optional Features for Stand-alone Microlink Service

Optional local service such as Call Management Services and Custom Calling Features are available at the rates, terms and conditions specified in the appropriate tariff item. For optional local services, each B channel is considered to be one Central Office Line. Stand-alone Microlink Service is not compatible with Distinctive Ringing, Select Ring and Call Return.

#### 3. Optional Features for Centrex Microlink Service – Prince Edward Island Only

When configured as a Centrex line(s) basic and optional Centrex features are available at the rates, terms and conditions specified in the appropriate tariff item, with the exception of some Call Management and Custom Calling Features.

General Tariff

Data Network Services

Item  
506.

Microlink Service (Continued)

4. Rate and Charges

<u>2B + D</u>	<u>Monthly Rate</u>		<u>Service Charge</u>
	<u>Minimum</u>	<u>Maximum</u>	
NB	#	\$ 173.59	\$ 180.00
NL	#	173.59	209.00
PE	#	173.59	190.00
Loop Extension, NB	#	73.20	-

5. General – Nova Scotia

Microlink service provides for the digital transmission of information between the Company's serving Wire Centre and compatible terminal equipment located at the customer's premises. The service includes a loop which carries a minimum of one 64 Kilobits per second (Kbps) B channel and one 16 Kbps D channel. The B channels used for Microlink services are based on the Integrated Services Digital Network (ISDN) Basic Rate Interface (BRI) standard. C

Microlink services may be connected over the D channel to private and/or public packet switched data networks. Microlink services may also be connected to other Company services as specified in this tariff item.

Microlink services are provided at the Company's discretion within an Exchange, subject to the availability of suitable facilities. The Company determines the Exchanges where Microlink services will be provided. C  
C

Microlink services are provided using suitably equipped line-serving switching equipment. The services can be provisioned from a host line-serving switch and/or suitable digital remote equipment connected to and controlled by a host line-serving switch. C  
|  
C

The following Microlink services are provided

- Alternate Voice and Data Plus Optional Packet (2B, 2B + D)
- Alternate Voice and Data Plus Packet (1B + D)
- Voice Plus Packet (1VB + D, 2 VB + D)

Microlink services are offered on a stand alone or Centrex basis. Stand alone services include 2B, 2B + D, 1B + D, 1VB + D, 2VB + D. Services offered in a Centrex configuration are 2B, 2B + D, 1B + D.

# Filed in confidence with the CRTC.

## General Tariff

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### Data Network Services

Item  
506.

#### Microlink Service (Continued)

##### 6. Alternate Voice and Data Plus Optional Packet (2B and 2B + D) Services – Nova Scotia

Alternate Voice and Data plus Optional Packet (2B and 2B + D) consists of the following components: Access, Links and Optional Features:

Access - This provides the customer with a jack-ended digital local loop between the serving Wire Centre and the customer's premises. Access may not be available in all areas of the serving Wire Centre due to transmission limitations. C  
C

The access provides a 2B or a 2B + D configuration. The B channels are used for alternate circuit switched voice or data. The D channel is used for signaling and control of the B channels (2B configurations) and optionally, for packet data (2B + D configurations). The monthly rate includes Touch Tone capability.

Links - The monthly access rate includes links to the PSTN and DSN. The monthly rate also includes links to Toll-free services and Business Savings Plan, where applicable. This provides the Central Office equipment required to connect the D channel to the digital network facilities used to reach private and/or public packet switched data networks. C

##### 7. Optional Features, 2B and 2B+D – Nova Scotia

When configured as a Centrex line(s) basic and optional features are available at the rates, terms and conditions specified in the applicable tariff items, with the exception of some Custom Calling Features and Call Management Services.

When configured as a stand-alone line, Custom Calling Features (with the exception of Select Ring) and Call Management Features (with the exception of Call Return) are available on the Access B channel at rates, terms and conditions specified in the applicable tariff item.

Customers providing their own VMS voice mailboxes may subscribe to the call forward busy, no answer and message waiting feature and Simplified Desk Interface (SMDI) in accordance with the rates, terms and conditions specified in the applicable tariff item. Customers who obtain voice mail boxes from an alternate provider may subscribe to call forward busy, no answer and message waiting feature in accordance with the rates, terms and conditions specified in the applicable tariff item, and the alternate service provider may subscribe to SMDI in accordance with the rates, terms and conditions specified in the appropriate tariff item.

General Tariff

Data Network Services

Item  
506.

Microlink Service (Continued)

8. Rates and Charges, 2B and 2B+D – Nova Scotia

	<u>Monthly Rate</u>		<u>Service Charge</u>
	<u>Minimum</u>	<u>Maximum</u>	
2B & 2B + D	#	\$ 173.59	\$ 180.00

9. Alternate Voice and Data Plus Packet (1B + D) Service - Nova Scotia

Alternate Voice and Data plus Packet (1B + D) Service consists of the following components: Access, Links and Optional Features.

Access - This provides the customer with a jack ended digital local loop between the serving Wire Centre and the customer's premises. Access may not be available in all areas of the serving Wire Centre due to transmission limitations.

C  
C

The access provides a 1B + D configuration. The B channels are used for alternate circuit switched voice or data. The D channel is used for signaling and control of the B channels and for packet data. The monthly rate includes Touch Tone capability.

Links - The monthly access rate includes links to the PSTN and DSN. The monthly rate also includes links to Toll-free Services and to Business Savings Plan, where applicable. This provides the Central Office equipment required to connect the D channel to the digital network facilities used to reach private and/or public packet switched data networks.

C

10. Optional Features, 1B+D – Nova Scotia

When configured as a Centrex line(s) basic and optional features are available at the rates, terms and conditions specified in the applicable tariff items, with the exception of some Custom Calling Features and Call Management Services.

When configured as a stand-alone line, Custom Calling Features (with the exception of Select Ring) and Call Management Features (with the exception of Call Return) are available on the Access B channel at rates, terms and conditions specified in the applicable tariff item.

# Filed in confidence with the CRTC.

General Tariff

Data Network Services

Item  
506.

Microlink Service (Continued)

10. Optional Features, 1B+D – Nova Scotia (Continued)

Customers providing their own VMS voice mailboxes may subscribe to the call forward busy, no answer and message waiting feature and Simplified Desk Interface (SMDI) in accordance with the rates, terms and conditions specified in the applicable tariff item. Customers who obtain voice mail boxes from an alternate provider may subscribe to call forward busy, no answer and message waiting feature in accordance with the rates, terms and conditions specified in the applicable tariff item, and the alternate service provider may subscribe to SMDI in accordance with the rates, terms and conditions specified in the appropriate tariff item.

11. Rates and Charges, 1B+D – Nova Scotia

	<u>Monthly Rate</u>		<u>Service Charge</u>
	<u>Minimum</u>	<u>Maximum</u>	
1B + D	#	\$ 129.16	\$ 180.00

12. Voice Plus Packet (VB + D) Service – Nova Scotia

Voice plus Packet (VB + D) consists of the following components: Access, Links and Optional Features.

Access - This provides the customer with a jack ended digital loop between the serving Wire Centre and the customer's premises. Access may not be available in all areas of the serving Wire Centre due to transmission limitations.

The access provides a minimum 1VB + D configuration where VB denotes a B channel used for circuit voice only. An optional associated second VB channel is available beyond the minimum 1VB + D configuration.

The monthly rates for individual business line service apply for each VB channel in the 1VB + D or 2 VB + D configurations.

For new installations or conversions from other access arrangements, appropriate components of the work function structure apply. For conversions from business individual lines these charges do not apply.

The monthly rates include Touch Tone capability.

Links - The monthly rates include links to the PSTN and DSN. The monthly rates also include links to Toll-free services and to Business Savings Plan, where applicable. This provides the Central Office equipment required to connect the D channel to the digital network facilities used to reach private and/or public packet switched data networks.

# Filed in confidence with the CRTC.

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## General Tariff

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### Data Network Services

Item  
506.

Microlink Service (Continued)

13. Optional Features, VB+D – Nova Scotia

Custom Calling Features (with the exception of Select Ring) and Call Management Features (with the exception of Call Return) are available on the Access B channel at rates, terms and conditions specified in the applicable tariff item.

14. D Channel Packet Link – Nova Scotia

This provides the Central Office equipment required to connect the Access D channel of the Microlink service to the digital network facilities used to reach private and/or public packet switching data network. **C**

This provides the Central Office equipment required to connect the Access D channel of the Microlink service to the digital network facilities used to reach private and/or public packet switching data network. **C**

The D channel packet link monthly rate provides for one Packet Directory Number and one Switched Virtual Circuit. Additional PDN's are available on the D channel packet link. One SVC is required per PDN.

Incoming and outgoing customer data on the D channel packet link is charged on a per segment basis.



**General Tariff**

Data Network Services

Item  
 506.

Microlink Service (Continued)

15. Rates and Charges, D Channel Packet Link – Nova Scotia

	<u>Monthly Rate</u>	<u>Service Charge</u>
D Channel packet link (Note 1) .....	\$ 30.00	\$ 250.00 (x) (y)
Customer data (per kilo segment) .....	2.50	--
Additional PDN.....	10.00	12.00
Additional SVC (each).....	Refer to National Services Tariff Item 505.14	

**Note 1:** One D channel packet link is required per Alternate Voice and Data plus Packet (2B + D & 1B + D) and per Voice plus Packet service (VB + D).

(x) Applies to each D channel packet link installation at the same time as, or subsequent to, the associated Microlink access. For subsequent installations the Premise Visit charge also applies.

(y) For conversions from Packet 3201 access, these charges do not apply for six months after a customer's serving Central Office is equipped with this service. C

16. Packet/ISDN Network Link – Nova Scotia

This provides the digital network facilities between the Company's Central Office equipped for Microlink service and the Company's packet switched data network, Packet. The facilities provide the means for customers who use the D channel for packet switched applications to reach Packet. C

Packet service rates apply for Packet access.

## General Tariff

### Data Network Services

Item  
506.

#### Microlink Service (Continued)

##### 17. ISDN X.75 Gateway Access Service For Private or Public Network Providers – Nova Scotia

This provides the digital network facilities, on a DS-1 basis, between the Company's Central Office equipped for Microlink service and a private or public packet switched data network. The facilities provide the means for a customer who uses the D channel for packet switched applications to reach the private or public network provider's packet switched data network. C  
C

ISDNX.75 Gateway access service is provided subject to the availability of suitable facilities, in accordance with the National Services Tariff Item 301 (Digital Network Access) and Item 302 (Digital Private Line Service).

##### 18. Service Extension – Nova Scotia

Stand Alone Microlink extension permits a stand alone Microlink customer to subscribe to 2B, 2B + D, 1B + D and VB + D services from a Wire Centre other than their normal serving Wire Centre in the same Exchange (foreign Wire Centre) or from a different Exchange (foreign Exchange). The customer's local calling area, telephone numbers, Microlink access rate and Message Toll rates are associated with the foreign Wire Centre or Exchange that provides the service. In addition to the charges for Microlink service, a customer must pay for a Microlink Service Extension Link and the necessary digital facilities between his normal serving Wire Centre and the Microlink capable Wire Centre within the Exchange or in the foreign Exchange. The customer's Microlink service from the foreign Exchange is distinct from any Microlink service the customer may have from his normal serving Wire Centre. C  
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C

Microlink service extension permits a Centrex customer to extend his 2B, 2B + D and 1B+ D accesses from his normal serving Wire Centre to another Wire Centre in the same Exchange, or to another Exchange. The customer's local calling area, telephone numbers, Microlink access rates and Message Toll rates are associated with his normal serving Wire Centre. In addition to the charges for Microlink service, the customer must pay for a Microlink Service Extension Link and the necessary digital facilities between his Microlink capable normal serving Wire Centre and the alternative Central Office Wire Centre to which Microlink service is being extended. C  
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## General Tariff

### Data Network Services

Item  
506.

#### Microlink Service (Continued)

##### 18. Service Extension – Nova Scotia (Continued)

Microlink service extension also permits a Centrex customer to subscribe to 2B, 2B + D, and 1B + D services from a Wire Centre, other than his normal serving Wire Centre, in the same Exchange (foreign Wire Centre) or from a different Exchange (foreign Exchange). The customer's local calling area, telephone numbers, Microlink access rates and Message Toll rates are associated with the foreign Wire Centre or Exchange that provides the service. In addition to the charges for Microlink service, a customer must pay for a Microlink Service Extension Link and the necessary digital facilities between his normal serving Wire Centre and the Microlink capable Wire Centre within his Exchange or in the foreign Exchange. The customer's Microlink service from the foreign Exchange is distinct from any Microlink service the customer may have from his normal serving Wire Centre.

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##### 19. Microlink Service Extension Link – Nova Scotia

This provides the Central Office equipment required to connect a Microlink access to an Intra-exchange digital channel, or to the network connection of an Interexchange digital channel.

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C

##### 20. Rates and Charges, Microlink Service Extension Link – Nova Scotia

The following rate applies to the Microlink Service Extension Link and is in addition to other applicable rates and charges

Monthly \$100.00

**Note:** One Microlink Service Extension Link is required per Microlink access.

Digital Facilities - Intra-exchange and Interexchange digital facilities are provided at rates and charges specified in the National Services Tariff Item 301 (Digital Network Access) and Item 302 (Digital Private Line Service) and comprises three DS-0 channels, and as appropriate Megaroute links and network connections. The application of the Megaroute charges is subject to the following exceptions: Microlink Service Extension Link charge applies instead of the Digital Private Line service link charge at the customers serving Wire Centre and the Megaroute link charge does not apply at the Wire Centre at which the customer's Microlink service is provisioned. Intra-exchange channels, if required, are specified (3 channels per Microlink) in National Services tariff Item 301.3 (a).

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## General Tariff

### Data Network Services

Item  
508.

#### Digital Network Access Services

##### 1. General

Digital Network Access Services are provided subject to the availability of suitable facilities and equipment.

When it is necessary for the Company to incur any unusual expenses due to construction, installation of special equipment or to otherwise incur any additional expense in order to meet special requirements of an applicant or customer, it may make an additional charge based on the construction charges, equipment installed or other unusual expense incurred.

The Company determines the demarcation point where the service terminates at the Customer's premises, subject to CRTC direction.

For Competitive Canadian Carriers, Wireless Service Providers or Resellers, Bell Aliant General Tariff, CRTC 21491, Item 612 applies, as appropriate.

##### 2. Service Components

Digital Network Access Services may consist of any or all of the following components:

Access – This provides the customer with a digital loop from the customer's premises to the serving Central Office within an Exchange Area. C

Link – This provides the Central Office equipment required to connect accesses in the same Central Office or to connect an access to a channel. Only one link charge applies per serving Central Office per circuit. C  
|  
C

Channel – This provides the digital facility between wire centers required to connect accesses whenever they are located in different wire centers within an Exchange Area.

Multi-point Option – Digital Channel Service (DCS) Only - The Company determines the Exchanges within which it will provide this option. The option is provided at the Company's discretion within such Exchanges. C  
C

A Central Office bridging arrangement is furnished for local and adjacent Exchange multi-point DCS circuits. Isolation is provided for each access on such circuits. One multi-point option is required for each access on a circuit. C

## General Tariff

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### Data Network Services

Item  
508.1

#### Digital Channel Service

##### 1. General

Digital Channel Service (DCS) is furnished for the digital transmission of information at synchronous speeds of 2.4, 4.8, 9.6, 19.2 or 56.0 Kilobits per second and asynchronous speeds of 2.4, 4.8 or 9.6 Kilobits per second between service points in the same exchange or adjoining exchanges.

The Company determines the exchanges within which it will provide DCS. The service is provided at the Company's discretion within an exchange. Multi-point and multi-drop channel configurations are available subject to 508.2.

The service is no longer available for use as an access to the Company's Digital Private Line Service Extension Features. See National Services Tariff, Digital Private Line Service Extension Access Service, Item 305.4. for the replacement access arrangement.

Existing Globesat and Globestream customers, currently utilizing DCS to access the Teleglobe Point-of-Presence or International gateway, that convert to the International Private Line service may continue to utilize DCS to access the IPL service option. Customers with such existing configurations may not add to them or make moves and rearrangements on the same or different premises except for changes in operating speeds.

2. Reserved for future use.

**N**

General Tariff

Data Network Services

Item  
508.1 Digital Channel Service (Continued)

3. Rates and Charges

	<u>Monthly Rate</u>			<u>Service Charge</u>
	<u>Minimum</u>	<u>Maximum</u>		
Access, all speeds (X)	#	\$ 70.84	▲	\$ 300.00
Link, each serving wire center	#	87.83	↑	-
Channel, all speeds	#	35.42	▲	-
Change of operating speed	#	NA		150.00
Multi-point Option, each access	#	35.42	▲	-

(X) A service charge as shown applies to install service at a desired speed or to change the location of a service point.

For adjoining exchange rates, terms and conditions refer to National Services Tariff, Digital Private Line Service Extension Access Features, Item 305.4.

# Filed in confidence with the CRTC.

## General Tariff

### Data Network Services

Item  
 508.2 128kbps Fractional DS-1 – Nova Scotia Only

1. General

128kbps Fractional DS-1 is a local service, which provides access to frame relay services from the customer premises to the Company's serving Wire Centre at a speed of 128kbps.

The Company determines the Exchanges within which it will provide this service and is subject to the availability of facilities and equipment.

The Company reserves the right to charge the customer a construction charge where such charges are required to recover the cost of installing the service where facilities and equipment do not exist as outlined in the Company's tariffs for Construction Charges.

The Company determines the demarcation point where the service terminates at the customer's premises.

2. Service and Equipment

128kbps Fractional DS-1 supports a data speed of 128 kilobits per second.

The service consists of the digital access loop from the customer's premises to the frame relay service serving Wire Centre, including links to connect to this service at the serving Wire Centre.

To connect a 128kbps Fractional DS-1 access from a Wire Centre that is not a frame relay serving Wire Center to a Wire Center that offers frame relay service, appropriate charges from applicable digital services tariffs will apply.

3. Rates and Charges

The following monthly rates provide for the appropriate 128kbps Fractional DS-1.

A Service Charge, as shown, applies to install, change or re-arrange this service.

	<u>Monthly Rental</u>	<u>Contracted 3 Year</u>	<u>Service Charge</u>
128kbps Fractional DS-1 Frame Relay Access .....	\$ 217.80 ▲	\$ 181.50 ▲	\$ 1,000.00

## General Tariff

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### Data Network Services

Item  
508.3

#### Digital Network Access – High Speed

##### 1. General

Digital Network Access – High Speed (DNA – High Speed) provides for the digital transmission from the customer's premises to the serving Wire Centre to connect with other network services, or from the customer's premises to another premises within the same Exchange via the Wire Centre. C  
C

DNA – High Speed is provided within such Exchanges as the Company determines depending on the availability of suitable facilities. C

When it is necessary for the Company to incur unusual expenses to provide service, the Customer shall pay an additional charge based on the expense incurred.

The distance-sensitive components of this service are based on actual cable distance.

DNA – High Speed is available at the following speeds as follows:

New Brunswick – 100 Mbps, 155 Mbps (OC-3) and 1 Gbps  
Newfoundland and Labrador – 10 Mbps, 100 Mbps, OC-3 and 1 Gbps  
Nova Scotia – 100 Mbps, OC-3 and 1 Gbps  
Prince Edward Island – DNA – 1 Gbps

An OC-3 channelizing feature is available whenever the service application requires one, which enables an OC-3 access or channel to be connected to DS-3 channels.

For Competitive Canadian Carriers, Wireless Service Providers or Resellers Bell Aliant General Tariff, CRTC 21491, Item 612 applies, as appropriate.



**General Tariff**

Data Network Services

Item 508.3 Digital Network Access – High Speed (Continued)

2. Rates and Charges

(a) New Brunswick

<u>(1) 100 Mbps</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 847.00 ▲	\$ 1,000.00
ii. Each additional ½ km .....	90.75 ▲	-
b. Link .....	121.00 ▲	-
<u>(2) OC-3</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 931.70 ▲	\$ 1,000.00
ii. Each additional ½ km .....	99.82 ▲	-
b. Link .....	121.00 ▲	-
<u>(3) 1 Gbps</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 1,694.00 ▲	\$ 1,000.00
ii. Each additional ½ km .....	90.75 ▲	-
b. Link.....	121.00 ▲	-

**Note:** A service charge applies to install, change or re-arrange this service.

General Tariff

Data Network Services

Item  
508.3

Digital Network Access – High Speed (Continued)

2. Rate and Charges

(b) Newfoundland and Labrador

<u>(1) 10 Mbps</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 484.00 ▲	\$ 2,000.00
ii. Each additional ½ km.....	48.40 ▲	-

<u>(2) 100 Mbps</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 665.50 ▲	\$ 2,000.00
ii. Each additional ½ km.....	48.40 ▲	-

<u>(3) OC-3</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 1,996.50 ▲	\$ 2,000.00
ii. Each additional ½ km.....	53.24 ▲	-

<u>(4) 1 Gbps</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 1,694.00 ▲	\$ 1,000.00
ii. Each additional ½ km.....	90.75 ▲	-
b. Link .....	121.00 ▲	-

(c) Nova Scotia

<u>(1) 100 Mbps</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 847.00 ▲	\$ 1,000.00
ii. Each additional ½ km.....	\$90.75 ▲	-
b. Link .....	121.00 ▲	-

<u>(2) OC-3</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 931.70 ▲	\$ 1,000.00
ii. Each additional ½ km.....	99.82 ▲	-
b. Link .....	121.00 ▲	-

<u>(3) 1 Gbps</u>	<u>Monthly Rate</u>	<u>Service Charge (Note)</u>
a. Access:		
i. First ½ km .....	\$ 1,694.00 ▲	\$ 1,000.00
ii. Each additional ½ km.....	90.75 ▲	-
b. Link .....	121.00 ▲	-

**Note:** A service charge applies to install, change or re-arrange this service.

**General Tariff**

Data Network Services

Item  
 508.3

Digital Network Access – High Speed (Continued)

2. Rate and Charges – Prince Edward Island

(d) Prince Edward Island

(1) <u>1 Gbps</u>	<u>Monthly Rate</u>		<u>Service Charge (Note)</u>
a. Access:			
i. First ½ km .....	\$ 1,694.00	▲	\$ 1,000.00
ii. Each additional ½ km.....	90.75	▲	-
b. Link.....	121.00	▲	-

**Note:** A service charge applies to install, change or re-arrange this service.

(e) OC-3 Channelization

The following rates and charges apply. DS-3 link charges do not apply for each timeslot the customer opens on the OC-3 access or channel.

(1) <u>OC-3 to DS-3 Channelization</u>	<u>Monthly Rate</u>		<u>Service Charge</u>
a. Initial activation.....	\$ 1,724.25	▲	\$ 575.00 (Note)

**Note:** The service charge applies for each new installation of OC-3 to DS-3 Channelization as well as each subsequent activation of additional DS-3 channels within the channelizing service, regardless of the number of additional DS-3 channels activated at one time.

**General Tariff**

Data Network Services

Item  
 508.4

Digital Network Access – OC-48

New Brunswick

1. General

Digital Network Access – OC-48 (DNA OC-48) is furnished for the digital transmission at 2.5 Gbps (OC-48) from the customer's premises to the Wire Centre to connect with other network services or from the customer's premises to another premises within an Exchange via the Wire Centre.

DNA – OC-48 is provided within such Exchanges as the Company determines depending on the availability of suitable facilities.

The distance-sensitive components of this service are based on actual cable distance.

2. Rates and Charges

	<u>Monthly Rate</u>		<u>Service Charge (Note)</u>
(a) Access:			
(1) First ½ km .....	\$ 2,299.00	▲	\$ 1,000.00
(2) Each additional ½ km.....	90.75	▲	
(b) Link.....	121.00	▲	

**Note:** A service charge applies to install, change or re-arrange this service.

## General Tariff

### Data Network Services

Item  
 508.5

Digital Network Access – OC-48 Special Tariff for Health and Education

New Brunswick

1. General

Only customers satisfying the eligibility criteria as specified in the appropriate tariff may qualify for this service.

This service is not available for resale.

Digital Network Access – OC-48 (DNA OC-48) is furnished for the digital transmission at 2.5 Gbps (OC-48) from the customer's premises to the Wire Centre to connect with other network services.

DNA – OC-48 is provided within such Exchanges as the Company determines depending on the availability of suitable facilities.

The distance-sensitive components of this service are based on actual cable distance.

2. Rates and Charges

	<u>Monthly Rate</u>		<u>Service Charge (Note)</u>
(a) Access:			
(1) First ½ km .....	\$ 847.00	▲	\$ 1,000.00
(2) Each additional ½ km.....	90.75	▲	
(b) Link.....	121.00	▲	

**Note:** A service charge applies to install, change or re-arrange this service.

## General Tariff

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### Data Network Services

Item  
508.6

Digital Network Access – OC-12

1. General

- (a) Digital Network Access - OC-12 provides for the digital transmission of data between the customer's premises and the serving wire centre. At the serving wire centre the access can be connected to an inter-exchange network service, to an inter-office connection to another wire centre, or to another OC-12 access terminating at a customer premises in the wire centre area. **C**
- (b) This service is provided within such exchanges as the Company determines depending on the availability of suitable facilities. **C**
- (c) When it is necessary for the Company to incur unusual expenses to provide service, the Customer shall pay an additional charge based on the expense incurred. **C**
- (d) An intra-office link is included for each access. **C**
- (e) Distances are based on actual route distance. **C**
- (f) An OC-12 channelizing feature is available whenever the service application requires one, which enables an OC-12 access or channel to be connected to OC-3 or DS-3 channels. **C**
- (g) For Competitive Canadian Carriers, Wireless Service Providers or Resellers Bell Aliant General Tariff, CRTC 21491, Item 612 applies, as appropriate. **C**

**General Tariff**

Data Network Services

Item  
 508.6

Digital Network Access – OC-12 (Continued)

2. Rates and Charges

(a) Monthly rate per access:

	<u>Non-contracted</u>		<u>1 Year</u>		<u>3 Year</u>		<u>5 Year</u>
(1) First ½ km .....	\$ 10,285.00 ▲		\$ 8,833.00 ▲		\$ 6,050.00 ▲		\$ 5,566.00 ▲
(2) Each additional ½ km.....	90.75 ▲		90.75 ▲		90.75 ▲		90.75 ▲
(3) Service charge per access:							
a. For each installation, move or change.....	\$ 6,000.00		\$ 6,000.00		\$ 6,000.00		\$ 6,000.00

(b) OC-12 Channelization

Neither OC-12 nor DS-3 link charges apply for each timeslot the customer opens on an OC-12 access or channel.

	<u>Monthly Rate</u>		<u>Service Charge</u>
(1) Initial activation, OC-12 to OC-3 .....	\$ 574.75 ▲		\$ 575.00 (Note 1)
(2) Initial activation, OC-12 to DS-3 .....	4,840.00 ▲		575.00 (Note 2)

**Note 1:** The service charge applies for each new installation of OC-12 to OC-3 Channelization as well as each subsequent activation of additional OC-3 channels within the channelizing service, regardless of the number of additional OC-3 channels activated at one time.

**Note 2:** The service charge applies for each new installation of OC-12 to DS-3 Channelization as well as each subsequent activation of additional DS-3 channels within the channelizing service, regardless of the number of additional DS-3 channels activated at one time.

## General Tariff

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### Data Network Services

Item  
512.

#### Metro Wave Division Multiplexing (Metro WDM) Service

##### 1. General

Metro WDM Service provides customers with the capability to interconnect their own Storage Area Network equipment utilizing multiple protocols such as Fibre Channel, ESCON or native Gigabit Ethernet interfaces on an optical point-to-point basis.

Optional cable redundancy is available at the rates and charges specified herein.

Initial service is available on a 3-year contract period only. After the initial 3-year contract period, service components are automatically renewed on a monthly basis.

Customers are required to provide suitable facilities such as AC power and physical security for the equipment on the customer's premises. UPS or redundancy is the responsibility of the customer.

Metro WDM is provided subject to the availability of suitable facilities.

The customer is required to pay additional construction charges, where the Company must incur unusual expense to provide Metro WDM Service.

##### 2. Service Components

Metro WDM is comprised of three components: the Metro WDM component, fibre charges, and Optical Interface Cards.

###### a) Metro WDM

Basic Metro WDM Service will support a maximum of a single protected wavelength or two unprotected wavelengths. Basic Metro WDM service is provisioned over a single fibre pair. If a protected wavelength is requested, it will be provisioned over a single fibre pair, but will also have an alternate fibre pair available in the event of a failure of the primary fibre pair.

Premium Metro WDM Service will support up to four protected or unprotected wavelengths, provisioned over a single fibre pair. If protected wavelengths are requested, the service will be provisioned over a single fibre pair, but will also have an alternate fibre pair available in the event of a failure of the primary fibre pair.

Each wavelength is limited by the speed of the associated optical interface cards and protocol.



**General Tariff**

Data Network Services

Item  
 512.

Metro Wave Division Multiplexing (Metro WDM) Service (Continued)

2. Service Components (Continued)

b) Fibre Charges

Fibre charges are based on the actual cable distance connecting the two terminating ends of the Metro WDM service.

c) Optical Interface Cards

Optical Interface Cards are required on each end to provision the speed and protocol associated to each wavelength. Two Optical Interface Cards per wavelength are required.

Optical Interface Cards will support a number of protocols, including ESCON, Fibre Channel and Gigabit Ethernet.

3. Rates and Charges

	<u>Monthly Rate</u>	<u>Service Charge</u>
a) Wave Division Multiplexing (WDM)		
Basic Metro WDM .....	\$ 2,500.00	\$ 2,000.00
Premium Metro WDM.....	4,700.00	2,000.00
Basic Metro WDM with redundancy or second wavelength (y).....	2,800.00	2,000.00
Premium Metro WDM with redancy (y)	5,000.00	2,000.00
b) Fibre Charges, per half kilometre or portion thereof actual cable length (y).....	75.00	1,500.00 (x)
c) Interface Charges, per end, per interface		
Optical Card Interface .....	1,500.00	1,500.00 (x)
Optical Card Interface with Sub-rate Multiplexing.....	1,700.00	1,500.00 (x)

(x) Service charge does not apply if requested as part of the initial order.

(y) Additional fibre charges apply for redundancy.

## General Tariff

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### Data Network Services

Item  
514.

#### Data Channels

##### 1. General

Data Channels are dedicated non-switched voice-grade facilities designed and provisioned with a bandwidth suitable for the transmission of speech, digital or analog data, or facsimile. These services are furnished subject to the availability of facilities, by methods which best suit plant and operating requirements of the Company. Extra charges apply whenever unusual costs are encountered by the Company to meet customer requirements for Local Private Line Circuits or for specifications which exceed Voice Grade service.

##### 2. Circuit Measurement

A. Single Wire Centre Exchange – The local circuit measurement is based on the sum of the airline distance measured from each Service Point to the Wire Centre, except for Newfoundland and Labrador (see Item 514.1).

B. Multi-Wire Centre Exchange, New Brunswick Only – The local circuit measurement is based on the sum of the airline distances measured (a) from each Service Point to the Wire Centre and (b) between these Wire Centres, with the circuit measurement being the shortest distance linking the Wire Centres.

C. Multi-Wire Centre Exchange, Nova Scotia Only – The local circuit measurement is based on the sum of the airline distances measured between each Wire Centre, with the circuit measurement being the shortest distance linking the Wire Centres. The mileage charge is in addition to a flat local loop charge for each 2-wire (or equivalent) and/or 4-wire (or equivalent) local loop. C

D. Interexchange mileage is measured as the airline distance between the Rate Centres of the Exchanges involved. Interexchange mileage applies only within a province in the serving area of the Company. Circuits between provinces within the Company's serving area are rated as Inter-provincial circuits.

E. Inter-provincial mileage is measured as the airline distance between the Rate Centres of the Exchanges involved.

## General Tariff

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### Data Network Services

Item  
514.

#### Data Channels (Continued)

##### 3. Terms and Conditions (General) – NS and PE Only

The Company does not provide any form of service when it leases a channel.

A channel may be used only for the purpose for which it was leased.

The lessee may not derive any additional channels from a channel leased by the Company except as specified in this tariff.

The apparatus, equipment or devices connected to the channel at the service point may be provided by the lessee or may be leased from the Company.

The attachment or connection of lessee-provided equipment to a channel shall be in accordance with the requirements regarding Customer Provided Terminal Equipment (see CRTC 10001 and 11001 Items 3100.-3140.). The word "customer" as used in CRTC 10001 and 11001 Items 3100.-3140. shall be deemed to include "lessee".

A channel leased by the Company is not to be connected to the Company's switched network.

The Company provides a suitable termination, including appropriate equipment if required, of the channel on the lessee's premises reasonably close to the lessee's terminating equipment.

## General Tariff

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### Data Network Services

Item  
514.1

#### Local Private Line Circuits

##### 1. General

Local Private Line Circuits are provided between Service Points in different buildings on the same premises, between Service Points in separate premises in the same building, or between Service Points not on the same premises within the same Exchange.

The conditions and charges herein apply to circuits that are provided to meet special requirements of customers. Such charges apply only for the provision of circuits and do not include charges for special conditioning or terminating equipment, the charges for which are included elsewhere in the Company's tariffs. The provisioning of circuits is subject to the availability of facilities.

The customer is to provide, install, and maintain any poles or underground conduit, or do any trenching and back-filling, for buried wire (or equivalent) or cable required primarily for the provision of local circuits on continuous property. C

##### (a) Circuit Measurement

Local circuits are measured per Item 514 – Data Channels .2 – Circuit Measurement, along with the following:

- (1) Local Circuit Connected to a Distribution Amplifier, New Brunswick and Nova Scotia Only – When a Local Circuit Service Point is connected to a Central Office-based Distribution Amplifier, the circuit leg from the Distribution Amplifier(s) to the connected Service Point is deemed to be a separate individual circuit. Circuit measurement is from the distribution amplifier(s) to the service Point, as outlined for a Single Wire Centre Exchange and a Multi-Wire Centre Exchange.
- (2) Direct Circuit Between Service Points, New Brunswick Only – Where it is possible to provide service by means of a direct circuit between two Service Points, Local Mileage may, at the discretion of the Company, be based on the airline distance between the two Service Points.
- (3) Additional Service Points, New Brunswick Only – Monthly charges apply for each additional Service Point established within the same building on the same premises; and to all Service Point terminations associated with Local Circuits between points on the same premises within a building.

General Tariff

Data Network Services

Item 514.1 Local Private Line Circuits (Continued)

2. Rates and Charges

Local Private Line Circuits are billed based on the airline mileage only, according to the following tables.

(a) New Brunswick, Nova Scotia and Prince Edward Island

(1) Separate Property or Premises

	<u>NB</u>			<u>Monthly Rate</u>			<u>PE</u>			
	<u>Current</u>	<u>Min.</u>	<u>Max.</u>	<u>Current</u>	<u>Min.</u>	<u>Max.</u>	<u>Current</u>	<u>Min.</u>	<u>Max.</u>	
a. 2-wire circuit (or equivalent), per 1/5 mile(Note)	N/A	#	\$ 6.82	N/A	#	\$ 9.29	N/A	#	\$ 7.26	C C
b. 4-wire circuit (or equivalent), per 1/5 mile (Note)	N/A	#	13.64	N/A	#	18.58	N/A	#	14.52	C C
c. 2-wire circuit (or equivalent), minimum charge	N/A	#	30.47	N/A	#	46.86	N/A	#	36.52	C C
d. 4-wire circuit (or equivalent), minimum charge	N/A	#	30.47	N/A	#	93.72	N/A	#	73.04	C C
e. Additional Service Point, each 2 or 4-wire Service Point (or equivalent)	N/A	#	13.03	N/A	N/A	N/A	N/A	N/A	N/A	C
f. Teletype, per 1/4 mile	N/A	N/A	N/A	N/A	N/A	N/A	\$ 4.60	N/A	N/A	
g. Teletype, per 1/5 mile	N/A	N/A	N/A	\$ 4.90	N/A	N/A	N/A	N/A	N/A	
h. Teletype, 1 mile minimum charge	N/A	N/A	N/A	24.58	N/A	N/A	18.42	N/A	N/A	

**Note:** Per 1/5 mile or fraction thereof.

(2) Same Property or Premises

	<u>NB</u>			<u>Monthly Rate</u>		<u>PE</u>		
	<u>Min.</u>	<u>Max.</u>	<u>Current</u>	<u>Current</u>	<u>Current</u>			
a. Minimum Mileage, same property								
i. 2-wire (or equivalent) .....	#	\$ 30.47	\$18.64	\$13.64				C C
ii. 4-wire (or equivalent) .....	#	30.47	37.28	27.28				
b. 2 or 4-wire circuit (or equivalent), per 1/5 mile in excess of 1/5 mile, same property only (Note) .....	N/A	N/A	6.29	1.52				

**Note:** Per 1/5 mile or fraction thereof.

(3) Separate Property or Premises, More than One Wire Centre, Nova Scotia Only

	<u>Current</u>	<u>Monthly Rate</u>		
		<u>Min.</u>	<u>Max.</u>	
a. Inter-office channel, per 1/5 mile between Wire Centres (Note) .....	N/A	#	\$ 9.29	
i. 2-wire flat rate local loop (or equivalent) .....	\$ 31.46	N/A	N/A	C C
ii. 4-wire flat rate local loop (or equivalent) .....	62.92	N/A	N/A	
b. Bridging arrangement, per 2 or 4-wire local loop (or equivalent) per customer service location on multi-point circuits of 3 or more Service Points .....	N/A	#	22.00	

**Note:** Per 1/5 mile or fraction thereof.

N/A = Not Applicable

# Filed in confidence with the CRTC.

General Tariff

Data Network Services

Item  
514.1

Local Private Line Circuits (Continued)

2. Rates and Charges (Continued)

(a) New Brunswick, Nova Scotia and Prince Edward Island (Continued)

(4) Service Charges

a. For each Service Point Termination or Move, NB, NS and PE

	<u>Service Charge</u>	
i. 2-wire (or equivalent) .....	\$ 50.00	C
ii. 4-wire (or equivalent) .....	100.00	C
iii. Teletype, Prince Edward Island only .....	40.00	

(b) Nova Scotia - Wired Music Circuits

Rates and charges as a 2-wire (or equivalent) separate property or premises circuit, as in 514.1.2.(a)(1). Additional charges apply as follows: C

(1) <u>Distribution Amplifier</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
a. Minimum Charge 10-20 circuits .....	\$ 78.04	\$ 48.50 per termination (Note)
b. Each additional circuit over 20 circuits .....	4.23	\$ 48.50 per termination (Note)

**Note:** Only the actual customer location where the music is being provided is charged a termination (drop or loop).

(c) Newfoundland and Labrador

Local Private Line Circuits are not billed on a mileage basis, but according to the following rate table:

(1) For all local voice grade facilities up to and including Schedule 4

	<u>Monthly Rate</u>	<u>Service Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>	
Circuits between buildings on different properties:			
a. 2 Wire (or equivalent) Single wire centre .....	#	\$ 74.30	\$ 97.85 C
b. 4 Wire (or equivalent) Single wire centre .....	#	148.60	97.85
c. 2 Wire (or equivalent) Two or more wire centres	#	148.61	97.85
d. 4 Wire (or equivalent) Two or More centres .....	#	297.22	97.85 C

(2) For all local voice grade facilities Schedule 4 Type 4A and 4B

	<u>Monthly Rate</u>	<u>Service Charge</u>	
a. Schedule 4 Type 4A Full Duplex (or equivalent) 2 Wire Centres .....	\$ 155.04	\$ 75.90	C
b. Schedule 4 Type 4A Half Duplex (or equivalent) same Wire Centre .....	83.76	75.90	C
c. Schedule 4 Type 4B (or equivalent) Same wire Centre...	193.65	98.90	C

# Filed in confidence with the CRTC.

## General Tariff

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### Data Network Services

Item  
514.2

#### Inter-exchange and Inter-provincial Narrowband Data, Alarm and Signal Transmission Facilities

##### 1. General

Inter-exchange Narrowband Data, Alarm and Signal Transmission Facilities allow for transmission of information between customer-provided equipment. Transmission is provided at speeds up to 150 bps in half or full duplex, two-point or multi-point configurations between points in different Exchange Areas within a province within the serving territory of the Company.

Inter-provincial Narrowband Data, Alarm and Signal Transmission Facilities allow for transmission of information between customer-provided equipment. Transmission is provided at speeds up to 150 bps in half or full duplex, two-point or multi-point configurations between points in different provinces within Canada, including between provinces within Bell Aliant serving territory. **C**

Local Narrowband Data, Alarm and Signal Channels or Circuits are provided at the rates and charges specified in Item 514.1, Local Private Line Circuits.

Inter-exchange and Inter-provincial Narrowband Data, Alarm and Signal Channels are divided into four schedules, available in the following ranges, up to and including the following baud rates:

Schedule 1	45 baud
Schedule 2	55 baud
Schedule 3	82.5 baud
Schedule 3A	82.5 baud to 150 baud

The conditions and charges herein apply to circuits that are provided to meet special requirements of customers. Such charges apply only for the provision of circuits and do not include charges for special conditioning or terminating equipment, the charges for which are included elsewhere in the Company's tariffs. The provisioning of circuits is subject to the availability of facilities.

## General Tariff

Data Network ServicesItem  
514.2Interexchange and Inter-provincial Narrowband Data, Alarm and Signal Transmission Facilities  
(Continued)2. Rates and Charges

For Interexchange Narrowband Data, Alarm and Signal Circuits or channels between one or more Exchange Areas within a province in the Company's serving territory, the monthly charges are the sum of the local loops (a), links (b) and Interexchange mileage (c).

For Inter-provincial Narrowband Data, Alarm and Signal Circuits or Channels between one or more Exchange Areas between provinces within Canada, the monthly charges are the sum of the local loops (a), links (b), and Inter-provincial mileage (d).

(a) <u>Local Loops</u>	<u>Monthly Rate</u>			<u>Service Charge</u>
	<u>Minimum</u>	<u>Maximum</u>		
(1) New Brunswick	#	\$ 54.72	▲	\$ 100.00
(2) Newfoundland and Labrador	#			
a. Single Wire Centre	#	59.29	▲	97.85
b. Two or more Wire Centres	#	118.69	▲	97.85
(3) Nova Scotia	#			
a. Halifax Exchange	#	43.78	▲	100.00
b. All other Exchanges	#	31.90	↓	100.00
(4) Prince Edward Island	#	29.15	▲	100.00
 (b) <u>Links, per Central Office</u>				
(1) New Brunswick	#	54.72	▲	-
(2) Newfoundland and Labrador	#	-		-
(3) Nova Scotia	#	40.15	▲	-
(4) Prince Edward Island	#	36.46	▲	-

**Note:** The Central Office Link is charged once per Central Office regardless of the number of local loops connected to the Interexchange channel at that Central Office.

# Filed in confidence with the CRTC.



General Tariff

Data Network Services

Item  
514.2

Inter-exchange and Inter-provincial Narrowband Data, Alarm and Signal Transmission Facilities  
(Continued)

2. Rates and Charges (Continued)

(c) Inter-exchange Mileage, Charged monthly per mile or fraction thereof

	<u>NB</u>		<u>NL</u>		<u>NS &amp; PE</u>
a. 0-100 miles, per mile	\$ 2.21	▲	\$ 3.80	▲	\$ 2.09
b. 101-300 miles, per mile	1.95	▲	3.42	▲	1.89
c. 301-600 miles, per mile	1.33	▲	2.59	▲	1.26
d. 601-1000 miles, per mile	0.88	▲	1.89	▲	0.88
e. 1001+ miles, per mile	0.42	▲	1.38	▲	0.42

	<u>NB</u>		<u>NL</u>		<u>NS &amp; PE</u>				
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>			
a. 0-100 miles, per mile	#	\$ 4.18	▲	#	\$ 7.48	▲	#	\$ 4.00	▲
b. 101-300 miles, per mile	#	3.81	▲	#	6.27	▲	#	3.64	▲
c. 301-600 miles, per mile	#	2.71	▲	#	4.80	▲	#	2.61	▲
d. 601-1000 miles, per mile	#	1.70	▲	#	3.43	▲	#	1.62	▲
e. 1001+ miles, per mile	#	0.79	▲	#	2.17	▲	#	0.62	▲

(d) Inter-provincial Mileage, Charged monthly per mile or fraction thereof

	<u>NB &amp; NL</u>		<u>NS &amp; PE</u>
a. 0-100 miles, per mile	\$ 2.02	▲	\$ 2.79
b. 101-300 miles, per mile	1.77	▲	2.54
c. 301-600 miles, per mile	1.18	▲	1.83
d. 601-1000 miles, per mile	0.81	▲	1.13
e. 1001+ miles, per mile	0.37	▲	0.42

	<u>NB &amp; NL</u>		<u>NS &amp; PE</u>		
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	
a. 0-100 miles, per mile	#	\$ 3.81	▲	#	\$ 4.00
b. 101-300 miles, per mile	#	3.43	▲	#	3.64
c. 301-600 miles, per mile	#	2.44	▲	#	2.61
d. 601-1000 miles, per mile	#	1.52	▲	#	1.62
e. 1001+ miles, per mile	#	0.70	▲	#	0.62

# Filed in confidence with the CRTC.

## General Tariff

### Data Network Services

Item  
514.3

#### Inter-exchange Voice Grade Data, Alarm and Signal Channels

##### 1. General

Voice Grade Data, Alarm and Signal Channels are private line facilities having bandwidths equivalent to those provided on normal Voice Grade telephone services (approximately 3000 Hertz). The transmission rate obtainable depends on the design of the Analog Access Arrangement. Company-provided Analog Access Arrangements provide transmission of speeds higher than 150 bps and up to 9600 bps. Data channels are available in two-point, multi-point, multi-drop, half or full duplex configurations. Rates are based on fixed monthly charges.

Monthly mileage charges apply to the Voice Grade Transmission Facility, based upon airline distance between the designated Toll Rate Centres.

Schedule 4 Type 4 is the standard Voice Grade Data channel. Local Schedule 4 Type 4 channels are provided at the rates and charges specified in Item 514.1.

Analog Access Arrangements used in conjunction with Voice Grade Data channels may be either Company or customer provided.

For a multi-point circuit the rate distance (circuit leg) is determined separately. The total circuit charge is the sum of the individual circuit legs that connect all points and together produce the lowest possible charge.

##### 2. Rates and Charges

For Inter-exchange Voice Grade Channels between one or more Exchange Areas within the provinces of New Brunswick, Nova Scotia and Prince Edward Island, the monthly charges are the sum of the local loops (a), links (b), Inter-exchange mileage, Base Charge (d), and Inter-exchange mileage, Charge per mile Charges (d).

For Inter-exchange Voice Grade Channels between one or more Exchange Areas within Newfoundland and Labrador the rates and charges are the sum of the local loops (a), links (b), and Inter-exchange mileage, Charge per mile Charges (e).

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General Tariff

Data Network Services

Item  
514.3

Interexchange Voice Grade Data, Alarm and Signal Channels (Continued)

2. Rates and Charges

(a) <u>Local Loops</u>	<u>2-wire (or equivalent)</u>		<u>4-wire (or equivalent)</u>		C
(1) <u>Monthly Rate</u>	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	
a. New Brunswick (Note)	#	\$ 40.09	#	\$ 80.19	
b. Newfoundland and Labrador					
i. Single Wire Centre	#	74.30	#	74.30	
ii. Two or more Wire Centres	#	148.61	#	148.61	
c. Nova Scotia	#	45.65	#	91.30	
d. Prince Edward Island	#	28.32	#	28.32	

(2) <u>Service charges, each loop</u>	<u>2-wire (or equivalent)</u>		<u>4-wire (or equivalent)</u>		C
	<u>Current</u>		<u>Current</u>		
a. New Brunswick	\$ 50.00		\$ 100.00		
b. Newfoundland and Labrador	97.85		97.85		
c. Nova Scotia	50.00		100.00		
d. Prince Edward Island	50.00		100.00		

**Note:** When the serving Wire Centre is not the Wire Centre designated as the Rate Centre, an additional charge applies based on the local distance in 1/5 mile units, for the 2-wire (or equivalent) or 4-wire (or equivalent) channel, as specified in Item 514.1, between the serving Wire Centre and the Rate Centre. C C

(b) <u>Links, each channel, each end</u>	<u>2-wire (or equivalent)</u>		<u>4-wire (or equivalent)</u>		C
(1) <u>Monthly Rate</u>	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	
a. New Brunswick	#	\$ 32.17	#	\$ 61.38	
b. Newfoundland and Labrador	#	60.83	#	77.33	
c. Nova Scotia	N/A	N/A	N/A	N/A	
d. Prince Edward Island	#	61.38	#	119.95	

(2) <u>Service charge per link</u>	<u>2-wire (or equivalent)</u>		<u>4-wire (or equivalent)</u>		C
(not applicable in Nova Scotia)	<u>Current</u>		<u>Current</u>		
	\$ 100.00		\$ 200.00		

(c) <u>Interexchange Mileage – Base Charge</u>	<u>NB</u>		<u>NS</u>		<u>PE</u>		C
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>	
(1) 1-10 miles	N/A	N/A	N/A	N/A	N/A	N/A	
(2) 11-25 miles	N/A	N/A	#	\$ 50.05	#	\$ 45.43	
(3) 26-50 miles	#	\$ 259.93	#	214.39	#	194.48	
(4) 51-100 miles	#	441.87	#	257.29	#	222.75	
(5) 101-200 miles	#	961.78	#	599.11	#	544.66	
(6) 201+ miles	#	1,481.70	#	1,930.17	#	1,754.66	

N/A = Not Applicable

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General Tariff

Data Network Services

Item  
514.3

Inter-exchange Voice Grade Data, Alarm and Signal Channels (Continued)

2. Rates and Charges (Continued)

(d) Inter-exchange Mileage – Base Charge per mile Charge (Note)

	<u>NB</u>		<u>NS</u>		<u>PE</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
(1) 1-10 miles, per mile	# \$ 30.20	▲	# \$ 33.41	▲	# \$ 30.43	▲
(2) 11-25 miles, per mile	# 30.20	▲	# 27.24	▲	# 24.54	▲
(3) 26-50 miles, per mile	# 24.05	▲	# 20.04	▲	# 18.16	▲
(4) 51-100 miles, per mile	# 20.98	▲	# 19.43	▲	# 17.66	▲
(5) 101-200 miles, per mile	# 15.08	▲	# 15.54	▲	# 14.25	▲
(6) 201+ miles, per mile	# 12.01	▲	# 9.41	▲	# 8.44	▲

(e) Inter-exchange Mileage – Charge per mile Charge, Newfoundland and Labrador (Note)

	<u>Monthly Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>
(1) First 10 miles, per mile	# \$ 35.42	▲
(2) Next 40 miles, per mile	# 25.98	▲
(3) Next 250 miles, per mile	# 16.51	▲
(4) Next 250 miles, per mile	# 6.09	▲
(5) Additional miles, per mile	# 2.67	▲

**Note:** Charged per mile or fraction thereof.

# Filed in confidence with the CRTC.

## General Tariff

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### Data Network Services

Item  
514.4

#### Inter-provincial Voice Grade Data, Alarm and Signal Channels

##### 1. General

Voice Grade Data, Alarm and Signal Channels are private line facilities having bandwidths equivalent to those provided on normal Voice Grade telephone services (approximately 3000 Hertz). The transmission rate obtainable depends on the design of the Analog Access Arrangement. Company-provided Analog Access Arrangements provide transmission of speeds higher than 150 bps and up to 9600 bps. Data channels are available in two-point, multi-point, multi-drop, half or full duplex configurations. Rates are based on fixed monthly charges.

Monthly mileage charges apply to the Voice Grade Transmission Facility, based upon airline distance between the designated Toll Rate Centres.

Schedule 4 Type 4 is the standard Voice Grade Data channel. Local Schedule 4 Type 4 channels are provided at the rates and charges specified in Item 514.1 – Local Private Line Circuits. C  
C

Analog Access Arrangements used in conjunction with Voice Grade Data channels may be either Company or customer provided.

For a multi-point circuit the rate distance (circuit leg) is determined separately. The total circuit charge is the sum of the individual circuit legs that connect all points and together produce the lowest possible charge.

##### 2. Rates and Charges

For Inter-provincial Voice Grade Channels between one or more Exchange areas between provinces within Canada, the monthly charges are the sum of the local loops (a), links (b), Inter-provincial mileage, Base Charge (c) and Inter-provincial mileage, Charge per mile Charges (d). C  
C

General Tariff

Data Network Services

Item  
514.4

Inter-provincial Voice Grade Data, Alarm and Signal Channels (Continued)

2. Rates and Charges (Continued)

(a) Local Loops

See Item 514.3.2.(a)(1) and (2) for monthly rates and service charges.

When the serving Wire Centre is not the Wire Centre designated as the Rate Centre, an additional charge applies based on the local distance in 1/5 mile units, for the 2-wire or 4-wire channel (or equivalent), as specified in Item 514.1.2.(a)(3)a. between the serving Wire Centre and the Rate Centre. C

(b) Links, each channel, each end

	<u>2-wire (or equivalent)</u>		<u>4-wire (or equivalent)</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
(1) New Brunswick.....	#	\$ 64.40	#	\$ 128.80
(2) Newfoundland and Labrador.....	#	58.57	#	117.14
(3) Nova Scotia.....	#	75.13	#	139.64
(4) Prince Edward Island.....	#	64.40	#	128.80

	<u>Current Rate</u>	<u>Current Rate</u>
(5) Service charge, per link	\$ 100.00	\$ 200.00

(c) Inter-provincial Mileage, – Base Charge

	<u>NB&amp;PE</u>		<u>NS</u>		<u>NL(HDX) (Note)</u>		<u>NL(FDX) (Note)</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
(1) 0-25 miles, per mile	-	-	-	-	-	-	-	-
(2) 26-50 miles, per mile	#	\$ 289.46	#	\$ 318.39	#	\$ 289.46	#	\$ 361.57
(3) 51-100 miles, per mile	#	661.65	#	727.81	#	661.65	#	827.09
(4) 101-200 miles, per mile	#	1,939.02	#	2,131.63	#	1,939.02	#	2,422.31
(5) 201-500 miles, per mile	#	2,717.77	#	2,989.52	#	2,717.77	#	3,397.18
(6) 501-1000 miles, per mile	#	3,426.72	#	3,769.42	#	3,426.72	#	4,283.45
(7) 1001+ miles, per mile	#	5,671.87	#	6,239.09	#	5,671.87	#	7,089.88

**Note:** HDX – Half duplex (or equivalent), FDX – Full duplex (or equivalent). C

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General Tariff

Data Network Services

Item

514.4 Inter-provincial Voice Grade Data, Alarm and Signal Channels (Continued)

2. Rates and Charges (Continued)

(d) Inter-provincial mileage, Charge per mile Charge, charged per mile or fraction – thereof

	<u>NB &amp; PE</u>		<u>NS</u>		<u>NL (HDX) (Note)</u>		<u>NL (FDX) (Note)</u>	
	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>	<u>Min.</u>	<u>Max.</u>
(1) 0-25 miles, per mile	#	\$ 40.48 ▲	#	\$ 44.49 ▲	#	\$ 40.48 ▲	#	\$ 50.52 ▲
(2) 26-50 miles, per mile	#	28.89	#	31.86	#	28.89	#	36.11
(3) 51-100 miles, per mile	#	21.48	#	23.62	#	21.48	#	26.89
(4) 101-200 miles, per mile	#	8.71	#	9.41	#	8.71	#	10.83
(5) 201-500 miles, per mile	#	4.78	#	5.25	#	4.78	#	5.96
(6) 501-1000 miles, per mile	#	3.38	#	3.75	#	3.38	#	4.19
(7) 1001+ miles, per mile	#	1.14 ▲	#	1.25 ▲	#	1.14 ▲	#	1.37 ▲

**Note:** HDX – Half duplex, FDX – Full duplex.

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## General Tariff

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### Data Network Services

Item  
514.5

#### Data Channel Discounts

Channel discounts apply when seven or more Voice Grade channels (or equivalent) are provided between the same two points except for program, wired-music and television transmission. **C**

The availability of discounts on Inter-provincial channels to points in Canada outside Bell Aliant's serving area is determined in conjunction with the other connecting telephone companies.

For rating purposes, a two-point channel may be configured as a non-terminating multi-point channel of greater distance if such a configuration in combination with channel discounts results in a lower charge.

A two-point section of seven or more Voice Grade channels may be arranged to permit the alternate use of the channels as a single channel for greater bandwidth. Channel termination arrangements for use with wide-band facilities are charged for as special assemblies of equipment.

Inter-exchange channels provided for periods of one day or more but less than one month are at double pro rata the monthly mileage charge. The maximum charge for each continuous period is that for one month, and the minimum for each such period is \$30.00 per month.

Discounts apply to the Inter-exchange and/or Inter-provincial mileage portions only as follows:

1 to 6 channels	0% discount
7-12 channels	30% discount
13-60 channels	35% discount
61+ channels	40% discount



## General Tariff

### Data Network Services

Item  
 514.6

#### Data Channel Conditioning Arrangements

1. General

Channel conditioning arrangements for Inter-exchange Voice Grade Data, Alarm and Signal Channels are provided at the following rates and charges, in addition to other applicable rates and charges as outlined in the Company's tariffs.

2. Rates and Charges

(a) First station in an exchange Area on a two-point Channel not arranged for Switching:

	<u>Monthly Rate</u>		<u>Service Charge</u> (Note)	
	<u>NB</u>	<u>NL</u>	<u>NB</u>	<u>NL</u>
(1) Type 4A	\$19.25 ▲	\$19.36 ▲	\$33.75	\$55.20
(2) Type 4B	64.95 ▲	67.65 ▲	49.00	55.20

(b) On a two-point Channel arranged for Switching, and on a multi-point Channel:

	<u>Monthly Rate</u>		<u>Service Charge</u> (Note)	
	<u>NB</u>	<u>NL</u>	<u>NB</u>	<u>NL</u>
(1) Type 4A	\$64.95 ▲	\$67.65 ▲	\$49.00	\$55.20
(2) Type 4B	110.44 ▲	116.16 ▲	81.25	55.20

(c) Each additional station in the same Exchange and/or on the same Channel:

	<u>Monthly Rate</u>		<u>Service Charge</u> (Note)	
	<u>NB</u>	<u>NL</u>	<u>NB</u>	<u>NL</u>
(1) Type 4A	\$36.90 ▲	\$35.53 ▲	\$33.75	\$55.20
(2) Type 4B	45.65 ▲	41.03 ▲	49.00	55.20

(d) In New Brunswick only, 4C conditioning is only available on a Special Assembly basis.

(e) Type 4A, 4B or 4C Channel conditioning arrangements for local circuits, as set out in Item 514.1, are considered special assembly.

**Note:** A minimum service charge of \$48.75 applies in New Brunswick only when the service charge for the work performed is less than this amount.

## General Tariff

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### Data Network Services

Item  
516.

#### Channels for Program Transmission

##### 1. General

Program Transmission Channels are circuits leased between service points in one or more exchanges on a two point or a multipoint basis. These channels provide for the transmission of monaural and stereo sound for radio and television broadcasting, for reproduction by loudspeakers (excluding wired music) or for recording by equipment of the lessee.

Channels are leased subject to the availability of suitable facilities and to the requirement of the Company's exchange and toll facilities.

When it is necessary for the Company to install special equipment or to incur an unusual expense in order to meet a customer's special requirements, an additional charge will be made based upon the cost of equipment and/or installation.

All termination equipment and wiring (or equivalent), other than that necessary for the suitable termination of the facilities on the customer's premises, are to be provided by the customer. The amplification of program material by the lessee, over the Company's facilities must be such as to avoid interference with services furnished by the Company. **C**

Distances for rating purposes are airline mileage measurements calculated per Item 514.2.

(a) Channels are leased for transmission in one direction as follows:

(1) For full-time or occasional use between points in one or more exchanges within the Company's territory to points in more than one or more exchanges within the Company's territory or to one or more points in the serving territories of other Companies in Canada. Occasional use channels between NL and any other province are not available.

(2) For full-time use between points in one or more exchanges within the Company to points in one or more exchanges or rate centres of other companies in Canada and vice versa.

(3) In NL – Audio Interface Equipment required for full time inter-exchange channels provided on a three year initial service period is provided on a special assembly basis.

## General Tariff

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### Data Network Services

Item

516.

#### Channels for Program Transmission (Continued)

##### 1. General (Continued)

(b) Channels with different types of use are provided as follows: **C**

(1) Studio-to-Transmitter channel or Studio-to-Satellite uplink channel, leased for full-time use between these points. **C**

(2) Studio-to-Service Point channel, leased for full-time or occasional use between the lessee's studio and a Service Point (including another studio) at which a program originates. **C**

(3) In NS - Telephone coordinating channels are leased for full-time or occasional use between the lessee's studio and service points at which a program originates or between service points. They are leased to enable the lessee to pass information about the handling of a program. **C**

(c) Connection between an inter-exchange program channel provided by the Company and a program channel of the lessee is to be made through a local program channel provided by the Company. Interconnection is to be made at the following locations: **C**

(1) For a broadcaster, at the studio, transmitter or satellite uplink. **S**  
**C**

(2) For others, at the lessee's premises if the location is satisfactory to the Company. **C**

(3) For the purpose of interconnection, studio-to-transmitter and studio-to-satellite uplink channels are considered local program channels. **C**

(4) In NB – Should a broadcaster require facilities on an emergency basis, a premium charge of \$45.00 will apply. **C**

(5) In NL - Usage charges, service charges and any unusual expense that may be incurred relative to the provision of an occasional use service that is scheduled and subsequently cancelled within 24 hours of the scheduled time shall be charged to the customer. If, however, at the time of cancellation, the customer reschedules the service and if the service is used within 30 days of the originally scheduled time, the cancellation charge will be reduced, in whole or in part, by the usage and service charges associated to the rescheduled service. Full cancellation charges will apply to cancel the rescheduled service. **C**

**General Tariff**

Data Network Services

Item  
516.

Channels for Program Transmission (Continued)

1. General (Continued)

(d) If the Company provides an attendant at a pickup or receiving point at the request of the lessee, the lessee will be charged \$20.00 per attendant per 15 minute increment, minimum 60 minutes billing.

2. Frequency Ranges

Channels are provided at the following approximate frequency ranges:

- 300 – 2,700 Hertz (suitable for transmission of speech only)
- 100 – 5,000 Hertz
- 50 – 8,000 Hertz
- 50 – 15,000 Hertz (except NB)

3. Rates and Charges – New Brunswick

(a) Local Channels for Program Transmission

Local channels used on either a per occasion, per week or per month basis are measured and charged the rates and charges as specified in Item 514.1.2.(a). In the case of local channels required to connect with a "permanent" local circuit between a radio station and a radio broadcasting station, the chargeable distance is that between the new Service Point and the Central Office; i.e., the Central Office is considered a Service Point on the local circuit.

(1) Channel Equalization for local circuits or channels is provided at the following rates and charges which are in addition to the rates and charges outlined in 514.1.2.(a). (Note)

	<u>Monthly Rate</u>	<u>Service Charge</u>
a. Equalization, Per Occasion	N/A	\$ 75.00
b. Equalization, Permanent		
i. Mono		
1 5 KHz	\$ 27.50	115.00
2 8 KHz	55.00	115.00
3 15 KHz	82.50	115.00
ii. Stereo		
1 8 KHz	93.50	185.00
2 10 KHz	110.00	185.00
3 15 KHz	137.50	185.00

**Note:** Mono service is rated on the basis of a Two-Wire (half-duplex) (or equivalent) circuit while the stereo service is rated on the basis of a Four-Wire (full duplex) (or equivalent) circuit. C  
C

**General Tariff**

Data Network Services

Item  
 516.

Channels for Program Transmission (Continued)

3. Rates and Charges – New Brunswick (Continued)

(b) Inter-exchange or Inter-provincial Channels for Program Transmission

(1) Inter-exchange or Inter-provincial Program Channels are measured as specified in Items 514.3 and 514.4 respectively. **C**

(2) Rates Per Occasion **C**

For Occasional-use channels the rental for each channel, each hour, each mile is as follows:

<u>Frequency Range</u>	<u>Rental</u>	
a. 300 - 2,700 Hertz	\$ 0.23	<b>C</b>
b. 100 - 5,000 Hertz	0.40	<b>C</b>
c. 50 - 8,000 Hertz	0.55	<b>C</b>

(3) Full-time **C**

Full-time channels are offered on a one-month or three year minimum contract period. Termination charges are as specified in Item 105.21.2.

For full-time channels the monthly rental is the Inter-exchange or Inter provincial Voice-Grade rate as specified in Items 514.3 and 514.4 respectively multiplied by the appropriate factor stated below:

<u>Frequency Range</u>			<u>Monthly Rate Factor</u>		<u>3 –Year Contract Factor</u>
a. 300 – 2,700 Hertz	<b>C</b>	x	1.0	x	0.50
b. 100 – 5,000 Hertz	<b>C</b>	x	1.5	x	0.85
c. 50 – 8,000 Hertz	<b>C</b>	x	2.0	x	1.00

## General Tariff

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### Data Network Services

Item

516.

#### Channels for Program Transmission (Continued)

##### 3. Rates and Charges – New Brunswick (Continued)

##### (b) Interexchange or Inter-provincial Channels for Program Transmission (Continued) **C**

(4) Local Circuits or Channels connected to an Interexchange or Inter-provincial circuit or channel are charged the rates specified in Items 514.3 and 514.4 respectively. **C**

Channel Equalization for local circuits or channels connected to an Interexchange program circuit or channels is provided at the rates and charges specified in 516.3.(a)(1) above, and are in addition to the rates and charges outlined in Items 514.3 and 514.4. **C**

When a local circuit or channel is leased for use with an Interexchange or Inter-provincial channel, the Central Office is considered a Service Point on the local channel. **C**

##### (c) Local Control Circuits or Channels

A local control circuit or channel connects two or more points within the same Exchange Area, normally used in conjunction with an Interexchange or local program circuit connected to a customer's location to provide voice coordination. **C**

Measurements and rates for local control circuits or channels are those specified in Item 514.1.

##### (d) Interexchange Control Circuits and Channels **C**

An Interexchange control circuit or channel provides voice communication between the two connecting Central Offices of the respective Exchanges. **C**

Measurements and rates for Interexchange control channels are those specified in Items 514.3 and 514.4. **C**

**General Tariff**

Data Network Services

Item  
516.

Channels for Program Transmission (Continued)

4. Rates and Charges – Newfoundland and Labrador

(a) Local Channels for Program Transmission

Full-time use channels for local program channels are offered at a two, three, five and ten year minimum contract period. Termination charges are specified in Item 105.21.2.

(1) Permanent Monaural Local Program circuits consist of cable pairs (or equivalent) and associated transmission equipment. C

Local Cable Pairs (or equivalent) are to be provided at the rates indicated in 514.1. C

The following rates and charges apply for transmission equipment associated with permanent monaural local program circuits:

a. Normal Apparatus (or equivalent) Case C

	<u>Contract Period (Years)</u>	<u>Monthly Rate For Frequency Range</u>		
		<u>100-5,000 Hz</u>	<u>50-8,000 Hz</u>	<u>50-15,000 Hz</u>
i.	2	\$ 48.67	\$ 97.79	\$ 117.20
ii.	3	41.74	87.72	104.00
iii.	5	36.19	79.14	92.95
iv.	10	30.52	74.85	81.12
v.	Service Charges:	723.50	1,011.50	1,251.00

b. Shielded Apparatus (or equivalent) Case C

	<u>Contract Period (Years)</u>	<u>Monthly Rate For Frequency Range</u>		
		<u>100-5,000 Hz</u>	<u>50-8,000 Hz</u>	<u>50-15,000 Hz</u>
i.	2	\$ 73.42	\$ 127.93	\$ 151.63
ii.	3	65.78	110.00	129.58
iii.	5	59.29	100.59	117.70
iv.	10	51.97	96.41	104.22
v.	Service Charges:	723.50	1,011.50	1,251.00

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Item  
516.

Channels for Program Transmission (Continued)

4. Rates and Charges – Newfoundland and Labrador (Continued)

(a) Local Channels for Program Transmission (Continued)

(2) Permanent Stereo Local Program circuits consist of cable pairs (or equivalent) and associated transmission equipment. **C**

Local Cable Pairs (or equivalent) are to be provided at the rates indicated in Item 514.1. **C**

The following rates and charges apply for transmission equipment associated with permanent stereo local program circuits(or equivalent): **C**

	<u>Contract Period</u> <u>(Years)</u>	<u>50 – 15,000 Hertz</u>	
		<u>Monthly</u>	<u>Service Charge</u>
a.	2	\$ 396.00	\$ 2,255.00
b.	3	363.00	2,255.00
c.	5	330.00	2,255.00
d.	10	286.00	2,255.00

(3) Occasional Use Monaural Local Program Circuits (or equivalent) are nominally equalized to 8 KHz and are subject to suitable facilities being available. The circuits consist of the following components: **C**

a. Local Cable Pairs (or equivalent) per Item 514.1. **C**

b. A one-time charge to provide a permanent link between the wire centre and the customer premises.

Permanent Link \$ 1,895.00, One-time Set-up Charge (Note)

c. A per occasion charge to connect from the wire centre to the location specified by the customer if the location is satisfactory to the Company. The circuit must originate and terminate within the exchange boundary and the maximum per occasion use is 30 days.

Occasional Use \$ 275.00, per Occasion Rate (Note)

d. Occasional use stereo Local Program Circuits are provided on a special assembly basis.

**Note:** The above rates do not provide for new cable facilities (or equivalent) or the unloading of existing cable pairs (or equivalent), for which additional charges would apply. **C**



**General Tariff**

Data Network Services

Item  
 516.

Channels for Program Transmission (Continued)

4. Rates and Charges – Newfoundland and Labrador (Continued) C

(b) Interexchange Channels for Program Transmission C

Full-time use channels for Inter-exchange program channels are offered on a one month or three year minimum contract period. Termination charges are specified in Item 105.21.2. On an inter-exchange basis, stereo applications require two times the number of channels.

The monthly rate for Inter-exchange Channels is determined as follows:

(1) Full-time channels: The monthly rental is the Inter-exchange voice grade rate specified in 514.3 multiplied by the appropriate factor stated below: C

	<u>Frequency Range</u>		<u>Monthly Rate</u>		<u>3 Year Contract</u>	
			<u>Factor</u>		<u>Factor</u>	
a.	300 – 2,700 Hz	C	X 1.0		X 0.50	
b.	100 – 5,000 Hz	C	X 1.5		X 0.85	
c.	50 – 8,000 Hz	C	X 2.0		X 1.00	

(2) Occasional Use channels: The rental for each channel, each hour, each mile is as follows: C

	<u>Frequency Range</u>		<u>Rental (X)</u>
a.	300 – 2,700 Hertz	C	\$ 0.23
b.	100 – 5,000 Hertz	C	0.43
c.	50 – 8,000 Hertz	C	0.55

**Note:** Service provided subject to suitable facilities being available. On an inter-exchange basis, stereo applications require two times the number of channels. C

(3) Local program channels associated with full-time Inter-exchange program channels are provided as per Item 514.1. C

**General Tariff**

Data Network Services

Item  
 516.

Channels for Program Transmission (Continued)

5. Rates and Charges – Nova Scotia

C

(a) Local Channels for Program Transmission

Local channels are provided on a full-time or occasional basis at the following rates. Stereo applications require twice the number of channels.

			<u>Per Month</u>	<u>Per Day</u>
(1) <u>2700 Hertz</u>	C			
a. Initial 1/5 <sup>th</sup> mile	C		\$ 16.50	\$ 5.50
b. Each Additional 1/5 <sup>th</sup> mile	C		3.85	1.98
c. Minimum Charge	C		24.20	18.70
(2) <u>Equalized to 5000 Hertz</u>	C			
a. Initial 1/5 <sup>th</sup> mile	C		\$ 63.25	\$ 6.05
b. Each Additional 1/5 <sup>th</sup> mile	C		6.05	2.20
c. Minimum Charge	C		75.35	22.00
(3) <u>Equalized to 8000 Hertz</u>	C			
a. Initial 1/5 <sup>th</sup> mile	C		\$ 67.10	\$ 6.87
b. Each Additional 1/5 <sup>th</sup> mile	C		10.17	2.75
c. Minimum Charge	C		87.45	25.30
(4) <u>Equalized to 15000 Hertz</u>	C			
a. Initial 1/5 <sup>th</sup> mile	C		\$ 68.47	\$ 7.42
b. Each Additional 1/5 <sup>th</sup> mile	C		11.00	3.02
c. Minimum Charge	C		90.47	28.60

**General Tariff**

Data Network Services

Item  
516.

Channels for Program Transmission (Continued)

5. Rates and Charges – Nova Scotia (Continued) C

(b) Inter-exchange Channels for Program Transmission

Full-time use channels are offered on a one month or three year minimum contract period. Termination charges shall apply in the event that the customer terminates the service prior to the expiry of the three year term. The charge shall be equal to one half of the charges applicable for the unexpired portion of the term unless the customer contracts for another inter-exchange service offered by the Company and the contracted revenues under such new contract are equal to or exceed those remaining under the current contract.

Inter-exchange channels are provided on a full-time or occasional basis at the following rates. Stereo applications require twice the number of channels.

(1) Full-time channel: C

a. For studio-to-transmitter and studio-to-satellite uplink channels:

	<u>Monthly</u>
each mile, all frequency ranges	\$ 20.35

b. For studio-to-service point channels, the monthly rental is determined by multiplying the monthly charge per mile as specified in 514.3 by the appropriate factor below:

<u>Frequency Range</u>	<u>Monthly Rate Factor</u>	<u>3 Year Contract Factor</u>
i. 300 – 2,700 Hz <span style="color: red;">C</span>	X 1.5	X 0.75
ii. 100 – 5,000 Hz <span style="color: red;">C</span>	X 2.0	X 1.00
iii. 50 – 8,000 Hz <span style="color: red;">C</span>	X 2.5	X 1.50

(2) Occasional use channels for studio-to-service point is as follows: C

a. <u>2700 Hertz</u>	<span style="color: red;">C</span>	
i. Initial ¼ hour, per mile	<span style="color: red;">C</span>	\$ 0.33
ii. Each additional ¼ hour, per mile	<span style="color: red;">C</span>	0.11
iii. Minimum Charge	<span style="color: red;">C</span>	34.10
b. <u>5000 Hertz</u>	<span style="color: red;">C</span>	
i. Initial ¼ hour, per mile	<span style="color: red;">C</span>	\$ 0.38
ii. Each additional ¼ hour, per mile	<span style="color: red;">C</span>	0.11
iii. Minimum Charge	<span style="color: red;">C</span>	35.75

**General Tariff**

Data Network Services

Item  
 516.

Channels for Program Transmission (Continued)

5. Rates and Charges – Nova Scotia (Continued) C

(b) Inter-exchange Channels for Program Transmission (Continued)

(2) Occasional use channels for studio-to-service point (Continued) C

- c. 8000 Hertz C
- i. Initial ¼ hour, per mile C \$ 0.55
- ii. Each additional ¼ hour, per mile C 0.16
- iii. Minimum Charge C 39.32
  
- d. 15000 Hertz C
- i. Initial ¼ hour, per mile C \$ 0.71
- ii. Each additional ¼ hour, per mile C 0.18
- iii. Minimum Charge C 42.35

(3) Telephone coordinating channels are charged for as 300-2700 Hz channels for both local and inter-exchange channels. C

(4) Service charge, full-time or occasional use, each channel: \$ 98.00 C

(5) Equalization charge, one-time: \$ 150.00 C

## General Tariff

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### Data Network Services

Item  
516.Channels for Program Transmission (Continued)6. Rates and Charges – Prince Edward Island C(a) Local Channels for Program Transmission

Local channels are provided on a full-time or occasional basis at the following rates. Stereo applications require twice the number of channels.

(1) <u>2700 Hertz</u>	C	<u>Per Month</u>	<u>Per Day</u>
a. Initial 1/5 <sup>th</sup> mile	C	\$ 10.50	\$ 3.55
b. Each Additional 1/5 <sup>th</sup> mile	C	2.20	1.18
c. Minimum Charge	C	19.30	14.79
(2) <u>Equalized to 5000 Hertz</u>			
a. Initial 1/5 <sup>th</sup> mile	C	13.04	4.56
b. Each Additional 1/5 <sup>th</sup> mile	C	2.81	1.54
c. Minimum Charge	C	24.31	17.38
(3) <u>Equalized to 8000 Hertz</u>			
a. Initial 1/5 <sup>th</sup> mile	C	13.04	4.60
b. Each Additional 1/5 <sup>th</sup> mile	C	2.81	1.58
c. Minimum Charge	C	24.31	17.49
(4) <u>Equalized to 15000 Hertz</u>			
a. Initial 1/5 <sup>th</sup> mile	C	60.22	6.32
b. Each Additional 1/5 <sup>th</sup> mile	C	8.14	2.20
c. Minimum Charge	C	82.61	25.90

**General Tariff**

Data Network Services

Item  
 516.

Channels for Program Transmission (Continued)

6. Rates and Charges – Prince Edward Island (Continued) C

(b) Inter-exchange Channels for Program Transmission

Full-time use channels are offered on a one month or three year minimum contract period. Termination charges shall apply in the event that the customer terminates the service prior to the expiry of the three year term. The charge shall be equal to one half of the charges applicable for the unexpired portion of the term unless the customer contracts for another inter-exchange service offered by the Company and the contracted revenues under such new contract are equal to or exceed those remaining under the current contract.

Inter-exchange channels are provided on a full-time or occasional basis at the following rates. Stereo applications require twice the number of channels.

(1) Full-time channel: C

a. For studio-to-transmitter and studio-to-satellite uplink channels:

	<u>Monthly</u>
each mile, all frequency ranges	\$ 18.15

b. For studio-to-service point channels, the monthly rental is determined by multiplying the monthly charge per mile as specified in 514.3 by the appropriate factor below:

<u>Frequency Range</u>	<u>Monthly Rate Factor</u>	<u>3 Year Contract Factor</u>
i. 300 – 2,700 Hz <span style="float: right;">C</span>	X 1.0	X 0.50
ii. 100 – 5,000 Hz <span style="float: right;">C</span>	X 1.5	X 0.85
iii. 50 – 8,000 Hz <span style="float: right;">C</span>	X 2.0	X 1.00

(2) Occasional use channels for studio-to-service point is as follows:

a. <u>2700 Hertz</u> <span style="float: right;">C</span>	
i. Initial ¼ hour, per mile <span style="float: right;">C</span>	\$ 0.30
ii. Each Additional ¼ hour, per mile <span style="float: right;">C</span>	0.08
iii. Minimum Charge <span style="float: right;">C</span>	31.02

**General Tariff**

Data Network Services

Item  
 516.

Channels for Program Transmission (Continued)

6. Rates and Charges – Prince Edward Island (Continued) **C**

(b) Inter-exchange Channels for Program Transmission (Continued)

(2) Occasional use channels for studio-to-service point (Continued) **C**

- b. 5000 Hertz **C**
- i. Initial ¼ hour, per mile **C** \$ 0.35
- ii. Each additional ¼ hour, per mile **C** 0.08
- iii. Minimum Charge **C** 32.45
  
- c. 8000 Hertz **C**
- i. Initial ¼ hour, per mile **C** \$ 0.44
- ii. Each additional ¼ hour, per mile **C** 0.11
- iii. Minimum Charge **C** 35.75
  
- d. 15000 Hertz **C**
- i. Initial ¼ hour, per mile **C** \$ 0.66
- ii. Each additional ¼ hour, per mile **C** 0.16
- iii. Minimum Charge **C** 38.50

(3) Telephone coordinating channels are charged for as 300-2700 Hz channels for both local and inter-exchange channels. **C**

(4) Service charge, full-time or occasional use, each channel: \$ 61.00 **C**

(5) Equalization charge, one-time: \$ 115.00 **C**

## General Tariff

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### Data Network Services

Item  
516.1

#### Full-time Local Broadcast-Quality Video Transmission Channel Service

##### 1. General

This service provides broadcast-quality uni-directional video transmission channels, for full-time use, in a point-to-point configuration over local facilities for the transmission of a National Television System Committee (NTSC) quality analogue video signal, and from one (1) to four (4) associated audio programs and/or data signals, dependant upon available technology.

For the purposes of this tariff, "Seasonal Service" means the provision of service for a minimum of 6 consecutive months a year when contracted for periods of 3, 4, or 5 years.

##### 2. Terms and Conditions

The analogue NTSC service is for the carriage of full-time local broadcast-quality video signals, and audio and/or data signals such as closed captioning, associated with the video signal. Transmission of other signals is not permitted.

The program signal transmission and/or data channels (P.T.C.) associated with each video channel are provided in the same direction as the video signal.

The telephone coordinating channels, associated with a television channel, are charged for as per bi-directional program-transmission channel charges identified in Item 516.

The service is provided subject to the availability of suitable local facilities.

When it is necessary for the Company to install special equipment or to incur an unusual expense to establish service, the customer shall pay an additional charge, based on the equipment installed and the unusual expense incurred.

The local video transmission channel service is provided from service point to service point; or, from service point to the Company's Carrier Television Operating Centre (TOC), for circuit monitoring, switching to other local or inter-exchange video transmission channels, as per customer request.

Distance measurement for the purpose of calculating channel distance is measured in airline mileage, service point to service point or service point to TOC.

Local video transmission channels are available within an exchange.



**General Tariff**

Data Network Services

Item  
 516.1

Full-time Local Broadcast-Quality Video Transmission Channel Service (Continued)

2. Terms and Conditions (Continued)

The analogue NTSC service is designed to provide end-to-end transmission of a standard NTSC analogue video signal, through Company provided equipment.

A termination charge of one-half of the charges remaining for the unexpired portion of the contract is payable to the Company in a single payment at the time of termination of the contract.

Services provisioned under an existing Special Facilities Tariff may migrate to this tariff, as per the following conditions:

- a) Applicable service charges and/or termination charges will be waived if the contract length remains unchanged, and
- b) The termination charges for the current service will be reduced by one-half of the new committed revenues if the contract length is modified. The maximum reduction in termination charges would result in a total waiver of termination charges for the current item.

The service is available on a monthly basis and may be contracted for periods of from one (1) through ten (10) years, or on a Seasonal Service basis for 3, 4 or 5 year terms only.

3. Rates and Charges

a) Uni-directional Analogue Service

The following monthly rates apply to uni-directional broadcast-quality local video transmission channel service, and include from 1 to 4 associated audio and/or data signals, dependant upon available technology.

	<u>Monthly</u>	<u>Service Charge (x)</u>
Base rate	\$ 1,100.00	\$ 500.00
per 400 metres	33.00	N/A

(x) For Seasonal Service, the service charge applied upon each reconnection of service.

**General Tariff**Data Network ServicesItem  
516.1Full-time Local Broadcast-Quality Video Transmission Channel Service (Continued)3. Rates and Charges (Continued)

a) Uni-directional Analogue Service (Continued)

The following discounts apply for contracted service:

<u>Contract Period (years)</u>	<u>Discount % (x)</u>
1	3%
2	7%
3	10%
4	14%
5	18%
6	21%
7	25%
8	28%
9	31%
10	35%

(x) These discounts apply only to the contracted monthly rate.

b) Seasonal Service discounts apply for contracted Seasonal Service as follows:

<u>Contract Period (years)</u>	<u>Discount % (x)</u>
3	5%
4	7%
5	9%

(x) These discounts apply only to the contracted monthly rate.

**General Tariff**

Data Network Services

Item  
 518.

Province Wide Dial Access Service

Nova Scotia

1. General

Province Wide Dial Access Service consists of the equipment and facilities required to provide a province wide dial access to a single high speed interface (10 Mbps or greater) at Bell Aliant's Halifax, NS, Toll Office. C

The access is capable of supporting analogue modems operating at speeds up to 28.8 Kbps.

The facility between the Customer's Point of Presence and Bell Aliant's Halifax Toll Office is not included in this service. National Service Tariff Item 301, Digital Network Access, may be used to provide the connection. C

This service is available in all digital serving areas in Nova Scotia.

2. Terms and Conditions

a) A minimum of eight (8) accesses must be purchased in each digital serving area.

b) The service is provided under a five (5) year contract.

c) In the event of termination of all or part of an Internet access arrangement prior to the expiry of the contracted service period, the Customer shall pay to the Company all charges due for service furnished plus a termination charge equal to 50% of the Internet Access charges applicable to the unexpired portion of the contract.

d) The Customer must commit to a minimum number of dial accesses provincially as follows:

	<u>Year 1</u>	<u>Year 2</u>	<u>Year 3</u>	<u>Year 4</u>	<u>Year 5</u>
Small	100	200	300	300	300
Medium	200	400	600	600	600
Large	300	1000	3000	3000	3000

## General Tariff

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### Data Network Services

Item  
518.

Province Wide Dial Access Service (Continued)

Nova Scotia (Continued)

#### 3. Rates and Charges

The following rates and charges apply to internet access service per dial access:

	<u>Monthly</u>	<u>Service Charge</u>
Small	\$ 155.00	\$ 250.00
Medium	145.00	250.00
Large	135.00	250.00

## General Tariff

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### Data Network Services

Item  
520.

#### Large Capacity Radio Program Channel Service

##### 1. General

- a) Large Capacity Radio Program Channel Service provides a regional radio program channel network which provides for the collection and transmission of radio programs at 7.5 KHz monaural, 15 KHz monaural and 15 KHz stereo on a regional basis.
- b) In order to be eligible for Large Capacity Radio Program Channel Service, customers must commit to a minimum monthly billing of \$25,000 and must subscribe to Radio Program Channels in each of the provinces of New Brunswick, Newfoundland and Labrador, Nova Scotia and Prince Edward Island and which cross a provincial boundary in Atlantic Canada.
- c) Radio Program Channels are provided between service points in one or more exchanges within the Company's territory on a two point or a multipoint basis. These channels provide for the transmission of monaural and stereo content for radio broadcasting in one direction for full-time use.
- d) Radio Program Channels are provided subject to the availability of suitable facilities and to the requirement of the Company's exchange and toll facilities.
- e) When it is necessary for the Company to install special equipment or to incur an unusual expense in order to meet a customer's requirements, additional charges will apply based upon the cost of equipment and associated installation costs or the expense incurred.
- f) All termination equipment and wiring, other than that necessary for the suitable termination of the facilities on the customer's premises, are to be provided by the customer. The amplification of program material by the customer, over the Company's facilities must not interfere with services furnished by the Company.
- g) Frequency Ranges. Radio Program Channels are provided at the following approximate frequency ranges:
- 50 – 7,500 Hertz; and
  - 50 – 15,000 Hertz.

## General Tariff

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### Data Network Services

Item  
520.

#### Large Capacity Radio Program Channel Service (Continued)

##### 2. Definitions

a) "Radio Program Channel" means the circuit between service points. A Radio Program Channel generally consists of a Program Local Loop at each end of the circuit and Inter-Exchange Radio Program Mileage between those service points. Radio program Channels may also be provisioned on a multi-point basis.

b) "Program Local Loop" means a dedicated exchange loop from the customer premises to the serving wire center conditioned for radio program service.

c) "Inter-Exchange Radio Program Mileage" means the inter-exchange distance that the customer's content is to be transmitted over Bell Aliant's Inter-Exchange facilities network and terminating equipment. C

d) "Short-Haul" means a Radio Program Channel that may include as many as three single section cable loops or as many as two RF radio hops.

e) "Medium-Haul" means a Radio Program Channel which may reach but not exceed 1,500 kilometers in length.

f) "Long-Haul" means a Radio Program Channel which may reach but not exceed 2,500 km in length.

g) "Force Majeure" means circumstances beyond the reasonable control of either party, including, without limitation: fire, explosion, power failure, acts of God, war, revolution, civil commotion, acts of public enemies, law, order, regulation, ordinance or requirement of any government or its representative or legal body having jurisdiction, or labour unrest such as strikes, slowdowns, picketing or boycotts. Lack of funds or credit shall not constitute an event of Force Majeure.

##### 3. Terms and Conditions

a) Payment for Large Capacity Radio Program Channel Service shall be made on a 6-year Minimum Contract Period (MCP) basis.

## General Tariff

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### Data Network Services

Item  
520.

Large Capacity Radio Program Channel Service (Continued)

3. Terms and Conditions (Continued)

b) The rates, terms and conditions applicable to Large Capacity Radio Program Channel Service shall remain in effect for the MCP, unless terminated sooner pursuant to the provisions of this tariff. Unless appropriate notice of termination has been provided, the Company shall notify the customer either on its monthly bill or by letter:

at least 12 months before contract expiry, that the arrangement will be automatically renewed under the same terms and conditions on a yearly basis.

c) Rates for Large Capacity Radio Program Channel Service are payable monthly. Invoices are due upon receipt.

4. Termination

a) Termination charges for Large Capacity Radio Program Channel Service are equal to the present worth of the unexpired portion of the MCP.

b) Termination charges do not apply when the customer terminates a portion of Large Capacity Radio Program Channel Service and adds new Radio Program Channels and the customer's minimum monthly billing is unchanged or is increased.

c) Upon written notice, the customer may terminate any Radio Program Channels without termination charges in the event that such Radio Program Channels are totally interrupted for a period of 60 consecutive days.

## General Tariff

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### Data Network Services

Item  
520.

Large Capacity Radio Program Channel Service (Continued)

4. Termination (Continued)

d) The customer may terminate all Radio Program Channels by written notice to the Company if any of the following events occur:

i) the Company has breached any material obligations under this Tariff and has not corrected such breach within a reasonable delay after receipt of written notice by the customer of such default;

ii) the Company has failed to meet the service levels defined as Critical Service levels over a period of three consecutive months; or

iii) any representation, warranty or agreement made or deemed to have been made under this Tariff proves to be untrue in any material respect.

e) Either party, the Company or the customer, may terminate all Radio Program Channels if the other party becomes bankrupt, insolvent, unable to pay its debts when they become due, makes a general assignment for the benefit of creditors or is subject to proceedings regarding any of the foregoing.

f) The customer may terminate all Radio Program Channels if there has been an assignment or change of control of the Company without the customer's consent, which consent shall not be unreasonably withheld, except if such assignment or change of control is to an affiliate of the Company.

g) The customer may terminate affected Radio Program Channels should, by reason of a Force Majeure affecting the Company, the provision of such services be materially impaired during a period of 90 consecutive days, and should such situation prevent the customer from carrying out its operations.



## General Tariff

### Data Network Services

Item  
520.

Large Capacity Radio Program Channel Service (Continued)

5. Rates and Charges

a) Radio Program Channels for full-time use are provided at the rates and charges specified below.

<u>7.5 KHz Monaural Radio Program Channels</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
Inter-Exchange Radio Program Mileage, per mile or fraction .....	\$ 2.34	-
Program Local Loops, per end.....	90.00	\$ 750.00
<u>15.0 KHz Monaural Radio Program Channels</u>		
Inter-Exchange Radio Program Mileage, per mile or fraction .....	4.68	-
Program Local Loops, per end.....	90.00	750.00
<u>15.0 KHz Stereo Radio Program Channels</u>		
Inter-Exchange Radio Program Mileage, per mile or fraction .....	9.36	-
Program Local Loops, per end.....	180.00	1,500.00

b) Distances for rating purposes are airline mileage measurements calculated as follows. Inter-exchange mileage is measured as the airline distance between the Toll Rate Centres of the exchanges involved. Inter-exchange mileage applies to Radio Program Channels within a province in the serving area of Bell Aliant and to Radio Program Channels between provinces within Bell Aliant's serving area.

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C

## General Tariff

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### Data Network Services

Item  
520.

#### Large Capacity Radio Program Channel Service (Continued)

##### 6. Moves, Additions and Changes

a) During the course of the MCP the customer may request additions, deletions or modifications to existing Radio Program Channels or the addition of new Radio Program Channels. Radio Program Channels provided at the outset of the agreement shall be stipulated in a schedule and a record of additions, deletions or modifications shall be stipulated in a separate schedule which shall be updated as required.

b) The rates and service charges set out in this tariff apply to circuits that are moved, added or changed.

c) If additional costs are incurred for moves, adds or changes such costs will be borne by the customer. No moves, adds or changes will be implemented without the prior consent of the customer to pay such charges.

d) The customer is liable for all termination charges that may arise.

e) Where one-time charges have not been fully recovered, Bell Aliant will bill the customer the remainder of such one-time charges in addition to applicable termination charges. **C**

##### 7. Rebates

a) The Company agrees that when the supply of Large Capacity Radio Program Channel Service or any portion of them is impaired, interrupted, degraded or downgraded, the Company shall pay certain rebates, compensation or credits as stated below. All Rebates shall be calculated and paid on a monthly basis and shall be the customer's sole and exclusive remedy relating to impairments, interruptions, degradations or downgrades of the Service. The Company shall pay rebates or credits as specified in this tariff except where the cause of the impairment, interruption, degradation or downgrading is attributable to:

i) a commercial power failure which affects Radio Program Channels and associated customer transmitters;

ii) the operation of customer provided equipment or facilities, or facilities that are furnished by a third party, or the connection of these to the facilities of the Company;

## General Tariff

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### Data Network Services

Item  
520.

Large Capacity Radio Program Channel Service (Continued)

7. Rebates (Continued)

iii) test, maintenance or adjustments carried out as agreed upon by the customer and the Company;

iv) tests, maintenance or adjustments delayed at the customer request;

v) actions or omissions or negligence of the customer, its employees, agents, contractors or invitees;

vi) power fluctuations or failure when such power is provided to the Company by the customer;

vii) blocked access to a site location; or

vii) Force Majeure.

b) Troubles on Radio Program Channels are defined to exist when the service fails to meet performance standards agreed upon between the Company and the customer.

Unfit for broadcast – any Radio Program Channel that is unavailable or severely impaired and which the customer declares to be Unfit for Broadcast.

Fit for broadcast – any Radio Program Channel that the customer reports as impaired, but the Customer declares is Fit for Broadcast.

Downgrade – any Radio Program Channel that fails to meet Performance Specifications agreed upon with the Company but where the failure is not serious enough to affect the Radio Program Channel to the extent that it would fall into the other two trouble categories.

8. Unfit for Broadcast Rebates or Credits

a) The following definitions are applicable to determining rebates associated with Radio Program Channels that are Unfit for Broadcast.

**General Tariff**

Data Network Services

Item  
 520.

Large Capacity Radio Program Channel Service (Continued)

8. Unfit for Broadcast Rebates or Credits (Continued)

b) availability – means the percentage of time that a given Radio Program Channel is available during a month. Availability is calculated as:

$$\frac{\text{Total minutes per month minus Unfit Minutes}}{\text{Total minutes per month}} \times 100$$

c) unfit Minutes - means the Unfit for Broadcast minutes as reported for each Radio Program Channel.

d) availability threshold – the maximum Unfit for Broadcast minutes allowed before rebates or credits apply. The availability threshold is set for short-haul, medium-haul and long-haul Radio Program Channels as follows.

<u>Service</u>	<u>Availability Threshold</u>	
	<u>Availability (%)</u>	<u>Unfit Minutes per Month</u>
Short-haul	99.99	4
Medium-haul	99.98	9
Long-haul	99.97	13

e) Rebate or credit – the customer is eligible for rebates or credits for Unfit for Broadcast minutes per Radio Program Channel as specified below.

<u>Unfit for Broadcast Minutes in Excess of Applicable Threshold</u>	<u>Unfit for Broadcast Rebates or Credits</u>	
	<u>Radio Network Services Rebate or Credit Per Occurrence</u>	
	<u>Per Network</u>	<u>Per Receive</u>
More than 1 minute but less than 30	\$ 50.00	\$ 20.00
30 minutes to less than 60	100.00	20.00
60 minutes to less than 240	150.00	20.00
240 minutes to less than 600	250.00	20.00
600 to less than 1,440	400.00	20.00
For every multiple of 1,440 minutes	1,000.00	20.00

**General Tariff**

Data Network Services

Item  
 520.

Large Capacity Radio Program Channel Service (Continued)

8. Unfit for Broadcast Rebates or Credits (Continued)

f) Rebate or Credit Caps - Rebates or credits for Unfit for Broadcast minutes are subject to the following caps:

- when the total Unfit for Broadcast minutes for a given Radio Program Channel exceeds the Availability Threshold but is less than 14,400 consecutive minutes, the monthly rebate or credit for that Radio Program Channel shall be the lesser of the amount calculated from the table in Item e) above or two times the average monthly billing for the affected Receive Location(s);
- when the total Unfit for Broadcast minutes for a given Radio Program Channel is greater than 14,400 consecutive minutes, then the maximum rebate or credit shall be the lesser of the amount calculated from the table in Item e) above or four times the average monthly billing for the affected Receive Location(s).

9. Fit for Broadcast Rebates or Credits

a) Any Receive Location on a given Radio Program Channel that is impaired and that the customer has declared Fit for Broadcast shall be subject to rebate. Rebates are calculated on a calendar month basis from the Impairment Time per occasion calculated per Receive Location as described in the following table.

<u>Total Monthly Impairment Time Per Receive Location</u>	<u>Rebate as a Percent of Average Monthly Receive Location Billing</u>
1 minute to less than 24 hours	1%
24 hours to less than 48 hours	2%
48 hours to less than 72 hours	3%
72 hours to less than 96 hours	4%
96 hours to less than 120 hours	5%
120 hours to less than 144 hours	6%
Each additional 24 hour period	Additional 1% to a maximum of 31%

b) The maximum rebate applicable to any receive location in any calendar month shall be 31%.

**General Tariff**

Data Network Services

Item  
 520.

Large Capacity Radio Program Channel Service (Continued)

10. Downgrade Rebates or Credits

a) Any Receive Location on a given Radio Program Channel that is downgraded is eligible for a rebate provided the downgrade trouble time exceeds 24 consecutive days. Upon resolution of the trouble, a rebate shall be paid retroactively from the first day of the trouble at the rate of 1 per cent of the average monthly billing per day per affected Receive Location. The rebate shall be calculated according to the following table.

<u>Downgrade Rebates</u>	
<u>Total Downgrade Time per Receive Location</u>	<u>Rebate as a Percent of Average Monthly Receive Location Billing</u>
less than one day	1%
1 day to less than 2 days	2%
2 days to less than 3 days	3%
3 days to less than 4 days	4%
4 days to less than 5 days	5%
5 days to less than 6 days	6%
Each additional day	Additional 1%

**General Tariff**

Data Network Services

Item  
 522.

Province Wide Digital Access and Transmission Service

New Brunswick

1. General

Province Wide Digital Access and Transmission Service consists of the equipment and facilities required to provide a province wide access to a single Service Provider interface at Bell Aliant's Saint John NB Toll Office. **C**

The exchange access is based on unchannelized DS-1 Digital Network Access (DNA) service. The transmission component is based on interexchange DS-1 channels between exchanges located in New Brunswick and the Saint John NB Toll Office.

The facilities between the Service Provider's Point of Presence and Bell Aliant's Saint John NB Toll Office are not included in this service. **C**

This service is available in all exchanges of New Brunswick.

2. Terms and Conditions

a) The Service Provider must subscribe to a minimum of fifty (50) exchange areas, with a minimum of two (2) DS-1 channels per exchange.

b) The service is provided under a five (5) year contract.

c) In the event of termination of all or part of this service prior to the expiry of the contracted service period, the Service Provider shall pay to the Company all charges due for service furnished plus a termination charge equal to 50% of the charges applicable to the unexpired portion of the contract.

3. Rates and Charges

The following rates and charges apply to Province Wide Digital Access and Transmission Service:

	<u>Monthly</u>	<u>Service Charge</u>
Each DS-1 Channel.....	\$ 1,000.00	\$ 11,000.00

**General Tariff**

Data Network Services

Item  
 525.

SIP Trunking Service

	3 <sup>rd</sup>	CANCELS	4 <sup>th</sup>	PAGE 525	S
	5 <sup>th</sup>	CANCELS	6 <sup>th</sup>	PAGE 525.1	
ORIGINAL		CANCELS	1 <sup>st</sup>	PAGE 525.2	
ORIGINAL		CANCELS	1 <sup>st</sup>	PAGE 525.3	
	1 <sup>st</sup>	CANCELS	2 <sup>nd</sup>	PAGE 525.4	
	1 <sup>st</sup>	CANCELS	2 <sup>nd</sup>	PAGE 525.5	
ORIGINAL		CANCELS	1 <sup>st</sup>	PAGE 525.6	
ORIGINAL		CANCELS	1 <sup>st</sup>	PAGE 525.7	
ORIGINAL		CANCELS	1 <sup>st</sup>	PAGE 525.8	
				S	

**Note:** Refer to CRTC 7400, National Services Tariff Item 516 – SIP Trunking Service.

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## General Tariff

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### Data Network Services

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**General Tariff**

Data Network Services

Item  
535.

1. Omnidata - Newfoundland and Labrador Only

(a) Access Arrangements

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|  
N

Product / Service Description	Monthly Rate	Service Charge
<u>Asynchronous</u>		
<u>0-300 bits per second</u>		
1 Month Minimum .....	\$123.00	\$ 95.45
<u>301-600 bits per second</u>		
1 Month Minimum .....	123.00	95.45
<u>601-1200 bits per second</u>		
1 Month Minimum .....	150.50	95.45
1 Year ETR .....	133.50	95.45
2 Year ETR .....	128.00	95.45
3 Year ETR .....	112.00	95.45
<u>Synchronous</u>		
<u>1200 bits per second</u>		
1 Month Minimum .....	177.50	160.00
1 Year ETR .....	155.50	160.00
2 Year ETR .....	144.50	160.00
3 Year ETR .....	125.00	160.00
<u>2400 bits per second</u>		
1 Month Minimum .....	177.50	160.00
1 Year ETR .....	160.50	160.00
2 Year ETR .....	150.50	160.00
3 Year ETR .....	128.00	160.00
<u>4800 bits per second</u>		
1 Month Minimum .....	232.00	160.00
1 Year ETR .....	210.00	160.00
2 Year ETR .....	199.00	160.00
3 Year ETR .....	166.50	160.00
<u>9600 bits per second</u>		
1 Month Minimum .....	259.50	160.00
1 Year ETR .....	242.50	160.00
2 Year ETR .....	215.00	160.00
3 Year ETR .....	199.00	160.00
<u>Link Charge</u>		
Link Charge, Each Channel, Each End .....	39.60	N/A

N  
|  
N

General Tariff

Data Network Services

- Item 535. 1. Omnidata – continued  
 (b) Circuit Charges  
 (1) 0-300 bits per second

N  
N

	St. Johns	Carbpmeear	Marystown	Clareville	Gander	Grand Falls	Corner Brook	Stephenville	Goose Bay	Churchill Falls	Wabush	Port Aux Basques
St. John's												
Carbonear	\$ 45											
Marystown	\$146	\$126										
Clareville	\$102	\$ 81	\$121									
Gander	\$156	\$137	\$161	\$ 91								
Grand Falls	\$197	\$168	\$154	\$125	\$ 79							
Corner Brook	\$286	\$257	\$206	\$215	\$179	\$133						
Stephenville	\$302	\$279	\$214	\$236	\$213	\$161	\$ 67					
Goose Bay	\$406	\$397	\$392	\$379	\$360	\$352	\$331	\$338				
Churchill Falls	\$426	\$422	\$417	\$418	\$401	\$389	\$360	\$371	\$178			
Wabush	\$439	\$438	\$430	\$430	\$419	\$413	\$392	\$389	\$291	\$151		
Port Aux Basques	\$319	\$297	\$214	\$268	\$253	\$215	\$141	\$103	\$366	\$385	\$397	

N  
N

- (2) 301-600 bits per second

N

	St. Johns	Carbpmeear	Marystown	Clareville	Gander	Grand Falls	Corner Brook	Stephenville	Goose Bay	Churchill Falls	Wabush	Port Aux Basques
St. John's												
Carbonear	\$ 60											
Marystown	\$194	\$167										
Clareville	\$135	\$108	\$161									
Gander	\$208	\$182	\$214	\$121								
Grand Falls	\$261	\$223	\$205	\$166	\$106							
Corner Brook	\$379	\$341	\$274	\$285	\$238	\$177						
Stephenville	\$401	\$370	\$284	\$313	\$283	\$214	\$ 90					
Goose Bay	\$537	\$525	\$518	\$501	\$477	\$466	\$439	\$448				
Churchill Falls	\$563	\$558	\$551	\$552	\$530	\$514	\$477	\$490	\$237			
Wabush	\$580	\$579	\$569	\$568	\$553	\$546	\$518	\$514	\$386	\$200		
Port Aux Basques	\$422	\$393	\$284	\$355	\$336	\$285	\$188	\$137	\$485	\$509	\$525	

N  
N

**General Tariff**

Data Network Services

Item 535.

- 1. Omnidata – continued
- (b) Circuit Charges – continued
- (3) 601-1200 bits per second

N  
N

	St. Johns	Carbpmeear	Marystown	Clareville	Gander	Grand Falls	Corner Brook	Stephenville	Goose Bay	Churchill Falls	Wabush	Port Aux Basques
St. John's												
Carbonear	\$ 89											
Marystown	\$291	\$251										
Clareville	\$203	\$161	\$241									
Gander	\$312	\$274	\$321	\$182								
Grand Falls	\$392	\$335	\$308	\$249	\$158							
Corner Brook	\$570	\$512	\$411	\$428	\$358	\$266						
Stephenville	\$602	\$556	\$426	\$470	\$425	\$321	\$134					
Goose Bay	\$807	\$790	\$779	\$754	\$717	\$701	\$660	\$673				
Churchill Falls	\$848	\$840	\$829	\$830	\$797	\$773	\$717	\$737	\$356			
Wabush	\$873	\$871	\$856	\$855	\$832	\$821	\$779	\$773	\$579	\$300		
Port Aux Basques	\$635	\$591	\$426	\$533	\$505	\$428	\$281	\$205	\$729	\$766	\$790	

N  
N

- (4) 2400 bits per second

N

	St. Johns	Carbpmeear	Marystown	Clareville	Gander	Grand Falls	Corner Brook	Stephenville	Goose Bay	Churchill Falls	Wabush	Port Aux Basques
St. John's												
Carbonear	\$ 148											
Marystown	\$ 484	\$ 417										
Clareville	\$ 338	\$ 268	\$ 401									
Gander	\$ 519	\$ 456	\$ 535	\$ 303								
Grand Falls	\$ 653	\$ 557	\$ 513	\$ 414	\$ 263							
Corner Brook	\$ 948	\$ 853	\$ 684	\$ 713	\$ 595	\$ 443						
Stephenville	\$1002	\$ 926	\$ 710	\$ 783	\$ 707	\$ 535	\$ 223					
Goose Bay	\$1346	\$1316	\$1299	\$1256	\$1194	\$1168	\$1099	\$1120				
Churchill Falls	\$1413	\$1400	\$1382	\$1384	\$1328	\$1289	\$1195	\$1228	\$ 592			
Wabush	\$1455	\$1452	\$1426	\$1426	\$1387	\$1369	\$1299	\$1289	\$ 964	\$ 500		
Port Aux Basques	\$1057	\$ 983	\$ 710	\$ 888	\$ 840	\$ 713	\$ 468	\$ 341	\$1214	\$1276	\$1316	

N  
N

General Tariff

Data Network Services

- Item 535. 1. Omnidata – continued  
 (b) Circuit Charges – continued  
 (5) 4800 bits per second

N  
N

	St. Johns	Carbomear	Marystown	Clarenceville	Gander	Grand Falls	Corner Brook	Stephenville	Goose Bay	Churchill Falls	Wabush	Port Aux Basques
St. John's												
Carbonear	\$ 193											
Marystown	\$ 629	\$ 542										
Clarenceville	\$ 439	\$ 348	\$ 522									
Gander	\$ 675	\$ 592	\$ 695	\$ 394								
Grand Falls	\$ 848	\$ 724	\$ 666	\$ 538	\$ 342							
Corner Brook	\$1232	\$1108	\$ 889	\$ 927	\$ 774	\$ 575						
Stephenville	\$1302	\$1203	\$ 922	\$1017	\$ 918	\$ 695	\$ 290					
Goose Bay	\$1745	\$1707	\$1684	\$1629	\$1549	\$1515	\$1427	\$1454				
Churchill Falls	\$1831	\$1814	\$1791	\$1794	\$1722	\$1672	\$1551	\$1593	\$ 770			
Wabush	\$1885	\$1880	\$1848	\$1847	\$1797	\$1775	\$1694	\$1672	\$1253	\$ 650		
Port Aux Basques	\$1373	\$1278	\$ 922	\$1154	\$1092	\$ 927	\$ 608	\$ 443	\$1575	\$1655	\$1707	

N  
N

- (6) 9600 bits per second

N

	St. Johns	Carbomear	Marystown	Clarenceville	Gander	Grand Falls	Corner Brook	Stephenville	Goose Bay	Churchill Falls	Wabush	Port Aux Basques
St. John's												
Carbonear	\$ 222											
Marystown	\$ 726	\$ 626										
Clarenceville	\$ 507	\$ 402	\$ 602									
Gander	\$ 779	\$ 683	\$ 803	\$ 454								
Grand Falls	\$ 979	\$ 836	\$ 769	\$ 621	\$ 395							
Corner Brook	\$1423	\$1280	\$1027	\$1070	\$ 893	\$ 664						
Stephenville	\$1504	\$1389	\$1065	\$1175	\$1060	\$ 803	\$ 335					
Goose Bay	\$2025	\$1980	\$1953	\$1888	\$1794	\$1754	\$1649	\$1681				
Churchill Falls	\$2125	\$2105	\$2079	\$2083	\$1998	\$1938	\$1795	\$1846	\$ 889			
Wabush	\$2188	\$2478	\$2145	\$2134	\$2077	\$2078	\$1953	\$1938	\$1447	\$ 750		
Port Aux Basques	\$1585	\$1475	\$1065	\$1332	\$1261	\$1070	\$ 703	\$ 512	\$1824	\$1918	\$1980	

N  
N

**General Tariff**

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**SECTION 6**  
**COMPETITORS/INTERCONNECTION SERVICES**

## General Tariff

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### Competitors/Interconnection Services

C

Item  
604.

#### Competitor Information Services

N

##### 1. Exchange Maps

**Note:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

Upon request, the Company will provide to a customer one (1) paper copy of any one (1) of its exchange maps free of charge. Additional copies and/or additional exchanges will be provided based on the expenses incurred by the Company to meet the request. Requests for exchange maps are to be made through the Company's Carrier Services Group.

## General Tariff

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### Competitors/Interconnection Services

Item  
604.2

#### Network Planning Information

##### 1. General

Upon request, the Company will provide the following information for each wire centre requested in an order by registered Competitive Local Exchange Carriers (CLECs), Digital Subscriber Loop Service Providers (DSLSPs) or proposed CLECs/DSLSPs:

- CLLI code for each wire centre
- Wire centre name
- Exchange name
- CLLI code for each remote
- Designation numbers or name which could identify the remote
- Civic address for remotes in urban areas
- Maximum capacity of each remote (i.e., <= 24, 25-640, > 640)
- Identification if the remote is fibre fed or LD-1 fed

##### 2. Terms and Conditions

For each order received, the Company will provide an electronic spreadsheet by Province i.e. New Brunswick, Nova Scotia, Newfoundland and Labrador and Prince Edward Island, that includes the information for each wire centre identified in the order.

Orders for Network Planning Information are restricted to 5 wire centres per order and 5 orders per calendar quarter. Orders from any single customer must be no less than 10 days apart.

The information provided will be made available within 10 days of the requested date no less than 80% of the time.

The provision of the above information is subject to the signing of a non-disclosure agreement with the Company.

##### 3. Rates and Charges

Rates and charges shall apply as follows:

Per Order	\$ 175.94
Per Wire Centre	706.58



## General Tariff

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### Competitor/Interconnection Services

Item  
606.

#### Interconnection with the Equipment and Facilities of Telesat

##### 1. General

- a) This Item provides for the connection of Company-provided equipment and facilities with those of Telesat for use by Telesat in providing service or facilities to their subscribers. This Item prescribes the terms and conditions relating to such connection or use by Telesat and their subscribers, including the restrictions, protections and terms of compensation applicable to such connection or use.
- b) Insofar as reasonably applicable and not inconsistent with this Tariff Item, the provisions of the Company's General Tariff (including General Regulations) and all other Company Tariffs, including any amendments thereto or replacement thereof, extend and apply to this Tariff.
- c) Upon request, and subject to the conditions set out in this Item, the Company will provide Type 1 or Type 2 connections to Telesat for the purpose of furnishing data service, voice service, or both, on condition that the request sufficiently specifies the type of connection, the name and address of the Telesat subscriber where required for installation or billing purposes and the proposed location and technical requirements of the requested Type 1 or Type 2 connections.
- d) The provision of Type 1 or Type 2 connections as set forth in this Item does not constitute a joint undertaking with Telesat in the furnishing of any service.
- e) In the furnishing of Type 1 or Type 2 connections the Company is not responsible to the subscribers of Telesat for end-to-end service.
- f) Telesat is considered to be the Company's customer with regard to the connections provided under this Item.
- g) Charges for message toll service provided through any connections furnished to Telesat will be billed to and be payable by Telesat's subscriber. For such message toll service, Telesat's subscriber will be deemed to be the Company's customer.
- h) The Company does not make any representation that its equipment and facilities are adapted or will remain adapted for use in connection with Telesat-provided equipment and facilities.
- i) Telesat will furnish or arrange to furnish to the Company, at no charge, adequate equipment space and electrical power required by the Company to provide the connections under this Item at Telesat premises, or at their subscriber's premises, as appropriate.

## General Tariff

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### Competitor/Interconnection Services

Item  
606.

#### Interconnection with the Equipment and Facilities of Telesat (Continued)

##### 1. General (Continued)

j) The Company reserves the right to change in whole, or in part, the design, function, operation or layout of its equipment, apparatus, lines, circuits or devices as it considers necessary. The Company shall not be responsible to Telesat or their subscribers for any of their equipment, apparatus, lines, circuits or devices, either in whole or in part, which cease to be compatible with the Company's facilities or become inoperative because of such changes to the Company's equipment, apparatus, lines, circuits or devices. The Company will, however, provide Telesat with six months advance notice of minor changes and two years advance notice of major changes to the design, function, operation or layout of its equipment, apparatus, lines, circuits or devices.

k) Telesat will furnish or arrange to furnish to the Company, at no charge, any additional facilities or protective apparatus as required because of the particular use or hazardous locations of Type 1 or Type 2 connections.

l) Where a Type 1 or Type 2 connection is furnished by the Company to Telesat under this Item, the following conditions shall apply:

i) the operating characteristics of any equipment or communication system provided by Telesat or by their subscriber shall be such as not to interfere with any of the services offered by the Company;

ii) the equipment or system provided by Telesat or by their subscriber shall not endanger the safety of Company employees or the public; shall not damage or interfere with the proper functioning of the Company's equipment or facilities; and shall not impair the operation of the Company's facilities or otherwise injure the public in its use of the Company's services;

iii) upon notice from the Company that the equipment or system provided by Telesat or by their subscribers is causing or is likely to cause such hazard or interference, Telesat shall take such steps as shall be necessary to remove or prevent such hazard or interference; and

iv) in case of subscriber-provided equipment or facilities, the interface with the Company's equipment or facilities shall comply with General Tariff Item 110.

## General Tariff

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### Competitor/Interconnection Services

Item  
606.

#### Interconnection with the Equipment and Facilities of Telesat (Continued)

##### 1. General (Continued)

m) Where the installation or special construction of equipment or facilities is required, such installation or construction shall be considered to have started when the Company incurs any cost in connection with such equipment or facilities. Where Telesat cancels an application for facilities prior to the Company incurring any costs, no charges shall apply. Where Telesat cancels an application for facilities after the Company incurs costs, Telesat shall pay to the Company all costs incurred.

##### 2. Restrictions Upon Use

a) Where a Type 1 or Type 2 connection is intended or used for the purpose of providing voice service, the following restrictions apply in addition to any other terms or conditions imposed by Telesat:

i) the service utilizing such connection shall be limited to the private communications needs of a single subscriber;

ii) one end of the transmission circuit provided by Telesat which is used by the service utilizing such connection must be terminated at the subscriber's premises or at a Centrex facility dedicated to the subscriber;

iii) the transmission circuit provided by Telesat which is used by the service utilizing such connection shall be dedicated to the private use of the subscriber; and

iv) in respect of a Type 1 connection only, the transmission circuit provided by Telesat which is used by the service utilizing such connection may not pass through a Telesat switch between such connection and the subscriber's premises.

b) Where a Type 1 or Type 2 connection is intended or used for the purpose of providing data service, the restrictions in Item 2. a) shall be applicable, provided that Telesat may apply to the Commission for an order removing such restrictions on a case by case basis where Telesat provides evidence satisfactory to the Commission that:

i) by reason of the technical, economic or operational characteristics of the service, it is unlikely that the connection will be used significantly for voice service, or that if so used, it is likely that the voice service will be subject to the restrictions in Item 2. a) above;

## General Tariff

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### Competitor/Interconnection Services

Item  
606.

#### Interconnection with the Equipment and Facilities of Telesat (Continued)

##### 2. Restrictions Upon Use (Continued)

ii) Telesat will take such measures as the Commission may deem appropriate from time to time to ascertain whether or not the connections are being used significantly for voice service, other than as restricted by the terms of Item 2. a); and

iii) in the event that the connections are being used significantly for voice service other than as restricted by the terms of Item 2. a), the restrictions in Item 2. a) will be reimposed in respect of data service.

c) Telesat shall be responsible for all contacts and arrangements with its Subscribers concerning the provision and maintenance of Telesat's services. For Type 1 or Type 2 connections the Company shall bill Telesat for its equipment and facilities. Where Telesat elects to have all or part of the payments made by the Subscribers to the Company, Telesat shall remain liable for such charges.

d) Type 1 or Type 2 connections provided shall be available to the Company at times mutually agreed upon in order to permit the Company to make test and adjustments appropriate for maintaining the Company's facilities and/or equipment in satisfactory operating condition and to ensure that the connection arrangement is configured so that service is being provided and used in compliance with the terms and conditions of this Tariff. Such tests, adjustments and inspections shall be completed within reasonable time.

##### 3. Rates and Charges

a) The Rates and Charges for each connection provided to Telesat or its subscriber under this Item will be in accordance with the following:

i) compensation for the Company-provided connections shall be payable by either Telesat or their subscriber to the Company, as may be determined by Telesat, provided that, where Telesat elects to have all or any part of such payment made in the first instance by their subscriber to the Company, Telesat shall remain ultimately responsible for such payments;

## General Tariff

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### Competitor/Interconnection Services

Item  
606.

Interconnection with the Equipment and Facilities of Telesat (Continued)

3. Rates and Charges (Continued)

ii) for each Type 1 Connection the Monthly Rate and Service Charge provide for a connection to the Company's local Central Office switching equipment designated to serve the geographical area in which the earth station or Telesat Central Office is located. Where the Type 1 Connection is extended from an Exchange other than the Exchange in which the earth station or Telesat Central Office is located, a monthly Interexchange circuit charge also applies as specified in General Tariff Item 401. Other Rates and Charges may also apply for the provision of additional Company-provided equipment or facilities when required by Telesat for the provision of service by Telesat to their subscribers;

iii) for each Type 1 Connection the Monthly Rate and Service Charge for a Multi-Line Access, General Tariff Items 205 and 255 apply.

iv) for a Type 2 Connection, where the connection requires the provision by the Company to Telesat of a local circuit the applicable Monthly Rates and Service Charges apply. Where the connection requires the provision by the Company to Telesat of an Interexchange circuit, circuit charges as per Item 401.1-3 of the General Tariff apply. Where the connection requires the provision by the Company of any other facilities or equipment, appropriate rates and charges apply as specified in the Company's tariffs.

v) Other rates and charges may also apply for the provision of additional Company provided equipment or facilities when required by Telesat for the provision of service to its subscribers.

vi) Telesat shall also pay to the Company supplemental equipment, conditioning charges and any additional engineering or labour costs and expenses that may be required with Type 1 and Type 2 connections provided to meet specified Telesat requirements, when such requirements go beyond the Company's normal provisioning process. Rentals and charges will apply as specified in the Company's tariff.

## General Tariff

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### Competitor/Interconnection Services

Item  
606.

#### Interconnection with the Equipment and Facilities of Telesat (Continued)

##### 4. Other Facilities

a) The following Company facilities will be furnished to Telesat, from an Earth Station or Telesat Central Office to a Telesat customer's location, within the transmission and provisioning parameters referred to below. Should such facilities be used to provide Type 2 connections as defined in Item 100, the conditions specified in Item 606.2 a) shall apply.

i) Facilities to provide 9.6 Kilobits Per Second transmission capacity between an Earth Station or Telesat Central Office, and a Telesat customer's location. The rates, conditions, provisioning procedures and service areas for these facilities are specified in Bell Aliant General Tariff (CRTC 21491), Item 508 for digital channels or the National Services Tariff (CRTC 7400-E), Item 401, as applicable. C

ii) Facilities to provide 19.2 Kilobits Per Second transmission capacity between an Earth Station or Telesat Central Office, and a Telesat customer's location. The rates, conditions, provisioning procedures and serving areas for these facilities are specified in Bell Aliant General Tariff (CRTC 21491), Item 508 for digital channels or the National Services Tariff (CRTC 7400-E), Item 401, as applicable. C

iii) Facilities to provide 56 Kilobits Per Second transmission capacity between an Earth Station or Telesat Central Office, and a Telesat customer's location. The rates, conditions, provisioning procedures and serving areas for these facilities are specified in Bell Aliant General Tariff (CRTC 21491), Item 508 for digital channels or the National Services Tariff (CRTC 7400-E), Item 401, as applicable. C

iv) Facilities to provide 64 Kilobits Per Second nominal (channelized) transmission capacity or multiples thereof, between an Earth Station or Telesat Central Office, and a Telesat customer's location. The rates, conditions and provisioning procedures for these facilities are specified in the National Services Tariff (CRTC 7400-E), Item 303, as applicable.

v) Facilities to provide 1.554 Megabits Per Second nominal transmission capacity between an Earth Station or Telesat Central Office, and a Telesat customer's location. The rates, conditions and provisioning procedures for these facilities are specified in the National Services Tariff (CRTC 7400-E), Item 302.

## General Tariff

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### Competitors/Interconnection Services

Item  
608.

#### Access Services Tariff for Interconnection with Inter-exchange Carriers

1. General

a) Subject to the terms and conditions as set out in this Tariff and in Part VI of Telecom Decision CRTC 92-12, Inter-exchange Carriers (IXC) may:

i) interconnect their services and facilities to any of the Company's services and facilities, subject to their availability; and

ii) except where expressly prohibited by the Company's tariffs, resell or share any of the Company's services and facilities, subject to their availability.

b) The services in this Tariff are also subject to the terms and conditions of the technical and operations arrangements specified within the following Schedules, which are approved by the Commission. Particular details of these Schedules, and of any additional Schedules which may be required, are open to negotiation between the IXC and the Company, and subject to the approval of the Commission:

Schedule 1 Intercarrier Interface Specification

Schedule 2 Network Operations Procedures for Interconnected Switched Access Services

Schedule 3 Terms and Definitions

c) The provision of access services is further subject to the terms and conditions specified in the Agreement Specifying the Procedures of the Inter-exchange Carrier Group between the IXC and the Company (the "CSG Agreement"), including the Appendices and Schedules, and in the PIC/CARE Access Customer Handbook described in Item 608.6. d) iii). The CSG Agreements defines and determines the procedures for handling confidential information provided by the IXC to the Company and specifies procedures with respect to: the receipt and processing of orders from the IXC, inter-exchange carrier billing, network planning requirements and PIC information processing, in relation to services provided as a result of interconnection.

## General Tariff

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### Competitors/Interconnection Services

Item  
608.

#### Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

1. General (Continued)

d) Insofar as they are reasonably applicable and not inconsistent with this Tariff, the other sections of the Company's General Tariff (CRTC 21491) and all other Company Tariffs, including any amendments to or replacements of them, extend and apply to this Tariff. The Company's Terms of Service Item 105 and General Regulations, Item 110 of the General Tariff, including any amendments to or replacements of them, apply to this Tariff, with such modifications as the circumstances require.

e) Any facilities and services of the Company required by the IXC for the purposes of interconnection or resale or sharing may be acquired through any of the Company's Tariffs including this Tariff.

f) The provision of the connections outlined in this Tariff does not constitute a joint undertaking with the IXC in the furnishing of any service.

g) In the furnishing of such connections, the Company is not responsible to the IXC's subscribers for end-to-end service.

h) The IXC is considered to be the Company's customer for any connections provided pursuant to this Tariff.

i) Charges for the Company's message toll services, associated with any of the connections furnished to the IXC, that are incurred by the IXC's subscriber, will be billed to and payable by the IXC.

j) When it is necessary for the Company to install special equipment or to incur any unusual expense in order to meet an IXC's requirements, an additional charge may be assessed based on the equipment installed or the unusual expense incurred. In addition, when the IXC cancels an application for an access arrangement after the Company has incurred costs associated with the provisioning of that arrangement, the IXC will pay the Company all such costs.

k) The IXC will furnish or arrange to furnish to the Company, at no charge, adequate equipment space and electrical power required by the Company to provide the connections under this Tariff at the IXC's premises, or at its subscriber's premises, as appropriate.



## General Tariff

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### Competitors/Interconnection Services

Item  
608.

#### Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

##### 1. General (Continued)

l) The IXC will also furnish or arrange to furnish to the Company, at no charge, any additional facilities or protective apparatus that may be required due to the particular hazardous locations of the connections.

m) In cases of subscriber-provided equipment or facilities, the interface with the Company's equipment or facilities shall comply with Item 110. of the Company's General Tariff. C

n) When an IXC offers shared tenant services, it must provide the Company with direct access, under reasonable terms and conditions, to tenants who choose to receive service from the Company rather than, or in addition to, service from the IXC.

o) Prior to receiving service pursuant to this Tariff, an IXC must register with the Commission and the Company.

p) Together with its registration, an IXC shall file with the Commission a full description of its network, including information regarding the extent of owned and leased transmission facilities, and shall notify the Company of such filing.

q) Pursuant to Telecom Order 95-185, appropriate charges, as specified in the Company's Tariffs, will be attributed to the Company for services provided to its customers.

r) As a condition for network interconnection with the Company:

i) all carriers that establish network interconnection and call routing arrangements related to 900 calls must abide by the Commission-mandated consumer safeguards for 900 Service as outlined in Telecom Decision CRTC 2006-48, Appendix A, as may be amended by the Commission from time to time; and

ii) these carriers are to include and enforce in all contracts or other arrangements with their 900 service content provider customers, the requirement to abide by these same Commission-mandated consumer safeguards.

##### 2. Network Changes

a) The Company does not make any representation that its equipment and facilities are adapted or will remain adapted for use in connection with the IXC-provided equipment or facilities.

## General Tariff

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### Competitors/Interconnection Services

Item  
608.

#### Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

##### 2. Network Changes (Continued)

b) The Company reserves the right to change in whole, or in part, the design, function, operation or layout of its equipment, apparatus, lines, circuits or devices as it considers necessary. The Company shall not be responsible to an IXC or to its subscribers for any of their equipment, apparatus, lines, circuits or devices, either in whole or in part, which cease to be compatible with the Company's facilities or become inoperative because of such changes to the Company's equipment, apparatus, lines, circuits or devices.

c) The Company will, however, provide the IXC with six months advance notice of minor changes and two years advanced notice of major changes to the design, function, operation or layout of its equipment, apparatus, lines, circuits or devices. When it is not possible to give the IXC the six months or two years notice, the Company will advise the IXC as soon as a decision to proceed with the change has been made.

d) The Company will also provide the IXC with at least two years notice in writing of any changes in its network that could affect any of the interconnections or access arrangements contemplated in this Tariff. When it is not possible to give the IXC two years notice, the Company will advise the IXC as soon as a decision to proceed with the change has been made.

##### 3. Network Outages

The Company will provide the IXC with the earliest possible notice of all network outages affecting the operation of the IXC's network.

## General Tariff

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### Competitors/Interconnection Services

Item  
608.

Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

4. Protection

a) The characteristics and methods of operation of any circuits, facilities or equipment of the IXC, when connected to the Company's, shall not:

i) interfere with or impair service over any facilities of the Company's or its connecting carriers involved in its services;

ii) cause damage to its plant;

iii) impair the privacy of any communication carried over its facilities;

iv) create hazards to the Company's employees or to the public.

b) If such characteristics or methods of operation are not in accordance with the preceding, the Company will, where practicable, notify the IXC that temporary discontinuance of the use of any circuits, facilities or equipment may be required. When prior notice is not practicable, nothing contained within this Tariff shall be deemed to preclude the Company from temporarily discontinuing forthwith the availability to the IXC of any circuit, facility or equipment if such action is reasonable under the circumstances. In cases of such discontinuance, the IXC will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance.

c) During any period of temporary discontinuance of service caused by a trouble or condition arising in the IXC's operations, facilities or network, no refund for interruption of service, as set forth in the Company's Terms of Service, shall be made.

## General Tariff

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### Competitors/Interconnection Services

Item  
608.

#### Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

##### 5. Test Facilities

a) The Company will furnish to the IXC, subject to the availability of facilities, interconnecting circuits, CCS7 connections and WATS, Business Savings Plan and 800 connections, with appropriate ANI or Caller ID signaling, for the purpose of testing its network, at the rates and charges for such connections specified in the Company's Tariffs.

b) Connections furnished to the IXC pursuant to this item will be restricted to testing functions. The IXC shall not use these connections to carry any of its administrative or commercial traffic.

##### 6. Interconnecting Circuits with Trunk-Side Access

###### a) General

i) An interconnecting circuit "with trunk-side access" refers to a connecting arrangement provided by the Company over which traffic from the IXC's network can be routed for termination in the local Public Switched Telephone Network (PSTN).

ii) An interconnecting circuit with trunk-side access may be arranged for Feature Group D service, which provides the IXC with the capability of offering subscribers access to its network by dialing 1+, 0+, 00-, 10XXX, 01+ or 011+. Interconnecting circuits with trunk-side access arranged for Feature Group D service may be connected to an Access Tandem (AT Connection) or to an End Office (Direct Connection), and may use Multi-Frequency (MF) signaling or CCS7 signaling, subject to the availability of suitable facilities.

a. Access to the IXC's network from the Company's pay telephones is available via 10XXX dialing. The Company will not accept coin payment for such calls.

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### Competitors/Interconnection Services

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

6. Interconnecting Circuits with Trunk-Side Access (Continued)

a) General (Continued)

iii) An interconnecting circuit with trunk-side access may be arranged for Feature Group B service, which provides the IXC with the capability of offering subscribers access to its network by dialing 1+950+XXXX where XXXX is the IXC's carrier identification code. This arrangement is available for AT Connections only and is available only with MF signaling. The IXC is responsible for obtaining this carrier identification code.

a. This arrangement is provided only in those offices which are not capable of providing Feature Group D service and is subject to the availability of suitable facilities.

b. Access to the IXC's network from the Company's pay telephones is not available with this arrangement.

iv) An interconnecting circuit with trunk-side access may be arranged to provide for the routing of 800/888 calls destined for the IXC's network. This arrangement is available for AT Connections only and uses CCS7 signaling. C

a. Interconnecting circuits with trunk-side access established for the purpose of routing 800/888 calls destined for the IXC's network must be arranged for one-way service.

v) When CCS7 signaling is requested, CCS7 links are required. CCS7 links refer to the DS-0 channels between the Company's designated gateway Signaling Transfer Points (STPs) and the IXC's STPs or between the Company's designated gateway STPs and the IXC's switch(s). This interconnecting arrangement may be provided by the Company, subject to the availability of suitable facilities, or by another designated Operating Company as determined by network design requirements to carry CCS7 signaling information associated with interconnecting circuits with trunk-side access which connect the Company to an IXC for the purposes of call set-up and take down. CCS7 links between the Company's designated gateway STPs and the IXC's STPs may also be used for Billed Number Screening (BNS) database access.

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

6. Interconnecting Circuits with Trunk-Side Access (Continued)

a) General (Continued)

vi) The facility over which interconnecting circuits with trunk-side access and CCS7 links are provided is furnished at the rates and charges specified in Item 302 of the National Services Tariff CRTC 7400.

vii) In addition to the service charges associated with the Tariff Item referenced in vi) above, the following service charges associated with the provision of interconnecting circuits with trunk-side access and CCS7 links will apply for each DS-0 Set. A DS-0 Set is defined as a group of DS-0s which are of the same type (i.e., Feature Group D, Feature Group B or 800/888), within the same DS-1, connected at the same location and ordered at the same time.

Inward Order, each DS-0 Set:

- New Brunswick	\$ 638.99	▼
- Newfoundland and Labrador	733.33	▼
- Nova Scotia	673.22	
- Prince Edward Island	649.40	

Change Order, each DS-0 Set:

- New Brunswick	\$ 418.84	▼
- Newfoundland and Labrador	477.59	▼
- Nova Scotia	435.54	
- Prince Edward Island	420.29	

viii) An STP to STP port connection or Switch to STP connection is required for each DS-0 CCS7 Link connected to the Company's designated gateway STP.

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### Competitors/Interconnection Services

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

6. Interconnecting Circuits with Trunk-Side Access (Continued)

b) Reserved for future use

**S**

c) Network Charges

i) When an IXC requests an interconnecting circuit with trunk-side access, a switching and aggregation charge, consisting of both components as specified in iv) below, applies to each minute of traffic carried on the interconnecting circuit connected at the Access Tandem. Switching and aggregation charges for Direct Connection consists of the Direct Connection charge only.

a. When a call is blocked from the Direct Connection and, using overflow routing, is routed to the IXC by means of an Access Tandem (AT) Connection, the switching and aggregation charge related to an AT Connection, as specified in iv) b. below, applies for that call, in addition to the Direct Connection charge.

ii) The switching and aggregation charge relates to all associated switching, transport and signaling functions performed by the Company at the originating or terminating end of a call, including, subject to availability:

a. hardware answer supervision;

b. delivery of calling line identification;

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

6. Interconnecting Circuits with Trunk-Side Access (Continued)

c) Network Charges (Continued)

iii) This charge is assessed on the basis of conversation minutes and is derived by multiplying the charge base on total elapsed carrier connect time by the connect time to conversation minutes ratio.

iv) Switching and Aggregation Charge, each minute of originating or terminating traffic:

	<u>Charge Based on Connect Time</u>		<u>Connect Time to Conversation Minutes Ratio</u>		<u>Charged Based on Conversation Minutes</u>
<b>a. Direct Connection (DC) – Note 1</b>					
- New Brunswick	\$ 0.00108	▼	1.0885		\$ 0.00118
- Newfoundland and Labrador	0.00095	↓	1.0777		0.00102
- Nova Scotia	0.00095		1.0783		0.00102
- Prince Edward Island	0.00102	▼	1.0777		0.00110

	<u>Charge Based on Connect Time</u>		<u>Connect Time to Conversation Minutes Ratio</u>		<u>Charged Based on Conversation Minutes</u>
<b>b. Access Tandem (AT) Connection – Note 2</b>					
- New Brunswick	\$ 0.00118	▼	1.0885		\$ 0.00128
- Newfoundland and Labrador	0.00112	↓	1.0777		0.00121
- Nova Scotia	0.00102		1.0783		0.00110
- Prince Edward Island	0.00095	▼	1.0777		0.00102

**Note 1:** For DC service, rates have been adjusted each year on 1 June from 2004 onward, based upon the final rates approved 17 December 2003, reflective of the applicable I-X constraint pursuant to Telecom Decision CRTC 2006-23, paragraphs 109 and 110.

**Note 2:** For AT service, rates have been adjusted each year on 1 June, based upon the final rates approved for 1 June 2002, reflective of the applicable I-X constraint for each year thereafter pursuant to Telecom Decision CRTC 2006-22, paragraphs 141 to 143.

v) The Switching and Aggregation charge specified in iv) a. above will be attributed to the Company, in accordance with CRTC Telecom Decision 94-19, on each minute of Company Originating or terminating voice and data traffic carried over the inter-exchange portion of the Public Switched Telephone Network.

**EXCEPTION:** Does not apply to Company traffic entering or exiting Canada on the Public Switched Telephone Network or to traffic originating or terminating on Direct Access Lines (DALs) associated with the Company's services. A Company DAL is an access line dedicated exclusively to a service or services in the Competitive Toll or Competitive Network Phase III categories.



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### Competitors/Interconnection Services

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608. Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)6. Interconnecting Circuits with Trunk-Side Access (Continued)c) Network Charges (Continued)

vi) In addition to the switching and aggregation charge, 800/888 dialed calls routed to the IXC are subject to a carrier identification charge as specified in vii) below. This charge will also be attributed to the Company.

vii) 800/888 Carrier Identification Charge.....\$ 0.0024

d) PIC Processing

i) When the IXC is provided with interconnecting circuits with trunk-side access arranged for Feature Group D service, the IXC can offer its subscribed customers access to its network through 1+, 0+, 01+, 011+ and 00- dialing. Such access is enabled through the identification of the IXC as the customer's Primary Inter-exchange Carrier (PIC). PIC selections may be specified for eligible Company-provided primary monopoly exchange services which provide direct voice access to the PSTN through "1+" dialing and which are provisioned in End Office which support Feature Group D. A list of specific eligible services is included in the PIC/CARE Access Customer Handbook (the Handbook) described in iii) below.

ii) An IXC with Feature Group D service is required to establish a PIC processing account with the Company at least 60 calendar days prior to the requested commencement of PIC processing. When the account is established, the IXC must identify the PIC processing parameters and options required, as specified in the IXC's Customer Account Record Exchange (CARE) Profile which is provided in the Handbook. The establishment of the PIC processing account is subject to a service charge as specified in viii) a. below. Changes to the IXC's CARE Profile are subject to a service charge as specified in viii) b. below. Subsequent changes to these parameters and options must be provided in writing at least 30 calendar days prior to the requested date for implementation of the changes.

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### Competitors/Interconnection Services

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

6. Interconnecting Circuits with Trunk-Side Access (Continued)

d) PIC Processing (Continued)

iii) The Company will provide at no charge to each IXC which establishes a PIC processing account an electronic copy of the User Handbook by internet delivery. The Handbook reflects standards and procedures for the processing of PIC transactions between the Company and the IXC.

iv) PIC processing charges apply for establishing or changing the PIC selection for a customer's access line, such as for new or additional access lines, customer moves and customer-initiated number changes. Charges for processing customer PIC transactions are assessed to the IXC selected by the customer and are as specified in viii) c. below

v) In the case of PIC selection changes which are disputed by the customer or an IXC on behalf of the customer, the customer's PIC selection will be reinstated to the previous PIC. The IXC must then provide evidence of customer authorization as described in section 4.5 of Schedule 4 (PIC Information Processing) of the CSG Agreement. If such customer authorization is not provided within 15 business days from the date of the request from the Company, the IXC will be deemed to have requested an unauthorized PIC change, and will be assessed the charge specified in viii) d. below. A PIC processing charge as described in iv) above will also be assessed to the IXC having requested the unauthorized PIC change, to cover the reinstatement of the unauthorized PIC to the previous PIC selection.

vi) To enable the IXC to validate or place PIC subscription orders at the Working Telephone Number (WTN) level, the IXC may request and obtain from the Company a detailed record transaction in CARE format of all WTNs subscribed to a specific Billing Telephone Number (BTN). Service charges apply as specified in vii) e. below.

vii) To enable the IXC to perform a reconciliation between the IXC's billing records and the Company's PIC database, the IXC may request a Verification Record from the Company. Verification Record transactions are subject to the service charge specified in viii) f. below.

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

6. Interconnecting Circuits with Trunk-Side Access (Continued)

d) PIC Processing (Continued)

viii) Rates and Charges

a.	Account Set-Up charge, each PIC processing account	\$ 291.46	▼
b.	Changes to CARE profile, each request	72.88	▼
c.	PIC Processing charge, each access line:		
	- in New Brunswick	0.88	▼
	- in Newfoundland and Labrador	1.28	
	- in Nova Scotia	1.10	
	- in Prince Edward Island	1.29	
d.	Unauthorized PIC Change charge, each access line	25.71	
e.	BTN Detail charge, each WTN provided	0.0816	
f.	Verification Record charge, each access line	0.0816	▼

ix) The PIC processing charges specified in viii) c. and viii) d. above will also be attributed to the Company.

e) Billed Number Screening (BNS) Database Access

i) IXCs with Operator Services tariffs approved by the Commission and with interconnecting circuits with trunk-side access using CCS7 signaling may query Bell Canada's BNS database via the designated gateway STPs and according to Bell Canada's tariffs.

f) Carrier Network Profile Change

i) Prior to an IXC initially being provided with interconnecting circuits with trunk-side access, the IXC is required to complete a Carrier Profile Questionnaire (CPQ) to select network and translation options. The CPQ data is subsequently programmed into the Company's switches, as required.

ii) Service Charges, as outlined in iii) below, apply to change the selected options and change the network translations in the Company's switches associated with each impacted Carrier Identification Code (CIC) at any time subsequent to the initial programming.

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

6. Interconnecting Circuits with Trunk-Side Access (Continued)

f) Carrier Network Profile Change (Continued)

iii) The following Service Charges apply at each End Office switch impacted by the IXC's request:

	<u>CPQ Options Being Changed</u>	<u>Service Charges</u>	
a.	International Calling:		
	- New Brunswick	\$ 52.87	▼
	- Newfoundland and Labrador	71.69	↓
	- Nova Scotia	72.80	↓
	- Prince Edward Island	70.94	▼
b.	Flexible ANI:		
	- New Brunswick	52.87	▼
	- Newfoundland and Labrador	71.69	↓
	- Nova Scotia	72.80	↓
	- Prince Edward Island	70.94	▼
c.	Abbreviated Dialing No. 1:		
	- New Brunswick	52.87	▼
	- Newfoundland and Labrador	71.69	↓
	- Nova Scotia	72.80	↓
	- Prince Edward Island	70.94	▼
d.	Presubscription:		
	- New Brunswick	52.87	▼
	- Newfoundland and Labrador	71.69	↓
	- Nova Scotia	72.80	↓
	- Prince Edward Island	70.94	▼

## General Tariff

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### Competitors/Interconnection Services

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608. Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

7. Reserved for future use.

## General Tariff

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### Competitors/Interconnection Services

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#### Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

##### 8. Billing and Collection Service

###### a) Description of Service

i) The Company will provide Billing and Collection Service for eligible message toll service calls, as defined in the Company's Billing and Collection Services Agreement, which are completed over the IXC's network, at the rates specified in c) below. Billing and Collection Service includes:

a. Preparation and rendering of bills for charges purchased by the Company, from the IXC, which are associated with eligible calls by customers of the IXC who also maintain accounts with the Company.

b. Collection of payments for charges associated with eligible calls made by customers of the IXC, including appropriate taxes which will be remitted by the IXC to the appropriate governments.

c. Answering of customer questions regarding charges billed by the Company for eligible calls provided by the IXC, excluding questions about the details of the IXC's services, rates, rate structures and similar matters.

d. Application of credits and adjustments to customer accounts, in accordance with billing and collection services procedures which are provided to the IXC from time to time by the Company.

###### b) Terms and Conditions

The IXC must execute a Billing and Collection Services Agreement, which details the terms and conditions of the service, with the Company.

###### c) Rates

i) An Accounts Receivable Management discount will apply to each account receivable purchased from the IXC.

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### Competitors/Interconnection Services

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

8. Billing and Collection Service (Continued)

c) Rates (Continued)

ii) Accounts Receivable Management discount, as a percentage of the value of the accounts receivable purchased:

New Brunswick	1.29%
Newfoundland and Labrador	0.50%
Nova Scotia	1.13%
Prince Edward Island	0.75%

iii) Processing charges per account receivable purchased from the IXC will apply each time an account receivable is:

- a. returned prior to billing
- b. billed to a customer
- c. returned or charged back to the IXC after billing

iv) Rates and Charges

Processing charge per account receivable returned prior to billing: \$ 0.0154. ▼

Processing charge per account receivable billed: \$ 0.0710. ▼

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### Competitors/Interconnection Services

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

8. Billing and Collection Service (Continued)

c) Rates (Continued)

iv) Rates and Charges (Continued)

Processing charge per account receivable returned or charged back after billing: \$ 3.47. ▼

9. Reserved for future use



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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

9. Reserved for future use (Continued)

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### Competitors/Interconnection Services

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

10. Network Announcements for Customers of Disconnected IXCs with Feature Group D Service

a) General

i) This service provides for a network announcement to be activated when an IXC with Feature Group D service is disconnected from the Company's network, or otherwise ceases to provide its customers with access to long distance services. The Company will route all calls destined for the network of the disconnected IXC to a recorded announcement. When customers attempt to place calls on the network of the disconnected IXC, the announcement will inform customers that the IXC is no longer in service and direct such customers to contact another long distance service provider to establish service and/or to obtain instructions for making immediate long distance calls via casual dialing.

ii) A once-only charge as specified in b) i) below is assessed for the creation of the announcement capacity. This charge is assessed to each IXC having provided to the Company, on the effective date of this tariff, an "Access Customer CARE (Customer Accounts Record Exchange) Profile" as referenced in Schedule 4 to the CSG Agreement.

iii) Each time an IXC with Feature Group D service is disconnected from the Company's network, or otherwise ceases to provide its customers with access to long distance services, a charge as specified in b) ii) below is assessed for the activation of the recorded announcement. This charge is assessed to each remaining IXC having provided to the Company, on the date that the announcement is activated, an "Access Customer CARE (Customer Accounts Record Exchange) Profile" as referenced in Schedule 4 to the CSG Agreement.

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

10. Network Announcements for Customers of Disconnected IXCs with Feature Group D Service (Continued)

b) Rates and Charges

i) Once-only announcement creation fee:

New Brunswick	\$ 487.91	▼
Newfoundland and Labrador	1,784.91	↓
Nova Scotia	1,650.77	↓
Prince Edward Island	1,594.53	▼

ii) Announcement activation charge, each occurrence:

New Brunswick	\$ 139.78	▼
Newfoundland and Labrador	331.74	↓
Nova Scotia	249.83	↓
Prince Edward Island	241.01	▼

11. Bulk Transfer of a Customer Base Between IXCs having Feature Group D Service

a) General

i) This service is intended for situations such as acquisitions or mergers in which one IXC with Feature Group D service (the Acquiring IXC) acquires the equal access customer base of another IXC (the Original IXC). An Acquiring IXC can request the Company to convert the customer PIC selections from the Original IXC to the Acquiring IXC on a bulk transfer basis. Prior to the processing of such a bulk customer base transfer by the Company, the Acquiring IXC must provide the Company with documentation of the Original IXC's agreement to the bulk transfer of its customer base.

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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

11. Bulk Transfer of a Customer Base Between IXCs having Feature Group D Service (Continued)

a) General (Continued)

ii) An Acquiring IXC requesting a bulk transfer of another IXC's customer base must provide the Company with advance notification of such request. Depending upon the size and nature of the customer base to be transferred, the specific timing of the transfer may be subject to negotiation with the Company.

iii) Charges for processing a request for a bulk transfer of another IXC's customer base are assessed to the Acquiring IXC. The charges consist of two components, a basic charge per request and a variable charge per access line PIC selection transferred.

b) Rates and Charges

i) Basic charge, each request:

New Brunswick	\$ 6,284.67	▼
Newfoundland and Labrador	2,836.38	↓
Nova Scotia	4,403.85	↓
Prince Edward Island	5,964.67	▼

ii) Variable charge, each access line:

New Brunswick	\$ 2.67	▼
Newfoundland and Labrador	3.71	↓
Nova Scotia	1.29	↓
Prince Edward Island	1.53	▼

# Aliant Telecom Inc.

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# Aliant Telecom Inc.

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# Aliant Telecom Inc.

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Access Services Tariff for Interconnection with Interexchange Carriers (Continued)

13. Dialed Number Transport Capability (Continued)

b) Terms and Conditions

- i) DNTC is available to all toll-free service providers with interconnecting circuits associated with trunk-side access.
- ii) An APLDS's subscriber's switched local facilities must also be equipped with a compatible display device, Centrex, Call Management Service or Business Calling Line ID.
- iii) Only dialed number digits forwarded by an APLDS that conform to the specified signaling parameter format will be delivered.
- iv) DNTC service is provided subject to the availability of suitably equipped line-serving switch Central Offices.
- v) A minimum service interval of thirty days applies for the first DNTC service provisioned in the Company's territory.

c) Rates and Charges

- i) The monthly rate applies to each subscriber's line or equivalent line group, equipped to receive the dialed number digits:

	<u>Monthly Rate</u>		<u>Service Charge</u>
- New Brunswick	\$ 122.67	▼	-
- Newfoundland and Labrador	225.41		-
- Nova Scotia	257.92		-
- Prince Edward Island	48.80	▼	-



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Access Services Tariff for Interconnection with Inter-exchange Carriers (Continued)

**Note:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

13. Dialed Number Transport Capability (Continued)

c) Rates and Charges (Continued)

ii) The following service charges apply to each subscriber's line or equivalent line group, equipped to receive the dialed number digits:

	<u>Service Charge</u>	
- New Brunswick [Item 255. f) – NPV, ILC]	S.S.C	
- Newfoundland and Labrador [Item 255. f) – NPV, ILC]	S.S.C	
- Nova Scotia	\$ 27.32	▼
- Prince Edward Island	25.86	▼

## General Tariff

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### Competitors/Interconnection Services

Item  
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#### Competitor Digital Network Service

**Note 1:** The Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms if the service is provided pursuant to an agreement entered into between the Company and a competitor because the Commission has forborne, in Telecom Decision CRTC 2008-17, with respect to the regulation of this service.

**Note 2:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

#### 1. General

Competitor Digital Network (CDN) service provides for service arrangements for eligible Competitors for the digital transmission of information at DS-0 and DS-1 transmission speeds. Services included in CDN are:

- Access Service
- Optical Co-location Link Service

Copper Central Office connecting links are available under the rates, terms and conditions of Item 632, Link Arrangements for Interconnecting Canadian Carriers and DSL Service Providers. Central Office arrangements or links required to connect the above services with each other or with other Company services are included within the above services. **C**

#### 2. Definitions

"Access service" provides the Competitor with a digital access facility from an end-user premises, or Competitor POP in Canada, to the Company serving Wire Centre. No additional link charges apply for connecting this CDN service with other services. **C**

## General Tariff

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### Competitors/Interconnection Services

Item  
612.

Competitor Digital Network Service (Continued)

2. Definitions (Continued)

"Competitor" refers to a Canadian carrier or reseller of the Company's services who is duly registered with the CRTC. The Competitor is the purchaser of CDN Services from the Company and can also be the End-user.

"DS-0" is a channel capable of digital transmission at a nominal 64 Kbps rate.

"DS-1" is a channel capable of digital transmission at a 1.544 Mbps rate.

S

"End-user" refers to the party utilizing CDN Service for digital transmission of information.

S

## General Tariff

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### Competitors/Interconnection Services

Item  
612.

#### Competitor Digital Network Service (Continued)

##### 2. Definitions (Continued)

"Optical Co-location Link" is an optical transmission path which connects a Company provided unbundled network component from the Company's fiber management system to a common fibre management frame located with the co-location area of the Company's Central Office. **C**

"Point of Presence or POP" for the purposes of this service, is defined as any Competitor location in Canada that the Competitor has designated as an interconnection site, and may or may not contain a switch.

"Serving Wire Centre or SWC" means the first Company Central Office that a Competitor POP in Canada or Competitor's End-Customer premises is connected to. **C**

"Serving Wire Centre Area" is the geographical area served by the Serving Wire Centre. **C**

"Simple Resale", which is prohibited, is defined as resale of CDN services without added value, e.g. if a Competitor buys services from the Company and resells those services to their end-user without connecting the services to their own network. Simple resale includes rebilling.

##### 3. Terms and Conditions

a) CDN Services may be used in conjunction with other Company tariffed, Competitor self-supply, or third party services and facilities, provided these arrangements meet the terms and conditions of this Item 612 tariff. **C**

b) A Competitor may not engage in simple resale of CDN Services. The Chief Executive Officer of the Competitor is required to submit an affidavit to the CRTC annually attesting that no CDN Services are used for simple resale, and that the route or pathway associated with each leased access facility included as part of CDN Services ultimately connects at a Competitor location in Canada, designated by the Competitor as an interconnection site, which may or may not contain a switch.

## General Tariff

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### Competitors/Interconnection Services

Item  
612.

Competitor Digital Network Service (Continued)

3. Terms and Conditions (Continued)

- c) The CDN access service includes the Central Office arrangements required to connect to each other, and to the Company's Interexchange facilities, when provisioned by Company facilities within the appropriate Company Serving Wire Centre. **C**  
**I**  
**C**
- d) Service is provided within such Exchanges depending on the availability of suitable facilities and equipment. **C**
- e) When it is necessary for the Company to install special equipment or to incur unusual expense, additional charges will apply based upon the equipment installed of the expense incurred.
- f) Service is to be provisioned on a monthly basis with an average four-hour mean time to repair (MTTR), determined on a monthly basis.
- g) All components of CDN service are offered on a monthly basis for which a one month notice of termination is required.
- h) Access services provided under the Company's interim Competitor Digital Network Access tariff prior to 2005 02 03 will automatically be converted to CDN access service effective 2005 02 03.
- i) Where another Company service tariff cross-references the Company's retail DNA tariff for the access component, the Competitor shall pay CDN Access, not retail, rates for the DNA service access component in question, so long as the use of the access component is consistent with this Item 612 tariff. **C**

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### Competitors/Interconnection Services

Item  
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Competitor Digital Network Service (Continued)

3. Terms and Conditions (Continued)

j) Services and features billed to Competitors as of 2005 02 03 may be migrated from other Company services to CDN services following a request by the Competitor, and the provision of a detailed list of services to migrate. If this list is provided on or before 2005 06 27, CDN rates shall be applied retroactive to 2005 02 03. Otherwise, CDN rates shall be applied going forward, beginning within thirty (30) days of the list being provided.

k) Contract termination charges related to various arrangements obtained by Competitors from the NST Items 301, 302, and 307 are not applicable when a Competitor migrates these arrangements to the Company's CDN services, provided those arrangements do not require modification to meet the terms and conditions of the Company's CDN services.

l) The Competitor is solely responsible for the installation, operation and maintenance of equipment on its premises or those of its End-users. Any such equipment attached to the Company's network must be certified or connected through a certified network protection device in accordance with the Company's Terminal Attachment Standards. **C**  
**C**

m) The Company's CDN Service may be used by a Competitor for circuits that may ultimately terminate at a Competitor POP located in Canada but outside the Company's serving territory. CDN Services may also be used from the Company's switch to the Competitor's switch to support interconnection services. **C**  
**C**

n) Where a CDN Optical Access terminates in a Competitor's co-location space in the Company Central Office, the optical co-location links into the Competitor's co-location space shall be provided according to Item 612.4.(c), Optical Central Office Connecting Link. **C**  
**C**

## General Tariff

### Competitors/Interconnection Services

Item  
612.

#### Competitor Digital Network Service (Continued)

#### 4. Rates and Charges

##### a) CDN Access – DS-0 (Note 6)

The following rates and charges apply for each CDN access as applicable, each location.

	<u>Monthly</u>	<u>Service Charge</u>
Band A1	\$ 38.47	\$ 597.92
Band A2	44.18	597.92
Band B, NB	44.22	597.92
Band B, NL	53.78	597.92
Band B, NS	N/A	N/A
Band B, PE	44.91	597.92
Band C, NB	51.98	597.92
Band C, NL	57.21	597.92
Band C, NS	52.44	597.92
Band C, PE	48.81	597.92
Band E, NB	77.39	597.92
Band E, NL	79.93	597.92
Band E, NS	80.07	597.92
Band E, PE	85.53	597.92
Band F, NB	59.44	597.92
Band F, NL	77.54	597.92
Band F, NS	73.84	597.92
Band F, PE	84.35	597.92
Band G, NL	97.39	597.92

**Note 1:** A second DS-1 access may be purchased, and diversely routed under the Access Special Routing service available under NST Item 308.

**Note 2:** Protection which provides duplicate connections on the customer premises between the Company's equipment and the customer's equipment is available upon request for an additional charge based on the equipment installed and the expense incurred.

**Note 3:** Interface redundancy is available upon request for an additional charge based on the equipment installed and the expense incurred.

**Note 4:** One customer interface port per access for Central Office and end-customer premises equipment is required. C

**Note 5:** Rates for Bands E, F and G are adjusted retroactively each year on June 1, back to June 1, 2002, increasing by I-X pursuant to Telecom Order CRTC 2006-58, paragraph 21.

**Note 6:** The rates for this service are frozen pursuant to paragraph 241 of Telecom Regulatory Policy CRTC 2015-326.

## General Tariff

### Competitors/Interconnection Services

Item  
612.

Competitor Digital Network Service (Continued)

4. Rates and Charges (Continued)

b) CDN Access – DS-1 (Notes 1 & 6)

The following rates and charges apply for each CDN access as applicable, each location.

	<u>Monthly</u>	<u>Service Charge</u>
Band A1	\$ 62.56	\$ 761.27
Band A2	80.28	761.27
Band B, NB	79.38	761.27
Band B, NL	85.12	761.27
Band B, NS	N/A	N/A
Band B, PE	79.80	761.27
Band C, NB	82.94	761.27
Band C, NL	86.09	761.27
Band C, NS	83.24	761.27
Band C, PE	81.06	761.27
Band E, NB	105.00	761.27
Band E, NL	106.50	761.27
Band E, NS	106.58	761.27
Band E, PE	109.83	761.27
Band F, NB	95.93	761.27
Band F, NL	106.71	761.27
Band F, NS	104.50	761.27
Band F, PE	110.78	761.27
Band G, NL	127.11	761.27

**Note 1:** A second DS-1 access may be purchased, and diversely routed under the Access Special Routing service available under NST Item 308.

**Note 2:** Protection which provides duplicate connections on the customer premises between the Company's equipment and the customer's equipment is available upon request for an additional charge based on the equipment installed and the expense incurred.

**Note 3:** Interface redundancy is available upon request for an additional charge based on the equipment installed and the expense incurred.

**Note 4:** One customer interface port per access for Central Office and end-customer premises equipment is required. C

**Note 5:** Rates for Bands E, F and G are adjusted retroactively each year on June 1, back to June 1, 2002, increasing by I-X pursuant to Telecom Order CRTC 2006-58, paragraph 21.

**Note 6:** The rates for this service are frozen pursuant to paragraph 241 of Telecom Regulatory Policy CRTC 2015-326.



**General Tariff**Competitors/Interconnection ServicesItem  
612.Competitor Digital Network Service (Continued)4. Rates and Charges (Continued)c) Optical Central Office Connecting Link

The following rates and charges apply for each optical Central Office connecting link as applicable.

	<u>Monthly</u>		<u>Service Charge</u>	
Optical link, each (Y) (Z)	\$ 10.28	▼	\$ 143.21	▼

(Y) An optical link is an optical transmission path which connects a Company provided unbundled network component from the Company's fibre management system to a common management frame located within the co-located area of the Company's Central Office.

(Z) The Company does not make any representation that optical link arrangements shall at all times be available in the quantities requested and at the locations specified by the registered Canadian Carrier co-locating in the Company's Central Office(s). The Company shall, however, make every effort to make such arrangements available upon request

## General Tariff

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### Competitors/Interconnection Services

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## General Tariff

### Competitors/Interconnection Services

Item  
618.

#### Resale and Sharing

##### 1. General

a) The Company's telecommunications services may be shared or resold in accordance with the conditions in this Tariff. The resale of residential exchange service, however, is only permitted to provide residential service.

b) In accordance with the determinations set out by the Commission in Telecom Regulatory Policy CRTC 2017-11, all persons who offer and provide any telecommunications services who are not Canadian carriers as defined in the *Telecommunications Act* shall:

i) register with the Commission prior to receiving service from the Company;

ii) ensure that all of their own wholesale customers and subordinate wholesale customers have registered with the Commission prior to receiving telecommunications services; and

iii) abide by the obligations set out in the Appendix to Telecom Regulatory Policy CRTC 2017-11 as well as any subsequent requirements as may be set out by the Commission from time to time and ensure that all of their own wholesale customers and subordinate wholesale customers abide by these requirements.

c) Information in alternate formats for services provided to customers who are blind.

i) Pursuant to requirements of Decision CRTC 2002-13, as a condition of acquiring telecommunications services from the Company for resale purposes, resellers must make available to their end-users the following information, within a reasonable period of time, in Braille, large print, computer diskette or such other format as is mutually agreed upon by the parties:

a. upon request of subscribers who are blind:

i. billing statements;

ii. bill inserts sent to subscribers about new services or changes in rates for existing services; and

iii. any bill inserts that are mandated from time to time by the Commission; and

b. upon request of subscribers or potential subscribers who are blind, information setting out the rates, terms and conditions of the service.

ii) However, in the case of a request for an excessively large volume of information, the service provider may limit the alternative format to computer diskette or any other electronic format mutually agreed upon by the parties.

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## General Tariff

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### Competitors/Interconnection Services

Item  
618.

Resale and Sharing (Continued)

1. General (Continued)

d) Where a reseller offers shared tenant services, it must provide the Company with direct access, under reasonable terms and conditions, to tenants who choose to receive service from the Company rather than, or in addition to, service from the reseller.

e) A reseller of Centrex service shall make all reasonable efforts to ensure that subscribers and end-users of the Centrex service do not employ the Centrex call transfer feature to transmit telemarketing telecommunications.

f) Reserved for future use.

S

## General Tariff

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### Competitors/Interconnection Services

Item  
618.

Resale and Sharing (Continued)

1. General (Continued)

g) As a condition of service under this tariff, and in accordance with paragraphs 50, 66 and 104 of Telecom Regulatory Policy CRTC 2009-657, Review of the Internet traffic management practices of Internet service providers (TRP 2009-657), Resellers of the Company's services must ensure that customers employing Internet Traffic Management Practices (ITMPs) shall:

- (1) whether or not they are Canadian carriers, abide by the requirements of subsection 27(2) of the Telecommunications Act with regard to any ITMPs they employ;
- (2) abide by the disclosure requirements described in TRP 2009-657; and
- (3) not use for other purposes personal information collected for the purposes of traffic management or disclose such information.

## General Tariff

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### Competitors/Interconnection Services

Item  
618.

Resale and Sharing (Continued)

1. General (Continued)

Reserved for future use.

## General Tariff

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### Competitors/Interconnection Services

Item  
618.

Resale and Sharing (Continued)

1. General (Continued)

Reserved for future use.

## General Tariff

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### Competitors/Interconnection Services

Item  
618.

#### Resale and Sharing (Continued)

##### 2. Interconnection Charges

- a) The Company will furnish interconnecting circuits with line-side access to resellers and sharing groups at rates and charges specified in the Company's Tariffs.
- b) The Company will furnish interconnecting circuits with trunk access to resellers under the terms, conditions, rates and charges specified in the respective Company Access Services Tariffs for Interconnection with Interexchange Carriers. The terms, conditions, rates and charges specified in Tariffs CRTC 10008 and 11008, Items 70., 71., 72., 100., 105. and 200; Tariff CRTC 12001, Items 800.6., 800.9., 800.10. and 800.11. and Tariff CRTC 13001, Item 299.3. subject to the restrictions in c) below also apply.
- c) The Company will provide Billing and Collection Service to resellers with interconnecting circuits with trunk-side access, under the terms, conditions, rates and charges specified in the Company's Tariffs, including execution of the Billing and Collection Services Agreement. [See Tariffs CRTC 10008 and 11008, Items 72. and 72.2.(a), Tariff CRTC 12001, Items 800.6.l(2) and 800.6.l(2)(b), and Tariff CRTC 13001, Items 299.3.72. and 299.3.72.2.].
- d) By utilizing Billing and Collection Service, the reseller agrees that all information provided to the reseller pursuant to Item 618.2. c) of this tariff is provided in confidence for exclusive use of the reseller. The reseller is responsible for protecting the confidentiality of the information and may not provide, disclose or resell this information to any third party, including but without restricting the generality of the foregoing, any agents, affiliates, co-venturers, etc.
- e) By utilizing Billing and Collection Service, the reseller agrees that all information provided to the reseller pursuant to Item 618.2.c) of this tariff may only be used for the purpose of billing eligible calls as defined in the Billing and Collection Service Agreement specified in Tariffs CRTC 10008 and 11008, Item 72.; Tariff CRTC 12001, Item 800.6.l(2) and Tariff CRTC 13001, Item 299.3.72. Without restricting the generality of the foregoing, the reseller may not use any information provided pursuant to Item 618.2.c) of this tariff for telemarketing purposes. For the purposes of Item 618.2.c) of this tariff, telemarketing shall include but not be restricted to the promotion, by the reseller or by any person or entity, of the reseller or its services or products, or of any third party or its services or products, by any means.
- f) Resellers with interconnecting circuits with trunk-side access using CCS7 signaling and which provide Operator Services may query Bell Canada's Billed Number Screening (BNS) database via the designated gateway STPs and according to Bell Canada's Tariffs.



## General Tariff

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### Competitors/Interconnection Services

Item  
618.

#### Resale and Sharing (Continued)

##### 3. Billing of Independent Telephone Company (ITC) Carrier Access Tariff (CAT) Charges

a) For each minute of traffic, originated from or terminating in the territory of an ITC, on behalf of an Alternate Provider of Long Distance Services (APLDS), a charge equal to the ITC's per-minute CAT charges applies, less the per-minute contribution charge (where applicable) for line-side access arrangements, as specified in the tariffs of the company which interconnects with the ITC.

b) For each bill issued to APLDS under this item, a \$50.00 charge also applies.

##### 4. Reserved for future use.

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S

##### 5. Internet Service Providers

Internet service providers that offer PSTN Voice services are required to register with the Company and the Commission prior to receiving service.

##### 6. End-Customer Information for 9-1-1

In accordance with the directives of Order CRTC 2000-1048, as a condition of resale, resellers of the Company's local network access services (primary service) must provide the Company with complete name, address and telephone number information for each of their end-customers in 9-1-1 serving areas within 30 days of the service being provided. All changes made to such information, as a result of moves or other circumstances, must also be reported to the Company within 30 days of the change being made.

##### 7. Reseller Compliance – Confidentiality of Customer Information

Pursuant to Telecom Decision CRTC 2004-27 (Decision 2004-27), as a condition of resale, resellers are to abide by the same confidentiality provisions applicable to Canadian carriers such as those provided in Telecom Decision CRTC 2003-33 (Decision 2003-33), as amended by Telecom Decision 2003-33-1 and previous determinations. By Commission directive, this condition of service is effective the date of Decision 2004-27 and applies whether the provisions were included in the service contract or other arrangements enter into by resellers. This condition of service is to ensure that reseller end-customers benefit from confidentiality provisions including the provisions of Decision 2003-33 requiring specific customer consent for the disclosure of confidential customer information.

## General Tariff

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### Competitors/Interconnection Services

Item  
618.

Resale and Sharing (Continued)

8. VoIP Service Providers

Where a local Voice over Internet Protocol (VoIP) service provider is not a Canadian Carrier and Bell Aliant is providing telecommunications service to be used for local VoIP service, the local VoIP service provider must register with the Commission as a Reseller and abide by the directives of the CRTC set out in paragraphs 52, 68, 93, 94 and 98 of Telecom Decision CRTC 2005-21 and the directives in Telecom Decision CRTC 2007-44. **C**

## General Tariff

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### Competitors/Interconnection Services

Item  
619.

#### Sharing Groups and Similar Customers

##### 1. Purchase of Services on an Aggregate Basis

For greater certainty,

- a sharing group,
- a company and one or more company affiliates,
- a company and its franchises or authorized franchisees,
- a co-operative organization and its associated member companies, and
- a government which purchases telecommunications services from the Company which are used only by departments, agencies, crown corporations, or other entities that are either declared by statute to be part of the government in question or with respect to the employees of which the government has the obligation as employer, may purchase services from the Company on an aggregate basis to obtain volume discounts and any other available benefits.

##### 2. Sharing Groups

The sharing group administrator, or the sharing group users, or both may be liable to the Company for the services purchased by the sharing group, as agreed to by the parties. For purposes of the Terms of Service, the sharing group administrator, or the sharing group users, or both may be treated by the Company as the Customer, as agreed to by the parties.

##### 3. Companies and Affiliates

When a company and one or more company affiliates purchase telecommunications services from the Company, liability for the services may be held by the company or by the company affiliates, or by both, as agreed to by the parties. For purposes of the Terms of Service, the company or the company affiliates or both may be treated by the Company as the Customer, as agreed to by the parties.

##### 4. Companies and Franchises

When a company and its franchises or authorized franchisees purchase telecommunications services from the Company, liability for the services may be held by the company or by the franchises or authorized franchisees or by both, as agreed to by the parties. For purposes of the Terms of Service, the company or the franchises or authorized franchisees or both may be treated by the Company as the Customer, as agreed to by the parties.

## General Tariff

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### Competitors/Interconnection Services

Item  
619.

#### Sharing Groups and Similar Customers (Continued)

##### 5. Co-operative Organizations and Associated Member Companies

When a co-operative organization and its associated member companies purchase telecommunications services from the Company, liability for the services may be held by the co-operative organization or by the associated member companies, or by both, as agreed to by the parties. For purposes of the Terms of Service, the co-operative organization or the associated member companies, or both may be treated by the Company as the Customer, as agreed to by the parties.

##### 6. Governments

When a government purchases telecommunications services from the Company which are used only by departments, agencies, crown corporations or other entities that are either declared by statute to be part of the government in question or with respect to the employees of which the government has the obligation as employer, liability for the services may be held by the government or by the departments, agencies, crown corporations or other entities, or by both, as agreed to by the parties. For purposes of the Terms of Service, the government, or the departments, agencies, crown corporations or other entities, or both may be treated by the Company as the Customer, as agreed to by the parties.

## General Tariff

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### Competitors/Interconnection Services

Item  
620.

#### Directory File Service

##### 1. General

a) The Company's Directory File Service (DFS) provides for a machine-readable file containing non-confidential customer listing information for customers listed, and intended to be listed in the Company's Directories.

b) For the purposes of this Tariff item:

i) The term "*Telephone Directories*" means a general compilation of non-confidential telephone service subscriber listings, in a particular geographic centre, for general distribution in either print or electronic formats for the Licensee's clients or customers. Telephone Directories may be organized by customer type (e.g. residential, business, government), geography, business category (for business listing information) and/or level of government (for government listing information), and sequenced by name, address or telephone number. Telephone Directories may not otherwise be customized (either individually or on a market segment basis) for the Licensee's clients or customers. Telephone Directories specifically exclude the compilation of marketing lists or other similar activities. The information provided in Telephone Directories excludes all chronological information associated with the listing (i.e. when the listing was produced, added or last updated). Telephone Directories excludes directories provided in electronic format where such directories enable a user to download, mine, share, extract or otherwise copy larger quantities of data.

ii) The term "*Directory Assistance*" means the provision of a single listing or limited set of listing information by means of the Licensee's directory information service, in response to a specific query or transaction from a user. The purpose of the Directory Assistance service is to find an individual listing that will provide the user with the information to complete a telephone call. Data mining, data sharing or any other activity resulting in the transfer of larger quantities of listings to another party are strictly excluded from the definition of Directory Assistance. Directory Assistance also excludes the provision of chronological information associated with the listing (i.e. when the listing was produced, added or last updated) or a response to a query that is based on chronological information.

c) Applicants to Directory Files must enter into a sub-licensing agreement with the Company (the DFS Agreement) which, among other things, protects the Company's copyright of listed information.

d) The Licensee shall not license, sub-license, share, sell, re-sell, rent, lease, charge, encumber, pledge or otherwise dispose of, deal with, use or copy the Company's Directory File listings in favour of any person, save as expressly permitted in this tariff and the DFS Agreement. The Licensee agrees to take all reasonable steps to protect and safeguard the Listings from unauthorized disclosure.

## General Tariff

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### Competitors/Interconnection Services

Item  
620.

Directory File Service (Continued)

C

1. General (Continued)

e) In the event of a breach by the Licensee of the DFS Agreement or this tariff, the Company shall have the right to terminate DFS service if the Licensee has failed to rectify the breach within thirty (30) days of the receipt of a written notice to that effect sent by the Company to the Licensee. In the event of repeated breaches by the Licensee of the DFS Agreement, this tariff, or the applicable agreement or tariff for Basic Listing Interchange File (BLIF) – General Tariff Item 636, the Company may discontinue providing BLIF and DFS service to the Licensee with 30 days written notice and refuse future requests from the Licensee for BLIF and DFS service if the Company has notified the Licensee in writing at the time of each of the breaches and, in the Company's reasonable judgment, the Licensee has repeatedly breached the applicable tariff or agreement and is likely to continue the breach.

f) Listing information is provided:

- i) to independent telephone directory publishers on condition that the information be used solely for the purpose of publishing Telephone Directories, and
- ii) to Local Exchange Carriers (LECs), Wireless Service Providers, Alternative Operator Service Providers, and Interexchange Carriers on condition that the information be used solely for the purpose of providing Directory Assistance.

g) As an exception to Resale and Sharing, the listing information provided under the terms of this Item, may not be shared, resold, rented, or otherwise disposed of to any other third party.

h) The Company is not liable for any inaccuracies in the Directory File content, fault in the information due to the medium in which it is contained, its suitability for the use by the purchaser or its merchantability or use for a particular purpose.

i) As an exception to the Terms of Service, the Company is not liable for any damage suffered by a customer or any person by reason of, or further to, making customer listing information available to a third party in accordance with the application of this tariff item.

j) Directory Files include the following information:

- i) Name
- Residence:
  - surname, given name and/or initials
  - designation, if applicable
  - title of address (Dr.), if applicable
  - title of status (Jr.), if applicable

## General Tariff

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### Competitors/Interconnection Services

Item  
620.

Directory File Service (Continued)

1. General (Continued)

j) Directory Files include the following information: (Continued)

i) Name (Continued)

- Business:
- business name, business designation (e.g. Lawyer), if applicable
  - or surname, followed by given name and/or initials and designation, if applicable

ii) Address (unless not included at the request of the customer)

- address/location type (floor, building, etc.), if printed in the directory
- address/location number (e.g. floor, suite, apartment number), if printed in the directory
- house number/suffix - civic number or rural route number, if applicable
- street name or unusual address
- community name (if part of the listed address)

iii) Telephone Number

- listed seven digit telephone number, or seven digit telephone number with area code (NPA), where appropriate.

iv) Exchange Name Abbreviation, as defined by the Company.

v) Business/Residence/Government Indicator.

vi) Postal Code, as provided by the customer.

k) The following types of listing information are not provided in Directory Files:

- i) Listings omitted, at the request of the customer, from the Company's Published directories and Directory Assistance,
- ii) Listings omitted, at the request of the customer, from the Company's Published directories,
- iii) Listings omitted, at the request of the customer, for additional lines billed to the same customer,

## General Tariff

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### Competitors/Interconnection Services

Item

620.

#### Directory File Service (Continued)

##### 1. General (Continued)

k) The following types of listing information are not provided in Directory Files: (Continued)

iv) Listings removed, at the request of the customer, from the machine-readable file.

v) 800 Service Listings and 900 Service Listings.

vi) Reference Listings,

vii) Zenith,

viii) Exchange or NXX-based Listings for 9-1-1, 7-1-1, 6-1-1, 4-1-1, 0, 1

ix) Foreign Extra Listings

x) Public Mobile listings

xi) Enhanced listings provided in the Company's directories such as Electronic Mail (e-mail) and Universal Resource Locator (URL).

l) The Directory File includes customer listing information as specified in CRTC 10001 Item 1120, CRTC 11001 Item 825, CRTC 12001 Item 105.2 and CRTC 13001 Items 50.12 and 50.13.

m) The Directory File is available on an exchange basis as listed in CRTC 21491, Item 200 or on an NXX basis. As an exception, Government listings will correspond to the listing in the Company's Published Directories.

n) The Directory File will provide caption, level of indent and sequencing information for complex listings.

o) The provision of Directory Files will be available within 120 days of receipt of the first request.



**General Tariff**

Competitors/Interconnection Services

Item  
620.

Directory File Service (Continued)

2. Rates and Charges

The following rates and charges are payable in advance of the preparation and/or provisioning of Directory File Service.

	<u>NB</u>		<u>NL</u>		<u>NS</u>		<u>PE</u>	
a) Each Residence listing:								
DFS Master file	\$ 0.1086	▼	\$ 0.1146	▼	\$ 0.1175	▼	\$ 0.1309	▼
DFS Update file	0.2165	▼	0.2217	▼	0.2352	▼	0.2613	▼
b) Each Business listing or Government listing:								
DFS Master file	0.1169	▼	0.1256	▼	0.1269	▼	0.1412	▼
DFS Update file	0.2341	▼	0.2439	▼	0.2533	▼	0.2800	▼
c) Set-up fee:								
Initial request for DFS Master file or DFS Update file or combination thereof	369.52	▼	369.52	▼	369.52	▼	369.52	▼
Subsequent request for service reconfiguration	369.52	▼	369.52	▼	369.52	▼	369.52	▼
Initial Request for Customization	369.52	▼	369.52	▼	369.52	▼	369.52	▼

DFS Master files include listings in the exchanges or NXXs specified by the customer.

DFS Master files can be requested for any combination of residence listings, business listings or government listings.

DFS Update files are only provided in association with a DFS Master file of the same exchanges or NXXs and must be requested at the same time as the DFS Master files.

DFS Update files can be requested for residence and/or business and/or government listings of the same exchanges or NXX's requested in the DFS Master Files.

The Initial Request for Customization charge applies when a customer requests listings unbundled to an NXX level and/or by residence, business, or government subscription.

## General Tariff

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### Competitors/Interconnection Services

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## General Tariff

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### Competitors/Interconnection Services

Item  
624.

#### ADSL WAN Service

**Note:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

#### 1. General

a) ADSL WAN Service is a broadband access service based on Asymmetric Digital Subscriber Line ("ADSL") technology. This service will enable a service provider to establish a high speed data access path between its end-user's premises and a Company serving wire center. ADSL WAN Service provides a dedicated data channel from the end-user's location to a Company wire centre.

b) ADSL WAN Service uses available bandwidth above the voice-band on the same local loop as the end-user's Company or CLEC provided residential or business individual line, primary exchange service including message rate lines and Centrex voice locals terminating on other than EBS sets. The service is limited to lines terminating on single line station equipment. ADSL WAN Service allows for the simultaneous use of the end-user's telephone line for voice-based applications, such as voice transmission, permissive data or facsimile. For the purpose of this item, such services are defined as "voice service".

c) ADSL WAN Service includes an ADSL Aggregated High Speed Service Provider Interface ("AHSSPI") port which provides for the aggregation of end-user traffic associated with a single service provider, from every ADSL enabled wire center in the Company's operating territory. The AHSSPI is provided under the rates, terms and conditions as shown in Item 626, ADSL Access Service.

d) ADSL WAN Service provides ADSL WAN Service Access over end-user loops that qualify for ADSL service where the ADSL serving equipment is located either in a host wire center or at a remote location, i.e., a location other than a host wire center. In the case of a remote location, the ADSL Access Service Access includes the umbilical facilities required to transport ADSL traffic to/from the host wire center serving the remote location. The ADSL WAN Access includes a dedicated Permanent Virtual Circuit ("PVC") between the end-user's premises and the AHSSPI located in the Company's wire centre as well as a POTS splitter at the end-user's premises in order to separate the ADSL data traffic from the voice traffic and a DSL modem equipped with an Ethernet port that serves as a service demarcation point.

## General Tariff

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### Competitors/Interconnection Services

Item  
624.

#### ADSL WAN Service (Continued)

##### 1. General (Continued)

e) Connectivity between the ADSL AHSSPI point of demarcation located in a Company wire center and the service provider's PoP can be established via appropriate Company or third party provided facilities or via Central Office links that terminate on the service provider's co-located transmission equipment. C  
C

f) ADSL WAN Service requires a modem at the end-user's premises. The modem is provided by the Company. A customer-provided modem option is available. The ADSL or other compatible high-speed modem is subject to the Company's acceptance.

##### 2. Terms and Conditions

a) The Company determines those serving wire centers which will support ADSL WAN Service.

b) The end-user's loop facility must qualify for ADSL WAN Service.

c) A minimum of one AHSSPI is required for each service provider. The AHSSPI is a prerequisite for the ADSL WAN Access component described below.

d) ADSL WAN Service Access consists of the ADSL serving equipment in the serving wire center, and remote location as appropriate, and cross connection of such equipment to Company or CLEC provided voice service, or over a dry loop per 624.2.(f). One ADSL WAN Service Access is required for each end-user.

e) The rates for ADSL Access Service Access are based on a contract period selected by the service provider for 1 or 3 years.

f) ADSL WAN Service Access will only be provisioned over Company provided local Exchange service or unbundled local loops, including dry loops, subject to the rates and charges set out in Item 626.2.(g), ADSL Access Service – Dry Loop Charge. C

g) The Company will not offer additional services to the end-user over an unbundled local loop being used by a competitor for ADSL WAN Service when it is provided over dry loops.

## General Tariff

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### Competitors/Interconnection Services

Item  
624.

#### ADSL WAN Service (Continued)

##### 2. Terms and Conditions (Continued)

h) The ADSL equipment is subject to operational constraint related to the characteristics of the underlying loop facility. Service providers may use Bell Aliant ADSL Access Service to establish high-speed connections to only those end-user premises located within the operational range of the ADSL serving equipment associated with particular Company serving wire centers and suitably equipped remote locations. Service providers may not use ADSL Access Service to establish high-speed connections to end-user premises located beyond the range of the ADSL serving equipment or served by Bell Aliant or CLEC voice service having excessive bridge taps, equipped with load coils or which is not capable of supporting metallic continuity. **C**

i) ADSL WAN Service Access service is offered on a minimum contract period ("MCP") of either 1 or 3 years. The contract period for ADSL WAN Service Access and ADSL AHSSPI, pursuant to Item 626, may vary from each other. All service providers will be notified, either on their monthly bill or by letter, at least 60 days before the end of the current MCP, as to when automatic renewal will take place, absent any indication by the service provider to the contrary. **C**

j) The service provider is required to provide at least one month's notice, in writing, of early termination of the ADSL WAN Service contract. Termination charges will be paid as liquidated damages and not as a penalty. In the case of a 1 year contract period, termination charges equal to the total remaining monthly payments for the contract period apply. In the case of a 3 year contract, termination charges equal to 50% of the remaining monthly recurring charges will apply. Payments will be calculated based on the average volume of end-users in the 12 month period prior to notice of termination, in addition to applicable port charges. If a service provider migrates all or part of their service to a comparable service, the termination charges may be waived by the Company. A "comparable service" is one offered by the Company contracted for by the service provider for at least as long as the original contract period and to which the applicable fees are no lower than those in the original agreement.

## General Tariff

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### Competitors/Interconnection Services

Item  
624.

#### ADSL WAN Service (Continued)

##### 2. Terms and Conditions (Continued)

k) The service provider will not be charged a penalty for normal disconnect activity associated to the ADSL WAN Accesses. The service provider will be charged the penalty noted in j) above when terminating their AHSSPI contract and/or their ADSL WAN Service contract in its entirety.

l) If an end-user cancels their Company or CLEC provided voice service or if it is otherwise removed from service, billing for ADSL WAN Service Access will continue until the Company has been notified by the service provider that ADSL WAN Service Access is to be terminated.

m) Where the end-user's Company or CLEC provided voice service currently meets the Company's technical requirements for ADSL WAN Service Access, in particular metallic continuity, the Company will provide the service provider with a minimum of one year's advance notice of any facility change that would eliminate metallic continuity on that end-user's loop.

n) Service providers subscribing to ADSL WAN Service will be responsible for obtaining Ethernet connectivity between Bell Aliant's broadband network and the service provider's PoP which is required to make the service operational. **C**

o) The service provider is responsible for informing the end-users of the connectivity requirements of the service. This includes:

- i) Ethernet Card requirement if not included in service providers' service to its end-users.
- ii) Protocol (TCP/IP) configurations
- iii) Application configuration details (router, web browser, etc.)

p) Service providers who subscribe to both ADSL WAN Service and Bell Aliant ADSL Access Service (Item 626) can share ADSL AHSSPI ports for both services. **C**

q) Two line speeds are available under ADSL WAN Service. They are: 3 Mbps downstream and up to 640 Kbps upstream, and 5 Mbps downstream and up to 640 Kbps upstream, subject to availability. Maximum sustained speeds are not guaranteed.

r) As a condition of service under this tariff, and in accordance with paragraphs 50, 66 and 104 of Telecom Regulatory Policy CRTC 2009-657, Review of the Internet traffic management practices of Internet service providers (TRP 2009-657), customers employing Internet Traffic Management Practices (ITMPs) shall:

(1) whether or not they are Canadian carriers, abide by the requirements of subsection 27(2) of the Telecommunications Act with regard to any ITMPs they employ;

(2) abide by the disclosure requirements described in TRP 2009-657; and

(3) not use for other purposes personal information collected for the purposes of traffic management or disclose such information.

(s) ADSL WAN Service does not support the routing or transmission of multicast traffic.

## General Tariff

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### Competitors/Interconnection Services

Item  
624.

ADSL WAN Service (Continued)

2. Terms and Conditions (Continued)

t) ADSL WAN Service does not support the sharing of modems between the Company and the ADSL WAN Service customer.

u) If an end-customer chooses to receive Internet service from the ADSL WAN Service customer and IPTV service from the Company, and a second loop is available, the ADSL WAN Service customer shall pay the unbundled dry loop rates and charges set out in Item 624 2. f), in addition to all other applicable ADSL WAN Service rates and charges.

v) For the purposes of this Item, “Incumbents” means Bragg Communications Incorporated, carrying on business as Eastlink, Cogeco Communications inc., Rogers Communications Canada Inc., Saskatchewan Telecommunications, Telus Communications Inc., and Vidéotron Ltd. Other than as specified in subsections (1) and (2) below, as of 13 September 2024, customers who are Incumbents are no longer permitted to use ADSL WAN Service to sell retail services to end-users within their own traditional wireline serving territory. This limitation also applies to the affiliates of Incumbents where the retail service is being provided in the traditional wireline serving territory of the affiliated Incumbent.

(1) Incumbents and their affiliates may only use ADSL WAN Service within their traditional wireline incumbent serving territories for end-users who are already subscribed to services that make use of ADSL WAN Service, or who have already submitted an order for such services, as of 12 September 2024 (“in-territory end-users”).

(2) The customer may make speed changes to ADSL WAN Service accesses for in-territory end-users but is not permitted to change the access technology of the ADSL WAN Service access (to ADSL Access Service Item 626 or ADSL Access Service – FTTN Item 640) or to change the location of the ADSL WAN Service access.

**General Tariff**

Competitors/Interconnection Services

Item  
 624.

ADSL WAN Service (Continued)

3. Rates and Charges (Note 1) C

ADSL AHSSPI port is provided pursuant to the rates, charges, terms and conditions under Item 626.3. C

a) 3 Mbps

i) Company provided modem option,  
 ADSL WAN Access (Note)

	<u>Rate per Month</u>		<u>Service Charge</u>
	<u>1 yr MCP</u>	<u>3 yr MCP</u>	<u>All MCPs</u>
First 500, each	\$ 95.00	\$ 85.00	\$ 225.00
Next 500, each	85.00	75.00	225.00
1001 or more, each	70.00	60.00	225.00

ii) Customer provided modem option,  
 ADSL WAN Access, CPE (Note)

	<u>Rate per Month</u>		<u>Service Charge</u>
	<u>1 yr MCP</u>	<u>3 yr MCP</u>	<u>All MCPs</u>
First 500, each	\$ 82.00	\$ 74.00	\$ 225.00
Next 500, each	74.00	65.00	225.00
1001 or more, each	61.00	52.00	225.00

**Note:** Maximum one PVC per end-user ADSL WAN Access. PVC re-mapping after the original installation will incur a one-time charge of \$500.00 per PVC remapped.

**Note 1:** The rates for this service are frozen pursuant to paragraph 241 of Telecom Regulatory Policy CRTC 2015-326. N  
N



**General Tariff**

Competitors/Interconnection Services

Item  
624.

ADSL WAN Service (Continued)

3. Rates and Charges (Continued) (Note 1)

C

b) 5 Mbps

i) Company provided modem option,  
ADSL WAN Access (Note)

	<u>Rate per Month</u>		<u>Service Charge</u>
	<u>1 yr MCP</u>	<u>3 yr MCP</u>	<u>All MCPs</u>
First 500, each	\$ 97.00	\$ 86.00	\$ 225.00
Next 500, each	86.00	76.00	225.00
1001 or more, each	71.00	61.00	225.00

ii) Customer provided modem option,  
ADSL WAN Access, CPE (Note)

	<u>Rate per Month</u>		<u>Service Charge</u>
	<u>1 yr MCP</u>	<u>3 yr MCP</u>	<u>All MCPs</u>
First 500, each	\$ 84.00	\$ 75.00	\$ 225.00
Next 500, each	75.00	66.00	225.00
1001 or more, each	62.00	53.00	225.00

**Note:** Maximum one PVC per end-user ADSL WAN Access. PVC re-mapping after the original installation will incur a one-time charge of \$500.00 per PVC remapped.

**Note 1:** The rates for this service are frozen pursuant to paragraph 241 of Telecom Regulatory Policy CRTC 2015-326.

N  
N

## General Tariff

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### Competitors/Interconnection Services

Item  
626.

#### ADSL Access Service

**Note:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

#### 1. General

a) ADSL Access Service is a broadband access service based on Asymmetric Digital Subscriber Line ("ADSL") technology. This service will enable a service provider to establish a high speed data access path between its end-user's premises and a Company serving wire center.

b) ADSL Access Service uses available bandwidth above the voice-band on the same local loop as the end-user's Company or CLEC provided residential or business individual line, primary Exchange service including message rate lines and Centrex voice locals terminating on other than EBS sets. The service is limited to lines terminating on single line station equipment. ADSL Access Service allows for the simultaneous use of the end-user's telephone line for voice-based applications, such as voice transmission, permissive data or facsimile. For the purpose of this item, such services are defined as "voice service".

c) ADSL Access Service includes an ADSL Aggregated High Speed Service Provider Interface ("AHSSPI") port which provides for the aggregation of end-user traffic associated with a single service provider, from every ADSL enabled wire center in the Company's operating territory.

d) ADSL Access Service provides ADSL Access Service Access over end-user loops that qualify for ADSL service where the ADSL serving equipment is located either in a host wire center or at a remote location, i.e., a location other than a host wire center. In the case of a remote location, the ADSL Access Service Access includes the umbilical facilities required to transport ADSL traffic to/from the host wire center serving the remote location.

e) Connectivity between the ADSL AHSSPI point of demarcation located in a Company wire center and the service provider's PoP can be established via appropriate Company or third party provided facilities or via Central Office links that terminate on the service provider's co-located transmission equipment.

f) ADSL Access Service supports Point to Point Protocol over Ethernet ("PPPoE") across the Company's backbone network.

## General Tariff

### Competitors/Interconnection Services

Item  
626.

#### ADSL Access Service (Continued)

##### 1. General (Continued)

g) ADSL Access Service provides for a single domain name. Additional domain names are available upon request in accordance with the rates, terms and conditions herein.

##### 2. Terms and Conditions

a) The Company determines those serving wire centers which will support ADSL Access Service.

b) The end-user's loop facility must qualify for ADSL Access Service.

c) An ADSL AHSSPI port provides a 10/100/1000 Mbps or a 10GE or 100GE service demarcation interface, subject to a contract period of 1 or 3 years. **C**

d) ADSL Access Service Access consists of the ADSL serving equipment in the serving wire center, and remote location as appropriate, and cross connection of such equipment to Company or CLEC provided voice service. One ADSL Access Service Access is required for each end-user.

e) The rates for ADSL Access Service Access are based on a contract period selected by the service provider for 1 or 3 years, as well as speed and volume.

f) The point of demarcation for ADSL AHSSPI is the patch panel associated with the Ethernet switch in the applicable province. The service provider may interconnect at any or all of the designated switches. All locations offer access to the entire Bell Aliant DSL serving area. The designated switches are:

#### AHSSPI Switch Location

Fredericton, New Brunswick (10GE and 100 GE unavailable) **C**

Moncton, New Brunswick

Saint John, New Brunswick **N**

St. John's, Newfoundland & Labrador

Dartmouth, Nova Scotia **N**

Halifax, Nova Scotia

Charlottetown, Prince Edward Island

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Competitors/Interconnection Services

Item  
626.

ADSL Access Service (Continued)

2. Terms and Conditions (Continued)

g) ADSL Access Service Access will only be provisioned over Company provided local exchange service or unbundled local loops, including dry loops, at the rates and charges set out below:

(1) Dry Loop, Per Loop

	<u>Monthly Rate, Per Loop</u>			
	<u>NB</u>	<u>NL</u>	<u>NS</u>	<u>PE</u>
a. Rate Band A1	n/a	n/a	\$ 4.99	n/a
b. Rate Band A2	n/a	n/a	5.82	n/a
c. Rate Band B	\$ 5.76	\$ 8.52	n/a	\$ 5.96
d. Rate Band C	6.76	8.07	6.88	5.96
e. Rate Band E	11.53	12.24	12.28	13.81
f. Rate Band F	7.56	12.65	11.61	14.57
g. Rate Band G	n/a	18.42	n/a	n/a

(2) Dry Loop, Per Loop, Service Charges

<u>a. Per Order</u>	<u>Service Charge</u>	<u>Service Charge</u>
	<u>Band A1</u>	<u>All Other Bands</u>
i. Business and residential multi-dwelling units	\$ 23.95	\$ 19.96
ii. Residence	13.19	11.00
<u>b. Per Loop</u>	<u>Service Charge</u>	<u>Service Charge</u>
	<u>Band A1</u>	<u>All Other Bands</u>
i. Business and residential multi-dwelling units	\$ 11.37	\$ 9.48
ii. Residence	7.49	6.25

S

## General Tariff

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### Competitors/Interconnection Services

Item  
626.

#### ADSL Access Service (Continued)

##### 2. Terms and Conditions (Continued)

h) The ADSL equipment is subject to operational constraint related to the characteristics of the underlying loop facility. Service providers may use Bell Aliant ADSL Access Service to establish high-speed connections to only those end-user premises located within the operational range of the ADSL serving equipment associated with particular Company serving wire centers and suitably equipped remote locations. Service providers may not use ADSL Access Service to establish high-speed connections to end-user premises located beyond the range of the ADSL serving equipment or served by Bell Aliant or CLEC voice service having excessive bridge taps, equipped with load coils or which is not capable of supporting metallic continuity. **C**

i) ADSL Access Service Access service is offered on a minimum contract period ("MCP") of either 1 or 3 years. The contract period for ADSL Access Service Access and ADSL AHSSPI may vary from each other. All service providers will be notified, either on their monthly bill or by letter, at least 60 days before the end of the current MCP, as to when automatic renewal will take place, absent any indication by the service provider to the contrary. **C**

j) The service provider is required to provide at least one month's notice, in writing, of early termination of the ADSL Access Service contract. Termination charges will be paid as liquidated damages and not as a penalty. In the case of a 1 year contract period, termination charges equal to the total remaining monthly payments for the contract period apply. In the case of a 3 year contract, termination charges equal to 50% of the remaining monthly recurring charges will apply. Payments will be calculated based on the average volume of end-users in the 12 month period prior to notice of termination, in addition to applicable port charges. If a service provider migrates all or part of their service to a comparable service, the termination charges may be waived by the Company. A "comparable service" is one offered by the Company contracted for by the service provider for at least as long as the original contract period and to which the applicable fees are no lower than those in the original agreement.

## General Tariff

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### Competitors/Interconnection Services

Item  
626.

ADSL Access Service (Continued)

2. Terms and Conditions (Continued)

k) The service provider will not be charged a penalty for normal disconnect activity associated to the ADSL Accesses. The service provider will be charged the penalty noted in (j) above when terminating their AHSSPI contract and/or their ADSL Access Service contract in its entirety.

l) If an end-user cancels their Company or CLEC provided voice service or if it is otherwise removed from service, billing for ADSL Access Service Access will continue until the Company has been notified by the service provider that ADSL Access Service Access is to be terminated.

m) Where the end-user's Company or CLEC provided voice service currently meets the Company's technical requirements for ADSL Access Service Access, in particular metallic continuity, the Company will provide the service provider with a minimum of one year's advance notice of any facility change that would eliminate metallic continuity on that end-user's loop.

n) Service providers subscribing to ADSL Access Service will be responsible for obtaining the following elements required to make the service operational.

i) RADIUS Server.

ii) Class C Address Block – "Aggregated" reserved for ADSL use and distribution by Bell Aliant activated by end-user login.

iii) ADSL or other compatible high-speed modem, subject to the Company's acceptance.

iv) Filters – In some circumstances, end-users may detect audible noise on their telephone line following the installation of the modem necessitating the use of voice/data filters installed directly in the telephone jack.

v) Ethernet connectivity between Bell Aliant's broadband network and the service provider's PoP.

o) Service providers who subscribe to both ADSL Access Service and Bell Aliant ADSL WAN Service (Item 624) can share ADSL AHSSPI ports for both services.

p) The maximum line speeds available under ADSL Access Service are 2 Mbps and 7Mbps, subject to availability. Maximum sustained speeds are not guaranteed. **C**

## General Tariff

### Competitors/Interconnection Services

Item  
626.

ADSL Access Service (Continued)

2. Terms and Conditions (Continued)

q) Multiple Domain Names: One time rates apply for programming the network, on the same PVC, with the first additional domain name and subsequent domain names on the same order. The charge applies per domain name, per coverage area.

r) In the event that the service provider requires an additional Layer 2 tunnel switch Network Server (LNS), an additional one-time charge applies for Bell Aliant to configure the network to accept the additional LNS.

s) As a condition of service under this tariff, and in accordance with paragraphs 50, 66 and 104 of Telecom Regulatory Policy CRTC 2009-657, *Review of the Internet traffic management practices of Internet service providers* (TRP 2009-657), customers employing Internet Traffic Management Practices (ITMPs) shall:

(1) whether or not they are Canadian carriers, abide by the requirements of subsection 27(2) of the *Telecommunications Act* with regard to any ITMPs they employ;

(2) abide by the disclosure requirements described in TRP 2009-657; and

(3) not use for other purposes personal information collected for the purposes of traffic management or disclose such information.

t) ADSL WAN Service does not support the routing or transmission of multicast traffic.

u) ADSL Access Service does not support the sharing of modems between the Company and the ADSL Access Service customer.

v) If an end-customer chooses to receive Internet service from the ADSL Access Service customer and IPTV service from the Company, and a second loop is available, the ADSL Access Service customer shall pay the unbundled dry loop rates set out in Item 626 2. g), in addition to all other applicable ADSL Access Service rates and charges.

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**General Tariff**

Competitors/Interconnection Services

Item  
 626.

ADSL Access Service (Continued)

3. Rates and Charges

	<u>Rate per Month</u>	<u>Service Charge</u>	
ADSL AHSSPI Port, each (Note 1):			
10 Mbps	\$ 82.15	\$ 1,162.00	
100 Mbps	82.23	1,162.00	
1 Gbps	82.42	1,162.00	
10GE or 100 GE	\$327.88	1,159.00	<b>N</b>
ADSL Access 2 Mbps	\$21.02	\$ 103.72 (Notes 2 & 4)	
ADSL Access 7 Mbps	\$21.46	\$ 103.72 (Notes 2 & 4)	
<u>Multiple Domain Names:</u>		<u>One-time Charge</u>	
First Additional Domain Name		\$ 875.00	
Subsequent domain names (Note 3)		60.00	
Additional LNS, one-time only		845.00	

**Note 1:** Service providers may require more than 1 port, depending on the volume of end-user ADSL Access Service Accesses being aggregated.

**Note 2:** Service providers may elect to pay \$2.75 per month, per access, in lieu of the one-time service charge, for service providers subscribing to the 3 year MCP for the ADSL Access. Effective 6 May 2013, any service provider electing this payment option and cancelling the associated ADSL Access service prior to the completion of the 3 year MCP are required to pay the difference between \$99 and the number of months the ADSL Access service was in-service multiplied by \$2.75

**Note 3:** Subsequent domain names must be requested on the same order as the First Additional Domain Name.

**Note 4:** The rates for this service are frozen pursuant to paragraph 241 of Telecom Regulatory Policy CRTC 2015-326.



## General Tariff

### Competitors/Interconnection Services

Item  
628.

#### Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers

**Note:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

##### 1. Service Description

Co-location is an arrangement which provides for access to and use of certain Central Office space, associated power and environmental conditioning to locate the Interconnecting Carrier's or Digital Subscriber Line Service Provider's (IC's or DSLSP's) transmission equipment and fibre facilities from a point outside the Company's Central Office to an identified Point of Termination/Demarcation within the Company Central Office for the purpose of interconnecting with Company services. C  
C  
C

Co-location arrangements will be provided in Central Offices where appropriate space and facilities are available as determined by the Company. C

Co-location provides for the following:

- a) a license to use Company conduit/riser space for the placement of the IC's or DSLSP's fibre optic cable from a point outside the Central Office into the Central Office vault and from the vault to the IC's or DSLSP's transmission equipment in the Central Office; C  
C
- b) a license to use Central Office floor space for the placement of the IC's or DSLSP's transmission equipment to interconnect with Company services; and C
- c) provision of appropriate electrical power and environmental conditioning to operate the IC's or DSLSP's transmission equipment.

Central Office space is provided on the basis of both physical and virtual co-location agreements as defined in Item 100. C

##### 2. Terms and Conditions

###### a) General

Co-location is provided under the terms and conditions defined in this item and in a Central Office Licence Agreement (the Agreement) between the Company and the Interconnecting Carrier.

## General Tariff

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### Competitors/Interconnection Services

Item

628. Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
(Continued)2. Terms and Conditions (Continued)a) General (Continued)

Co-location is offered only where appropriate floor space, facilities and necessary resources are available after the current and future needs of the Company are taken into account. These facilities and resources include, for example, adequate entrance ducts, riser space, and power. Requests for Co-location will be accommodated on a first-come, first-served basis, based on the date of a completed application for co-location.

Physical and Virtual Co-location will be offered where appropriate floor space, facilities and necessary resources are available in the Central Office in question. Where Physical Co-location is offered, the IC or DSLSP may request, at its option, Type 1 or Type 2 Physical Co-location. **C**

The IC or DSLSP has overall responsibility for monitoring the performance of all facilities and equipment on the IC's or DSLSP's side of the Point of Termination/Demarcation. The Company does not assume responsibility for the design, engineering, testing, or performance of the end-to-end services operated or offered by the IC or DSLSP. In order to ensure that Company operational guidelines and installation, equipment, transmission, electrical, labour and safety standards or codes and any other conditions specified in the Central Office Licence Agreement are maintained, the Company upon reasonable notice, has the right to inspect the IC's or DSLSP's installation of equipment and facilities and to make subsequent and periodic inspections of the IC's or DSLSP's equipment and facilities and to ensure compliance when required.

The IC or DSLSP is responsible for providing the fibre facility from its Point of Presence or other location to a point outside the Company Central Office, designated by the Company. This point is usually at or near the entrance manhole (the last manhole before the Central Office). **C**  
**C**

## General Tariff

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### Competitors/Interconnection Services

Item

628. Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
(Continued)2. Terms and Conditions (Continued)a) General (Continued)

The IC or DSLSP is also responsible for providing the fibre facility from the point outside the Central Office, designated by the Company, which is usually at or near the entrance manhole, up to the transmission equipment on which it is to be terminated. C

The Company reserves the right to install the IC's or DSLSP's cable between the entrance manhole and the cable vault and from the vault to the Point of Termination/Demarcation in the Central Office at the rates specified in Items 628.3 e) to h) numbers xiii) and xiv). C

Where permitted by the Company, the IC's or DSLSP's personnel or contractor, who have been approved by the Company, is responsible to pull the IC's or DSLSP's fibre cable into the duct between the manhole and the cable vault and riser and splice the fibre where required. If the Company provides an escort during this operation, charges as per Item 628.3 e) to h) number xv) apply.

The IC or DSLSP provided equipment that is permitted in the Central Office is limited to transmission equipment as defined in Item 100. This transmission equipment must interconnect with the Company's service(s) in accordance with transmission rates and other applicable standards associated with those services in that Central Office. C

The co-located IC or DSLSP, after interconnecting its Transmission Equipment with the Company's facilities, is permitted to connect to the Transmission Equipment of another IC or DSLSP co-located in the same Company premises via an IC to IC cross-connection. In co-locating the transmission equipment in the Company premises, the IC or DSLSP shall ensure that the primary purpose of co-location is to interconnect with the Company facilities. The Company reserves the right to require the IC or DSLSP to demonstrate that the capacity dedicated to interconnection with the Company facilities is greater than that dedicated to IC to IC cross-connection.

The Company provides the IC to IC cross-interconnection link necessary to interconnect two ICs or DSLSPs co-located in the same Central Office at rates and charges specified in Item 628.3 e) to h) number vii). C

## General Tariff

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### Competitors/Interconnection Services

Item  
628.

Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
(Continued)

2. Terms and Conditions (Continued)

a) General (Continued)

ICs or DSLSPs are required to meet all standards, regulatory requirements, Company operating procedures and requirements, safety and labour codes and security standards as specified by the Company in the Agreement.

The Company is not liable for any act or omission on the part of the IC or DSLSP or its employees, agents or contractors arising from or associated with the furnishing of service by the IC or DSLSP to its customers.

ICs or DSLSPs are responsible for providing equipment spares and any training costs required for installation and maintenance of co-located equipment when such installation and maintenance are provided by the Company or its contractor.

When requested, the Company will provide a second cable entrance for the IC's or DSLSP's cable into the Central Office where such second entrance exists and where capacity is available. Items 628.3 e) to h) numbers ii) to v). **C**

The Company will offer both physical and virtual Co-location arrangements in the same Central Office where appropriate space and facilities are available as determined by the Company. **C**  
**C**

## General Tariff

### Competitors/Interconnection Services

Item  
628.

Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
(Continued)

3. Rates and Charges

a) General

A monthly rate applies for the lease of conduit/riser space used for the placement of the IC's or DSLSP's fibre optic cable as specified in Item 628.3 e) to h) number ii) and 628.3 e) to h) number v).

A service order charge applies and provides for the processing of the service order associated with a request for co-location. The service order charge will be applied to each request for a new co-location arrangement or for any changes or additions to existing co-location arrangements. Refer to Item 628.3 e) to h) number i) for this non-recurring charge.

An application charge per requested location applies and provides for preliminary work needed to determine whether co-location can be provided to meet the IC's or DSLSP's request. See Item 628.3 e) to h) number vi) for this non-recurring charge.

A project management fee applies and provides for all associated administration, design and engineering tasks required to accommodate an IC's or DSLSP's request for co-location. This fee is based on the costs incurred as specified in Item 628.3 e) to h) number ix).

A site preparation fee applies for Type 2 Co-location, (unsegregated space). This fee includes such items as preconditioning, additional riser and cable racking to accommodate the IC or DSLSP in the Central Office. The fee is based on the costs incurred as specified in Item 628.3 e) to h) number xii) and will be quoted to the IC or DSLSP. C

The IC or DSLSP is responsible for any costs incurred by the Company to prepare the Central Office for the installation of the IC's or DSLSP's transmission equipment. Costs may include, but are not limited to, such items as preconditioning of Central Office space and/or equipment as well as any cabling or wiring requirements. The non-recurring charges, where applicable, will be estimated and quoted in advance and charged based upon the costs incurred to accommodate the IC's or DSLSP's equipment. See Item 628.3 e) to h) numbers x), xi), and xii). C  
|  
C

## General Tariff

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### Competitors/Interconnection Services

Item  
628.

Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
(Continued)

3. Rates and Charges (Continued)

a) General (Continued)

The Company is responsible for the installation and maintenance of the IC to IC cross-interconnection link between two ICs or DSLSPs co-located in the same Central Office. C

A monthly rate applies for the IC to IC cross-interconnection link between two ICs or DSLSPs in the same Central Office as specified in Item 628.3 e) to h) number vii). C

Work performed by the Company to provide the IC to IC cross-interconnection link shall be performed under tariffs applicable to Co-location installation and maintenance as specified in Item 628.3 e) to h) number vii).

The IC or DSLSP will bear all construction/design costs incurred and committed to by the Company from the date of a request to the date of the cancellation of the request should the IC or DSLSP cancel its request for co-location prior to implementation.

The Company provides the electrical power necessary to operate the IC's or DSLSP's transmission equipment at the rates and charges specified in Item 628.3 e) to h) number iv). In addition, a power delivery charge applies as specified in Item 628.3 e) to h) number viii).

b) Type 1

In Type 1 Co-location the installation and maintenance of IC's or DSLSP's transmission equipment will be performed by the IC's or DSLSP's personnel or contractor, who have been approved by the Company, in accordance with Company operational guidelines.

## General Tariff

### Competitors/Interconnection Services

Item

628. Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers (Continued)3. Rates and Charges (Continued)b) Type 1 (Continued)

The ICs or DSLSPs requesting Type 1 Co-location will be accommodated on a first-come, first-served basis, based on the date of application for Co-location, in increments of one sq. metre to a maximum of 20 sq. metres per Central Office location. The Company reserves the right to determine the shape and specific location of the Central Office floor space provided. Refer to Item 628.3 e) to h) number iii) for rates and charges.

A construction fee applies for any Central Office modifications required to enable the Company to provide Type 1 Co-location. This fee covers the costs of building modifications which are necessitated by the provision of Type 1 Co-location to all ICs or DSLSPs in a particular Central Office. The first IC or DSLSP to obtain Type 1 Co-location at a specific Central Office will be charged all of the costs to modify that specific Central Office. If more than one IC or DSLSP obtains co-location service at a specific Central Office at the same time, the costs will be shared equally. If, within a period of 60 months of the Type 1 co-location by the first IC or DSLSP, additional ICs or DSLSPs obtain Type 1 Co-location at the same Central Office they will be charged a proportionate share of the initial costs and this recovered amount will be reimbursed equally to the IC(s) with Type 1 Co-location already in that Central Office. This construction fee applies to common costs only and may include, but is not limited to costs for such items as perimeter walls, additional riser requirements, lighting and environmental conditioning, and securing Company property in the Central Office. The issuance of an invoice to the additional IC or DSLSP for its proportional share of the common costs, the associated payment terms and conditions, the reimbursement to the existing ICs or DSLSPs and the notification to the existing ICs or DSLSPs of additional ICs or DSLSPs in the Central Office, will be in accordance with Telecom Decision CRTC 2002-5.

The fee will be determined based on the costs incurred as specified in Item 628.3 e) to h) number x).

## General Tariff

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### Competitors/Interconnection Services

Item  
628.

Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
(Continued)

3. Rates and Charges (Continued)

b) Type 1 (Continued)

In addition, a second construction fee applies to install a secured enclosure (such as a cage) when requested by the IC or DSLSP. The fee for this element will also be determined by the Company on a cost incurred basis and will be quoted to the IC or DSLSP as specified in Item 628.3(e) to (h) number xi).

c) Type 2

Type 2 Co-location provides for the following:

i) the installation, maintenance and repair of the IC's or DSLSP's transmission equipment will be performed by the Company or its contractor. Such installation, maintenance and repair will be provided in response to IC or DSLSP requests; or

ii) the installation, maintenance and repair of the IC or DSLSP provided transmission equipment will be provided by the IC's or DSLSP's personnel or contractor, who have been approved by the Company, subject to Company operational procedures and guidelines. The Company reserves the right to provide an escort at no charge during these activities.

The IC or DSLSP has overall responsibility for the performance of its facilities and equipment, including responsibility for remote surveillance, diagnostics and sectionalization of trouble.

The Company reserves the right to limit the available floor space assigned to each IC or DSLSP in each Central Office location where Type 2 Co-location is offered. C

Those ICs or DSLSPs requesting type 2 Co-location will also be accommodated on a first-come, first-served basis, based on the date of application for Co-location.

The monthly rate applies for each 2.3 m high by 0.6m wide IC or DSLSP provided equipment bay installed and reserved. Refer to Item 628.3(e) to (h) number iii) for rates and charges.



## General Tariff

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### Competitors/Interconnection Services

Item  
628.

Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
(Continued)

3. Rates and Charges (Continued)

d) Virtual Co-location

Under a virtual arrangement the installation, maintenance and repair of the IC's or DSLSP's transmission equipment and fibre facilities from the manhole nearest the Central Office, as determined by the Company, to the point of termination/demarcation in the Central Office must be performed by the Company or its contractor. Such installation, maintenance and repair will be provided in response to IC or DSLSP requests. Refer to Item 628.3(e) to (h) number xiii) for rates and charges. C  
C

Those ICs or DSLSPs requesting virtual Co-location will also be accommodated on a first-come, first-served basis, based on the date of a completed application for Co-location.

A monthly rate applies for each 2.3 m high by 0.6 m wide IC or DSLSP provided equipment bay installed and reserved. Refer to Item 628.3(e) to (h) number iii) for rates and charges.

The Company is responsible to install the IC's or DSLSP's cable between the nearest manhole and the cable vault and from the vault to the point of termination/demarcation in the Central Office at the rates specified in Item 628.3(e) to (h) number xiii) and xiv). C  
C

The Company reserves the right to limit the available floor space assigned to each IC or DSLSP in each Central Office location where virtual Co-location is offered. C

Under a virtual co-location arrangement, the IC or DSLSP has overall responsibility for the performance of its facilities and equipment, including responsibility for remote surveillance diagnostics and sectionalization of trouble.

The IC or DSLSP must meet all terms and conditions of Co-location as determined in this Item and the Central Office License Agreement (COLA) between the Company and the IC or DSLSP.

**General Tariff**

Competitors/Interconnection Services

Item  
628.

Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
(Continued)

3. Rates and Charges (Continued)

e) Prince Edward Island

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>	
i) Service Order Charge (per order per Central Office)	-	\$ 99.77	▼
ii) Entrance Conduit (per metre or fraction of each cable)	\$ 0.1183	-	▼
iii) Floor Space (sq. metre of unsegregated or segregated space)	11.95	-	▼
iv) Power Consumption (per fuse amp) (Note 1)			
a. 48 Volt DC	8.08	-	▼
b. 120 Volt AC	3.03	-	
c. 120 Volt AC (generator back up)	5.89	-	▼
v) Riser Space (per metre per cable)	0.2364	-	▼
vi) Application Charge (per request per Central Office)	-	1,042.04	▼
vii) IC to IC cross-interconnection link	(Note 2)	N/A	

**Note 1:** Power consumption charges made interim effective 2000 11 29.

**Note 2:** For monthly rate, see National Services Tariff, Digital Network Access, Item 301.3, part (b), DS-1 link and Item 301.3, part (c), DS-3 link.

## General Tariff

### Competitors/Interconnection Services

Item  
628.

#### Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers (Continued)

3. Rates and Charges (Continued)e) Prince Edward Island (Continued)

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
viii) Power Delivery (Notes 2, 3, 4)	-	(Note 1)
ix) Project Management Fee (per Central Office) (Notes 2, 3, 4)	C -	(Note 1)
x) Construction Fee (bldg. Modification) (Notes 2, 3, 4)	-	(Note 1)
xi) Construction Fee (enclosure) (Notes 2, 3, 4)	-	(Note 1)
xii) Site Preparation Fee (Notes 2, 3, 4)	-	(Note 1)
xiii) Installation/Maintenance (Notes 2, 3, 4)	-	(Notes 1, 5)
xiv) Cable Pulling/Splicing (Notes 2, 3, 4)	-	(Notes 1, 5)
xv) Escort (Notes 2, 3, 4, 6)	-	(Notes 1, 5)

**Note 1:** The charges are based on costs incurred.

**Note 2:** For the first hour or fraction thereof of work performed during "normal working hours", an hourly labour rate of \$50.60 applies.

**Note 3:** For each additional 15 minutes or fraction thereof, a charge of \$12.65 applies.

**Note 4:** For work done on a call-out basis entirely outside of normal working hours, a minimum charge of 2 hours of labour time at \$105.80 per hour plus 1 hour of regular time at \$50.60 applies.

**Note 5:** Premium rates as specified in the agreement apply for custom response times.

**Note 6:** Not applicable for the purpose of allowing access to co-located equipment in the Central Office. C

## General Tariff

### Competitors/Interconnection Services

Item  
628.

#### Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers (Continued)

3. Rates and Charges (Continued)

## f) Nova Scotia

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>	
i) Service Order Charge (per order per Central Office)	-	\$ 99.77	▼
ii) Entrance Conduit (per metre or fraction of each cable)	\$ 0.1183	-	▼
iii) Floor Space (sq. metre of unsegregated or segregated space)	11.95	-	▼
iv) Power Consumption (per fuse amp) (Note 1)			
a. 48 Volt DC	8.08	-	▼
b. 120 Volt AC	3.03	-	
c. 120 Volt AC (generator back up)	5.89	-	▼
v) Riser Space (per metre per cable)	0.2364	-	▼
vi) Application Charge (per request per Central Office)	-	1,226.79	▼
vii) IC to IC cross-interconnection link	(Note 2)	N/A	

**Note 1:** Power consumption charges made interim effective 2000 11 29.

**Note 2:** For monthly rate, see National Services Tariff, Digital Network Access, Item 301.3, part (b), DS-1 link and Item 301.3, part (c), DS-3 link.

## General Tariff

### Competitors/Interconnection Services

Item  
628.

#### Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers (Continued)

3. Rates and Charges (Continued)f) Nova Scotia (Continued)

		<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
viii)	Power Delivery (Notes 2, 3, 4)	-	(Note 1)
ix)	Project Management Fee (per Central Office) (Notes 2, 3, 4)	-	(Note 1)
x)	Construction Fee (bldg. Modification) (Notes 2, 3, 4)	-	(Note 1)
xi)	Construction Fee (enclosure) (Notes 2, 3, 4)	-	(Note 1)
xii)	Site Preparation Fee (Notes 2, 3, 4)	-	(Note 1)
xiii)	Installation/Maintenance (Notes 2, 3, 4)	-	(Notes 1, 5)
xiv)	Cable Pulling/Splicing (Notes 2, 3, 4)	-	(Notes 1, 5)
xv)	Escort (Notes 2, 3, 4, 6)	-	(Notes 1, 5)

**Note 1:** The charges are based on costs incurred.

**Note 2:** For the first hour or fraction thereof of work performed during "normal working hours", an hourly labour rate of \$50.60 applies.

**Note 3:** For each additional 15 minutes or fraction thereof, a charge of \$12.65 applies.

**Note 4:** For work done on a call-out basis entirely outside of normal working hours, a minimum charge of 2 hours of labour time at \$105.80 per hour plus 1 hour of regular time at \$50.60 applies.

**Note 5:** Premium rates as specified in the agreement apply for custom response times.

**Note 6:** Not applicable for the purpose of allowing access to co-located equipment in the Central Office.

**General Tariff**

Competitors/Interconnection Services

Item  
 628.

Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
 (Continued)

3. Rates and Charges (Continued)

g) New Brunswick

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>	
i) Service Order Charge (per order per Central Office)	-	\$ 86.47	▼
ii) Entrance Conduit (per metre or fraction of each cable)	\$ 0.1183	-	▼
iii) Floor Space (sq. metre of unsegregated or segregated space)	11.95	-	▼
iv) Power Consumption (per fuse amp) (Note 1)			
a. 48 Volt DC	8.08	-	▼
b. 120 Volt AC	3.03	-	▼
c. 120 Volt AC (generator back up)	5.89	-	▼
v) Riser Space (per metre per cable)	0.1845	-	▼
vi) Application Charge (per request per Central Office)	-	665.13	▼
vii) IC to IC cross-interconnection link	(Note 2)	N/A	

**Note 1:** Power consumption charges made interim effective 2000 11 29.

**Note 2:** For monthly rate, see National Services Tariff, Digital Network Access, Item 301.3, part (b), DS-1 link and Item 301.3, part (c), DS-3 link.

**General Tariff**

Competitors/Interconnection Services

Item  
628.

Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
(Continued)

3. Rates and Charges (Continued)

g) New Brunswick (Continued)

		<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
viii)	Power Delivery (Notes 2, 3, 4)	-	(Note 1)
ix)	Project Management Fee (per Central Office) (Notes 2, 3, 4)	-	(Note 1)
x)	Construction Fee (bldg. Modification) (Notes 2, 3, 4)	-	(Note 1)
xi)	Construction Fee (enclosure) (Notes 2, 3, 4)	-	(Note 1)
xii)	Site Preparation Fee (Notes 2, 3, 4)	-	(Note 1)
xiii)	Installation/Maintenance (Notes 2, 3, 4)	-	(Notes 1, 5)
xiv)	Cable Pulling/Splicing (Notes 2, 3, 4)	-	(Notes 1, 5)
xv)	Escort (Notes 2, 3, 4, 6)	-	(Notes 1, 5)

**Note 1:** The charges are based on costs incurred.

**Note 2:** For the first hour or fraction thereof of work performed during "normal working hours", an hourly labour rate of \$64.40 applies.

**Note 3:** For each additional 15 minutes or fraction thereof, a charge of \$16.10 applies.

**Note 4:** For work done on a call-out basis entirely outside of normal working hours, a minimum charge of 2 hours of labour time at \$105.80 per hour plus 1 hour of regular time at \$64.40 applies.

**Note 5:** Premium rates as specified in the agreement apply for custom response times.

**Note 6:** Not applicable for the purpose of allowing access to co-located equipment in the Central Office.

**C**

**General Tariff**

Competitors/Interconnection Services

Item  
 628.

Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
 (Continued)

3. Rates and Charges (Continued)

h) Newfoundland and Labrador

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>	
i) Service Order Charge (per order per Central Office)	-	\$ 140.41	▼
ii) Entrance Conduit (per metre or fraction of each cable)	\$ 0.1183	-	▼
iii) Floor Space (sq. metre of unsegregated or segregated space)	11.95	-	▼
iv) Power Consumption (per fuse amp) (Note 1)			
a. 48 Volt DC	8.08	-	▼
b. 120 Volt AC	3.03	-	▼
c. 120 VOLT AC (generator back up)	5.89	-	▼
v) Riser Space (per metre per cable)	0.2217	-	▼
vi) Application Charge (per request per Central Office)	-	1,197.22	▼
vii) IC to IC cross-interconnection link	(Note 2)	N/A	

**Note 1:** Power consumption charges made interim effective 2000 11 29.

**Note 2:** For monthly rate, see National Services Tariff, Digital Network Access, Item 301.3, part (b), DS-1 link and Item 301.3, part (c), DS-3 link.



## General Tariff

### Competitors/Interconnection Services

Item  
628.

#### Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers (Continued)

3. Rates and Charges (Continued)h) Newfoundland and Labrador (Continued)

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
viii) Power Delivery (Notes 2, 3, 4)	-	(Note 1)
ix) Project Management Fee (per Central Office) (Notes 2, 3, 4)	C -	(Note 1)
x) Construction Fee (bldg. Modification) (Notes 2, 3, 4)	-	(Note 1)
xi) Construction Fee (enclosure) (Notes 2, 3, 4)	-	(Note 1)
xii) Site Preparation Fee (Notes 2, 3, 4)	-	(Note 1)
xiii) Installation/Maintenance (Notes 2, 3, 4)	-	(Notes 1, 5)
xiv) Cable Pulling/Splicing (Notes 2, 3, 4)	-	(Notes 1, 5)
xv) Escort (Notes 2, 3, 4, 6)	-	(Notes 1, 5)

**Note 1:** The charges are based on costs incurred.

**Note 2:** For the first hour or fraction thereof of work performed during "normal working hours", an hourly labour rate of \$50.60 applies.

**Note 3:** For each additional 15 minutes or fraction thereof, a charge of \$12.65 applies.

**Note 4:** For work done on a call-out basis entirely outside of normal working hours, a minimum charge of 2 hours of labour time at \$105.80 per hour plus 1 hour of regular time at \$50.60 applies.

**Note 5:** Premium rates as specified in the agreement apply for custom response times.

**Note 6:** Not applicable for the purpose of allowing access to co-located equipment in the Central Office. C

## General Tariff

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### Promotions

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**General Tariff**

Competitors/Interconnection Services

Item  
 632.

Link Arrangements for Interconnecting Canadian Carriers and DSL Service Providers

**Note 1:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

1. Service Description

The arrangements contained in this Tariff item are made available only to registered Canadian Carriers and Digital Subscriber Line Service Providers (DSLSPs). These Central Office link arrangements provide transmission paths from the Interconnecting Carrier's or DSLSP's co-located Central Office space to the transport cross-connect panel within the Central Office for the purpose of transmitting at DS-1 and DS-3 speeds.

2. Terms And Conditions

a) The Company does not make any representation that these arrangements shall at all times be available in the quantities requested and at the locations specified by the registered Canadian Carrier co-locating in the Company's Central Office(s). The Company shall, however, make every effort to make such arrangements available on request.

b) The Company provides the DS-1 and DS-3 Central Office link arrangements at the rates and charges specified in Item 632.3 a) to d).

3. Rates And Charges

Rates and Charges apply as follows:

**a) Prince Edward Island**

	<u>Montly Rate</u>	<u>Service Charge</u>
i) DS-1 CO Link (Note 1)		
8 DS-1	N/A	\$ 730.39
16 DS-1	N/A	730.39
28 DS-1	N/A	730.39
ii) DS-3 CO Link (Note 2)		
1 DS-3	N/A	\$ 650.34 ▼

**Note 1:** DS-1 Central Office Links are provided in increments of 8, 16, 28 DS-1.

**Note 2:** DS-3 Central Office Links are provided in single increments.

**General Tariff**

Competitors/Interconnection Services

Item  
 632.

Link Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
 (Continued)

3. Rates And Charges (Continued)

**b) Nova Scotia**

	<u>Monthly Rate</u>	<u>Service Charge</u>
i) DS-1 CO Link (Note 1)		
8 DS-1	N/A	\$ 730.39
16 DS-1	N/A	730.39
28 DS-1	N/A	730.39

	<u>Monthly Rate</u>	<u>Service Charge</u>
ii) DS-3 CO Link (Note 2)		
1 DS-3	N/A	\$ 679.92 ▼

**c) New Brunswick**

	<u>Monthly Rate</u>	<u>Service Charge</u>
i) DS-1 CO Link (Note 1)		
8 DS-1	N/A	\$ 730.39
16 DS-1	N/A	730.39
28 DS-1	N/A	730.39

	<u>Monthly Rate</u>	<u>Service Charge</u>
ii) DS-3 CO Link (Note 2)		
1 DS-3	N/A	\$ 554.26 ▼

**Note 1:** DS-1 CO Links are provided in increments of 8, 16, 28 DS-1.

**Note 2:** DS-3 CO Links are provided in single increments.

**General Tariff**

Competitors/Interconnection Services

Item  
 632.

Link Arrangements for Interconnecting Canadian Carriers and DSL Service Providers  
 (Continued)

3. Rates And Charges (Continued)

**d) Newfoundland and Labrador**

	<u>Monthly Rate</u>	<u>Service Charge</u>
i) DS-1 CO Link (Note 1)		
8 DS-1	Note 2	\$ 730.39
16 DS-1	Note 2	730.39
28 DS-1	Note 2	730.39
ii) DS-3 CO Link (Note 3)		
1 DS-3	Note 4	\$ 591.23 ▼

**Note 1:** DS-1 CO Links are provided in increments of 8, 16, 28 DS-1.

**Note 2:** For the monthly rate per DS-1, see National Services Tariff, Digital Network Access, Item 301.3 part b).

**Note 3:** DS-3 CO Links are provided in single increments.

**Note 4:** For the monthly rate per DS-3, see National Services Tariff, Digital Network Access, Item 301.3 part c).

## General Tariff

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### Competitors/Interconnection Services

Item  
634. Reserved for future use.

## General Tariff

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### Competitors/Interconnection Services

Item  
636.

#### Basic Listing Interexchange Files

##### 1. Service Description

a) Basic Listing Interchange File (BLIF) service provides for a machine-readable file containing non-confidential subscriber listing information (Listings) for the Company's subscribers listed, and intended to be listed, in the Company's directories and directory assistance databases. The Company provides a complete set of subscriber listings, as specified in the BLIF Service Description and Ordering Guidelines (BLIF Document), for the purpose of providing telephone directories and/or directory assistance services. The service is available to Local Exchange Carriers (LECs) operating in Canada. It is also available to Independent Telephone Directory Publishers for the sole purpose of producing telephone directories and to alternate operator services providers (AOSPs) for the sole purpose of providing directory assistance.

b) For the purpose of this Tariff item:

i) "*Telephone Directories*" means a general compilation of non-confidential telephone service subscriber listings, in a particular geographic centre, for general distribution in either print or electronic formats for the Licensee's clients or customers. Telephone Directories may be organized by customer type (e.g. residential, business, government), geography, business category (for business listing information) and/or level of government (for government listing information), and sequenced by name, address or telephone number. Telephone Directories may not otherwise be customized (either individually or on a market segment basis) for the Licensee's clients or customers. Telephone Directories specifically exclude the compilation of marketing lists or other similar activities. The information provided in Telephone Directories excludes all chronological information associated with the listing (i.e. when the listing was produced, added or last updated). Telephone Directories excludes directories provided in electronic format where such directories enable a user to download, mine, share, extract or otherwise copy larger quantities of data.

ii) "*Directory Assistance*" means the provision of a single listing or limited set of listing information by means of the Licensee's directory information service, in response to a specific query or transaction from a user. The purpose of the Directory Assistance service is to find an individual listing that will provide the user with the information to complete a telephone call. Data mining, data sharing or any other activity resulting in the transfer of larger quantities of Listings to another party are strictly excluded from the definition of Directory Assistance. Directory Assistance also excludes the provision of chronological information associated with the listing (i.e. when the listing was produced, added or last updated) or a response to a query that is based on chronological information.

## General Tariff

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### Competitors/Interconnection Services

Item  
636.

Basic Listing Interexchange Files (Continued)

2. Terms And Conditions

- a) The Licensee must enter into a license agreement with the Company for a period of five (5) years, renewable automatically for five (5) year periods (the BLIF Agreement).
- b) The Licensee shall not license, sub-license, share, sell, re-sell, rent, lease, charge, encumber, pledge or otherwise dispose of, deal with, use or copy the Company's BLIF in favour of any person, save as expressly permitted in this tariff and the BLIF Agreement. The Licensee agrees to take all reasonable steps to protect and safeguard the Listings from unauthorized disclosure.
- c) In the event of repeated breaches by the Licensee of the BLIF Agreement, this Tariff, or the applicable agreement or tariff for Directory File Service (DFS) – General Tariff Item 620, the Company may discontinue providing BLIF and DFS service to the Licensee with 30 days written notice and refuse future requests from the Licensee for BLIF and DFS service if the Company has notified the Licensee in writing at the time of each of the breaches and, in the Company's reasonable judgment, the Licensee has repeatedly breached the applicable tariff or agreement and is likely to continue the breach.
- d) Listings are provided in a format conforming with the specifications set out in the BLIF Document.
- e) The BLIF will include all of the required information as specified in the BLIF Document.
- f) The Licensee may purchase Residential listings, Business/Government listings, or both.



## General Tariff

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### Competitors/Interconnection Services

Item  
636.

Basic Listing Interexchange Files (Continued)

2. Terms And Conditions (Continued)

g) The following list of various types of listing information identified below is not exhaustive and is not provided in BLIF:

- Non-Published Telephone Numbers;
- "Out of Book" listings. That is, those listings added to a particular directory when the terminating location of the number is not within the physical region of the directory's coverage;
- 800, 877, 888 and 900 listings;
- Reference listings;
- 9-1-1, 711, 611, 411, 0, 1;
- Wireless listings;
- Additional/extra listings;
- Text accompanying listings (i.e. special instructions, Internet listings); and Zenith.

h) The Licensee shall comply with all specifications set out in the BLIF Document pertaining to the Licensee.

i) The limitations of liability provisions as set out in the BLIF Agreement, to be entered into by the Licensee and the Company, are hereby incorporated by reference into this Tariff.

j) The Licensee may terminate the BLIF Agreement at any time by giving written notice to the Company at least ninety (90) days in advance of the effective date of any such termination. The Company shall have the right to terminate the BLIF Agreement upon ten (10) days prior written notice if Licensee has breached any of its material obligations in the BLIF Agreement or this tariff, and Licensee has failed to cure such default within thirty (30) days of receipt of a written notice sent from the Company describing the nature of the default.

k) In the event of termination, any amounts due to the Company pursuant to the BLIF Agreement and this Tariff shall immediately become due and payable. In such event, Licensee shall immediately discontinue the use of the Listings and comply with all other requirements set out in the BLIF Agreement.

**General Tariff**Competitors/Interconnection ServicesItem  
636.Basic Listing Interexchange Files (Continued)3. Rates And Charges

The following rates and charges are payable to the Company as outlined in this Tariff and the BLIF Agreement.

<u>Master and/or Update File</u>	<u>Rate Per Listing</u>	<u>Service Charge</u>
i) Prince Edward Island (Notes 1, 2, 3, & 4)	\$ 0.1380	-
ii) Nova Scotia (Notes 1, 2, 3, & 4)	0.0938	-
iii) New Brunswick (Notes 1, 2, 3, & 4)	0.0773	-
iv) Newfoundland and Labrador (Notes 1, 2, 3, & 4)	0.1122	-

**Note 1:** As an exception to specific Company General Tariff Items, Listings provided under the terms and conditions of this Agreement may not be shared, resold, rented or otherwise disposed of to third parties.

**Note 2:** BLIF includes only subscriber listing information as specified in the Company's General Tariffs.

**Note 3:** BLIF is available on an exchange basis as listed in the Company's General Tariffs.

**Note 4:** Rate changes effective 2002 06 01.

## General Tariff

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### Competitors/Interconnection Services

Item  
638.

#### Compensation Per Call

##### 1. Description of Service

- a) Compensation Per Call rates apply in the Company's operating regions of Prince Edward Island, Nova Scotia, New Brunswick and Newfoundland and Labrador.
- b) The assessment of an access charge for each toll-free call from the Company's public or semi-public telephones ("pay telephones") is referred to as "compensation per call".

##### 2. Terms And Conditions

- a) The compensation per call charge applies to the interexchange carrier ("IXC"), for each completed toll-free call that originates from the Company's pay telephones and is carried by the IXC, except in limited situations where the toll-free call cannot be captured due to technical limitations.
- b) Additional toll-free calls initiated through the use of the "next call" key on the pay telephone are also subject to the compensation per call charge. However, additional toll-free calls achieved through the use of dialing sequences on the IXC's platform are not subject to the compensation per call charge.
- c) Toll-free calls are considered completed when the call is answered.
- d) Each month, the Company will send the IXC a composite electronic list of the toll-free numbers that originated at the Company's pay telephones and were carried by the IXC. The list will include the toll-free numbers that were called and the number of times they were called in the previous billing period. Billing information provided in the list is disaggregated on an originating exchange basis.
- e) Call detail recording is not provided.
- f) Compensation Per Call rates for toll-free calls will be attributed to the Company for the Company's toll-free calls routed over its network.

##### 3. Rates and Charges

Compensation Per Call Charge	\$0.1845	▼
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## General Tariff

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### Competitors/Interconnection Services

Item  
640.

#### ADSL Access Service – Fibre to the Node (FTTN)

**Note:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

#### 1. General

a) ADSL Access Service –FTTN is a broadband access service based on Asymmetric Digital Subscriber Line (ADSL) technology. This service utilizes FTTN facilities and will enable a service provider to establish a high-speed data access path between its end-user's premises and a Company serving wire center.

b) ADSL Access Service – FTTN uses available bandwidth above the voice-band on the local loop used to provision the end-user's residential or business individual line, primary Exchange service including message rate lines and Centrex voice locals terminating on other than EBS sets. The service is limited to lines terminating on single line station equipment. ADSL Access Service - FTTN allows for the simultaneous use of the end-user's telephone line for voice-based applications, such as voice transmission, permissive data or facsimile. For the purpose of this item, such services are defined as "voice service".

c) ADSL Access Service - FTTN includes an ADSL Aggregated High Speed Service Provider Interface (AHSSPI) port which provides for the aggregation of end-user traffic associated with a single service provider, from every ADSL enabled wire center in the Company's operating territory.

d) ADSL Access Service - FTTN provides ADSL Access Service - FTTN Access over end-user loops that qualify for ADSL service where the ADSL serving equipment is located at a node. In the case of a remote location, the ADSL Access Service – FTTN Access includes the FTTN facilities required to transport ADSL traffic to/from the host wire center serving the node.

e) Connectivity between the ADSL AHSSPI point of demarcation located in a Company wire center and the service provider's POP can be established via appropriate Company or third-party provided facilities or via Central Office links that terminate on the service provider's co-located transmission equipment.

f) ADSL Access Service - FTTN supports Point to Point Protocol over Ethernet (PPPoE) across the Company's backbone network.

## General Tariff

### Competitors/Interconnection Services

Item  
640.

#### ADSL Access Service - FTTN (Continued)

##### 1. General (Continued)

- g) ADSL Access Service – FTTN provides for a single domain name. Additional domain names are available upon request in accordance with the rates, terms and conditions herein.
- h) ADSL Access Service – FTTN includes a POTS splitter at the end-user's premises in order to separate the ADSL data traffic from the voice traffic.

##### 2. Terms and Conditions

- a) The Company determines those serving wire centers which will support ADSL Access Service - FTTN.
- b) The end-user's loop facility must qualify for ADSL Access Service - FTTN.
- c) An ADSL AHSSPI port provides a 10/100/1000 Mbps service demarcation interface, subject to a contract period of 1 or 3 years.
- d) ADSL Access Service – FTTN Access consists of the ADSL serving equipment in the node, and cross connection of such equipment to Company or CLEC provided voice service. One ADSL Access Service - FTTN Access is required for each end-user.
- e) ADSL Access Service - FTTN Accesses are provided on a monthly basis.
- f) The point of demarcation for ADSL AHSSPI is the patch panel associated with the Ethernet switch in the applicable province. The service provider may interconnect at any or all of the designated switches. All locations offer access to the entire Bell Aliant DSL serving area. The designated switches are:

#### AHSSPI Switch location

Fredericton, New Brunswick  
Moncton, New Brunswick  
St.John's, Newfoundland & Labrador  
Halifax, Nova Scotia  
Charlottetown, Prince Edward Island

- g) ADSL Access Service - FTTN Access will only be provisioned in conjunction with Company provided local exchange service. or unbundled local loops, including dry loops. Dry loops are provided at the rates and charges set out in Item 626.2.(g), ADSL Access Service – Dry Loop Charge.

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## General Tariff

### Competitors/Interconnection Services

Item  
640.

ADSL Access Service - FTTN (Continued)

2. Terms and Conditions (Continued)

h) The ADSL equipment is subject to operational constraint related to the characteristics of the underlying loop facility. Service providers may use Bell Aliant ADSL Access Service – FTTN to establish high-speed connections to only those end-user premises located with the operational range of the ADSL serving equipment associated with particular Company serving wire centers and suitably equipped nodes. Service providers may not use ADSL Access Service - FTTN to establish high-speed connections to end-user premises located beyond the range of the ADSL serving equipment or served by voice service having excessive bridge taps, equipped with load coils or which is not capable of supporting suitable continuity.

i) The service provider is required to provide at least one month's notice, in writing, of early termination of the ADSL Access Service - FTTN contract. Termination charges will be paid as liquidated damages and not as a penalty. In the case of a 1 year contract period, termination charges equal to the total remaining monthly payments for the contract period apply. In the case of a 3 year contract, termination charges equal to 50% of the remaining monthly recurring charges will apply. Payments will be calculated based on the average volume of end-users in the 12 month period prior to notice of termination, in addition to applicable port charges. If a service provider migrates all or part of their service to a comparable service, the termination charges may be waived by the Company. A "comparable service" is one offered by the Company contracted for by the service provider for at least as long as the original contract period and to which the applicable fees are no lower than those in the original agreement.

j) The service provider will not be charged a penalty for normal disconnect activity associated to the ADSL Access Service – FTTN Accesses. The service provider will be charged the penalty noted in i) above when terminating their AHSSPI contract and/or their ADSL Access Service - FTTN contract in its entirety.

k) If an end-user cancels their Company or CLEC provided voice service or if it is otherwise removed from service, billing for ADSL Access Service – FTTN Access will continue until the Company has been notified by the service provider that ADSL Access Service – FTTN Access is to be terminated.

l) Service providers subscribing to ADSL Access Service - FTTN will be responsible for obtaining the following elements required to make the service operational.

i) RADIUS Server.

ii) Class C Address Block – "Aggregated" reserved for ADSL use and distribution by Bell Aliant activated by end-user login.

iii) ADSL or other compatible high-speed modem, subject to the Company's acceptance.

iv) Ethernet connectivity between Bell Aliant's broadband network and the service provider's POP.

## General Tariff

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### Competitors/Interconnection Services

Item  
640.

ADSL Access Service - FTTN (Continued)

2. Terms and Conditions (Continued)

m) Service providers who subscribe to ADSL Access Service – FTTN, ADSL Access Service (Item 626) and/or Bell Aliant ADSL WAN Service (Item 624) can share ADSL AHSSPI ports for those services.

n) The maximum line speeds available under ADSL Access Service – FTTN are 15 Mbps for Residence end-users and 13 Mbps for Business end-users, subject to availability. Maximum sustained speeds are not guaranteed.

o) Multiple Domain Names: One time rates apply for programming the network, on the same PVC, with the first additional domain name and subsequent domain names on the same order. The charge applies per domain name, per coverage area.

p) In the event that the service provider requires an additional Layer 2 tunnel switch Network Server ("LNS"), an additional one-time charge applies for Bell Aliant to configure the network to accept the additional LNS.

q) As a condition of service under this tariff, and in accordance with paragraphs 50, 66 and 104 of Telecom Regulatory Policy CRTC 2009-657, *Review of the Internet traffic management practices of Internet service providers* (TRP 2009-657), customers employing Internet Traffic Management Practices (ITMPs) shall:

(1) whether or not they are Canadian carriers, abide by the requirements of subsection 27(2) of the *Telecommunications Act* with regard to any ITMPs they employ;

(2) abide by the disclosure requirements described in TRP 2009-657; and

(3) not use for other purposes personal information collected for the purposes of traffic management or disclose such information.

## General Tariff

### Competitors/Interconnection Services

Item  
640.

ADSL Access Service - FTTN (Continued)

2. Terms and Conditions (Continued)

r) DSL Access Service – FTTN does not support the routing or transmission of multicast traffic.

s) DSL Access Service - FTTN does not support the sharing of modems between the Company and the ADSL Access Service - FTTN customer.

t) If an end-customer chooses to receive Internet service from the ADSL Access Service - FTTN customer and IPTV service from the Company, and a second loop is available, the ADSL Access Service - FTTN customer shall pay the unbundled dry loop rates set out in Item 626.2. g), in addition to all other applicable ADSL Access Service - FTTN rates and charges.

u) DSL Access Service - FTTN is restricted to the provisioning of ADSL Access Service - FTTN Accesses on the Company's FTTN facilities.

v) For the purposes of this Item, "Incumbents" means Bragg Communications Incorporated, carrying on business as Eastlink, Cogeco Communications inc., Rogers Communications Canada Inc., Saskatchewan Telecommunications, Telus Communications Inc., and Vidéotron Ltd. Other than as specified in subsections (1) and (2) below, as of 13 September 2024, customers who are Incumbents are no longer permitted to use ADSL Access Service – FTTN to sell retail services to end-users within their own traditional wireline serving territory. This limitation also applies to the affiliates of Incumbents where the retail service is being provided in the traditional wireline serving territory of the affiliated Incumbent.

(1) Incumbents and their affiliates may only use ADSL Access Service - FTTN within their traditional wireline incumbent serving territories for end-users who are already subscribed to services that make use of ADSL Access Service - FTTN, or who have already submitted an order for such services, as of 12 September 2024 ("in-territory end-users").

(2) The customer may make speed changes to ADSL Access Service - FTTN accesses for in-territory end-users but is not permitted to change the access technology of the ADSL Access Service - FTTN access (to ADSL WAN Services Item 624 or ADSL Access Service Item 626) or to change the location of the ADSL Access Service - FTTN access.



## General Tariff

Competitors/Interconnection ServicesItem  
640.ADSL Access Service - FTTN (Continued)3. Rates and Charges

	<u>Rate per Month</u>	<u>Service Charge</u>
<u>ADSL AHSSPI Port, each (Note 1):</u>	<u>Monthly</u>	
10 Mbps	\$ 82.15	\$ 1,162.00
100 Mbps	82.23	1,162.00
1 Gbps	82.42	1,162.00
<u>Business</u>		
ADSL Access – FTTN 13 13 Mbps, each	28.11 ▼	78.48 (Notes 2 & 4) <b>C</b>
<u>Residence</u>		
ADSL Access – FTTN 15 15 Mbps, each	28.11 ▼	78.48 (Notes 2 & 4) <b>C</b>

N/A – Not Applicable.

<u>Multiple Domain Names:</u>	<u>One-time Charge</u>
First Additional Domain Name	\$ 875.00
Subsequent Domain Names (Note 3)	60.00
Additional LNS, one-time only	845.00

**Note 1:** Service providers may require more than one port, depending on the volume of end-user ADSL Access Service – FTTN Accesses being aggregated.

**Note 2:** The service charge applies on each ADSL Access Service – FTTN initial installation and on all subsequent speed upgrades which require the use of the Company's VDSL modem. In the case of subsequent speed upgrades on an existing access line which do not require use of a VDSL modem or reconfiguration of an existing VDSL modem, or where the ADSL Access Service – FTTN customer has provided and installed its own modem, a programming administration fee of \$25.00 applies.

**Note 3:** Subsequent Domain Names must be requested on the same order as the First Additional Domain Name.

**Note 4:** These rates are retroactive to 31 March 2016, as per Telecom Decision CRTC 2021-181. **N**

## General Tariff

### Competitors/Interconnection Services

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Item  
642.

#### Fibre to the Premises (FTTP) Access Service

**Note:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

#### 1. Definitions

a) For the purposes of this tariff item, the following definitions apply:

(1) "ADSL Access Service" (ADSL Access - Legacy) refers to aggregated high-speed wholesale access service provided pursuant to Item 626 - ADSL Access Service and provided over DSL technology excluding Fibre to the Node.

(2) "ADSL Access Service - FTTN" (ADSL Access - FTTN) refers to aggregated high-speed wholesale access service provided pursuant to Item 640 - ADSL Access Service - FTTN.

(3) "Central Office" is a designated building used historically to house switching equipment for main telephone, trunk lines and broadband equipment and also used by eligible CLECs, IXCs and DSLSPs for co-location, local interconnection, toll interconnection and broadband traffic hand-off.

(4) "Central Splitting Point" (CSP) is defined as the outside plant cabinet, deployed in every FTTP neighborhood, where distribution fibres are terminated and assigned on an on-demand basis to feeder fibres via the use of a passive fibre splitter.

(5) "Customer" is the eligible Internet Service Provider (ISP) that subscribes to FTTP Access. An eligible ISP is an ISP who has registered with the Canadian Radio-television and Telecommunications Commission (CRTC) as either a Digital Subscriber Line Service Provider (DSLSP) or a Competitive Local Exchange Carrier (CLEC) in the Exchange for which they are requesting GAS-FTTP.

(6) "Customer Cutover or Access Upgrade" encompasses the case where a Customer requires a larger bandwidth access at its Point of Presence (PoP) site to accommodate growth in End-user traffic. The Customer may also be relocating its PoP site access or transferring all of its existing End-users to a different access which does not necessarily require an upgrade in bandwidth.

(7) "Customer Name Change" is defined as when one Customer is requesting its billing or company name to be changed to a different billing or official company name.

(8) An "End-user" is defined as being a retail customer.

(9) "Fibre to the Premises" (FTTP) is a technology platform that consists of optical fibre from the Central Office to the End-user Premises.

(10) "Incumbents" means Bragg Communications Incorporated, carrying on business as Eastlink, Cogeco Communications inc., Rogers Communications Canada Inc., Saskatchewan Telecommunications, Telus Communications Inc., and Vidéotron Ltd.

(11) "Gigabit Passive Optical Network" (GPON) refers to FTTP Access speeds up to 1,500 Mbps.

(12) "Mergers and Acquisitions" are defined as when one Customer is transferring a portion or all of its subscriber base to another Customer. This is also applicable when two different Customers are merging in order to become only one new company, or when a single company divides to become multiple companies.

N

## General Tariff

### Competitors/Interconnection Services

N

Item  
642.

#### Fibre to the Premises (FTTP) Access Service (Continued)

##### 1. Definitions (Continued)

a) For the purposes of this tariff item, the following definitions apply: (Continued)

(13) "Optical Network Terminal" (ONT) converts fibre-optic light signals to copper/electric signals at the End-user Premises used to provide FTTP service. The ONT may vary depending on the speed of the FTTP service provided.

(14) "Premises" is the continuous property and the building or buildings located thereon, or the part or parts of a building, occupied at the same time by an End-user.

(15) "10 Gigabit Symmetrical Passive Optical Network" (XGS-PON) refers to FTTP Access speeds of 1,501 Mbps or higher.

##### 2. General

a) FTTP Access Service allows the Customer to offer broadband services to End-users connected to the Company's network over FTTP by establishing a high-speed data access path between its End-users' Premises and a Company serving Central Office, and then to the Customer's Aggregated High Speed Service Provider Interface (AHSSPI). End-user login and password authentication are established via a "network selection gateway" which can enable access to multiple destination networks.

(1) The Customer may subscribe to any combination of ADSL Access - Legacy, ADSL Access - FTTN, and / or FTTP Access (collectively, Aggregated Broadband Services).

b) FTTP Access requires an Aggregated High Speed Service Provider Interface (AHSSPI) which provides for the aggregation of End-user traffic associated with a single Customer, from every suitably-enabled Central Office in the Company's operating territory. Customers who subscribe to one or more of Aggregated Broadband Services, or ADSL WAN Service (Item 624) can share a common AHSSPI.

(1) For the locations for the Company's AHSSPIs, and associated terms and conditions, see 626.2.

c) FTTP Access Service includes the FTTP Access and Capacity Charges, in addition to the AHSSPI in (b) above. Capacity Charges are provided in increments of 100 Mbps. Rates and service charges for Capacity Charges are set out below and apply on a per AHSSPI basis and cannot be shared over more than one AHSSPI.

(1) The service includes logical paths to provide network connectivity between FTTP Access arrangements and an AHSSPI by aggregating traffic associated with each FTTP Access served from groups of Central Offices to a Broadband Access Server (BAS) and subsequently aggregating such traffic from all Company-provided BAS to the AHSSPI.

N

## General Tariff

### Competitors/Interconnection Services

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Item  
642.

#### Fibre to the Premises (FTTP) Access Service (Continued)

##### 2. General (Continued)

d) Connectivity between the AHSSPI point of demarcation located in a Company Central Office and the Customer's PoP can be established via appropriate Company or third-party provided facilities or via Central Office links that terminate on the Customer's co-located transmission equipment.

e) FTTP Access supports Point to Point Protocol over Ethernet (PPPoE) across the Company's backbone network.

f) FTTP Access provides for a single domain name. Additional domain names are available upon request in accordance with the rates, terms and conditions below.

##### 3. Terms and Conditions

a) The Company determines those serving Central Offices which will support FTTP Access, the available FTTP Access speeds in each Central Office, and the available speeds for the AHSSPI connectivity.

b) The End-user's fibre loop facility must qualify for FTTP Access.

c) FTTP Access consists of the ONT at the End-user Premises and the fibre facility connecting the End-user Premises to the serving Central Office. One FTTP Access is required for each End-user. The ONT is the demarcation at the End-user Premises.

d) FTTP Access is provided on a month-to-month basis. The Customer is billed one (1) month in advance and is charged based on the number of End-users per speed tier.

e) FTTP Access will only be provisioned over a Company-provided fibre loop. Until 12 August 2029, FTTP Access is only available on Company-provided fibre loops at premises where the Company began offering retail Internet services over FTTP for the first time on or before 12 August 2024.

f) When transferring and/or acquiring existing Domain names, the transfer of End-users associated with these Domain names is required. The Customer is responsible for the transfer of the End-users to the Customer's profile.

g) As a condition of service under this Item, and in accordance with paragraphs 50, 66 and 104 of Telecom Regulatory Policy CRTC 2009-657, *Review of the Internet traffic management practices of Internet service providers* (TRP 2009-657), Customers employing Internet Traffic Management Practices (ITMPs) shall:

(1) whether or not they are Canadian carriers, abide by the requirements of subsection 27(2) of the Telecommunications Act with regard to any ITMPs they employ;

(2) abide by the disclosure requirements described in TRP 2009-657; and

(3) not use for other purposes personal information collected for the purposes of traffic management or disclose such information.

N

## General Tariff

### Competitors/Interconnection Services

N

Item  
642.

#### Fibre to the Premises (FTTP) Access Service (Continued)

##### 3. Terms and Conditions (Continued)

h) The Customer is responsible for the installation, operation and maintenance of any equipment, apparatus or devices that the Customer or End-user provides and which is attached or connected to or used with the Company's facilities and/or equipment. When, as a result of a service issue raised by the Customer to the Company and at the request of the Customer to test the services provided by the Company, the Company completes testing activities and finds that there is no fault in the Company's facilities; or when a Company technician is dispatched to an End-user's premises and no trouble is found in the Company's facilities and/or equipment but such trouble continues to be present when the Customer-provided equipment is reconnected to the Company's facilities and/or equipment, a diagnostic maintenance charge applies, as shown below. If however, within a two-week period, testing activities identify fault with the Company's facilities; or if the trouble is no longer present upon reconnection of the Customer-provided equipment, no charge will apply.

	<u>One-time Charge</u>
(1) Diagnostic Maintenance Charge, per access, per diagnostic request (Note)	\$108.59
(2) Each additional 15 minute increment or part thereof, same diagnostic request, same visit	\$ 32.88

**Note:** This charge includes remote testing and diagnostics as well as the associated travel time and up to 15 minutes of technician time if a Company technician is dispatched to the end-user's premises. Additional technician time on the same visit is billable in 15 minutes increments per (b), above. Not all diagnostic requests require a technician site visit to the end-user's premises.

i) The Company reserves the right to modify, in whole or in part, the design, function, operation, technology or layout of its network, facilities, equipment or other components as the Company, in its sole discretion, considers necessary.

(1) The Company shall not be responsible for the facilities, equipment or other components, in whole or in part, which cease to be compatible with the Company's facilities or which become inoperative because of such modifications to the Company's network, facilities, equipment, or other components.

j) The Company may terminate the FTTP Access service to an individual End-user if that End-user prevents fair use of the service, uses the service in contravention of the law, or, in the reasonable assessment of the Company, threatens the Company's network. In cases of such disconnection, the Company will promptly notify the Customer. The Company will provide the Customer and the End-user the opportunity to correct the condition that gave rise to the disconnection.

k) The Customer shall not use in its marketing and promotional materials, on its website, or in training and support materials provided to its customer service representatives, the trade names, trademarks, logos, or branding of the Company without the Company's express consent.

l) Customers who are Incumbents are not permitted to use FTTP Access Service to sell retail services to end-users within their own traditional wireline serving territory. This limitation also applies to the affiliates of Incumbents where the retail service is being provided in the traditional wireline serving territory of the affiliated Incumbent.

N

## General Tariff

### Competitors/Interconnection Services

Item  
642.

Fibre to the Premises (FTTP) Access Service (Continued)

4. Rates and Charges (Continued)

- a) For charges for additional Layer 2 tunnel switch Network Service (LNS), see Item 626.2.(r) and 626.3.
- b) For charges for Multiple Domain Names, see Item 626.2.(q) and 626.3.
- c) For charges for AHSSPI, see Item 626.2.
- d) For Administration Fee per End-user, a Record Change Charge shall apply as shown in Item 255.5.(f).

e) For FTTP Accesses, the following rates and charges apply:

(1) FTTP Access - speed bands - Residence and Business

- Band 1 - GPON (3 - 99 Mbps)
- Band 2 - GPON (100 - 499 Mbps)
- Band 3 - GPON (500 - 749 Mbps)
- Band 4 - GPON (750 - 1,000 Mbps)
- Band 5 - GPON (1,001 - 1,500 Mbps)
- Band 6 - XGS-PON (1,501 - 5,000 Mbps)
- Band 7 - XGS-PON (5,001 - 8,000 Mbps)

(2) FTTP Access - Available Speed Tiers

- a. The following speed tiers are available for business FTTP accesses, where suitable facilities exist:

FTTP Access - Business, each	Monthly Rate	Service Charge (Note 1)
FTTP 100 (100 Mbps) Up to 100 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13
FTTP 150 (150 Mbps) Up to 150 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13
FTTP 300 (300 Mbps) Up to 300 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13
FTTP Gigabit (1 Gbps) Up to 940 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13

**Note 1:** The service charge applies on each FTTP Access initial installation (which includes a change from ADSL Access-Legacy or ADSL Access-FTTN to FTTP Access), move, or change from GPON to XGS-PON that requires a Company technician to make a change at the End-user Premises. For speed changes that do not require a site visit by a Company technician, see 4.(g).

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## General Tariff

### Competitors/Interconnection Services

Item  
642.

Fibre to the Premises (FTTP) Access Service (Continued)

4. Rates and Charges (Continued)

e) For FTTP Accesses, the following rates and charges apply: (Continued)

(2) FTTP Access - Available Speed Tiers (Continued)

b. The following speed tiers are available for residence FTTP GPON accesses, where suitable facilities exist:

FTTP GPON Access - Residence, each	Monthly Rate	Service Charge (Note 1)
FTTP 10 (10 Mbps) Up to 10 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13
FTTP 50 (50/10 Mbps) Up to 50 Mbps downstream and 10 Mbps upstream .....	\$ 68.94	\$ 244.13
FTTP 50 (50 Mbps) Up to 50 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13
FTTP 100 (100 Mbps) Up to 100 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13
FTTP 150 (150 Mbps) Up to 150 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13
FTTP 300 (300 Mbps) Up to 300 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13
FTTP 500 (500 Mbps) Up to 500 Mbps downstream and upstream .....	\$ 68.94	\$ 244.13
FTTP Gigabit (1 Gbps) Up to 1 Gbps downstream and 940 Mbps upstream.....	\$ 68.94	\$ 244.13
FTTP 1.5 Gigabit (1.5 Gbps) Up to 1.5 Gbps downstream and 940 Mbps upstream.....	\$ 68.94	\$ 244.13

**Note 1:** The service charge applies on each FTTP Access initial installation (which includes a change from ADSL Access-Legacy or ADSL Access-FTTN to FTTP Access), move, or change from GPON to XGS-PON that requires a Company technician to make a change at the End-user Premises. For speed changes that do not require a site visit by a Company technician, see 4.(g). C

**Note 2:** Where the End-user also subscribes to wireline services from the Company, the maximum downstream speed achievable may only be 940 Mbps.

## General Tariff

### Competitors/Interconnection Services

Item  
642.

Fibre to the Premises (FTTP) Access Service (Continued)

4. Rates and Charges (Continued)

e) For FTTP Accesses, the following rates and charges apply: (Continued)

(2) FTTP GPON Access - Available Speed Tiers (Continued)

c. The following speed tiers are available for residence FTTP XGS-PON accesses, where suitable facilities exist:

FTTP XGS-PON Access - Residence, each	Monthly Rate	Service Charge (Note 1)
FTTP 3 Gigabit (3 Gbps) Up to 3 Gbps downstream and upstream .....	\$ 78.03	\$ 244.13

**Note 1:** The service charge applies on each FTTP Access initial installation (which includes a change from ADSL Access-Legacy or ADSL Access-FTTN to FTTP Access), move, or change from GPON to XGS-PON that requires a Company technician to make a change at the End-user Premises. For speed changes that do not require a site visit by a Company technician, see 4.(g).

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**General Tariff**

Competitors/Interconnection Services

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Item  
642.

Fibre to the Premises (FTTP) Access Service (Continued)

4. Rates and Charges (Continued)

f) Capacity Charges

(1) Capacity Charges apply in addition to the monthly access rates and service charges in (e). Capacity is provided in 100 Mbps increments, as shown below. Capacity Charges apply to all traffic on any AHSSPI or any domain that carries Aggregated Broadband Service traffic.

(2) When the customer requests that the Company provision additional capacity, that additional capacity will be provisioned within three weeks from the date that the customer's request is received by the Company. When the customer requests that the Company remove existing capacity, that existing capacity will be removed within three weeks from the date that the customer's request is received by the Company. The Company is not responsible for ensuring that the number of capacity increments ordered by the customer is appropriate for the customer's network, or other requirements.

(3) When in-service capacity varies during the billing period, the applicable total Capacity Charge for that billing period will be calculated on a pro rated basis.

	Monthly Rate	Service Charge, for 1,000 Mbps, 10 GE or 100GE IP AHSSPIs, per order	Service Charge, for 1,000 Mbps, 10 GE or 100 GE IP AHSSPIs, per AHSSPI
Capacity, per 100 Mbps increment.....	\$ 64.24	\$ 165.95	\$ 139.54

a. A 10 GE IP AHSSPI (Item 626.3.) will be provided only where the capacity-based billing (CBB) capacity ordered by the customer is equal to or greater than 3 Gbps. The Customer must maintain a capacity order of at least 3 Gbps on each 10 GE IP AHSSPI installed.

b. A 100 GE IP AHSSPI (Item 626.3) will be provided only where the capacity-based billing (CBB) capacity ordered by the customer is equal to or greater than 30 Gbps. The Customer must maintain a capacity order of at least 30 Gbps on each 100 GE IP AHSSPI installed.

## General Tariff

### Competitors/Interconnection Services

N

Item

642.

#### Fibre to the Premises (FTTP) Access Service (Continued)

#### 4. Rates and Charges (Continued)

##### g) Speed Change Charge - No Premises Visit

(1) A speed change charge of \$10.60 applies to requests for a change in speed for a FTTP Access that does not require a site visit by a Company technician (e.g., no change to the ONT is required).

#### 5. Forecasts

(1) To assist the Company in the capacity planning and deployment of its network, the Customer must provide to the Company, at least sixty (60) days prior to the beginning of an annual calendar period, a nonbinding forecast of the Customer's expected number of End-users, by AHSSPI for the then forthcoming twelve (12) month period. The first set of forecasts must be provided by the Customer at least sixty (60) days prior to the installation of the first FTTP Access for the Customer.

(2) Whenever the Customer expects to substantially increase the number of End-users in any calendar quarter, the Customer shall provide the Company a revised forecast for that quarter at least thirty (30) days before the expected increase in number of End-users.

#### 6. Special Construction

a) Installation of a drop wire where none is present is included in the standard FTTP Access service, unless such installation represents an unusual expense. In the event that the installation of the drop wire represents an unusual expense, the Company will give the Customer the option of paying an additional construction charge as set out in below to have the drop wire installed, or of cancelling the request.

b) When it is necessary for the Company to install special equipment or to incur unusual expense in order to meet a Customer's requirements, an additional charge may be assessed based upon the equipment installed or the expense incurred pursuant to Item 275.

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## General Tariff

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### Competitors/Interconnection Services

Item  
644.

#### Zero-Dialed Emergency Call Routing Service

##### 1. Description

a) The Zero-Dialed Emergency Call Routing Service (0-ECRS) is available to Competitive Local Exchange Carriers (CLECs), Wireless Service Providers (WSPs), Interexchange Carriers (IXCs), Competitive Pay Telephone Service Providers (CPTSPs), and Alternate Operator Service Providers (AOSPs) (Customers). For the purpose of routing emergency calls from WSPs, zero-dialed emergency calls from WSPs "in this tariff" means any kind of emergency call. The service is also available to Local Voice over Internet Service Providers (VoIPSPs) who are registered with the Commission for the purposes of routing end user originated 911 dialed calls from their 911 call center.

b) In order to be eligible to receive the service under this tariff, AOSPs must register as a local reseller for the provision of 0-emergency calling to CPTSPs, WSPs, CLECs, and IXCs only. In addition, 0-ECRS will only be provided if arrangements are in place to ensure that AOSPs will comply with the Commission's consumer safeguards concerning operator services as set out in Telecom Order CRTC 95-316. VoIPSPs must register as a reseller for the provision of routing for 911 calls to VoIPSP. 0-ECRS will only be available if provisions are in place to ensure the VoIPSP will comply with directives set out in paragraphs 52, 68, 93, 94 and 98 of Decision 2005-21 and the directives in Telecom Decision CRTC 2007-44.

c) 0-ECRS enables Customers to route zero-dialed emergency calls from their End-Customers, and VoIPSPs to route 911 dialed calls from their End-Customers, to the correct Public Safety Answering Position (PSAP) or other emergency response agencies within the Company's operating territory.

d) In New Brunswick, Nova Scotia, and Prince Edward Island serving territories, which are served by a Province-wide-911 platform, 0-ECRS enables customers to remotely access the Company's Province-wide-911 platform by dialing the PSAP telephone numbers, followed by an authorization code. The Bell Aliant Reference Database provides information that allows the customer to match the location of the emergency to the correct PASP as required by the Commission in Decision 2005-21 and Telecom Decision CRTC 2007-44. C

e) In the Newfoundland & Labrador serving territory, which is not served by a Province-wide-911 platform, 0-ECRS provides dialing instructions to Customers to enable them to deliver zero-dialed emergency calls, or 911 dialed calls from VoIP customers, to an appropriate emergency response agency using a list of the emergency telephone numbers contained in the Traffic Operator Position Records (TOPR).

## General Tariff

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### Competitors/Interconnection Services

Item  
644.

Zero-Dialed Emergency Call Routing Service (Continued)

1. Description (Continued)

f) The Customer must ensure that its operator stays on the line for the duration of the emergency call to interact with the PSAP and emergency response agency as required and, in particular to provide the PSAP or emergency response agency with the End-Customer's name, telephone number, address and any other required information.

g) In areas served by a Province-wide-911 platform, the zero-dialed call or 911 dialed call will be displayed as an operator call at the terminal screen of the PSAP. The End-Customer's name, telephone number, and address information will not be displayed.

h) Call control features associated with 911-service, such as Called Party Hold and Ring Back, will not be available.

2. Terms and Conditions

a) It is the responsibility of the Customer to respond to zero-dialed emergency calls from End-Customers for 911 dialed calls from VoIP End-Customers and to connect the call to the designated PSAP in Nova Scotia, New Brunswick and Prince Edward Island or the appropriate emergency response agency in Newfoundland and Labrador.

b) The service is provided initially to the Customer under a two (2) year contract, the terms and conditions of which are specified in the "Agreement for the Provision of Zero-Dialed Emergency Call Routing Service" (0-ECRS Agreement). The Agreement is renewed automatically for successive one (1) year periods unless terminated pursuant to the terms and conditions of the Agreement.

c) The customer shall comply with all terms and conditions as set out in the 0-ECRS Agreement.

d) As an exception to CRTC 13001, Item 40, the TOPR listing information and the Bell Aliant Reference Database information provided under the terms of this item may not be shared, resold, rented or otherwise disposed to any third party. **C**

e) The limitations of liability provisions set out in the 0-ECRS Agreement are incorporated by reference to this Tariff. Notwithstanding CRTC 13001, Item 10, the Company is not liable for any inaccuracies in the TOPR content and the Bell Aliant Reference Database information, fault in the information due to the medium in which it is contained, and/or error in its transmission. **C**

**General Tariff**

Competitors/Interconnection Services

Item  
644.

Zero-Dialed Emergency Call Routing Service (Continued)

2. Terms and Conditions (Continued)

f) The Customer is responsible for providing, at its own expense, suitable equipment and sufficient facilities to access the Company's Province-wide-911 platforms in Nova Scotia, New Brunswick and Prince Edward Island and the appropriate emergency response agencies in Newfoundland and Labrador.

g) The Customer agrees to arrange for an electric file transfer arrangement acceptable to the Company in order to receive the TOPR Master File as well as TOPR Updates and the Bell Aliant Reference Database and Bell Aliant Reference Database Updates. C  
C

3. Rates and Charges

a) The following rates and charges apply to 0-ECRS.

b) In the event of termination of the 0-ECRS Agreement, any amounts due to the Company pursuant to the 0-ECRS Agreement and this Tariff shall immediately become due and payable. In such event, the Customer shall comply with all other requirements set out in the 0-ECRS Agreement.

	<u>Monthly Rate</u>	<u>Service Charge</u>
New Brunswick		
i) Set-up Charge, per Customer	-	\$ 685.39
ii) Access Charge, per Customer	\$ 38.80	-
Newfoundland & Labrador		
i) Set-up Charge, per Customer	-	568.99
ii) Access Charge, per Customer	370.71	-
Nova Scotia		
i) Set-up Charge, per Customer	-	754.35
ii) Access Charge, per Customer	40.52	-
Prince Edward Island		
i) Set-up Charge, per Customer	-	754.35
ii) Access Charge, per Customer	50.87	-
Bell Aliant Reference Database for Nova Scotia, New Brunswick, and Prince Edward Island (in addition to the access rates above)		
	370.71	568.99

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## General Tariff

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### Competitor/Interconnection Services

Item  
646.

#### Local Network Interconnection and Component Unbundling

**Note:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

#### 1. General

- a) Transiting Services (CCS7 signaling messages) are offered by Bell Canada (Bell) and Telus Communications Inc. (TCI). A description of the service and the rates terms and conditions are included in the respective tariffs of Bell and TCI.
- b) The services and arrangements contained in this Tariff item and related Company tariffs and agreements are made available only to Commission-approved Alternate Providers of Long Distance Service (APLDS), Competitive Local Exchange Carriers (CLEC) and Digital Subscriber Line Service Providers (DSLSPs) as specifically noted.
- c) Service to a DSLSP arrangement is limited to the provision of unbundled loops and connecting links.
- d) Service to APLDS is provided pursuant Telecom Order CRTC 97-1818 and limited to the provision of Type A local loops and associated connecting links, in accordance with the provisions of and at the values and changes specified in this tariff, and solely for the provision of Dedicated Access Lines (DALs) to their subscribers for use as dedicated access arrangements to the APLDS's toll offering.
- e) The provision of the services and arrangements specified in this Tariff item and related Company tariffs and agreements, will be billed to and payable by the APLD, CLEC or DSLSP.
- f) Insofar as they are reasonably applicable and not inconsistent with this Tariff item, all other Company tariffs, including any amendments to or replacements of them, extend and apply to this tariff item. The General Regulations or Terms of Service of the Company including any amendments to or replacements of them, apply to this tariff item, with such modifications as the circumstances require.
- g) Subject to the terms, conditions, rates and charges set out in applicable tariff(s) for co-location, other tariffs and agreements as may be applicable and, where the Company's facilities permit, a CLEC may, except where expressly prohibited by the Company's tariffs:
  - i) interconnect their local services and facilities to the Company's services and facilities offered under this Tariff item subject to availability of the Company's services and facilities;
  - ii) resell or share any Company services and facilities;
  - iii) provide local exchange telephone services; and

## General Tariff

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### Competitor/Interconnection Services

Item  
646.

#### Local Network Interconnection and Component Unbundling (Continued)

1. General (Continued)

g) (Continued)

iv) provide service to its customers which incorporates interconnection to the Company's Public Switched Telephone Network (PSTN), using its own facilities, the facilities of the Company, or the facilities of another facility provider.

h) Interconnection with CLECs will be made on a per Local Interconnection Region (LIR) basis. The only exception will be for CLECs who were interconnected with the Company on a per-exchange basis or for which per-exchange interconnection had been negotiated as of the approved effective date of 2006 05 29, in which case, moves, additions and changes will be permitted within these exchanges to the extent permitted by the Master Agreement for Interconnection between the CLEC and the Company.

i) When a CLEC is planning to migrate from the exchange-based interconnection regime to the LIR-based interconnection regime, it must respect the terms and conditions and the modification process set out in its existing agreement with the Company.

j) Where a CLEC chooses to lease facilities from the Company instead of building facilities to support interconnection of their POI with the Company's POI, the CLEC will pay the existing tariff rates for the associated facility or Competitor Service.

2. Terms and Conditions

a) General

i) The Company will provide the elements of local network interconnection and component unbundling subject to the availability of suitable facilities.

ii) APLDSs, CLECs and DSLSPs may subscribe to "Local Loops and associated connecting links" within a single CO building.

iii) APLDSs, (who do not have CLEC status), and DSLSPs shall not use this arrangement for the provision of switched local voice services. However, pursuant to paragraph 446 of Telecom Decision CRTC 2005-28, DSLSPs may provide VoIP service.

## General Tariff

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### Competitor/Interconnection Services

Item  
646.

Local Network Interconnection and Component Unbundling (Continued)

2. Terms and Conditions (Continued)

a) General (Continued)

iv) The Company does not make any representation that the services in this Tariff item, or related Company Tariffs, shall at all times be available in the quantities requested and at the locations specified by the APLDS, CLEC or DSLSP. The Company shall, however, make every reasonable effort to make such services available on request.

v) If an APLDS, CLEC or a DSLSP cancels an application for service after the Company has incurred costs associated with the provision of the service, the APLDS, CLEC or DSLSP shall pay the Company all incurred costs.

vi) The type, location and timing of facilities to provide the elements of this Tariff item must be specified at the time of the order by the APLDS, CLEC or DSLSP. If the type, location or timing of facilities is changed by the APLDS, CLEC or DSLSP, any additional expense incurred will be charged to the APLDS, CLEC or DSLSP.

vii) Responsibility for services provided by the Company to an APLDS, CLEC or DSLSP may be assumed by another APLDS, CLEC, or DSLSP. The assuming APLDS, CLEC or DSLSP of record shall be responsible for payment of all unpaid rates and charges incurred by the APLDS, CLEC or DSLSP from whom it assumes the services and facilities.



## General Tariff

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### Competitor/Interconnection Services

Item  
646.

#### Local Network Interconnection and Component Unbundling (Continued)

##### 2. Terms and Conditions (Continued)

##### a) General (Continued)

viii) The elements of local network interconnection and component unbundling are provided in accordance with the specifications, interfaces and parameters described in this Tariff item and applicable technical references. The Company's primary obligation under this Tariff item is to provide local network interconnection and unbundled network components in accordance with such specifications, network interfaces and parameters. The Company does not warrant that its local network interconnection and unbundled network components are compatible with any specific facilities or equipment or can be used for any particular purpose or service. APLDSs, CLECs or DSLSPs ordering unbundled network components are responsible to obtain and provide facilities and equipment that are compatible with such unbundled network components.

ix) Traffic imbalance may occur for traffic that is interchanged between a CLEC and the Company over designated Bill and Keep trunks. For the existing destandardized exchange based regime, commencing six months after commercial launch, once an imbalance is detected for three consecutive months on specific trunk group(s), the Company will notify the CLEC of the imbalance. The monthly rates will be applied on the basis of actual traffic imbalances from the date of notification for as long as the imbalance exists. Billing would commence one month from the date of notification. For the LIR based interconnection regime the six and three month periods do not apply and the Company will notify the CLEC immediately upon detecting an imbalance. C

x) Services provided under the terms and conditions of this Tariff item will be maintained in accordance with the technical references.

xi) The provision of local network interconnection and component unbundling outlined in this Tariff item does not constitute a joint undertaking with the APLDS, CLEC or DSLSP in the furnishing of any service.

xii) In the furnishing of services in this Tariff item, the Company is not responsible to the APLDS, CLEC or DSLSP or their end-customers for end-to-end service.

xiii) The CLEC will furnish or arrange to furnish to the Company, at no charge, adequate equipment space and electrical power required by the Company to provide the connections under this Tariff item at the CLEC's premises, or at the CLEC's end-customer's premises, as appropriate.

## General Tariff

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### Competitor/Interconnection Services

Item

646. Local Network Interconnection and Component Unbundling (Continued)2. Terms and Conditions (Continued)a) General (Continued)

xiv) Subject to limitations imposed in paragraph 646.1. b) and c) any facilities and services of a Company required by an APLDS, CLEC or DSLSP for the purpose of resale or sharing may be acquired through any of the Company's Tariffs including this Tariff item.

xv) The APLDS, CLEC or DSLSP will furnish or arrange to furnish to the Company, at no charge, any additional facilities or protective apparatus that may be required to protect against any hazards associated with the particular nature or location of the connections.

xvi) When it is necessary for a Company to install special equipment or to incur unusual expense in order to meet an APLDS's, CLEC's or DSLSP's requirements, an additional charge may be assessed based upon the equipment installed or the expense incurred.

xvii) As a condition of service under this tariff, and in accordance with paragraphs 50, 66 and 104 of Telecom Regulatory Policy CRTC 2009-657, *Review of the Internet traffic management practices of Internet service providers* (TRP 2009-657), customers employing Internet Traffic Management Practices (ITMPs) shall:

(1) whether or not they are Canadian carriers, abide by the requirements of subsection 27(2) of the *Telecommunications Act* with regard to any ITMPs they employ;

(2) abide by the disclosure requirements described in TRP 2009-657; and

(3) not use for other purposes personal information collected for the purposes of traffic management or disclose such information.

b) Network and Facilities Changes

i) The Company does not make any representation that its equipment, facilities and services are, or will remain, adapted for use in connection with APLDS, CLEC or DSLSP equipment, facilities and services.

ii) The Company reserves the right to change in whole or in part the design, function, operation, technology or layout of its equipment, apparatus, lines, switches, circuits, and devices as the Company, in its sole discretion, considers necessary. The Company shall not be responsible to the APLDS, CLEC or DSLSP or the customers of the APLDS, CLEC or DSLSP for their equipment, apparatus, lines, switches, circuits, devices, in whole or in part, which cease to be compatible with Company facilities or which become inoperative because of such changes to the Company's equipment, apparatus, lines, switches, circuits, devices or other components.

iii) The Company, APLDS, CLEC and DSLSP will each provide network-to-network notification to the other party in accordance with the network-to-network notification requirements established by Telecom Letter Decision CRTC 94-11 and prior to implementing changes to the design, function, operation, technology or layout of its equipment, apparatus, lines, switches, circuits or devices.

## General Tariff

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### Competitor/Interconnection Services

Item  
646.

#### Local Network Interconnection and Component Unbundling (Continued)

##### 2. Terms and Conditions (Continued)

##### b) Network and Facilities Changes (Continued)

iv) The Company shall have the right to modify its exchange or LIR boundaries from time to time. The Company shall provide to the CLEC, no later than 31 December of each year, a forecast of exchange or LIR boundary changes which the Company anticipates will be implemented during the following calendar year. In any event, the Company shall provide to the CLEC not less than six (6) months prior notice of any exchange boundary or LIR modification affecting the territory served by the CLEC.

v) The APLDS, CLEC or DSLSP shall not implement any change to its operations, services or network which would, in the reasonable assessment of the Company, materially affect the Company's operations, services or network, without the prior consent of the Company, which shall not unreasonably be withheld.

##### c) Network Outages

i) The Company will provide the CLEC with the earliest possible notice of all network outages affecting the operation of the CLEC's networks.

ii) The Company does not guarantee uninterrupted working of its service and/or equipment and shall not be liable to the CLEC, or to any other entity, for any failure or delay in performance of any service provided pursuant to this, or any other Company tariff or agreement, to the extent that such failure or delay is attributable to causes or results from events beyond the Company's reasonable control. Nothing in this Tariff item shall extend the liability of the Company, as specified in the Company's Terms of Service or General Regulations, in the event of network outages or other service problems.

##### d) Protection

i) The characteristics and methods of operation of any circuits, facilities or equipment of the APLDS, CLEC or DSLSP, when connected to the Company, shall not:

a. interfere with or impair service over any facilities of the Company or its connecting carriers involved in its services,

b. cause damage to its plant,

c. impair the privacy of any communication carried over its facilities, or

## General Tariff

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### Competitor/Interconnection Services

Item  
646.

Local Network Interconnection and Component Unbundling (Continued)

2. Terms and Conditions (Continued)

d) Protection (Continued)

i) (Continued)

d. create hazards to the Company's employees or to the public.

e. The APLDS's or DSLSP's equipment must be certified in accordance with the requirements detailed in General Tariff regarding Use of Customer-Provided Equipment with the Company's Facilities.

f. All equipment acceptable for interconnection with Company facilities within a wire centre shall be limited to those equipment types identified in the National Co-location Equipment List as amended and updated from time to time. Such equipment shall conform to the terms and conditions pursuant to the co-location tariffs and associated agreements as applicable.

ii) If such characteristics or methods of operation are not in accordance with the preceding, the Company will, where practicable, notify the APLDS, CLEC or DSLSP that temporary discontinuance of the use of any circuits, facilities or equipment may be required. When prior notice is not practicable, nothing contained within this Tariff item shall be deemed to preclude the Company from temporarily discontinuing forthwith the availability to the APLDS, CLEC or DSLSP of any circuit, facility or equipment if such action is reasonable under the circumstances. In cases of such discontinuance, the APLDS, CLEC or DSLSP will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance.

iii) During any period of temporary discontinuance of service caused by a trouble or condition arising in the APLDS's, CLEC's or DSLSP's operations, facilities or network, no refund for interruption of service, as set forth in the Company's Terms of Service or General Regulations, shall be made.

e) Transit Services

i) Transit Services provide the exchange of local and toll traffic via the Company's network between two carriers subscribing to the service, conditional on the existence of a business arrangement between two carriers originating and terminating traffic with each other and evidence of this business arrangement being provided to the Company.

## General Tariff

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### Competitor/Interconnection Services

Item  
646.

#### Local Network Interconnection and Component Unbundling (Continued)

2. Terms and Conditions (Continued)

e) Transit Services (Continued)

i) (Continued)

a. For a CLEC interconnecting on an LIR basis, transit service allows calls to be delivered to another CLEC for termination to the receiving CLEC's subscribers. The receiving CLEC may interconnect with the Company within the same LIR as the sending CLEC, in which case local and toll termination calls are permitted. Where two CLECs are operating in different LIRs the Company will provide transit service between exchanges if the originating exchange of the first CLEC has EAS with the exchange of the second CLEC where the traffic is terminated. For a CLEC interconnecting on an exchange basis, local transit service is provided conditional on the traffic originating and terminating in the same Company local exchange or in Company exchanges within a single EAS area.

The carrier originating local transit traffic is responsible for providing the underlying facilities required to deliver the traffic to the Company on dedicated one-way trunk groups.

The Company will terminate local transit traffic via bill and keep trunks established between the Company and CLECs.

b. Toll Transit service is provided between an IXC and CLEC on the condition that the toll traffic destined for CLECs' end-customers is delivered by the IXC to the Company designated toll transit Access Tandem. The IXC may deliver transit traffic to the Company on existing toll trunk groups or on separate transit trunk groups.

For those areas within the Company's operational regions (New Brunswick and Newfoundland and Labrador) that do not possess the capability of measuring the minutes of use required to bill the IXC for originating transit traffic, it is the responsibility of the CLEC to bill the IXC the appropriate charges and to remit to the Company the Company's toll transit charge.

In those areas where toll transit calls will terminate to CLECs on bill and keep trunks, the Company may deduct from the Direct Connection charge billed by the CLEC, any imbalance payment associated with toll transit calls.

## General Tariff

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### Competitor/Interconnection Services

Item  
646.

#### Local Network Interconnection and Component Unbundling (Continued)

##### 2. Terms and Conditions (Continued)

##### f) Connection to In-building Wire

i) Where the Company has responsibility and control of copper in-building wire in a multi-dwelling unit (MDU), and where a CLEC or Carrier Internet Service Provider (Carrier ISP) that provides its own facilities to the main terminal room (MTR) of an MDU wants to use the in-building wire that is owned by the Company to complete the service to the CLEC's or Carrier ISP's customer, the Company will permit the CLEC or Carrier ISP to connect to and use the Company's copper in-building wire at no-charge. At the time of connection by the CLEC or Carrier ISP to the Company's copper in-building wire, the CLEC or Carrier ISP takes responsibility and control for its customer's end-to-end service.

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##### 3. Rates and Charges

##### a) Local Network Interconnection

Rates and charges for the elements described below are specified in the appropriate Company regional tables following these descriptions, unless otherwise specified.

##### i) Routing of CLEC 800/888 Calls

CLEC originated 800/888 calls may be routed to the Company gateway. The Company will perform the switching and aggregation, carrier identification and routing to the 800/888 service provider. These calls may be routed over either one-way or "Bill and Keep" two-way trunks. If one-way trunks are used, the CLEC is responsible for all costs associated with provisioning the trunks between its switch and the Company gateway, due to the unidirectional nature of the connection. If two-way trunks are used, the CLEC shares with the Company the costs of provisioning the trunks between its switch and the Company gateway. Regardless of the directionality, trunk termination charges do not apply.

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### Competitor/Interconnection Services

Item  
646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

a) Local Network Interconnection (Continued)

ii) CCS7 Signalling Interconnection

a. CCS7 Interconnection provides CLECs with the ability to interconnect their own CCS7 signalling network with the Company CCS7 signalling network in order to exchange the signaling information necessary to support the completion of calls between the two networks.

b. CSS7 Cross-Connection provides a digital transmission path which supports the transmission of a DS-0 channel signal from the CLEC's co-located transmission equipment to the Company designated gateway STP.

c. A one-time service charge applies for the engineering, operations and translations work required to provision the initial CCS7 Interconnection for CLEC switch to the Company gateway STP connection.

d. For the applicable charges see Item 646.3 (c).

e. CLEC requests for rearrangements and subsequent additions to CLEC switch to the Company gateway STP connections will be provided for through a Special Facilities Tariff, based on the expense incurred where applicable.

iii) CCS7 Signalling Points of Interconnection (SPOIs) by Number Plan Area (NPA)

- 506 NPA– Saint John Wire Centre, Saint John, N.B.;
- 709 NPA – Allendale Wire Centre, St. John's, NL;
- 902 NPA - Lorne Wire Centre, Halifax, N.S.

## General Tariff

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### Competitor/Interconnection Services

Item  
646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

b) Unbundled Network Components

i) Reserved for future use.

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## General Tariff

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### Competitor/Interconnection Services

Item  
646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

b) Unbundled Network Components (Continued)

i) Reserved for future use.

**S**

## General Tariff

### Competitor/Interconnection Services

Item  
646.

#### Local Network Interconnection and Component Unbundling (Continued)

##### 3. Rates and Charges (Continued)

##### b) Unbundled Network Components (Continued)

##### ii) Diagnostic Maintenance Charge

A Diagnostic Maintenance Charge or Maintenance of Service Charge, as specified in the Company's Tariffs applies for each test made in response to each APLDS's, CLEC's or DSLSP's request for repair or testing of a trouble when no trouble is found in the Company's Local Loop at the applicable price for forborne services.

##### iii) Reserved for future use

##### iv) Relay Service

a. Relay Service, as offered by the Company, provides a Deaf, hard of hearing or speech impaired customer, with the ability to communicate with other customers through the use of a Teletypewriter (TTY). A specially trained operator (a "Relay Operator") assists in the placing or receiving of calls to/from persons using a TTY. A separate rate per Network Access Service (NAS) or per working Telephone Number (WTN) will be assessed to the CLEC or to the WSP for access to Relay Service. C

b. In addition, Internet Protocol Relay Service (IPRS) enables a person using an Internet-enabled device (e.g., computer) to communicate with another person (or vice-versa) over the telephone network. A specially trained Relay Operator assists in the placing or receiving of calls to/from persons IPRS. The Relay Operator transmits messages via Internet Protocol (IP)-based text conversation with a person with a hearing or speech disability and via voice conversation with a person without such a disability. C

c. All references to Relay Service include both TTY-based Relay Service and IPRS. C

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### Competitor/Interconnection Services

Item  
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#### Local Network Interconnection and Component Unbundling (Continued)

##### 3. Rates and Charges (Continued)

##### b) Unbundled Network Components (Continued)

##### iv) Relay Service (Continued)

d. In order to automatically convey location information to the appropriate Emergency Response Centre or Public Safety Answering Point (PSAP), it is recommended that the customer register for Text with 9-1-1 Service (T9-1-1 Service) for 9-1-1 calls with a cellphone or call 9-1-1 directly using TTY over a landline as certain limitations apply to 9 1 1 calls made through Relay Service. Emergency calls originating from Relay Service will be handled differently than 9-1-1 calls which originate from traditional wireline services. The Customer must inform all users and potential users of the service of the nature, obligations, and limitations of placing an emergency call with Relay Service.

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e. Basic 9-1-1 Service will be provided with TTY-based Relay Service. Where a TTY user requests the Relay Operator to place a call to emergency services, the TTY user will have to provide their specific address/location. Once this information has been successfully provided to the Relay Operator, the Relay Operator will route the call to the appropriate Emergency Response Centre or PSAP corresponding to the provided address/location.

C  
C

f. Nomadic Voice over Internet Protocol (VoIP) 9-1-1 Service will be provided with IPRS. Emergency calls placed with IPRS will be routed to a Relay Operator and the caller will have to provide their specific address/location. Once this information has been successfully provided to the Relay Operator, the Relay Operator will route the call to the appropriate Emergency Response Centre or PSAP corresponding to the provided address/location.

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g. Emergency calls originating from an address or location outside of Canada cannot be routed to any Emergency Response Centre or PSAP.

N

h. Failures in any customer-provided equipment or customer-provided network; outages of the Company's network; or a Relay Service outage may prevent 9-1-1 dialing from working.

i. IPRS includes a feature for IPRS users to input and update their location information. The IPRS user is solely responsible for providing the correct location information and for keeping it up to date. This location information may be used to route the emergency call and/or for dispatch if the IPRS user is unable to communicate their location during an emergency call.

N

## General Tariff

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### Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

b) Unbundled Network Components (Continued)

iv) Relay Service (Continued)

j. If the user does not provide the correct address and location information, emergency services may be dispatched to the wrong address. In such cases, the Company and its suppliers are not liable for any and all claims or actions arising out of any such misrouted emergency calls. Without limitation, the Company and its suppliers are not liable for any and all claims or actions arising out of a user's failure to provide accurate and current address and location information or for the failure of a user to provide complete or accurate information, in order to properly dispatch emergency services.

k. For new Customers that began subscribing to Relay Service after 1 January 2020, the Customer shall provide the Company with a forecast of anticipated monthly call volumes.

l. 9-1-1 Service is not available in certain parts of Canada where local authorities have not made it available.

m. For IPRS (including 9-1-1 Service) to work, the user is responsible for: (1) the supply of electrical power; and (2) the proper maintenance of IPRS-enabling equipment, including replacing the battery, if any, and contacting their voice or Internet service provider for technical servicing as required.

n. The Customer disclaims all liability of any kind of the Company's licensors and suppliers. The Customer agrees to discharge, waive and release the Company's licensors and suppliers from any claims, liabilities and damages, known or unknown, arising out of or relating to the Customer's interactions with such parties and their products and services, and further agrees that it may enforce rights, benefits and remedies relating to such products or services only against the Company.

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### Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

b) Unbundled Network Components (Continued)

v) Emergency Service (9-1-1)

a. Emergency Service (9-1-1) provides a CLEC with access to a Company's Emergency 9-1-1 Service.

b. The service (9-1-1) is available to CLECs by establishing a Trunk-side Interconnection to the Company's 9-1-1 tandem switch. A separate rate per Network Access Service (NAS) or Working Telephone Number (WTN) will be assessed to the CLEC for such access.

c. The type of access may vary with the type of service available in the Company's operating regions, but will generally involve one of two types:

1) Regional Emergency 9-1-1 Service:

- To be negotiated between CLECs, the Company and Agencies.

2) Province-wide 9-1-1 Service:

- Province-wide 9-1-1 Service access is provided at the rates and charges shown. In addition, data connections are provided between the CLEC's customer record information system and the Company's 9-1-1 database interface.

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Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

c) CCS7 Signalling Interconnection

Local Network Interconnection:	<u>Monthly Rate</u>	<u>Service Charge</u>
CCS7 Signalling Interconnection – CLEC Switch to the Gateway STP, each link	\$ 1,085.74	-
One-Time Service Charge	-	\$ 60,560.63
CCS7 Cross-Connection per Cross-Connection	\$ 85.17	-

d) Prince Edward Island

This rate element is forborne pursuant to paragraph 198 of Telecom Regulatory Policy  
 CRTC 2015-326.

**N**  
**N**  
**S**

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Competitor/Interconnection Services

Item  
 646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

d) Prince Edward Island (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<b>S</b>
Relay Service:			
Set-up Charge, per CLEC	-	95.26	
per NAS or WTN	0.1700	-	
Province-wide 9-1-1 Service: General Tariff CRTC 11001			
Access by CLEC end-customers, per NAS or WTN	Item 267.5	-	
Trunks between CLEC Switch & 9-1-1 Tandem Switch			
	NST Item 302	-	

**S**

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### Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

e) Reserved for future use.

**S**



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Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

e) Nova Scotia (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<b>S</b>
Relay Service:			
Set-up Charge, per CLEC	-	100.54	
per NAS or WTN	0.1700	-	
Province-wide 9-1-1 Service:			
Access by CLEC end-customers,	General Tariff CRTC 10001		
per NAS or WTN	Item 280.5	-	
Trunks between CLEC Switch & 9-1-1			
Tandem Switch, per DS-0...(Note 2)	83.93	-	
per Order.....(Note 2)	-	320.71	

**S**

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### Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

f) New Brunswick

This rate element is forborne pursuant to paragraph 198 of Telecom Regulatory Policy  
CRTC 2015-326.

**N**  
**N**  
**S**

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Competitor/Interconnection Services

Item  
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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

f) New Brunswick (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<b>S</b>
Relay Service:			
Set-up Charge, per CLEC	-	114.66	
per NAS or WTN	0.0500	-	
Province-wide 9-1-1 Service:			
Access by CLEC end-customers,	General Tariff CRTC 12001		
per NAS or WTN	Item 620.2	-	
Trunks between CLEC Switch & 9-1-1			
Tandem Switch, per DS-0...(Note 2)	30.34	-	
Per Order.....(Note 2)	-	258.64	

**S**

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### Competitor/Interconnection Services

Item  
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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

g) Newfoundland and Labrador

This rate element is forborne pursuant to paragraph 198 of Telecom Regulatory Policy  
CRTC 2015-326.

**N**  
**N**  
**S**

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Competitor/Interconnection Services

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 646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

g) Newfoundland and Labrador (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<b>S</b>
Relay Service:			
Set-up Charge, per CLEC	-	142.89	
per NAS or WTN	0.0800	-	
Province-wide 9-1-1 Service:			
Access by CLEC end-customers,			
per NAS or WTN	N/A	N/A	
Trunks between CLEC Switch & 9-1-1			
Tandem Switch, per DS-0	N/A	N/A	
Per Order	N/A	N/A	

**S**

**General Tariff**

Competitor/Interconnection Services

Item  
646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

h) Compensation for Traffic Termination

i) Termination of CLEC Intraexchange Traffic – Exchange based regime

For traffic that is interchanged between a CLEC and a Company and terminated within the same exchange, traffic imbalance may occur. When a traffic imbalance exists, the party, either the CLEC or the Company, which originates less traffic than it terminates is entitled to compensation. It is the responsibility of the party who is entitled to the compensation to detect and apply charges for the imbalance.

The Company will notify the CLEC when an imbalance is detected in the Company's favour. The monthly rates specified below apply, for each trunk required at the busiest hour of the month, on the basis of actual traffic imbalances from the date of notification of the imbalance, for as long as the imbalance exists.

For traffic imbalance of	<u>Monthly Rate</u>		
	greater than 20%	greater than 40%	greater than 60%
<b>Prince Edward Island</b> (Intra Exchange only – <b>see Note</b> )			
up to 24 trunks, each trunk	\$ 3.51 ▼	\$ 5.85 ▼	\$ 8.21 ▼
up to 48 trunks, each trunk	5.49 ▼	9.20 ▼	12.83 ▼
up to 72 trunks, each trunk	6.10 ▼	10.19 ▼	14.25 ▼
up to 96 trunks, each trunk	6.43 ▼	10.72 ▼	15.01 ▼
more than 96 trunks, each trunk	6.56 ▼	10.97 ▼	15.37 ▼

**See also Item 646.3. h) iii), Percentage of the Compensation Payments.**

**Note:** Effective 2006 05 29 this service is destandardized and is available only for existing customer changes, additions or deletions.

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Competitor/Interconnection Services

Item  
646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

h) Compensation for Traffic Termination (Continued)

i) Termination of CLEC Intraexchange Traffic – Exchange based regime (Continued)

For traffic imbalance of	greater than 20%	Monthly Rate greater than 40%	greater than 60%
<b>Nova Scotia</b> (Intra Exchange only – see Note)			
up to 24 trunks, each trunk	\$ 4.33	▼	\$ 7.20
up to 48 trunks, each trunk	6.79	▼	11.37
up to 72 trunks, each trunk	7.55	▼	12.56
up to 96 trunks, each trunk	7.88	▼	13.18
more than 96 trunks, each trunk	8.16	▼	13.53
<b>New Brunswick</b> (Intra Exchange only – see Note)			
up to 24 trunks, each trunk	3.44	▼	5.77
up to 48 trunks, each trunk	5.42	▼	9.02
up to 72 trunks, each trunk	5.99	▼	10.02
up to 96 trunks, each trunk	6.30	▼	10.52
more than 96 trunks, each trunk	6.47	▼	10.82
<b>Newfoundland and Labrador</b> (Intra Exchange only – see Note)			
up to 24 trunks, each trunk	3.89	▼	6.48
up to 48 trunks, each trunk	6.13	▼	10.19
up to 72 trunks, each trunk	6.76	▼	11.32
up to 96 trunks, each trunk	7.13	▼	11.89
more than 96 trunks, each trunk	7.30	▼	12.19

**See also Item 646.3. h) iii), Percentage of the Compensation Payments.**

**Note:** Effective 2006 05 29 this service is destandardized and is available only for existing customer changes, additions or deletions.

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Item  
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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

h) Compensation for Traffic Termination (Continued)

ii) Termination of CLEC Traffic - LIR Regime

For traffic that is interchanged between a CLEC and a Company and terminated within the exchanges of an LIR, traffic imbalance may occur. When a traffic imbalance exists, the party, either the CLEC or the Company, which originates less traffic than it terminates is entitled to compensation. It is the responsibility of the party who is entitled to the compensation to detect and apply charges for the imbalance.

The Company will notify the CLEC when an imbalance is detected in the Company's favour. The monthly rates specified below apply, for each trunk required at the busiest hour of the month, on the basis of actual traffic imbalances from the date of notification of the imbalance, for as long as the imbalance exists.

**Prince Edward Island**

	<u>Monthly Rates</u>				
	<u>Up to 24 Trunks, each trunk</u>	<u>Up to 48 Trunks, each trunk</u>	<u>Up to 72 Trunks, each trunk</u>	<u>Up to 96 Trunks, each trunk</u>	<u>More than 96 Trunks, each trunk</u>
<u>For traffic imbalance of</u>					
>10%	\$ 1.93 ▼	\$ 2.91 ▼	\$ 3.23 ▼	\$ 3.41 ▼	\$ 3.49 ▼
>20%	3.20 ▼	4.92 ▼	5.39 ▼	5.66 ▼	5.81 ▼
>30%	4.47 ▼	6.86 ▼	7.55 ▼	7.91 ▼	8.14 ▼
>40%	5.77 ▼	8.78 ▼	9.70 ▼	10.19 ▼	10.44 ▼
>50%	7.05 ▼	10.77 ▼	11.86 ▼	12.45 ▼	12.73 ▼
>60%	8.32 ▼	12.69 ▼	14.02 ▼	14.70 ▼	15.09 ▼
>70%	9.58 ▼	14.68 ▼	16.17 ▼	16.97 ▼	17.39 ▼
>80%	10.87 ▼	16.61 ▼	18.34 ▼	19.24 ▼	19.73 ▼
>90%	12.16 ▼	18.57 ▼	20.50 ▼	21.49 ▼	22.01 ▼

**See also Item 646.3. h) iii), Percentage of the Compensation Payments.**



**General Tariff**

Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

h) Compensation for Traffic Termination (Continued)

ii) Termination of CLEC Traffic - LIR Regime (Continued)

**Nova Scotia**

	<u>Monthly Rates</u>				
	<u>Up to 24 Trunks, each trunk</u>	<u>Up to 48 Trunks, each trunk</u>	<u>Up to 72 Trunks, each trunk</u>	<u>Up to 96 Trunks, each trunk</u>	<u>More than 96 Trunks, each trunk</u>
<u>For traffic imbalance of</u>					
>10%	\$ 2.06	\$ 3.08	\$ 3.44	\$ 3.62	\$ 3.69
>20%	3.41	5.20	5.74	6.01	6.18
>30%	4.76	7.26	8.02	8.41	8.62
>40%	6.12	9.35	10.33	10.83	11.08
>50%	7.49	11.44	12.61	13.22	13.55
>60%	8.85	13.52	14.89	15.65	16.03
>70%	10.19	15.61	17.20	18.04	18.46
>80%	11.57	17.66	19.48	20.45	20.97
>90%	12.90	19.75	21.79	22.84	23.40

**See also Item 646.3. h) iii), Percentage of the Compensation Payments.**

**General Tariff**

Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

h) Compensation for Traffic Termination (Continued)

ii) Termination of CLEC Traffic - LIR Regime (Continued)

**New Brunswick**

	<u>Monthly Rates</u>				
	<u>Up to 24 Trunks, each trunk</u>	<u>Up to 48 Trunks, each trunk</u>	<u>Up to 72 Trunks, each trunk</u>	<u>Up to 96 Trunks, each trunk</u>	<u>More than 96 Trunks, each trunk</u>
<u>For traffic imbalance of</u>					
>10%	\$ 1.90	\$ 2.86	\$ 3.12	\$ 3.29	\$ 3.39
>20%	3.11	4.74	5.22	5.47	5.61
>30%	4.40	6.66	7.32	7.70	7.84
>40%	5.64	8.56	9.41	9.89	10.11
>50%	6.90	10.44	11.51	12.07	12.36
>60%	8.18	12.35	13.60	14.25	14.62
>70%	9.37	14.24	15.70	16.45	16.85
>80%	10.65	16.15	17.79	18.65	19.10
>90%	11.89	18.04	19.88	20.81	21.33

**See also Item 646.3. h) iii), Percentage of the Compensation Payments.**

**General Tariff**

Competitor/Interconnection Services

Item  
 646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

h) Compensation for Traffic Termination (Continued)

ii) Termination of CLEC Traffic - LIR Regime (Continued)

**Newfoundland and Labrador**

	<u>Monthly Rates</u>				
	<u>Up to 24 Trunks, each trunk</u>	<u>Up to 48 Trunks, each trunk</u>	<u>Up to 72 Trunks, each trunk</u>	<u>Up to 96 Trunks, each trunk</u>	<u>More than 96 Trunks, each trunk</u>
<u>For traffic imbalance of</u>					
>10%	\$ 2.07 ▼	\$ 3.06 ▼	\$ 3.43 ▼	\$ 3.60 ▼	\$ 3.67 ▼
>20%	3.43 ▼	5.17 ▼	5.70 ▼	5.99 ▼	6.12 ▼
>30%	4.79 ▼	7.22 ▼	7.97 ▼	8.37 ▼	8.56 ▼
>40%	6.17 ▼	9.31 ▼	10.24 ▼	10.76 ▼	11.00 ▼
>50%	7.53 ▼	11.39 ▼	12.54 ▼	13.13 ▼	13.45 ▼
>60%	8.89 ▼	13.45 ▼	14.82 ▼	15.53 ▼	15.91 ▼
>70%	10.25 ▼	15.53 ▼	17.07 ▼	17.93 ▼	18.35 ▼
>80%	11.62 ▼	17.57 ▼	19.36 ▼	20.31 ▼	20.76 ▼
>90%	12.99 ▼	19.66 ▼	21.63 ▼	22.66 ▼	23.25 ▼

**See also Item 646.3. h) iii), Percentage of the Compensation Payments.**

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Competitor/Interconnection ServicesItem  
646.Local Network Interconnection and Component Unbundling (Continued)3. Rates and Charges (Continued)

## h) Compensation for Traffic Termination (Continued)

## iii) Percentage of the Compensation Payments

The table below indicates the percentages of the monthly compensation payments to a CLEC when the total volume of traffic exchanged between the Company and a CLEC over all their local shared-cost trunks is at least 10 million minutes per month and the volume of traffic in the direction of that CLEC network is more than 80 percent of the total traffic exchanged between the Company and the CLEC (the Traffic Threshold).

The discounts set out in the table below will initially apply when the 10 million minute volume and Traffic Threshold conditions described in the preceding paragraph have been met in three consecutive months, and will continue to apply for each month until the traffic falls to, or below, the Traffic Threshold.

Following the initial application of the discounts in the table below, those discounts will apply in any subsequent month when the total volume of traffic exchanged between the Company and a CLEC over all their local shared-cost trunks is at least 10 million minutes per month, and the volume of traffic in the direction of that CLEC network is more than the Traffic Threshold, whether or not those conditions have been met in the immediately preceding month(s). That is, the three month eligibility rule is relevant only to the initial application of discounts, not for any subsequent re-application between the same Company and the same CLEC.

The compensation payments are calculated by applying the percentages in the table below to the amounts payable using the rates identified in the tables above.

Percentage of LEC traffic in one direction over total traffic exchanged between the Company and a CLEC	Percentage of the standard compensation payments to a LEC with highest % traffic terminating in the other LEC
<= 80	100%
> 80	95%
> 82	90%
> 84	85%
> 86	80%
> 88	75%
> 90	65%
> 92	55%
> 94	45%
> 96	35%
> 98	25%

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### Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

h) Compensation for Traffic Termination (Continued)

iv) Delivery of CLEC Traffic within a Company's EAS Areas

For a CLEC interconnecting on an exchange basis CLEC traffic originated in an exchange can be delivered to the Company's subscribers in other exchanges that have EAS with the originating exchange, via separate one-way or two-way trunks interconnected to the Company gateway in the originating exchange.

For a CLEC interconnecting on an LIR basis, EAS transport service allows calls to be terminated to the Company's subscribers located outside the LIR in exchanges which have EAS with at least one exchange inside the LIR. Both local and toll termination calls are permitted. The Company may provide a separate EAS transport trunk group for each exchange within the LIR that has EAS relationships with exchanges external to that LIR. If several exchanges within an LIR have EAS relationships with common exchanges outside the LIR, the Company will allow a CLEC to deliver calls for termination in any of these common exchanges outside the LIR through only one EAS transport trunk group. CLECs can use either EAS transport service or Bill and Keep trunks for the termination of calls to the Company's subscribers located in any exchange within the LIR which has EAS with another exchange within the LIR.

If one-way trunks are used, the CLEC is responsible for all costs associated with provisioning the trunks between its gateway and the Company gateway, due to the unidirectional nature of the connection. In addition, the service charges and trunk termination charges specified below apply to the one-way trunks.

If two-way trunks are used, the CLEC shares with the Company the costs of provisioning the trunks between its gateway and the Company gateway, due to the Company's ability to route traffic from its subscribers within the EAS area to the CLEC over these trunks. In addition, one-half of the trunk termination charges specified below apply to each of the trunks in the two-way trunk group. Service charges do not apply.

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Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

h) Compensation for Traffic Termination (Continued)

iv) Delivery of CLEC Traffic within a Company's EAS Areas (Continued)

	<u>Monthly Rate</u>		<u>Service Charge</u>	
<b>Prince Edward Island</b>				
Order Processing, each order .....	N/A		\$ 97.54	▼
Interconnection trunk activation or change, Each trunk.....	N/A		18.34	▼
Trunk Termination Charge:				
Up to 24 trunks, each trunk .....	\$ 10.19	▼	N/A	
Up to 48 trunks, each trunk .....	16.04		N/A	
Up to 72 trunks, each trunk .....	17.78		N/A	
Up to 96 trunks, each trunk .....	18.71		N/A	
More than 96 trunks, each trunk.....	19.19	▼	N/A	
<b>Nova Scotia</b>				
Order Processing, each order .....	N/A		97.54	▼
Interconnection trunk activation or change, Each trunk.....	N/A		17.52	▼
Trunk Termination Charge:				
Up to 24 trunks, each trunk .....	18.15	▼	N/A	
Up to 48 trunks, each trunk .....	28.50		N/A	
Up to 72 trunks, each trunk .....	31.59		N/A	
Up to 96 trunks, each trunk .....	33.22		N/A	
More than 96 trunks, each trunk.....	34.06	▼	N/A	

**General Tariff**

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

h) Compensation for Traffic Termination (Continued)

iv) Delivery of CLEC Traffic within a Company's EAS Areas (Continued)

	<u>Monthly Rate</u>		<u>Service Charge</u>	
<b>New Brunswick</b>				
Traffic will be interchanged with the CLECs via the two-way Bill and Keep trunks used for intraexchange traffic at the designated Company gateway for the exchange .....	N/A		N/A	
Should the CLEC elect to interconnect at a location other than the designated Company gateway, charges apply as specified below:				
Order Processing, each order .....	N/A		\$ 98.30	▼
Interconnection trunk activation or change, Each trunk .....	N/A		14.52	▼
Trunk Termination Charge:				
Up to 24 trunks, each trunk .....	\$ 11.37	▼	N/A	
Up to 48 trunks, each trunk .....	17.82		N/A	
Up to 72 trunks, each trunk .....	19.74		N/A	
Up to 96 trunks, each trunk .....	20.72		N/A	
More than 96 trunks, each trunk.....	21.27	▼	N/A	
<b>Newfoundland and Labrador</b>				
Order Processing, each order .....	N/A		124.17	▼
Interconnection trunk activation or change, Each trunk .....	N/A		19.92	▼
Trunk Termination Charge:				
Up to 24 trunks, each trunk .....	11.69	▼	N/A	
Up to 48 trunks, each trunk .....	18.34		N/A	
Up to 72 trunks, each trunk .....	20.29		N/A	
Up to 96 trunks, each trunk .....	21.35		N/A	
More than 96 trunks, each trunk.....	21.88	▼	N/A	

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### Competitor/Interconnection Services

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#### Local Network Interconnection and Component Unbundling (Continued)

##### 3. Rates and Charges (Continued)

###### i) Compensation for Transiting Service

###### i) Transit Services

Charges imposed on the Company by carriers receiving traffic, which are not recovered in the rates and charges associated with the Company's transit services, will be passed on to the originating carrier in the form of unusual expenses.

Local Transit service is provided between two CLECs conditional on the points of traffic interchange being in the same LIR or that the originating exchange in the LIR having EAS with the terminating exchange outside the LIR.

The monthly charges apply on a per trunk basis for each trunk used to deliver local exchange transit traffic to the Company and applies based on the size of the trunk group. Each transit trunk is provided on a DS-0 basis.

The service charge includes a one-time order processing charge and a trunk activation/change charge per trunk.

Toll Transit service provides CLECs and IXCs with the option to deliver their toll traffic to each other via the Company's network.

For Toll Transit - terminating traffic, monthly charges apply to the IXC for interconnecting circuits and for network usage.

Toll Transit – originating traffic, in cases where the Company bills the IXC, monthly charges for interconnecting circuits and network usage apply. Where the Company bills the CLEC, monthly charges apply on a per trunk basis for each trunk used to deliver transit traffic to the Company. These charges apply on a per trunk basis based on the size of the trunk group. Each transit trunk is provided on a DS-0 basis.

Service charges for both Toll Transit - terminating and originating apply to an IXC for any incremental facilities over which interconnecting circuits with trunk-side access are provided, as specified in the Company's Carrier Access Tariffs.



## General Tariff

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### Competitor/Interconnection Services

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#### Local Network Interconnection and Component Unbundling (Continued)

##### 3. Rates and Charges (Continued)

###### i) Compensation for Transiting Service (Continued)

###### i) Transit Services (Continued)

Basic CCS7 Transit service provides for transiting of Integrated Services Digital Network User Part ("ISUP") messages where the carriers have implemented direct message trunking and TCAP messages to support Call Management Services ("CMS") functionality between CLECs and between CLECs and WSPs operating in the same ILEC exchange and between CLECs and IXCs.

Enhanced CCS7 Transit service provides all the functionality of Basic CCS7 Transit service regardless in which Companies' or ILECs' territory the carriers operate.

CCS7 Transit to a competitive LNP SCP service provides for the transiting of TCAP messages between a CLEC and a competitive LNP SCP service provider to query a competitive LNP SCP and return the CCS7 response message.

The monthly rate for either the Basic or Enhanced CCS7 Transit services and/or CCS7 transit to a competitive LNP SCP service applies for each ILEC territory in which a CLEC operates.

CCS7 Transit to a competitive LNP SCP monthly rate applies to the competitive LNP SCP service provider once for each of its customers using the CCS7 Transit service to connect to a competitive LNP SCP service and for each ILEC territory where its customers operate.

Service charges apply per order on both the initial and subsequent orders.

**General Tariff**

Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

i) Compensation for Transiting Service (Continued)

ii) Local Transit Service allows the delivery of traffic from one CLEC to another CLEC conditional on the two points of traffic interchange being in the same LIR or that the originating exchange in the LIR having EAS with the terminating exchange outside the LIR.

	<u>Monthly Rate</u>	<u>Service Charge</u>
<b>Prince Edward Island</b>		
Local Transit Service:		
Order Processing, each order .....	-	\$ 97.54 ▼
Trunk activation or change, each trunk .....	-	18.34 ▼
Transit Charge:		
Up to 24 trunks, each trunk .....	\$ 35.09	- ▼
Up to 48 trunks, each trunk .....	37.16	- ▼
Up to 72 trunks, each trunk .....	37.80	- ▼
Up to 96 trunks, each trunk .....	38.10	- ▼
More than 96 trunks, each trunk.....	38.24	- ▼

	<u>Monthly Rate</u>	<u>Service Charge</u>
<b>Nova Scotia</b>		
Local Transit Service:		
Order Processing, each order .....	-	\$ 101.25 ▼
Trunk activation or change, each trunk .....	-	18.15 ▼
Transit Charge:		
Up to 24 trunks, each trunk .....	\$ 38.77	- ▼
Up to 48 trunks, each trunk .....	40.82	- ▼
Up to 72 trunks, each trunk .....	41.41	- ▼
Up to 96 trunks, each trunk .....	41.75	- ▼
More than 96 trunks, each trunk.....	41.84	- ▼

**General Tariff**

Competitor/Interconnection Services

Item  
 646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

i) Compensation for Transiting Service (Continued)

ii) Local Transit Service allows the delivery of traffic from one CLEC to another CLEC conditional on the two points of traffic interchange being in the same LIR or that the originating exchange in the LIR having EAS with the terminating exchange outside the LIR. (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>
<b>New Brunswick</b>		
Local Transit Service:		
Order Processing, each order .....	-	\$ 98.30 ▼
Trunk activation or change, each trunk .....	-	14.52 ▼
Transit Charge:		
Up to 24 trunks, each trunk .....	\$ 23.36	- ▼
Up to 48 trunks, each trunk .....	24.73	- ▼
Up to 72 trunks, each trunk .....	25.12	- ▼
Up to 96 trunks, each trunk .....	25.31	- ▼
More than 96 trunks, each trunk.....	25.38	- ▼

	<u>Monthly Rate</u>	<u>Service Charge</u>
<b>Newfoundland and Labrador</b>		
Local Transit Service:		
Order Processing, each order .....	-	\$ 124.17 ▼
Trunk activation or change, each trunk .....	-	19.92 ▼
Transit Charge:		
Up to 24 trunks, each trunk .....	\$ 18.67	- ▼
Up to 48 trunks, each trunk .....	19.74	- ▼
Up to 72 trunks, each trunk .....	20.04	- ▼
Up to 96 trunks, each trunk .....	20.22	- ▼
More than 96 trunks, each trunk.....	20.26	- ▼

**General Tariff**

Competitor/Interconnection Services

Item  
 646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

i) Compensation for Transiting Service (Continued)

iii) Toll Transit Service provided to CLEC's and/or IXC's for delivery of toll traffic to each other via the Company's network.

**Prince Edward Island**

	<u>Monthly Rate</u>	<u>Service Charge</u>
Toll Transit Service - Terminating Traffic Charge:		
Inward Order, each DS-0 set .....	-	Notes 1 & 2
Change Order, each DS-0 set .....	-	Notes 1 & 2
Interconnecting Circuits .....	Note 1	Note 1
Network Usage Charge, per minute.....	Note 3	-
Originating Traffic Charge:		
Inward Order, each DS-0 set .....	-	Notes 1 & 2
Change Order, each DS-0 set .....	-	Notes 1 & 2
Interconnecting Circuits .....	Note 1	Note 1
Network Usage Charge, per minute.....	Note 3	-

**Note 1:** The rates and charges specified in Item 302 of the National Services Tariff apply to an IXC for any incremental facilities over which interconnecting circuits with trunk-side access are provided. Alternatively, in the case of co-location, charges specified in Item 628 of the Company's Co-Location Tariff apply.

**Note 2:** In addition to the service charges referenced in Note 1, the service charges specified in CRTC 11008, Item 70.1 - Inward/Change Order charges, associated with the provision of interconnecting circuits with trunk-side access and CCS7 links, will apply to an IXC for any incremental facilities over which interconnecting circuits with trunk-side access is provided, for each DS-0 set.

**Note 3:** The rates and charges apply to an IXC as specified in CRTC 11008, Item 70.3.(1) & (2) – Switching and Aggregation; Item 70.6.(d) – Recovery of Start Up.

**General Tariff**

Competitor/Interconnection Services

Item  
646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

i) Compensation for Transiting Service (Continued)

iii) Toll Transit Service provided to CLEC's and/or IXC's for delivery of toll traffic to each other via the Company's network. (Continued)

**Nova Scotia**

	<u>Monthly Rate</u>	<u>Service Charge</u>
Toll Transit Service - Terminating Traffic Charge:		
Inward Order, each DS-0 set .....	-	Notes 1 & 2
Change Order, each DS-0 set .....	-	Notes 1 & 2
Interconnecting Circuits .....	Note 1	Note 1
Network Usage Charge, per minute.....	Note 3	-
Originating Traffic Charge:		
Inward Order, each DS-0 set .....	-	Notes 1 & 2
Change Order, each DS-0 set .....	-	Notes 1 & 2
Interconnecting Circuits .....	Note 1	Note 1
Network Usage Charge, per minute.....	Note 3	-

**Note 1:** The rates and charges specified in Item 302 of the National Services Tariff apply to an IXC for any incremental facilities over which interconnecting circuits with trunk-side access are provided. Alternatively, in the case of co-location, charges specified in Item 628 of the Company's Co-Location Tariff apply.

**Note 2:** In addition to the service charges referenced in Note 1, the service charges specified in CRTC 10008, Item 70.1 – Inward/Change Order charges, associated with the provision of interconnecting circuits with trunk-side access and CCS7 links, will apply to an IXC for any incremental facilities over which interconnecting circuits with trunk-side access is provided, for each DS-0 set.

**Note 3:** The rates and charges apply to an IXC as specified in CRTC 10008, Item 70.3.(1) & (2) – Switching and Aggregation; Item 70.6.(d) – Recovery of Start Up.

**General Tariff**

Competitor/Interconnection Services

Item  
646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

i) Compensation for Transiting Service (Continued)

iii) Toll Transit Service provided to CLEC's and/or IXC's for delivery of toll traffic to each other via the Company's network. (Continued)

**New Brunswick**

	<u>Monthly Rate</u>	<u>Service Charge</u>
Toll Transit Service - Terminating Traffic Charge:		
Inward Order, each DS-0 set .....	-	Notes 1 & 2
Change Order, each DS-0 set .....	-	Notes 1 & 2
Interconnecting Circuits .....	Note 1	Note 1
Network Usage Charge, per minute.....	Note 3	-
Originating Traffic Charge:		
Inward Order, each DS-0 set .....	-	Notes 1 & 2
Change Order, each DS-0 set .....	-	Notes 1 & 2
Transit Charge (Note 4):		
up to 24 trunks, each trunk ..(Note 5) .....	\$ 34.92	-
up to 48 trunks, each trunk ..(Note 5) .....	54.84	-
up to 72 trunks, each trunk ..(Note 5) .....	60.78	-
up to 96 trunks, each trunk ..(Note 5) .....	63.93	-
more than 96 trunks, each trunk ..(Note 5) .....	65.51	-

**Newfoundland and Labrador**

	<u>Monthly Rate</u>	<u>Service Charge</u>
Toll Transit Service - Terminating Traffic Charge:		
Inward Order, each DS-0 set .....	-	Notes 1 & 2
Change Order, each DS-0 set .....	-	Notes 1 & 2
Interconnecting Circuits .....	Note 1	Note 1
Network Usage Charge, per minute.....	Note 3	-
Originating Traffic Charge:		
Inward Order, each DS-0 set .....	-	Notes 1 & 2
Change Order, each DS-0 set .....	-	Notes 1 & 2

## General Tariff

### Competitor/Interconnection Services

Item  
 646.

Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

i) Compensation for Transiting Service (Continued)

iii) Toll Transit Service provided to CLEC's and/or IXC's for delivery of toll traffic to each other via the Company's network. (Continued)

**Newfoundland and Labrador (Continued)**

	<u>Monthly Rate</u>		<u>Service Charge</u>
Transit Charge (Note 4):			
up to 24 trunks, each trunk .....	\$ 37.52	▼	-
up to 48 trunks, each trunk .....	58.92		-
up to 72 trunks, each trunk .....	65.34		-
up to 96 trunks, each trunk .....	68.70		-
more than 96 trunks, each trunk .....	70.44	▼	-

**Note 1:** The rates and charges specified in Item 302 of the National Services Tariff apply to an IXC for any incremental facilities over which interconnecting circuits with trunk-side access are provided. Alternatively, in the case of co-location, charges specified in Item 628 of the Company's Co-Location Tariff apply.

**Note 2:** In addition to the service charges referenced in Note 1, the service charges specified in CRTC 12001, Item 800.6 A(7) - Inward/Change Order charges, associated with the provision of interconnecting circuits with trunk-side access and CCS7 links, will apply to an IXC for any incremental facilities over which interconnecting circuits with trunk-side access is provided, for each DS-0 set.

**Note 3:** The rates and charges apply to an IXC as specified in CRTC 12001, Item 800.6 D(3) – Switching and Aggregation Charge; Item 800.6 G(4) – Recovery of Start-up.

**Note 4:** The rates and charges specified for Toll Transit – originating traffic apply to a CLEC.

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### Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

3. Rates and Charges (Continued)

i) Compensation for Transiting Service (Continued)

iii) Toll Transit Service provided to CLEC's and/or IXC's for delivery of toll traffic to each other via the Company's network. (Continued)

**Newfoundland and Labrador (Continued)**

**Note 1:** The rates and charges specified in Item 302 of the National Services Tariff apply to an IXC for any incremental facilities over which interconnecting circuits with trunk-side access are provided. Alternatively, in the case of co-location, charges specified in Item 628 of the Company's Co-Location Tariff apply.

**Note 2:** In addition to the service charges referenced in Note 1, the service charges specified in CRTC 13001, Item 299.3.70.1(c) - Inward/Change Order charges, associated with the provision of interconnecting circuits with trunk-side access and CCS7 links, will apply to an IXC for any incremental facilities over which interconnecting circuits with trunk-side access is provided, for each DS-0 set.

**Note 3:** The rates and charges apply to an IXC as specified in CRTC 13001, Item 299.3.70.4 (d) - Switching and Aggregation; Item 299.3.70.7 (d) - Recovery of Start-Up.

**Note 4:** The rates and charges specified for Toll Transit – originating traffic apply to a CLEC.



**General Tariff**Competitor/Interconnection ServicesItem  
646.Local Network Interconnection and Component Unbundling (Continued)4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)

a) Pursuant to the Commission's directives in Telecom Decision CRTC 2004-46 and as amended by Telecom Decision CRTC 2006-35, local interconnection between the Company and LECs is provided based upon the LIRs and POIs for the Atlantic region as listed below.

<u>Region</u>	<u>LIR</u>	<u>POI</u>
New Brunswick	Gloucester	Bathurst
	Madawaska	Edmundston
	Northumberland	Newcastle/Miramichi
	Saint John	Saint John
	Westmorland	Moncton
	York	Fredericton
Newfoundland and Labrador	Aurora	St. Lewis
	Capital Coast	Allandale
	Central Labrador	Happy Valley-Goose Bay
	Emerald	Ming's Bight
	Humber	Corner Brook
	Hyron	Labrador City-Wabush
	Inukshuk	Makkovik
	Long Range	Grey River
Nova Scotia	Cape Breton	Sydney
	Halifax	Lorne
	Pictou	New Glasgow
	Yarmouth	Yarmouth
Prince Edward Island	Queens	Charlottetown

## General Tariff

### Competitor/Interconnection Services

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Local Network Interconnection and Component Unbundling (Continued)

4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
(Continued)

b) The following tables provide for each of the Company's Atlantic regions an alphabetical listing of Exchanges with the associated LIR and POI to which the Exchange aligns. C

i) New Brunswick Region Exchanges/POIs/LIRs:

Exchange name	Wire Centre <span style="color: red;">C</span>	Band	POI Host Line-serving Switch <span style="color: red;">C</span>	LIR
Albert	Albert	E	Moncton	Westmorland
Allardville	Allardville	E	Bathurst	Gloucester
Alma	Alma	E	Moncton	Westmorland
Baie-Sainte Anne	Baie-Sainte Anne	E	Newcastle/Miramichi	Northumberland
Baker Brook	Baker Brook	E	Edmundston	Madawaska
Balmoral	Balmoral	F	Bathurst	Gloucester
Bathurst	Bathurst	C	Bathurst	Gloucester
Belledune	Belledune	F	Bathurst	Gloucester
Belledune	Jacquet River	F	Bathurst	Gloucester
Blacks Harbour	Blacks Harbour	F	Saint John	Saint John
Blackville	Blackville	E	Newcastle/Miramichi	Northumberland
Boiestown	Boiestown	E	Newcastle/Miramichi	Northumberland
Bouctouche	Bouctouche	F	Newcastle/Miramichi	Northumberland
Browns Flat	Browns Flat	E	Saint John	Saint John
Campbellton	Campbellton	C	Bathurst	Gloucester
Campobello	Campobello	E	Saint John	Saint John
Cap-Pelé	Cap-Pelé	F	Newcastle/Miramichi	Northumberland
Caraquet	Caraquet	F	Bathurst	Gloucester
Chipman	Chipman	F	Fredericton	York
Clair	Clair	F	Edmundston	Madawaska
Cocagne	Cocagne	F	Newcastle/Miramichi	Northumberland
Dalhousie	Dalhousie	F	Bathurst	Gloucester
Deer Island	Deer Island	E	Saint John	Saint John
Doaktown	Doaktown	E	Newcastle/Miramichi	Northumberland
Dorchester	Dorchester	E	Newcastle/Miramichi	Northumberland
Edmundston	Edmundston	C	Edmundston	Madawaska
Florenceville	Bath	F	Edmundston	Madawaska
Florenceville	Centreville	F	Edmundston	Madawaska
Florenceville	Florenceville	F	Edmundston	Madawaska
Florenceville	Glassville	F	Edmundston	Madawaska
Fords Mills	Fords Mills	E	Newcastle/Miramichi	Northumberland
Fredericton	Devon	B	Fredericton	York
Fredericton	Fredericton	B	Fredericton	York

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Competitor/Interconnection Services

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646. Local Network Interconnection and Component Unbundling (Continued)4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
(Continued)

b) i) New Brunswick Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-serving Switch <b>C</b> <b>C</b>	LIR
Fredericton Junction	Fredericton Junction	E	Fredericton	York
Gagetown	Gagetown	F	Fredericton	York
Grand Bay- Westfield	Grand Bay	F	Saint John	Saint John
Grand Bay- Westfield	Westfield	F	Saint John	Saint John
Grand Falls	Grand Falls	F	Edmundston	Madawaska
Grand Manan	Grand Manan	F	Saint John	Saint John
Grande-Anse	Grande-Anse	E	Bathurst	Gloucester
Hampton	Hampton	F	Saint John	Saint John
Hartland	Hartland	F	Edmundston	Madawaska
Harvey Station	Harvey Station	F	Fredericton	York
Hillsborough	Hillsborough	E	Moncton	Westmorland
Hoyt	Hoyt	E	Fredericton	York
Kedgwick	Kedgwick	E	Edmundston	Madawaska
Keswick	Keswick	F	Fredericton	York
Lamèque	Lamèque	F	Bathurst	Gloucester
Maces Bay	Maces Bay	E	Saint John	Saint John
McAdam	McAdam	E	Fredericton	York
Meductic	Canterbury	E	Fredericton	York
Meductic	Fosterville	E	Fredericton	York
Meductic	Meductic	E	Fredericton	York
Memramcook	Memramcook	F	Newcastle/Miramichi	Northumberland
Millville	Millville	E	Fredericton	York
Minto	Minto	C	Fredericton	York
Miramichi	Chatham	C	Newcastle/Miramichi	Northumberland
Miramichi	Newcastle	C	Newcastle/Miramichi	Northumberland
Miramichi	Red Bank	C	Newcastle/Miramichi	Northumberland
Moncton	Moncton	B	Moncton	Westmorland
Moncton	Mountain Road	B	Moncton	Westmorland
Moncton	Riverview	B	Moncton	Westmorland
Nackawic	Nackawic	F	Fredericton	York
Neguac	Neguac	F	Newcastle/Miramichi	Northumberland
Neguac	Tabusintac	F	Newcastle/Miramichi	Northumberland
New Denmark	New Denmark	E	Edmundston	Madawaska
Norton	Norton	E	Saint John	Saint John
Oromocto	Clarks Corner	C	Fredericton	York
Oromocto	Oromocto	C	Fredericton	York

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Competitor/Interconnection Services

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646. Local Network Interconnection and Component Unbundling (Continued)4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
(Continued)

b) i) New Brunswick Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-Serving Switch <b>C</b>	LIR
Paquetville	Paquetville	F	Bathurst	Gloucester
Perth-Andover	Perth-Andover	F	Edmundston	Madawaska
Peticodiac	Havelock	F	Saint John	Saint John
Peticodiac	Peticodiac	F	Saint John	Saint John
Petit-Rocher	Petit-Rocher	F	Bathurst	Gloucester
Plaster Rock	Plaster Rock	F	Edmundston	Madawaska
Port Elgin	Port Elgin	E	Moncton	Westmorland
Richibucto	Richibucto	F	Newcastle/Miramichi	Northumberland
Rogersville	Rogersville	F	Newcastle/Miramichi	Northumberland
Rothsay	Rothsay	C	Saint John	Saint John
Sackville	Sackville	F	Newcastle/Miramichi	Northumberland
Saint Basile	Saint Basile	F	Edmundston	Madawaska
Saint John	Lancaster	B	Saint John	Saint John
Saint John	Saint John	B	Saint John	Saint John
Saint John	Simonds	B	Saint John	Saint John
Saint-Antoine	Saint-Antoine	C	Newcastle/Miramichi	Northumberland
Sainte-Anne-de-Madawaska	Sainte-Anne-de-Madawaska	E	Edmundston	Madawaska
Saint-Isidore	Saint-Isidore	E	Bathurst	Gloucester
Saint-Quentin	Saint-Quentin	C	Edmundston	Madawaska
Salisbury	Salisbury	F	Saint John	Saint John
Shediac	Shediac	C	Newcastle/Miramichi	Northumberland
Shippagan	Shippagan	F	Bathurst	Gloucester
Springfield	Springfield	E	Saint John	Saint John
St. Andrews	St. Andrews	F	Saint John	Saint John
St. George	St. George	F	Saint John	Saint John
St. Leonard	St. Leonard	E	Edmundston	Madawaska
St. Louis-de-Kent	St. Louis-de-Kent	F	Newcastle/Miramichi	Northumberland
St. Martins	St. Martins	E	Saint John	Saint John
St. Stephen	St. Stephen	F	Saint John	Saint John
Stanley	Stanley	E	Newcastle/Miramichi	Northumberland
Summerville	Summerville	E	Saint John	Saint John

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Competitor/Interconnection ServicesItem  
646.Local Network Interconnection and Component Unbundling (Continued)4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
(Continued)

## b) i) New Brunswick Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-serving Switch <b>C</b> <b>C</b>	LIR
Sussex	Sussex	C	Saint John	Saint John
Tracadie	Tracadie	C	Bathurst	Gloucester
Welsford	Welsford	E	Saint John	Saint John
Woodstock	Debec	C	Edmundston	Madawaska
Woodstock	Woodstock	C	Edmundston	Madawaska
Youngs Cove Road	Youngs Cove Road	E	Saint John	Saint John

## ii) Newfoundland and Labrador Region Exchanges/POIs/LIRs:

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-Serving Switch <b>C</b> <b>C</b>	LIR
Arnold's Cove	Arnold's Cove	E	Allandale	Capital Coast
Badger	Badger	E	Corner Brook	Humber
Baie Verte	Baie Verte	E	Corner Brook	Humber
Bay L'Argent	Bay L'Argent	E	Allandale	Capital Coast
Bay Roberts	Bay Roberts	C	Allandale	Capital Coast
Beaumont	Beaumont	G	Corner Brook	Humber
Bell Island	Bell Island	E	Allandale	Capital Coast
Belleoram	Belleoram	E	Allandale	Capital Coast
Bellevue	Bellevue	E	Allandale	Capital Coast
Benoit's Cove	Benoit's Cove	E	Corner Brook	Humber
Birchy Bay	Birchy Bay	E	Corner Brook	Humber
Bishop's Falls	Bishop's Falls	C	Corner Brook	Humber
Black Duck Cove	Black Duck Cove	E	Corner Brook	Humber
Black Tickle	Black Tickle	G	Corner Brook	Humber
Bonavista	Bonavista	C	Allandale	Capital Coast
Botwood	Botwood	C	Corner Brook	Humber
Boyd's Cove	Boyd's Cove	E	Corner Brook	Humber

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Competitor/Interconnection Services

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646. Local Network Interconnection and Component Unbundling (Continued)4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
(Continued)

b) ii) Newfoundland and Labrador Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-serving Switch <b>C</b>	LIR
Branch	Branch	E	Allandale	Capital Coast
Brent's Cove	Brent's Cove	E	Corner Brook	Humber
Brig Bay	Brig Bay	E	Corner Brook	Humber
Brigus	Brigus	E	Allandale	Capital Coast
Brown's Arm	Brown's Arm	E	Corner Brook	Humber
Buchans	Buchans	E	Corner Brook	Humber
Burgeo	Burgeo	E	Corner Brook	Humber
Burin	Burin	F	Allandale	Capital Coast
Burlington	Burlington	E	Corner Brook	Humber
Campbellton	Campbellton	E	Corner Brook	Humber
Cape Broyle	Cape Broyle	E	Allandale	Capital Coast
Carbonear	Carbonear	F	Allandale	Capital Coast
Carmanville	Carmanville	E	Corner Brook	Humber
Cartwright	Cartwright	G	Happy Valley-Goose Bay	Central Labrador
Catalina	Catalina	E	Allandale	Capital Coast
Centreville	Centreville	E	Allandale	Capital Coast
Chance Cove	Chance Cove	E	Allandale	Capital Coast
Change Islands	Change Islands	G	Corner Brook	Humber
Chapel Arm	Chapel Arm	E	Allandale	Capital Coast
Charlottetown (Bonavista Bay)	Charlottetown (Bonavista Bay)	E	Allandale	Capital Coast
Charlottetown (Labrador)	Charlottetown (Labrador)	G	Corner Brook	Humber
Churchill Falls	Churchill Falls	E	Labrador City-Wabush	Hyron
Clarenville	Clarenville	F	Allandale	Capital Coast
Clarke's Head	Clarke's Head	E	Corner Brook	Humber
Codroy	Codroy	E	Corner Brook	Humber
Come By Chance	Come By Chance	E	Allandale	Capital Coast
Comfort Cove - Newstead	Comfort Cove - Newstead	E	Corner Brook	Humber

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Competitor/Interconnection ServicesItem  
646.Local Network Interconnection and Component Unbundling (Continued)4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
(Continued)

## b) ii) Newfoundland and Labrador Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-serving Switch <b>C</b> <b>C</b>	LIR
Conche	Conche	E	Corner Brook	Humber
Cook's Harbour	Cook's Harbour	E	Corner Brook	Humber
Coomb's Cove	Coomb's Cove	E	Allandale	Capital Coast
Corner Brook	Curling	C	Corner Brook	Humber
Corner Brook	Main Street	C	Corner Brook	Humber
Cottrell's Cove	Cottrell's Cove	E	Corner Brook	Humber
Cow Head	Cow Head	E	Corner Brook	Humber
Daniel's Harbour	Daniel's Harbour	E	Corner Brook	Humber
Deer Lake	Deer Lake	F	Corner Brook	Humber
Degras	Degras	E	Corner Brook	Humber
Eastport	Eastport	E	Allandale	Capital Coast
Englee	Englee	E	Corner Brook	Humber
English Harbour East	English Harbour East	E	Allandale	Capital Coast
English Harbour West	English Harbour West	E	Allandale	Capital Coast
Fairhaven	Fairhaven	E	Allandale	Capital Coast
Fermeuse	Fermeuse	E	Allandale	Capital Coast
Fleur de Lys	Fleur de Lys	E	Corner Brook	Humber
Flower's Cove	Flower's Cove	E	Corner Brook	Humber
Fogo	Fogo	G	Corner Brook	Humber
Forteau	Forteau	G	Corner Brook	Humber
Francois	Francois	G	Allandale	Capital Coast
Freshwater	Freshwater	F	Allandale	Capital Coast
Gambo	Gambo	E	Allandale	Capital Coast
Gander	Gander	C	Corner Brook	Humber
Garden Cove	Garden Cove	E	Allandale	Capital Coast
Garnish	Garnish	E	Allandale	Capital Coast
Gaultois	Gaultois	G	Allandale	Capital Coast
Glenwood	Glenwood	E	Corner Brook	Humber
Glovertown	Glovertown	E	Allandale	Capital Coast
Grand Bank	Grand Bank	C	Allandale	Capital Coast

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646.Local Network Interconnection and Component Unbundling (Continued)4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
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## b) ii) Newfoundland and Labrador Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host line-serving Switch <b>C</b> <b>C</b>	LIR
Grand Falls	Grand Falls	C	Corner Brook	Humber
Grandois	Grandois	E	Corner Brook	Humber
Green Island Cove	Green Island Cove	E	Corner Brook	Humber
Greenspond	Greenspond	E	Corner Brook	Humber
Grey River	Grey River	G	Grey River	Long Range
Griquet	Griquet	E	Corner Brook	Humber
Hampden	Hampden	E	Corner Brook	Humber
Happy Valley - Goose Bay	Happy Valley - Goose Bay	F	Happy Valley-Goose Bay	Central Labrador
Harbour Breton	Harbour Breton	E	Allandale	Capital Coast
Harbour Main	Harbour Main	F	Allandale	Capital Coast
Hare Bay	Hare Bay	E	Allandale	Capital Coast
Harry's Harbour	Harry's Harbour	E	Corner Brook	Humber
Hawkes Bay	Hawkes Bay	E	Corner Brook	Humber
Heart's Content	Heart's Content	E	Allandale	Capital Coast
Heart's Delight	Heart's Delight	E	Allandale	Capital Coast
Hermitage	Hermitage	E	Allandale	Capital Coast
Hickman's Harbour	Hickman's Harbour	E	Allandale	Capital Coast
Hillgrade	Hillgrade	E	Corner Brook	Humber
Hillview	Hillview	E	Allandale	Capital Coast
Hopedale	Hopedale	G	Makkovik	Inukshuk
Horwood	Horwood	E	Corner Brook	Humber
Island Harbour	Island Harbour	G	Corner Brook	Humber
Isle Aux Morts	Isle Aux Morts	E	Corner Brook	Humber
Jackson's Arm	Jackson's Arm	E	Corner Brook	Humber
Jamestown	Jamestown	E	Allandale	Capital Coast
Jeffreys	Jeffreys	E	Corner Brook	Humber
Joe Batt's Arm	Joe Batt's Arm	G	Corner Brook	Humber
King's Cove	King's Cove	E	Allandale	Capital Coast
King's Point	King's Point	E	Corner Brook	Humber
Labrador City - Wabush	Labrador City	C	Labrador City-Wabush	Hyron



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Local Network Interconnection and Component Unbundling (Continued)

4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
(Continued)

b) ii) Newfoundland and Labrador Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <sup>C</sup>	Band	POI Host Line-serving Switch <sup>C</sup>	LIR
Labrador City - Wabush	Wabush	C	Labrador City-Wabush	Hyron
Ladle Cove	Ladle Cove	E	Corner Brook	Humber
Lamaline	Lamaline	E	Allandale	Capital Coast
L'Anse Au Loup	L'Anse Au Loup	G	Corner Brook	Humber
LaPoile	LaPoile	G	Corner Brook	Humber
Lark Harbour	Lark Harbour	E	Corner Brook	Humber
LaScie	LaScie	E	Corner Brook	Humber
Leading Ticks	Leading Ticks	E	Corner Brook	Humber
Lewisporte	Lewisporte	C	Corner Brook	Humber
Little Bay	Little Bay	E	Corner Brook	Humber
Little Harbour	Little Harbour	E	Allandale	Capital Coast
Little Heart's Ease	Little Heart's Ease	E	Allandale	Capital Coast
Long Harbour	Long Harbour	E	Allandale	Capital Coast
Long Pond	Long Pond	C	Allandale	Capital Coast
Lourdes	Lourdes	E	Corner Brook	Humber
Lower Island Cove	Lower Island Cove	E	Allandale	Capital Coast
Lumsden	Lumsden	E	Allandale	Capital Coast
Main Brook	Main Brook	E	Corner Brook	Humber
Makkovik	Makkovik	G	Makkovik	Inukshuk
Mary's Harbour	Mary's Harbour	G	Corner Brook	Humber
Marystown	Marystown	F	Allandale	Capital Coast
McCallum	McCallum	G	Allandale	Capital Coast
Mclvers	Mclvers	E	Corner Brook	Humber
Millertown	Millertown	E	Corner Brook	Humber
Milltown	Milltown	E	Allandale	Capital Coast
Ming's Bight	Ming's Bight	E	Ming's Bight	Emerald
Monkstown	Monkstown	E	Allandale	Capital Coast
Monroe	Monroe	E	Allandale	Capital Coast
Moreton's Harbour	Moreton's Harbour	E	Corner Brook	Humber
Mount Carmel	Mount Carmel	E	Allandale	Capital Coast

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646.Local Network Interconnection and Component Unbundling (Continued)4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
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## b) ii) Newfoundland and Labrador Region Exchanges/POIs/LIRs: (Continued)

<b>Exchange name</b>	<b>Wire Centre</b> <b>C</b>	<b>Band</b>	<b>POI Host Line-Serving Switch</b> <b>C</b> <b>C</b>	<b>LIR</b>
Musgrave Harbour	Musgrave Harbour	E	Corner Brook	Humber
Musgravetown	Musgravetown	E	Allandale	Capital Coast
Nain	Nain	G	Happy Valley-Goose Bay	Central Labrador
Natuashish	Natuashish	G	Happy Valley-Goose Bay	Central Labrador
New Chelsea	New Chelsea	E	Allandale	Capital Coast
New Harbour	New Harbour	E	Allandale	Capital Coast
Newman's Cove	Newman's Cove	E	Allandale	Capital Coast
Nipper's Harbour	Nipper's Harbour	E	Ming's Bight	Emerald
Norman's Bay	Norman's Bay	G	St. Lewis	Aurora
Norris Arm	Norris Arm	E	Corner Brook	Humber
Northwest River	Northwest River	G	Happy Valley-Goose Bay	Central Labrador
Old Perlican	Old Perlican	E	Allandale	Capital Coast
Pacquet	Pacquet	E	Corner Brook	Humber
Paradise River	Paradise River	G	St. Lewis	Aurora
Pasadena	Pasadena	C	Corner Brook	Humber
Petit Forte	Petit Forte	E	Allandale	Capital Coast
Pinsent's Arm	Pinsent's Arm	G	St. Lewis	Aurora
Plate Cove	Plate Cove	E	Allandale	Capital Coast
Point Leamington	Point Leamington	E	Corner Brook	Humber
Pool's Cove	Pool's Cove	E	Allandale	Capital Coast
Port Albert	Port Albert	E	Corner Brook	Humber
Port au Port	Port au Port	E	Corner Brook	Humber
Port Aux Basques	Port Aux Basques	C	Corner Brook	Humber
Port Blandford	Port Blandford	E	Allandale	Capital Coast
Port Hope Simpson	Port Hope Simpson	G	Corner Brook	Humber
Port Rexton	Port Rexton	E	Allandale	Capital Coast
Port Saunders	Port Saunders	E	Corner Brook	Humber
Portugal Cove	Portugal Cove	F	Allandale	Capital Coast
Postville	Postville	G	Makkovik	Inukshuk

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Local Network Interconnection and Component Unbundling (Continued)

4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
(Continued)

b) ii) Newfoundland and Labrador Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line- Serving Switch <b>C</b>	LIR
Pouch Cove	Pouch Cove	E	Allandale	Capital Coast
Princeton	Princeton	E	Allandale	Capital Coast
Raleigh	Raleigh	E	Corner Brook	Humber
Ramea	Ramea	G	Corner Brook	Humber
Red Bay	Red Bay	G	Corner Brook	Humber
Reef's Harbour	Reef's Harbour	E	Corner Brook	Humber
Rencontre East	Rencontre East	G	Allandale	Capital Coast
Rigolet	Rigolet	G	Makkovik	Inukshuk
River of Ponds	River of Ponds	E	Corner Brook	Humber
Robert's Arm	Robert's Arm	E	Corner Brook	Humber
Rocky Harbour	Rocky Harbour	E	Corner Brook	Humber
Roddickton	Roddickton	E	Corner Brook	Humber
Rose Blanche	Rose Blanche	E	Corner Brook	Humber
Rushoon	Rushoon	E	Allandale	Capital Coast
Seal Cove (Fortune Bay)	Seal Cove (Fortune Bay)	E	Allandale	Capital Coast
Seal Cove (White Bay)	Seal Cove (White Bay)	E	Corner Brook	Humber
Seldom	Seldom	G	Corner Brook	Humber
Sop's Arm	Sop's Arm	E	Corner Brook	Humber
South Brook	South Brook	E	Corner Brook	Humber
Springdale	Springdale	C	Corner Brook	Humber
St. Alban's	St. Alban's	E	Allandale	Capital Coast
St. Anthony	St. Anthony	C	Corner Brook	Humber
St. Brendan's	St. Brendan's	G	Allandale	Capital Coast
St. Bride's	St. Bride's	E	Allandale	Capital Coast
St. George's	St. George's	E	Corner Brook	Humber
St. John's	Allandale	B	Allandale	Capital Coast
St. John's	Mount Pearl	B	Allandale	Capital Coast
St. Lawrence	St. Lawrence	E	Allandale	Capital Coast
St. Lewis	St. Lewis	G	St. Lewis	Aurora
St. Mary's	St. Mary's	E	Allandale	Capital Coast

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Local Network Interconnection and Component Unbundling (Continued)

4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
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b) ii) Newfoundland and Labrador Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <sup>C</sup>	Band	POI Host Line-serving Switch <sup>C</sup>	LIR
Stephenville	Stephenville	C	Corner Brook	Humber
Stephenville Crossing	Stephenville Crossing	E	Corner Brook	Humber
Summerford	Summerford	E	Corner Brook	Humber
Summerside	Summerside	E	Corner Brook	Humber
Terra Nova	Terra Nova	E	Allandale	Capital Coast
Terrenceville	Terrenceville	E	Allandale	Capital Coast
Torbay	Torbay	C	Allandale	Capital Coast
Trepassey	Trepassey	E	Allandale	Capital Coast
Triton	Triton	E	Corner Brook	Humber
Trout River	Trout River	E	Corner Brook	Humber
Twillingate	Twillingate	C	Corner Brook	Humber
Upper Island Cove	Upper Island Cove	E	Allandale	Capital Coast
Wesleyville	Wesleyville	E	Allandale	Capital Coast
Western Bay	Western Bay	E	Allandale	Capital Coast
Westport	Westport	E	Corner Brook	Humber
Whitbourne	Whitbourne	E	Allandale	Capital Coast
Wild Cove	Wild Cove	E	Ming's Bight	Emerald
Witless Bay	Witless Bay	E	Allandale	Capital Coast
Woody Point	Woody Point	E	Corner Brook	Humber

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## b) iii) Nova Scotia Region Exchanges/POIs/LIRs:

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-serving Switch <b>C</b> <b>C</b>	LIR
Advocate	Advocate	E	Lorne	Halifax
Amherst	Amherst	C	Lorne	Halifax
Amherst	Northport	C	Lorne	Halifax
Annapolis Royal	Annapolis	F	Yarmouth	Yarmouth
Antigonish	Antigonish	C	New Glasgow	Pictou
Argyle	Argyle	E	Yarmouth	Yarmouth
Arichat	Arichat	F	New Glasgow	Pictou
Aylesford	Aylesford	F	Yarmouth	Yarmouth
Baddeck	Baddeck	F	Sydney	Cape Breton
Barrington	Barrington	F	Yarmouth	Yarmouth
Bass River	Bass River	E	Lorne	Halifax
Bear River	Bear River	F	Yarmouth	Yarmouth
Bear River	Cornwallis	F	Yarmouth	Yarmouth
Berwick	Berwick	F	Yarmouth	Yarmouth
Blandford	Blandford	E	Lorne	Halifax
Boisdale	Boisdale	E	Sydney	Cape Breton
Boularderie	Boularderie	E	Sydney	Cape Breton
Bridgetown	Bridgetown	F	Yarmouth	Yarmouth
Bridgewater	Bridgewater	C	Lorne	Halifax
Brookfield	Brookfield	E	Lorne	Halifax
Brooklyn	Brooklyn	F	Lorne	Halifax
Caledonia	Caledonia	E	Lorne	Halifax
Canning	Canning	F	Yarmouth	Yarmouth
Canso	Canso	E	New Glasgow	Pictou
Carleton	Carleton	E	Yarmouth	Yarmouth
Chelsea	Chelsea	E	Lorne	Halifax
Chester	Chester	F	Lorne	Halifax
Cheticamp	Cheticamp	F	Sydney	Cape Breton
Cheverie	Cheverie	E	Lorne	Halifax
Chezzetcook	Chezzetcook	F	Lorne	Halifax
Clark's Harbour	Clark's Harbour	C	Yarmouth	Yarmouth
Clarksville	Clarksville	E	Lorne	Halifax

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## b) iii) Nova Scotia Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-serving Switch <b>C</b>	LIR
Collingwood	Collingwood	E	Lorne	Halifax
Country Harbour	Country Harbour	E	New Glasgow	Pictou
Debert	Debert	F	Lorne	Halifax
Digby	Digby	F	Yarmouth	Yarmouth
Dingwall	Dingwall	E	Sydney	Cape Breton
East Bay	East Bay	E	Sydney	Cape Breton
Ecum Secum	Ecum Secum	E	Lorne	Halifax
Elmsdale	Elmsdale	F	Lorne	Halifax
Eskasoni	Eskasoni	E	Sydney	Cape Breton
Freeport	Freeport	E	Yarmouth	Yarmouth
French Village	French Village	E	Lorne	Halifax
Gabarus	Gabarus	E	Sydney	Cape Breton
Glace Bay	Glace Bay	C	Sydney	Cape Breton
Goldboro	Goldboro	E	New Glasgow	Pictou
Goshen	Goshen	E	New Glasgow	Pictou
Grand Narrows	Grand Narrows	E	Sydney	Cape Breton
Great Village	Great Village	E	Lorne	Halifax
Guysborough	Guysborough	E	New Glasgow	Pictou
Halifax	Akerley	A2	Lorne	Halifax
Halifax	Bay Road	A2	Lorne	Halifax
Halifax	Bayers Lake	A2	Lorne	Halifax
Halifax	Bedford	A2	Lorne	Halifax
Halifax	Bishop	A1	Lorne	Halifax
Halifax	Burnside	A2	Lorne	Halifax
Halifax	City of Lakes	A2	Lorne	Halifax
Halifax	Eastern Passage	A2	Lorne	Halifax
Halifax	Hammonds Plains	A2	Lorne	Halifax
Halifax	Harbour	A2	Lorne	Halifax
Halifax	Lake Echo	A2	Lorne	Halifax
Halifax	Lorne	A2	Lorne	Halifax
Halifax	Ragged Lake	A2	Lorne	Halifax
Halifax	Rockingham	A2	Lorne	Halifax
Halifax	Spryfield	A2	Lorne	Halifax
Halifax	Willowdale	A2	Lorne	Halifax

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4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
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b) iii) Nova Scotia Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-serving Switch <b>C</b>	LIR
Halifax	Woodlawn	A2	Lorne	Halifax
Hantsport	Hantsport	C	Lorne	Halifax
Heatherton	Heatherton	E	New Glasgow	Pictou
Hopewell	Hopewell	E	New Glasgow	Pictou
Hubbards	Hubbards	F	Lorne	Halifax
Ingonish	Ingonish	E	Sydney	Cape Breton
Inverness	Inverness	C	Sydney	Cape Breton
Iona	Iona	E	Sydney	Cape Breton
Kennetcook	Kennetcook	E	Lorne	Halifax
Kentville	Kentville	C	Lorne	Halifax
Kenzieville	Kenzieville	E	New Glasgow	Pictou
Ketch Harbour	Ketch Harbour	E	Lorne	Halifax
Kingston	Kingston	F	Yarmouth	Yarmouth
Lahave	Lahave	E	Lorne	Halifax
Lake Charlotte	Lake Charlotte	E	Lorne	Halifax
L'Ardoise	L'Ardoise	E	New Glasgow	Pictou
Larry's River	Larry's River	E	New Glasgow	Pictou
Lawrencetown	Lawrencetown	E	Yarmouth	Yarmouth
Liscomb	Liscomb	E	New Glasgow	Pictou
Liverpool	Liverpool	C	Lorne	Halifax
Lockeport	Lockeport	E	Yarmouth	Yarmouth
Louisbourg	Louisbourg	E	Sydney	Cape Breton
Louisdale	Louisdale	E	New Glasgow	Pictou
Lunenburg	Lunenburg	C	Lorne	Halifax
Mabou	Mabou	E	Sydney	Cape Breton
Maccan	Maccan	E	Lorne	Halifax
Mahone Bay	Mahone Bay	F	Lorne	Halifax
Mahone Bay	Western Shore	F	Lorne	Halifax
Maitland	Maitland	E	Lorne	Halifax
Margaree	Margaree	E	Sydney	Cape Breton
Margaree Forks	Margaree Forks	E	Sydney	Cape Breton
Marion Bridge	Marion Bridge	E	Sydney	Cape Breton
Melrose	Melrose	E	New Glasgow	Pictou

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## b) iii) Nova Scotia Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <sup>C</sup>	Band	POI Host Line- serving Switch <sup>C</sup>	LIR
Merigomish	Merigomish	E	New Glasgow	Pictou
Meteghan	Meteghan	E	Yarmouth	Yarmouth
Middleton	Middleton	F	Yarmouth	Yarmouth
Mill Village	Mill Village	E	Lorne	Halifax
Monastery	Harve Bouche	E	New Glasgow	Pictou
Monastery	Monastery	E	New Glasgow	Pictou
Mount Uniacke	Mount Uniacke	F	Lorne	Halifax
Mulgrave	Mulgrave	E	New Glasgow	Pictou
Musquodoboit	Musquodoboit	E	Lorne	Halifax
Musquodoboit Harbour	Musquodoboit Harbour	F	Lorne	Halifax
Neil's Harbour	Neil's Harbour	E	Sydney	Cape Breton
New Germany	New Germany	F	Lorne	Halifax
New Glasgow	New Glasgow	C	New Glasgow	Pictou
New Glasgow	Stellarton	C	New Glasgow	Pictou
New Glasgow	Westville	C	New Glasgow	Pictou
New Ross	New Ross	E	Lorne	Halifax
New Waterford	New Waterford	C	Sydney	Cape Breton
Noel	Noel	E	Lorne	Halifax
North Sydney	North Sydney	C	Sydney	Cape Breton
North Sydney	Sydney Mines	C	Sydney	Cape Breton
Oxford	Oxford	E	Lorne	Halifax
Parrsboro	Parrsboro	F	Lorne	Halifax
Pictou	Pictou	F	New Glasgow	Pictou
Port Bickerton	Port Bickerton	E	New Glasgow	Pictou
Port Dufferin	Port Dufferin	E	Lorne	Halifax
Port Greville	Port Greville	E	Lorne	Halifax
Port Hawkesbury	Port Hawkesbury	F	New Glasgow	Pictou
Port Hood	Port Hood	E	Sydney	Cape Breton
Port Maitland	Port Maitland	E	Yarmouth	Yarmouth
Port Morien	Donkin	E	Sydney	Cape Breton
Port Morien	Port Morien	E	Sydney	Cape Breton
Port Mouton	Port Mouton	E	Lorne	Halifax
Prospect Road	Prospect Road	F	Lorne	Halifax



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## b) iii) Nova Scotia Region Exchanges/POIs/LIRs: (Continued)

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line- serving Switch <b>C</b>	LIR
Pubnico	Pubnico	E	Yarmouth	Yarmouth
Pugwash	Pugwash	E	Lorne	Halifax
Queensport	Queensport	E	New Glasgow	Pictou
River Hebert	River Hebert	E	Lorne	Halifax
River John	River John	E	New Glasgow	Pictou
Riverport	Riverport	E	Lorne	Halifax
Sackville	Sackville	C	Lorne	Halifax
Saltsprings	Saltsprings	E	New Glasgow	Pictou
Sandy Cove	Sandy Cove	E	Yarmouth	Yarmouth
Saulnierville	Saulnierville	F	Yarmouth	Yarmouth
Sheet Harbour	Sheet Harbour	E	Lorne	Halifax
Shelburne	Shelburne	F	Yarmouth	Yarmouth
Sherbrooke	Sherbrooke	E	New Glasgow	Pictou
Shubenacadie	Shubenacadie	F	Lorne	Halifax
Southampton	Southampton	E	Lorne	Halifax
Springfield	Springfield	E	Lorne	Halifax
Springhill	Springhill	C	Lorne	Halifax
St. Ann's Bay	St. Ann's Bay	E	Sydney	Cape Breton
St. Margarets	St. Margarets	F	Lorne	Halifax
St. Peters	St. Peters	E	New Glasgow	Pictou
Stewiacke	Stewiacke	E	Lorne	Halifax
Sydney	Coxheath	C	Sydney	Cape Breton
Sydney	Mira Road	C	Sydney	Cape Breton
Sydney	Sydney	C	Sydney	Cape Breton
Sydney	Sydney Forks	C	Sydney	Cape Breton
Sydney	Westmount	C	Sydney	Cape Breton
Tangier	Tangier	E	Lorne	Halifax
Tatamagouche	Tatamagouche	F	New Glasgow	Pictou
Thorburn	Thorburn	E	New Glasgow	Pictou
Truro	Truro	C	Lorne	Halifax
Tusket	Tusket	F	Yarmouth	Yarmouth
Upper Musquodoboit	Upper Musquodoboit	E	Lorne	Halifax

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## b) iii) Nova Scotia Region Exchanges/POIs/LIRs: (Continued)

<b>Exchange name</b>	<b>Wire Centre</b> <b>C</b>	<b>Band</b>	<b>POI Host Line-serving Switch</b> <b>C</b> <b>C</b>	<b>LIR</b>
Upper Stewiacke	Upper Stewiacke	E	Lorne	Halifax
Wallace	Wallace	E	Lorne	Halifax
Walton	Walton	E	Lorne	Halifax
Waverley	Aerotech	F	Lorne	Halifax
Waverley	Airport	F	Lorne	Halifax
Waverley	Waverley	F	Lorne	Halifax
Wedgeport	Wedgeport	E	Yarmouth	Yarmouth
Wentworth	Wentworth	E	Lorne	Halifax
Weymouth	Weymouth	F	Yarmouth	Yarmouth
Whycocomagh	Whycocomagh	E	Sydney	Cape Breton
Windsor	Windsor	F	Lorne	Halifax
Wolfville	Wolfville	C	Lorne	Halifax
Woods Harbour	Woods Harbour	E	Yarmouth	Yarmouth
Yarmouth	Yarmouth	C	Yarmouth	Yarmouth

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646.Local Network Interconnection and Component Unbundling (Continued)4. Local Interconnection Regions (LIRs), Exchanges and Points of Interconnection (POIs)  
(Continued)

## b) iv) Prince Edward Island Region Exchanges/POIs/LIRs:

Exchange name	Wire Centre <b>C</b>	Band	POI Host Line-serving Switch <b>C</b>	LIR
Alberton	Alberton	F	Charlottetown	Queens
Bedeque	Bedeque	E	Charlottetown	Queens
Borden	Borden	E	Charlottetown	Queens
Cardigan	Cardigan	E	Charlottetown	Queens
Charlottetown	Belvedere	B	Charlottetown	Queens
Charlottetown	Charlottetown	B	Charlottetown	Queens
Charlottetown	Cornwall	B	Charlottetown	Queens
Charlottetown	QE Hospital	B	Charlottetown	Queens
Charlottetown	Stratford	B	Charlottetown	Queens
Charlottetown	West Royalty	B	Charlottetown	Queens
Charlottetown	Winsloe	B	Charlottetown	Queens
Covehead	Covehead	E	Charlottetown	Queens
Crapaud	Crapaud	E	Charlottetown	Queens
Eldon	Eldon	E	Charlottetown	Queens
Georgetown	Georgetown	E	Charlottetown	Queens
Hunter River	Hunter River	F	Charlottetown	Queens
Kensington	Kensington	F	Charlottetown	Queens
Montague	Montague	F	Charlottetown	Queens
Morell-St. Peters	Morell-St. Peters	E	Charlottetown	Queens
Mount Stewart	Mount Stewart	E	Charlottetown	Queens
Murray River	Murray River	F	Charlottetown	Queens
New Haven	New Haven	F	Charlottetown	Queens
New London	New London	E	Charlottetown	Queens
O'Leary	O'Leary	F	Charlottetown	Queens
Rusticoville	Rusticoville	E	Charlottetown	Queens
Souris	Souris	F	Charlottetown	Queens
South Lake	South Lake	E	Charlottetown	Queens
Summerside	Miscouche	C	Charlottetown	Queens
Summerside	Slemon Park	C	Charlottetown	Queens
Summerside	Summerside	C	Charlottetown	Queens
Tignish	St. Edwards	C	Charlottetown	Queens
Tignish	Tignish	C	Charlottetown	Queens
Tyne Valley	Tyne Valley	E	Charlottetown	Queens
Vernon River	Vernon River	E	Charlottetown	Queens
Wellington	Wellington	E	Charlottetown	Queens

## General Tariff

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### Competitor/Interconnection Services

Item

Reserved for future use.

**S**

## General Tariff

### Competitors/Interconnection Services

Item  
648.

#### Wireless Service Provider Enhanced 911 (WSP E911) Service

##### 1. General

The Wireless Service Provider Enhanced 911 (WSP E911) Service provides WSPs with trunk side access to the Company's 9-1-1 Network in order to transport call display information associated with the WSP's end-customer that placed a 9-1-1 call to the designated Public Safety Answering Point (PSAP).

For the purpose of this tariff item, a WSP includes Cellular Service operators, and Service Operators providing Personal Communications Services. A WSP must be designated by Industry Canada to provide public mobile radio service in areas served by the Company.

For greater certainty, WSP further includes wireless service providers offering service in accordance with the CRTC's directives applicable to Competitive Local Exchange Carriers (CLECs).

"In-Call Location Update" or "ICLU" means the functionality which permits the PSAP to query updated location information associated with a wireless 9-1-1 call during 9-1-1 dialed calls originating from WSP E911 Phase II Service.

"Text with 9-1-1" or "T9-1-1" means the functionality which permits hearing- or speech-impaired wireless 9-1-1 callers, who have pre-registered with their wireless carriers, to converse with 9-1-1 service via Short Message Service (SMS).

##### Phase I

WSP E911 Service is available in the Nova Scotia, New Brunswick and Prince Edward Island regions only.

For 9-1-1 dialed calls originating from WSP E911 Service, the call display information includes, but is not limited to:

- a) identification of the WSP;
- b) location information associated with the call's receiving cell site/sector;
- c) the 9-1-1 routable number associated with the cell site/sector; and
- d) the 9-1-1 caller's call back number.

For calls to 9-1-1 by a WSP end-customer, the WSP Network shall transport to the Company's Selective Router the Emergency Service Routing Digits (ESRD) associated with the WSP cell site/sector that received the 9-1-1 dialed call and the 10-digit call back number of the WSP end-customer.

Based on the ESRD received by the Company's Selective Router from the WSP Network, the Company's 9-1-1 Network will route 9-1-1 dialed calls from WSP end-customers to the designated PSAP in conjunction with the Company's WSP E911 Service.

This service, through the Company's 9-1-1 Network, will provide the PSAPs with access to the ESRD and the 10-digit call back numbers of WSP end-customers.

## General Tariff

### Competitors/Interconnection Services

Item

648. Wireless Service Provider Enhanced 911 (WSP E911) Service (Continued)1. General (continued)

## Phase II

Phase I must be implemented prior to receiving Phase II service. The WSP E911 Phase II Service is available to all wireless subscribers served by the Company's 9-1-1 Network in Nova Scotia, New Brunswick and Prince Edward Island. Based on Phase I information provided by the WSP, the Company's 9-1-1 Network will formulate a location query to which the WSPs Network will reply with wireless location information for each 9-1-1 call.

For 9-1-1 dialed calls originating from WSP E911 Phase II Service, the call display information includes Phase I information as well as but is not limited to:

- the 9-1-1 caller's longitude;
- the 9-1-1 caller's latitude;
- the 9-1-1 caller's area of uncertainty (radius in metres); and
- the confidence factor (in percentage).

ICLU is only available with WSP E911 Phase II Service. During 9-1-1 dialed calls originating from WSP E911 Phase II Service, the PSAP may query updated wireless location information associated with a wireless 9-1-1 caller. The PSAP may avail of the following features:

- access to the PSAP self-serve portal;
- automated missed 9-1-1 call records delivery; and
- 9-1-1 data records query.

This additional information will be appended to the existing Phase I data record.

## Text with 9-1-1 Service (T9-1-1 Service)

Phase II service must be implemented prior to receiving T9-1-1 Service. T9-1-1 Service is available to all WSPs served by the Company's 9-1-1 Network in Nova Scotia, New Brunswick and Prince Edward Island.

T9-1-1 Service provides improved access to 9-1-1 service for a WSP's hearing- or speech-impaired customers. T9-1-1 Service supports the automatic routing of 9-1-1 calls to the designated PSAP, including when roaming within Canada. T9-1-1 Service provides the 9-1-1 caller's wireless location information to the PSAP.

T9-1-1 Service permits hearing- or speech-impaired wireless 9-1-1 callers, who have pre-registered with their wireless carriers, to access 9-1-1 service and communicate with the PSAP via Short Message Service (SMS).

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*M<sup>1</sup> – Moved to Page 625.2.*

## General Tariff

### Competitors/Interconnection Services

Item  
648.

#### Wireless Service Provider Enhanced 911 (WSP E911) Service (Continued)

##### 2. Terms and Conditions

- a) WSP E911 Service is provided under the terms and conditions defined in this Tariff Item and in an executed WSP E911 Service Agreement (the "Agreement") between the Company and the WSP.
- b) The WSP shall be responsible for providing, at its own expense, all necessary facilities and equipment required to interface with the 911 Management System.
- c) The WSP shall provide for the interconnecting trunking required to route originating calls to 9-1-1 between the WSP's switch and the Company's Selective Routers at the point of interconnection determined by the Company.
- d) The Company shall define the serving areas for its Selective Routers.
- e) The WSP is required to provide CCS7 signaling on the trunk side to enable the exchange of Integrated Services Digital Network User Part (ISUP) signaling information necessary to support the signaling requirements for this service.
- f) The WSP shall construct, equip, maintain and operate its WSP Network so as to provide adequate 9-1-1 call processing to WSP end-customers consistent with the purposes and requirements of the Agreement.
- g) The WSP shall route the 9-1-1 calls originating within the designated 9-1-1 serving areas from the WSP end-customers to the Company's 911 Selective Routers at the point of interconnection determined by the Company.
- h) The Company's CCS7 signaling on trunk side for WSPs is available at the rates and charges and under the terms and conditions as specified in the Company's tariffs, Items 1250, 1260 and 1270, Wireless Access Service, CRTC 10001; and Items 805.1 and 805.2, Wireless Access Service, CRTC 12001.
- i) The non-dialable NPA-511-XXXX numbers, used for the WSP cell site/sector routing purposes, will be administered by the Canadian Number Administrator.

**In addition to the Terms and Conditions 2.a) to 2.i) inclusive, the following Terms and Conditions apply to Phase II service.**

- j) The WSP shall construct, equip, maintain and operate its WSP Network so as to provide adequate 9-1-1 data processing to WSP end-customers consistent with the purposes and requirements of the Agreement.
- k) The WSP shall be responsible for providing, at its own expense, all necessary facilities and equipment required to interface with the 9-1-1 Network for the purpose of establishing Phase II Service in accordance with the terms and conditions set out in the agreement for the provision of WSP E911 Service.

M<sup>1</sup>

M<sup>1</sup>

M<sup>2</sup>

M<sup>1</sup> – Moved from Page 625.1.

M<sup>2</sup> - Moved to Page 625.3.

**General Tariff**

Competitors/Interconnection Services

Item  
 648.

Wireless Service Provider Enhanced 911 (WSP E911) Service (Continued)

3. Rates and Charges

a) The WSP shall pay the Company the following rate for each of its wireless working telephone numbers equipped for outward calling for each province where the WSP subscribes to the service within the Company's serving territory.

b) For the purpose of calculating the charges payable, the WSP shall submit to the Company each month, an updated count of its wireless working telephone numbers in the Company's operating territory.

- (1) Phase I
- (2) Phase II
- (3) T9-1-1 Service

M<sup>2</sup>  
 |  
 M<sup>2</sup>  
 N

	<u>Monthly Rate</u>	M <sup>2</sup>
(1) Monthly Rate, per wireless telephone number	\$0.0054	
(2) Monthly Rate, per wireless telephone number	\$0.0173	M <sup>2</sup>
(3) Monthly Rate, per wireless telephone number	\$0.0094	N

M<sup>2</sup> – Moved from Page 625.2.



## General Tariff

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### Competitors/Interconnection Services

Item  
652.

#### Voice Over IP 9-1-1 Call Routing Service

##### 1. General

a) The Company's Voice Over IP 9-1-1 Call Routing Service (VoIP 9-1-1 Call Routing Service) is available to Canadian carriers and also to Alternate Operator Service Providers (AOSPs) and VoIP service providers (Customers) that are not operating as Canadian carriers. The AOSPs and VoIP service providers are required to register with the CRTC as resellers.

b) VoIP 9-1-1 Call Routing Service enables Customers who provide nomadic or fixed/non-native VoIP service to route 9-1-1 calls from their VoIP 9-1-1 emergency operator to a Bell Aliant 9-1-1 VoIP Routing Operator who will obtain the location information of the end-caller from the VoIP 9-1-1 emergency operator and then route the call to the appropriate Public Safety Answering Point (PSAP) or other applicable emergency response agencies within Bell Aliant's operating territory. The service is only available for the routing of 9-1-1 calls made over VoIP services defined as nomadic or fixed/non-native in accordance with the CRTC's determinations in Telecom Decision CRTC 2005-21 and Telecom Decision CRTC 2007-44. C

c) In Newfoundland and Labrador, Bell Aliant will route VoIP 9-1-1 calls to an appropriate emergency response agency using a list of emergency response agencies maintained by Bell Aliant. C

d) The Customer must ensure that its VoIP 9-1-1 Emergency Operator remains on the line for the duration of the emergency call to interact with the PSAP and emergency response agency as required and, in particular, to provide the PSAP or emergency response agency with the end-caller's name, telephone number, address and any other required information, if available.

e) The incoming VoIP 9-1-1 call will be displayed as a VoIP call at the terminal screen of the Bell Aliant 9-1-1 VoIP Routing Operator. The end-caller's Automatic Line Identification (ALI) data will not be displayed at the PSAP. C

f) i) Call control features associated with E9-1-1 service such as Called Party Hold and Ring Back will not be available.

f) ii) Bell Aliant Message Relay Service which enables a person using a keyboard-type device to communicate with a hearing person (or vice-versa) will not be available. C

g) Customers will be provided with separate province-specific 10-digit telephone phone numbers to reach the Bell Aliant operators. C

## General Tariff

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### Competitors/Interconnection Services

Item  
652.

#### Voice Over IP 9-1-1 Call Routing Service (Continued)

##### 1. General (Continued)

h) Customers will be charged for the long distance charges, if any, associated with the transmission of the VoIP 9-1-1 calls from the Company's end-office to the Bell Aliant Call Routing operator, if applicable. **C**

##### 2. Terms and Conditions

a) It is the responsibility of the customer to respond to emergency calls from end-callers and to route each call to the Bell Aliant 9-1-1 VoIP Routing Operator. **C**

b) The service is provided subject to a minimum one (1) year service commitment and is renewed automatically for successive one (1) year periods, unless the Customer provides the Company with a minimum of 30 days written notice of termination before the end of the period or the service is terminated pursuant to the terms and conditions of this tariff. In the event the customer terminates the current service commitment prior to the date of expiry, the customer shall pay a termination charge equal to the remaining monthly payments of the current service commitment.

Unless appropriate notice of termination has been provided, the Company shall notify the customer either on its monthly bill or by letter:

i) at least 60 days before contract expiry, that the arrangement will be automatically renewed.

c) Without restricting the generality of the foregoing, the VoIP 9-1-1 Call Routing Service shall be used solely to route VoIP 9-1-1 calls originated by the customer's end-users to the Bell Aliant 9-1-1 VoIP Routing Operator. **C**

d) i) The access numbers for the 9-1-1 VoIP Routing Operator shall not be shared, resold, or otherwise provided, conveyed or communicated in any form by the customer to any third party except, to its employees or agents subject to the appropriate restrictions on use and disclosure as indicated below. The customer acknowledges that the improper disclosure and/or misuse of the access number(s) to the Bell Aliant 9-1-1 VoIP Routing Operator could result in disruption to 9-1-1 services in Bell Aliant's operating territory. **C**  
**C**

## General Tariff

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### Competitors/Interconnection Services

Item  
652.

Voice Over IP 9-1-1 Call Routing Service (Continued)

2. Terms and Conditions (Continued)

d) ii) Access numbers for the Bell Aliant 9-1-1 VoIP Routing Operator and any information provided to the customer in relation to VoIP 9-1-1 Routing Service (collectively, the confidential Information) shall be used only for the purposes of, and in connection with the customer's use of the VoIP 9-1-1 Call Routing Service. The customer agrees to hold such confidential Information in confidence, with at least the same degree of care with which it protects its own confidential or proprietary information, and at a minimum in accordance with reasonably prudent standards. The customer shall take all reasonably necessary measures to protect the confidential Information provided under this tariff from its unauthorized disclosure or use. **C**

e) The Company reserves the right to take whatever action is necessary to ensure that there is no impending or existing violation of any provision of this section which may cause irreparable injury to the Company.

f) The Company retains the right to disclose any information provided by the Customer or the end-user to a PSAP or emergency response agencies, another telephone company or any of their respective agents and representatives for the purpose of providing access to VoIP 9-1-1 Calling Routing Service.

g) The Company's liability is subject to the Terms of Service, provided, however, that Bell Aliant shall not be liable in relation to physical injuries, death or damages to property arising in relation to the use of VoIP 9-1-1 Call Routing Service except in the event of gross negligence of the Company. **C**

h) The Company shall not be liable for any inaccuracies in the content of its list of emergency response agencies however caused, including inaccuracies which result from the medium in which it is contained and/or errors in transmission.

i) The Company shall not be liable and the customer shall hold the company harmless in the event of any claim of any kind from any of the customer's end-users, relating to, provision of service by the customer to its end-users. Notwithstanding any other provision in this or any applicable Tariffs, the customer assumes all responsibility for the use of the services provided by the Company pursuant to this Tariff.

j) Other than as provided for in this tariff, there are no warranties, representations, conditions or guarantees of any kind whatsoever provided by the Company to the customer.

**General Tariff**Competitors/Interconnection ServicesItem  
652.Voice Over IP 9-1-1 Call Routing Service (Continued)2. Terms and Conditions (Continued)

k) The customer and the Company shall, during the Service Commitment (and any renewal or extension thereof), maintain sufficient insurance to cover their respective obligations in relation to the provision of this service.

l) The customer is responsible for providing, at its own expense, suitable sufficient facilities required to access Bell Aliant's VoIP 9-1-1 Call Routing Service. C

3. Rates

a) The following rates and charges apply to the VoIP 9-1-1 Call Routing Service.

<u>Rate Component</u>	<u>Monthly Recurring Charge</u>	<u>Set-up Charge</u>
Set-up Charge, per Customer (Note)	N/A	\$3,730.70
Access Charge, per Customer	\$675.00	N/A

**Note:** This charge does not apply in the event of a renewal of the service.

## General Tariff

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### Competitors/Interconnection Services

Item  
654.

#### Wholesale Ethernet Central Office Connecting Link Service

**Note 1:** Because the Commission has forborne, in Telecom Regulatory Policy CRTC 2009-19, with respect to the regulation of this service as set out in that decision, the Company may also provide the service in this tariff at rates and on terms different from the tariffed rates and terms pursuant to an agreement entered into between the Company and a competitor that has been filed with the Commission for the public record.

#### 1. General

a) The arrangements contained in this tariff are made available to registered Canadian Carriers and Digital Subscriber Line Service Providers (DSLSPs). These Central Office link arrangements provide transmission paths from the Interconnecting Carrier or DSLSP's co-located Central Office space to the Company's Through Patch Panel (for 10Base-T and 100Base-T Ethernet speeds) or the Fibre Patch Panel (for 1GE, 10GE, and 100GE Ethernet speed) within the Central Office for the purpose of transmitting 10Base-T, 100Base-T and 1GE, 10GE, and 100GE speeds. C

b) The Company does not make any representation that these arrangements shall, at all times, be available in the quantities and at the locations specified by the registered Canadian Carrier or DSLSP co-locating in the Company's Central Office(s). The Company shall, however, make every effort to make such arrangements available on request. C

#### 2. Definitions

a) "Ethernet Central Office Connecting Link" is a transmission path which connects a Company-provided unbundled network component located within a Company's Central Office to a co-locator's transmission equipment located within the Company's Central Office.

b) "10Base-T Ethernet Central Office Link" is a connecting link that connects a Company-provided network component to a colocator's transmission equipment located within the Company's Central Office. A 10Base-T connecting link terminates at a transmission rate of up to 10 Mbps.

c) "100Base-T Ethernet Central Office Link" is a connecting link that connects a Company-provided network component to a colocator's transmission equipment located within the Company's Central Office. A 100Base-T connecting link terminates at a transmission rate of up to 100 Mbps.

d) "1GE Ethernet Central Office Link" is a connecting link that connects a Company-provided network component to a co-locator's transmission equipment located within the Company's Central Office. A 1 Gigabit connecting link terminates at a transmission rate of up to 1000 Mbps.

e) "10GE Ethernet Central Office Link" is a connecting link that connects a Company-provided network component to a co-locator's transmission equipment located within the Company's Central Office. A 10 Gigabit connecting link terminates at a transmission rate of up to 10 Gbps.

**General Tariff**

Competitors/Interconnection Services

Item  
 654.

Wholesale Ethernet Central Office Connecting Link Service (continued)

2. Definitions (continued)

f) "100GE Ethernet Central Office Link" is a connecting link that connects a Company-provided network component to a co-locator's transmission equipment located within the Company's Central Office. A 100 Gigabit connecting link terminates at a transmission rate of up to 100 Gbps. N  
|  
|  
N

3. Rates

a) Wholesale Ethernet Central Office Connecting Link, one-time charge per link:

<u>Speed</u>	<u>One-time Charge</u>	
10Base-T or 100Base-T, each	\$ 2,327.58	
1GE or 10GE, each	2,171.61	
100GE, each	2,171.61	N

## General Tariff

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### Competitors/Interconnection Services

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**General Tariff**

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**SECTION 7**  
**SPECIAL FACILITIES SERVICES**

## General Tariff

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### Special Facilities Services

Item  
700.

#### Large Capacity Digital Network

##### 1. General

This arrangement between a specific customer and the Company provides for a customized large capacity inter-exchange digital network and associated equipment located in the Companies' wire centers.

##### 2. Service Components

The service consists of the following:

Initial configuration:

- a) Two OC-48 networks closing at Moncton, NB and Saint John, NB and traversing a number of sites in Nova Scotia and New Brunswick.
- b) One linear OC-48 network traversing Saint John, NB and Halifax, NS.
- c) Two interconnected OC-3 facilities from the Nova Scotia OC-48 network to St. John's, NL.

Additional components:

In addition to the initial configuration, the incremental network components and additional equipment as specified in 700.4 are available at existing sites.

Local access facilities for interconnection to this system must be provided by the Company and are provided at the rates, terms and conditions specified in the Company's tariffs.

##### 3. Terms and Conditions

An initial seven-year contract term applies. Following the initial term, this agreement will continue in effect until terminated by either party. Termination of the contract prior to the end of the contract term will result in termination charges equal to the present value of the remaining committed revenues payable in a single payment on the termination date. Termination charges apply to the Initial Configuration only.

If this service is used to provide an unmanaged transport service which is DS-3 or above in capacity (a Wholesale Bandwidth Service) to a customer for the purpose of that customer selling that service to other parties in either an augmented or unaugmented form, the Company and the customer will equally share the profit margin on the Wholesale Bandwidth Service. For the purposes of calculating the profit margin, the Company and the customer will calculate and agree to the capacity costs by cross-section for the underlying services used to provide the Wholesale Bandwidth Service.

**General Tariff**Special Facilities ServicesItem  
700.Large Capacity Digital Network (Continued)3. Terms and Conditions (Continued)

The customer and the Company will also agree to include in the calculation of the profit margin appropriate sales, general administration, and related costs. Costing information related to the provision of any Wholesale Bandwidth Services will be disclosed to each party for the purposes of the profit margin calculation. This condition will apply to any subsequent resale arrangement(s) of this service.

4. Rates and Charges

	<u>Monthly</u>	<u>One-Time Charge</u>
Initial configuration	\$ 527,000.00	\$ 11,561,393.00

Additional network capacity and/or equipment:

	<u>Monthly</u>	<u>One-Time Charge</u>
<u>Nova Scotia</u>		
Frame Relay/ATM Switch	\$ 247.58	\$ 55,111.00
13 Slot Ethernet Switch	475.83	105,934.00
Non-Modular Ethernet Switch	18.31	4,075.69
Dial Server	85.00	18,916.00
Router/Hub	29.33	6,525.00
Access Server	25.64	5,708.72
ATM Switch	416.13	94,136.08
12 Slot Router	835.31	185,963.87
6 Slot Router	492.96	109,746.80
3 Slot Router	321.78	71,638.27
Function Processors:		
4-Port DS1c	121.92	25,966.00
4-Port DS1c Premium	140.92	30,003.00
8-Port DS1	151.67	32,290.00
1-Port DS3	120.08	25,563.00
1-Port DS3c	317.42	67,599.00
3-Port DS3	121.42	25,847.00
3-Port OC3/STM-1 Multimode	152.50	32,474.00
3-Port OCs/STM-1 Singlemode	192.67	41,035.00
3-Port OC3/STM-1 Singlemode Spare	149.39	31,811.47
Cards and Plug-ins:		
DC Power converter	12.45	2,650.96
Control Processor	69.50	14,799.51
Sup Engine – TX & MII	54.98	11,708.64
DC Power Supply	51.93	11,057.80

## General Tariff

Special Facilities Services

Item

700. Large Capacity Digital Network (Continued)4. Rates and Charges (Continued)

Additional network capacity and/or equipment: (Continued)

	<u>Nova Scotia</u>	<u>Monthly</u>	<u>One-Time Charge</u>
Cards/Plug-ins:			
Supervisor III Base Module		\$ 85.55	\$ 18,217.10
Routing Switch Module		180.92	38,526.00
OC-3 ATM LANE		88.67	18,885.00
DS-3 ATM LANE		50.42	10,742.00
24-Port 10 Base TX Ethernet		24.42	5,200.18
24-Port 10/100 Base TX Ethernet		36.92	7,865.00
96 MICA Modems w/ Quad T1/PRI		201.50	42,904.00
16 MB DRAM Option		6.11	1,301.69
128 MB DRAM Option		14.67	3,124.06
Router DC Power Supply		3.06	650.85
Dual DC Power Supply		51.96	11,064.39
RSP4 128 MB DRAM Option		11.00	2,343.05
Packet Over SONET OC3/SDH Multimode		128.37	27,335.54
Flash Card – 20 MB Option		0.92	195.25
8 MB SRAM Option		4.89	1,041.35
1-Port Packet/SONET OC3/STM-1		48.90	10,413.54
1-Port OC48c/STM16 SONET/SDH		320.42	68,233.88
256 MB GRP and Line Card Memory		37.46	7,978.12
1000 Base LH GBIC Singlemode		7.39	1,574.63
Single Port Gigabit Ethernet		142.96	30,442.81
OC-3-2 ATM MMF		47.92	10,715.00
OC-3-2 ATM NNI IR		74.51	16,659.17
Dual Switching		113.44	25,365.46
Dual Receiver		17.65	3,947.13
Dual Hub		55.65	12,444.15
Termination		12.36	2,762.58
Control Card-2		87.24	19,505.46
Triple T-3 ATM		119.83	26,789.00
OC-3 Carrier		9.67	2,061.00
OC-3 Half-Height Tributary		24.42	5,195.00
DS-3 Switch Controller		6.17	1,307.00
DS-3 Switcher		6.17	1,306.00
DS-3 Interface Carrier		6.33	1,345.00
DS-3 Input/Output		1.55	329.12
DS-3 Mapper		27.58	5,877.00
OC-12 I.R. 1310nm Interface		40.42	8,611.00
OC-3 Interface		24.17	5,138.00
V.90 & V.34 Compatible, 48 Port Slot		57.06	12,150.55

## General Tariff

Special Facilities ServicesItem  
700.Large Capacity Digital Network (Continued)4. Rates and Charges (Continued)

Additional network capacity and/or equipment: (Continued)

	<u>New Brunswick</u>	<u>Monthly</u>	<u>One-Time Charge</u>
Frame Relay/ATM Switch		\$ 238.00	\$ 54,746.00
13 Slot Ethernet Switch		457.50	105,233.00
Non-Modular Ethernet Switch		17.60	4,048.70
Dial Server		81.67	18,791.00
Router/Hub		28.17	6,482.00
Access Server		24.66	5,670.92
ATM Switch		400.12	93,512.66
12 Slot Router		803.18	184,732.32
6 Slot Router		474.00	109,020.00
3 Slot Router		309.41	71,163.84
Function Processors:			
4-Port DS1c		117.25	25,794.00
4-Port DS1c Premium		135.50	29,804.00
8-Port DS1		145.83	32,076.00
1-Port DS3		115.42	25,394.00
1-Port DS3c		305.25	67,152.00
3-Port DS3		116.67	25,676.00
3-Port OC3/STM-1 Multimode		146.67	32,259.00
3-Port OCs/STM-1 Singlemode		185.25	40,763.00
3-Port OC3/STM-1 Singlemode Spare		143.64	31,600.80
Cards and Plug-ins:			
DC Power Converter		11.97	2,633.40
Control Processor		66.83	14,701.50
Sup Engine – TX & MII		52.87	11,631.10
DC Power Supply		49.93	10,984.56
Supervisor III Base Module		82.26	18,096.46
Routing Switch Module		174.00	38,271.00
OC-3 ATM LANE		85.25	18,760.00
DS-3 ATM LANE		48.50	10,671.00
24-Port 10 Base TX Ethernet		23.48	5,165.74
24-Port 10/100Base TX Ethernet		35.50	7,813.00
96 MICA Modems w/ Quad T1/PRI		193.75	42,620.00
16 MB DRAM Option		5.88	1,293.07
128 MB DRAM Option		14.11	3,103.37

**General Tariff**Special Facilities Services

Item

700. Large Capacity Digital Network (Continued)4. Rates and Charges (Continued)

Additional network capacity and/or equipment: (Continued)

	<u>New Brunswick</u>	<u>Monthly</u>	<u>One-Time Charge</u>
Cards/Plug-ins:			
Router DC Power Supply		\$ 2.94	\$ 646.54
Dual DC Power Supply		49.96	10,991.11
RSP4 128 MB DRAM Option		10.58	2,327.53
Packet Over SONET OC3/SDH Multimode		123.43	27,154.51
Flash Card – 20 MB Option		0.88	193.96
8 MB SRAM Option		4.70	1,034.46
1-Port Packet/SONET OC3/STM-1		47.02	10,344.58
1-Port OC48c/STM16 SONET/SDH		308.10	67,782.00
256 MB GRP and Line Card Memory		36.02	7,925.28
1000 Base LH GBIC Singlemode		7.11	1,564.20
Single Port Gigabit Ethernet		137.46	30,241.20
OC-3-2 ATM MMF		46.08	10,644.00
OC-3-2 ATM NNI IR		71.64	16,548.84
Dual Switching		109.08	25,197.48
Dual Receiver		16.97	3,920.99
Dual Hub		53.51	12,361.73
Termination		11.88	2,744.28
Control Card-2		83.88	19,376.28
Triple T-3 ATM		115.17	26,611.00
OC-3 Carrier		9.33	2,047.00
OC-3 Half-Height Tributary		23.42	5,161.00
DS-3 Switch Controller		5.92	1,298.00
DS-3 Switcher		5.92	1,297.00
DS-3 Interface Carrier		6.08	1,336.00
DS-3 Input/Output		1.49	326.94
DS-3 Mapper		26.50	5,838.00
OC-12 I.R. 1310nm Interface		38.92	8,554.00
OC-3 Interface		23.17	5,104.00
V.90 & V.34 Compatible, 48 Port Slot		54.86	12,070.08

## General Tariff

Special Facilities ServicesItem  
700.Large Capacity Digital Network (Continued)4. Rates and Charges (Continued) C

Additional network capacity and/or equipment: (Continued)

<u>Newfoundland and Labrador</u>	<u>Monthly</u>	<u>One-Time Charge</u>
Gigabit Ethernet Connectivity from St. John's to Halifax and St. John's to Corner Brook. Charges for period ending 2003 08 31.	\$130,000.00	-
OC-3 Facility: Nova Scotia - St. John's	\$126,980.68	-
Frame Relay/ATM Switch	244.00	\$ 57,365.00
13 Slot Ethernet Switch	484.08	113,823.00
Non-Modular Ethernet Switch	18.63	4,379.18
Dial Server	86.42	20,325.00
Router/Hub	29.83	7,011.00
Access Server	26.09	6,133.82
12 Slot Router	823.26	193,567.34
6 Slot Router	485.85	114,234.00
3 Slot Router	317.14	74,567.33
Function Processors:		
4-Port DS1c	120.17	25,902.00
4-Port DS1c Premium	138.83	29,928.00
8-Port DS1	149.42	32,210.00
1-Port DS3	118.33	25,499.00
1-Port DS3c	312.83	67,431.00
3-Port DS3	119.67	25,783.00
3-Port OC3/STM-1 Multimode	150.33	32,394.00
3-Port OCs/STM-1 Singlemode	189.92	40,933.00
3-Port OC3/STM-1 Singlemode Spare	147.23	31,732.47

**General Tariff**Special Facilities Services

Item

700. Large Capacity Digital Network (Continued)4. Rates and Charges (Continued)

Additional network capacity and/or equipment: (Continued)

	<u>Newfoundland and Labrador</u>	<u>Monthly</u>	<u>One-Time Charge</u>
Cards/Plug-ins:			
DC Power Converter		\$ 12.27	\$ 2,644.37
Control Processor		68.50	14,762.76
Sup Engine – TX & MII		55.94	12,056.32
DC Power Supply		52.83	11,386.15
Supervisor III Base Module		87.03	18,758.05
Routing Switch Module		184.08	39,670.00
OC-3 ATM LANE		90.25	19,446.00
DS-3 ATM LANE		51.33	11,061.00
24-Port 10 Base TX Ethernet		24.84	5,354.60
24-Port 10/100Base TX Ethernet		37.58	8,099.00
16 MB DRAM Option		6.22	1,340.35
128 MB DRAM Option		14.93	3,216.83
Router DC Power Supply		3.11	670.17
Dual DC Power Supply		52.86	11,392.94
RSP4 128 MB DRAM Option		11.19	2,412.62
Packet Over SONET OC3/SDH Multimode		130.60	28,147.26
Flash Card – 20 MB Option		0.93	201.05
8 MB SRAM Option		4.98	1,072.28
1-Port Packet/SONET OC3/STM-1		49.75	10,722.76
1-Port OC48c/STM16 SONET/SDH		315.80	68,064.43
256 MB GRP and Line Card Memory		36.92	7,958.30
1000 Base LH GBIC Singlemode		7.29	1,570.72
Single Port Gigabit Ethernet		140.90	30,367.21
96 MICA Modems w/ Quad T1/PRI		205.00	44,178.00
V.90 & V.34 Compatible, 48 Port Slot		56.24	12,120.37



## General Tariff

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### Special Facilities Services

Item  
705.

#### Arrangements for Data Transmission

##### 1. General

This custom arrangement provides for equipment located at the Company's North Street Central Office for the provision of an STS-1 to DS-1, or DS-1 to STS-1 channelizing feature and its associated Link. The initial service period is 12 months with termination capability equal to the present worth of the remaining monthly charges. This arrangement is subject to the availability of suitable facilities.

##### 2. Rates and Charges

	<u>Monthly</u>	<u>Service Charge</u>
STS-1 Channelizing Feature	\$ 600.00	\$ 380.00
STS-1 Link	100.00	-

## General Tariff

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### Special Facilities Services

Item  
710.

#### Large Capacity (OC-12) Digital Network

##### 1. General

This arrangement between a specific customer and Bell Aliant, provides for a customized large capacity inter-exchange digital network and associated equipment. **C**

The service consists of one OC-12 ring that begins and closes in Halifax and transits various communities in Nova Scotia. Access to the system is available on a DS-1 or 10/100 Mbps basis only.

Local access facilities for interconnection to this system must be provided by Bell Aliant and are provided at the rates, terms and conditions as specified in the Company's tariffs where appropriate or at the applicable price for forborne services. **C**

##### 2. Terms and Conditions

An initial ten year contract term applies. Following the initial term, this agreement will continue in effect until terminated by either party. Termination of the contract prior to the end of the contract term will result in termination charges equal to the present value of the remaining committed revenues payable in a single payment on the termination date.

During the last twelve months of the initial contract term, subject to the mutual agreement of the Customer and the Company, the Customer may convert from this arrangement to a new contract for another Company-provided inter-exchange Large Capacity Digital Network service of equal or greater capacity, without being liable for termination charges.

##### 3. Rates and Charges

Monthly \$232,000.00

## General Tariff

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### Promotions

1 CANCELS ORIGINAL PAGE 704  
1 CANCELS ORIGINAL PAGE 704.1  
5 CANCELS 4 PAGE 704.2

## General Tariff

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### Special Facilities Services

Item  
715.

#### Eligibility for Exclusive Tariffs for Health and Education Entities

##### 1. General

Any customer satisfying the eligibility criteria specified below may qualify for tariffs exclusive to Health and Education (H&E) entities.

Where a tariff providing services exclusive to H&E entities is approved, that tariff is restricted to customers meeting the criteria specified below, and any and all terms and conditions of the specific tariff.

Any tariff exclusive to H&E entities is not available for resale.

##### 2. Health Service Definitions

"*Community Health Information*" means that information which directly supports the delivery by health professionals of health services to patients.

"*Community Health Information Network Provider*" means a not-for-profit party disseminating community health information.

"*Health Professional*" means a person who is recognized under provincial legislation as such, has been licensed by a professional association or college to practice the particular medical or health profession, is in good standing and, is eligible to receive payments from a provincial medicare program.

"*Health Service Application*" means an application directly related to the delivery by health professionals of health services to patients, or by allowing for the dissemination of community health information.

"*Public Hospital*" means any facility or portion thereof that provides hospital care, including acute, rehabilitory or chronic care that is funded by a federal or provincial government.

"*Regional Health Board*" means a board designated by federal or provincial legislation as the owner of a public or private hospital.

"*Telemedicine Network Provider*" means a not-for-profit party providing remote diagnostic information to health professionals.

## General Tariff

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### Special Facilities Services

Item  
715.

#### Eligibility for Exclusive Tariffs for Health and Education Entities (Continued)

##### 3. Terms and Conditions for Health Entities

The customers described below would be eligible for tariffs exclusive to Health Service Entities, subject to the terms and conditions of the specific tariff sought by the customers for:

- a) any or all telecommunications services:
  - i) public hospitals, and
  - ii) regional health boards;
- b) Only those telecommunications services directly related to the provision of a health services application for which the customer is responsible for developing and maintaining:
  - i) telemedicine network providers, and
  - ii) community health information network providers;
- c) Only those telecommunications services providing access solely to a health services application provided by a telemedicine network provider or a community health information network provider:
  - i) health professionals

##### 4. Educational Definitions

*"College"* means an organization or portion thereof that is established and operated on a not-for-profit basis and that operates as a post-secondary college or post-secondary technical institute:

- a) that is accredited or certified by the federal or provincial government, and
- b) the primary purpose of which is to provide programs of instruction in one or more fields of vocational, technical or general education.

*"Designed to Promote Learning"* means supporting a government approved education curriculum or program or supporting an education program offered by a government accredited entity.

## General Tariff

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### Special Facilities Services

Item  
715.

#### Eligibility for Exclusive Tariffs for Health and Education Entities (Continued)

##### 4. Educational Definitions (Continued)

*"Directly Benefit a School, College, University or Public Library Enabling or Supporting"* means:

- a) a government approved education curriculum or program, or
- b) an education program offered by a government accredited entity, that is offered by or to a school, college, university or public library.

*"Government Accredited Entity"* means an entity accredited by any federal or provincial government or by an aboriginal band authority.

*"Government Approved Curriculum or Program"* means a curriculum or program approved by any federal or provincial government or by an aboriginal band authority.

*"Not-for-profit Agent that Provides a Government Approves Curriculum or Program"* means an entity that operates on a not-for-profit basis and has been established or appointed to act on behalf of an entity that provides a government approved curriculum or program.

*"Public Library"* means an organization or portion thereof that is established and operated on a not-for-profit basis and operates a public library service that is funded by a federal, provincial or local government.

*"School"* means an organization or portion thereof that is established and operated on a not-for-profit basis, and that operates or operates as an elementary or secondary school in which it provides instruction that meets the standards of educational instruction established by the provincial or federal government or aboriginal band authority.

*"University"* means a recognized degree granting institution that is established and operated on a not-for-profit basis, or an organization or portion thereof that is established and operated on a not-for-profit basis and operates a college affiliated with such an institution or operates a research body of such an institution.

## General Tariff

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### Special Facilities Services

Item  
715.

#### Eligibility for Exclusive Tariffs for Health and Education Entities (Continued)

##### 5. Terms and Conditions for Educational Entities

The customers described below would be eligible for tariffs exclusive to Educational entities subject to the terms and conditions of the specific tariff sought by the customers for:

- a) any or all telecommunications services;
  - i) schools or a not-for-profit agent of a school,
  - ii) colleges or a not-for-profit agent of a college,
  - iii) universities or a not-for-profit agent of a university, or
  - iv) public libraries or a not-for-profit agent of a public library.
  
- b) only those telecommunications services provided as part of an application designed to promote learning and directly benefiting a school, college, university or public library;
  - i) a government accredited entity operated on a not-for-profit basis, or
  - ii) a not-for-profit agent of a government accredited entity operated on a not-for-profit basis, or
  - iii) an entity operated on a not-for-profit basis which provides a government approved curriculum or program, or
  - iv) a not-for-profit agent of an entity operated on a not-for-profit basis which provides a government approved curriculum or program.

## General Tariff

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### Special Facilities Services

Item  
720.

#### Large Capacity (OC-192) Digital Network

##### 1. General

This arrangement between a specific customer and the Company, provides for customized large capacity inter-exchange digital facilities and associated equipment.

The service consists of:

- Two OC-192 circuits originating at the customer's premises in Shediac and terminating in the Company's Central Office in Moncton;
- One OC-192 circuit originating at the customer's premises in Shediac and terminating at the customer's premises in Summerside; and
- One OC-192 circuit originating at the customer's premises in Summerside and terminating in the Company's Central Office in Charlottetown.

The customer may purchase one or more of these circuits, subject to the tariff provisions below.

The inter-exchange portions of the circuits are provided on a non-diverse basis.

Diverse access facilities will be provided at the customer's premises where more than one OC-192 circuit terminates at the same premises.

Service is only available where facilities and capacity exist.

In the event of any inconsistency between this tariff item and the provisions of any written or unwritten arrangement with the customer, the provisions of this tariff item shall prevail.



## General Tariff

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### Special Facilities Services

Item  
720.

Large Capacity (OC-192) Digital Network (continued)

#### 2. Terms and Conditions

An initial three year contract term applies. The customer may extend the contract for one additional year up to five times.

The customer must provide a 1 year minimum revenue guarantee upon installation of each circuit, except orders placed during the last year of the contract term. Should such a circuit be terminated prior to the minimum revenue guarantee being satisfied, a termination charge equal to the remaining portion of the minimum revenue guarantee will be payable in a single payment on the termination date.

The customer must order 75% of the total number of circuits within 18 months of contracting for this service. If the customer does not order these circuits, a shortfall payment will be paid to the Company as follows:

Shortfall Payment = Total of Monthly Rates for Year 1 \* (75% - percentage of circuits actually ordered)

The circuits will be provisioned within the following period of time once a firm order is received:

Add/relocate a circuit at a new or existing location requiring new copper or fibre access.	Within 65 business days or negotiated based on availability of physical plant.
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Service availability of 99.9% will be provided on the access portions of the circuits.

Any service credits required due to over-billing will be repaid with interest at the discount rate of the Bank of Canada prevailing on the date of the excess payment plus 1 ¼ % per annum.

**General Tariff**

Special Facilities Services

Item  
 720.

Large Capacity (OC-192) Digital Network (Continued)

3. Rates and Charges

The OC-192 circuits are provided at the following rates and charges.

<u>Per OC-192 Circuit:</u>	<u>Rate per month</u>		<u>Service Charge</u>	
	<u>Minimum</u>	<u>Maximum</u>	<u>Minimum</u>	<u>Maximum</u>
Shediac - Moncton	#	\$ 25,000	#	\$ 7,500
Shediac - Summerside	#	25,000	#	7,500
Summerside - Charlottetown	#	37,500	#	7,500

4. Service Level Agreement

Should the circuit provisioning intervals not be met, the customer is entitled to a credit as follows:

- 10% of the monthly recurring charge for the affected circuit per business day late;
- Up to a maximum of 50% of the monthly recurring charge for the affected circuit; and
- The credit will continue to be applied on a monthly basis until the circuit is installed.

If the Access Availability requirement is not met, a credit of 50% of the monthly recurring charges for the affected circuit will be provided to the customer.

# Filed in confidence with the CRTC.

**General Tariff**

SPECIAL FACILITIES SERVICES

N

Item  
 725.

Private Switch Automatic Location Identification (PS ALI) Service

1. General

This arrangement provides a Private Switch (e.g., a PBX) operator with the capability to electronically transmit a datafile to the Company's Automatic Location Identification (ALI) system. The purpose of this arrangement is to enable the delivery of 9-1-1 call related location information (datafile) of a Private Switch end-user, as provided to the Company by the Private Switch operator, to the public safety answering point.

The initial service period is 24 months with termination liability equal to the present worth of the remaining monthly payments. At the end of the initial service period, this arrangement may continue on a month-to-month basis and may be renewed for successive 24 month service periods, subject to the mutual agreement of the Company and the customer.

2. Rates and Charges

Private Switch Automatic Location Identification (PS ALI) Service.

	<u>Monthly Rate</u>	<u>Service Charges, per Customer</u>
Initial 500 Location Records	\$ 250.00	\$ 2,000.00
Each Additional 500 Location Records	80.00	0.00

PS ALI Service is available in New Brunswick, Nova Scotia and Prince Edward Island. PS ALI Service is not available in Newfoundland and Labrador.

PS ALI Service location records provided to the customer in the provinces of Ontario and Quebec as set out in Bell Canada Special Facility Tariff Item B55(c) – Custom Designed Enhanced 9-1-1 Arrangements are included in the number of location record counts for the purpose of determining the customer's PS ALI Service rates and charges.

## General Tariff

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### Special Facilities Services

Item  
730.

#### Local Circuits on a Large Site

##### 1. General

This arrangement provides a monthly rate that incorporates a local private line circuit, amortized construction charges, and amortized initial installation charges. Standard service charges apply for subsequent installations or rearrangements.

The arrangement described in this tariff shall be provided subject to tariffs approved by the CRTC. For any service in which a tariff is applicable, the tariff shall take precedence over the terms of any agreement in the case of a conflict.

##### 2. Terms and Conditions

The Term of this arrangement shall be ten years. Termination of the arrangement prior to the end of the Term or any Renewal Term will result in Termination Charges equal to one hundred percent (100%) of the remaining committed revenues payable in a single payment on the termination date. The remaining committed revenues are defined as the minimum usage commitment (MUC) multiplied by the number of months remaining in the Term or any Renewal Term.

The Customer may convert from this service before the expiry of its Term if the Customer replaces this arrangement with another Bell Aliant-provided service contract for a similar service and the committed revenues under the new contract, for the same time period as the remaining term in this arrangement, are equal to or greater than the committed revenues remaining under this arrangement, without being liable for Termination Charges. C

Subject to termination in accordance with the above, this agreement shall be effective during the Initial Term and shall be renewed on a month-to-month basis with revenue equivalent to 213 circuits per month unless terminated by either party by notice at least 30 (thirty) days before the end of the Initial Term or a Renewal Term.

Customer's must agree to a MUC of the following:

2005	revenue equivalent to 6 months of 100 circuits
2006	revenue equivalent to 12 months of 156 circuits
2007 to 2014	revenue equivalent to 12 months of 213 circuits

## General Tariff

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### Special Facilities Services

Item

730. Local Circuits on a Large Site (Continued)

3. Rates and Charges

Monthly                      \$75.00

## General Tariff

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### Special Facilities Services

Item  
735.

Interim Arrangement for In-building Wire Connection at Memorial University of Newfoundland

1. General

a) Pursuant to the directive at paragraph 7 of Telecom Order CRTC 2003-271, *GT Group Telecom Services Corp. – Access to the multi-line inside wire at Memorial University of Newfoundland*, GT Group Telecom Services Corporation (Group Telecom) may, on an interim basis, lease Company in-building wire connections at the Memorial University of Newfoundland campus at Elizabeth Avenue in St. John's, Newfoundland and Labrador.

b) Group Telecom is required to advise the Company's Carrier Services Group of all in-building wire connections it utilizes.

2. Rates and Charges

In-building wire connections are provided on an interim basis at a rate of \$1.00 per month per channel for each in-building wire connection.

## General Tariff

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### Special Facilities Services

Item  
750.

#### Central Office Located Customer Provided Equipment

##### 1. General

- a) Central Office Located Customer Provided Equipment (Central Office Located CPE) provides: **C**
  - i) a license to use unsegregated Central Office floor space for the placement of the Customer's equipment to interconnect with Company services; and **C**
  - ii) appropriate electrical power and environmental conditioning to operate the Customer's transmission equipment.
- b) Central Office Located CPE is provided in Central Offices where appropriate space and other facilities are available, as determined by the Company. **C**
- c) Central Office Located CPE is provided under the terms and conditions defined in this item and in the License Agreement for Central Office Located Customer Provided Equipment (the License Agreement). **C**
- d) Facilities for interconnection to Central Office Located Customer Provided Equipment must be provided at the rates, terms and conditions as specified in the Company's tariffs or at the Company's applicable price for forborne services.
- e) In the event of any inconsistency between this tariff item and the provisions of any written or unwritten arrangement with the customer, the provisions of this tariff item shall prevail.

##### 2. Terms and Conditions

- a) "Customer" means a party that does not qualify to place equipment in the Company's Central Offices under Item 628 - Co-Location Arrangements for Interconnecting Canadian Carriers and DSL Service Providers.
- b) "Equipment" means equipment owned or leased solely by the Customer that is to be placed in the Company's Central Offices pursuant to this Tariff Item and:
  - i) is necessary for interconnection with Company services;
  - ii) is eligible pursuant to the equipment lists provided for in Telecom Order CRTC 2001-780; and

## General Tariff

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### Special Facilities Services

Item

750.

#### Central Office Located Customer Provided Equipment (Continued)

##### 2. Terms and Conditions (Continued)

iii) meets all industry technical specifications and standards as provided for in the License Agreement.

c) Central Office Located CPE is offered only where appropriate space, power and other facilities are available at the Central Office(s) in question after the current and future needs of the Company are taken into account. The Company is not obligated to purchase additional land, buildings, plant or equipment, to relinquish floor space or facilities designated by the Company for future use, or to undertake new construction to accommodate a request for Central Office Located CPE. The Company shall not be obligated to retain any facilities, equipment or premises for a period longer than demanded by its own requirements. C  
C  
C

d) The Customer has overall responsibility for the performance of its facilities and equipment. The Company does not assume responsibility for the design, engineering, testing, monitoring, performance, diagnostics or identification of trouble of the Customer's equipment. In order to ensure that Company operational guidelines and installation, equipment, transmission, electrical, labour and safety standards or codes and any other conditions specified in the License Agreement are maintained, the Company upon reasonable notice, has the right to inspect the Customer's installation of equipment and facilities and to make subsequent and periodic inspections of the Customer's equipment and facilities and to ensure compliance when required.

e) The Customer is required to meet all standards, regulatory requirements, Company operating procedures and requirements, safety and labour codes and security standards as specified by the Company in the License Agreement.

f) The Company is not liable for any act or omission on the part of the Customer or its employees, agents or contractors arising from or associated with the furnishing of service by the Customer.

g) The Customer is responsible for providing equipment spares and any training costs required for installation and maintenance of Central Office located customer provided equipment. C



## General Tariff

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### Special Facilities Services

Item  
750.

#### Central Office Located Customer Provided Equipment (Continued)

##### 2. Terms and Conditions (Continued)

h) In placing its equipment in the Company premises, the Customer shall ensure that the sole purpose is to interconnect with the Company's facilities.

i) Installation, maintenance and repair of the Customer's equipment will be performed by the Company or its contractor. Such installation, maintenance and repair will be provided in response to Customer requests and charges will apply as noted in this tariff.

j) The Customer's employees, contractors and agents shall be provided with limited access to the Central Office for the purpose of inspecting the Equipment as provided for in the License Agreement. A Company escort must be present during these activities and charges will apply as noted in this tariff.

k) The Company may limit the available floor space assigned to the Customer in each Central Office location where Central Office Located CPE is offered. C  
C

l) The term of this arrangement shall be of one (1) year and shall thereafter automatically be renewed for successive periods of one (1) year (each a "term") until a party provides written notice to the other, ninety (90) days prior to the end of the then current term that the arrangement will terminate at the end of that term.

##### 3. Rates and Charges

a) The Customer is responsible for any costs incurred by the Company to prepare the Central Office for the installation of the Customer's equipment. Costs may include, but are not limited to, such items as preconditioning of Central Office space and/or equipment as well as any cabling or wiring requirements. The nonrecurring charges, where applicable, will be estimated and quoted in advance and charged based upon the costs incurred to accommodate the Customer's equipment. See Item 628.3.e) to h) numbers x), xi), and xii). C  
|  
C

b) The Customer will bear all construction/design costs incurred and committed to by the Company from the date of a request to the date of the cancellation of the request should the Customer cancel its request for Central Office Located CPE prior to implementation. C

## General Tariff

### Special Facilities Services

Item  
750.

#### Central Office Located Customer Provided Equipment (Continued)

#### 3. Rates and Charges (Continued)

#### b) (Continued)

#### i) Service Order Charge (per order per Central Office)

C

A service order charge applies and provides for the processing of the service order associated with a request for Central Office Located CPE. The service order charge will be applied to each request for a new Central Office Located CPE arrangement or for any changes or additions to existing Central Office Located CPE arrangements. Refer to Item 628.3.e) to h) number i) for this nonrecurring charge.

C  
|  
C

#### ii) Application Charge (per request per Central Office)

C

An application charge per requested location applies and provides for preliminary work needed to determine whether Central Office Located CPE can be provided to meet the Customer's request. See Item 628.3.e) to h) number vi) for this non-recurring charge.

C

#### iii) Project Management Fee (per Central Office)

C

A project management fee applies and provides for all associated administration, design and engineering tasks required to accommodate the Customer's request for Central Office Located CPE. This fee is based on the costs incurred as specified in Item 628.3(e) to (h) number ix).

C

#### iv) Site Preparation Fee

A site preparation fee applies for Central Office Located CPE, unsegregated space. This fee includes items to accommodate the Customer in the Central Office. The fee is based on the costs incurred as specified in Item 628.3.e) to h) number xii) and will be quoted to the Customer.

C  
C

#### v) Floor Space (each square metre of unsegregated space)

The monthly rate applies for each 2.3 m high by 0.6m wide customer provided equipment bay installed. Refer to Item 628.3.e) to h) number iii) for rates and charges.

#### vi) Power Consumption (per fuse amp)

The Company provides the electrical power necessary to operate the Customer's equipment at the rates and charges specified in Item 628.3.e) to h) number iv). Electrical power is available as 48 Volt DC, 120 Volt AC or 120 Volt AC (generator back-up).

## General Tariff

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### Special Facilities Services

Item

750. Central Office Located Customer Provided Equipment (Continued)

3. Rates and Charges (Continued)

b) (Continued)

vii) Power Delivery

A power delivery charge applies as specified in Item 628.3.e) to h) number viii).

viii) Installation/Maintenance

An installation/maintenance charge applies as required as specified in Item 628.3.e) to h) number xiii).

ix) Escort

An escort charge applies as required as specified in Item 256.

**General Tariff**

Special Facilities Services

Item  
751.

1. Custom Built Equipment and Arrangements (CBEAs) – Newfoundland and Labrador Only

CBEA Number	Product / Service Description	Non-Monthly Charge	Monthly Rate	
143	Miscellaneous Equipment	--	\$ 60.60	
165	Miscellaneous Equipment	--	4.20	
1232	8 KHz Broadcast Circuit (or equivalent)	--	59.00	C
1350	Circuit between Salt Pond and Linton Lake	--	39.85	
1489	Circuit between Salt Pond and Green Hill	--	43.95	
1506	Circuit Signalling	--	0.00	
1543	8 KHz Broadcast Circuit (or equivalent)	--	59.00	C
1601	Emergency Conference Circuit (or equivalent)	--	129.00	
1609	10 KHz Broadcast Circuit (or equivalent)	--	60.00	
1615	15 KHz Stereo Channel (or equivalent)	--	1,476.00	
1635	Emergency Conference Circuit (or equivalent)	--	108.00	
1738	Internal Alarm Circuit (or equivalent)	--	26.65	
1934	2 to 4 Wire (or equivalent) Converter Circuit	--	135.00	C
2004	Emergency Reporting System	--	1,150.00	
2024	Air/Ground Communication System	--	47.55	
2226	10 KHz Program Circuit (or equivalent)	--	60.00	C
2403	Toll Restriction per line for Business Customers	\$ 50.00 (2)	15.00	
2452	3 KHz Program Circuit (or equivalent)	--	1,065.00	C
2567	4 Wire-6 Way Bridge (or equivalent)	--	25.00	
2613	15 KHz Stereo Local Loop (or equivalent)	--	233.00	C
2635	Wescom 401 Amplifier	--	18.50	
2652	Transfer Relay	--	18.50	
2663	8 KHz Program Circuit (or equivalent)	--	156.00	C
2699	PBX Access Line	--	98.25	
2703	5 KHz Audio Circuit Arrangement	--	2,142.00	
2714	Expansion of 10 Port Bridge	--	0.00	
2716	Video Link	--	201.00	
2735	8 KHz Program Circuit (or equivalent)	--	45.00	C
2745	15 KHz Program Circuit (or equivalent)	--	50.00	C
2803	Termination Package for Conference System	--	5.00	
2825	10 KHz Program Circuit (or equivalent)	--	50.00	C
2832	Alternate Use Voice/Data Service	--	120.00	
2894	8 KHz Program Circuit (or equivalent)	--	45.00	C
2899	Expansion of 1P Broadcast Circuit	--	959.50	
2903	LAFX27 Circuit (or equivalent)	--	94.00	C

- 1 – One-time Charge
- 2 – Service Charge
- 3 – Constructuion Charge
- 4 – Per Designated Number

General Tariff

Special Facilities Services

N  
N

Item  
751.

1, Custom Built Equipment and Arrangements (CBEAs) – Newfoundland and Labrador Only  
(Continued)

CBEA Number	Product / Service Description	Non-Monthly Charge	Monthly Rate
2917	15 KHz Mono Circuit	--	\$ 55.00
2929	Fibre Optic Cable	--	1,270.00
2933	8 KHz Audio Circuit	--	755.00
2935	Oneway 3KC Conditioned Circuit	--	47.00
2955	8 KHz Program Circuit	--	6,200.00
2956	8 KHz Program Circuit	--	125.00
2957	8 KHz Program Circuit	--	125.00
2963	16DB Pads on SNCS2675 Alarm Circuits	--	42.00
2993	5 KHz Mono Circuit	--	79.00
3195	8 KHz Broadcast Program Circuit	--	36.00
3251	9600 Baud Analogue Circuit	--	1,549.88
3253	Conditioned Data Circuit	--	804.04
3254	Data Circuits	--	109.57
3256	Inter-City Data Circuits	--	1,633.09
3257	Conditioned Data Circuits	--	798.52
3259	Alternate Use Arrangement	--	134.50
3260	Conditioned Data Circuits	--	1,314.90
3270	9600 BPS Analogue Data Circuit	--	361.89
3273	Conditioned Data Circuit	--	2,764.48
3274	Television Broadcast Service	--	17,400.00
3283	Subscriber Radio Facilities	--	2,016.35
3279	Two 15 KHz Broadcast Circuits	\$ 1,030.00 (1)	--
3377	15 KHz Interexchange Program Circuit	5,000.00 (2)	2,066.00
3464	Active Loopback Unit to Amplify Circuit Receive Level	285.00 (1)	--
3572	Two 15 KHz Broadcast Circuits for Temporary Use	400.00 (1)	--
3659	Fibre Cable Arrangement	15,832.00 (2)	1,615.00
3662	Construction Charge - DS-1 Access	25,000.00 (3)	--
3718	Cable Facilities - Various Locations	379,412.00 (3)	--
3727	Construction Charge - DS-1 Access	14,339.00 (3)	--
3755	Consolidated Management System	57,750.00 (1)	0.40 (4)
3785	Construction Charge - DS-1 Access	11,235.00 (3)	--
3800	RS232 Direct Connect Module for Newbridge 3600 Mainstreet Bandwidth Manager	85.00	37.50

N  
N  
N  
N

- 1 – One-time Charge
- 2 – Service Charge
- 3 – Constructuion Charge
- 4 – Per Designated Number

N  
N

General Tariff

Special Facilities Services

Item

751. 1. Custom Built Equipment and Arrangements (CBEAs) – Newfoundland and Labrador Only  
(Continued)

CBEA Number	Product / Service Description	Non-Monthly Charge	Monthly Rate	
3871	4 Wire (or equivalent) E & M Voice Trunk Module for Newbridge 3600 Mainstreet Bandwidth Manager	\$ 85.00 (2)	\$ 50.00	C
3872	Voice Compression Module Option for Newbridge 3600 Mainstreet Bandwidth Manager	85.00 (2)	48.00	
3873	Faxroute Module Option for Newbridge 3600 Mainstreet Bandwidth Manager	85.00 (2)	30.00	
3874	Digital Network Interface Card for Newbridge 3600 Mainstreet Bandwidth Manager	85.00 (2)	50.00	
3875	Data Terminal Unit for Newbridge 3600 Mainstreet Bandwidth Manager	85.00 (2)	66.75	
3876	DS-0 Common Equipment for Newbridge 3600 Mainstreet Bandwidth Manager	85.00 (2)	8.35	
3887	Tellabs 334 Selective Signalling Equipment	5,300.00 (2)	465.00	
3923	Cable Facilities - Stephenville Crossing	86,300.00 (3)	--	
3938	Construction Charge DS-1 Access	11,050.00 (3)	--	
3954	Cable (or equivalent) Facilities - Grand Falls	73,000.00 (3)	--	C
3988	Cable (or equivalent) Facilities - Goose Bay	29,600.00 (3)	--	
3993	4 Wire (or equivalent) Voice Bridge	1,000.00 (2)	20.00	
3995	4 Wire (or equivalent) SF to E&M Unit	600.00 (2)	28.00	C
4029	Construction Charge - DS-1 Access	15,050.00 (3)	--	
4101	Cable (or equivalent) Facilities - Clarenville	24,000.00 (3)	--	C
4106	Video Insert Capability	45,960.00 (1)	325.00	
4127	Construction Charge - DS-1 Access	9,100.00 (3)	--	
4144	Construction Charge - DS-1 Access	90,400.00 (3)	--	
4152	Construction Charge - DS-1 Access	27,000.00 (3)	--	
4156	4 Wire Echo Cancellor	237.00 (2)	50.00	
4157	DS-1 Echo Cancellor	817.00 (2)	290.00	
4169	6131A Terminal Interface Unit	9,680.00 (1)	--	
4187	Construction Charge - Diverse Facilities	125,000.00 (3)	--	
4211	3624 Multiplex	38,730.00 (1)	250.00	
4220	4 Wire (or equivalent) E&M Voice Trunk Module for Newbridge 3600	85.00 (2)	73.00	C
4238	Construction Charge - DS-1 Access	15,000.00 (3)	--	

- 1 – One-time Charge
- 2 – Service Charge
- 3 – Constructuion Charge
- 4 – Per Designated Number

## General Tariff

### Special Facilities Services

Item

751. 1. Custom Built Equipment and Arrangements (CBEAs) – Newfoundland and Labrador Only  
(Continued)

CBEA Number	Product / Service Description	Non-Monthly Charge	Monthly Rate
4277	Construction Charge - Outside Plant Facilities	\$ 69,000.00 (3)	--
4283	4 Wire (or equivalent) Echo Canceller (Full Spare)	560.00 (2)	\$ 95.00 <span style="color: red;">C</span>
4345	Voice Compression Module Option for Newbridge 3600	85.00 (2)	70.00
4346	DS-0 Common Equipment for Newbridge	360,085.00 (2)	15.50
4393	Remote Line Concentrator Module (RLCM)	70,000.00 (1)	--
4480	Newbridge 3600 Common Equipment	1,900.00 (2)	1,300.00
4516	Building Space Rental - Customer Provided Equipment	--	500.00
4538	Interarea Switch	--	78.50
4771	Building Space Rental - Customer Provided Equipment	--	500.00
4801	ATM Equipment	15,000.00 (2)	12,300.00
4825	DMS Input/Output Port	115.00 (2)	47.00
4830	ATM DS-3 Fibre Access	5,000.00 (2)	2,750.00
4880	56 kbps (Synchronous) DMS Input/Output Port, and Software	609.05 (2)	1,123.20
4885	ATM Ethernet Fibre Access	5,000.00 (2)	2,250.00
4969	Building Space Rental and Electrical Power - Customer Provided Equipment	4,375.00 (2)	400.00
4972	Activation of an Additional Network Traffic Routing Capability	4,548.00 (1)	--
4974	Building Space Rental and Electrical Power - Customer Provided Equipment	1,375.00 (2)	804.00
4991	DS-3 Access	5,250.00 (1)	4,500.00
5004	Customer Specific Traffic Study	293.00 (1)	--
5014	19 kbps (Synchronous) DMS Input/Output Port, and Software	609.05 (2)	988.98
5022	Microlink Loop Extension	75.00 (2)	116.00
5038	Voice Compression Equipment	265.00 (2)	112.00
5084	Implement Automatic Toll Routing to Attendant Position	1,195.00 (1)	--
5195	10Mbps Ethernet Extension	1,990.00 (2)	812.00
5200	10Mbps Ethernet Extension	1,990.00 (2)	505.00
5204	10Mbps Ethernet Extension	1,990.00 (2)	689.00

- 1 – One-time Charge
- 2 – Service Charge
- 3 – Constructuion Charge
- 4 – Per Designated Number





## General Tariff

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### Special Arrangements

Item  
752.

1. Interconnection with the Equipment and Facilities of Sea Link

(a) Definitions

(1) Company means Bell Canada, operating as Bell Aliant.

(2) Sea Link means Sea Link Limited.

(3) Facilities means one or more circuits which connected in tandem, provide a single transmission path between two or more points.

(4) Customer means a person for whom service has been provided by Sea Link.

(b) General

(1) This Item provides for the connection of Company-provided equipment and facilities with those of Sea Link for use by Sea Link in providing to its Customers: (a) ship-to-shore communications services for ships in transit and operating on the high seas and (b) air-to-ground communications services to aircraft.

(2) Upon request, and subject to the conditions set out in this Item, the Company will provide telecommunication facilities to Sea Link for the purpose of furnishing service to its Customers.

(3) The provision of telecommunication facilities as set forth in this Item does not constitute a joint undertaking with Sea Link in the furnishing of any service.

(4) In the furnishing of any facilities the Company is not responsible to the Customers of Sea Link for end-to-end service.

(5) Sea Link is considered to be the Company's customer with regard to facilities being provided under this Item.

(6) The provision of the telecommunications facilities is also subject to the terms and conditions detailed in an Interconnection Agreement between the Company and Sea Link.

(7) Sea Link's Radio Telecommunication equipment and facilities shall meet the specifications as established by the Federal Department of Communications.

(8) Sea Link shall be responsible for and shall obtain all such licences and approval as shall be necessary for its operations.

(9) The Company's facilities shall only be provided with respect to communications to or from vessels on the high seas or aircrafts in the air.

## General Tariff

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### Special Arrangements

Item  
752.

1. Interconnection with the Equipment and Facilities of Sea Link – continued

(b) General – continued

(10) The Company does not make any representation that its equipment and facilities are adapted or will remain adapted for use in connection with Sea Link's provided equipment and facilities.

(11) Sea Link shall furnish or arrange to furnish to the Company, at no charge, adequate equipment space and electrical power required by the Company to provide the facilities under this Item at Sea Link's premises.

(12) Sea Link, its employees or contractors shall at no time interfere with, change or work upon any part of the Company's facilities located on any premises of Sea Link.

(13) The Company and Sea Link shall be totally responsible for the maintenance and operations of their own facilities.

(14) With respect to multi-party telephone calls where two or more of the parties are not located on an aircraft in the air or on a vessel on the high seas, all parties participating in such calls are to be connected by the Company using its telephone conference facilities.

(c) Rates, Charges And Billing

(1) Telephone lines used for normal day to day business by Sea Link will be provided through the Company's Central Office Exchange, where Sea Link is located, at approved tariff rates. The said lines shall not be used for the patching of calls.

(2) Telephone lines used for the radio patching of telephone calls will be provided through the Company's St. John's Exchange. The regular monthly charge for such lines will not apply. A charge of \$0.40 per call will apply to all calls which originate and terminate within the local calling area of the St. John's Exchange and will be billed by the Company to Sea Link.

(3) With respect to the providing of long distance telephone service by the Company as part of the services set forth herein, the Company shall bill Sea Link on a monthly basis for such services at the Company's long distance charges, which charges shall be paid by Sea Link in accordance with the Company's tariff.

(4) With respect to the services provided to Sea Link by the Company, the Company shall prepare and submit to Sea Link monthly bills in accordance with the Company's General Tariff.

(5) The Company shall not be responsible for any billings or payment by Sea Link's Customer to Sea Link, it being understood and agreed that such billings and collection shall be the sole responsibility of Sea Link.

## General Tariff

### Special Arrangements

Item  
753.

1. Hibernia Site Centrex Service

(a) General

(1) Hibernia Site Centrex Service provides a combination of on site digital communication service and intercommunicating services. Connections between lines of the system and trunk lines are made by switching equipment located on the Company premises.

(2) The monthly rate for lines of Hibernia Site Centrex Service provides for the following:

- a. Access to basic Digital Centrex Service Features.
- b. Common equipment and switching equipment as required.
- c. One group of trunk lines for incoming service to the point of interconnection. The Company determines the number of such lines in the group based on the customer's requirement. The charge for equivalent service specified in Item 205.4.2 applies.
- d. Trunk lines, as required, for incoming and outgoing calls from locals of the system.
- e. Inward dialing, which permits the dialing of incoming calls to locals of the system.
- f. One 6-Port conference bridge. Additional bridges are available at rates specified in CRTC 13001 Item 190.2(c).
- g. Single number or individual number billing.
- h. Touch-Tone dialing capability.
- i. Multiple Appearance - Directory Number, single call arrangement, capability.

(3) The service is to be offered for a 60 month period, commencing on the service effective date.

(4) Additional charges, as specified in General Tariff Item 190.2, apply for optional features provided by the Company.

(5) Hibernia Site Centrex Service may be augmented by any of the Company's offerings which are generally available with PBX service.

(b) Rates And Charges

(1) The monthly rate for lines is as shown below and the initial service charge of \$1,897.50 plus a S.S.C. (Item 255) per line installed is applied to each request for installation of new lines.

Each Line - \$22.10 (Excludes a Set)

(2) Lines that terminate at an auxiliary P.B.X. System or on equipment provided within an automatic call-distributor system are subject to the applicable trunk rates specified in Item 205 as well as circuitry charges specified elsewhere in the Company's Tariffs.

**Note:** A non-recurring construction charge of \$289,500 applies to cover the provisioning cost associated with engineering and installation of a remote line concentrator module (RLCM).

## General Tariff

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### Voice and Telephone Equipment

Item  
754.

New Brunswick Special Assemblies

1. General

(a) These Special Assemblies provide the rates and charges for the special assemblies of service, equipment and/or facilities offered to customers, to provide for their special requirements, by the Company. These Special Assemblies are available to customers in the province of New Brunswick only.

(b) The service, equipment and/or facilities, for which rates or charges are specified herein, are provided at the Company's discretion.

(c) Rates and charges, specified in this Item, are in addition to any other rates and charges that are applicable as specified in the Company's tariffs.

(d) Unless otherwise stated herein the Definitions, Terms of Service, General Regulations, and other Items of this Tariff apply to these Special Assemblies.

(e) Where the One-time Charge indicates "S.S.C.", Standard Service Charges pursuant to Item 255 – Standard Service Charges apply.

N  
N

**General Tariff**

Voice and Telephone Equipment

Item  
 754.

New Brunswick Special Assemblies (continued)

2. Special Assemblies – Voice and Telephone Equipment

(a) A.10 Call Detail Service

Rate Element	SA Code	Monthly Rate	One-time Charge	N
(1) On Site Call Detail Minimum Service First 125 accesses	QDA36	\$ 300.00	\$ 48.75	 N
(2) Beyond 125 access (each access)	QDA37	2.25	N/A	
(3) Call Detail Service - Reconciled Enhanced Service Bureau to provide customers with on-line access capability, per access	QDA56	4.50	200.00	
(4) Call Detail recording per local. Records local service usage on Primary Service, per local charge	QDA82	1.00	150.00	
(5) Call Detail Service Centrex, Mag tape, per line	QDA88	1.25	N/A	
(6) Call Detail Service - Electronic access, per line	QDA93	1.75	N/A	
(7) Call detail PABX access charge for customer-owned call detail Service (Note 1)	QHC17	55.00	48.75	

**Note:** Service Charge is \$48.75 per 100 codes. Maximum Service Charge per Service Order is \$260.00.

(b) A.13 Message Waiting Service - provides message waiting indication on BCS service

Rate Element	SA Code	Monthly Rate	One-time Charge	N
(1) Message waiting feature - visual - per set	QDA74	\$ 2.00	S.S.C.	 N
(2) BCS message waiting feature intermittent dial tone per set	QDA75	1.50	S.S.C.	

(c) A.28 Speed Call Long List

Rate Element	SA Code	Monthly Rate	One-time Charge	N
(1) Speed Call Long List capability for DMS Enhanced Service	QEA82	\$ 15.00	S.S.C.	N

General Tariff

Voice and Telephone Equipment

Item  
754.

New Brunswick Special Assemblies (continued)

2. Special Assemblies – Voice and Telephone Equipment (continued)

(d) A.41 Feature Networking Service

Feature Networking Service provides special calling information to the customer either from within the customer's organization or from the general public. This service is available on a limited basis subject to technical capabilities. There are two types of feature networking: Corporate Feature Networking and Name Display and Updating.

(1) Corporate Feature Networking

This service provides an organization with extended functionality between its customer group on an inter-exchange basis. This feature package includes Dialing Plan, Internal Calling Line Identification, Name Display and Updating, Call Progress Information and Network Ring-Again. The access rates apply to all accesses within the organization's customer group. The access volume is determined on a provincial basis for accesses within each customer group.

	Rate Element	SA Code	Monthly Rate (Note 1)	One-time Charge (Note 2)	N
a.	First 5 accesses, each	QEB17	\$ 5.00	(Note 2)	         N
b.	Next 5 accesses, each	QEB18	4.00	(Note 2)	
c.	Next 65 accesses, each	QEB19	3.00	(Note 2)	
d.	Next 125 accesses, each	QEB21	2.00	(Note 2)	
e.	Over 200 accesses, each	QEB22	1.00	(Note 2)	

**Note 1:** Non-DID accesses and extensions are charged an additional \$2.00 per access, per month (QEB23).

**Note 2:** A service charge of \$350.00 will apply to each switch and/or customer group.

(2) Name Display and Updating

This service provides the capability for the display of names within an organization's customer group and provides the organization with a method of updating names using their own terminal.

	Rate Element	SA Code	Monthly Rate	One-time Charge	N
(1)	Name Display and Updating, per access (Note)	QEB24	\$ 2.00	\$250.00	   N

**Note:** Maximum charge per customer group is \$200.00 per month (QEB24). Hotels with Property Management Interface (PMI) will be charged \$265.00 (QEB25) per month which includes the PMI charge as well.

**General Tariff**

Voice and Telephone Equipment

Item  
 754.

New Brunswick Special Assemblies (continued)

2. Special Assemblies – Voice and Telephone Equipment (continued)

(e) A.53 Paging Selection Service

Paging Selection Service provides the capability for BCS customers to select their paging services which terminate on their system. This service is available on systems provided with Console Service or on systems equipped with Direct-Inward-Dialing with Line Number Identification.

Rate Element	SA Code	Monthly Rate	One-time Charge	N
(1) Paging Selection Service, per termination	QAC26	\$ 15.00	S.S.C.	N

(f) A.54 Connection of customer-owned circuits to Business Communication Service for NBPower at Point Lepreau to be restricted to on premises access only.

Rate Element	SA Code	Monthly Rate	One-time Charge	N
(1) Per Arrangement	QAC25	\$ 180.00	\$250.00	N

N  
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N

N  
N







## General Tariff

### Special Facilities Services

Item  
755.

Text with 9-1-1 Interim Service (T9-1-1 Interim Service)

1. General

a) T9-1-1 Interim Service is provided to the Government of Newfoundland and Labrador (the Customer) in the province of Newfoundland and Labrador only, and provides improved access to 9-1-1 service for the deaf, hard of hearing or speech impaired (DHHSI) customers of Wireless Service Providers (WSPs) operating in that province. T9-1-1 Interim Service is a customized version of the Text with 9-1-1 service provided in other provinces, and permits DHHSI wireless 9-1-1 callers in Newfoundland and Labrador to access 9-1-1 service and communicate with the local Primary Public Safety Answering Point (PSAP) via Short Message Service (SMS).

b) T9-1-1 Interim Service uses Internet Protocol Virtual Private Network (IPVPN) circuits in a redundant and diverse network topology to serve PSAPs in Newfoundland and Labrador. This dedicated 9-1-1 network infrastructure supports the Text with 9-1-1 Service as noted above, Registry of Canadian PSAPs access and future evolution to NG9-1-1 Service.

2. Definitions

"Wireless 9-1-1 Caller" means a DHHSI end-user or customer of a WSP in Newfoundland and Labrador.

3. Terms and Conditions

a) To be eligible for T9-1-1 Interim Service, Wireless 9-1-1 Callers must first pre-register with their WSP.

b) T9-1-1 Interim Service does not provide the Wireless 9-1-1 Caller's location information to the PSAP.

c) T9-1-1 Interim Service does not provide automatic routing of 9-1-1 calls to the designated PSAP in Newfoundland and Labrador.

d) T9-1-1 Interim Service permits Wireless 9-1-1 Callers to access T9-1-1 services provided in other provinces where currently offered, when roaming within Canada.

e) WSPs are responsible for providing, at their own expense, all necessary network facilities and network equipment which may be required to interface with and permit their Wireless 9-1-1 Callers to access T9-1-1 Interim Service.

**General Tariff**

Special Facilities Services

Item  
755.

Text with 9-1-1 Interim Service (T9-1-1 Interim Service) – continued

4. Rates and Charges

a) T9-1-1 Interim Service is offered for an Initial Service Period of 27 months. No termination charge shall apply for Customer-initiated termination of service before the Initial Service Period, or any Extension Period as described below, has ended. At the end of the Initial Service Period and subject to the mutual agreement of the Company and the Customer, an Extension Period is available during which this arrangement may be extended in monthly increments. The following rates and charges apply.

<u>T9-1-1 Interim Service</u>	<u>One-Time Charge</u>	<u>Monthly Rate</u>
Initial Service Period	\$270,505.00	N/A
Extension Period:	N/A	\$2,190.00

b) 9-1-1 Professional Services Fee

(a) Except where otherwise specified, when the Company provides 9-1-1 Professional Services, those services will be provided at the Company's discretion during regular hours (8 am to 5 pm, Monday to Friday excluding statutory holidays), and will be at the following hourly rates with a minimum charge of one hour.

(b) When 9-1-1 Professional Services are provided outside regular hours, fees will be based on 1.5 times the Regular Time charge per hour. When 9-1-1 Professional Services are requested outside regular hours with less than 72 hours prior notice to the Company, a minimum charge of four outside of regular hours will apply.

	<u>Regular Time, charge per hour</u>
9-1-1 Professional Services .....	\$ 80.00

## General Tariff

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### Special Facilities Services

Item  
756.

Activation of a Network Routing Capability

1. This custom designed arrangement provides for activation of an additional network traffic routing capability for an Alternate Provider of Long Distance Service. The service is only available in Nova Scotia and Prince Edward Island.

One-time Charge:

- |                          |            |
|--------------------------|------------|
| (a) Nova Scotia          | \$9,373.00 |
| (b) Prince Edward Island | \$1,332.00 |

N  
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N

## General Tariff

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### Special Facilities Services

Item  
757.

Digital Access to the Public Switched Telephone Network

1. This arrangement provides digital access to the public switched telephone network (PSTN) for foreign Exchange service. The service is only available in Nova Scotia and Prince Edward Island. To provide this service, the following conditions and related charges apply:

- (a) Serving Rate Centre is an appropriately equipped line-serving switch host.
- (b) Serving Rate Centre is a Digital Private Line Service serving area.
- (c) Access is provided in groups of 24 access channels.
- (d) Local service area of telephones connected for foreign Exchange service is that of the foreign Exchange.
- (e) Monthly rate and service charges for each group of 24 access channels is the sum of the following:
  - (1) 24 times the charges specified in Item 205.4.2 – Business Multi-Line Access Service.
  - (2) Link Charge:
    - a. Monthly Rate           \$40.00
    - b. Service Charge       \$50.00
  - (3) Digital Private Line interexchange links and channel charges as appropriate.

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**General Tariff**

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**SECTION 8**  
**DISCONTINUED SERVICES**

## General Tariff

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### Discontinued Services

Item  
800.

#### Introduction to Discontinued Service

This section describes and provides rates and regulations for services and equipment which are available only to customers presently subscribing to these services.

Rules and regulations set out in this General Tariff apply to the furnishing of the Company's Discontinued Services, except where otherwise stated in this section.

Where technology permits, Optional Services pursuant to Section Three are available to a customer subscribing to a Discontinued Service.

When a Discontinued service reaches a zero in-service level, the Company shall delete the service offering from the General Tariff. Such deletion shall become effective upon issuance of a revised tariff page.

## General Tariff

### Discontinued Services

Item  
 805.

#### Local Mileage, New Brunswick Only

##### 1. General

Local Mileage is destandardized effective 1999 09 01, and is available only to existing customers. Local Mileage applies to circuits, other than network access lines, which have access to the public switched telephone network and terminate in different buildings in the same Exchange area.

Each Exchange Area has one or more Local Rate Centres and Local Mileage is based upon the airline distance between the centres of the buildings in which the circuit terminates measured via the Local Rate Centres involved, except in the following cases:

A. Local Mileage for circuits used to provide off-premises extension telephones or off-premises BCS extensions is based upon the airline distance between the Local Rate Centre and the building in which the extension is located. When the off-premises extension telephone or BCS extension is associated with a Local Rate Centre different from that of the Primary Service, the Local Mileage will then be based on the airline distance between the extension and its Local Rate Centre.

B. Where it is possible to provide service by means of a direct circuit between the two terminating points including a direct circuit between buildings on the same continuous property, Local Mileage may, at the discretion of the Company, be based on the airline distance between the two terminating points.

##### 2. Rates and Charges

Local Mileage is charged for at the following monthly rates based on the airline distance determined above:

	<u>Monthly Rate</u>	<u>Service Charge</u>	
Initial 1/5 mile or fraction thereof	\$ 3.00	S.S.C.	
Minimum Charge for a 2-wire (or equivalent) circuit	4.00	S.S.C.	<b>C</b>



## General Tariff

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### Discontinued Services

Item  
810.

#### Connecting Companies

##### 1. General

a) Contracts may be made with rural companies who construct, own and maintain telephone lines connecting with the lines of the Company, and connection shall be established under the rates and conditions as hereinafter stated.

b) The Connection shall also be established for Mutual Telephone Companies (operating under the provisions of the Rural Telephone Act) in accordance with the following rates and regulations and as per the definite order issued in each case by the Commission.

c) This service arrangement is no longer provided for new applications. Service is provided only to the sole remaining customer to this service, Pugwash River Mutual Telephone Co. Ltd.

##### 2. Terms and Connection

The Company shall erect and maintain lines to a specified point of connection with the connecting company. Generally this point of connection shall be at the Base Rate Area Boundary of the serving exchange except that the Commission may specify a different point of connection. Local private line mileage shall be charged for circuits provided by the Company beyond the point of connection.

##### 3. Monthly Rates

a) Where a connecting company erects and maintains the line to the Base Rate Area Boundary, the rates for service shall be as follows:

	<u>Monthly Rate</u>
One-party, two-party, multi-party local residential service	\$ 5.00
One-party business services	18.75

b) Service Charges per Item 255 of Tariff CRTC 21491 shall apply.

c) Mileage shall be charged for connecting line circuits provided by the Company beyond the point of connection (refer to Item 514.1 of Tariff CRTC 21491 for local private line circuits).

d) Directories shall be provided to connecting companies free of charge, for each of their subscribers in accordance with Item 1110.(b) of Tariff CRTC 10001.

## General Tariff

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### Discontinued Services

Item  
825.

Business Communication Service (Hotel and Motel BCS) – New Brunswick Only

**Note:** This tariff item is forborne from regulation in certain exchanges, as identified in Item 200.

1. General

The discontinued Hotel and Motel BCS service is subject to the availability of suitable facilities. Service provided pursuant to the provisions of this Item will be based on such technology and use such equipment as may be determined by the Company from time to time. The minimum service requirement is two BCS accesses. An emergency power supply is provided where suitable facilities are available. BCS Primary Service provides the customer with common single number billing (rates and charges billed to one telephone number). This service is only available in the province of New Brunswick.

Hotel and Motel BCS service includes the Guest Room BCS accesses, the Administration BCS accesses, and a compatible answering position such as Console Service

a) Guest Room BCS Access includes:

- Direct-Outward-Dialing
- Non Direct-Inward-Dialing
- Touch Phone Service
- Internal Transfer
- Station-to-Station Dialing
- Night Service
- Class of Service Restrictions (including Toll Restriction)
- Message Registration

b) Administration BCS Access includes:

- See description for Exchange BCS CRTC 12001, Item 70.

A Guest Room or Administration BCS access may be located on a business premises other than that of the hotel or motel at the rates set out in CRTC 12001, Item 70.2, provided a separate service is subscribed for at such premises.

## General Tariff

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### Discontinued Services

Item  
825.

Business Communication Service (Hotel and Motel BCS) – New Brunswick Only (Continued)

2. Rates and Charges

	<u>Monthly Rate</u>	<u>Service Charge</u>
Hotel and Motel BCS		
Guest Room BCS Access, each	\$ 9.75	S.S.C.
Administration BCS Access, each	CRTC 12001 Item 70.2 A	S.S.C.

General Tariff

Discontinued Services

N  
N

Item  
831.

1. Datalink (Note)

Product / Service Description	Monthly Rate	Service Charge
<u>Access Arrangements</u>		
2400 bits per second .....	\$ 125.00	\$ 150.00
4800 bits per second .....	200.00	150.00
9600 bits per second .....	350.00	150.00
Network Addressing Unit.....	20.50	25.00
<u>Optional Features</u>		
Hot Line.....	4.00	18.00
Closed User Group.....	1.25	18.00
Reverse Charging.....	N/A	18.00

N  
N

Product / Service Description	Rate Per Minute			
	2400 Bits Per Second		4800 / 9600 Bits Per Second	
	1 <sup>st</sup> 500 Minutes	Over 500 Minutes	1 <sup>st</sup> 500 Minutes	Over 500 Minutes
<u>Circuit Charges</u>				
0 - 20	\$ .016	\$ .014	\$ .020	\$ .017
21 - 56	.026	.017	.032	.021
57 - 80	.030	.019	.037	.024
81 - 110	.032	.022	.040	.027
111 - 144	.034	.023	.043	.029
145 - 180	.037	.025	.046	.031
181 - 228	.038	.027	.048	.034
229 - 290	.042	.027	.052	.034
291 - 400	.044	.030	.055	.037
401 - 540	.046	.032	.058	.040
541 - 680	.048	.033	.060	.041
681 - 920	.050	.034	.063	.042
921 - 1200	.054	.037	.067	.046
1201 - 1450	.056	.038	.070	.046
1451 - 1675	.058	.039	.073	.048
OVER 1675	.062	.044	.078	.052

N  
N

**Note:** No longer available for new installations, additions to existing installations, moves, rearrangements or changes at the same or different premises.

N  
N

**General Tariff**

Discontinued Services

Item  
830.

Telpak Service

1. General

(a) Telpak facilities are full period, inter-exchange voice grade facilities leased in groups of varying sizes. Groups range from 12 voice grade facilities up to 60. Service is available between specified Exchange Areas only.

(b) Telpak facilities are available between:

- (1) Two or more Telpak offices within New Brunswick.
- (2) One or more Telpak offices within New Brunswick and an Exchange Area or Telpak office of a connecting United States facility at the International boundary.
- (3) Designated Telpak Exchange Areas within New Brunswick are:

Bathurst	Miramichi	Saint John
Campbellton	Moncton	Shediac
Edmundston	Oromocto	Sussex
Fredericton	Rothesay	

(4) The New Brunswick International Border crossing point eligible for Telpak is Calais, ME.

(c) A broadband facility of 48 kHz, 96 kHz, or 240 kHz bandwidth may be channelized to provide voice grade channels of 4 kHz bandwidth. Each 4 kHz voice grade channel may be further channelized so as to produce a maximum of four narrowband channels. The voice grade channel equivalency for the above Telpak bandwidths may be stated as follows:

<u>Designation</u>	<u>Bandwidth</u>	<u>Equivalent Voice Channels</u>	N
Telpak A	48 kHz	12	     N
Telpak B	96 kHz	24	
Telpak C	240 kHz	60	

**NOTE:** Data channels have not been defined here as having any particular bandwidth. The bandwidth of a data channel will depend on the type and speed of material to be transmitted. Since the bandwidth of a data channel depends upon the usage, the number of data channels derived from a broadband facility varies also.

(d) The customer contracts for frequency space of 48 kHz, 96 kHz, or 240 kHz bandwidth. Frequencies of greater than 240 kHz bandwidth will be charged for as special assemblies of equipment.

**General Tariff**

Discontinued Services

Item  
830.

Telpak Service – continued

1. General – continued

(e) The Company provides for the termination of the broadband facility - Telpak pipe - to meet the specific requirements of the customer. The pipe may be terminated for use as:

(1) A broadband facility.

(2) A group of individual channels. The sum of the bandwidths of the individual channels may be less than the bandwidth of the pipe.

(f) Channelization is the subdivision of a broadband facility into channels of lesser bandwidths. These derived channels may be used as defined in 830.2. This channelization is completed by the use of channel equipment. See 830.2.

(g) A Telpak pipe and/or derived channels may be connected with another Telpak pipe and/or channels. Different rates may apply for the pipe per mile from there because of a change in the bandwidth of the broadband facility. This would be a result of two Telpak pipes meeting and joining to form a larger Telpak pipe or one Telpak pipe splitting at a point and two lesser pipes carrying on in different directions.

(h) Channel Equivalency

Data, teletype and telephotograph channels have an equivalency to the voice grade channel for the purpose of determining what quantity of channels of a given or combination of types may be provided in a particular Telpak pipe as follows:

<u>Type of Channel</u>	<u>Equivalency to Voice Grade Channels</u>	N
Schedule 1, 2 and 3 Data and Teletype Channels	1:4	 N 
Schedule 3A Data and Teletype Channel	1:2	
Schedule 4 Data and Telephotograph Channel	1:1	

(i) Amplification of material transmitted by the lessee over a Telpak pipe or over a channel derived from a pipe must not create interference with other services.

## General Tariff

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### Discontinued Services

Item  
830.

#### Telpak Service – continued

##### 2. Use of Facilities

(a) The Telpak pipe is leased between two or more points as specified in 830.1(b) for all inter-exchange circuits or channels except for program, wired (or equivalent) music and television transmission. Below are some of the services: **C**

- Private Line Voice Service;
- Facsimile;
- Data;
- Signal Transmission;
- Teletype; and
- Other Approved Services.

(b) The entire pipe (or equivalent) could be used for transmission of one type of service as defined above or the channels (or equivalent) derived could be used for the transmission of various combinations of types of service. **C**

(c) Intra Telpak circuits (or equivalent) are not to be connected to the PSTN. **C**

##### 3. Mileage Measurement

(a) The mileage for a two-point facility is based on the private line airline distance between designated Telpak offices which are also Rate Centres.

(b) For a multi-point Telpak facility, the chargeable distance for each of the combinations of pairs of Exchange Areas is determined separately as specified in 830.3(a) preceding. The total chargeable distance is the combination of distances connecting all Exchange Areas that produces the lowest charge.

(c) For a Telpak channel (or equivalent) between a Service Point in New Brunswick and a Service Point in the United States, the charge for the Company's portion is computed to the point of connection with the United States facility at the International Border Crossing Point (Calais - International Boundary). **C**

**General Tariff**

Discontinued Services

Item  
830.

Telpak Service – continued

4. Rates and Charges

(a) Intra Company

(1) For Telpak channels between Exchange Areas in New Brunswick or between those Exchange Areas and points of connection with the United States facilities at the International boundary, the monthly rentals are as follows for each mile or remaining fraction:

	<u>Miles</u>	<u>Telpak A</u>	<u>Telpak B</u>	<u>Telpak C</u>	<u>N</u>
a.	First 50	\$61.20	\$91.20	\$171.00	 N   N
b.	Next 50	44.40	78.00	120.00	
c.	Next 100	36.60	64.80	99.00	
d.	Next 100	23.40	42.00	84.00	

(2) Monthly rentals apply as follows, for each mile or remaining fraction, for each additional telephone-grade channel in excess of the base capacity:

	<u>Miles</u>	<u>Telpak A</u>	<u>Telpak B</u>	<u>Telpak C</u>	<u>N</u>
a.	First 50	\$5.10	\$3.80	\$2.85	 N   N
b.	Next 50	3.70	3.25	2.00	
c.	Next 100	3.05	2.70	1.65	
d.	Next 100	1.95	1.75	1.40	

(3) Duplex Operation

For duplex operation the monthly rental is 125% of the base capacity or for each equivalent telephone-grade channel within or in excess of the base capacity.



## General Tariff

### Discontinued Services

Item  
830.

Telpak Service – continued

5. Rates and Charges – Channel Terminals

- (a) In order to use the broadband facility as a single channel (or equivalent) or group of channels (or equivalent), terminal conversion equipment is required. C  
C
- (b) An initial channel terminal is required for each end of the broadband facility if used as a single channel or for each end of each channel if the broadband facility is used as a group of channels.
- (c) There may be an application whereby the customer needs a channel (or equivalent) to terminate at two places within an Exchange area; i.e., the channel can be "picked up" at two places. In this case, an additional channel terminal charge, as defined in 830.5(f) following, would apply. C
- (d) Channel terminals for use with wideband facilities and telephotograph channels (or equivalent) are charged for as special assemblies of equipment. C  
C
- (e) The monthly charge for a channel terminal does not include:
  - (1) The local circuit or channel (or equivalent) (Item 514.1); C
  - (2) The drop-service charge; and
  - (3) Foreign Exchange service.
- (f) Charges for terminals other than those specified in 830.5(d) are stated below. Service charges apply in accordance with the use made of each circuit or channel.

	<u>2-Wire (or equivalent)</u>		<u>4-Wire (or equivalent)</u>		C
	<u>Operation</u>		<u>Operation</u>		
	<u>Initial</u>	<u>Additional</u> <u>(Note)</u>	<u>Initial</u>	<u>Additional</u> <u>(Note)</u>	
(1) Telephone .....	\$74.20	\$21.75	\$84.80	\$32.75	
(2) Signal Channel					
a. Class A, B & C(or equivalent)	\$74.20	\$21.75	\$84.80	\$32.75	C
(3) Data and/or Teletype Channels					
b. Schedule 1, 2, 3 & 3A (or equivalent) .....	\$74.20	\$21.75	\$84.80	\$32.75	C 
c. Schedule 4 (or equivalent)....	\$74.20	\$21.75	\$84.80	\$32.75	C

When channel conditioning arrangements are furnished on Schedule 4 data channels (or equivalent) the rates and charges listed in Item 514.6 apply in addition to these rates. C  
C

**NOTE:** Applies to terminals in the same Exchange Area as the initial terminal and on the same circuit (or equivalent), channel (or equivalent) or service, except that no rental applies to such additional terminals provided on the same premises. C

(g) Facilities are leased subject to the availability of suitable facilities. The rates quoted above are based upon the provision of standard equipment to specifications approved from time to time. When it is necessary for the Company to install special equipment or to incur any unusual expense in order to meet special requirements of an applicant or lessee, an additional charge may be made.

## General Tariff

### Discontinued Services

Item  
830.

Telpak Service – continued

6. Connecting Arrangements

(a) The circuits or channels in a Telpak base capacity that is provided between two or more Exchange Areas may be used to provide part of an inter-exchange circuit or channel which includes non-Telpak rated circuits or channels. When such an arrangement is provided, a connecting arrangement is required at the point where the Telpak rated channel connects with the non-Telpak rated channel, except when such a connection is made by a switching arrangement.

(b) A connecting-arrangement charge applies for each such connecting arrangement and is the amount of the channel terminal charge for the first station on the non-Telpak rated channel.

7. Alternate Use Arrangements

(a) A two-point section of a Telpak A or C base capacity may be arranged to permit the alternate use of the base capacity as a single channel or as a group of Telpak channels with a greater bandwidth. A charge based on the expense incurred applies for each terminal so arranged. The channel terminals for the base capacity and the channel terminals or connecting arrangements for the Telpak channels are provided for both types of operation at the appropriate charges or rentals.

8. Interruption of Service

When operation is interrupted for two hours or more for any reason other than the lessee's negligence, or the failure of facilities provided by the lessee, the Company makes a rebate as follows for the portion of the facilities affected by the interruption for each hour or remaining major fraction. Each month is considered to have 30 days.

(a) For a base capacity, the rebate is computed separately for each two-point base capacity channel section affected.

(1) When the base capacity is arranged for use as a single channel, the rebate is computed in the proportion that the period of interruption bears to the hours in a month.

(2) When the base capacity is arranged for use as a group of Telpak channels:

a. If the equivalent telephone channels in a section on which operation is interrupted are less than 50% of the total equivalent telephone channels arranged for use in the section, no rebate is made.

b. If the equivalent telephone channels in a section on which operation is interrupted are 50% or more of the total equivalent telephone channels arranged for use in the section, the rebate is computed as in 830.8.(a)(1) above.

**General Tariff**

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**SECTION 9**  
**PROMOTIONS**

## General Tariff

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### Promotions

Item  
902.

1. General

During the promotional period 1 October 2008 to 31 December 2008, the Company will offer a promotion in the city of Charlottetown for Megalink Service (Item 504).

2. Terms and Conditions

To be eligible, a customer must transfer from a competitor's local service to the Company's Megalink Service in the city of Charlottetown. In addition, the customer must commit to a 3 year minimum contract period or a 5 year minimum contract period for either DS-1 Access or DS-3 Access.

Eligibility for this promotion is not conditional on the customer remaining on the service beyond the minimum contract period.

This promotion is offered subject to the availability of suitable facilities.

3. Offer

At the Company's discretion, the 3 year or 5 year contracted rates for DS-1 or DS-3 Accesses will be reduced by 50% for the first year of service.

## General Tariff

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### Promotions

Item  
903.

1. General

During the promotion period from to 10 January 2012 to 9 July 2012, the Company will offer eligible business customers a promotion to provide a \$20.00 monthly discount, per line, for a twelve month period. **C**

2. Terms and Conditions

To be eligible for the promotion, the customer must be a new business customer or a customer transferring existing eligible business lines and porting the existing telephone numbers from a competitor in any exchange in Bell Aliant, as contracted or non-contracted lines. The customer must agree to keep the line(s) with Bell Aliant for a period of twelve months. The \$20.00 monthly credit will be credited to the customer's account on a monthly basis for non-contracted customers or the first (1) twelve (12) months of the contract term for contracted customers. If the customer ports the telephone number to a competitor during the twelve month promotion period, the customer will be charged for all the monthly credits previously applied. At the Company's discretion, the promotion can also be offered to existing customers.

This promotion is offered subject to the availability of suitable facilities and cannot be combined with any other promotion or discount offer for the selected service that is subject to this promotion.

The following service is eligible for the promotion:

<u>Service</u>	<u>Tariff Item</u>
Business Multi-line Access Service	205.4

## General Tariff

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### Promotions

Item  
904.

1. General

During the promotional period, 4 February 2010 to 3 February 2011, the Company will offer a promotion in Corner Brook, Newfoundland and Labrador for:

- Enhanced Consumer Access Bundle (Item 300.1)
- Residential Single Line Access Bundle # 2 (Item 300)

2. Terms and Conditions

The promotion will be available to all residential customers, at the Company's discretion.

Customers may be required to commit to retaining the service for up to 24 months, at the Company's discretion.

If a customer terminates the service prior to the end of a committed term, the customer will be charged the amount of the discounts received under this offer.

3. Offer

At the Company's discretion, the Company will reduce, or waive the monthly rate for the service for a period of up to 12 months.

At the Company's discretion, the Company will reduce, or waive the associated service charges.

## General Tariff

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### Promotions

1	CANCELS	ORIGINAL	PAGE	906	
3	CANCELS	2	PAGE	906.1	
1	CANCELS	ORIGINAL	PAGE	907	
4	CANCELS	3	PAGE	908	S
5	CANCELS	4	PAGE	909	S
2	CANCELS	1	PAGE	910	
1	CANCELS	ORIGINAL	PAGE	911	
1	CANCELS	ORIGINAL	PAGE	912	
1	CANCELS	ORIGINAL	PAGE	913	
1	CANCELS	ORIGINAL	PAGE	914	

## General Tariff

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### Promotions

Item  
913.

1. General

During the promotional period, 22 February 2008 to 31 August 2008, the Company will offer a promotion in the Atlantic region for:

- Digital Exchange Access (Item 502);
- Digital Switched Service (Item 503); and
- Megalink Service (Item 504).

2. Terms and Conditions

All customers within New Brunswick, Nova Scotia, Newfoundland and Labrador, and Prince Edward Island are eligible for the promotion, subject to the availability of the services being offered.

The service charges associated with 1, 3 and 5 year contracted services for new installations will be reduced or waived, for the following services:

- Digital Exchange Access (Item 502);
- Digital Switched Service (Item 503); and
- Megalink Service (Item 504).

The promotion is not conditional on the customer remaining on the service beyond the minimum contract period.

3. Offer

At the Company's discretion, the Company will reduce by 50% the service charges associated with new installations of 1 year contracted services.

At the Company's discretion, the Company will waive the service charges associated with new installations of 3 and 5 year contracted services.

This promotion does not waive the service charges associated with non-contracted services or any additional work the customer may request at the same time.



## General Tariff

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### Promotions

2	CANCELS	1	PAGE	916	S
3	CANCELS	2	PAGE	917	
2	CANCELS	1	PAGE	918	S
2	CANCELS	1	PAGE	919	
2	CANCELS	1	PAGE	920	S

## General Tariff

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### Promotions

Item  
921.

1. General

During the promotion period from 10 January 2012 to 9 July 2012 the Company will offer eligible business customers, a promotion to provide a \$10.00 monthly discount, per line/local, for a twelve month period. C

2. Terms and Conditions

To be eligible for the promotion, the customer must be a new business customer or a customer transferring existing eligible business lines/locals and porting the existing telephone numbers from a competitor in any exchange in Bell Aliant, as contracted or non-contracted lines/locals. The customer must agree to keep the line(s) with Bell Aliant for a period of twelve months. The \$10.00 monthly credit will be credited to the customer's account for the first twelve (12) months of service. If the customer ports the telephone number to a competitor during the twelve-month promotion period, the customer will be charged for all the monthly credits previously applied. At the Company's discretion, the promotion can also be offered to existing customers.

This promotion is offered subject to the availability of suitable facilities and cannot be combined with any other promotion or discount offer for the selected services that are subject to this promotion.

The following services are eligible for the promotion:

<u>Service</u>	<u>Tariff</u>	<u>Tariff Item</u>
Centrex Business Service	11001	694-699
Provincial Centrex Service	13001	190
Business Communications Service	12001	70
Centrex Business Service	10001	750-760
Centrex Business Service	10001	770-790
Small Business Network Service	10001	955-980